

# Colombo Bluetooth

DECT Cordless Telephone with Smartphone  
Wireless Charging by



**Warning:** Charge the handset for 24 hours before use.

# Welcome...

## to your new Colombo Bluetooth Digital Cordless Telephone with Duracell Powermat™ wireless charging!

With Bluetooth wireless functionality you have seamless connectivity between your home phone and mobile phone.<sup>1</sup>

Enjoy using the following benefits:

- The Colombo base supports Duracell Powermat™ wireless charging, allowing you to conveniently charge your mobile phone on the Colombo base. A Duracell Powermat™ jacket must be purchased separately to fit your mobile. This is available from leading retailers or you can buy online at [www.powermat.com](http://www.powermat.com). A USB socket is integrated into the Colombo Bluetooth base as a back-up charging facility.
- Conveniently synchronize up to 1000 name and number contacts from your mobile phone to your Colombo handset.
- Make calls either over the fixed line or mobile network using the Colombo handset, allowing you to utilise and benefit from your individual network calling packages.<sup>1</sup>
- Receive mobile calls via your Colombo handset whilst keeping your mobile on charge.
- With Caller ID, see who is calling your mobile number on the Colombo handset(s).
- Optimise the range and call quality of your mobile phone around the home, by positioning your Colombo base unit where you have the strongest signal.<sup>2</sup>
- Register up to 7 mobile phones to the Colombo base, so you and all your family can enjoy the benefits of Bluetooth.<sup>1,3</sup>

### Need help?

You may find the answer in the 'Help' section at the back of this guide.

<sup>1</sup>Compatible Bluetooth mobile phone required.

<sup>2</sup>Mobile phone must be positioned within 10m of the Colombo base.

<sup>3</sup>Only one mobile at a time can be connected to the Colombo.

**This user guide provides you with all the information you need to get the most from your phone.**

**To set up your phone, follow the simple instructions in 'Getting Started', on the next few pages.**

**IMPORTANT**

Only use the telephone line cord supplied.

**Got everything?**

- Cordless handset
- Cordless base
- 2 x rechargeable Ni-MH battery cells
- Power adaptor for the base
- Telephone line cord

**If you have purchased a Colombo multiple pack you will also have the following additional items:**

- Cordless handset & charger
- 2 x rechargeable Ni-MH battery cells
- Power adaptor for the charger

Please note that this equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

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# 1. Getting started

## **IMPORTANT**

*Do not place your Colombo in the bathroom or other humid areas.*

## 1.1 Location

You need to place your Colombo base within 2 metres of the mains power socket and telephone socket so that the cables will reach. Make sure it is at least 1 metre away from other electrical appliances to avoid interference. Your Colombo works by sending radio signals between the handset and base. The strength of the signal depends on where you position the base. Putting it as high as possible ensures the best signal.

## Handset range

The Colombo has a range of 300 metres outdoors when there is a clear line of sight between the base and handset. Any obstruction between the base and handset will reduce the range significantly. With the base indoors and handset either indoors or outdoors, the range will normally be up to 50 metres. Thick stone walls can severely affect the range.

## Bluetooth wireless range

Once your Colombo and mobile phone are paired (see page 9), by positioning the Colombo base and mobile phone where the mobile signal is strongest you can optimise the range. The mobile phone must be within 10m of the Colombo base. If you go out of range when making a call on the Colombo, handset using the mobile network, you will hear a double beep. If you don't move back into range the call will be disconnected and the  icon will be replaced by the  icon flashing on the handset display, see below.

## Signal strength

The  icon on your handset indicates when you are in range. When out of range of the base, the screen shows SEARCHING, the icon  flashes and the handset gives an out-of-range warning tone every minute. This tone is repeated until you move back into range.

If you move out of range during a call, the telephone call will be disconnected. Move back within range before you make any further calls. The handset will automatically re-connect to the base.

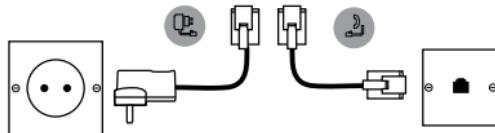
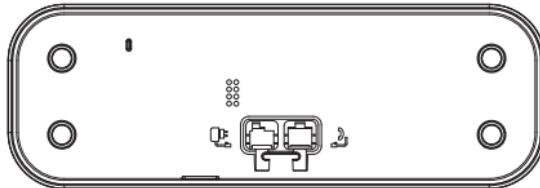
## 1.2 Setting up the base

## **IMPORTANT**

*The base station must be plugged into the mains power at all times. Do not plug the telephone line cord into the wall socket until the handset is fully charged. Only use the power and telephone cables supplied with the product.*

## Connecting up the base

1. Plug the telephone line cord into the socket marked  on the underside of the base



2. Plug the power adaptor into the socket marked  on the underside of the base and plug the other end into the mains power wall socket. Switch on the mains power.

## Installing and charging the handset

1. Remove the battery cover from the back of the handset and insert the 2 x AAA NiMH rechargeable batteries supplied. Please note the '+' and '-' markings inside the battery compartment and insert in the correct direction.
2. Slide the battery cover back into place.
3. If you are charging the batteries for the first time, place the handset on the charger to charge for at least 24 hours continuously.
4. When the handset is fully charged,  will appear steady on the display. The display will show HANDSET and handset number (e.g. 2) to indicate that it is registered to the base.

### NOTE

*If you have bought a multi-pack you will need to set up each handset and charger, see page 11.*

### 1.3 Bluetooth wireless technology

Your Colombo can be registered with up to 7 mobile phones via Bluetooth wireless technology<sup>1</sup> but can only be connected to one mobile at a time.

A mobile that has been registered cannot be deleted manually, when an eighth mobile is connected the oldest mobile will be deleted.

Once your mobile and Colombo are paired you can:

- Make or receive calls over the fixed line or mobile network from the cordless handset.
- When receiving a call the cordless handset will show Caller ID from the mobile phone.
- Synchronise your mobile phonebook to the cordless handset, see page 9.

<sup>1</sup>Bluetooth® wireless technology provides a wireless connection of up to 10 metres between the Colombo and other Bluetooth compatible mobile phones.

## 1.4 Pair your Colombo with your mobile

You will need to pair your Colombo with your mobile phone before you can take advantage of the Bluetooth features.

1. Turn on your mobile phone's Bluetooth function.
2. Press and hold  for 4 second to set the Colombo base to discoverable.
3. Place the mobile close to the Colombo base and search for devices.
4. The Colombo will show as **Colombo** on your mobile.
5. Follow your mobile's instructions to pair and connect to the Colombo.

### NOTE

*If a connected mobile goes out of range it will reconnect automatically when it is within range again, unless another mobile has been connected during this period.*

*If the mobile doesn't automatically reconnect with the Colombo you will need to reconnect manually via the Bluetooth on the mobile.*

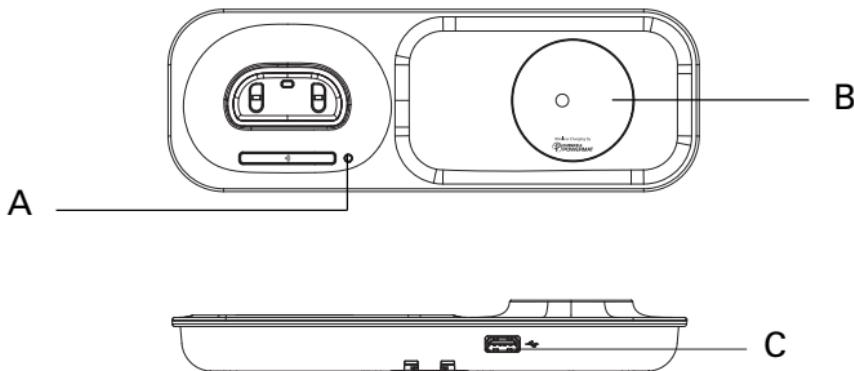
## 1.5 Copy the phonebook from a mobile

You can copy up to 1000 name and number contacts from your mobile phone to the Colombo handset in one easy operation.

