

## FCC STATEMENT

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

WARNING: Changes or modifications to this unit is not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



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**COMFIER**  
Massage Chair



User Manual  
CF-9216

Thank you for purchasing COMFIER massage chair.  
Before using this massage chair, please read through all sections of this User Manual carefully and pay special attention to the Safety Instructions.

Please retain this manual for future reference.

Note: The company reserves the right to change and explain the design of the product. If there is any change, we will not give notice. Product color in kind prevail.

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## WARRANTY

If you have any issue about the product, please feel free to contact us by sending email to supportus@comfier.com We will strive to provide the best service possible within 24 hours.

### **30 days unconditionally return**

Comfier product can be returned to receive a full refund for any reason within 30 days. Please contact our customers service (supportus@comfier.com), our staff will contact you within 24 hours.

### **90 days return/replace**

Comfier product can be returned / replaced within 90 days if the product break down in the period of proper use.

### **12 months Warranty**

If the product breaks down within 12 months in the period of proper use, customers can still seek for the relevant product warranty to get it replaced.

### **Attention!**

No warranty will be given to any force majeure or man-made causes for a defective product, such as improper care, personal tear down and willful damage, etc.

### **Extend Warranty for Free**

1) Enter the following URL or scan the QR code below to find COMFIER facebook page and like it, enter "Warranty" to messenger to extend your warranty from 1 year to 3 years.



<https://www.facebook.com/comfiermassager>

OR 2) Send message "Warranty" and email us supportus@comfier.com to extend your warranty from 1 year to 3 years.

### **Have question ?**

☎ Tel: (248) 819-2623  
Monday-Friday 9:00AM-4:30PM

✉ Email: supportus@comfier.com

## TROUBLESHOOTING & TECHNICAL SPECIFICATIONS

	Problem	Check the Following:	Explanation/Remedies
1	During operation, the controller is working but not the massage chair.	N/A	The massage chair could be overheating. It will automatically cool down before it will resume its normal condition. Please turn OFF the power and allow the chair to cool down for 30-50 minutes.
2	Operation fails to start.	Has the power plug been pulled out of the wall outlet? Is the power switch in the "OFF" position? Has the fuse blown out?	Connect the power plug securely into the wall outlet. Switch power to the "ON" position. Replace the fuse with another of the same type.
3	Seat or calf airbags fail to operate.	Have any of the air tubes been blocked?	Clean out the air tubes inside the chair.
4	During operation, both the controller and the massage chair stop working.	Check if timer is complete.	If the set-time in the timer is complete, please press the timer function again to resume operation. Switch "OFF" the power and switch it "ON" again to activate the chair.

If problems persist after applying the suggestions above, turn off power and remove the power plug from the wall outlet. Then contact the manufacturer for maintenance and repair.

Product model: CF-9216

User weight limit: 220 lbs

Rated voltage: 120 V~

Rated frequency: 60 Hz

Rated power: 150 W

Safety design: Class I

## IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following:

Read all instructions before using Massage chair.

**DANGER** – To reduce the risk of electric shock:

- 1) Always unplug this appliance from the electrical outlet immediately after using and before cleaning.
- 2) Never use pins or other metallic fasteners with this appliance.
- 3) Carefully examine the covering before each use. Discard the appliance if the covering shows any sign of deterioration, such as checking, blistering, or cracking.
- 4) Keep Dry – Do not operate in a wet or moist condition.

**WARNING** – To reduce the risk of burns, fire, electric shock, or injury to persons:

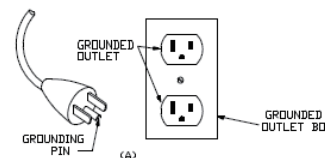
- 1) An appliance should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts.
- 2) Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- 3) Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons.
- 4) Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- 5) Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the appliance to a service center for examination and repair.
- 6) Do not carry this appliance by supply cord or use cord as a handle.
- 7) Keep the cord away from heated surfaces.
- 8) Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like.
- 9) Never drop or insert any object into any opening.
- 10) Do not use outdoors.
- 11) Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- 12) To disconnect, turn all controls to the off position, then remove plug from outlet.
- 13) Temperatures sufficiently high to cause burns may occur regardless of the control setting. Do not use on an infant or invalid or on a sleeping or unconscious person.
- Do not use on insensitive skin or on a person with poor blood circulation. Check the skin in contact with the heated area of the appliance frequently to reduce the risk of blistering.
- 14) Do Not Crush – Avoid sharp folds.
- 15) Keep children away from extended foot support (or other similar parts).
- 16) Connect this appliance to a properly grounded outlet only. See Grounding Instructions.
- 17) Do not use massager in close proximity to loose clothing or jewelry.
- 18) Keep long hair away from massager while in use.

