

KLLOQUE
S02PRO
User Manual

130 mm

170 mm

PRODUCT DESCRIPTION

HOW TO REGISTER

1 Scan the Smart Life QR Code to download the app or search "Smart Life" in APP Store (iOS) and Google Play (Android) for download.
2 Account Registration
3 PAIRING YOUR LOCK

1 Turn on your phone's bluetooth and stay near the lock (within 3 meters). Click "Add Device" on the App.
2 Successful connection! You can click this icon to rename the lock or click "Done" to complete the pairing.
At this time, the lock will identify the left or right hinge door automatically, and the bolt will come out in 40 seconds, which means the lock system is well prepared.

HOW TO SET UP THE DOOR OPENING DIRECTION IN APP

1 Please adjust the spindle and the Interior Panel Knob to a vertical position according to the user manual (Part INSTALLING EXTERIOR PANEL AND INSTALLING INTERIOR PANEL)
2 Press "more" on the setting page, and click "lock_motor_direction" to choose Right Hinge or Left Hinge according to your door.
Turn right Turn Left

MEMBER MANAGEMENT

Select "Member Management" and tap "+" to add/share/cancel members.

APP LOCK/UNLOCK

Drag ↗ to the left side to lock. Drag ↘ to the right side to unlock.

ADD FINGERPRINT

Press "Add" and follow the instructions to add fingerprints.
Warm tips:
1. Please keep your fingers and sensing area clean and dry before inputting your fingerprints.
2. For better fingerprint recognition rate of the elderly, children or people with light fingerprints, it is necessary to create more fingerprint files and input different angles of their fingerprints.
3. For your privacy, your fingerprints will be stored in the device only.

ADD CODE

Code Input: Tap "Add code" and Enter a 4-8 digit password and set a code name.
Warm tips:
1. Password Privacy: Save your password as the app can't display it.
2. After setting a password, you must "Save" it to take effect.
3. Please end with "√" for the correct password entry, or it will fail.

15614 202488 65783
PASSWORD
RANDOM DIGITS
Anti-skip Code: Enter random digits before and after the correct code.

MORE SETTINGS

If you need to realize the remote control, you need to prepare a tuya gateway and connect the lock.
If you turn off the auto lock, press the key or touch the fingerprint identification area when you need to lock outdoors.

TECHNICAL PARAMETERS

Name	Parameter description
Shared Capacity(Fingerprint & Code)	100 PCS
USB power supply	Type-C 5V 2A
Voltage range	4.5V-6.5V
Stand-by current	<90μA
Working current	<180mA
Working temperature	14°F-131°F

TECHNICAL PARAMETERS

Action	Voice Prompt	Indicator
Fingerprint added successfully	Added succeed	Stay green for a while
Unlocking successfully	Unlock	Blinks green once(fingerprint)/inactive
Locking successfully	Lock	Blinks green once(fingerprint)/inactive
Unlocking failure	Failed	Stay red for a while
Entry 3 consecutive times	System locked	Inactive
Lower power warning	Long Beep	Inactive
Resetting	Initialization successful	Stay blue for a while

FAQ

Q: Why can't I find the lock in the app during pairing?
A: Tap on the fingerprint sensor to wake up the lock before pairing.
A: Or check your phone's Bluetooth is on.

Q: Does S02 work with third-party accessories for example deadbolt latch?
A: It is recommended to use the original accessories for best performance and stability.

Q: What should I do when I can't lock/unlock through app.
A1: Check you are within the Bluetooth range of the lock.
A2: If it doesn't work after A1 check, please delete the lock and add again on the app.

Q: How to remotely control the lock?
A: It need to be connected a gateway to realize remote control via Smart Life app.

Q: Speaker has no noise when unlocking and locking even though the lock has power.
A1: Please check whether turn on the mute mode on the Smart Life App.
A2: If it doesn't work after A1 check, the speaker might be broken and contact after-sales as soon as possible.

Q: If the button is pressed, how can I unlock the lock?
A1: Power on the lock by connecting the lock to a power bank via the type-c power port on the bottom of the exterior handleset.
A2: Use the mechanical key or rotate the thumb turn and knob of interior assembly to left.

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Installation Manual

Packing list

Exterior Handset *1	Exterior Deadbolt *1	Interior assembly *1	spacer *1	pin *1	keys *2	Screw A *8	Screw B *5
Latch A *1	Latch B(deadbolt) *1	strike Plate *1	Strike Plate B *1	charging cable * 1			

Tips: To request for installation tutorial video, please send email with title "S02 PRO Installation Video" to service@klloque.com.

1 CHECK THE DOOR'S DIMENSIONS

Step 1: Measure to confirm that the door is between 34mm-54mm thick.
Step 2: Measure to confirm that the hole in the door is 25mm.
Step 3: Measure to confirm that the backset is either 60-70mm.
Step 4: Measure to confirm that the hole in the door edge is 1" (25 mm).
Step 5: Measure to confirm that the distance between the two 54mm holes of the door is 140mm or 102mm. Note: If drilling a new door, use the supplied template.

2 Install the Latches

A Hold the latch in front of the door hole so that the latch is flush with door edge.
B If the backset of your door is 2-3/4" (70mm), please adjust the latch A&B as shown.
C Insert the latch A&B into the door and tighten screw A to secure them.

3 Install the Strike Plate

Install the strike plate A&B into door frame with 4 pcs screw A
Install the latch A&B into door frame with 2 pcs screw A

4 Remove Battery Cover & Mounting Plate

A Dig the groove on the interior assembly to remove the battery cover as shown.
B Loosen the 3 pcs screw B on the interior assembly and remove mounting plate.
C Before installation, make sure the Latch A is fully retracted (in the unlocked position).

5 Install Exterior Deadbolt

A Insert the torque blade through the square-shaped hole in the latch and the standard blade through the circular holes on the latch, with the deadbolt latch fully retracted (in the unlocked state).
B If the door thickness is between 35-40mm, you need to break off the end of torque blade as shown.
C Keep the torque blade in the vertical position.

6 Install the mounting plate

Keep the mounting plate parallel to door edge and secure it with 4 pcs screw B
Tighten the screws installed in the previous step.
C Insert the spacer to the standoff on the lower of handle and secure it with a screw A.

7 Install Handset

A Install the handset onto the door with the spindle through the circular holes on the latch spindle must be rotated aligning to the square-shaped hole.
B Don't press the thumbpiece of handle.

8 Install Interior Assembly

A Connect the control wire male plug to female socket. Then plug the wire as shown.
B Insert spindle and torque blade into interior assembly with aligning two holes of it.
C Do not load batteries until lock is completely installed.

9 Install Interior Assembly

A Attach interior assembly to mounting plate and tighten 2 pcs screw B.
B Install 4*AA battery into battery compartment and close the battery cover.
C Please install the batteries correctly according to positive and negative poles as shows.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.