

To be included in Safety Information

New to be translated

To be translated and included in the Safety Information

Thank you for choosing Oxa. Read this leaflet and the accompanying documentation carefully before using the Oxa sensor, garment, the Oxa Life App, Oxa, or other related services. Failure to follow the instructions could result in product damage, malfunction, or injury. Keep all safety information and instructions for future reference and provide them to subsequent users of the product.

Visit support.oxalife.com to:

- access the latest version of all Oxa product documentation.
- contact Oxa Support and request assistance, instructions, or information.
- submit any comments or feedback regarding what is good and what can be improved. Oxa values comments from its users.

User Manual

1. About Oxa

Reconnect with your body

In today's world, many people are losing their connection to their bodies as they are constantly put under pressure and exposed to mental stress. Oxa allows you to reconnect with yourself using an ancient link between body and mind: your breathing. "Life with Oxa" is all about giving you the resources you need to give your life a breath of fresh air.

[1] Oxa allows you to monitor and influence your nervous system with the aim of improving your well-being.

Oxa leverages a proprietary biofeedback app powered by next-gen smart garments and precision technology to help you influence your autonomic nervous system. That is the part of your nervous system that controls involuntary bodily functions like breathing and your heart beating. [1] Oxa allows you to reconnect with yourself by strengthening the link between your body and mind through conscious breathing. As a result, Oxa can help relieve everyday stress, sharpen your focus and improve your sleep quality.

What can you do with Oxa?

With Oxa, you can monitor your physiological parameters and state in real time, observe their past and future trends, and understand the long-term impact of your everyday activities on your health.

Oxa technology



[Animated renders of e-components + sensor to explain the technology]

Smart garments

Oxa's technology consists of state-of-the-art e-textile components and sensors that are seamlessly integrated into a comfortable, modern shirt or bra you can wash. The connected garment communicates with an exclusive app that guides you while keeping your data anonymous and secure. It is a powerful tool putting you in the driver's seat on your health journey.

Oxa bras and shirts are made with a breathable, comfortable fabric with a lovely soft texture and plenty of stretch.

Biosensors

Lung activity: Oxa uses proprietary technology to measure your breathing depth and rate in real time.

Heart activity: our very own state-of-the-art dry adhesive electrodes detect complete heart activity via an electrocardiogram (ECG) from which the heart rate (HR) and heart rate variability (HRV) are extracted in real time. Resting HR and HRV are key indicators of the level of stress the nervous system is under.

By monitoring lung and heart activity together, Oxa provides a powerful framework for measuring the activity of the parasympathetic nervous system, which relaxes your body after periods of stress.

Skin temperature: a highly accurate built-in infrared sensor detects the skin surface temperature by measuring heat radiation.

Accelerometer: the sensor is equipped with an accelerometer which provides information on your movements and position.



[image: 001_warning-icon.png]

[3] Important safety information

Oxa is not a medical device. Please note that Oxa is not designed to diagnose, treat, cure or prevent diseases or medical conditions. The information and guidance in the Oxa journey are provided for informational purposes only and should not

be used as an alternative to advice given by physicians or other health professionals. You must always consult a physician if you have any questions regarding a medical condition or any changes you wish to make to your activity or sleep based on information or guidance from Oxa.

If you do decide to make any changes to your sleep or activity based on information or guidance from Oxa, you do so entirely at your own risk. It is important to always remain sensitive to your body's responses. For example, if you feel pain, fatigue or discomfort that is unexpected, repeated or long-term as a result of making changes to your sleep or activity, it is recommended that you speak to a physician before continuing. Information and guidance from Oxa may be interpreted differently if your physiological functions and responses are significantly different than the average physiological functions and responses due to medical conditions or rare natural differences.

The Oxa system uses passive electrodes, which do not pose a health hazard. They are biocompatible and do not cause irritation.

If you experience any redness or skin irritation due to the electrodes being in contact with your skin for an extended period, remove Oxa immediately. Skin rashes may be caused by friction between the garment and the skin. If any symptoms last for longer than two or three days after you stopped using your Oxa product, contact a physician.

