

烘干机说明书

成品尺寸：12 x18cm

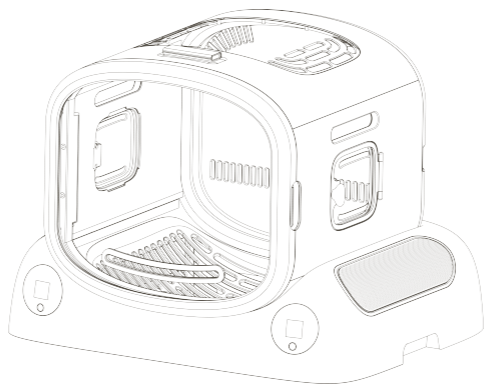
展开尺寸：24 x 18cm



# SMILE

PET DRYER BOX

PS-030



Reinventing the way we dry pets.

# 01 SAFETY INSTRUCTIONS

## PLEASE READ AND FOLLOW ALL SAFETY INSTRUCTIONS BEFORE USE.

- This appliance may be used by children aged 8 or over, provided that they are supervised or have been instructed on how to use the appliance safely and have understood the hazards involved.
- Children must not play with the appliance.
- Children must not perform cleaning or user maintenance unless they are at least 15 years old and are supervised to do so.
- Keep children under the age of 8 away from the appliance and power cord.
- Set up the appliance on an even, stable, clean, non-slip, dry, and fireproof surface in a spacious area.
- Maintain and ensure that the vent holes are not blocked.
- Do not set up the appliance in the immediate vicinity of heat sources.
- To avoid possible electrical shock, this appliance is FOR INDOOR HOUSEHOLD USE ONLY.
- Do not place the appliance outdoors or on wet ground.
- To protect against electrical shock do not immerse cord, plugs, or the base in water or other liquid. **CAUTION:** To provide continued protection against risk of electric shock, connect to properly grounded outlets only.
- The voltage stated on the rating plate must correspond to the power cord voltage.
- Disconnect the power cord plug before cleaning, maintenance, and transporting of the unit.
- The device must only be operated with the original power cord.
- Ensure the power cord is secured against slipping and avoid kinks.
- Don't use an extension cord. Do not share a socket with other appliances.
- The plug of the power cord should be thoroughly inserted into the socket, in order to prevent poor contact which could lead to short circuit or fire hazards.
- Do not put heavy objects on the top of the unit to prevent damage.
- Do not stack objects on the top of the unit to avoid blocking the air vents.
- Do not use sharp objects on the surface of the appliance to avoid scratches.
- If an abnormal high temperature or sound is noticed, halt all activity on the appliance immediately and contact customer service.
- Do not disassemble and modify the appliance in any way.
- **WARNING:** Never use dryer with a damaged cord or plug, or after the appliance malfunctions or is dropped, damaged, return it to an Authorized Service Center for repair.
- Do not place any objects in the air intake and exhaust openings on either side of the base. Do not remove the grilles covering the intakes/exhaust.

## BATTERY PRECAUTIONS

- Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery can result in an explosion.
- Leaving a battery in an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid or gas.
- A battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas.

## ATTENTION

**During drying, if you notice your pet becoming extremely uncomfortable or stressed, cut off the power supply immediately to ensure the pet's safety.**

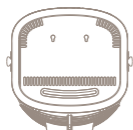
- The drying function must only be used under the supervision of the owner.
- It is ideal to always start with the lowest temperature and wind speed in order for your pet to adapt. If your pet still overreacts, stop using the appliance immediately.
- Please fully open the petting doors when the dryer is not in use, do not lock the pet inside if the petting door is not open. However, always close the petting doors if your pet is of medium or large size to avoid the risk of your pet getting stuck.
- Please consult a professional veterinary specialist first and use this product accordingly under their guidance if your pets are older or have physical or mental conditions.
- NEVER transport or move the appliance while it is operating or while your pet is inside.
- Do not put towels, mats and other items in the base, so as not to block the air intakes and vents.

## 02 MAIN FEATURES

- **Modular Design:** The product can be separated into an upper housing and a base for easy cleaning and maintenance.
- **Unique Fan System (Bottom Placement):** This innovative design reduces energy loss through direct airflow, thereby enhancing drying efficiency. Additionally, the increased ventilation area ensures greater comfort for pets.
- **Safety Design:** The upper housing is non-electrified, ensuring pet safety and eliminating the risk of electric shock. The tempered glass has high impact resistance and transparency to protect against scratches, cracks and other damage, ensuring safe use for years to come.
- **Hanging Storage Basket:** Designed for easy storage and access.
- **Hidden "Cat Nest" Window Design:** The side doors can be folded 180 degrees to create a concealed cat nest, offering a cozy and secure resting area for pets.
- **Dual LCD Screen Design:** View the real-time information of the appliance at a glance.
- **Ionic Technology:** Advanced billions-level negative ion technology significantly enhances the fluffiness and softness of your pet's fur.