1. Press Names to enter the phonebook menu.
2. Scroll **▼** to Copy Phonebook and press Select.
3. The display shows To Handset.
4. Scroll **▼** to From Mobile and press Select.
5. Copy is completed when the message "X Entries Copied" appears on the display.
6. Press **¶** to return to standby.

## 1.6 Duracell Powermat™ Wireless charging

To wirelessly charge your mobile, fit it in the Duracell Powermat™ jacket (not provided). The Duracell Powermat™ jacket can then be placed in any 360 degree position on the Duracell Powermat™ charging pad. A standard (Type A) USB receptacle 5V charging port is available on the Colombo DECT base for wired charging (USB wire not provided). Both the charging pad and charging port can be used simultaneously.



### A Duracell Powermat™ Blue Charging LED

When you mobile is charging on the Duracell Powermat™ charging pad the LED will light up.

### B Duracell Powermat™ Charging pad

If your mobile phone has a compatible Duracell Powermat™ jacket (not provided), then you can fit your mobile in the Duracell Powermat™ jacket and place it on the Duracell Powermat™ charging pad to charge wirelessly.

### C Standard (Type A) USB connector socket for charging

If your mobile doesn't have a compatible Duracell Powermat™ jacket you can use the USB connector socket to charge your mobile phone (USB connector wire not provided).

#### **NOTE**

*Once paired and charging the Bluetooth connectivity will automatically activate between the Colombo Bluetooth and your mobile, synchronising all your mobile calls with your Colombo Bluetooth cordless handset. Now all your calls can be made and received from the comfort of your cordless handset.*

## 1.7 Welcome screen

1. The Welcome screen will briefly appear, then a list of countries is displayed.
2. Scroll **▲** or **▼** to your country (operator) and press **Select**. The handset and base will reset to load the correct settings. The standby screen is then displayed and your phone is ready to use.

### NOTE

*You can still make and receive calls without first selecting your country and network operator, however the Welcome screen will re-appear until you have configured your phone country settings.*

## 1.8 Date and time

Providing you have subscribed to your network's Caller Display service, the date and time is set automatically for all handsets every time a call is received.

If you do not subscribe to the Caller Display service you can set the date and time manually.

1. Press **Menu** and scroll to **Clock & Alarm**. Press **Select**. Display shows **Date & Time**, press **Select**.
2. Enter the date using the format DD-MM-YY e.g. 04-08-12 for 4th August 2012.
3. Press **Save** and enter the time using the 24 hour format HH-MM, e.g. 14-45 for 2.45pm.
4. Press **Save** to confirm.
5. Press **☞** to return to standby.

## 1.9 Battery performance

In ideal conditions, fully charged batteries should give about 10 hours talk time or 100 hours standby time on a single charge<sup>1</sup>. Note that new batteries do not reach full capacity until they have been in normal use for several days.

To keep your batteries in the best condition, leave the handset off the base for a few hours at a time. Running the batteries right down at least once a week will help them last as long as possible.

The charge capacity of rechargeable batteries will reduce with time as they wear out, giving the handset less talk / standby time. Eventually they will need to be replaced. Batteries and handset may become warm during charging. This is normal.

<sup>1</sup>All talk and standby times are approximate and depend on features selected and usage pattern.

### Battery low warning

If  flashes in the display, you will need to recharge the handset before you can use it again. During charging,  will scroll on the display.

## Intelligent charging

Your Colombo supports Intelligent Charging, this means when the cordless handset is fully charged, the base will automatically detect this and stop drawing power from the mains to charge the handset, saving unnecessary power usage.

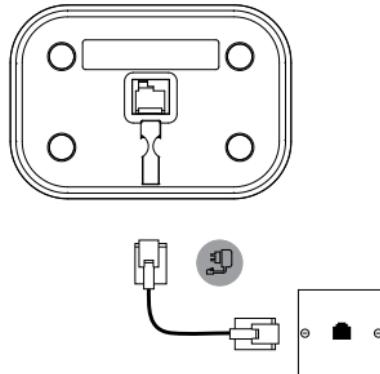
### **IMPORTANT**

*Warning! Use only the approved rechargeable Ni-MH battery cells (2 x AAA Ni-MH 750mA rechargeable batteries) supplied with your Colombo.*

### **1.10 Connecting the handset and charger**

If you have purchased a multiple pack, you will need to carry out this process for all the additional handsets and chargers.

1. Plug the power adaptor into the socket marked  on the underside of the charger and plug the other end into the mains power wall socket.

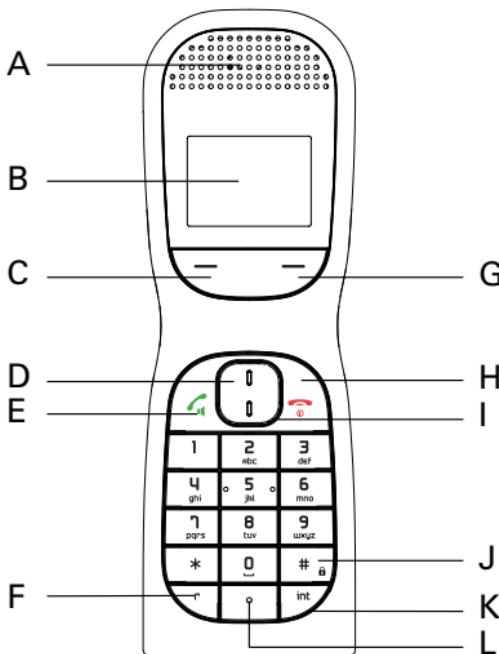


2. Remove the battery cover from the back of the handset and insert the 2 x AAA NiMH rechargeable batteries supplied. Please note the '+' and '-' markings inside the battery compartment and insert in the correct direction.
3. Slide the battery cover back into place.
4. If you are charging the batteries for the first time, place the handset on the charger to charge for at least 24 hours continuously.
5. When the handset is fully charged,  icon will appear steady on the display. The display will show HANDSET and handset number (e.g. 2) to indicate that it is registered to the base.

Your Colombo is now ready for use.

## 2. Getting to know your phone

### 2.1 Overview of your handset



#### A Earpiece

#### B Display

See page 14 for an overview of the display icons.

#### C Menu / OK / Secrecy / Left softkey

In standby mode, press to open the Menu.

Press to select menu options and to confirm a displayed option.

During a call, press to turn secrecy on / off.

#### D Redial list / Scroll up / Volume up / Pause

In standby mode, press to open the redial list.

Scroll up through lists and menus.

Increase the earpiece and hands-free volume.

When the phone is ringing, press to increase the handset ringer volume.

Press and hold to enter a pause (P) when pre-dialling or storing numbers.

**E Talk / Hands-free**

Make or answer a call.

Activate and deactivate hands-free during a call.

**IMPORTANT**

*Hands-free activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.*

**F Recall**

Use recall (R) functions.

**G Phonebook menu / Clear / Back / Right softkey**

In standby mode, press to open the phonebook menu.

Clear incorrect input during text editing.

Return to previous menu.

**H End / Exit / Switch handset on/off**

End a call.

When in a menu, go back to standby mode.

Press and hold to switch handset off (when in standby) or on.

**I Phonebook / Scroll Down / Volume down**

Open the phonebook.

Scroll down through lists and menus.

Decrease the earpiece and hands-free volume.

When the phone is ringing, press to decrease the handset ringer volume.

**J Change case / Keypad lock / #**

Press to change the case when entering letters / editing.

Press and hold to lock the keypad.

Dial a #

**K Intercom**

Press to make an internal call.