If you, or anyone who intends to wear Oxa, have an epileptic condition, consult a physician before you use Oxa. If you experience any of the following symptoms during use – dizziness, altered vision, eye or muscle twitches, loss of

awareness, disorientation, involuntary movement, or convulsions – discontinue use IMMEDIATELY and speak to a physician.

Hyperventilation in power breathing is only suitable for people who are generally healthy. If you have any ongoing health conditions – or if you suffer from anxiety – please consult your doctor before practicing hyperventilation. If you are pregnant, don't practice hyperventilation. Long breath holds could harm your baby.

The Oxa sensor complies with Directive 2014/53/EU and meets the FCC Radio Frequency Radiation Exposure (SAR) standard.

NOTICE: It is splash proof but should not be used while swimming, showering or bathing. Do not expose the sensor to liquids while it is in use or charging.

WARNING: Electronic interference. Oxa's technology processes electronic signals which may interfere with implanted cardiac devices, such as pacemakers. If you have an implanted cardiac device, do not use Oxa without guidance from your physician or cardiologist.

WARNING: Oxa's sensor is a small component, which presents a risk of swallowing and choking to small children. Keep out of the reach of children under the age of 36 months. Seek immediate medical attention if you know or suspect that a child has swallowed the sensor.

WARNING: When connected to a power source, the device processes electric current and presents a risk of electric shock. Never charge the Oxa sensor while wearing it. Remove Oxa from your body before charging. Disconnect the charger before wearing it.

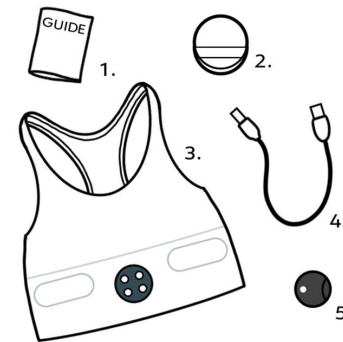
WARNING: If you have a pacemaker or other internal electronic device, consult your physician before using a heart rate monitor.

2. Getting started

What is included

[image: 002_included-contents.png]

1. A getting started guide and important information
2. A stand for your phone to rest on while exercising
3. An exclusive Oxa shirt or bra for monitoring heart and lung activity
4. A charging cable
5. The Oxa sensor



Downloading the Oxa Life App

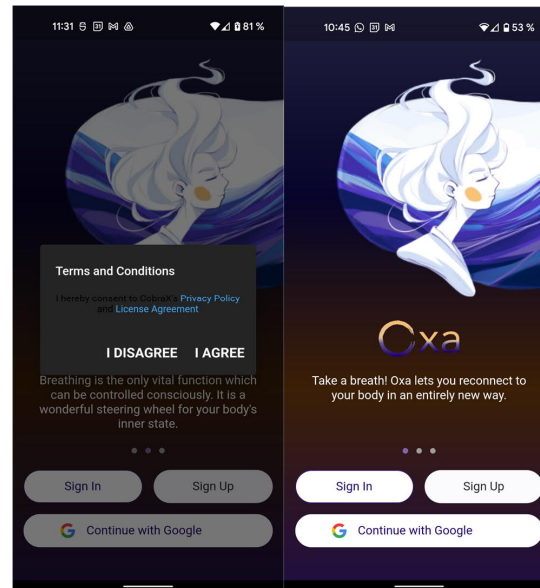
The Oxa Life App is available from the Apple App Store and Google Play Store. Please scan the corresponding QR code or open the link directly.

Android: [\[insert link\]](#) [\[QR codes\]](#)

iPhone: [\[insert link\]](#) [\[QR codes\]](#)

Installing Oxa:

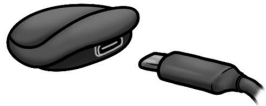
1. Follow the onboarding instructions on the Oxa Life App.
2. Upon login you will be prompted to review the terms and conditions and the privacy policy.
3. Accept the terms and conditions and the privacy policy.
4. Grant permissions to the app (if required) by selecting “Allow”.



