

# **Owner's Manual**

We recommend watching this video for guidance to  
assemble the Velocator & Hydrate Kit.  
Simply scan the QR code below.



Or visit:  
[www.velotricbike.com](http://www.velotricbike.com)

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- How to Locate My eBike
- How to Share eBike with Friends or Family
- How to Stop Sharing Your eBike
- How to Enable Lost Mode
- How to Disable Lost Mode
- How to Remove My eBike
- How to Restore Factory Settings
- Troubleshooting

## What's in the Box



Velocator



Key Chain

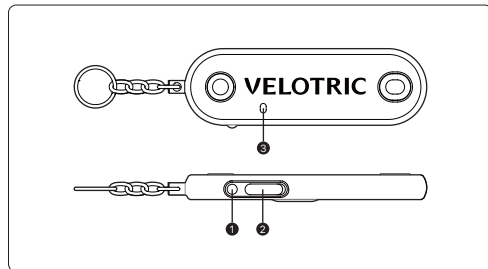





4mm Allen Key



Bolt & Washer x 2

## Diagram



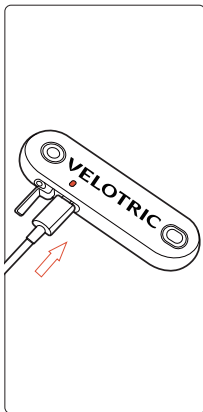
- ①  Power Button
- ②  Type-C Charging Port
- ③  Charging Indicator Light

## Specifications

|                                   |  |
|-----------------------------------|--|
| <b>Model</b>                      | Velocator                                |
| <b>Input Voltage</b>              | USB Type-C 5V1A                          |
| <b>Battery</b>                    | 3.7V 140mAh(TYP)                         |
| <b>Charging Time</b>              | 2~3hours                                 |
| <b>Waterproof Levels</b>          | IPX6                                     |
| <b>Standby on a Single Charge</b> | 2-6months(Depending on frequency of use) |
| <b>Weight</b>                     | 23g                                      |
| <b>Dimension</b>                  | 90mm*28.5mm*9.8mm                        |
| <b>Operating Temperature</b>      | 5°F~131°F (-15°C ~ 55 °C)                |
| <b>Bluetooth Parameters</b>       | 2.4G-2.48G 5dB                           |
| <b>IOS Support</b>                | iOS 15 and higher versions               |

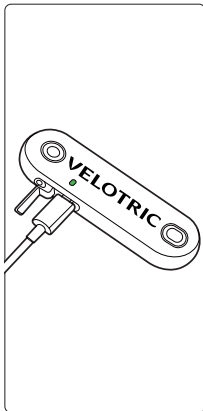
## Charging

1. Open the USB door seal.
2. Plug in USB-C charging cable. Red LED indicates charging.



## Charging

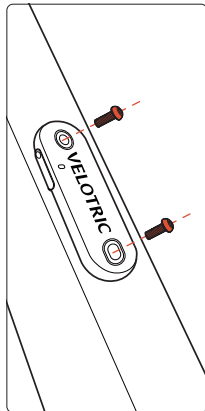
3. Green LED indicates fully charged.



## Mounting (Overt)

The Velocator can be mounted to any standard bottle cage location.

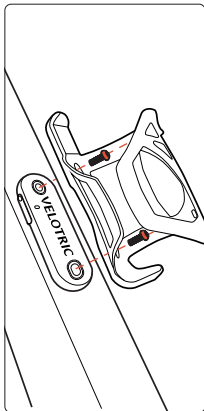
1. Place the Velocator on your bike, aligning the holes with bottle cage screw bosses, then insert the screws.
2. Use the 4mm Allen key to tighten the Velocator and secure the Velocator.



## Mounting (Stealth)


The Velocator can be mounted under any standard bottle cage.

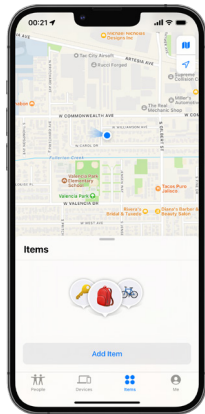
When mounting the Velocator under a bottle cage, use the 4mm Allen key to tighten.



## How to Connect My eBike

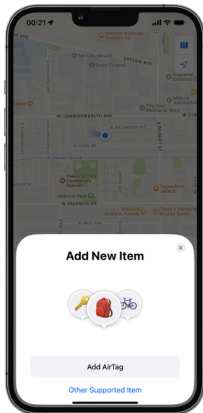
Follow these steps to pair your eBike with the Find My app.

