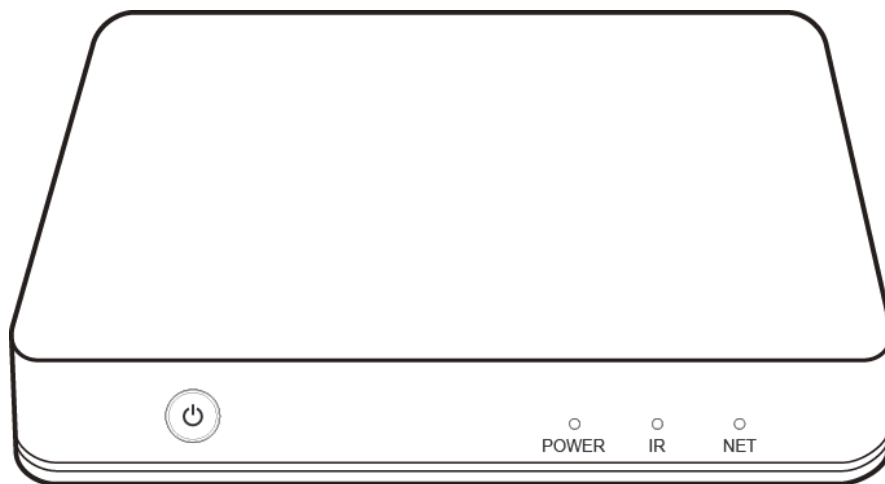


TelergyHD

Quick Reference Guide



Please do read this user manual before you operate the TelergyHD.

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1 Safety instructions

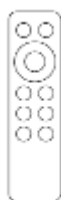
- ❖ Please keep the TelergyHD in a horizontal position. Do not put any heavy stuff on the top of the device.
- ❖ Please use the provided power adapter. Do not use a damaged power cable and plug.
- ❖ Please avoid plugging in power adapter with wet hands.
- ❖ Please do not disassemble the TelergyHD or tamper with it in any way to avoid electric shock and damage to the device.
- ❖ Please keep the TelergyHD away from any heat source to avoid damage to the components. It should be kept in a well ventilate place.
- ❖ Please keep the TelergyHD away from damp and dusty environment to avoid fire and electric shock.
- ❖ The TelergyHD should be switched off immediately and the power adapter should be unplugged in case of smoke or unusual smell emitted by the device.
- ❖ Please unplug the power adapter when the TelergyHD is not in use for a long time.

2 Accessory List

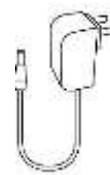
Open the gift box to check following accessories:



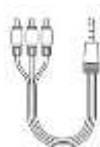
TelergyHD x1



Remote Control x1



Power Adapter x1



AV Cable x1



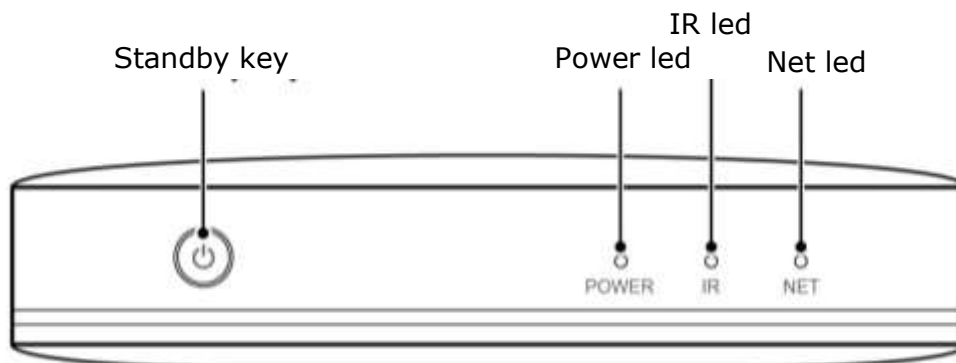
HDMI Cable x1



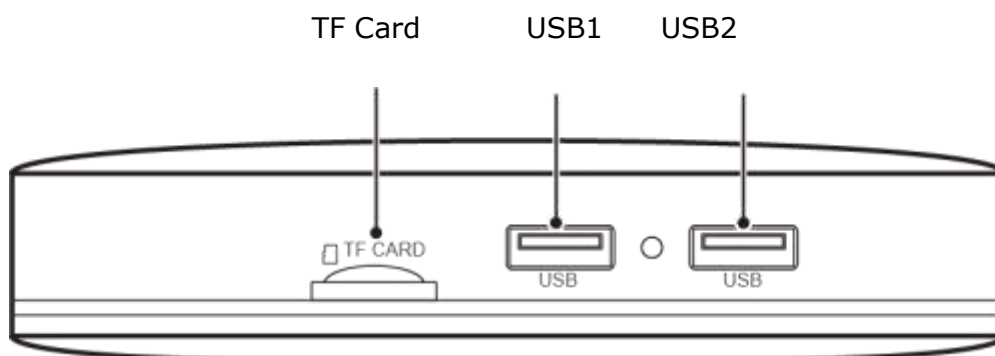
User Manual x1

3 Hardware

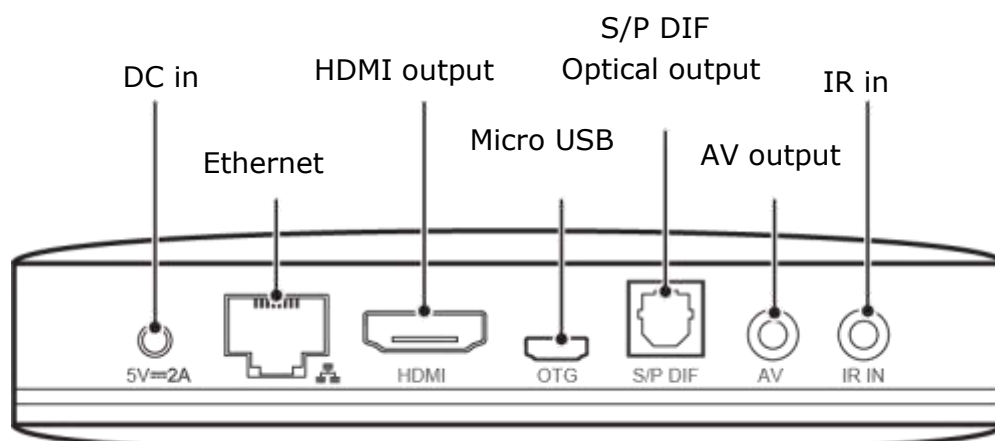
- **Front Panel**



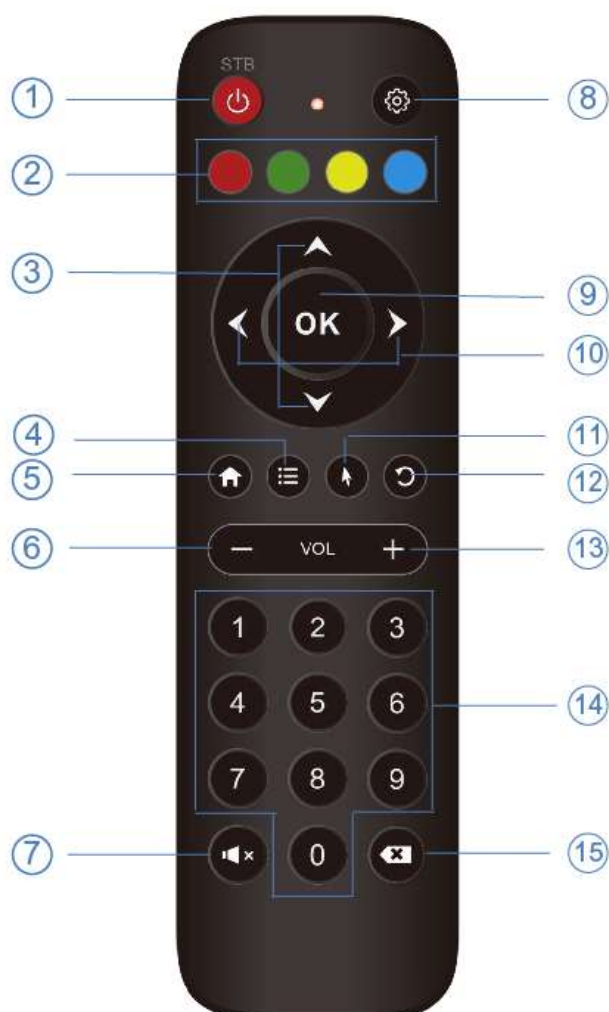
- **Side Panel**



- **Rear Panel**



4 Remote Control



【Note】 : Functions of the remote control maybe different for different Apps, you may need to use an external mouse to operate it.

