



A11  
USER MANUAL  
Wireless Earbuds

Welcome

Thank you for purchase of our wireless Earbuds.  
Please read over our user manual carefully and retain it for future reference.

Specification:

- 1. Version: BT5.1+EDR
- 2. Support: HSP/HFP/A2DP/AVRCP
- 3. Transmission Range: 33 feet (If there are no obstructions)
- 4. Distortion: <1%
- 5. Earbuds Playback Time: Approximately 8-10 hours (High quality music and high volume may accelerate battery consumption); (50% volume: 10hrs playtime 80% volume: 9hrs playtime 100% volume: 8hrs playtime)
- 6. Earbud Charging Time: Approximately 2 hours;
- 7. Charging Case Charging Time: Approximately 3 hours
- 8. Earbuds Battery Voltage /Capacity: (Li-Pol battery inside) 3.7V/60mAh
- 9. Charging Case Battery Voltage /Capacity: 3.7V/1000mAh

The earbuds have a playtime of 8 - 10 hours on a single charge. The charging case can recharge the earbuds for extra five times, so you can get 48-60 hours total playtime from a fully charged charging case.

Please remove the protective film from the charging case before using the earbuds for the first time.

How to Charge Correctly

USE With USB C cable: Connect the USB C cable to a power source in order to charge both the earbuds and charging case together.

Once you plug the USB C cable to the case, you will hear the “cracking” sound.

- Charging Case:  
Charging in Progress: Both the digital number and the charging case's green port light are flashing.  
Fully Charged: The digital display number is 100, and the charging case's green light is steady.
- Earbuds:  
Charging in Progress: The earbud indicator light is red and the charging case's digital display bars increase the first to the fourth

Fully Charged: The red indicator light on the earbuds will disappear and the charging case's digital display columns will disappear.

(If you don't see a red indicator light on the earbuds, please use alcohol to wipe both earbuds' charging ports, as well as the charging case's charging pins. Ensure the pins between the earbuds and the charging case are connected securely.)

Without USB C cable: Charging case charge the earbuds without connecting to a power source

- Charging Case:  
Charging in Progress: Green port light is on, and digital display number from 100 to decrease  
Charging Complete: The charging case's green port light disappears and the digital display numbers disappear.
- Earbuds:  
Charging in Progress: The earbud indicator light is red and the charging case's digital display bars increase the first to the fourth  
Fully Charged: The red indicator light on the earbuds will disappear and the charging case's digital display columns will disappear.

❖ If you use a compatible wireless charger to charge the charging case, please place the case in the middle of the wireless charger's pad.

Power on:

Method 1: Remove the earbuds from the charging case, they will turn on and connect with each other automatically

Method 2: When the earbuds are powered off, press both earbud buttons for 3 seconds. (The indicator lights on both earbuds will turn blue for 1 second).

Power off:

Method 1: Put the earbuds back into the charging case.(The earbuds' indicator lights will turn red)

Method 2:When the 2 earbuds are powered on, press both earbud buttons for 5 seconds.(The indicator lights on both earbuds will turn red for 1 second).

Functions	Operations
Play/Pause a song	Click Once (of any Earbud)
Next Track	Long Press 1s R Earbud

Previous Track	Long Press 1s L Earbud
Answer/End a Call	Click Once (of any Earbud)
Reject an incoming call	Long Press 1s (of any Earbud)
Activate Siri	Quick Triple Click (of any Earbud)
Volume+	Quick Double Click R Earbud
Volume-	Quick Double Click L Earbud

◆ Q: How do i Adjust the Volume ? the volume is a little low ?

A: After you pair the 2 earbuds with your phone.

First, If your phone is IOS SYSTEM, Please Quick Double Click R Earbud.

Second, If your phone is Android SYSTEM, Please Firstly Quick Double Click R Earbud, then Add up the Volume by Your phone.

Because iPhone and Android have different system protocols, so the control procedures are different.

❖Because the earbuds have a primary/secondary designation, the batteries are different. The battery of the primary earbud dies faster than that of the secondary earbud. This is normal.

Pairing

1. Remove the earbuds from the charging case.
2. Wait for 5 seconds, Once one of earbud's indicator light flashes red and blue, and the other earbud's indicator light flashes blue, then the earbuds are paired successfully.
3. Open the bluetooth of your device, search and click on the model" A11". the Earbuds will pair successfully with your device.

1.When there has a call coming, please click the earbud button to receive the call, not receive the call by touching phone, otherwise the call will go through the phone, not earbuds.

2.If the call is received by phone, you can choose the "audio" of the call page to change the call way.

3.After the call received successfully, if you think the volume is low, you can add up the volume by earbuds' function or phone.

If some functions of the earbuds are not available with your phone app, check to see if the phone's operating system is compatible with the app. Also, you can:  
- update your app version  
-download a different app  
-update your phone's operating system

Note:

1. If you have purchased 2 or more sets of earbuds from our company. Please pair each set separately. When you want to use them, pair the two earbuds from one set with your phone first, then next pair the earbuds of the other set.
2. Please do not pair one earbud from one set with an earbud from a different set. This will affect normal use.