1. Long press the  button for 2 seconds to power on, you will hear a sound.
2. Open the Find My app on your device. Under the [items] section, tap the [Add Item].



## How to Connect My eBike

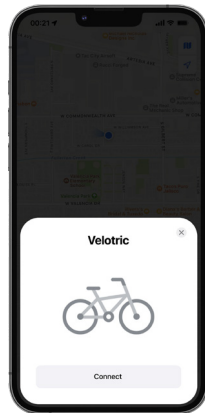
3. Tap the [Other Supported Item].



## How to Connect My eBike

4. When your eBike is detected, tap [Connect]. Follow instructions within the Find My app to complete the pairing process.

**Note** Please complete the pairing within 5 minutes in the Find My app.

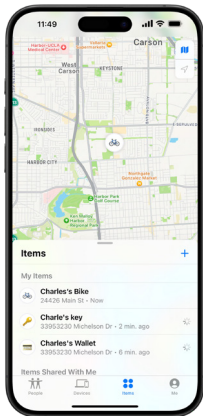




## How to Locate My eBike

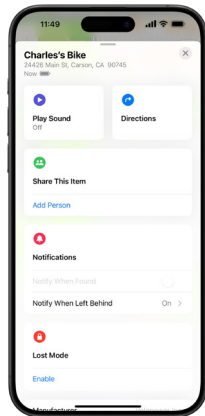
After connection, you can locate your eBike's location and play a sound on it in Find My app.

1. Open the Find My app on your device. Under the [Items] section, tap the [Volocator] to locate.



## How to Locate My eBike

2. The location of your eBike appears on the map, it is updated when it connects to Find My network. If the item is nearby, you can tap [Play Sound] to play a sound on it to help you find it.

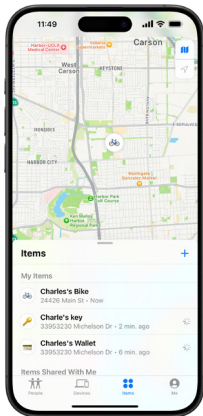


## How to Share eBike with Friends or Family

You can grant your friends and family the ability to track your eBike's location and activate a sound alert by sharing your eBike through the Find My app.

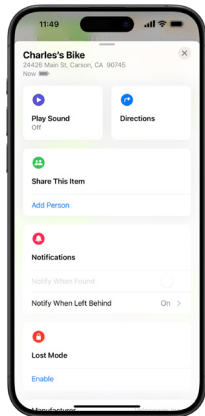
**Note** All iPhones must be updated to iOS 17 and have iCloud Keychain turned on for this feature to work. Two-factor authentication must be turned on for your Apple ID.

1. Select your eBike from 'Item' list.



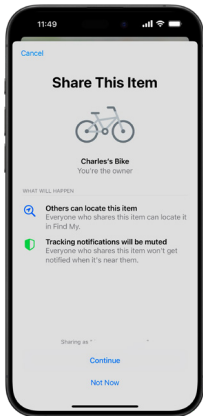
## How to Share eBike with Friends or Family

2. In 'Share This Item', tap the [Add Person].



## How to Share eBike with Friends or Family

3. Read "What WILL HAPPEN" first, then tap the [Continue].



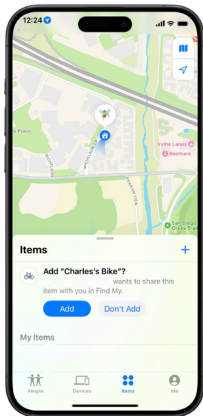
## How to Share eBike with Friends or Family

4. Type a contact's name and tap [Share] button after selecting one.



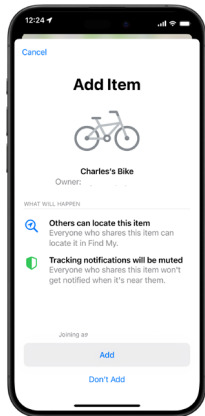
## How to Share eBike with Friends or Family

5. For the shared user, find the share request from the 'Item' list and then tap [Add].



## How to Share eBike with Friends or Family

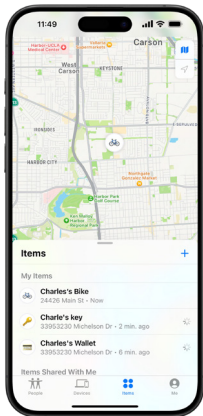
6. Read "What WILL HAPPEN" first, then tap the [Add].



