

## Limited Warranty & Warranty Service Process

### Limited Warranty

For any Product purchased and delivered to end users in the US, go to [support.roku.com](https://support.roku.com) for the warranty terms and conditions. You may also request a copy of such terms by mail by contacting us at 1173 Coleman Ave, San Jose, CA 95110.

Apple and App Store are trademarks of Apple Inc., registered in the U.S. and other countries and regions.

Amazon, Alexa and all related logos are trademarks of Amazon.com, Inc. or its affiliates. Alexa-enabled device required.

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## Roku™ Camera, known as the “Product”

A Roku account is required to activate your Product.

### **Please read and keep all safety and use instructions.**

#### **Important Product Information Safety Precautions**

- ⚠ Any electrical device, if used improperly, has the potential for causing fire, electrical shock, property damage or personal injury. To help ensure accident-free and enjoyable operation, follow these guidelines:
- Observe all warnings, precautions and instructions.
  - Regularly inspect all elements of the Product for damage.
  - If the Product has been damaged, cracked or punctured, or if the Product functions in an abnormal manner, produces unusual sounds or smells or becomes hot, immediately stop use, unplug any power adaptors or cables from the electrical outlet and disconnect any other cables.
  - Observe all signs and displays that require an electrical device or RF radio product to be switched off in designated areas.

For more information on product safety and troubleshooting, please go to [support.roku.com](https://support.roku.com)

#### **Use and Handling**

- ⚠ The Product is not a toy. Product packaging may include plastic bags, mounting hardware, and fasteners.
- Dispose of these properly and keep them out of reach of children and pets, as they could present a choking hazard.
- Do not puncture, crush, or damage any element of the Product.
- Do not attempt to repair or disassemble your Product yourself. Doing so may cause injury, overheating, fire, or damage not covered by the Limited Warranty, or electric shock or injury to you.
- Do not expose the Product to liquid or allow liquid, small particles, or other foreign objects to get into any element of the Product.
- Do not expose any element of the Product to smoke, steam, high temperatures, high humidity, direct sunlight, or excessive low or freezing temperatures.
- Do not place any element of the Product on the floor or in a place where they may cause someone to trip or stumble.

- Do not place naked flame sources, such as lighted candles, on or near the Product.
- Do not clean with chemical cleaners. Use a soft, dry cloth.
- Do not place Product directly on oil or wax based wood finished surfaces.
- Dispose of the Product according to local standards and regulations, including the battery recycling instructions noted below.

#### Precautions

- Prolonged direct sunlight can heat the inside of your camera past its maximum operating temperature of 122°F (50°C). Avoid direct sunlight where possible and only use your camera in environments within its operating temperature range: -4° to 122°F (-20° to 50°C).
- To charge your camera, plug in the included charging cable and a compatible adaptor (not included). 5VDC 2.0A adapter recommended.
- When charging the camera with an indoor power adapter, ensure to do so in a well-ventilated indoor area with a normal room temperature.

Warning Signs: If your Product gets excessively warm/hot during use when operating, discontinue use and contact Roku Customer Support immediately at **[support.roku.com](https://support.roku.com)**

#### Additional Legal Notices

##### Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**FCC Caution:** Any changes or modifications not expressly approved by Roku, Inc. could void the user's authority to operate this equipment.

2.4 GHz band operation of this product in the US is firmware limited to channels 1 through 11.

#### Important note:

##### FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. The Camera should be installed and operated with a

minimum distance of 20 cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible to the end user.

#### Contains a Lithium Ion Battery

Always dispose of batteries following local recycling guidelines. Do not dispose of batteries in household waste or open fire. For more information about the battery included in the camera and recycling, see: **[go.roku.com/batteries](https://go.roku.com/batteries)**

#### License and Warranty

Use of the Product constitutes your agreement with the applicable Terms of Use available at [roku.com/](https://roku.com/) legal and the Limited Warranty described below. If you disagree and you are within the allowable time period for returns under the return policy applicable to your Product, you may return the Product to the place where you obtained it for a refund, subject to the terms of the applicable return policy.