### GROUNDING INSTRUCTIONS

This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug.

The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

**DANGER** – Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.



This product is for use on a nominal 120-V circuit and has a grounding plug that looks like the plug illustrated in sketch A in Figure 1. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

## SAFETY PRECAUTIONS

### IMPORTANT SAFETY INSTRUCTIONS

Anyone with the following conditions should consult a medical professional before using this device:

- Persons using embedded medical electronic devices such as a pacemaker.
- Women who are pregnant or who have just given birth.
- Persons with sensory loss or numbness.
- Persons with sensitivity to heat.
- Persons with bodily injuries including open wounds on the skin.
- Persons with bone injuries or with weak bones, loss of bone density, or who are otherwise prone to damaging or bruising bones.
- Persons using blood thinners or who bruise easily.
- Persons with skin disorders or who are prone to allergic reactions of the skin (sensitive skin).

#### General Safety Precautions:

- Do not use unit if it shows signs of malfunctioning or damage. Do not use if there are any rips or tears in the fabric that may expose the moving parts underneath, as serious injury can result.
- Setup unit properly by following all instructions. Failure to follow proper setup and use instructions can cause injury or damage.
- Do not use the unit for longer than 30 minutes at one time. Continuous use to one specific part of the body should not exceed five minutes. Excessive massage or heat applied to one area can cause injury or discomfort.
- Do not use the heat function for long periods of time, as low-temperature burns may occur.
- If rashes, skin reddening, itching, or other skin discomfort or skin reactions occur, discontinue use and consult a medical professional.
- Do not leave unit unattended while plugged in. Keep chair powered off and unplugged when not in use or when not supervised.
- Do not sleep in the unit while it is in use.
- For use by only one person at a time.
- Do not use accessories while using the unit, including added heat blankets or pads or other heating units, and including any other massage units or electronic devices.
- Wear loose, comfortable clothing when using the massage chair.
- Remove items that can cause injury during a massage, including: jewelry, hair accessories and hats, belts, glasses, and any other hard items that could be pressed against your skin. Empty all items from pockets, including wallets.
- Do not unplug or flip the power switch when the unit is in use.
- Do not move the unit while it is in use or while anyone is in it.
- Not intended for use by pets, elderly persons, children, disabled persons, drowsy/inebriated persons, or persons with sensory loss.

#### RF exposure statement

This equipment complies with the FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

## PRODUCT STORAGE AND MAINTENANCE

### CLEANING

- Before cleaning, switch off power and remove the power plug from the wall outlet.
- Dip a soft, cotton cloth in neutral detergent and wring dry. Use it to wipe the pillow cushion, back cushion, armrests, footrests, and any plastic parts of the chair.
- Use a piece of wet cloth (without detergent) to re-wipe the pillow cushion and back cushion. Place them in a well-ventilated location for drying.
- Use a soft, dry cloth to re-wipe the armrests, footrests, and any plastic parts of the chair.
- Use a soft, dry cloth to wipe the controller, and the power supply box.

### CAUTION

- Before any maintenance, always disconnect the power plug from the wall outlet.
- To avoid electric shock, never touch the power plug with wet hands.
- When cleaning the back cover of the massage chair, do not allow any detergent to seep into the power supply box.
- Do not use abrasive chemicals, such as benzene or alcohol, to clean this chair. Damage to the chair may result.
- Do not apply an iron or any other heated device to the chair.

### STORAGE

When not in use, be sure to switch off power and detach the power plug from the wall outlet. Before putting into storage, wipe off all accumulated dirt and dust from the surface of the chair. Cover the entire surface of the chair with a dust cover (not included).

### CAUTION

- Do not store the product under direct sunlight, nor in a location with high temperatures. Doing so may cause the upholstery to fade.
- Do not allow massage chair to remain in contact with vinyl or wallpaper for extended periods of time as this could lead to discoloration.

### MAINTENANCE

Upon detecting any of the following conditions during daily use, immediately turn off power, disconnect the power plug from the wall outlet, and contact an authorized repairman:

- A burning smell
- The power cord feels hot
- Any other abnormal symptoms
- The cord is plugged in and the power switch flipped on, but no functions operate.