**L Microphone**

## 2.2 Handset LCD Display



- Steady when the handset is registered and within range of the base.  
Flashes when handset is out of range or searching for the base
- Displays when ECO mode is on.
- Displays when the call is received from your mobile network.
- Handset ringer volume is Off.
- Displays when in hands-free mode.
- The alarm clock has been set.
- The keypad is locked.
- Displays when you have new voicemails.<sup>1</sup>
- Displays when you have missed calls and new number(s) in the Calls list.<sup>2</sup>

<sup>1</sup>This feature is dependent on your Network Service provider supporting the service. A subscription fee may be payable.

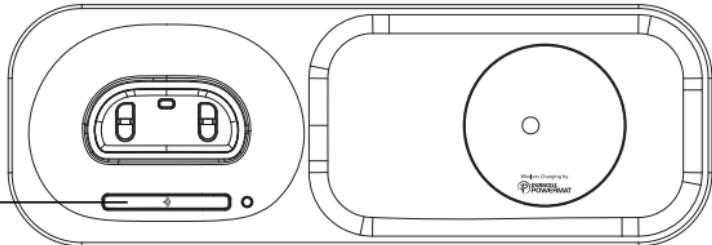
<sup>2</sup>For this feature to work, you must subscribe to Caller ID Service from your network operator. A subscription fee may be payable.

The approximate power levels of your battery are indicated as follows:

- Battery is fully charged
- Battery is partially charged
- Battery is running low

## 2.3 Overview of the base

A



### A Page

In standby, press to ring the handset(s).

Press and hold to enter registration mode when registering handsets.

## 2.4 Navigating the menu

Your Colombo has an easy to use menu system on the handset.

Each menu has a list of options, which you can see on the menu map on the following page.

When the handset is in standby:

1. Press the left softkey **Menu**. The main menu is opened.
2. Then use **▲** or **▼** buttons to scroll through the menu (see below).
3. Soft key options **Select** and **Back** are displayed.

Press the left softkey **Select** to open a sub-menu or validate an option.

Press the right softkey option **Back** to go back to the previous menu level, correct a character or cancel an action.

### Moving up and down through the menu

Throughout this guide the **▲** and **▼** symbols will be used whenever you need to scroll up or down in the product menu.

Please see the illustration below for where to find the up and down buttons on the handset.



### NOTE

*If no buttons are pressed for 30 seconds or the handset is placed on the base / charger, the handset returns to standby.*

## 2.5 Menu map

<b>Calls Lists</b>	
Missed Calls	
Received Calls	
Dialled Calls	
Delete Calls	
<b>Agenda</b>	
<i>If there is an event, press Options and the following will be displayed.</i>	
Add Event	
Show Details	
Edit Event	
Delete Event	
Delete All Events	
<i>If the list is empty:</i>	
Add Event	
<b>Clock &amp; Alarm</b>	
Date & Time	
Alarm	
Time Format	
<b>Settings</b>	
Set Handset	Set Base
<i>Ringtone</i>	<i>Dialling Mode</i>
<i>Ringer Volume</i>	<i>Ring Priority</i>
<i>Receiver Volume</i>	<i>Recall Mode</i>
<i>Recall Mode</i>	<i>System PIN</i>
<i>Handset Name</i>	<i>Master Reset</i>
<i>Language</i>	<i>ECO Mode</i>
<i>Screensaver</i>	
<i>Light Timeout</i>	
<i>Auto Talk</i>	
<i>Key Beep</i>	
<i>PBX Access Code</i>	

<b>Registration</b>	
Register Handset	
Select Base	
De-register	
<b>Names</b>	<b>Press Names during a call</b>
From menu in standby:	Phonebook list is displayed, select Options:
Search	Add Entry
Add Entry	Show Details
Copy Phonebook	Edit Entry
Memory Status	Delete Entry
Delete Phonebook	
Press ▼ in standby and phonebook list is displayed, select Options:	
Show Details	
Edit Entry	
Copy Entry	
Ringtone	
Delete Entry	
Quickdial	

### 3. Using the phone

#### 3.1 Switch the handset on / off

Press and hold  to switch the handset on or off.

#### 3.2 Make a call

1. Press .
2. When you hear the dialling tone, dial the telephone number.

#### 3.3 Preparatory dialling

Once you have paired your Colombo with your mobile, you can make calls over the fixed line or mobile network using the Colombo handset, to pair the Colombo with your mobile, see page 9.

1. Enter the phone number (maximum 24 digits). If you make a mistake press **Clear**.
2. Press , PSTN Call is highlighted.  
Either
3. Press **Dial** or  to dial over the fixed line.  
Or
4. Scroll  to Mobile Call and press **Dial** or  to dial over the mobile network.

#### 3.4 Make a call using speed dial (keypad 1 to 9)

1. Press and hold a key from 1 to 9 until the number is displayed and dialled. If no number is stored, you will hear a beep.

#### NOTE

*To store a quickdial number, see page 27.*

#### 3.5 End a call

1. Press , or place the handset back on the base / charger.

After you hang up, the duration of your call is displayed for 5 seconds.

#### 3.6 Receive a call from the fixed line

When you receive an external call, the phone rings and External Call shows on the display. If you subscribe to Caller ID the phone number will also display and if the full phone number is in the cordless handset phonebook the name will be displayed.

1. If the handset is off the base then press  to answer the call, or if the handset is on the base simply lift the handset to answer the call.

### 3.7 Receive a mobile call on the cordless handset

1. When you receive a call via your mobile phone the cordless handset will also ring.
2. The cordless handset display shows the callers number or name if the phonebook has been copied and a  will replace the  icon.
3. Press  to answer the call.

#### **NOTE**

*If Auto Talk mode is on, simply lift up the handset from its base to answer the call. The default setting is On. If you have changed Auto Talk mode to Off, you will need to press  to answer a call.*

*If Auto Talk mode is on, you will not be able to see the Caller's details before you answer the call.*

#### **NOTE**

*If you have subscribed to your Network's Caller Identity service and assigned a VIP Group to the caller's number, the caller's details are displayed before the phone starts ringing. You can set your phone to give the default ringtone as soon as the call is received then once the caller's identity is displayed, the assigned ringtone will start.*

#### **NOTE**

*An incoming call has priority over other events. Whenever there is an incoming call, other operations in progress such as phone settings, menu navigation, etc. will be ended.*

### 3.8 Set the receiver volume

You can set your earpiece or hands-free volume via the handset menu. There are 8 levels to choose from.

1. Press Menu, scroll  to Settings and press Select.
2. Set Handset is highlighted. Press Select.
3. Scroll  to Receiver Volume and press Select.
4. Scroll  or  to adjust the receiver volume level and press Save.
5. Press  to return to standby.

#### **IMPORTANT**

*When the phone is ringing, avoid holding the earpiece too close to your ear as it may damage your hearing. Hands-free activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.*

#### **NOTE**

*During a call, you can also press  or  to adjust the earpiece or hands-free volume.*

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## Using the phone

### 3.9 Secrecy

You can mute your handset so that you can talk to someone nearby without your caller hearing.

1. During a call, press Secrecy. The display shows Secrecy On and your caller cannot hear you.
2. Press Off to resume your call.

### 3.10 Intercom

If you have more than one handset registered to the base, you can make internal calls between two handsets.

Internal Call and Handset X displays to indicate an internal call.

Press  followed by the number (1-5) of the handset you want to call.

3. Press OK.

### 3.11 Receive an internal call

When you receive an internal call, Internal Call and Handset X is displayed.

1. If the handset is off the base then press  to answer the call, or if the handset is on the base simply lift the handset to answer the call.

#### NOTE

*If the handset does not belong to the Colombo range, this function may not be available.*

### 3.12 Transfer a call

You can transfer an external call to another handset registered to the base.

