

法律声明/法的通知

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H I D I Z S

制造商/Manufacturer/メーカー

东莞市海帝思科技有限公司
Hidizs Technology Company Limited
Hidizsテクノロジー株式会社

地址/Address/アドレス

广东省东莞市常平镇木榆创业一路40-1号2楼
2F, Building 40-1, Chuangye 1st Road, Changping Town,
Dongguan City, Guangdong Province, China.
广东省東莞市常平鎮木榆創業一路40-1-2

AP80 PRO-X

用户使用手册/User Manual/ユーザーマニュアル

www.Hidizs.com

AP80 PRO-X

用户使用手册

亲爱的Hidizs用户，感谢您选择Hidizs AP80 PRO-X无损音乐播放器，AP80 PRO-X是一款经过Hi-Res、Hi-Res wireless和MQA认证的超便携高保真全平衡音乐播放器。

AP80 PRO-X内置卓越双芯，机身小巧精致，仅61 × 54.5 × 13.8mm，却同时具备了2.5mm平衡接口和3.5mm单端接口，搭载一颗独立高性能FPGA芯片，可支持原生硬解DSD64/128/256，支持蓝牙4.2双向传输、HiBy UAT(192kHz)、Sony LDAC (96kHz)、CSR APT-X、AAC、SBC等高素质无损传输协议。

在便携生活的设计方面，AP80 PRO-X具有计步器、电子书，支持HiBy Link，MSEB调音台，远程手机操控等特色功能。

AP80 PRO-X支持MQA音频编解码技术，可实现硬解MQA 8X，既解决了文件太大的问题，又保证了“原音重现”，重现母带级音质。

希望Hidizs AP80 PRO-X给您带来愉快的使用体验。

Hidizs诚挚邀请您加入Hidizs VIP

只需输入邮箱，便可成为Hidizs VIP会员，第一时间获取Hidizs

的最新活动信息，如新产品发布，促销活动，奖品活动，优惠券等。

注册成功后可即刻获得一张10%优惠券。

VIP会员登记：www.hidizs.net/pages/vip



扫码登记VIP会员

如需了解有关Hidizs的更多信息，请关注Hidizs官方微博、Facebook、Instagram、Twitter、TikTok、Head-fi论坛、微信公众号、QQ交流群33504015，以获取更多信息并参加线上交流。

Hidizs官方网站：www.hidizs.com 或 www.hidizs.net



 Facebook



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快速入门指引



手势操控

1、解锁：向上滑动

2、返回：向右滑动

* 除了返回手势操作以外，在“计步器”，“系统设置”，“关于”等程序的左上角亦可点击返回符号，以返回上一级菜单。



3、从屏幕底部向上滑动，可调出快捷功能，四个功能图标开启时显示金色，关闭时显示银色。并可调节屏幕亮度，音量大小、播放/暂停或切换歌曲等。

一、播放器

1、在"播放器"程序中，从屏幕左侧向右滑动可调出菜单栏，如"歌曲扫描"、"MSEB"、"均衡器"和"播放设置"，点击"退出"则回到主界面（歌曲保持自动后台播放模式）。

2、AP80 PRO-X以外置Micro SD卡储存曲目，Micro SD可支持至512G。

（1）首次放入Micro SD卡或换卡时需要进行歌曲扫描：在"播放器"程序中点击"歌曲扫描"，或在"系统设置" - 点击"扫描音乐模式" - 选择"自动"。



（2）如需拷贝电脑中的歌曲文件：首先将Micro SD卡插入AP80 PRO-X，在"系统设置" - "USB管理" - 选择"储存"，而后使用USB线将AP80 PRO-X与电脑连接，将电脑中的歌曲复制到