## SETUP

### GROUNDING INSTRUCTIONS

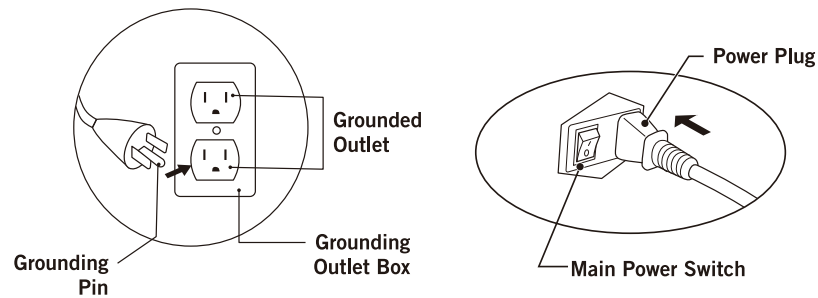
This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

#### DANGER

- ▶ Improper connection of the equipment-grounding conductor can result in a risk of electric shock.
- ▶ Check with a qualified electrician or service person if you are in doubt as to whether the product is properly grounded.
- ▶ Do not modify the plug provided with the product. If it does not fit the outlet, have a proper outlet installed by a qualified electrician.
- ▶ This product is for use on a nominal 120-V circuit and has a grounding plug that looks like the plug illustrated in sketch below.

### TURNING ON THE POWER

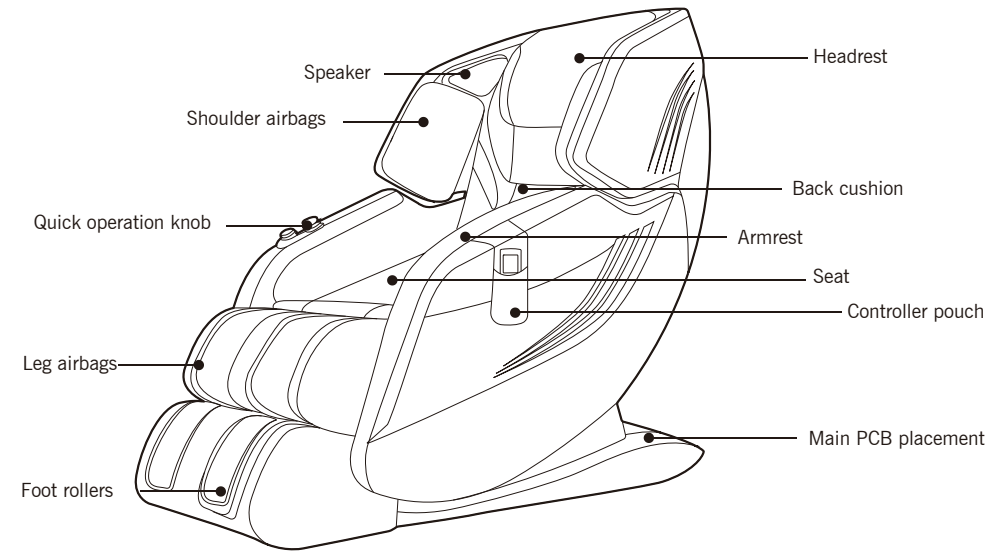
- ▶ Plug the power cord into the port at the base of the chair.
- ▶ Plug the three-pronged power plug into a properly-grounded three-prong power outlet.
- ▶ Flip on the power supply switch, located on the back of the massage chair, at the base of the backrest.



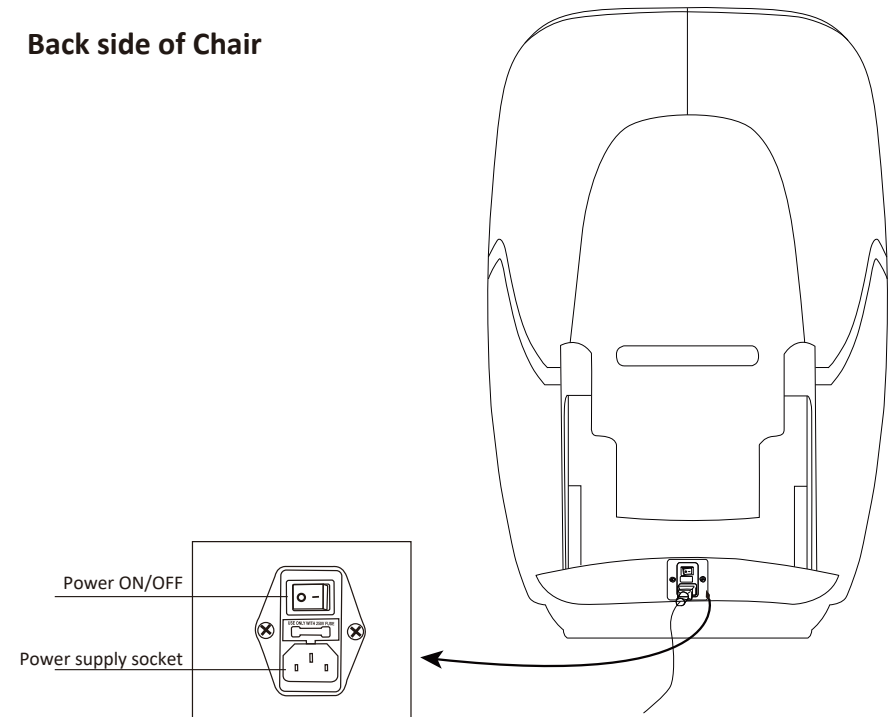
Improper use can result in electric shock or damage to the chair.