During an external call:

1. Press  followed by the handset number (1-5) that you want to transfer to.
2. Press OK.
3. When the other handset answers, press  to complete the transfer.

#### NOTE

*If there is no answer from the other handset and you wish to return to your external caller, press .*

*Your external call resumes automatically after 100 seconds if there is no answer.*

### 3.13 3 way conference call

You can hold a 3-way conference call between 2 internal callers and 1 external caller.

During a call with an external caller:

1. Press  followed by the handset number (1-5) that you want to establish a conference call.

2. Press **OK**.
3. When the other handset answers, press **Join** to connect all three callers to begin the conference call.
4. If there is no answer from the other handset, press  to return to your external caller.
5. Press  to end the call.

### **3.14 Make a hands-free call**

Hands-free lets you talk to your caller without holding the handset. It also enables other people in the room to listen to the conversation.

Either

1. Dial the number and then press  three times to dial over the fixed line.  
Or
2. Press  and scroll down to **Mobile Call** and press  twice, to dial over the mobile network.  
 is displayed and you will hear the call over the handset loudspeaker.
3. Press  to switch the call between the earpiece and hands-free.
4. Press  to end the call.

### **3.15 Answer a call hands-free**

If the handset is on the base and auto talk is switched on, lift the handset and press .

If the handset is off the base or auto talk is switched off, press  twice to answer the call.

### **3.16 Switch to hands-free during a call**

During a call, press  to put the call on hands-free.

To switch hands-free off and return the call to the earpiece, press  again.

### **3.17 View or dial a redial entry**

1. Press  to open the Redial list.
2. The last number dialled is highlighted.
3. Scroll  or  to the entry you want.

Either

4. Press  twice to dial the entry over the fixed line.  
Or
5. Press  and scroll down to **Mobile Call** and press  to dial over the mobile network.

**NOTE**

If the caller's number exactly matches an entry stored in the phonebook, the name is displayed. Press  to see the caller's number.

**3.18 Copy a Redial list number to the phonebook**

1. Press  to open the Redial list.
2. Scroll  or  to the entry you want.
3. Press Options. Show Details is highlighted. Scroll  to Save Number.
4. Press Select. The display shows Enter Name.
5. Enter the name and press OK. The number is displayed.
6. Edit the number if necessary, then press Save.
7. Press  or  to select the ringer melody you want and press Select. The number is stored.
8. Press  to return to standby.

**NOTE**

See "ENTERING NAMES" on page 24.

**3.19 Delete a redial entry**

1. Press  to open the Redial list.
2. Scroll  or  to the entry you want and press Options. The display shows Show Details.
3. Scroll  to Delete Call
4. Press Select to confirm or  to cancel.

**3.20 Lock/unlock the keypad**

You can lock the keypad so that it cannot be operated accidentally while carrying it around.

**NOTE**

When the keypad is locked, you can still answer incoming calls and operate the handset as normal. When the call ends, the keypad lock comes on again.

1. Press and hold .
2.  icon is displayed.
2. To unlock the keypad, press the button below Unlock. The display shows Press # to Unlock Keys.
3. Press  within 3 seconds.

## 4. Phonebook

The Colombo handset phonebook can store up to 1000 names and numbers. These can be stored manually or you can copy the phone numbers from your mobile phone.

### NOTE

To see how to pair your Colombo with your mobile and copy the mobile phonebook, see page 9.

### NOTE

Numbers can be up to 24 digits long and names up to 12 characters long. Entries are stored in alphabetical order.

### 4.1 To store an entry

1. Press **Names** to enter the phonebook menu. **Search** is highlighted.
2. Scroll **▼** to **Add Entry** and press **Select**.
3. Enter a name and press **OK**.
4. Enter a number and press **Save**.
5. Scroll **▲** or **▼** to the melody you want and press **Select**. The entry is stored.
6. Press **⊜** to return to standby.

### NOTE

*Cancel storing an entry by pressing **⊜** at any time during the process.*

### 4.2 Entering names

Use the alphanumeric keypad to enter names in the phonebook.

For instance to enter the name Paul

P Press  once

A Press  once

U Press  twice

L Press  three times

To enter a space press 

Press **▲** or **▼** to move between characters / digits.

Press **Clear** to delete a character or press and hold **Clear** to delete all characters.

### 4.3 Character map

Key	Case	Assigned characters and symbols
	L / U	. , - ? ! i ï ' @ : ; / 1
	L	a b c 2 ä æ å à ç

	U	A B C 2 Ä Æ Å Ç
	L	d e f 3 è é
	U	D E F 3 É
	L	g h i 4 ï
	U	G H I 4
	L	j k l 5
	U	J K L 5
	L	m n o 6 ö ø ò ñ
	U	M N O 6 Ö Ø Ñ
	L	p q r s 7 ß
	U	P Q R S 7
	L	t u v 8 ü ü
	U	T U V 8 Ü
	L	w x y z 9
	U	W X Y Z 9
	L / U	Space 0
	L / U	short press to switch between Abc, abc, ABC and 123 mode

#### 4.4 To view and dial phonebook entries

1. In standby, press ▼. The first entry is highlighted on the display. Scroll ▲ or ▼ to the entry you want.  
Or  
To search alphabetically, press the key with the first letter of the name, e.g. if the name begins with N, press  twice. The display shows the first entry beginning with N. If required, scroll ▲ or ▼ to the exact entry.
2. Press , PSTN Call is highlighted.  
Either
3. Press Dial or  to dial over the fixed line.  
Or
4. Scroll ▼ to Mobile Call and press Dial or  to dial on the mobile network.

#### 4.5 Enter a pause

If your Colombo is connected to a switchboard, you may need to enter a pause in a stored number. This gives the switchboard time to find an outside line. A Pause is normally stored after the switchboard access code (e.g. 9)

1. When storing a number, press and hold ▲ until the display shows P. You can

then continue storing the phone number.

#### **4.6 To search an entry**

1. Press **Names** to enter the phonebook menu.
2. **Search** is highlighted. Press **Select**. The first entry is highlighted on the display.
3. Enter the first letter of the name to search alphabetically then scroll **▲** or **▼** to the exact entry.
4. Press **¶** to return to standby.

#### **4.7 To view details of an entry**

1. In standby, press **▼**. The first entry is highlighted on the display.
2. Enter the first letter of the name to search alphabetically then scroll **▲** or **▼** to the exact entry. Press **Options**.
3. **Show Details** is highlighted. Press **Select**. The name, number and ringtone of the entry are displayed.
4. Press **¶** to return to standby.

#### **4.8 To edit an entry**

1. In standby, press **▼**. The first entry is highlighted on the display.
2. Enter the first letter of the name to search alphabetically then scroll **▲** or **▼** to the exact entry. Press **Options**.
3. Scroll **▼** to **Edit Entry** and press **Select**.
4. Edit the name and press **OK** to confirm. Press **Clear** to delete a character, or press and hold **Clear** to delete all characters.
5. Edit the number and press **Save**. Press **Clear** to delete a character, or press and hold **Clear** to delete all characters.
6. Scroll **▲** or **▼** to the ringtone you want and press **Select**. The entry is stored.
7. Press **¶** to return to standby.

#### **4.9 To copy an entry to another handset**

1. In standby, press **▼**. The first entry is highlighted on the display.
2. Enter the first letter of the name to search alphabetically then scroll **▲** or **▼** to the exact entry. Press **Options**.
3. Scroll **▼** to **Copy Entry** and press **Select**.
4. The display shows **To Handset**, press **Select**.
5. Scroll **▲** or **▼** to the number of the handset you want the entry to be copied to. Press **Select**.

6. On the receiving handset the display shows **Copy phonebook?**, press **Yes**.
7. Copy is completed when the message “**<Name> copied**” appears on the display.
8. Press **¶** to return to standby.