## 03 IN THE BOX

### Device

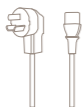


The upper housing



The base

### Accessories



Power cable



Hanging storage basket



Remote control



Pet absorbent towel



Microfiber glass towel

### Disposables



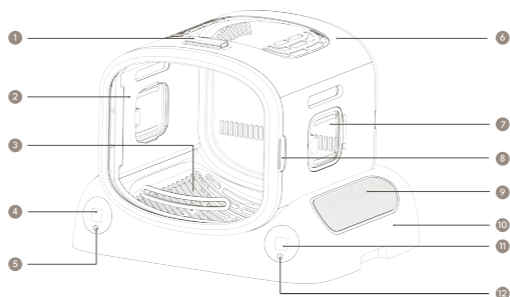
Veterinary-grade pet cotton swabs



Disposable pet drying towels

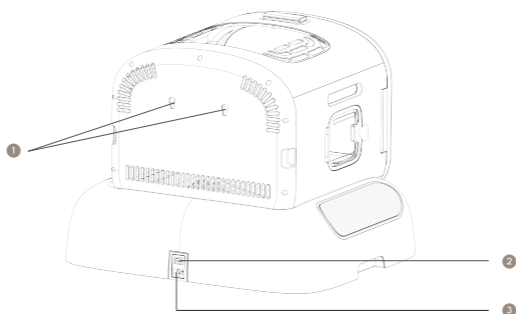
# 04 GETTING STARTED

## 4.1 FRONT VIEW



- |  |                             |                  |
|--|-----------------------------|------------------|
| 1 Place for remote control (front side down) | 2 Tempered glass door       | 3 Hot air outlet |
| 4 Left display screen                        | 5 Start/Pause/Cancel button | 6 Upper housing  |
| 7 180° Petting door                          | 8 Door release latch        | 9 Air intake     |
| 10 Base                                      | 11 Right display screen     | 12 Info button   |

## 4.2 BACK VIEW



- |                                    |                                 |                |
|------------------------------------|---------------------------------|----------------|
| 1 Holes for hanging storage basket | 2 Power switch<br>ON -<br>OFF O | 3 Power socket |
|------------------------------------|---------------------------------|----------------|

## 4.3 CONTROL PANEL

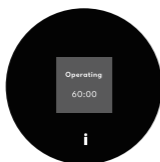
The control panel is located on the front side of the base.

### LEFT SCREEN



- 1 Temperature level
- 2 Wind speed level
- 3 Negative ions
- 4 Temperature rising curve
- 5 Power/Start/Cancel button:
  - Press for 1.5 seconds: Start or stop a drying program.
  - Press once: Pause or resume drying.

### RIGHT SCREEN



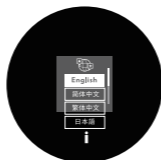
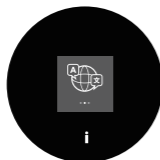
- 1 Drying time
- 2 Remote control receiver
- 3 Info button:
  - Press for 3 seconds (until the progress bar on screen has completed): Confirm a selection.
  - Press once: Navigate menu items.



Connect to Wi-Fi: In this screen, press Info for 3 seconds until the Wi-Fi symbol with a link flashes, then enter the App to add this dryer.

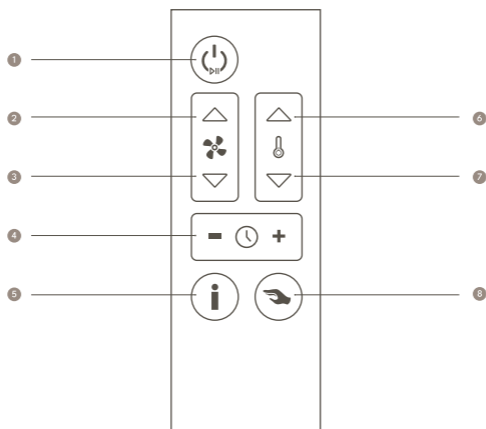


Scan the QR code with your phone to download the App.



Use the Info button to select the display language.