## PARTS

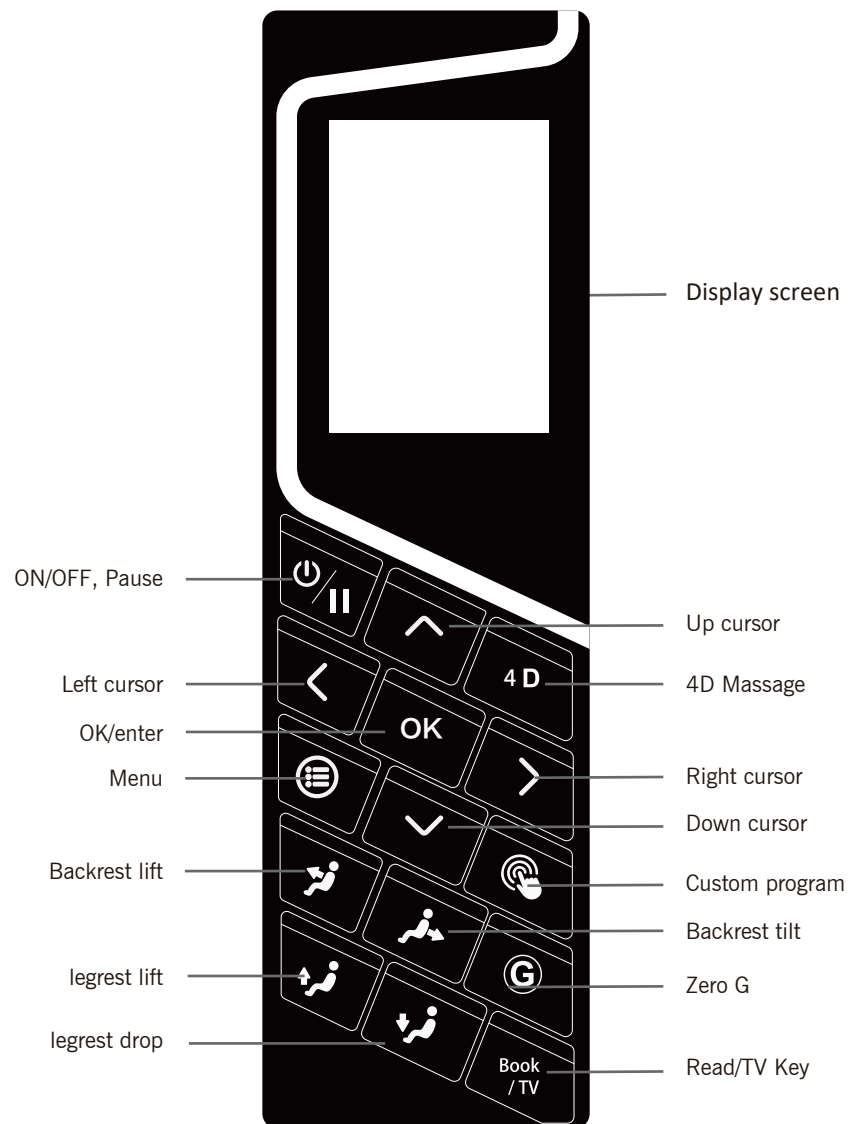
### Product Structure



### Back side of Chair

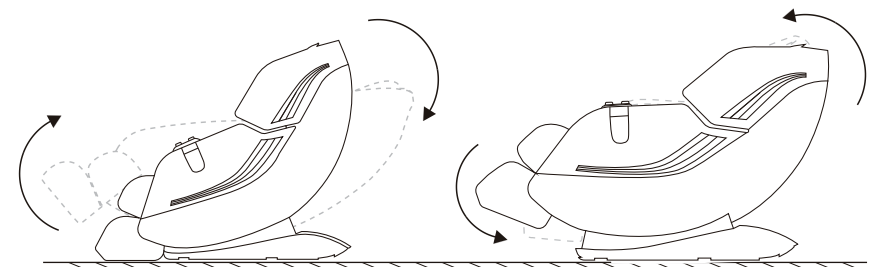


## 1. Main controller



## BEFORE USING THE MASSAGE CHAIR FOR THE FIRST TIME

- ▶ Make sure there are no objects, people, or pets in the vicinity of the unit.
- ▶ Check that the chair has room to recline. Use the controller to lower the backrest to its furthest outstretched position. Raise the footrest to its highest position. Make sure that sufficient open space surrounds the chair on all sides. Make sure that the leg rest is properly connected to the main part of the chair.
- ▶ Press the power button to return the chair to its original, upright position.