[Screenshots of each step edited with the instructions] - take it from the app when finished

Charging the sensor

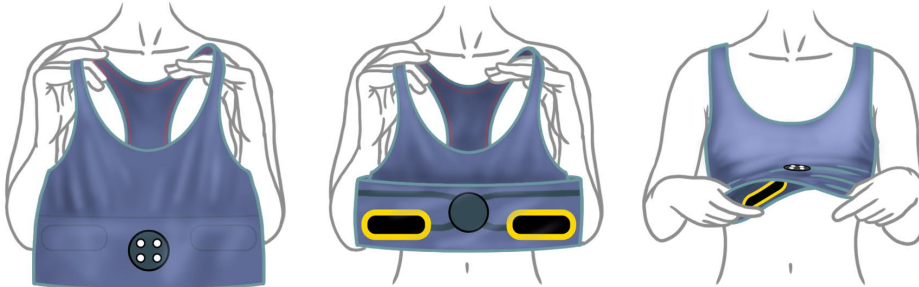
[image: 003_plugging-in-sensor.png]



Make sure your Oxa sensor is fully charged before you use it for the first time. Lift the silicone ring to access the USB-C port as shown in the diagram below. Charge the sensor by connecting it to a USB charger or power adapter using a USB-C to USB-A cable. When charging, the sensor's LED will be orange, white or green depending on the sensor battery's charge. For more information on what the LED tells you about the sensor status, refer to chapter 3 (*Using Oxa*).

Wearing Oxa

1. [5] Pull down the shirt or bra carefully so the electrodes are positioned on each side of the tip of the breastbone as shown in the diagram below. The shirt or bra fits comfortably against the skin but not "too" tight to restrict breathing. For the bra, flip the band with the sensors facing outward before sliding it over your head; then flip the sensor band down to touch the skin after the straps and cups are in place.

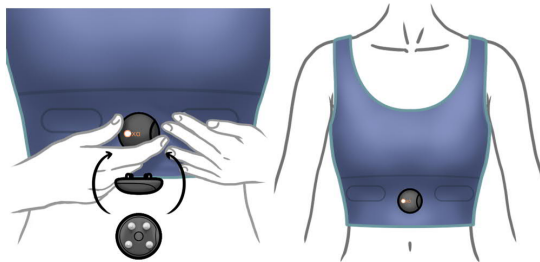


[images: 005a_bra-before-wearing.png, 005b_bra-flipped-band.png, 005c_bra-putting-on.png]

2. [6] Lightly shake or tap the Oxa sensor a few times to activate it. The Oxa sensor clips onto the front of the garment.

[image: 006c_sensor-shake-blink.png]

3. [7] Snap the Oxa sensor into the front of the garment. Locate the contacts and make sure you insert the sensor the right way up so that all the pins are connected properly.



[images: 007a_sensor-putting-on.png, 007b_bra-sensor.png]

If the signal is poor, press and hold the garment against your skin where the electrodes are positioned. For more information on signal quality troubleshooting, refer to chapter 3 (*Using Oxa*).

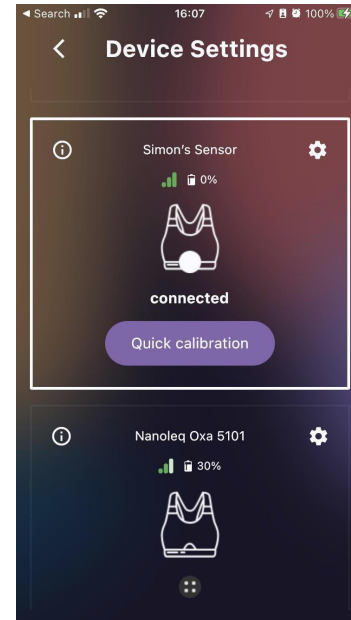
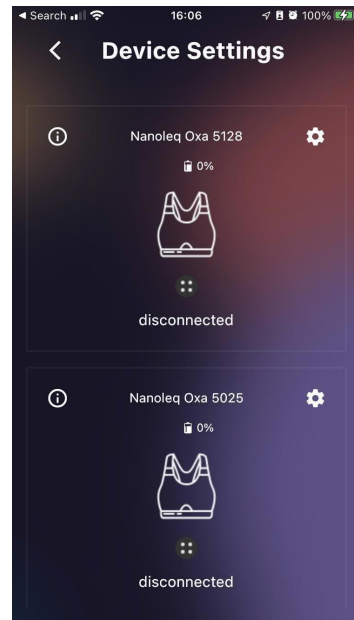
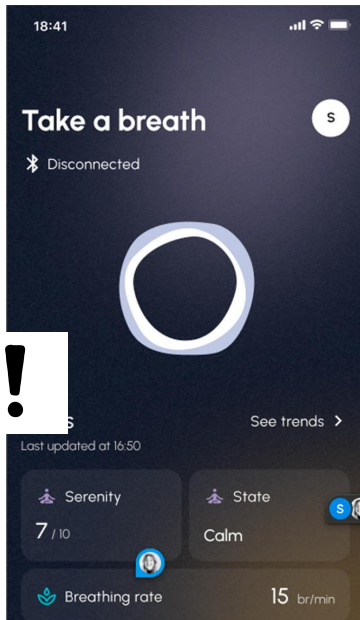
Using the sensor

