

# Instructions for using the phone

Dear mobile phone users, Thank you for choosing our mobile phone.

Use this phone will bring you an unprecedented surprise experience: the phone supports multiple GSM cards and multi-card standby function. 30-megapixel high-definition digital camera, allowing you to stay colorful memories. Professional MP3 music player, MP4 video player to enjoy, all-round multimedia to bring the body comfortable.

## Safety Precautions

Before using your phone, please read the following brief rules carefully and observe them.

• 	<ul style="list-style-type: none"><li>To make or receive a call while driving, use your headset or park your car before using your phone.</li></ul>	• 	<ul style="list-style-type: none"><li>The phone will interfere with the aircraft's communication network, make sure the phone is in the process of flying in the off state or flight mode.</li></ul>
• 	<ul style="list-style-type: none"><li>All handsets may be disturbed, affecting their performance.</li></ul>	• 	<ul style="list-style-type: none"><li>Turn off your phone near medical devices that indicate that you can not use your phone and in a medical setting.</li></ul>
• 	<ul style="list-style-type: none"><li>To ensure optimum performance and avoid damage to your phone, use original accessories and batteries. Do not use unsupported products.</li></ul>	• 	<ul style="list-style-type: none"><li>At gas stations and near dangerous goods such as fuels and chemicals, turn off your phone to avoid an explosion.</li></ul>
• 	<ul style="list-style-type: none"><li>To avoid interference with the blasting operation, turn off the phone at the site of the explosion or post the "Turn off the two-way radio" icon. Observe and comply with any</li></ul>	• 	<ul style="list-style-type: none"><li>Do not incinerate or dispose of the battery as a general waste, to avoid the risk of life and damage to the environment. Please comply with the local government's environmental</li></ul>

	applicable regulations or regulations.		policy, timely processing and recycling.
• 	• When your phone needs to connect with other devices, please read the user's manual of the device carefully to ensure safety.	• 	• Some small parts, such as memory cards, should be placed out of the reach of children and protected from swallowing by children or other hazards. .
• 	• Please back up important information stored in your phone or keep a handwritten record so that important information is not lost.	• 	• Make sure your phone is on and in the service area, enter the emergency number, press the call key to tell your location. Do not end the call without permission.

# Introduction to mobile phones

## Install SIM card and battery

Press and hold the power button for about three seconds off;

Push down the battery cover and remove the battery cover.

Remove the battery. Install the SIM card 1 (according to the "SIM1" mark on the card slot), install the SIM card with the contacts facing down (note the direction of the notch on the SIM card is the same as the card slot). Push the SIM card in from the card slot, (SIM card 2 is installed in a manner similar to SIM card 1).

Install the battery so that the battery metal contact part of the cell phone battery contact location, and then back into the battery cover.

Description:

1. In this manual, the function description is to insert two SIM cards as an example, and select [Settings → Call Settings → Dual SIM Settings → Standby Mode → Dual SIM Dual standby]. If you only insert a single card or not set to dual card dual standby, you may interface, options and instructions of the operation is different.

## Install the memory card

Your phone supports T-Flash memory card, insert the memory card, you can through the phone on the memory card file browsing, copying and other operations, can expand the phone's storage space.

Remove the back cover and battery, according to the direction of the card cover open the memory card cover;

Ø Insert the card with its gold-colored contacts facing down and the narrower end of the card into the card slot until it fits perfectly with the card slot. Close the card cover to complete the installation.

caveat:

Do not insert or remove the memory card quickly or frequently to avoid damaging the memory card.

## The battery is charged

Use the travel charger to charge

- Ø Put the battery into the phone correctly;
- Ø Open the rubber cover at the bottom of the screen on the left side of the phone, insert the charger with the arrow on the screen, insert the charger into the charging connector, and connect the travel charger to a standard power outlet.
- Ø After inserting the charger, the battery strength icon at the top right of the screen scrolls to indicate that charging has begun. When the battery is full, the charge icon will stop scrolling and the battery symbol on the screen will display full.
- Ø After charging is complete, disconnect the charger from the standard power outlet, and then press and hold the button on both sides of the charger to disconnect the charger from the charger.

note:

1. Please use the standard battery and charger, otherwise it may cause an explosion.
2. If the battery is completely discharged, the battery icon will not appear for 2 to 3 minutes. Generally based on the current state of the phone (whether to boot, call, etc.), the charging time is 2 to 5 hours.
3. Please use the charger to charge, try to avoid using USB cable charging.
4. To get the best performance from a new battery, complete the battery two to three charge-discharge cycles. The initial charge of the new battery several consecutive charge for more than 10 hours.