## ⚠ CAUTION

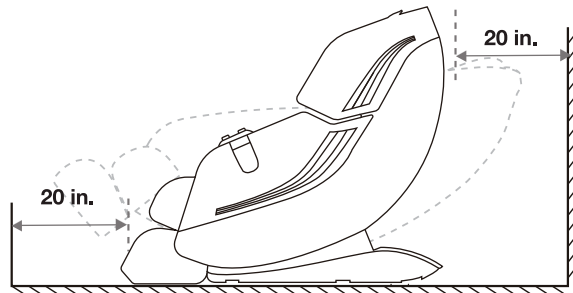
- ▶ Do not sit on the massage chair while the footrest is rising.
- ▶ To avoid possible damage, do not suddenly load the footrest with heavy weight.
- ▶ Do not allow children to play with this massage chair. If controls are tampered with, accident or injury arising from the power supply box may result.
- ▶ After your massage finishes its cycle, switch off power and remove the power plug from its wall outlet.
- ▶ Avoid operating this chair during rain and thunderstorms.
- ▶ When the chair is not in use, switch off power and remove the power plug from its wall outlet.
- ▶ Avoid dragging this chair across surfaces that can easily be damaged, such as wooden or carpeted flooring.
- ▶ To prevent electric shock, do not operate this chair within damp environments.
- ▶ Do not place this chair near a stove or other significant sources of heat.
- ▶ Do not expose the chair to prolonged sunlight. Damage to its leather cover may result.
- ▶ Do not hold the footrest massage section when moving the unit. If this is not observed, the section may slide as you move the unit, and injuries may occur.
- ▶ Do not drag or push the unit in an installed state. Protect your floor (place a mat or similar) when moving the unit on its wheels to avoid damage to your floor.

## SETUP

### MESSAGE CHAIR PLACEMENT

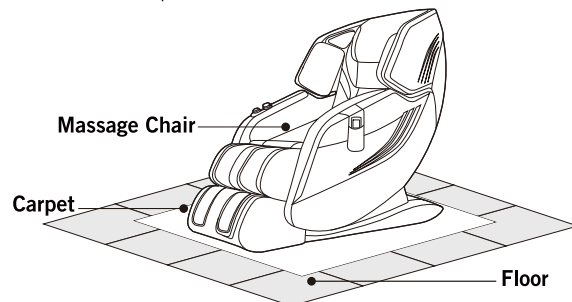
When looking for a location to place your massage chair, keep following in mind:

- ▶ The chair takes up significantly more space when stretched out, than when in an upright position. With the chair upright, allow at least 20 inches of open space behind the backrest, and at least 20 inches of space in front of the footrest.
- ▶ To prevent wearing out the floor beneath the chair, we advise placing some cushioning material, such as a rug or plastic mat, underneath the chair.
- ▶ To prevent possible electrical leakage, do not place the massage chair in or near a damp environment, such as a bathroom.
- ▶ To prevent fire or damage to its leather material, keep the massage chair away from any sources of heat (such as a stove or furnace).



### WHERE TO USE THE UNIT

- ▶ Ensure adequate space to recline.
- ▶ Do not expose the massage lounger to direct sunlight or high temperatures, such as in front of heating sources, because this can cause discoloration or hardening of the synthetic leather.
- ▶ Place the unit on a mat to prevent floor damage.
- ▶ When placing a mat under the unit, The size of the mat should be sufficient
- ▶ Install the unit near a power socket.