[8] To pair your sensor:

1. The sensor should be clipped into your Oxa garment.
2. Bring your Android or iOS device within range and activate Bluetooth®.
3. Open the Oxa Life App.
4. Create an account, or log in.
5. If the sensor LED is not lit or blinking, shake or tap the sensor to wake it from sleep mode. A blue light starts to flash.
6. In the Oxa Life App, tap the Bluetooth icon.
7. Select the Oxa sensor, which can be identified using the number in the name (the last couple of digits in the serial number). The Oxa sensor pairs to the Oxa Life App.

If you have paired the Oxa sensor to the Android/iOS device in the device's Bluetooth settings, forget or unpair the device, and start at step 3 to pair your Oxa sensor directly to the Oxa Life App.

You are now ready to go! Let the app guide you through your first Oxa experience.



Important information

For full care instructions, compatibility, and further information, consult chapter 3 in this user manual (*Using Oxa*).

3. [4] Using Oxa

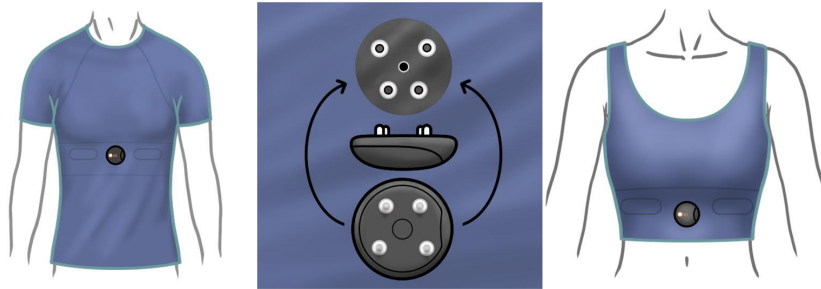
Now that you are connected to our app, you can start using Oxa to its full potential. Prepare to be empowered with the tools you need to relieve everyday stress, sharpen your focus and improve your sleep quality.

3.1 Use with garments

[5] Pull down the shirt or bra carefully so the electrodes are positioned on each side of the tip of the breastbone as shown in the diagram below. The shirt or bra fits comfortably against the skin but not “too” tight to restrict breathing. For the bra, flip the band with the sensors facing outward before sliding it over your head; then flip the sensor band down to touch the skin after the straps and cups are in place.

When you are handling the garment, take care to [10.1] avoid damaging the black surface of the electrodes with your fingernails or accessories such as belts or rings. The garment should still function properly with minor scratches, however major damage to the electrodes can affect the ECG signal.

Snap the Oxa sensor into the front of the garment. Locate the contacts and insert the sensor so that all the pins are connected properly.



[images: 007c_shirt-sensor.png, 007d_sensor-attach-close-up.png, 007b_bra-sensor.png]

[9] If the signal is poor, press and hold it briefly against your skin where the electrodes are positioned. Wet the skin underneath the electrodes with water to improve the quality of the signal. The signal may be poor in cold and dry conditions or if your skin is too dry.