#### **NOTE**

*If an entry with the same number is already stored in the receiving handset, it will not be copied.*

#### **4.10 To assign a ringtone**

1. In standby, press **▼**. The first entry is highlighted on the display.
2. Enter the first letter of the name to search alphabetically then scroll **▲** or **▼** to the exact entry. Press **Options**.
3. Scroll **▼** to **Ringtone** and press **Select**.
4. Scroll **▲** or **▼** to the ringtone you want and press **Select**. The ringtone is saved.
5. Press **¶** to return to standby.

#### **4.11 To delete an entry**

1. In standby, press **▼**. The first entry is highlighted on the display.
2. Enter the first letter of the name to search alphabetically then scroll **▲** or **▼** to the exact entry. Press **Options**.
3. Scroll **▼** to **Delete Entry** and press **Select**.
4. Display shows **Delete <Name>?**. Press **Yes** to confirm or **No** to cancel.
5. Press **¶** to return to standby.

#### **4.12 To store a quickdial number**

1. In standby, press **▼**. The first entry is highlighted on the display.
2. Enter the first letter of the name to search alphabetically then scroll **▲** or **▼** to the exact entry, then press **Options**.
3. Scroll **▲** or **▼** to **Quickdial**, press **Select** to confirm.
4. Scroll **▲** or **▼** to **Key X** where the entry will be stored, press **Select**.
5. **Assign** is highlighted press **Select** to confirm.
6. Press **¶** to return to standby.

#### **4.13 To clear a quickdial number**

1. In standby, press **▼**. The first entry is highlighted on the display.
2. Enter the first letter of the name to search alphabetically then scroll **▲** or **▼** to the exact entry, then press **Options**.
3. Scroll **▲** or **▼** to **Quickdial**, press **Select**.

4. Scroll ▲ or ▼ to Key X where the entry is stored, press Select.
5. Scroll ▲ or ▼ to Clear Entry, press Select to confirm.
6. Press ☎ to return to standby.

#### **4.14 To access the phonebook during a call**

1. During a call, press Names.
2. Press Options to select Add Entry, Show Details, Edit Entry or Delete Entry.

#### **4.15 To copy the phonebook to another handset**

1. Press Names to enter the phonebook menu.
2. Scroll ▼ to Copy Phonebook and press Select.
3. The display shows To Handset, press Select.
4. Scroll ▲ or ▼ to the number of the handset you want the phonebook to be copied to. Press Select.
5. On the receiving handset the display shows Copy Phonebook?, press Yes.
6. Copy is completed when the message “X Entries Copied” appears on the display.
7. Press ☎ to return to standby.

##### **Note**

*If an entry with the same number is already stored in the receiving handset, it will not be copied.*

#### **4.16 To check memory status**

You can check how much phonebook memory you have on your phone.

1. Press Names to enter the phonebook menu.
2. Scroll ▼ to Memory Status and press Select. The display shows the number of used and free phonebook entries.
3. Press ☎ to return to standby.

#### **4.17 To delete all entries**

1. Press Names to enter the phonebook menu.
2. Scroll ▼ to Delete Phonebook and press Select.
3. Display shows Delete All Entries ?. Press Yes.
4. Press ☎ to return to standby.

## 5. Calls list

When your mobile and Colombo are paired, on an incoming call via the mobile network, the caller's name will be displayed if the number matches the Colombo phonebook. If no match is found only the number will be shown.

If you receive a call on the fixed line and have subscribed to Caller ID service, provided the identity of the caller is not withheld, the number of the caller will be displayed together with the date and time of the call (if provided by the network).

### NOTES

*If the caller's number is stored in your phonebook along with a name, the name will also be displayed.*

*If the number is unavailable, Unavailable will be displayed.*

*If the caller has withheld their number, Withheld will be displayed.*

*If the call is from an international number, International will be displayed.*

*If the call is from the operator, Operator will be displayed.*

*If the call is from a payphone, Payphone will be displayed.*

*If the call is from a ringback request, Ringback will be displayed.*

*Information about incoming calls is dependent on the country and network operator. Some operators may charge a subscription for their Caller ID service.*

*The Calls list contains details of missed and received call. Details include the date and time of the call. Entries are displayed in chronological order with the most recent call at the top of the list.*

*When the list is full, and a new call is received, the oldest entry will be deleted automatically.*

*The received and missed Calls list holds details of up to 50 calls.*

*If you receive more than one call from the same number, only the most recent call is kept in the Calls list.*

### 5.1 New calls alert

When you have new missed calls (incoming calls that you haven't answered), the display shows You have X New missed calls.

1. Press View to see details of the call.

If you press Back, the screen returns to standby and the  icon is displayed.

## 5.2 To dial from the Calls list

1. Press Menu, the display shows Calls Lists, press Select.
2. Scroll **▲** or **▼** to highlight the Calls list (Missed Calls, Received Calls, Dialled Calls) you want.
3. Press Select to confirm. The most recent number or name if stored in the phonebook is displayed.
4. Scroll **▲** or **▼** to the entry you want.
5. Press , PSTN Call is highlighted.
6. Either press Dial or  to dial over the PSTN line.
7. Or scroll **▼** to Mobile Call and press Dial or  to dial over the mobile network.

## 5.3 To view details of the call

1. Press Menu, the display shows Calls Lists, press Select.
2. Scroll **▲** or **▼** to highlight the Calls list (Missed Calls, Received Calls, Dialled Calls) you want.
3. Press Select to confirm. The most recent number or name if stored in the phonebook is displayed.
4. Scroll **▲** or **▼** to the entry you want and press Options.
5. Display shows Show Details. Press Select. The number (or name if stored in the phonebook) is displayed.
6. Scroll **▼** to see the date and time of the call.
7. Press  to return to standby.

## 5.4 To save a number from the Calls list to the phonebook

1. Press Menu, the display shows Calls Lists, press Select.
2. Scroll **▲** or **▼** to highlight the Calls list (Missed Calls, Received Calls, Dialled Calls) you want.
3. Press Select to confirm. The most recent number or name if stored in the phonebook is displayed.
4. Scroll **▲** or **▼** to the entry you want and press Options.
5. Scroll **▼** to Save Number and press Select.
6. Enter a name and press OK.
7. Display shows the number of the call. Edit the number if necessary and press Save. Press Clear to delete a character, or press and hold Clear to delete all characters.
8. Scroll **▲** or **▼** to the melody you want and press Select. The entry is stored.

---

9. Press  to return to standby.

## 5.5 To delete a Calls list entry

1. Press **Menu**, the display shows **Calls Lists**, press **Select**.
2. Scroll  or  to highlight the **Calls list (Missed Calls, Received Calls, Dialled Calls)** you want.
3. Press **Select** to confirm. The most recent number or name if stored in the phonebook is displayed.
4. Scroll  or  to the entry you want and press **Options**.
5. Scroll  to **Delete Call** and press **Select**. The call is deleted.
6. Press  to return to standby.

## 5.6 To delete entire Calls list

1. Press **Menu**, the display shows **Calls Lists**, press **Select**.
2. Scroll  to **Delete Calls** and press **Select**.
3. Scroll  or  to highlight the **Calls list (Missed Calls, Received Calls, Dialled Calls or All Calls)** you want.
4. Display shows **Delete All Calls ?**. Press **Yes** to confirm or **No** to cancel.
5. Press  to return to standby.

## 6. Agenda

### 6.1 Add a new event

Use the Colombo to remind you of details of up to five events such as birthdays, anniversaries or appointments.

Up to 24 characters can be entered as the subject.