## MESSAGE CHAIR OPERATION

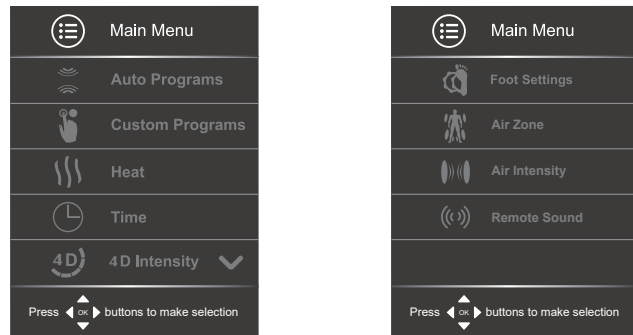
### Controller operation

Name	Keys	Instructions for use
On/Off/Pause		When powered on, press this key to enter the standby state. When the machine is in use, press this key to pause, press again to resume its work. Long press this key to turn off the massager. When the timer runs out, the machine will automatically switch off i.e. turn off all functions of massage chair.
4D massage	<b>4D</b>	Turn on/off the 4D massage function.
cursor up/down/left/right		Press these cursor keys to select the function shown in the display
OK	<b>OK</b>	Enter to perform the functions selected
Menu		Press this key to jump to the main menu interface.
Custom program		Press this key to jump to custom program interface
Zero gravity		Press this key, start zero gravity massage function, simulate the weightlessness of outer space, let the body more relaxed and comfortable. Continuously press to choose Low/Medium/High Level or turn off Zero Gravity function
Backrest		Press to adjust the backrest (lift/tilt)
Legrest		Press to adjust legrest (lift/drop)
Read/TV	<b>Book / TV</b>	Press this key to automatically adjust the backrest and legrest position to the optimum angle for reading/ Watching TV.

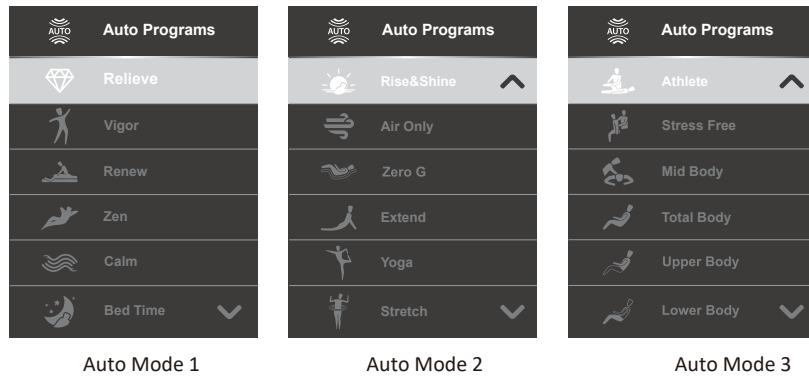


## MASSAGE CHAIR OPERATION

### 2. Main Menu shown on the display

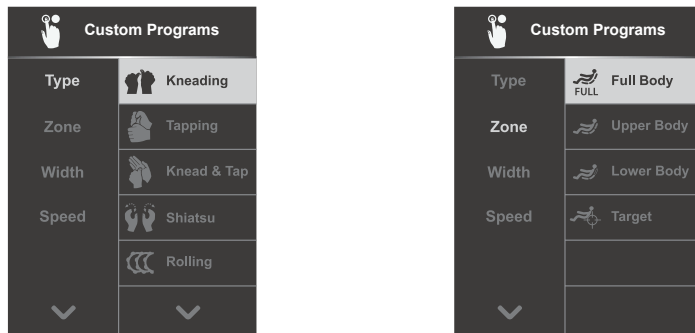


### 3. Auto Programs shown on the display



There are 18 pre-programmed message modes to choose from to suit your different needs.

### 4. Custom Programs shown on the display



5 optional massage types:  
Kneading, tapping, Knead & Tap,  
Shiatsu, Rolling

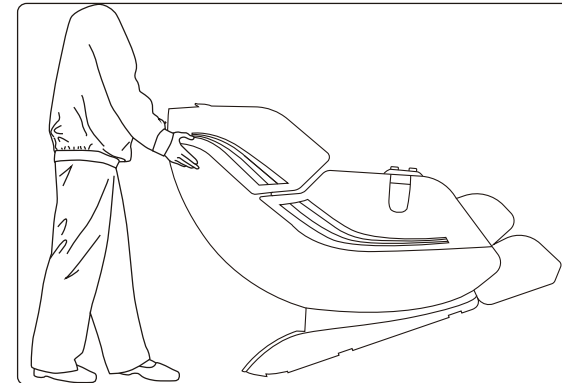
4 optional massage zones:  
Full Body, Upper Body, Lower Body, Target  
Target- you can focus on a specific area for  
precise massage

## SETUP

### MOVING THE CHAIR

Make sure that the backrest is in its highest upright position.  
Shut off the power and unplug the power plug from the electrical outlet.  
Standing behind the back of the chair, grasp its backrest and tilt it downward, so that the front of the chair rises off the floor. Push the chair to the location you desire.