## 4.4 REMOTE CONTROL



1 Start/Pause/Cancel

4 Time +/-

7 Temperature -

2 Airflow speed +

5 Info button

8 Comfort mode

3 Airflow speed -

6 Temperature +

## 05 SET-UP

### 5.1 PLACEMENT

(1) Place the base on a flat, stable surface.

(2) Fit the upper housing securely into the base so that it won't move.

Make sure that the four parts, marked in the diagram, at the bottom of the upper housing fit firmly into the recesses on the base.

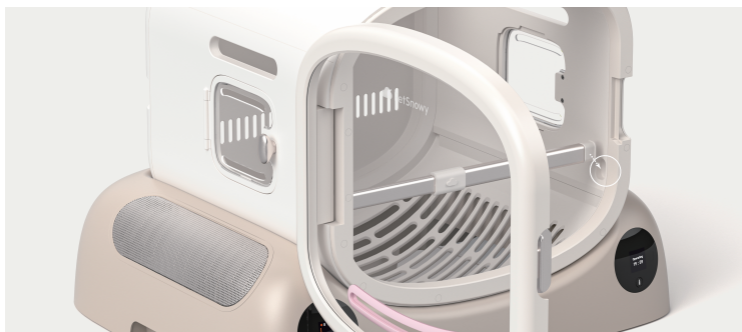




- (3) Remove the protective film from the upper housing. This is necessary to ensure adequate ventilation and for better observation while drying your pets.

## 5.2 INSTALL ATTACHMENTS

- (1) Fully extend the multi-purpose telescopic rod and fit it into the two holes in the front bottom of the upper housing, as shown in the diagram. This helps prevent the pet from sticking to the glass door during the drying process, causing part of the coat to dry slowly.




**Tip:** When the telescopic rod is not used, it can be stored in the holder provided in the storage basket.

- (2) Hang the storage basket in the two holes on the back of the upper housing, then you can place the disposables in the basket for convenient access.

## 5.3 CONNECT TO POWER SUPPLY

- (1) Connect the power cable to the power socket and then into a grounded 3-prong outlet.
- (2) Turn on the power switch (–: ON; O: OFF). The dryer now enters standby. The control panel shows the preset temperature, wind speed and drying time.

## 5.4 POWER-ON TEST

Do a power-on test the first time you use it, but do not put your pet in the dryer. Press  to start the drying process to make sure the electrical supply is safe to use.

## 5.5 DOWNLOAD THE APP



Download PetSnowy App from the Apple App Store or Google Play Store, and add the device by completing a few steps in the App. The App allows you to create customized drying plans, start or stop a drying process, check the current temperature and airflow speed settings, check the remaining time, and more.

## 06 HOW TO USE



### 6.1 PREPARE YOUR PET

- Towel dry your pet to remove excess water.
- Place your pet into the drying box and close the door, ensuring it has enough space to stand or sit comfortably.

### 6.2 DRY YOUR PET

- (1) Turn on the power switch.
- (2) Set the dryer to the appropriate heat and airflow speed levels based on your pet's size and coat type. Adjust the duration if needed.

**Note:** When first using this dryer to dry your pet, it is ideal to start on a lower setting and increase gradually according to your pet's comfort level. Once you have found the settings your pet is comfortable with, you can use the App to create customized drying plans using these settings, so you don't have to adjust them next time.



- (3) Press  to start drying.
  - Monitor your pet's comfort throughout the process. If your pet becomes stressed or overheated, pause the drying and allow them to cool down. To reduce your pet's anxiety, you can open the petting doors and stroke your pet.
  - You can pause, resume or cancel the drying process at any time by pressing  or from the App.
- (4) When a program is completed, the dryer will stop automatically and enter standby.
- (5) Open the glass door and gently take your pet out.
- (6) Close the door.
- (7) Turn off the dryer and unplug it.

**NOTE:** The dryer may not fully stop after a program is completed or paused. It may activate the cooling process due to overheating. Wait for the fan to fully stop before switching off the dryer.

### 6.3 ADJUSTABLE SETTINGS

During the drying process, you can change the time, temperature and wind speed settings from the remote control.

### 6.4 COMFORT MODE

- If your pet becomes stressed during drying, you can press  the button on the remote control to turn on the Comfort mode to calm your pet down. Both the temperature and wind speed are set at level 1 and the drying time is paused.
- When your pet becomes comfortable, you can exit the Comfort mode by pressing  again. The dryer will continue working at preset levels and the drying time will resume counting.

### 6.5 END A PROGRAM

When a program is completed, the dryer will stop automatically and enter standby.