## How to Stop Sharing Your eBike

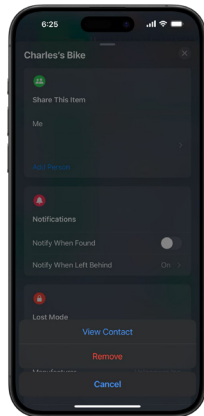
Follow these steps to stop sharing your eBike with your friends and family.

1. Select your eBike from 'Item' list.



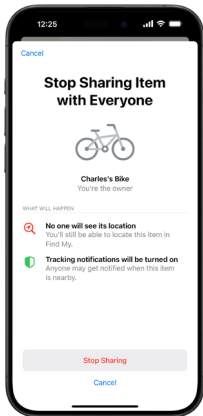
## How to Stop Sharing Your eBike

2. Tap contact's name in 'Share This Item' and tap [Remove].



## How to Stop Sharing Your eBike

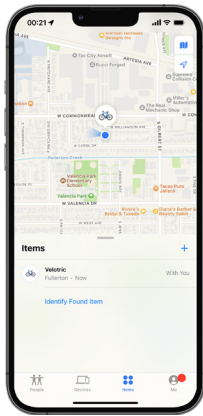
3. Read "What WILL HAPPEN" first, then tap the [Stop Sharing].



## How to Enable Lost Mode

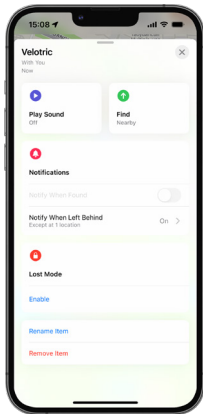
If your eBike is lost, please follow these steps to activate "Lost Mode" and locate your eBike.

1. Select your eBike from 'Items' list.



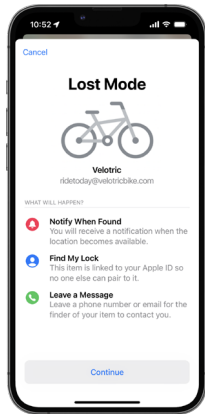
## How to Enable Lost Mode

2. In Lost Mode, tap [Enable].



## How to Enable Lost Mode

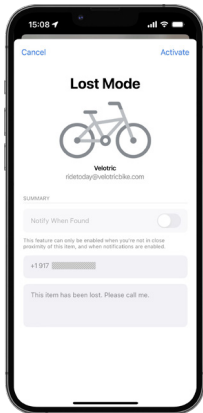
3. Read "WHAT WILL HAPPEN?" first, then tap [Continue].



## How to Enable Lost Mode

4. Enter your phone number or email, then tap [Activate] to activate Lost Mode.

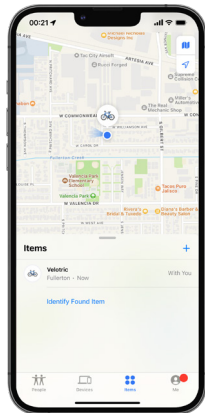
**Note** If your eBike is locatable, other users can tap [Identify Found Item] in the Find My app to help identify your eBike.



## How to Disable Lost Mode

Once your eBike is found, follow these steps to turn off 'Lost Mode'.

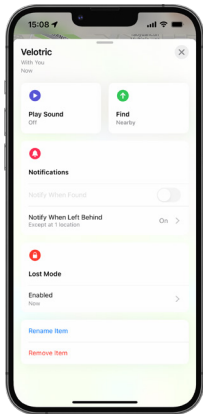
1. Select your eBike from 'Items' list.





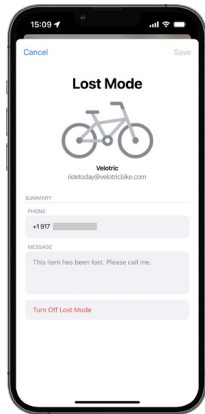
## How to Disable Lost Mode

2. In Lost Mode, tap [Enabled].



## How to Disable Lost Mode

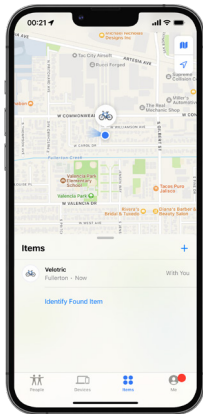
3. Tap [Turn Off Lost Mode]. You have now turned off Lost Mode.