- For safety, do not place the chair in a space with excess heat or humidity.
- Avoid placing the chair in a location with intense direct sunlight, which can cause the leather to fade, discolor, or dry out.
- Optionally, place a mat or carpet under the base of the chair to protect floors.



### CAUTION

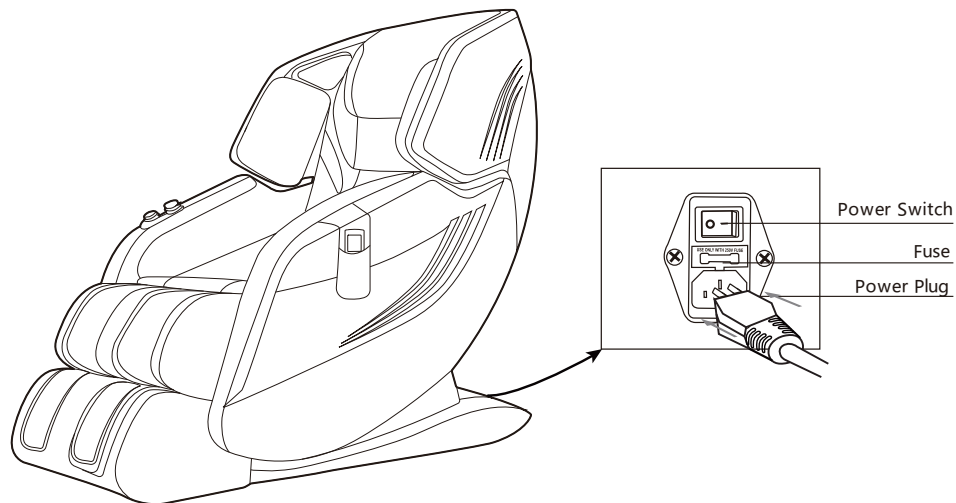
- Do not attempt to move the chair while someone is still sitting on it. While moving the chair, always grasp its backrest. Do not try to move the chair by grasping its armrests.
- Before plugging it in, inspect the entire power cord and plug for any possible damage. Make sure that no electrical wires are exposed. Make sure that the power supply switch is turned OFF before inserting the power plug into a wall outlet.



## SETUP

### 5. Power Supply

- After all parts are assembled, please insert the power cord into the power socket, and then turn on the switch.
- Press the power button on the controller to start massage.



### BLUETOOTH FEATURE

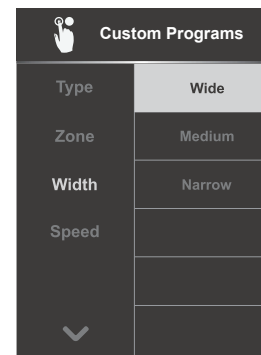
This unit comes with Bluetooth capacity for access to audio devices. Make sure that your audio device is compatible with the audio system on this chair. Then play music of your choice while enjoying a luxurious massage.



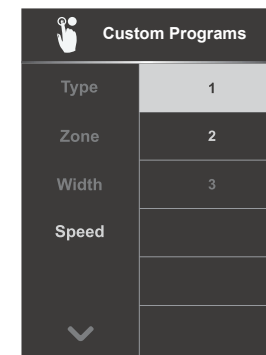
Pairing your audio device:

- Make sure that your bluetooth is turned on in your audio device.
- Search for device and connect.

## MESSAGE CHAIR OPERATION

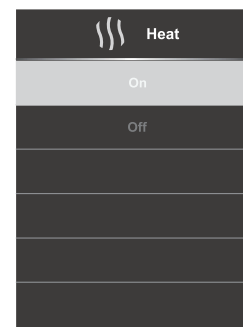


The width between massage nodes,  
3 optional widths: Wide, Medium, Narrow

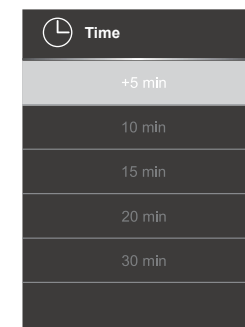


3 optional massage speeds:  
1 -Low  
2- Medium  
3- High

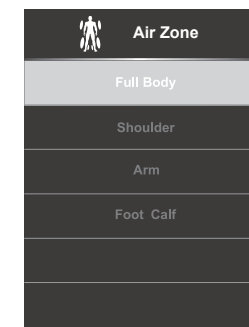
### 5. Other functions shown on the display