[10] Care instructions

To wash the garment:

1. Remove the sensor before washing the garment.



[image: 008_sensor-no-wash.png]

2. Place the garment in the wash bag (provided) before washing.



[image: 009_washbag-bra.png]

3. Use gentle detergent.
4. Wash the garment in a standard washing machine at a temperature of up to 30 °C (90 °F or warm/cold)
5. Hang the garment to air dry. Do not tumble dry the Oxa bra or shirt.



[image: 010b_shirt-lay-dry.png, 010_bra-hang-dry.png]

Commented [1]: I changed this in the digital instructions to "Lay the shirt flat or hang the bra to air dry." - I don't know if it's too late to change in the UM. If it's too late, don't worry

Recommendations

- A quick wash cycle of 30 minutes at 800 rpm or less.
- Wash the garment regularly to keep the electrodes clean and sticky.
- Use a duster or lint roller between washes to remove any debris on the electrodes.

- Avoid damaging the black surface of the electrodes with your fingernails or accessories such as belts or rings. The garment should still function properly with minor scratches, however major damage to the electrodes can affect the ECG signal.



[image: 011_wipe-electrode-care.png]

Important notices to maximize the garment's lifetime

- Do not use bleach or fabric softener.
- Always use a wash bag (provided).
- Do not wash the garment inside out – the electrodes should not be directly exposed so as to avoid wear and tear.
- Do not wring out the garment.
- Do not iron the garment.
- Do not tumble dry the garment. Instead, hang it up to air dry.
- Keep the garment away from fire.

3.2 Using the sensor

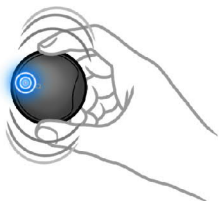
[8] To pair your sensor:

1. The sensor should be clipped into your Oxa garment.



[image: 007b_bra-sensor.png]

2. Bring your Android or iOS device within range and activate Bluetooth®.
3. Open the Oxa Life App.
4. Create an account, or log in.
5. If the sensor LED is not lit or blinking, shake or tap the sensor to wake it from sleep mode. A blue light starts to flash.

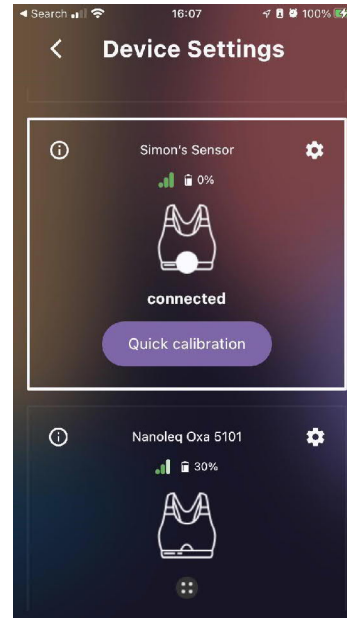
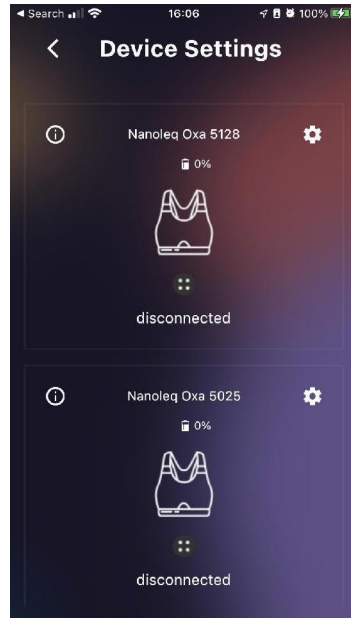
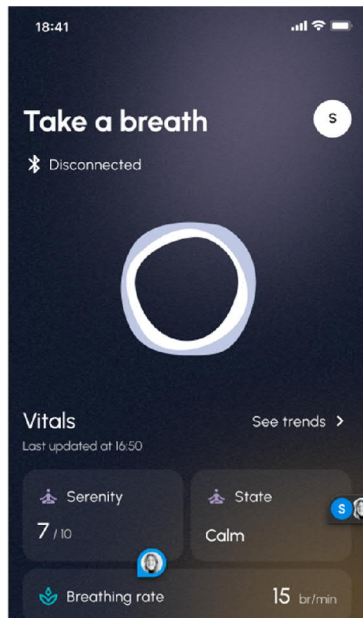


6. In the Oxa Life App, tap the Bluetooth icon.

7. Select the Oxa sensor, which can be identified using the number in the name (the last couple of digits in the serial number). The Oxa sensor pairs to the Oxa Life App.