## How to Remove My eBike

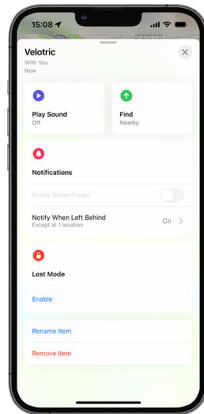
Follow these steps to remove your eBike from the 'Find My' network if you are no longer using this eBike.

1. Select your eBike from 'Items' list.



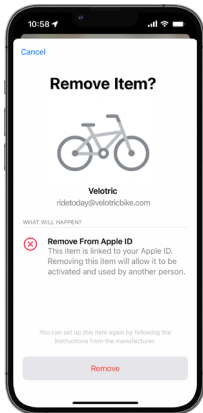
## How to Remove My eBike

2. Scroll down to the bottom and tap [Remove Item].




## How to Remove My eBike

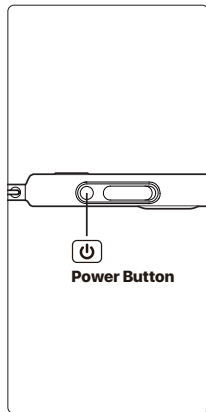
3. In the 'Remove Item' page, tap [Remove], and the eBike will be removed from your item list.




## How to Remove My eBike

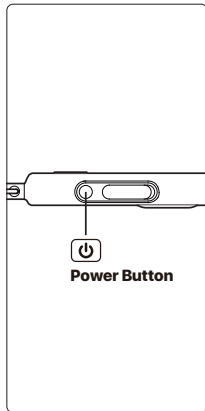
If the eBike is off line when removing from Find My app, restore factory setting will allow you to unpair the eBike.

1. Long press the  button for 2 seconds to power on, you will hear a sound.



## How to Restore Factory Setting

2. Single press the  button 4 times in quick succession. And long press for 3 seconds on the fifth time. Release after hearing the beep, it indicates that the factory reset was successful.



## Troubleshooting

| Problem   | Diagnostic Approach   |
|---|---|
| <b>Inability to Power On:</b>                             |   |
| Button Not Effectively Pressed                            | Ensure the button is pressed and held for more than 2 seconds. Release upon hearing the prompt sound. |
| Module Battery Low  | Charge the module for 1 hour before attempting again.   |
| <b>Failure to Update Location:</b>                        |   |
| Module in Shutdown State, Lacks Positioning Functionality | Press and hold the button for more than 2 seconds to turn on the module.                              |
| Module Battery Low  | Module replenishment power.   |
| IOS System Version is Outdated                            | Update your phone system to the latest version.   |

## Troubleshooting

| Problem | Diagnostic Approach |
|---------|---------------------|
|---------|---------------------|

### Charging Issues:

|             |   |
|-------------|---|
| Input error | Please check if the cables and adapters are working properly. |
|-------------|---|

### Inability to Connect for Searching:

|                             |  |
|-----------------------------|--|
| Phone Bluetooth Malfunction | Close the Finder App and again in the phone settings, turn off Bluetooth, then after the phone reboots turn on Bluetooth again and try to connect again. |
|-----------------------------|--|

## Troubleshooting

| Problem | Diagnostic Approach |
|---------|---------------------|
|---------|---------------------|

### Pairing Difficulties:

|   |   |
|---|---|
| Please check if the Velocator is already paired. If it is, note that a Velocator that is already paired cannot be paired again with a new user without first being unpaired. To pair with a new user, the Velocator must go through an unpairing process. | Contacting the original owner to perform an unbundling operation on the IOS system. Then restore Velocator to factory settings. |
|---|---|

**Note** For other anomalies, please contact Velotric for assistance.



The Apple Find My network provides an easy, secure way to locate compatible personal items using the Find My app on your iPhone, iPad, Mac, or the Find Items app on Apple Watch.

To use the Apple Find My app to locate this item, the latest version of iOS, iPadOS, or macOS is recommended. The Find Items app on Apple Watch requires the latest version of watchOS.

Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards.

Apple, Apple Find My, Apple Watch, Find My, iPhone, iPad, iPadOS, Mac, macOS and watchOS are trademarks of Apple Inc. IOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.



### **⚠ WARNING**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### **Note**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure conditions without restriction.



# BECAUSE IT'S FUN.

# VELOTRIC

## Contact

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Website: [www.velotricbike.com](http://www.velotricbike.com)

E-mail: [help@velotricbike.com](mailto:help@velotricbike.com)

Phone: +1 888-559-3099