Micro SD卡中即可。在移除USB线前，请在电脑中进行"安全退出" Micro SD卡的操作。

3、长按播放列表中的任意歌曲，即可调出快捷功能：删除歌曲、添加播放列表。

4、HiBy Link功能：

（1）AP80 PRO-X端：在蓝牙设置里开启"蓝牙" - "HiBy Link"；

（2）手机端：开启蓝牙功能，随后进入HiBy Music APP中搜索并与AP80 PRO-X进行匹配，便可实现从手机端切歌、选歌以及管理歌单的功能。

* 海贝APP下载：扫码下载，或前往各大应用市场、海贝官方网站（<https://www.hiby.com>）下载。



5、关于MQA

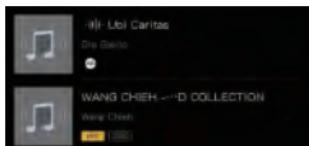
MQA，Master Quality Authenticated的缩写，是英国Meridian共同创办人Bob Stuart所主导开发的一种音频编码技术。

（1）Hidizs AP80, AP80 PRO, AP80 PRO-X是MQA官方授权和认证的产品设备。MQA采用“折叠”方式，将音频信号

以超高清“压缩”的方式“隐藏”在文件里，使原来极大的文件以极小仅数十MB的体积保存，而后以“展开”的方式回放高清内容。折叠倍数包括2X/4X/8X/16X。非展开方式将以普通清晰度重现（封装为.flac格式），2X展开约24Bit/96KHz的Hi-Res清晰度，4X展开相当于24Bit/192Khz，8X相当于24Bit/384Khz，16X则可达到768 KHz的超高清内容。

（2）在播放列表可以清楚查看到音乐文件是否支持MQA

（3）点击详情查看具体文件信息



（2）



（3）

二、设备输出接口

1. 3.5mm耳机口 + 线路输出口：

①此耳机口适用多数非平衡耳机，包括插头带三节的耳机，以及插头带四节并带有线控和/或麦克风的耳机，支持线控，上一首、下一首、暂停播放操控。

②可配上适配线，提供线路输出至相关设备。

2、2.5mm平衡耳机口：

适用于带有2.5mm耳机插头的平衡耳机。

* 请不要使用转接头把单端耳机接上平衡耳机口。

三、蓝牙

1.AP80 PRO-X支持双向蓝牙4.2、CSR APT-X、Sony LDAC等无损传输协议。

操作步骤：“蓝牙” - “蓝牙搜索” - 点击“可用设备” - 进行配对。成功配对后，AP80 PRO-X顶部状态栏将显示蓝牙图标。

2、AP80 PRO-X支持双向蓝牙，既可发射给耳机，也可以接收音频数据以用作蓝牙音频解码耳放。

3、AP80 PRO-X作为蓝牙转盘：

在手机与AP80 PRO-X蓝牙连接后，AP80 PRO-X可通过Type-C接口连接到解码放大器（例如DH805）。

* 使用 LDAC 96kHz，UAT 192kHz 时的最佳聆听距离在1-4米范围。

4、与蓝牙耳机、蓝牙音箱等设备连接时，显示“S”代表正使用SBC协议传输，“A”代表apt-X协议，“L”代表LDAC协议。

* 在蓝牙程序中的“高品质”设置里切换传输协议后，需重启AP80 PRO-X才能使其生效。

同时请确认蓝牙耳机、蓝牙音箱是否支持APT-X或LDAC，若均不支持，则需选择"AAC/SBC"。



四、USB DAC功能

AP80 PRO-X作为数字转盘

指AP80 PRO-X通过本机Type-C连接解码器后，会自动识别支持的音频设备，并输出数字信号，如DH80S等。专业播放器相较手机/平板等综合设备而言，其输出信号更纯净，声音更干净、饱满。

五、计步器

1、AP80 PRO-X内置计步传感器，该程序会在后台运行，点开"计步器"便能实时查看数据。

2、计步器支持查看历史运动记录，点开左上方图标便能查看。

六、使用说明

1、安卓系统手机的使用方法：

(1) 通过OTG数据线连接安卓系统手机。

(2) 开启手机“USB调试模式”，若有“OTG”选项也打开。

(3) 如手机自带的音乐播放器在使用AP80 PRO-X过程中出现不稳定的情况，建议安装最新版海贝音乐播放器，在“设置”里打开“海贝独占USB输出”。

2、苹果系统手机、平板电脑的使用方法：

(1) 通过官方定制的Type-C数据线连接新iPad后即可使用，免驱动。

(2) 如需支持苹果手机系统，请另行购买带苹果相机组件功能的Lightning转Type-C连接线。

3、Windows系统电脑的使用方法：

(1) 点击AP80 PRO-X中的“系统设置” - “USB模式”，选择“存储”后，通过USB线连接AP80 PRO-X与电脑，即可读取AP80 PRO-X中TF卡存储的内容。

