



human touch®

[humantouch.com](http://humantouch.com)  
800.355.2762

©2022 Human Touch®, LLC. Patents pending and intellectual property rights enforced.  
No medical claims are warranted or implied by the use of this product.  
Human Touch is a trademark of Human Touch®, LLC.

Register your product **ONLINE** today  
[www.humantouch.com/register](http://www.humantouch.com/register)



 **human touch®**  
Your best. Every day.™

**use & care manual**

Register your product **ONLINE** today  
[www.humantouch.com/register](http://www.humantouch.com/register)



For **more than four decades**, Human Touch has established itself as an industry leader that is changing the lives of its customers with products and services that help them **feel, perform, and live their best**. Developed in cooperation with the medical community and industry experts, we deliver products that blend patented technology, craftsmanship and intelligent ergonomics with superior design to enable therapeutic relief for everyone.

Our industry-leading massage chairs, Perfect Chair® recliners and evolving set of innovative solutions share attributes in their ease-of-use, attention to performance and quality, and design to adapt to most any lifestyle. These attributes are highly valued by our customers and garner broad industry award and recognition. As a result, Human Touch empowers people to enjoy greater health and vitality in their professions, pursuits and everyday lives. And with a population increasingly aware of the benefits of wellness, Human Touch extends its brand leadership and available **solutions for the benefit of everyone**.

**humantouch.com**

---

Register your product at [www.humantouch.com](http://www.humantouch.com) to ensure your product is in our system to simplify the warranty process should you ever need it.

# keep it safe

## IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following:

**Read all instructions before using this appliance.**

**⚠ DANGER: To reduce the risk of electrical shock**

Always unplug this product from the electrical outlet immediately after using and before cleaning.

- Never use pins or other metallic fasteners with this appliance.
- Carefully examine the covering before each use. Discard the appliance if the covering shows any sign of deterioration, such as checking, blistering, or cracking.
- Keep Dry-Do not operate in a wet or moist condition.

**⚠ WARNING: To reduce the risk of burns, fire, electric shock or injury to persons:**

- Do not put hands or fingers near the massage mechanism or rollers while this product is running. Touching the mechanism can result in injury from the rollers squeezing together.
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
- An appliance should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts.
- Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- Close supervision is necessary when this product is used by, on, or near children, invalids, or disabled persons. Keep children away from extended foot support (or other similar parts).
- Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return this product to a service center for examination and repair.
- Do not carry this appliance by supply cord or use cord as a handle.
- Always keep the power cord away from heated surfaces.
- Never operate this product with the air openings blocked. Keep the air openings free of lint, hair, and the like.
- Never drop or insert any object into any opening.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- To disconnect, turn all controls to the OFF position, then remove plug from outlet.
- Do not massage any area of the body that is swollen, inflamed or covered with skin eruptions.
- Do not use on unexplained calf pain.
- Do not use this product when standing on a damp floor, or when any part of the body is in contact with plumbing or any similar ground.
- Do not use this product if noise above normal sound is heard.
- Do not stand on or in appliance. Use only while seated.

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- Use heated surfaces carefully. May cause serious burns. Do not use over insensitive skin areas or in the presence of poor circulation. The unattended use of heat by children or incapacitated persons may be dangerous.

## Safety Precautions

- Comfortable clothing is recommended while using this product.
- This product was meant to be used in a relaxed position. Never force any body part into the backrest area while the rollers are moving.
- If you feel any abnormal discomfort during the operation of this product, turn off the power immediately and do not use the product. Consult your physician.
- Do not sit on the controller.
- Do not pull on the AC cord.
- When using this product after it has been in storage, check to see that the product is operating properly prior to use.
- Always confirm that there are no obstacles behind the product and that there is sufficient space to recline.

## SAVE THESE INSTRUCTIONS

### Do not attempt to repair this product yourself.

- This product is designed for personal in-home use. Commercial use will void warranty.
- To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wide than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

## FCC STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



**WARNING:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

### FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, Human proximity to the antenna shall not be less than 20cm (8 inches) during normal operation.