Power on and off

Boot

Press and hold the power button for about three seconds.

Shutdown

Press and hold the power button for about three seconds.

**caveat:**

Prohibit the use of mobile phones or the use of mobile phones in your area may cause interference and danger

Please do not open your phone, and to ensure that the phone does not turn on the timer switch and other functions.

# Main Menu

## Call function

### Dialpad

In standby mode, press the "dial key" button to enter the dial interface, click the numeric keypad to dial;

Click "call" button, out of the SIM card selection interface, select card 1, that is, use SIM1 to dial; select card 2, that is, use SIM2 to dial;

### Make an international call

Dialing interface, enter the country code (if you enter the country code need to enter "+", you can double-click the "\*" key);

Enter the area code (usually without the previous "0") and the phone number;

Click the "Call" button, out of the SIM card selection interface, select the card 1, that is, use SIM1 to dial; select card 2, that is, use SIM2 for dialing.

### Make a call using Contacts

Go to Contacts and find the record you want;

Long press Record, select Call from the Options menu.

### Dial the number with an extension

Dial-up interface, enter the total number;

Click [Options → Insert → Pause P], and then enter the extension number;

Click the "Call" button, out of the SIM card selection interface, select the card 1, that is, use SIM1 to dial; select card 2, that is, use SIM2 for dialing.

## Make an emergency call

Dial-up interface, enter the emergency number;  
Click the "dial" button, out of the SIM card selection interface, select the card 1, that is, use SIM1 to dial; select card 2, that is, use SIM2 to dial.

## Answer or reject an incoming call

There is a call, click on "dial" button to answer; you can also open the flip in the settings to answer the phone

To flip the phone after the phone will be able to answer, Covers cover hang up

When there is a call, click the "Reject" button to refuse to answer;

## The menu in the call

### During a call, you can perform the following functions:

Contacts: Enter the contact list interface.

Dialpad: Enter the dialer interface.

Recording: The recording will be recorded, the recording file will be automatically saved in the file manager.

Recording a call is illegal in some countries. Therefore, when you make a call recording, you should first

Seek the consent of the other party.

Mute: Temporarily turns off the microphone during a call. When you mute, you can hear the other party's voice, but the other party can not hear you.

**Handsfree:** Turns the speakerphone on or off.

#### **Adjust the volume**

During a call, you can adjust the handset volume by navigating the up and down keys.

#### **End the call**

When you want to end a call, you can end the call by clicking the "Hang up" button.

## **Call Records**

Show your recent phone history.

Scroll to any number and press the dialing key to recall the call.

Alternatively, press [Options] to select another action. Use the 5 key to confirm.

#### **Set to reject the call**

On the Record Details page, press [Menu] to select [Set as Rejected] and set the phone number as Rejected. The number can be found in [Contacts → Blacklist].

**Write SMS:** Send SMS to the currently recorded number.

**To write a multimedia message:** Send a multimedia message to the currently recorded number.

**Language Call:** Call back the number.

To add a new record: Hold the recorded number to the phonebook.

## **Contacts**

#### **Browse contacts**

In the standby mode, click the Contacts button to enter the contact list interface. Contacts are arranged in accordance with the unnamed,

special symbols, numbers, letters (if the Chinese name is to take the corresponding Chinese alphabet letters).

#### **Create a new contact**

**SIM1:** The entered records are added to SIM1. Only one number can be stored under each name.

**SIM2:** The entered record is added to SIM2, and only one number can be stored under each name.

**Phone:** In addition to the SIM1, SIM2 other than the contact records are stored in the phone memory bank. New phone contacts can edit the name of the phone number, home phone, company phone, other phone numbers, select the contact picture, ringtones and so on.