If you have paired the Oxa sensor to the Android/iOS device in the device's Bluetooth settings, forget or unpair the device, and start at step 3 to pair your Oxa sensor directly to the Oxa Life App.

You are now ready to go! Let the app guide you through your first Oxa experience.



Sensor status



[image: 006_sensor-blink.png]

The front of the Oxa sensor has a small LED that displays different statuses by changing its color or illumination pattern. The different LED patterns indicate:

- Sensor's connection to the Oxa Life app
- Battery charge level
- Awake / asleep
- Error

Sensor Action	LED	Sensor state	Battery	Connection to Oxa Life app
—	Off	Off or in sleep mode	—	—
Connect to charger	Red - solid	Charging	Charging	Oxa cannot connect while charging.
	Green - solid	Fully charged	Fully charged	
Shake	Blue - flashing	Awake	> 20% charged	Ready to connect to the Oxa Life app
	Red - flashing continuously		Low (<20%) - needs to be charged	
Connect to app	Blue - solid		> 20% charged	Established Bluetooth connection to the Oxa Life app
	Blue - solid, interrupted by Red pulses		Low (< 20%) - needs to be charged	
—	Red - flashes several times, then pauses	Error. Contact Oxa support: support.oxalife.com. Count the number of red flashes, if possible.		

- Shake to wake. If the sensor does not connect to the app via Bluetooth within 2 minutes, the LED will turn off. After 10 minutes, the sensor will automatically go to sleep again and need to be shaken or moved to be discoverable for a Bluetooth connection.
- If the device does not show as being connected on your app, it is most likely connected to another phone. Disconnect the device from the other phone and try pairing again.

If your sensor status is not clear, connect the sensor to a charger. The sensor will reboot. If you continue to experience issues, check the troubleshooting guide to return your Oxa sensor to normal operation.

[11] Maintaining the Oxa sensor and app

Firmware update

As technology advances and new features are added to the Oxa sensor and the quality of sensor software is improved, Nanoleq may decide to upgrade the internal software at its own discretion. The sole purpose of updates is to improve the customer experience. If an update is available, the Oxa Life App will offer you the option to update the sensor firmware. If you decide not to upgrade the sensor firmware, we cannot guarantee proper functionality after six months.

Recharging the Oxa sensor

The Oxa battery is rechargeable and lasts for about 25 hours before needing to be recharged. Recharging Oxa takes about 2.5 hours. The LED will be solid red when the battery is charging. The LED will turn green when Oxa is fully charged. Refer to the user manual or support.oxalife.com to understand the color and blinking patterns of the LED status indicator.

Important information

The Oxa sensor complies with Directive 2014/53/EU and meets the FCC Radio Frequency Radiation Exposure (SAR) standard.

NOTICE: It is splash proof but should not be used while swimming, showering, or bathing. Nor should you get the sensor wet while it is in use. The sensor must be removed from the garment before washing.

3.3 Oxa Life App

Intended use

[2] Oxa takes you on a journey through breathing exercises. These exercises leverage proprietary biofeedback in real time to help -you learn how to influence your autonomic nervous system. That is the part of your nervous system that controls involuntary bodily functions like breathing and your heart beating. The Oxa Life App features can be used to help relieve everyday stress, sharpen your focus, and improve your sleep quality.

Oxa is not a medical device. Please note that Oxa is not designed to diagnose, treat, cure or prevent diseases or medical conditions. The information and guidance in the Oxa journey are provided for information purposes only and should not be used as an alternative to advice given by physicians or other health professionals. You must always consult a

physician if you have any questions regarding a medical condition or any changes you wish to make to your activity or sleep based on information or guidance from Oxa.