(For example,

1. If you want to use one earbud, your spouse wants to use the other one , please ensure that these two earbuds come from the same set.
2. If you want to use one set of earbuds for yourself for one device, after you have paired the matching earbuds together, then your spouse can open the second pair.

Questions&Answers

◆ Q:The Earbuds can't be charged by the charging case?

A: Firstly:Confirm that the charging case has power

If the power level of the charging case is low or empty, the charging case cannot recognize the earbuds when you insert them,Therefore, the earbuds cannot be charged.. If the charging case can't be charged normally, Please try different USB C cable to charge.

Secondly: Ensure that you have removed the plastic film used to protect the earbuds during shipping from the charging case.

Thirdly: Use alcohol to wipe the charging ports of both earbuds as well as the charging pin of the charging case. Allow to dry before replacing the earbuds into the case.

Fourthly: When putting the earbuds in the case,ensure that the earbuds match the model of the case exactly, and press down on the earbuds after placing them into the charging case. After a long time of wearing, the ear hooks are easily deformed, which leads to incomplete contact between the charging port and the thimble of the compartment. This can result in a failure to charge.

Fifthly:Ensure that the charging pins in the charging case don't go down.

Only the earbuds are being successfully charged when the earbud indicator light is red and the charging case's digital display bars move up and down.

◆ Why can I pair the earbuds with my phone, but not with my PC?

A: Once you have paired the earbuds with a device, they will connect automatically with that device the next time you use them. You must end that connection before making a new one. Before you attempt to pair the earbuds with your PC or other new device, make sure you have turned off or “forgotten” the model “A11” from your phone or original device.

◆ Q:Why is sound coming from only one earbud? I can't pair the earbuds with each other.

First Way:

A.Forget the original “A11” bluetooth model from your device, and close your device's bluetooth .

B.Put earbuds into the charging case, once the earbuds indicator light are red for 3secs, then remove the earbuds from the charging case. the 2 earbud will pair with each other successfully

(one of the earbud's indicator light flashes red and blue, and the other earbud's indicator light flashes blue,then the earbuds are paired successfully.).

C: Open the bluetooth of your device, search for and click on the model“A11”. the Earbuds will pair successfully with your device.

Second Way: Reset the Earbuds to factory setting  
If the first way doesn't work, please try the second way.

A: Forget the original“A11” Bluetooth model from your device, and close your device's bluetooth .

B: Turn off the earbuds. If the earbuds are not off, hold down the earbuds buttons for 5 seconds and let them power off. The earbuds indicator lights will flash red for 1 second.

C: Then hold down both earbud buttons at the same time for 10 seconds, Release the buttons until the indicator lights for both earbuds flash blue for the second time.

(The whole Indicator lights change process:  
1.Both earbuds flash blue light once, at the same time  
2.One earbud flashes red and blue. The other flashes blue light.

3.Neither earbud has an indicator light for 1 second.

4.The indicator lights of both earbuds flash blue once for the second time (release the button at this step)

D: After several seconds, one earbud's indicator light will flash red and blue, and the other earbud's light will flash blue. The earbuds have paired with each other successfully.

E: Open the bluetooth of your device. Find and click on “A11” in the menu.

Note: If your device can't find the bluetooth model of “A11”.close the bluetooth,then re-open the bluetooth option and search again.

◆ Q:How can i use only one earbud with my phone?

A: Forget the original pairing model “A11” from your phone.

B. Put both earbuds in the charging case,press then down. The indicator lights will turn red. This shows that the earbuds are being charged. Charge them fully to use.

C. Remove only one earbud from the charging case.Its indicator light will flash red and blue.

D. Open the bluetooth of your phone, search for and click on the model " A11", then single earbud will connect with your phone successfully.

Please Try the above tips one by one. They will help you connect only one earbud. If you want to connect with just one earbud, remove only one earbud from the charging case.

Safety Precautions:

The earbuds and charging case are of excellent quality. To extend the life of this product, follow these instructions:

- 1.Keep this product away from extreme heat, humidity or corrosive environments.
- 2.Prevent this product from being struck or dropped, warping, soaking, etc.
- 3.Don't dismantle the Earbuds or Charging Case.
- 4.Don't overcharge this product for a long time, as this will decrease the battery service life.
- 5.Stop using this product immediately if it causes discomfort or pain.
- 6.Use DC-5V 1A chargers/adapters certified by a regulated manufacturer. Recharging and discharging the headphones repeatedly will lead to decrease in battery performance over time, which is normal for all rechargeable batteries.(Don't press the elastic pin contact

point, which can cause the product to function incorrectly.)

Note:

◆ Please charge the 2 Earbuds and the charging box at least once every 3 months, If you will not be using the earbuds for an extended period of time, fully charge the charging case and then disconnect it from the power source..

Find us to get any helps Email:  
Anypubservice@gmail.com

After you contact us, If you do not receive a timely response from us, check to see if our email is in your spam mailbox.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.