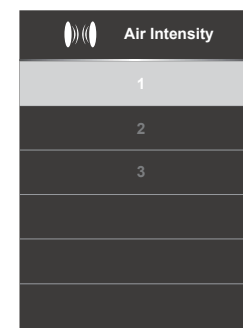
Heat ON/OFF



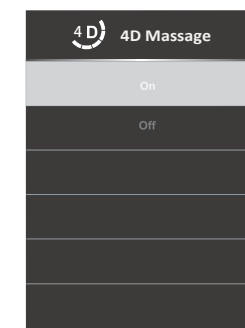
5 Timers:  
5/10/15/20/30mins



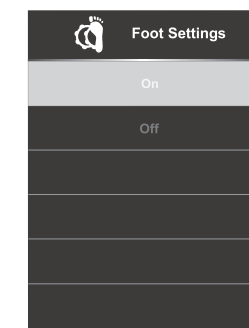
Air Zone( 4 Air massage zones):  
Full body, Shoulder, Arm, Foot Calf



3 Air Massage Intensities:  
1 /2 /3 level



4D Massage ON/OFF



Foot settings(Foot Shiatsu Roller):  
On/Off

## MASSAGE CHAIR OPERATION

### 6. Quick Operation Knob Instructions

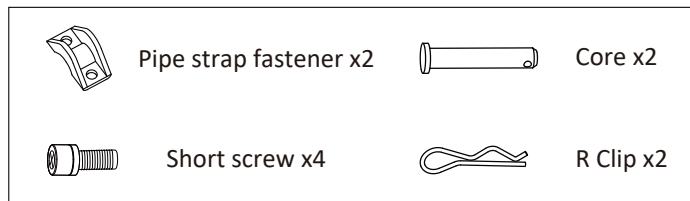
Name	Key	Instructions for use
Power switch		<p><b>Button function:</b> After power on, long press this button to turn on the massager, the massager is in standby state. Long press again to turn off the massager.</p> <p><b>Knob function:</b> In the power-on state, rotate clockwise to lower the backrest; Rotate counterclockwise to raise the backrest.</p>
Auto program		<p><b>Button function:</b> After power on, press this button to select the massage mode between "Auto Program 1" and "Auto Program 8"</p> <p><b>Knob function:</b> In the power-on state, rotate clockwise to raise the legrest; Rotate counterclockwise to lower the legrest.</p>

## SETUP

### INSTALLATION

#### 1. Remove Chair and all Parts from their Packaging

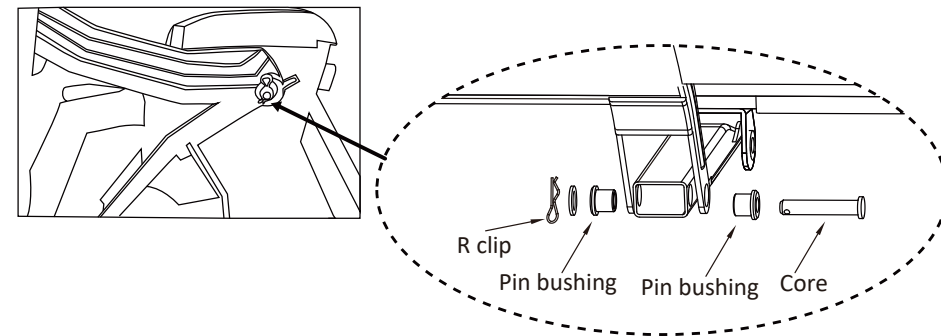
- Remove any protective wrapping. Check to make sure that all parts are present.



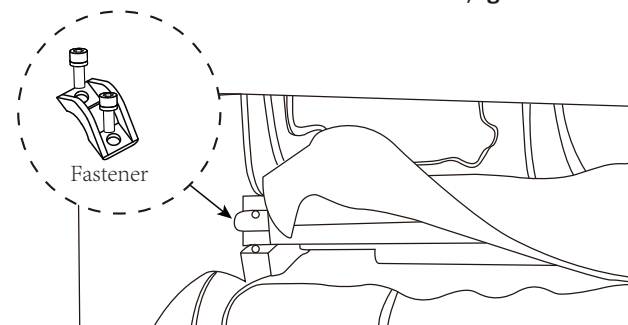
#### 2. Installing legrest rod shaft

- Remove Screws, fastener, Core, R Clip from packaging box.
- Connect the legs to the main connecting rod, and assemble the parts as shown below, tighten the screws.

## SETUP



#### 3. Place the arbor in the slot and install the fastener, tighten the screws.



#### 4. Connect air valve to air tube and electrical plug to the port (as shown below)

- Lift the Legrest by reclining the chair. Turn off the power switch and remove the power cord. Attach the corresponding connectors to the ports located on the back of the Legrest.