1. Press Menu, scroll ▼ to Agenda and press Select.
2. If no previous event is stored, Add Event is highlighted. Press Select.  
Or  
If events are already stored, they are listed. Press Options. Add Event is highlighted. Press Select.
3. Enter the subject and press Save.
4. Enter the date (DD/MM) and press Save. Enter the time (HH:MM) and press Save. If the current time format setting is 12 hour, select am or pm.
5. Scroll ▲ or ▼ to Silent or Alarm then press Select.  
If you press Alarm:  
Scroll ▲ or ▼ to Once or Annually then press Select.
  - If Once is selected, scroll ▲ or ▼ to select when you want to receive the reminder At event time or 30 min before. Press Select to save.
  - If Annually is selected, then the alarm will sound at the event's time.
6. Press ☰ to return to standby.

#### NOTES

*If you select a silent reminder, the event subject is displayed on screen but no alarm will sound.*

*When the event memory is full, the display shows Memory Full. You must delete an event before you can add a new one.*

### 6.2 Switch off reminder ring

When the event is due, the event subject is displayed. If the reminder is not set to Silent, the alarm will ring and  is displayed.

1. Press View to stop the alarm and see the details of the event.  
Or  
Press Back to stop the alarm and return to standby.

#### NOTE

*If no button is pressed, the alarm stops after one minute.*

### 6.3 Show event details

1. Press Menu, scroll ▼ to Agenda and press Select.
2. Stored events are displayed. The first event is highlighted on the display. If

required, scroll ▼ to the event you want and press Options.

3. Scroll ▼ to Show Details and press Select. The description, date and time of the event are displayed.
4. Press ☰ to return to standby.

## 6.4 Edit an event

1. Press Menu, scroll ▼ to Agenda and press Select.
2. Stored events are displayed. The first event is highlighted on the display. If required, scroll ▼ to the event you want and press Options.
3. Scroll ▼ to Edit Event and press Select.
4. Edit the subject and press Save. Press Clear to delete a character, or press and hold Clear to delete all characters.
5. Edit the date (DD/MM) and press Save. Edit the time (HH:MM) and press Save. If the current time format setting is 12 hour, select am or pm.
6. Scroll ▲ or ▼ to Silent or Alarm then press Select.  
If you press Alarm:  
Scroll ▲ or ▼ to Once or Annually then press Select.
  - If Once is selected, scroll ▲ or ▼ to select when you want to receive the reminder At event time or 30 min before. Press Select to save.
  - If Annually is selected, then the alarm will sound at the event's time.
7. Press ☰ to return to standby.

## 6.5 Delete an event

1. Press Menu, scroll ▼ to Agenda and press Select.
2. Stored events are displayed. The first event is highlighted on the display. If required, scroll ▼ to the event you want and press Options.
3. Scroll ▼ to Delete Event and press Select.
4. Display shows Delete Event ?. Press Yes to confirm or No to cancel.
5. Press ☰ to return to standby.

## 6.6 Delete all events

1. Press Menu, scroll ▼ to Agenda and press Select.
2. Stored events are displayed. The first event is highlighted on the display. Press Options.
3. Scroll ▼ to Delete All Events and press Select.
4. Display shows Delete All Events ?. Press Yes to confirm or No to cancel.
5. Press ☰ to return to standby.

## 7. Clock & Alarm

If you have subscribed to your network's Caller ID service, the base automatically sets the date and time of all handsets when you receive the first call. You can also manually set the time on the individual handsets.

### 7.1 Set the date and time

1. Press Menu, scroll **▼** to Clock & Alarm and press Select.
2. Date & Time is highlighted. Press Select.
3. Enter the date using the format DD/MM/YY e.g. 04/08/12 for 4 August 2012 and press Save.
4. Enter the time (HH:MM) and press Save.  
If the current time format setting is 12 hour, select am or pm.
5. Press **☞** to return to standby.

#### NOTE

*The date and time is retained during a power failure or when the batteries are discharged.*

### 7.2 Set the alarm

When the alarm is set, the display shows . Each handset can have a different alarm setting.

1. Press Menu, scroll **▼** to Clock & Alarm and press Select.
2. Scroll **▼** to Alarm and press Select.
3. Scroll **▲** or **▼** to Off or On and press Select.  
If Alarm is set to On:  
Scroll **▲** or **▼** to Once, Mon - Fri or On Daily then press Select.  
Enter the time (HH:MM) and press Save.  
If the current time format setting is 12 hour, scroll **▲** or **▼** to select am or pm.
4. Press **☞** to return to standby.

#### NOTES

*If the alarm is set to Once,  will disappear from the screen after the alarm has sounded once.*

*If the alarm is set to On Daily or Mon - Fri,  will remain on the screen after the alarm has sounded.*

*When the alarm goes off, press any key to stop the ring.*

---

### 7.3 Time format

1. Press Menu, scroll ▼ to Clock & Alarm and press Select.
2. Scroll ▼ to Time Format and press Select.
3. Scroll ▲ or ▼ to 12 Hour or 24 Hour and press Select.
4. Press ⏪ to return to standby.

## 8. Handset settings

### 8.1 Handset ringtone

You can set different ringtones for external calls and internal calls.

Select from 40 handset ringtones.

You will hear a sample ring as you scroll to each ringtone.

1. Press Menu, scroll ▼ to Settings and press Select.
2. Set Handset is highlighted. Press Select.
3. Ringtone is highlighted. Press Select.
4. Scroll ▲ or ▼ to External Call or Internal Call and press Select.
5. Scroll ▲ or ▼ to the ringtone that you want and press Select.
6. Press ☰ to return to standby.

### 8.2 Handset ringer volume

The handset has 5 ringer volume settings plus Off.

If the volume is set to Off, ✘ is displayed.

1. Press Menu, scroll ▼ to Settings and press Select.
2. Set Handset is highlighted. Press Select.
3. Scroll ▼ to Ringer Volume and press Select.
4. Scroll ▲ or ▼ to adjust the ringer volume level and press Save.
5. Press ☰ to return to standby.

#### **NOTE**

When the phone is ringing, you may press Silence to silent the ringer for that call.

### 8.3 Receiver volume

This sets the standard volume level for the handset, earpiece. There are 8 levels to choose from.

1. Press Menu, scroll ▼ to Settings and press Select.
2. Set Handset is highlighted. Press Select.
3. Scroll ▼ to Receiver Volume and press Select.
4. Scroll ▲ or ▼ to adjust the receiver volume level and press Save.
5. Press ☰ to return to standby.

## 8.4 Handset name

If you are using more than one handset with the Colombo base, you can give each handset a personalised name to easily distinguish between the handsets.

A name can be up to 10 characters long.

1. Press Menu, scroll **▼** to Settings and press Select.
2. Set Handset is highlighted. Press Select.
3. Scroll **▼** to Handset Name and press Select.
4. Enter the name and press Save. Press Clear to delete a character, or press and hold Clear to delete all characters.
5. Press **☞** to return to standby.

## 8.5 Display language

The available languages include:

English, Deutsch, Français, Italiano, Nederlands, Español, Türkçe, Ελληνικά and Português.

1. Press Menu, scroll **▼** to Settings and press Select.
2. Set Handset is highlighted. Press Select.
3. Scroll **▼** to Language and press Select.
4. Scroll **▲** or **▼** to the language you want and press Select.
5. Press **☞** to return to standby.

## 8.6 Screensaver

When the screensaver is set to Clock, an analogue clock is displayed.

The screensaver comes on when the screen backlight switches off in standby. To change the backlight timeout setting, see Light timeout in the next section.

1. Press Menu, scroll **▼** to Settings and press Select.
2. Set Handset is highlighted. Press Select.
3. Scroll **▼** to Screensaver and press Select.
4. Scroll **▲** or **▼** to Clock or Off then press Select.
5. Press **☞** to return to standby.

## 8.7 Light timeout

Set the duration of the backlight after the handset returns to standby screen.

