



The smart
GPS tracker

Quick Start Guide

EN | | | | | |

Quick start guide

Get in touch

EN

Thank you for choosing Tracki.

Our support team is available 7 days a week to help with your queries. We are dedicated to addressing your issues as fast as possible and will always go the extra mile to ensure your satisfaction.

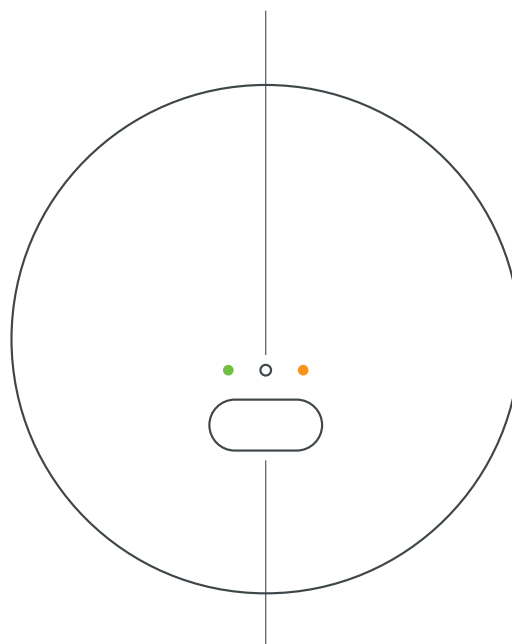
Contact us any day at:

e-Mail: support@tracki.com

US: +1 (323) 785 2020 (9AM-11PM EST)

UK: +44 7700 175 888 (3PM-11PM CET)

Light indicators



Power / SOS button

Quick start guide

Getting started

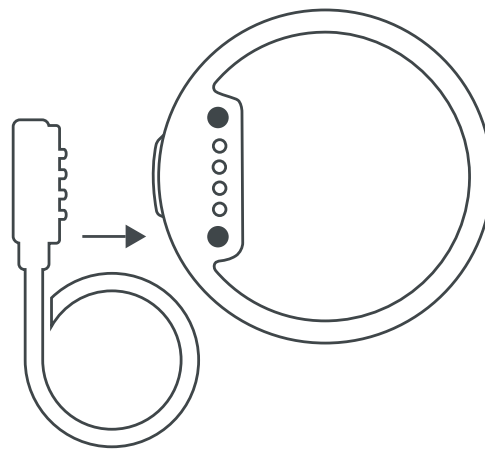
1

Scan to download, sign in to the TrackiPet app and view the full user manual



2

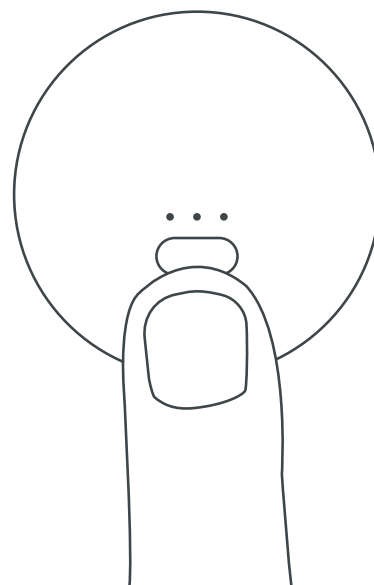
Charge for 2hrs before first use



3

Take the device outdoors and start tracking

* Short-press the button to ensure the device is on. If none of the lights turn on, press the button for 5s



Quick start guide

Buttons and lights

Device is starting up
(long press 5s)



Device is powering off
(long press 3s)



Device is online
(single press)



Device is on but offline
(single press)



Activate SOS mode
(triple press)



Battery is low
(flashes continuously)



Device is charging
(connected to power)



Device is fully charged



Product Safety Information

EN

Please read this safety information before you use the device. Following the warnings will help prevent injury to yourself or others and damage to your device. Additional safety warnings may be given for the operation of specific Apps on your device, you should also follow these instructions.

Pictograms and Graphic Symbols



Read the Safety Information section of this user guide before using this device. Failure to comply with safety warnings can result in serious injury.



This device is not intended for use by children under the age of 3 years old. If you allow a child to use it, ensure the child is strictly supervised. This device contains small parts that are a choking hazard.



For body-worn operation, maintain a separation of 5 mm.



Keep away from pacemakers and other personal medical devices.



Switch off when instructed in hospitals and medical facilities.

-  Switch off when instructed in aircraft and airports.
-  Do not take this device near explosive environments.
-  Do not use while refueling or near gas or flammable liquids.
-  Do not dispose of this device or its battery in a fire.
-  Avoid contact with magnetic media.
-  Avoid extreme temperatures.
-  Do not try to disassemble.
-  This device will not communicate with emergency services.
-  Only use approved accessories.
-  This device may produce a bright or flashing light
-  Do not use or leave the device near open fire, stove, or heated place (more than 60° C).
-  Do not charge the battery out of recommended temperature range of 0 and 60° C.

FCC Statement

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: 1) this device may not cause harmful interference, and 2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

ISED Statement:

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions::

- (1) This device may not cause interference; and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil contient des émetteurs/récepteurs exempts de licence qui sont conformes aux CNR exemptés de licence d'Innovation, Sciences et Développement économique Canada. L'exploitation est soumise aux deux conditions suivantes :

- (1) Cet appareil ne doit pas causer d'interférence ; et
- (2) Cet appareil doit accepter toute interférence, y compris celles qui peuvent entraîner un fonctionnement indésirable de l'appareil.

Radiation Exposure Statement

SAR tests are conducted using standard operating positions according FCC/ISED standards with the device transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value.

This model product has been tested and meets the FCC/ISED RF exposure guidelines with the test distance 0mm for body worn. the max. SAR value report is 0.641 W/kg, The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with exposure requirements, and should be avoided.