**Note:** The name of the new contact can be empty, the number can not be empty.

#### **The contact's function menu**

Click "Options" to access the list of functions. The following functions are available:

**Group:** Enter the group list interface.

**Tag:** Marks single or multiple contacts.

**Business card:** Import or export all cards.

**Fast Dial:** Enter the shortcut dial list interface.

**Contact Display:** Select how the contact is displayed.

**More:** The number of the machine set up and query the phone capacity.

Contact list interface, long press a record, operable functions are:

**Write message:** Send a message to this contact.

**Call:** Call this contact.

**Delete:** Delete this contact.

**Copy:** Copy this contact.

**Send business card:** Send this contact as a business card.

**Export:** Exports this contact.

**Add to Blacklist:** Add this contact to the blacklist.

## Information services

The information service is a network service. Whether the function can work normally depends on the type of the SIM card and the function service provided by the network operator. Please confirm before using this function.

### Write information

Before using this function, you must obtain the corresponding service center number from the network operator. The memory capacity of the SIM card varies depending on the card type.

### SMS

In the standby mode, click the "Information Service" button to enter the mailbox list interface, click [**Write message** → **New message**] to enter the SMS editing interface, manually enter or insert the contact from the address book as the recipient, edit the information content Press "Send" to send the message.

Note: The phone supports multiple SMS editing, up to 4 commonly used

SMS, each message can accommodate up to 268 Chinese characters or 612 pure English characters.

New SMS, click "Menu" to operate the functions are:

**Inserting common words:** Insert common words at the cursor position.

**Add contact information:** Extract names and phone numbers from the address book and insert them into the message contents.

**Add Emoji:** Insert the emoji at the cursor position.

**Turn on timed send:** Turn on timed send.

**Font Size:** Set the font size when displaying information.

**Save as draft:** Save the edited message to Draft.

## **MMS**

MMS is a multimedia information, support GIF, JPEG, WBMP, BMP format image display.

 **note:**

This feature is available only if supported by the network operator. And only with compatible multimedia information function of the phone to receive and display properly.

In standby mode, click the "Information Service" button to enter the mailbox list interface, click [Write message → New multimedia message] to enter the MMS editing interface, manually enter or insert the contact as recipients, edit the content or insert the attachment And then click Send to send the message.

New MMS, click "Menu" to operate the functions are:

**Delete:** Delete the edited text or inserted audio and video.

**Save As Draft:** Saves the edited information to the Drafts.

**Page Timing:** Set the page timing of the slide.

**Text Layout:** Sets the position where the text is displayed.

**Font Size:** Sets the font size for the message display.

### **inbox**

Store incoming SMS and MMS messages.

### **Outbox**

Save the failed SMS and MMS messages.

### **Draft box**

Save unsent SMS and MMS messages.

### **Sent**

Save successfully sent SMS and MMS.

### **Security mailbox**

The security mailbox can carry on the password protection to the designated information, protect your information security.

Security list interface, click "Menu" to operate the functions are:

**New SMS:** Enter the SMS new interface.

**New MMS:** Enter the MMS interface.

**Tag:** Marks one or more messages.

**Sort:** Sets the sort of information sort.

**Change Password:** Change the password for entering the security mailbox.

Security mailbox list interface, long press a record of operational features are:

**SMS:** enter the new message interface.

**MMS:** enter the MMS interface.

**Voice calls:** Make a voice call.

**IP Phone:** Dial an IP phone.

**Delete:** Delete this message.

**Lock:** Lock this message.

**Move:** Move this message.

**Copy:** Copy this information.

**Add Sender To:** Adds the sender to the address book.

#### **Common phrases**

Write a message that you can directly reference the default language.

#### **Cell broadcast**

Web services allow you to receive textual information about a variety of content, such as news, weather conditions, traffic information, and more. For details, contact your network operator.

#### **Voicemail**

This feature is similar to a voice mail machine, you can not answer your calls in time to your private voice mailbox, so that callers leave a message, and by SMS to inform you a voice mail message.

This function is provided by the network operator. If you need to register the service, contact the network operator for more details.

#### **Note:**

You can set the "Call Forward" feature, the voice calls transferred to the voice mailbox (the caller side for the message number).

#### **Menu List**

**Settings:** SMS, MMS, push messages related to the parameter settings.

**Delete all:** Go to Empty mailbox / Clear message interface.

**Information Capacity:** Displays the storage capacity of messages.

SMS Export: Select SMS export mailbox and path.

## The Internet

Note: 1. Your network service provider may not support certain features, in order to ensure the normal operation of the browser

Line, please confirm whether your SIM card support and open Internet access.