## 07 MAINTENANCE

### IMPORTANT!

**Always turn off the unit and disconnect from electrical outlet before maintenance or cleaning.**

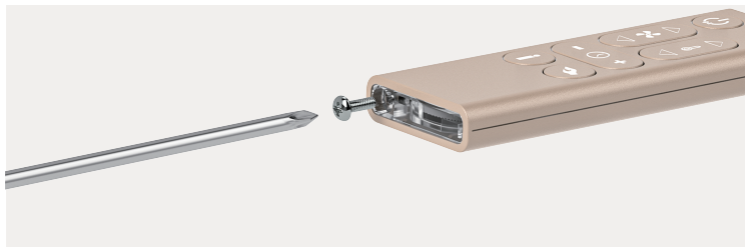
- (1) Before use, check and clean the air intake and hot air outlet to remove dust, pet hair, and debris. Blocked vents can restrict airflow and cause overheating.
- (2) After each use, remove pet hair accumulated in the upper housing using a soft brush or cloth. Remove the upper housing from the base, wipe off any water that may have collected in the base with a dry cloth, then re-fit the upper housing.

**Caution:** Never wash the base in water or any other liquid!

- (3) Please discard disposable pet drying towels and cotton swabs after use and do not reuse them.



**The remote control uses a button cell battery. To replace the battery:**




- (1) Use a screwdriver to loosen the screw at the bottom, then slide out the battery holder.
- (2) Place a new battery in the holder, the coin side down, then push the holder back in and tighten the screw.



## 08 TROUBLESHOOTING

**The following warning symbols may occur on the left screen. You may try to fix the issues using the solutions described in the table.**

| Warning symbols   | Possible causes and solution  |
|---|---|
|  | The upper housing is not properly fitted into the base.<br>Please re-fit it as described in "Placement".  |
|  | The overheating protection function is triggered when the temperature in the housing reaches 107°F (42°C). The dryer will shut off automatically to ensure safe operation. Let the dryer cool down before re-starting a program. Make sure that nothing is blocking the air intake and exhaust vents. |

|   |   |
|---|---|
|  | <p>This symbol occurs when the ambient temperature is low. The drying performance will be affected under a very low temperature. You are recommended to re-locate the dryer to a warmer place before start drying, or prolong the drying time if re-location is not possible.</p> <p><b>Note:</b> You can still use the dryer even when this symbol occurs.</p> |
|  | <p>The air intake on both sides or the air outlet in the bottom may have been blocked. Please remove the objects that are causing the blockage and then restart the dryer. If the problem persists, please contact customer service.</p>  |
|  | <p>If any other fault appears on the display, please check the detailed fault prompts shown on the right screen, e.g., fault code and fault description. Then try to fix the problem by following the prompts shown, or contact customer service for help.</p>  |

## 09 SPECIFICATIONS

|                           |  |
|---------------------------|--|
| Input voltage             | EU: 230VAC, 50Hz, 1700W<br>US: 120VAC, 60Hz, 1700W   |
| Power                     | 1700W  |
| Capacity                  | 80L  |
| Scope of application      | cats and small dogs aged 6 months and above  |
| Wind speed                | level 1-10   |
| Heat                      | Level 0-10 (level 0: cool air)   |
| Temperature               | Max. 107°F (43°C)  |
| Noise level               | 45-70dB  |
| Wireless connection       | Bluetooth, Wi-Fi   |
| Product material          | ABS, tempered glass, PC plastic, stainless steel   |
| Duration                  | 0-99 minutes<br>(adjustable in increments of 10 minutes)                                       |
| Weight                    | Upper housing: 12.8lb (5.8kg)<br>Base: 16.5lb (7.5kg)  |
| Dimensions<br>(W x D x H) | Upper housing:<br>19.6x18.2x18.9in (497x463x480mm)<br>Base:<br>25.7x21.2x6.8in (652x539x173mm) |

## FCC STATEMENT

**THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES. OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS:**

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

## FCC STATEMENT

**This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.**

## IC Warning

This device complies with **Innovation, Science and Economic Development Canada** licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device. Le présent appareil est conforme aux CNR **Innovation, Science and Economic Development Canada** applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

(1) l'appareil ne doit pas produire de brouillage, et

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

### IC RF Statement:

When using the product, maintain a distance of 20cm from the body to ensure compliance with RF exposure requirements.

Etats RF d'ici:

Lors de l'utilisation du produit, maintenir une distance de 20cm du corps pour assurer le respect des exigences d'exposition RF.