1. Press Menu, scroll **▼** to Settings and press Select.
2. Set Handset is highlighted. Press Select.
3. Scroll **▼** to Light Timeout and press Select.

4. Scroll **▲** or **▼** to set the timeout period you want, choose from either 15, 30 or 45 Seconds and press **Select**.
5. Press **☞** to return to standby.

## 8.8 Auto talk

With Auto Talk switched on, you can answer a call just by lifting the handset off the base or charger. If switched off, you will have to press **☞** to answer a call.

1. Press **Menu**, scroll **▼** to **Settings** and press **Select**.
2. **Set Handset** is highlighted. Press **Select**.
3. Scroll **▼** to **Auto Talk** and press **Select**.
4. Scroll **▲** or **▼** to **Off** or **On** then press **Select**.
5. Press **☞** to return to standby.

## 8.9 Key beep

When you press a button on the Colombo handset, you will hear a beep. You can switch it on or off.

1. Press **Menu**, scroll **▼** to **Settings** and press **Select**.
2. **Set Handset** is highlighted. Press **Select**.
3. Scroll **▼** to **Key Beep** and press **Select**.
4. Scroll **▲** or **▼** to **Off** or **On** then press **Select**.
5. Press **☞** to return to standby.

## 8.10 PBX access code

If the Colombo is connected to a switchboard, you may need to enter a one-digit access code in the dialling sequence to be able to connect to the outside line. The access code will be displayed at the beginning of a number on the screen. The code can be up to 4 digits long. The access code will not be used when you dial the number manually (such as when you are not dialling from the phonebook). This allows you to make calls to other switchboard extensions.

1. Press **Menu**, scroll **▼** to **Settings** and press **Select**.
2. **Set Handset** is highlighted. Press **Select**.
3. Scroll **▼** to **PBX Access Code** and press **Select**.
4. Scroll **▲** or **▼** to **Off**, **On** or **Set Code** then press **Select**.  
If you select **Set Code**, enter the switchboard access code e.g. 9 then press **Save**.
5. Press **☞** to return to standby.

## 9. Base settings

### 9.1 Dialling mode

The Colombo is preset to Tone dialling. It is unlikely that you need to change this setting.

1. Press Menu, scroll **▼** to Settings and press Select.
2. Scroll **▼** to Set Base and press Select.
3. Scroll **▼** to Dialling Mode and press Select.
4. Scroll **▲** or **▼** to Pulse or Tone and press Select.
5. Press **⊻** to return to standby.

### 9.2 Ring priority

When you have more than one handset registered to your base, you can set one handset to ring before the other handsets. This allows one handset user to answer all incoming calls first, for example, the receptionist.

Choose All Handsets if you want all handsets to ring at the same time or Select Handset to nominate a handset to ring before the other handsets ring.

1. Press Menu, scroll **▼** to Settings and press Select.
2. Scroll **▼** to Set Base and press Select.
3. Scroll **▼** to Ring Priority and press Select.
4. Scroll **▲** or **▼** to All Handsets or Select Handset then press Select.  
If you choose Select Handset, all available handsets are displayed.
  - Scroll **▲** or **▼** to the handset you want then press Select.
  - Scroll **▲** or **▼** to the number of rings that you want to set: 2, 4 or 6 Rings and press Select.
5. Press **⊻** to return to standby.

### 9.3 Recall mode

Recall is useful to access certain network services and PBX / switchboard services.

The default recall mode preset in the Colombo is suitable for your country network and therefore you should not need to change it.

#### **NOTE**

*The use of the Colombo cannot be guaranteed on all PABX.*

1. Press Menu, scroll **▼** to Settings and press Select.
2. Scroll **▼** to Set Base and press Select.
3. Scroll **▼** to Recall Mode and press Select.

4. Scroll **▲** or **▼** to Recall 1 or Recall 2 and press Select.
5. Press **☞** to return to standby.

## 9.4 Change the System PIN

The System PIN is required when changing certain settings and for registration / de-registration. The default setting is 0000. You can change this to your own preferred number (up to 8 digits).

When you enter a PIN, the digits are shown as \*\*\*\*.

1. Press Menu, scroll **▼** to Settings and press Select.
2. Scroll **▼** to Set Base and press Select.
3. Scroll **▼** to System PIN and press Select.
4. Enter the old PIN (Default setting = 0000) and press OK.
5. Enter the new PIN and press OK.
6. Re-enter the new PIN and press OK.
7. Press **☞** to return to standby.

### **NOTE**

*It is advisable to make a note of your new PIN code and keep it somewhere safe.*

## 9.5 Restore default settings

You can restore the Colombo to its default (original) settings. Resetting the Colombo will not affect the phonebook or Calls list, and all handsets registered to the base will be retained. Only the handset and base settings will be reset.

1. Press Menu, scroll **▼** to Settings and press Select.
2. Scroll **▼** to Set Base and press Select.
3. Scroll **▼** to Master Reset and press Select.
4. Select Yes to confirm or No to cancel.
5. Enter the System PIN (Default setting = 0000) then press OK. The display will show Reset Complete and the unit will restart automatically.

## 9.6 ECO mode

Your Colombo offers an ECO mode function which reduces the transmitted power and energy consumption when switched on. This feature is set to Off by default.

1. Press Menu, scroll **▼** to Settings and press Select.
2. Scroll **▼** to Set Base and press Select.
3. Scroll **▼** to ECO Mode and press Select.
4. Scroll **▲** or **▼** to Off or Eco Mode and press Select.
5. Press **⊞** to return to standby.

Signal icon in Eco Mode



### NOTE

When ECO is set to On, the **¶** is replaced with the **¶** and the handset range will be reduced.

## 9.7 Default settings

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Handset name	HANDSET
Key tone	On
Auto pick up	On
Ringer melody (EXT)	Melody 3
Ringer melody (INT)	Melody 1
Ringer volume	3
Earpiece volume	4
Phonebook	Unchanged
Call list	Unchanged
Redial list	Unchanged
Master PIN	0000
Keypad lock	Off
Clock	12:00
Alarm	Off
Dial mode	Tone

## 10. Using additional handsets

Up to 5 handsets can be registered to one base station. Additional handsets must be registered to the base before you can use them.

- The instructions described below apply specifically to the Colombo handset. If you wish to register another manufacturer's handset, the instructions may vary. In this case, please refer to the instruction manual of the additional handset.
- The System PIN is required to register or de-register handsets. The default PIN is 0000.

### 10.1 Registering an additional handset

#### NOTE

*Handset batteries must be fully charged before you start to register. Hold your handset close to the base during the registration process. Handsets that were supplied with your Colombo base are already preregistered.*

On the base:

1. Press and hold  for at least 4 seconds and the base will be ready accept additional handsets. The base will remain in registration mode for 90 seconds.

On the handset:

1. Press Menu, scroll  to Registration and press Select.
2. Register Handset is highlighted. Press Select.
3. Bases are displayed. If necessary, scroll  or  to a new base you wish to register the Colombo handset to and press Select.
4. If you are replacing a base that is already indicating In Use, when you press Select the display shows Replace Base X? Press Yes.
5. Enter the system PIN and press OK.
6. The display shows Searching Base X.
7. When registration is successful the display shows Handset Registered and you hear a confirmation beep.

#### NOTE

*If registration is not successful the first time, please repeat the process again in case the base registration period ran out of time. If the base is not found after a few seconds, the handset returns to standby. Try registering again.*

*If there are already 5 handsets registered to the base, registration will fail. You must de-register a handset before you can register a new one.*

## 10.2 Register a different make of handset to your Colombo base

### **IMPORTANT**

*DECT GAP Profile only guarantees that basic calling functions will work correctly between different makes / types of handset and base. There is a possibility that certain devices such as Caller ID will not work correctly.*

#### **On the base:**

1. Press and hold  for at least 4 seconds and the base will be ready to accept additional handsets. The base will remain in registration mode for 90 seconds.