2. If you browse the web, you'll be charged for traffic.
3. If you have a WLAN network conditions, you can access through the WLAN link

Internet is a combination of wireless communication and Internet application platform that allows you to obtain a wealth of Internet information resources and e-commerce applications.

### Visit the website

Open the browser start page, the user can enter the interface through the input URL, search, my bookmarks, history, saved pages. Menu More menus: Home, Settings, Clear Log, and Exit Browser

Home page, you can access the service provider's home page (can be pre-set or default home page)

## multimedia

### Audio player

The phone can play music files stored in the phone, you can also download the ring tones to support MP3 background play.

To play an item, select the item from the list.

### playlist

Select Options> Music list, and then select a playlist.

### *Create a playlist*

1. Select Options> New List.
2. Enter the name of the playlist and select 5 to confirm.
3. To add songs immediately, select Yes; to add songs later, select No.
4. When you are finished, select Done.

### **Video player**

Video player supports format 3gp, mp4, avi file playback.

If the file is an unsupported standard format, it must be converted to a standard format file by the conversion tool.

**Open:** Opens the local browse list.

**Local Browsing:** Browse video files in your phone or memory card.

**Local Playlist:** You can play the saved video files. You can add the videos from the memory card or the phone to the local playlist, so that you can watch the video files the next time.

### **Camera functions**

Take photos and sound clips with the camera's built-in function.

### **FM radio**

The first time you open the FM radio, the system will automatically scan the channel and record

(Note: you need headphones to act as an antenna, insert headphones before use)

### **Search for broadcast channels**

- To search for a broadcast channel automatically, press the Menu key → Scan and Save.
- Manually search for a broadcast channel, fine-tune it by sliding the roller on the screen (adjust the movement frequency red line), or manually enter the frequency.

### **Background play**

Click on the hook button, FM background background playback.

### **recording**

Recording (Timed Recording) The station you are listening to is automatically saved to the recording list.

### **Image viewer**

Through the album, you can view the pictures in the memory card and photos taken.

1. The phone automatically scans the files that are supported on the memory card.
2. Select the album you want to open.
3. Press the Menu key to set, set, and other operations.

## **Application**

### **Alarm clock**

Go to Menu, select Alarm.

### **Create an alarm**

1. Turn on the alarm that needs to be turned on.
2. Set the alarm parameters as required.
3. Choose Save.

To cancel the alarm, turn off the alarm switch.

### **Calendar schedule**

Go to the menu and select **Calendar**.

### **Create an event**

1. Select Options → **New Schedule**.
2. Enter the details of the event as required.
3. Choose Save.

### **Calculator**

1. In Menu mode, select **Calculator**.
2. Use the buttons corresponding to the calculator display to perform the basic arithmetic operations.

### **Sound recorder**

Go to the menu and select Sound Recorder.

- 1, according to the interface recording to start recording.
2. Press Pause to pause recording.
3. Press Stop to stop recording.

4, select the stop recording, the recording file will automatically save the memory card "Audio" folder, you can click the folder to view.

### **flashlight:**

Phone supports flashlight function, you can press the 0 key to open

### **STK**

Go to the menu and select STK.

Access to the STK submenu allows you to use the value-added services provided by your network operator.

This phone supports STK, but this service is provided by the network operator. If SIM card and network operator do not support this kind of service, this function can not be used. For more information, contact your network operator.

### **Bluetooth**

Activate the Bluetooth wireless function

1. Go to the menu and select Bluetooth.
2. Click the On / Off button to turn on the Bluetooth wireless function.

3. To allow other devices to position your phone, select the On / Off button after clicking Local Visibility.

#### ***Find and pair with other Bluetooth-enabled devices***

1. Select Paired Devices → **Add New Device**.
2. Select the device from the list.
3. Enter the PIN code for the Bluetooth wireless feature or the Bluetooth PIN for the other device (if available), and select Done. Pairing completes when the owner of the other device enters the same PIN code or accepts a connection. Depending on the device, you may not need to enter a PIN code.

#### ***Use the Bluetooth wireless function to send data***

1. Select the file or item you want to send from your phone's application.
2. Select Send via Bluetooth.

Use the Bluetooth wireless function to receive data

1. Enter the Bluetooth wireless feature PIN code, and select Done (if necessary).
2. Select Yes to confirm that you want to receive data from the device (if necessary).