If you do decide to make any change to your sleep or activity based on information or guidance from Oxa, you do so entirely at your own risk. It is important to always remain sensitive to your body's responses. For example, if you feel unexpected, repeated, or long-term pain, fatigue or discomfort as a result of making changes to your sleep or activity, it is recommended that you speak to a physician before continuing. Information and guidance from Oxa may be interpreted differently if your physiological functions and responses are significantly different than the average physiological functions and responses due to medical conditions or rare natural differences.

The Oxa Life app provides motivational tools that help you meet your health, fitness, and wellness goals. You set your goals to help create and maintain healthy habits, increase activity and fitness, or manage or prevent a condition. The Oxa Life app and any services offered by the Oxa Life app are not medical or health care services. The Oxa Life app does not provide health care services, and use of the Oxa Life app is not intended to be a substitute for professional medical consultation, advice, or treatment from qualified physicians. Oxa does not endorse any specific tests, physician or medical professional, products, procedures, opinions, or any other information that may be available through the Oxa Life app. You must consult your doctor before using the Oxa Life app. If you think that you have a medical emergency, call your doctor or your local emergency telephone.

[12] Data and privacy

The Oxa Life App complies with the GDPR (General Data Protection Regulation) and the Oxa system was designed with security in mind, keeping the data footprint to a minimum so as to minimize the implications for privacy in turn. The data stored in the database is anonymous, and access to any personal data that could be used to identify users, such as email addresses, is limited to our DPO (Data Protection Officer).

Our organization collects, processes and stores the following data measured by the Oxa sensor:

- RR intervals (the intervals between successive heartbeats) derived from the electric signal from the heart (ECG)
- Non-medical electrocardiogram (ECG)
- Breathing depth based on the expansion and contraction of the lungs
- Accelerometer data
- Skin temperature
- Name and email address
- Weight, height, birth date and gender assigned at birth

The data is used for three purposes:

- To provide a personalized experience to the user
- To improve our proprietary algorithms and provide better and more accurate feedback to our users
- To improve the sensor and textile measurements

For more information on data and privacy, please refer to our privacy policy, which includes further details on how Nanoleq uses personal data collected through Oxa: oxalife.com/privacy

4. [13] Technical information

Average battery life	25 hours. Battery life varies depending on the type and frequency of use.
Li-Pol battery type	Rechargeable, 90 mAh, not replaceable
Charger input connector	USB-C to USB-A, 5 V=2 A (max.)
Charging time	150 - 180 minutes
Charging conditions	0 – 45 °C (32–113 °F)
LED	The LED used in the product is in the visible spectrum and safe for the user and other people nearby.
Connectivity	Bluetooth Low Energy
Firmware update	Automatic firmware updates via the Oxa Life App

Security

All measurement data is encrypted directly on the sensor using state-of-the-art cryptographic protocols, such as ECDH and AES, before being sent to your phone. This encryption ensures that your data cannot be read by any unauthorized party.

Battery nominal voltage

3.7 V

Battery charging voltage

4.2 V. Equipment intended to be supplied by an external 5 V DC supply that complies with the IEC 62368-1 standard.

Operating temperature

0–45 °C (32 –113 °F)

Sensor materials

Housing material PC/ABS, silicone, gold plated stainless steel, and HDPE

Dispose of the sensor (with the internal battery) and garments in accordance with applicable local laws and regulations. Special handling may be required. The sensor is an electronic device and local legislation for recycling electronics should be followed.

5. Important Information

5.1 [14] Regulatory Information

Declaration of Conformity



Hereby, Nanoleq AG declares that this product is in compliance with the Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following address: www.oxalife.com

UK Declaration of conformity



Hereby, Nanoleq AG declares that this product is in compliance with the relevant statutory requirements. The full text of the declaration of conformity is available at the following address: www.oxalife.com

Innovation, Science and Economic Development Canada Compliance

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Device contains IC: 11306A-ISP1507

Radio Frequency Radiation Exposure (SAR)

This equipment complies with FCC/IC radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines in Supplement C to OET65 and RSS-102 of the IC radio frequency (RF) Exposure rules. This equipment has very low levels of RF energy that it is deemed to comply without maximum permissive exposure evaluation (MPE).

