Automatic Pet Water Fountain



User Manual

Before using the product, please read this manual thoroughly and retain it for future reference.

Safety Precautions

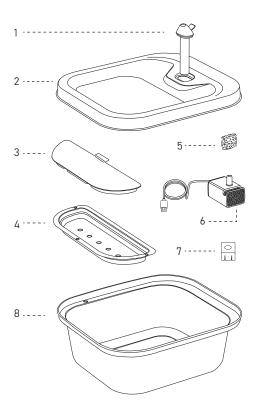
!Warning

- Dispose of all packaging materials properly. Keep the polybags away from children and pets as these bags could cause suffocation.
- . Do NOT allow children to play with, in or around the pet water fountain.
- To avoid injury, please keep close supervision when the appliance is used near children.
- Do NOT use the water fountain with pets not able to reach the water tray or with any physical disability.
- . Do NOT place any foreign object in the water tank.
- Do NOT disassemble the pet fountain other than components as instructed in this User Manual.
- . Do NOT use the pet fountain for anything other than its intended use.
- Only use attachments recommended or sold by the manufacturer. The use of attachments not recommended or sold by the manufacturer may cause an unsafe condition. Do NOT modify the pet fountain.
- Do NOT operate any appliance if the unit is malfunctioning or has been damaged. Do not attempt repairs on the device yourself Contact our customer service immediately for further instructions.
- Be sure to disconnect the power supply for safety when the appliance is not in use.
- Please disconnect the power supply before maintaining and cleaning the machine.
- Always unplug the appliance when not in use; or before putting on or taking off parts and before cleaning.
- The power adapter and wire plug must not be flooded during cleaning.
- This product is for indoor use only.
- This product is not allowed to run without water.
- Never pull the electrical power cord to remove the plug from the wall outlet.
- If the plug of this device gets wet, turn off the electricity of that wall outlet. Do NOT attempt to unplug.
- Check the device after installation. Do NOT plug in if there is water on the contact points or plug.
- To avoid tripping, always position the power cord out of the way of foot traffic.
- Do not use the appliance in the bathroom.
- Change the filter every 2 weeks or when the flow rate has noticeably reduced.
 For two or more cats, you may need to replace the filters more regularly if it becomes blocked.

Caution

- Do NOT allow pets to chew on or swallow any parts. If you are concerned about the power cord, purchase a cord conduit (a hard-plastic protector] at any hardware store to protect the power cord.
- If an extension cord is necessary, one unit with a proper rating should be used.
- Do NOT install or store the pet water fountain where it will be exposed to weather or temperatures below 0°/40°F.
- Read and observe all important notices listed on the pet water fountain and in the packaging.

COMPONENTS



1.Spout 2.Water Tray 3.Carbon Filter5.Foam Filter4.Filter Tray6.Water pump

5.Foam Filter
6.Water pump with power cord

7.Charger 8.Water Tank

How To Use

Step 1

Soak the filter in a clean bowl for 5 minutes.

Notes:

- 1] The filter must be fully soaked before the fountain is turned on; otherwise, water may not flow through the filter smoothly and cause spillage.
- 2 1 Do not soak the filter in the water tank of the fountain in case of any surface dust.



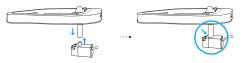
Step 2

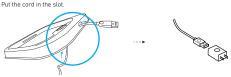
Lift the water tray

Open the water tray by lifting the spout tab or putting one hand on the edge of the water tank, lifting the water tray by putting one finger of the other hand in the slot.



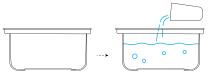
Connect the pump to the silicone pipe on the water tray.





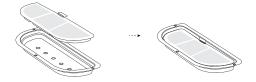
Step 3

Add water to the tank.



Step 4

Install the filter tray and place the filter on the filter tray.



Step 5

Install the water tray. Press water tray down firmly with water tank.



Step 6



Troubleshooting

Problem	Solution
Water keeps spilling out of the water tray.	The filter may not be fully soaked.Please soak the filter in a clean bowl [not in the water tank] for 5 minutes before the first use.
The pump stops working.	Fill in water between MIN and MAX. The pump will fail if it runs dry. Clean the pump, water tank, and drinking basin. If the above solutions don't work, please contact us, Or alternatively find a replacement online through online stores such as amazon
How often should I change the filters? Where to get them?	It's recommended to replace the filters every 2 weeks. Please contact us to purchase new filters. Or alternatively find them online through online stores such as amazon
Why do I need to soak the filter before first use?	The filters absorb more water [and therefore clean more water] when they're wet and expanded. Soaking the filter removes particulate matter that may have settled on the filter.
Water output speed slows down.	For the first use [or reuse after long-time storage], the water pump needs to discharge air, it's normal if the water output speed slows down.