# Settings

## Phone settings

The phone settings include the following items:

**Time & Date:** Set the time and date of the phone and the displayed format.

**Language Setting:** Set the phone display language and input language.

**Auto Power On / Off:** Set the time and repeat mode of auto power on / off.

**Restore factory settings:** Restore the factory default settings.

## **Scene mode**

Preset the scene modes are: general mode, mute mode, conference mode, indoor mode, outdoor mode, support for user-defined profile, up to 5 custom, the user can set the profile parameters.

Note: The preset profile does not support deletion, and the custom profile supports deletion.

## **Connection management**

Connection Management contains menu items that are:

**Internet accounts:** manage Internet accounts, support for editing and deletion.

**Data connection settings:** You can choose to connect or always connect as needed.

**Network selection:** You can choose to connect automatically or manually.

## **display setting:**

The display settings contain the following items:

**Wallpaper Settings:** Supported wallpaper categories are: static wallpaper, more pictures.

**Screen Backlight Brightness:** Adjusts the brightness of the screen backlight.

**Key backlight time:** adjust the key backlight time.

## Security Settings

The security settings contain the following settings:

**PIN code:** PIN code on and off, as well as PIN changes.

**Warning:** Please use this function with caution. If you forget your PUK password, please consult your network operator. If the PUK code input error 10 times, SIM card will be scrapped.

**Modify PIN2 Code:** Modify the PIN2 code.

**caveat:**

Please use this function with caution. If the input of PUK2 code is wrong for 10 consecutive times, the SIM card will be discarded.

**Phone lock:** Turns the phone lock on or off

Modify the phone password: mobile phone password changes.

**Privacy:** Set the privacy protection function module.

**Auto lock screen:** Set the time for auto lock screen.

**On:** To enable this feature, you must first set the password. When it is enabled, you need to enter the anti-theft password and notify the mobile phone number (to receive the illegal SIM card to send information about the illegal SIM card), set up, anti-theft function started.

**Off:** Turn off the anti-theft function. Turn off anti-theft feature must first enter the anti-theft password.

**Change Password:** Modify the security code.

**caveat:**

Use this feature with caution. If you forget your password, you will not be able to use your phone.

Fixed dialing: fixed dialing on and off, and the fixed dial list management.

Blacklist: Blacklist settings and list management.

- **Call settings**
- **Call settings include the following settings:**
- **Multi-card settings:** contains the settings menu has a standby mode, the card reply, set the card slot name.
- **Call forwarding:**
- **Unconditional:** Turns all incoming calls to voicemail or pre-programmed phone numbers. Select Query Status to view the current status of the unconditional branch service.
- **Transfer in Busy:** If the phone is in a call while it is on, the incoming call will be transferred to the voicemail box or the pre-set telephone number.
- **Acknowledge Transfer:** If no response is received after the set time, the incoming call will be transferred to the voice mailbox or the preset telephone number.
- **Can not reach the transfer:** When it is turned on, the incoming call will be transferred to the voicemail box or the preset telephone number when it can not be contacted because of no signal or power off.
- **Cancel All Transfer:** Cancels all calls.note:
- You must turn off Airplane mode before you set up Call Forward.
- **Call waiting:**

- **On:** When the call is successful, the network will notify you of a new incoming call when you receive a new incoming call. You can hold the current call and answer another call.
- **Off:** Closes the call waiting service. You will not be able to receive calls again when you are on another person's call during a call.
- **Query Status:** You can view the current status of the call waiting service.

- **Call Restriction:**
- **All outgoing calls:** Restrict calls to any phone.
- **All incoming calls:** Limits all incoming calls.
- **Roaming Calls:** Can not answer calls while roaming.
- **International Outgoing Calls:** International calls are not allowed.
- **International Roaming Outbound:** International roaming is prohibited.
- **Cancel All Restrictions:** Cancels all call restrictions.
- **Modify Call Barring Password:** Modify the call barring password.



Some network operators limit the use of this feature. For details, contact your network operator.

When you apply for this service, your network operator will provide you with the initial network password.

**Line Selection:** Line 1 or Line 2 can be selected.

**Hide my number:** Set the number of the machine to be displayed.

Other settings include IP push-to-talk, voice call tone per minute, automatic redial, to connect the vibration, refused to return to text messages, call voice broadcast.