4 Remote Control

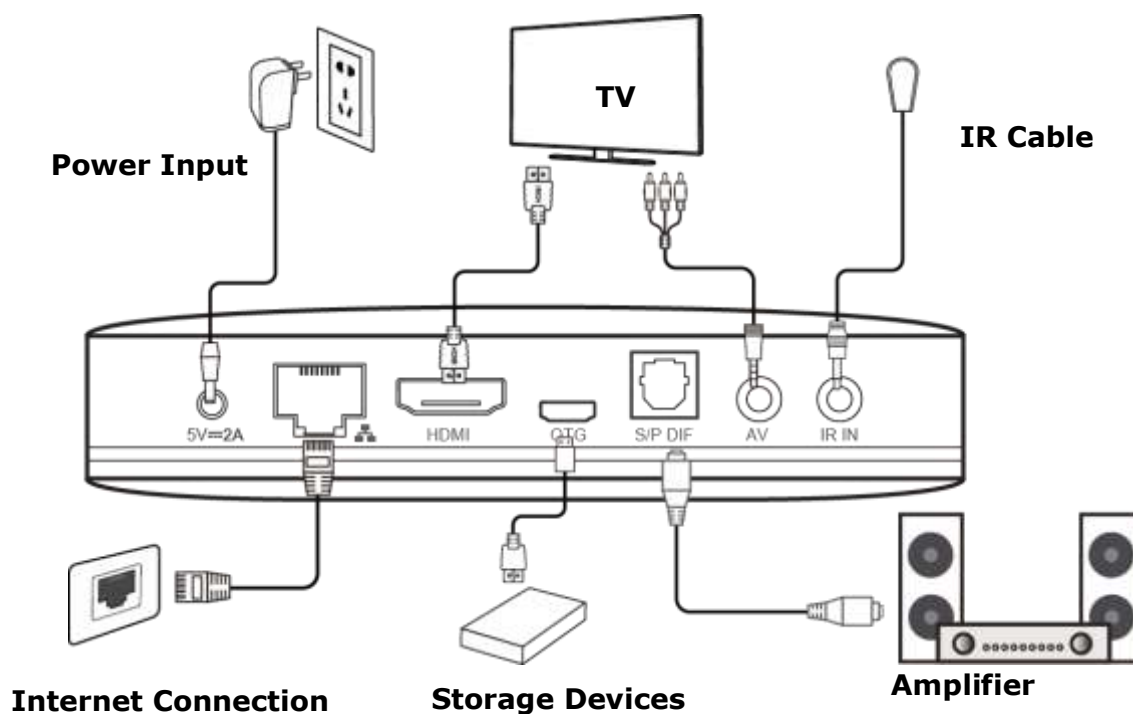
1		Go in and out of Standby
2		Red button. Functionality depends on the application
		Green button. Functionality depends on the application
		Yellow button. Functionality depends on the application
		Blue button. Functionality depends on the application
3		Up/down direction key. Move up, down.
4		Menu. Enter the Main Menu of APP
5		Home. Shortcut to the Homepage.
6		Volume down
7		Mute button. Mute/Un-Mute sound
8		Shortcut to the System Setup menu
9		Enter/Confirm function
10		Left/Right direction key. Move left, right.
11		Mouse button. Turn on/off mouse mode.
12		Back/Exit
13		Volume up
14		Numeric input.
15		Multipurpose delete button.

5 System Connection

Please refer the following diagram and instructions to connect TV, Power, Network and other devices.