(2) 将AP80 PRO-X的USB模式设置为“音频”时，且通过USB线连接AP80 PRO-X与电脑，此时AP80 PRO-X作外置声卡使用。PC端需电脑设置：“控制面板” - “声音” - “播放” - 选择此产品（AP80 PRO-X）为默认设备。

(Windows请前往www.hidzs.com或www.hidzs.net下载音频驱动)

4、Mac OS系统电脑的使用方法：

- (1) 通过USB数据线连接Mac OS系统电脑。
- (2) 电脑设置：“系统偏好设置” - “声音” - 在选项中选择AP80 PRO-X为默认设备。

七、固件升级

请注意，在固件升级过程中，可能会因为错误操作而导致机器不能正常工作！

因此，请在升级前仔细阅读以下升级操作说明。升级过程请不要断电，并且保证电池电量不低于30%。

操作说明：将Hidizs提供的AP80 PRO-X升级文件“update.upt”拷贝至FAT32格式的TF卡根目录，将TF卡插入AP80 PRO-X中 - 进入“系统设置” - 点击“系统升级” - 弹出提示，点击确认升级。

固件下载：www.hidizs.com或者www.hidizs.net

八、续航和充电

深度待机功能：请在“系统设置” - 开启“待机”功能。

(为了更好的使用体验，AP80 PRO-X的深度待机功能默认为开

启)。

1、AP80 PRO-X电池容量多大？续航时间有多长？

— AP80 PRO-X采用800mAh 3.7V聚合物锂电池，正常使用时续航时间是6-11小时左右，深度待机长达40天

2、AP80 PRO-X充电方式有哪几种？

AP80 PRO-X采用Type-C接口，插头正反面都能插，为您带来便捷的充电体验：

① 使用适配器充电（请注意，AP80 PRO-X充电器标准输出规格为5V 2A，不支持快充功能。若使用电压过高或具有快充功能的充电器，将会对产品造成损坏。）

② 用数据线连接电脑USB接口充电；由于安全电流的限制，充电时间会较长。

③ 使用输出为5V/2A的移动电源充电。

3、AP80 PRO-X充满电要多长时间？

使用推荐的DC5V 2A适配器充电，AP80 PRO-X从低电到满电用时约为1.5小时。

4、AP80 PRO-X可以边充电边使用吗？

AP80 PRO-X采用了专业的电源管理IC，确保产品的使用安全。

① 充电的同时可以正常使用，并不会对您的身体或AP80 PRO-X造成损害。

② 充电过程中，AP80 PRO-X的机身温度稍有上升，属于正常现象。

③ 充电过程中使用AP80 PRO-X会延长充电时间，因此我们推荐您在不使用AP80 PRO-X的空闲时间进行充电。

5、AP80 PRO-X显示的电量是实时电量吗？

是的。AP80 PRO-X内置库仑计，支持实时电量显示。

6、遇到解码不正常的曲目时，机器会自动跳过，以免造成"假死"现象。

7、充电适配器电压过高可能损坏机器，请选择合适的充电器，推荐DC5V 2A。

九、注意事项

1、系统发生故障时请按住电源键10秒以强制关机。

2、系统出现异常时请尝试进入“系统设置”，选择“恢复出厂设定”。

3、USB解码时建议使用AP80 PRO-X原装USB Type-C线。

4、第一次使用AP80 PRO-X时，进入播放器会提示扫描歌曲库。

*请勿直接用力拉扯线材，以免线材变形或断裂，造成USB口损坏。

*拔插耳机线时应平行拔插，避免出现接口接触不良的现象。

*请将产品远离水，火，强磁场及儿童。

*为了您的人身安全，请避免在危险的环境下使用产品。

*长时间不使用时，请将耳机拔出播放设备。.