## File management

The file manager can manage the files in the phone memory card

### **Copy the file**

1. Copy files, long press the pop-up copy menu, enter the copy mode.
2. Select the target folder to copy, click the right to confirm the icon or enter the folder, click "Select the directory"
3. Copy multiple files, click the "mark" multi-select.

### **new folder**

1. Open the file manager.
2. Press the Menu key → New Folder.
3. Enter the folder name and click Save.

## Additional features

### **U disk function**

#### **U disk using the following steps:**

Before use, please make sure your computer is Windows7 or WindowsXP system.

Use the supplied USB data cable to connect your computer and mobile phone.

Phone connected to the computer, select the **[U disk]** in the phone. After the computer identification U disk is successful, in the lower right corner status bar will appear a green USB device small icon.

Open the **"My Computer"**, then you can see the **"removable disk"**, you can operate the U disk.

Browse through the mobile phone multimedia files must be stored in the specified directory to identify, on the other directory, then can not read or play through the phone. Such as picture files only in the "Photos" directory when you can read on the phone.note:

1. When the phone is in the U disk usage, you can see some of the default application files, once you delete the U disk default file will be permanently lost.
2. U disk, first remove the U disk device on the computer, and get the system to remind, safe pull U disk, or likely to cause data loss, or even U disk file system damage.
3. Support USB1.1.

## Phone maintenance

- Mobile phone is a high-precision electronic products, please carefully maintenance. The following suggestions can help you maintain your phone and extend the life of your phone:
- Mobile phones and their accessories should be placed out of the reach of children.
- Keep the phone dry. Rain, moisture, or moisture can corrode the circuit board. If the phone inadvertently water, should promptly remove the battery, and immediately sent to the local authorized service center for processing.
- Do not place the phone in a dusty place, otherwise it will affect the normal use of mobile phones.
- LCD screen is the more vulnerable mobile phone parts, mobile phones should be avoided on the ground or subject to strong

vibration; prohibit the use of sharp objects touch the screen.

- Do not expose the phone to excessive heat. High temperature will shorten the life of electronic equipment, destruction of the battery, the phone plastic shell deformation or melting.
- Do not expose the phone to low temperature. Otherwise, when the phone temperature rises to normal temperature, there will be moisture inside the cell phone will damage the circuit board.
- Do not throw, knock or shake the phone violently, so as not to damage the phone's internal circuit boards and precision structure.
- Do not use chemicals, cleaning solvents or strong detergents to clean the phone, use a soft cloth soaked in soapy water to scrub gently.
- Do not paint the phone with paint to prevent the detachable parts from sticking and affecting normal operation.
- Clean the lens with a clean, soft cloth. Such as: camera lens.
- Replace the antenna only with the use of matching or specified antenna. Using an unauthorized antenna, accessory, or mobile phone may damage the device and violate the radio regulations.

## Simple troubleshooting

In the process of using the mobile phone, if the abnormal situation, please refer to the following table to guide troubleshooting. If the problem persists, contact your designated service center.

**Phone can not boot**

## Possible Cause of Problem Solution

Hold down the hook key for a short time, please hold down the hook button for more than three seconds

Charge the battery

The battery is installed incorrectly

Illegal use can not boot Please enter the correct anti-theft password

### Phone automatically shut down

Possible cause of the malfunction	solution
Whether to enable the timer shutdown function	If you do not need the power-off feature, cancel it
The battery is low	Please charge
The battery is loose	Install the battery correctly according to the instructions for installing the battery
Illegal use causes an automatic shutdown	Please enter the correct anti-theft password

## PIN / PUK code lock

Possible cause of the malfunction	solution
PIN (Personal Identification Number) / PUK (Unlock PIN) entered incorrectly	Please enter the correct password



note:

1. If the PIN code for three consecutive errors, then the SIM card and many features of the phone will be locked,

For details, see "Security Settings" on p.

