Step 1

Search "Eques elf" on App store or Google Play, download and install the app on your phone or tablet.

Step 2

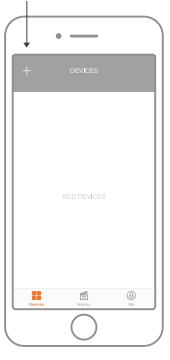
Ensure your phone or tablet and elf smart plug are connected to the same Wi-Fi network, which must be 2.4GHz.

Step 3

Plug in your elf smart plug then press and hold the power button for five seconds until you see the flashing blue light. This indicates it is ready for setup.

Step 4

From the Eques elf app, click the "+" icon at the upper left hand corner.



On the next screen, select Eques elf, enter your Wi-Fi password, and begin setup.

Step 5

Once setup is complete, the blue light will stop flashing and you will be prompted to create a name for your Eques elf.

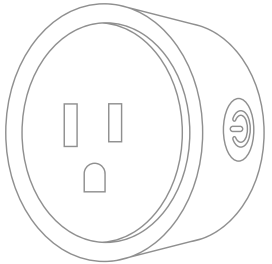
If for some reason the setup fails, reset and repeat the setup process.

Step 6

Within the Eques elf app, go to "Me" and then tap "Upload configuration". This will upload the configuration of your elf smart plug to the cloud.

How To Reset Your elf smart plug

When plugged in, press and hold the power button on the side for 5 seconds until the blue light begins flashing. Use the Eques elf app to reconfigure the network settings.



EQP01WTGY

- Indoor use only.
- Operating ambient temperature: 32-104˚F (0-40 C)
- Type 1.B action.

Compact Design

Wi-Fi Enabled

Turns Appliances and Devices On/Off Remotely

Compatible with Standard Outlets

Works with Google Home & Amazon Alexa

Safety Instructions

- Indoor use only.
- Do not use in wet or damp areas.
- Do not use an extension cord. Plug directly into electrical outlet.
- Do not remove ground pin (middle pin).
- Follow the recommended specifications.
- Do not use in precision timing applications where inaccurate timing could be dangerous. (example: sunlamp, sauna etc.)
- Do not use with devices that should not be operated without supervision.
  Remove elf smart plug from outlet before cleaning.
  Do not clean with liquid.

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EQUES

elf smart plug™

Quick Start Guide

To Connect elf to Amazon Alexa

1. Within the Amazon Alexa app, enable "Eques elf" under smart home skills.

2. Within the Eques elf app, go to "Me" and then tap "Upload configuration". This will upload the configuration of your elf smart plug to the cloud.

3. Go back to the Alexa app, go to "Smart Home" and then tap "Add Device". It will then start discovering devices.

4. Once your elf smart plug has been discovered, you should be able to give commands through Amazon Alexa using the name you assigned to your smart plugs (e.g. "Alexa, turn on Light1").

To Connect elf to Google Home

1. Within the Eques elf app, go to "Me" and then tap "Upload configuration". This will upload the configuration of your elf smart plug to the cloud.

2. On the home page of the Google Home app, tap on the menu at the top lefthand corner.

3. Tap on "Home control".

4. Tap on the "+" button at the lower right corner. It should allow you to add devices.

5. Within the list shown, search for "Eques elf".

6. Tap on "Eques elf".

7. You will be prompted to put in your login details. Make sure you use the same details as the ones you use on the Eques elf app.

8. Tap “Authorize” once you see "Authorize Application".

9. You should be able to see that your Eques elf account is being linked.

10. Your list of Eques elf smart plugs should now show on the screen (with the same names as you assigned on the Eques elf app). Tap “Done” when you’re done assigning to certain rooms. You can also skip assigning rooms by just tapping on “Done” right away.

11. Tap "Got it" and you should be able to give commands through your Google Home devices using the name you assigned to your smart plugs (e.g. "Ok Google, turn on Light1).

If for some reason, the elf smart plug still does not seem to be recognized by Google Home, these further steps need to be done:

1. Go to the Home page of Google Home then tap the menu button again.

2. Tap “Explore”.

3. Search for “Eques elf” then tap on it when it appears on the results.

4. Check whether the “Eques elf” page says “Try it” or “Link”. If it already says “Try it”, that means the account is successfully linked. If you see “Link” instead, tap on it and you will be prompted to link the account again.

FAQs

What should be done when my elf does not install?

Your internet connection is crucial in ensuring a successful installation. elf only works with a 2.4 GHz connection, thus, during installation, you need to ensure that your smartphone is connected to the right network.

My elf does not recognize my smartphone.

The blue flashing light will be the best indication if your elf is ready to pair up with your smartphone. Once this is in place, you just need to follow the installation process prompted on the Eques elf app.

Can I link my elf to several smartphones?

Yes, you can link to several smartphones as long as all smartphones are using the same login details.

My elf does not recognize my Wi-Fi network.

- Check the quality of your Wi-Fi signal.

- Check the distance between your elf and the router. Adjust accordingly if the router is too far.

- Check if there are any objects (e.g. heavy metal) near your router that may interfere with the signal and move them accordingly.

- elf only works with 2.4 GHz (802.11g) Wi-Fi network. If you see a 5G suffix on your Wi-Fi network, you are more likely connecting to 5.0 GHz and will need to connect to 2.4 GHz to be able to successfully install. In case you are unsure what kind of network you have (as in cases where you have modified the network name), you can try to connect first, observe what will happen, and change to other networks if needed.

Will I be able to revert back to my 5.0 GHz network after installing my elf?

If your router is dual-band, turn off 5.0 GHz (or tap "Forget" under your 5.0 GHz Wi-Fi network settings on your phone) then select 2.4 GHz. Once setup is successful, you may turn on the 5.0 GHz Wi-Fi network again and that will not have any negative impact on your elf's performance.

Only 1 smartphone can connect with my elf. What could be the issue?

Please check the login details. All connected smartphones must use the same login details on the Eques elf app.

On the Eques elf app, I can only see and control 3 out of the 10 elf units I have at home.

Please ensure that the setup process for each of your elf units has been fully completed. Also, within the Eques elf app, go to "Me" and then tap "Upload configuration". This will upload the configuration of your elf to the cloud.

What should I do if my elf suddenly appears offline when I'm away?

If this happens, this is more likely caused by intermittent issues with your internet connection at home. You may need to contact your service provider. Once your connection is back up, your elf will reconnect automatically and function as normal.

My elf does not seem to connect to my Amazon Alexa device.

Within the Eques elf app, go to "Me" and then tap "Upload configuration". This will upload the configuration of your elf to the cloud which then facilitate communication between your elf and Amazon Alexa device.

My Amazon Alexa device can only discover 2 of my elf units out of 10 that I have.

You will have to upload the configuration again within the Eques elf app, as it may have just executed partially when you did it earlier. Within the Eques elf app, go to "Me" and then tap "Upload configuration".

elf smart plug™

FAQs