*请调节音量至合适范围，以保护听力，请参考以下推荐使用(OSHA条例1910.95，dB:分贝；h:小时)

90dB	92dB	95dB	97dB	100dB	102dB	105dB	110dB	115dB
8h	6h	4h	3h	2h	1.5h	1h	0.5h	0.25h

十、保修条款

1、自购买之日起,主体保修期为12个月,线材保修期为6个月

2、维修时应提供有效的购买发票或购买凭证。

3、自购买之日起7日内，因产品本身质量问题，在保持原厂包装及附件齐全且无损坏，可享受包退换服务；

4、自购买之日起第8到15日，只可享受包换服务。

5、超过保修期我司会根据实际情况酌情收取维修费及元器件跟换费用。

运输费用：客户需承担将产品寄到Hidizs原厂的运费。维修完毕后，产品将会寄回给客户，此时运费由Hidizs负责。

以下情况不在保修范围内

- a、自行拆解或未经授权维修产品。
- b、非经本公司及授权经销商出售的产品。
- c、触水，跌落，撞击等引起的故障。
- d、各种自然灾害引起的损坏。
- e、其它非本公司造成的损坏。
- f、无法提供有效保修凭证。

十一、技术支持及售后

- 1、关注Hidizs官方微博、Facebook、Instagram、Twitter、TikTok、Head-fi论坛、QQ交流群33504015和百度贴吧等，以获取更多信息并参与线上交流。
- 2、在官网的"联系我们"页面提交信息，以联系技术和售后部门。
- 3、官方售后邮箱：hello@hidizs.net
- 4、商务邮箱：Hidizs@hidizs.com

AP80 PRO-X User Manual

Dear users, thank you for purchasing Hidizs AP80 PRO-X lossless music player, a dual Hi-Res & MQA certified portable balanced lossless music player.

The AP80 PRO-X features dual DAC chips ESS SABRE ES9219C, includes both single-ended 3.5mm and balanced 2.5mm jacks in its tiny body(61 × 54.5 × 13.8mm), with native DSD64/128/256, bidirectional Bluetooth 4.2, two-way USB DAC, HiBy UAT(192kHz), Sony LDAC (96kHz), CSR aptX, AAC, SBC and other codecs support.

AP80 PRO-X retains unique features like step counter, ebook, HiBy Link, MSEB sound tuning, remote control, etc.

MQA (Master Quality Authenticated) supported.

Hidizs AP80 PRO-X includes MQA technology, which enables you to play back MQA audio files and streams, delivering the sound of the original master recording.

'MQA' or 'MQA Studio' indicates that the product is decoding and playing an MQA stream or file, and denotes provenance to ensure that the sound is identical to that of the source material. 'MQA Studio' indicates it is playing an MQA Studio file, which has either been approved in the studio by the artist/producer or has been verified by the copyright owner.

Hope Hidizs AP80 PRO-X will bring you an amazing audio experience.

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Sign up and save 10% off your first purchase. Be the first to join the coming deals, giveaways contests and various internal member events.



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Hidizs official site: www.hidizs.com OR www.hidizs.net.