# grounding instructions

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

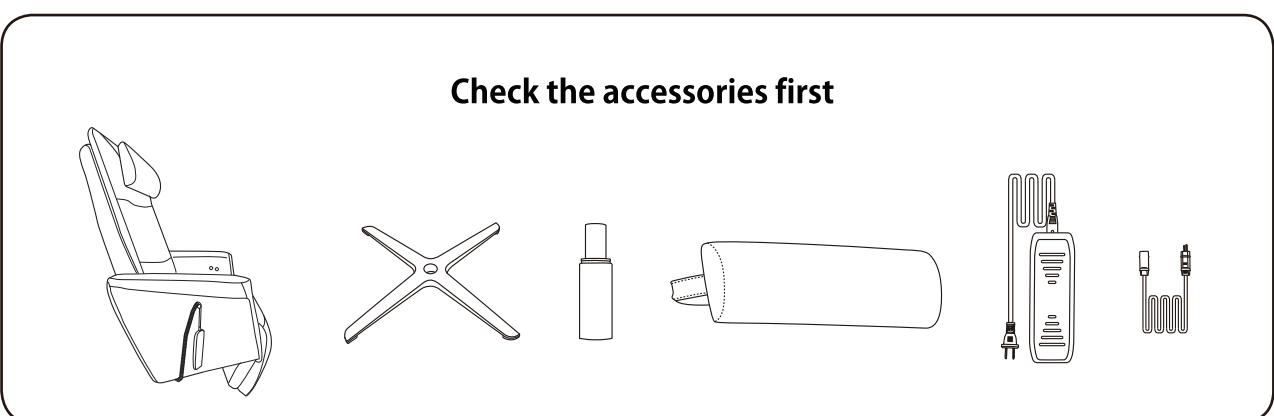
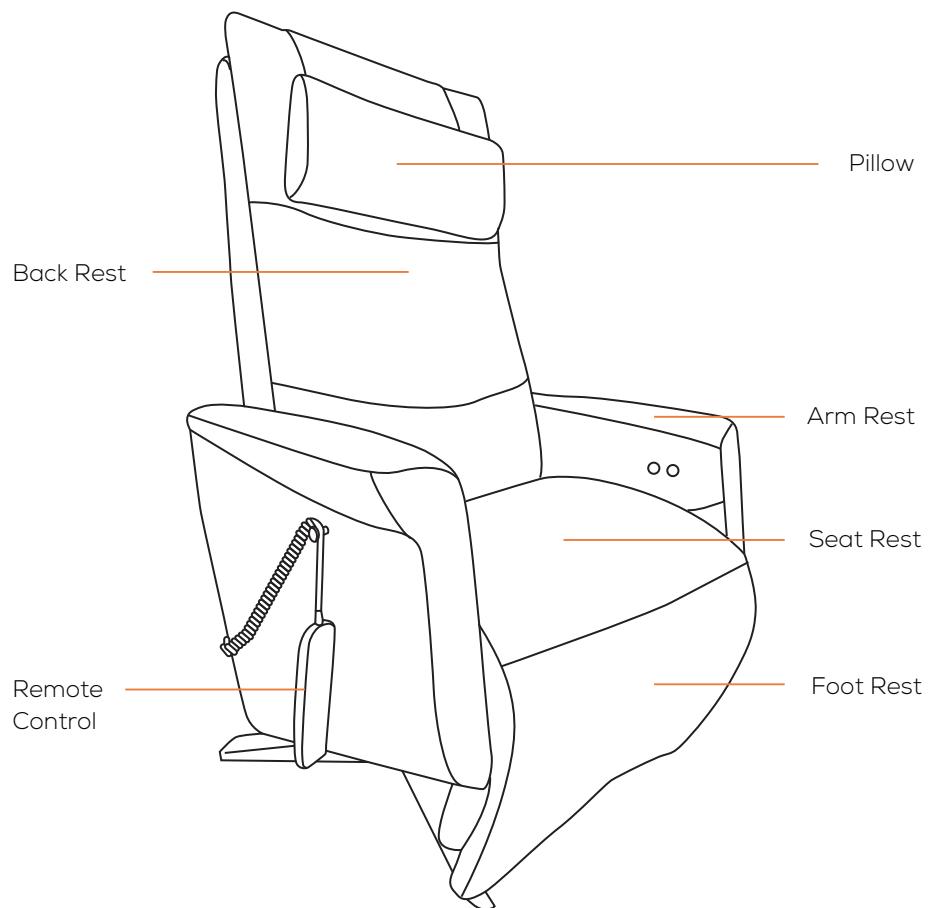
# specifications