Note: Before connecting please shut down all the equipment to be connected (such as this machine and TV power)

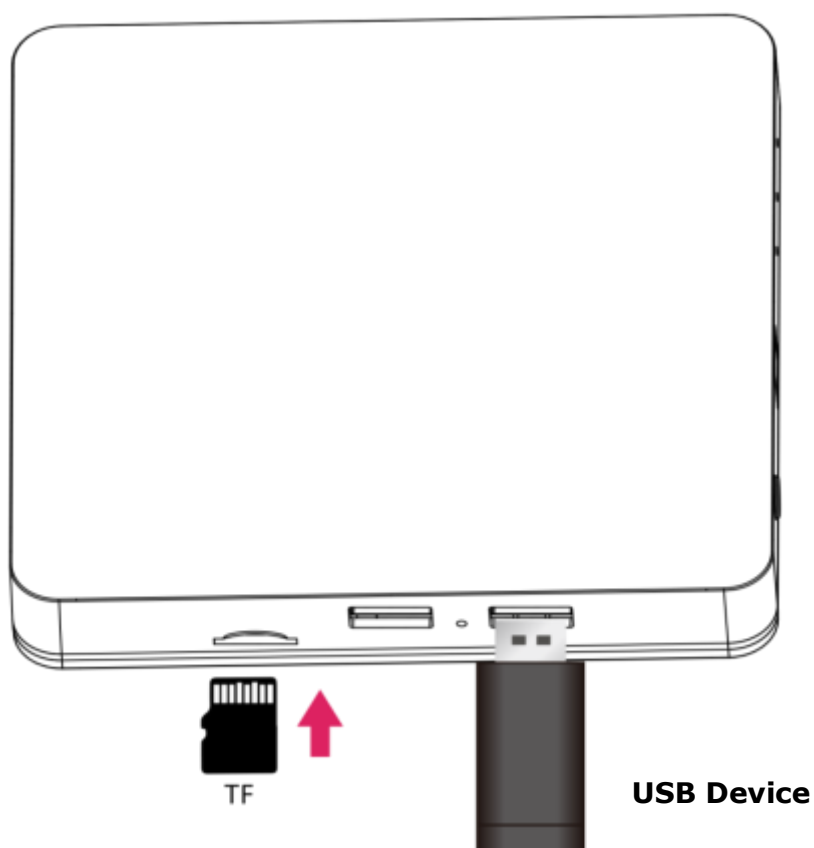
5.1 Rear Panel Connection



Note: Before powering on, Please switch the signal input of the TV to correct source.

Tips: The TelergyHD supports Wi-Fi, enter **Settings** → **Network** to set-up Wi-Fi.

5.2 Side Panel Connection



Tips:

- 1) Please according to the above diagram insert the TF Card in the right direction.
- 2) Please insert the USB device after matching interface correctly.

6 Technical Specifications

CPU	ARM Quad 64-bit Cortex-A53 up to 1.5GHz
Android OS	Android 6.0
Video output	HDMI, AV
Audio output	Optical
Video format	H.265 10-bit 4K*2K@60fps, H.264 AVC/MVC 4K*2K@30fps, VP9, AVS+, MPEG1/2/4 ASP, WMV/VC-1, RealVideo8/9/10 and other video formats
Audio format	MPEG1/2/4, MP3, AAC/AAC+, WMA/WMA-pro, FLAC, OGG and other audio formats
Photo format	JPG, BMP, PNG and other photo formats
Network	Wi-Fi 2.4G 802.11b/g/n
	RJ45 Interface 10M/100M adaptive
Operation temperature	0℃~40℃
Power	Input: AC100-240V 50/60Hz
	Output: DC 5V/2A
Power consumption	<8W

7 Troubleshooting

Issue	Possible reason	Solution
No display on TV after power ON	The power cord is not connected properly or there is no power at the electrical socket.	Ensure the availability of the power supply at the mains socket. Re-insert the power plug at the device and make sure that it is fully inserted.
TV shows image but no audio	Audio cable is not connected	Re-connect the Audio cable
	TelergyHD is in MUTE state	Please press mute button to restore volume
	Audio setting is abnormal	Please enter the audio and video Settings menu, select the appropriate sound channel and language
	Volume is too low	Turn up the volume
Fail to connect the network	Ethernet cable is not connected properly	Please reinsert the Ethernet cable
	Wi-Fi unavailable or the signal is too weak	Please restart the Wi-Fi router or adjust the position of the TelergyHD
Remote Controller failure	Remote control is not pointing in the correct direction	Please aim the remote at the front panel's 'SENSOR'
	Remote control is with low battery	Please change the batteries
	Remote control is broken	Please send it to the local maintenance station for checking

8 For more information

Please visit <http://www.telergyhd.com/>

FCC Caution:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.