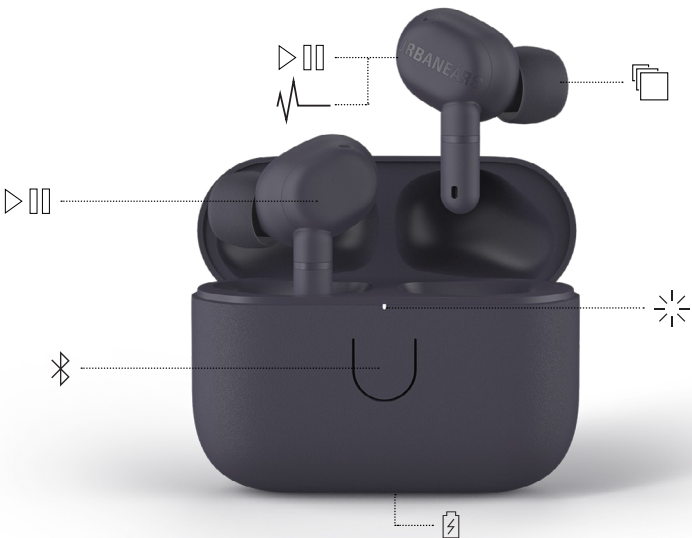


USER MANUAL



HOW TO PAIR

01. Put both earbuds in the case and keep the lid open.
02. Press and hold the button on the case for 2 seconds. Release it when the LED indicator blinks blue.
03. Select Urbanears Juno from your device's Bluetooth menu to pair. Done!

TOUCH CONTROL

The touch control surfaces are located on the left and right earbud.

- Tap once to play/pause or accept/end calls.
- Tap twice to skip forward or reject calls.
- Taps three times skip backwards.
- Hold to toggle between Active Noise Cancellation, Noise control turned off and Transparency.

The touch controls can be customized in the [Urbanears app](#).

ACTIVE NOISE CONTROL MODES

Urbanears Juno has three Noise control modes for adjusting how much of the outside world you hear.

- Active Noise Cancellation uses the earbud microphones to detect unwanted surrounding noise to make the earbuds produce anti-noise to cancel it out.
- Noise control off
- Transparency mode uses the earbud microphones to let you hear your surroundings.

CHARGING

Place the earbuds in the charging case and close the lid to charge the earbuds and turn them off.

Charge the case by placing it on a wireless charging plate or by connecting a USB charger to the USB-C port on the case.

If left unused, the earbuds will go into standby in order to save power. Just tap both earbuds to wake them up again.

IN-EAR TIPS

Take the time to find the in-ear tip size that best fit your ear. The tips should fit snugly in your ear but still feel comfortable.

LED INDICATOR

Blue light is ready for Bluetooth pairing. Red (low) to green (full) is for the case battery status.

CLEANING

Earbuds come in close contact with your skin often and sometimes for long periods of time. This will over time cause build-up of dirt and grease that can affect performance and may cause skin irritation. Clean your earbuds regularly to keep them fresh and make them last longer.

Unplug any cables before cleaning the case. Make sure everything is completely dry before using the earbuds, putting the earbuds back in the case, or plugging in a USB charger.

Remove the silicone ear tips from the earbuds and clean them separately. Use a disinfectant wipe or a lint-free cloth, slightly damp with 70% isopropyl alcohol or 75% ethyl alcohol to gently clean the ear tips, the exterior surfaces of the earbuds and the case. Avoid getting moisture in any openings or in the speaker mesh. Carefully clean those areas with a dry and soft brush, or a cotton swab.

- Do not use any sharp objects.
- Do not use compressed air.
- Do not use products containing bleach or hydrogen peroxide.
- Do not submerge the earbuds in any cleaning agents.

TROUBLESHOOTING

EARBUDS DOES NOT BEHAVE AS EXPECTED

If your earbuds behave erratic or are unresponsive, follow the instructions below.

01. Put both earbuds in the case and close the lid to restart the earbuds.

If the problem persists, perform a factory reset.

Note: This will delete all user settings and the earbuds will need to be paired again.

01. Put both earbuds in the case and keep the lid open.
02. Press the button on the case and release it when the LED turns purple.
03. Remove Urbanears Juno from your device's Bluetooth menu before pairing again.

LEFT OR RIGHT EARBUD DOES NOT PAIR

If you can only connect to either the left or the right earbud but not both, follow the instructions below.

01. Make sure that both earbuds are charged.
02. Remove Urbanears Juno from your device's Bluetooth menu.
03. Put both earbuds in the case and keep the lid open.
04. Triple press the button on the case and the LED indicator blinks green.
05. The LED blinks blue when the earbuds are coupled and are ready for pairing.

PART IS LOST OR BROKEN

Don't worry if you lose an earbud, eartips or case. You can find spare-parts at [urbanears.com](#) to make sure your Urbanears Juno lasts as long as possible.