Operating Voltage:	AC110-120V 60 Hz
Power Consumption:	37 W, DC 29V, 1.2A
Chair Size (reclined):	66" L x 32.5" W x 25.5" H
Product Weight:	135.6 Lbs
Required Recline Clearance:	28"
Maximum Load Weight:	330 Lbs
USB Rating:	DC 5-12V, Max 3.4A

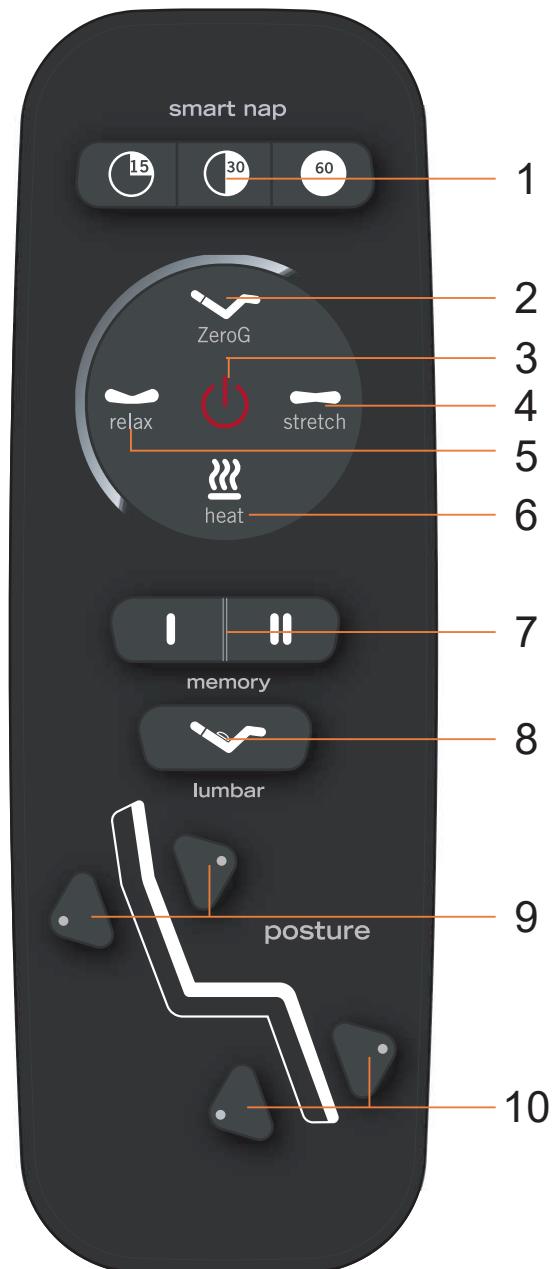
\*Specifications are subject to change without prior notice.

Bluetooth  
Operating Frequency: 2402-2480MHz  
Type of Modulation: GFSK  
RF Couducted Output Power: 8.32dBm(Max.)

# get ready



# take control



## 1. Smart nap



Press the optional 15min/30min/60min timer button to start smart nap mode.

When time is up, the On/Off button will flash, soft air massage will begin, and the chair will bring the user back to the home position.

## 2. ZeroG



ZeroG

On pressing the ZGR button, the back rest, foot rest, and seat will be automatically adjusted to preset reclining angles.

The reclining motion can be stopped by pressing either the ZGR button, the back rest recline/restore button, or the foot rest raise/restore button.

After achieving the ZGR position, you may still adjust the angles of the back rest and foot rest by pressing the relevant buttons.

## 3. On/Off Button



On pressing the On/Off button, a light will tell you that the chair is in the idle functioning mode and will commence a massage program when you press any other function button.

If during a massage function program, should you wish to suspend for any reason, please press the On/Off button and the program will cease.