2. There is no guarantee that the correct PIN and PUK codes are available. Contact the operator or the retailer.

**Call quality is poor**

**Possible Cause of Problem Solution**

The current signal strength mutation You may be in a high-speed mobile state (by train or car, etc.), according to the signal strength markers to determine, select the signal strength of the local call to ensure call quality

If the signal is in a bad reception area, move to an open area

**Unable to answer the call**

**Possible Cause of Problem Solution**

**Call Forwarding Cancels call forwarding as needed**

**Call Restriction** Set the restriction on the call restriction as required

**Unable to make phone call**

**Possible Cause of Problem Solution**

**Phone is turned off please boot**

**Not in the network service area** Make sure that the network is in normal service state

**The correct SIM card is not inserted correctly** Make sure that your

SIM card works properly

Call Restriction Set the restriction on the call restriction as required

Keyboard Auto Lock Select the left soft key + # key to unlock the keypad lock

Call volume is small

Possible Cause of Problem Solution

Call volume is too low Please adjust the call volume

The other party can not hear you

Possible Cause of Problem Solution

The microphone is too far from the sound source. Place the microphone near your mouth

The caller does not ring

Possible Cause of Problem Solution

Incoming Call Reminder Set to Silent Please reset the incoming call prompt to ringtone

The ring volume is set too low. Increase the volume

Call Forwarding Cancels call forwarding

The battery can not be charged

Possible Cause of Problem Solution

The battery is exhausted, and the time is too long Please cell phone prompts the battery power is low, the timely charge

Poor contact between the battery and the phone Make sure that the battery is properly installed

Charger and mobile phone bad connection Please connect the charger and the phone interface, then the phone screen appears charging icon

The battery or charger is damaged Please contact our designated warranty

Ambient temperature is too low or too high Please ensure that the phone is placed in the normal temperature charging

No network is displayed

Possible Cause of Problem Solution

SIM card is not installed correctly Please refer to the installation instructions in the SIM card to install correctly

SIM card and mobile phone contacts have impurities Please ensure that the SIM card and mobile phone contacts clean

Invalid SIM card Please check whether the SIM card has expired

The network environment is in the weak field strength area Please move to the network signal strong place to use the handset

The phone can not detect the memory card

Possible Cause of Problem Solution

The memory card is not inserted correctly Use the memory card correctly according to the insertion method of the memory card in the manual

The memory card is damaged Replace the memory card

not enough space

Possible Cause of Problem Solution

MMS or SMS takes up too much storage Please delete unwanted MMS or SMS to free up space

The history saved in the browser takes up too much storage space  
Select [Communication → Browser → WAP Settings → Browser Settings → Clear Cache] to free up space

Phone PC Camera can not implement menu options

#### Possible Cause of Problem Solution

The PC Camera menu 1 does not appear on the phone when the phone is connected to the computer. Make sure the USB port on the computer is in good condition

2. Make sure you are using the correct cable from the retailer

#### Security Information

##### Use of the environment

To ensure that you are using your device properly and to avoid impact to you and the environment, keep in mind that you should comply with all applicable regulations and regulations when using your device in any location.

Switch off your phone and observe all safety signs and instructions wherever it may cause an explosion, such as a gas station, a fuel depot, a chemical plant, or an explosion. Violation of the relevant provisions may cause an explosion, resulting in personal injury or death.

The use of a mobile phone in an airplane may cause interference to the flight operation of the aircraft and create a hazard. Therefore, be sure to turn off your phone before boarding, and ensure that the phone is turned off during the entire flight.

When driving, please put the mobile phone in a special bracket, do not place in the seat, or in the collision, the brakes may fall when the place. Do not use the mobile phone during driving to ensure safe driving and avoid traffic accidents. If you must use the phone, please stop the car and then use the phone.

Keep the phone away from high-temperature environments to prevent the phone from exploding as the battery temperature increases.

#### Additional safety information

When not using the phone, we recommend that you turn off the phone and remove the battery to save energy and eliminate cell phone radiation.

When using the phone, do not adjust the volume too much, to avoid hearing damage.

Non-professionals, not self-open mobile phone terminals and batteries.

It is recommended that you try not to use the magnet with a leather holster to avoid the magnetic phone will switch on the machine signal interference and hard iron buckle may crush the LCD screen; plastic material of the mobile phone sets will lead to poor vapor evaporation, corrosion inside the phone Components, and will lead to oxidation of the shell fade.

## FCC Warning

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

SAR tests are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value.

Before a new model phone is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC, tests for each phone are performed in positions and locations (e.g. at the ear and worn on the body) as required by the FCC.

For body worn operation, this model phone has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this

product or when used with an accessory that contains no metal and that positions the handset a minimum of 5mm from the body.

Non-compliance with the above restrictions may result in violation of RF exposure guidelines