Informations concernant l'exposition aux fréquences radio (RF)

La puissance de sortie émise par l'appareil de sans-fil est inférieure à la limite d'exposition aux fréquences radio d'Industry Canada (IC). Ce module a également été évalué et démontré conforme aux limites d'exposition aux RF d'IC dans des conditions d'exposition à des appareils mobiles et/ou portables.

FCC Compliance

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions. (1) This device may not cause harmful interference (2) This device must accept any interference received, including interference that may cause undesired operation. Caution: Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC-ID: 2A8RQXA1

Device contains FCC-ID: 2AAQS-ISP1507

5.2 Limited Warranty; Warranty Disclaimer

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

THIS LIMITED WARRANTY CAN ALSO BE FOUND AT WWW.OXALIFE.COM/WARRANTY.

WE WARRANT THAT DURING THE [TWO YEAR] PERIOD AFTER YOU PURCHASE ANY OXA PRODUCT (the "WARRANTY PERIOD"), THE PRODUCTS PURCHASED DIRECTLY FROM WWW.OXALIFE.COM AND WWW.KICKSTARTER.COM WILL BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP. OXA DOES NOT WARRANT THAT THE OPERATION OF ANY OXA PRODUCT OR THE OXA APP WILL BE UNINTERRUPTED OR ERROR-FREE. IF YOUR LOCAL LAW IN EFFECT AT THE TIME OF PURCHASE REQUIRES A WARRANTY PERIOD LONGER THAN TWO YEARS, THIS WARRANTY SHALL BE EXTENDED TO THE EXTENT REQUIRED BY SUCH LAW.

Commented [2]: @nock@nanoleq.com review link
Assigned to Stephen Nock

Commented [3]: I've asked Sofia to confirm whether
we can use it

Commented [4]: @rodriguez@nanoleq.com same
here, Sofia
Reassigned to Sofia Rodriguez

WE LIMIT THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO THE DURATION OF THIS LIMITED WARRANTY.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

OUR RESPONSIBILITY FOR DEFECTIVE PRODUCTS IS LIMITED TO REPAIR, REPLACEMENT OR REFUND AS SET FORTH IN THIS WARRANTY STATEMENT. NEITHER ANY PERFORMANCE OR OTHER CONDUCT, NOR ANY ORAL OR WRITTEN INFORMATION, STATEMENT OR ADVICE PROVIDED BY US OR ANY OF OUR AGENTS, EMPLOYEES, CONTRACTORS, OR DISTRIBUTORS WILL CREATE A WARRANTY, OR IN ANY WAY INCREASE THE SCOPE OR DURATION OF THIS LIMITED WARRANTY.

This limited warranty extends only to the original recipient of products purchased from www.oxalife.com. It does not extend to any subsequent or other owner or transferee of the product or any transferee or other beneficiary of any service.

This limited warranty covers during the Warranty Period defects in materials and workmanship in products and services purchased from www.oxalife.com.

This limited warranty does not cover any damages due to: (i) transportation; (ii) storage; (iii) improper use; (iv) failure to follow the product instructions or to perform any preventive maintenance; (v) modifications or other manipulation of any sensor or other component of the product; (vi) combination or use with any products, materials, processes, systems or other matter not provided or authorized in writing by Nanoleq AG; (vii) unauthorized repair; (viii) normal wear and tear; or (ix) external causes such as accidents, abuse, or other actions or events beyond our reasonable control.

The Warranty Period is not extended if we repair or replace a warranted product. We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.

With respect to any defective products during the Warranty Period, we will, in our sole discretion, either: (i) repair or replace such products (or the defective part) free of charge or (ii) refund the purchase price of such products.

To obtain warranty service, you must contact our Customer Service department at support.oxalife.com during the Warranty Period.

5.3 Limitation of Liability

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Commented [5]: decide what to translate

Commented [6]: I would translate all or nothing from this portion

Commented [7]: @winarto@nanoleq.com what do you think? should we include this text for the rest of the countries?

Commented [8]: I will pursue for the GTC contents this week and can check what is there in the standard forms.

Commented [9]: @winarto@nanoleq.com could u check this point on the GTC?

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