## 4. Stretch



stretch

Press the stretch button to activate a slightly harder massage that gives special attention to your spine by slowly stretching it at different points and releasing stress.

## 5. Relax



relax

Press this button to activate an air massage program. It is a wonderful all round air massage for gentle relaxation and loosening of muscles.

Note: With the air massage in action, should you wish to change the angle of the back or foot rest, the program will pause and resume automatically once the back or foot rest movement is completed.

## 6. Heat



Press this button to commence the heating function for the lumbar and seat region. A light will indicate that the heating function is in operation. Press the button again to cease the function. With the heating function in operation, should you wish to change the angle of the back rest or foot rest, the heating function will pause and resume automatically once the back rest or foot rest movement is completed.

## 7. I & II



Press and hold the I or II for 2 seconds to create a new memory position.

## 8. Lumbar



Press the lumbar button to start a 15 second airbag inflation, press again to hold the current lumbar inflation position, press a third time to deflate the lumbar airbag. Lumbar support will stop working if you press the air massage button, and vice versa. Lumbar support will hold even when the chair turns off, press again or power the chair off to deflate. It takes 25 seconds for full airbag deflation.

## 9. Back Rest - Recline/Raise



Press and hold this button until the back rest is at your desired angle. The angle of the seat will move automatically to match with the angle of the backrest. Movement can be stopped once you let go of the button. When activating the back rest, the chair will pause all other functions.

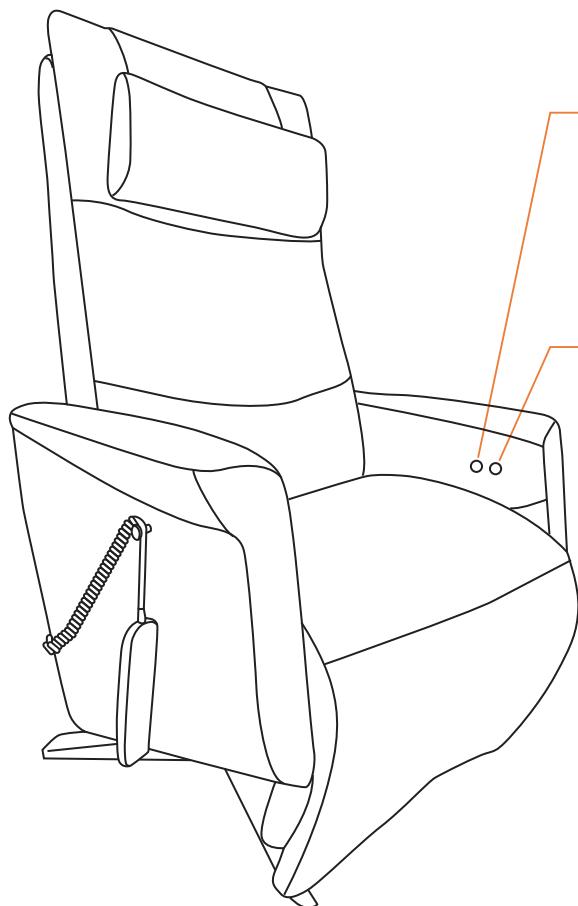
## 10. Foot Rest - Restore/Raise



Press and hold this button until the foot rest is at your desired angle. Movement can be stopped once you let go of the button. When activating the back rest, the chair will pause all other functions.

## Automatic Timer

The chair is programmed to operate for a period of 15 minutes, after which all functions will stop and the chair will adopt an idle mode in its current position. Note that the heating function is preset to stay on for one hour. To resume use of the chair after this period, simply press your desired function button.



### Foot Rest - Restore

Press and hold this button until the foot is at your desired angle. Movement will be stopped once you let go of the button.

### Foot Rest- Raise

Press and hold this button until the foot is at your desired angle. Movement will be stopped once you let go of the button.

Note: When activating the foot rest, the chair will not simultaneously respond to the back rest restore/raise action, heat, and air massage functions.