#### **On the handset:**

Follow the registration instructions given in your handset's user guide.

## 10.3 Select a base

You can register the Colombo handset with up to 4 bases. Once registered, you can switch between bases, for example, bases at home and at work.

1. Press **Menu**, scroll **▼** to **Registration** and press **Select**.
2. Scroll **▼** to **Select Base** and press **Select**.
3. All the base numbers are displayed.  
(**In use**) is shown beside the base number where the handset was previously registered to. Scroll **▲** or **▼** to the base you want and press **Select**.
4. The display shows **Searching Base X**. When registration is complete, the handset returns to standby.

## 10.4 De-register a handset

Use one handset to de-register another. You cannot de-register the handset that you are using.

1. Press **Menu**, scroll **▼** to **Registration** and press **Select**.
2. Scroll **▼** to **De-register** and press **Select**.
3. Enter the System PIN and press **OK**. (default setting = 0000)
4. Scroll **▲** or **▼** to the handset you want to de-register and press **Select**.
5. Press **Yes** to confirm or **No** to cancel.
6. Press **☞** to return to standby.

## 11. Help

### No dial tone

- Use only the telephone line cord supplied.
- Check that the telephone line cord is connected properly.
- Check that the mains power is connected properly and switched on.

### No display

- Check that the batteries are inserted correctly and fully charged. Use only approved rechargeable batteries supplied.
- Check that the handset is switched on. Press and hold .
- Reset the base by removing the batteries and disconnecting the mains power. Wait for around 15 seconds before connecting it again. Allow up to one minute for the handset and base to synchronise.

### icon flashes

- Handset is out of range. Move closer to the base.
- Make sure that the handset is registered to the base, see page 43.
- Check that the mains power is connected properly and switched on.

### My phonebook will not copy from my mobile phone

- Make sure the Colombo and your mobile are paired see page 8.
- Not all mobiles will allow you to copy the phonebook via Bluetooth wireless technology. For advise on compatible mobiles please contact customer services on xxxxxxxxxxxx.

### The Colombo does not show in my mobile's device list

- Unplug the Colombo base from the power and plug back in again.
- Turn the Bluetooth function on the mobile off and on and try again.
- If the problem persists reset the Colombo to its default settings, see page 40.

### I cannot make / receive calls on the Colombo via the mobile network

- Make sure your mobile is paired and says "Connected".
- Turn the Bluetooth function on the mobile off and on and try again.

### My mobile will not charge on the Colombo base using the Duracell Powermat™ jacket

- Remove the mobile from the charging pad and remove the jacket, put the mobile back in the jacket and replace onto the charging pad.

### Keypad does not seem to work

- Check that the keypad lock is not on, see page 23.

### icon is not scrolling during charge

- Adjust the handset slightly on the base.
- Clean the charging contacts with a cloth moistened with alcohol.

- Check that the mains power is connected properly and switched on.
- The battery is full. When the handset is fully charged,  icon will appear steady on the display.

## No Caller ID

- Check your subscription with your network operator, see page 29.
- The caller may have withheld their number.
- The record cannot be found in your phonebook. Check that you have the correct name / number stored in your phonebook, with the full area code.

## I have forgotten my PIN!

- Remove one battery, press and hold the star button on the handset and replace the battery. The display shows **Master Reset**, press **OK**. The handset will automatically reset and the PIN will default back to 0000.

## Cannot register a handset to the base

- You can register up to a maximum of 5 handsets to a Colombo base. You must de-register a handset in order to register a new one, see page 44.
- Check that you have entered the correct PIN code (default = 0000).
- Check that you are at least one metre away from other electrical equipment to avoid interference when registering.

## Handset does not ring

- The handset ringer volume may be set to Off, see page 36.

## Noise interference on my phone or on other electrical equipment nearby

- Place your Colombo at least one metre away from electrical appliances or any metal obstructions to avoid any risk of interference.

## 12. General information

### **IMPORTANT**

*This equipment is not designed for making emergency telephone call when the power fails. Alternative arrangements should be made for access to the emergency services.*

*This product is intended for connection to analogue public switched telephone networks and private switchboards in US.*

### **IMPORTANT SAFETY INSTRUCTIONS**

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- Do not use this product near water for example, near a bathtub, washbowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
- Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

### **Cleaning**

- Clean the handset and base (or charger) with a damp (not wet) cloth, or an anti-static wipe.
- Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

### **Environmental**

- Do not expose to direct sunlight.
- The handset may become warm when the batteries are being charged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage you do not place the product on antique/veneered wood.
- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord during an electrical storm.

### **Product disposal instructions**

- The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.
- The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimize the impact on the environment, treat any

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hazardous substances and avoid increasing landfill.

### **Product disposal instructions for residential users**

- When you have no further use for it, please remove any batteries and dispose of them and the product per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

### **Warranty Information**

- This product has a warranty of 12 months and is therefore guaranteed to be free from defects in materials and workmanship during that period. If you experience a problem within that time, simply call the helpdesk on xxxxxxxxxxxx (local call rate applies).
- If your problem cannot be solved by our helpdesk, you will need to return your product to the place it was purchased. Remember to take your receipt as proof of purchase as it must be produced before the warranty can be honoured.
- This product must have been used only for the intended purpose and not been subjected to wilful or accidental damage.
- This warranty does not cover damage caused by excessive voltage or lightning.
- If this product has been tampered with in any way, the warranty shall be considered null and void.
- This guarantee does not affect your statutory rights.

### **FCC / ACTA Information**

**Warning:** changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Privacy of communications may not be ensured when using this telephone!

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

If this equipment [US: SGWW401BPOWERMAT] causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens

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the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If trouble is experienced with this equipment [US: SGWW401BPOWERMAT], for repair or warranty information, Service can be facilitated through our office at:

U.S. Agent Company Name: Future Call LLC

Address: 13425 S 37th Place Phoenix AZ 85044

Tel: 480-759-2255

Fax: 480-706-1184

If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not alternate or repair any parts of device except specified. For repair procedures, follow the instructions outlined under the limited warranty.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this [POWERMAT] does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

If the telephone company requests information on what equipment is connected to their lines, inform them of:

- a) The ringer equivalence number [0.1B]
- b) The USOC jack required [RJ11C]
- c) Facility Interface Codes ("FIC") [02LS2]
- d) Service Order Codes ("SOC") [9.0Y]
- e) The FCC Registration Number [US: SGWW401BPOWERMAT]

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. The REN for this product is part of the product identifier that has the format US: AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point. For this product the FCC Registration number is [US: SGWW401BPOWERMAT] indicates the REN would be 0.1B.

This product is hearing aid compatible.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **Specific Absorption Rate (SAR) information**

SAR tests are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value, in general, the closer you are to a wireless base station antenna, the lower the power output. Before a new model phone is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC. Tests for each phone are performed in positions and locations (e.g. at the ear) as required by the FCC. This handset has also been tested and meets the FCC RF exposure guidelines. Use of other accessories may Non-compliance with the above restrictions may result in violation of RF exposure guidelines.

### **IMPORTANT NOTE**

FCC Radiation Exposure Statement: This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the base& your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

### **Connecting to a switchboard**

*This product is intended for use within US for connection to the public telephone network and compatible switchboards, which support tone dialling and timed break recall. If in doubt please consult your service provider.*

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## **Inserting a pause**

*With some switchboards, after dialling the access code you may have to wait for a moment while the switchboard picks up an outside line so you will need to enter a pause in the dialing sequence.*

- Press and hold # to insert a pause (P) before entering the telephone number. *You may also need to enter a pause when storing international numbers or charge card numbers.*

## **Recall**

*You may need to use the recall function if you are connected to a switchboard/PBX (Private Branch Exchange), contact your PBX supplier for further information.*