How to clean the Pet Fountain?

- 1.Unplug the pet water fountain. Tilt the fountain slightly to allow water to flow into the tank. Lift the water tray.
- 2.Empty the water out of the pet water fountain.
- 3. Use the brushes to clean the fountain parts with water and safe soap.

You can also put the pet fountain in the dishwasher. Remove the pump and filter before placing the water fountain in the dishwasher.

PUMP MAINTENANCE

Cleaning the pump is essential to the longevity of fountain. Clean the pump and fountain every 2 weeks.

- 1.Remove the pump cover and impeller cover in sequence.
- 2.Remove the impeller by the brush hook.
- 3.Use the brush to clean the parts with water.

How to start the smart pet water fountain

After the smart pet water fountain powered on, press this button 6 times (pause for 2 seconds each time), and then you can search the device through the mobile phone APP.

If the device cannot be found in the mobile phone APP, please repeat the previous button operation.



How to bind app

Step 1, App download and installation

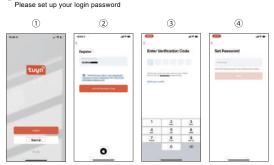
Please scan the QR code or QR code on the user manual to download TuyaSmart app and complete the installation.

Or download the Tuyasmart on both iOS App Store and Google Play Store



Step 2. App Registration / Login

- a. Account registration
- Please open the "Tuyasmart" app and click "Sign up"
- Please enter your email address and tick the app policy
- Please input the verification code sent to your email address







① Please click "log in"

② Enter your login details and tick the app policy.

Step 3. Pet Fountain Configuration







① After you log in, click "add device". ② Click "add" after "discovering devices". ③ Click "+" to add Pet Water Fountain.



Enter Wi-Fi Password.



⑤ Connecting...



® Device added successfully.

Step 4: Interface introduction



- Device name, It can be modified.
 Fountain information.
- 3 "Lack water"notification if there is low water.
- LED lights.
- 5 Fountain settings: set filter replace time, cleaning time.
- Remind filter replace time.
- TRemind cleaning time.
- ® Two status:normal and smart. (On the smart mode the settings cannot be adjusted as they are based on the recomended values. whereas on the normal mode the settings can be adjusted to your preferences).
- Turn on/off the water flow.



- 1 View the device ID, IP address, MAC, zone time, signal.
- (2) Tap-to-Run and Automation,
 - ③ If the device is offline, the APP will send a message after 30 minutes.
- 4 It can share to other mobile numbers.
 - ⑤ Create Group.
 - @ FAQ & Feedback.
 - Add to Home Screen.
 - ® Check Device Network.
 - Device Update.
- Remove device will delete the Wifi information from the device Then use a new account to connect.

Troubleshooting

Problem	Solution
Water keeps spilling out of the water tray.	The filter may not be fully soaked. Please soak the filter in a clean bowl (not in the water tank) for 5 minutes before the first use.
The pump stops working.	Fill in water between MIN and MAX. The pump will fail if it runs dry. Clean the pump, water tank, and drinking basin.
How often should I change the filters?	It's recommended to replace the filters every 2 weeks.
Why do I need to soak the filter before first use?	The filters absorb more water (and therefore clean more water) when they re wet and expanded. Soaking the filter removes particulate matter that may have settled on the filter.
Water output speed slows down.	For the first use (or reuse after long-time storage), the water pump needs to discharge air, it's normal if the water output speed slows down.

Specifications

Model	WF118
Power Adapter	Input: 100-240V 50/60Hz Output: 5V/1A
Material	PP-ABS
Water Tank Capacity	2.8L
Dimensions	260x143x170mm
Net Weight	800g

FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference: and (2) this device must accept any interference received: including interference that may cause undesired operation.
- NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device: pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates: uses and can radiate radio frequency energy and: if not installed and used in accordance with the instructions: may cause harmful interference to radio communications. However: there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception: which can be determined by turning the equipment off and on: the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- -Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Statement

To maintain compliance with FCC'S RF Exposure guidelines: This equipment should be installed and operated with minimum 20cm between the radiator your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.