### Back Rest & Foot Rest - Restore

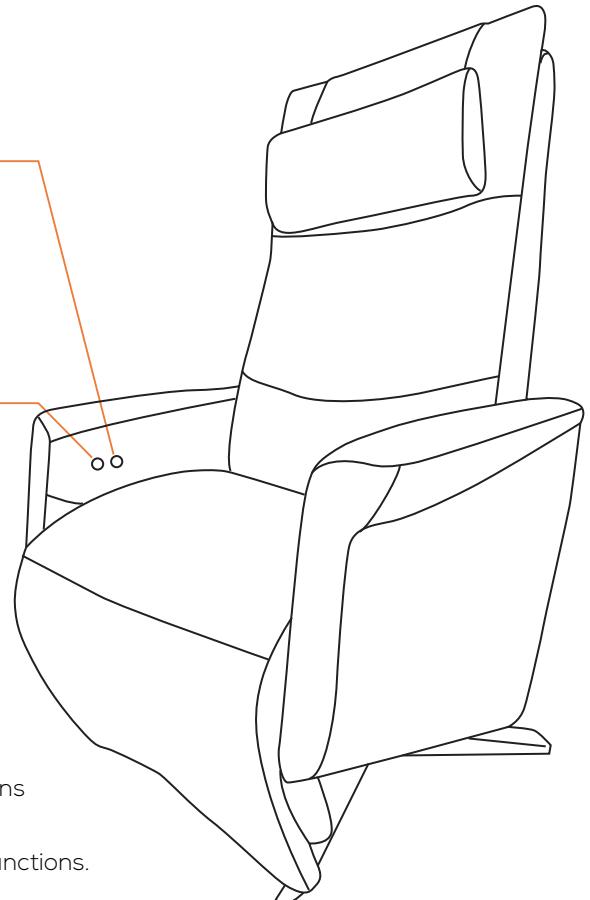
Press and hold this button until the back and foot is at your desired angle. Movement will be stopped once you let go of the button.

### Back Rest & Foot Rest - Raise

Press and hold this button until the back and foot is at your desired angle. Movement will be stopped once you let go of the button.

Note:

1. When you press and hold two buttons at the same time for more than 5 seconds, you can disable the functions of the all buttons. Or you can use the same operation to restore the functions of the all buttons
2. When activating the foot rest, the chair will not simultaneously respond to the heat and air massage functions.



# care and maintenance

To keep your product working and looking its best, please follow these simple care guidelines.

## **WARNING:**

1. Be sure to disconnect the power cord from the electrical outlet before cleaning.
2. When cleaning the controller or power switch, use a dry cloth only. Never use a damp cloth to clean the controller or power switch.
3. Be sure to test any cleaning solution on a small, inconspicuous part of the product to ensure that the color does not fade prior to using the solution on the entire product surface.
4. Do not use benzene, thinner or any other solvents on your product.

## **Cleaning Code Standard: W**

To maintain your Human Touch product in optimum condition, dust it frequently and/or vacuum it with a soft brush vacuum extension. SofSuede® products can also be brushed with a suede brush. If your product becomes dirty, use a water-based upholstery cleaner only. To treat stains, spot clean with an upholstery shampoo or a mild detergent foam.

Natural leather is a breathing, porous material similar to human skin, and is susceptible to changing color due to absorbing dirt, sweat, moisture, greases, and oils. Care should be taken to avoid or minimize contact with bare skin and hair, as well as food items, as this may cause discoloring, especially on lighter leather colors. Some immunity to discoloring and protection from cracking and drying may be achieved by periodically rubbing the entire leather surface with beeswax, saddle-soap, or natural leather conditioner from a reputable supplier (follow application instructions carefully).

## **Maintenance and Repair:**

1. The mechanics of this product are specially designed and constructed to be maintenance free. No periodic lubrication or servicing is required.
2. Your chair should only be serviced by an authorized service center.

## **Use and Storage Environment:**

1. When not in use for a long period of time, we recommend that the chair be covered, the power cord be coiled and that the unit be placed in an environment free of dust and moisture.
2. Do not store near heat or open flame.
3. Do not leave this product exposed to direct sunlight for long periods of time. This may cause fading or damage.
4. Do not use or store in extreme temperatures; product stored in cold temperatures may require 48 hours at room temperature to function properly.
5. Product should be used and stored in an environment with non-condensing humidity ranging from 10 to 80%; excessive humidity will damage the mechanics.