Facebook



Twitter

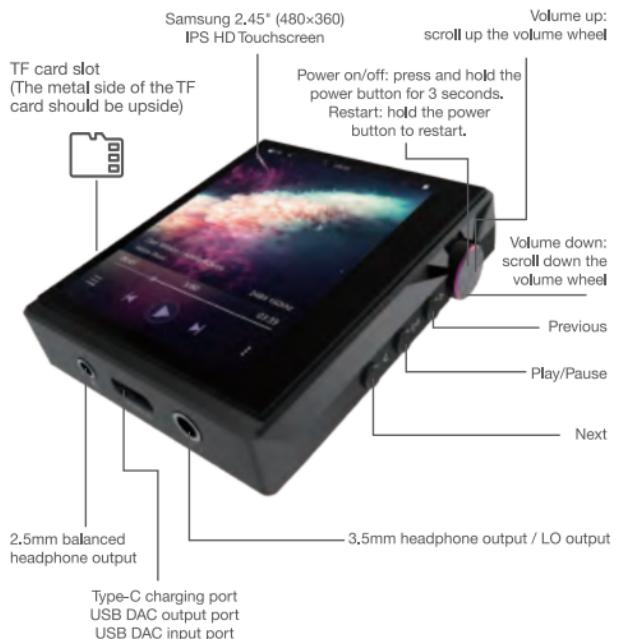


Weibo



TikTok

Quick Start Guide



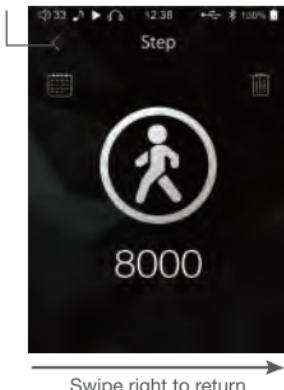
Operation

1. Turn on screen: slide up on the screen when AP80 Pro-X is powered on with screen off.

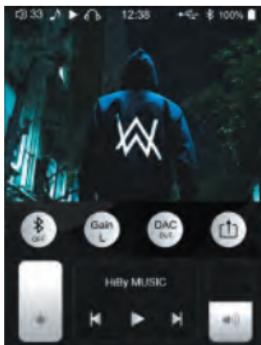
2. Back: swipe right on the screen

Note: Except the return gesture control, click the back icon in the upper left corner of "Step", "System settings", "About" and other programs can lead to the previous menu.

Click to return



Swipe right to return



↑ Slide up

3. Swipe up from the bottom of the screen to bring up shortcut functions. The four function icons are displayed in gold when turned on, and in silver when turned off. Meanwhile, adjust the screen brightness, volume, play/pause and previous/next are supported.

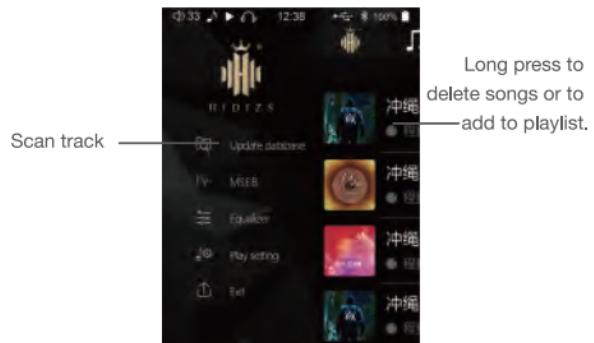
I. Player

1. Swipe from the left side to the right of the screen Or click the Hidizs logo will bring up the menu bar: "Update database", "MSEB", "Equalizer", "Play Settings" and "Exit". Click "Exit" will return to the main menu (Tracks remain background playback mode).

2. The AP80 PRO-X stores tracks in the external Micro SD, which supports up to 512G.

1) Track scanning is required when inserting the Micro SD card for the first time or changing the SD card.

Steps: Run Player > Update database, or System settings > Music database update mode > Manual.



2) If copying audio files from the computer is needed, insert the Micro SD card into the AP80 PRO-X, click System settings > USB mode > Storage. Then connect the AP80 PRO-X to

computer (via a USB cable), copy the tracks from the computer to Micro SD card.

Before unplugging the USB cable, please "safely eject" the Micro SD card in the computer.

3. Long press any tracks in the playlist to bring up the shortcut function: delete the track, add to playlist.

4. HiBy Link:

1) AP80 PRO-X settings: Bluetooth > Bluetooth on > HiBy Link

2) Mobile Phone settings: Turn on Bluetooth, then run the HiBy Music APP, search and pair with AP80 PRO-X. Then the convenient HiBy Link function allows you to control your AP80 PRO-X from the HiBy Music app on your smartphone, remotely controlling playback, volume control, playlist management etc.

* Scan the QR code below to download HiBy Music, or download from the APP Market or HiBy official website (<https://www.hi-by.com>).



5. MQA Audio Technology

MQA is an abbreviation for Master Quality Authenticated, which is an breakthrough audio technology developed by Bob Stuart, the co-founder of Meridian, UK.

1) Hidizs AP80, AP80 Pro and AP80 Pro-X all certified by MQA.

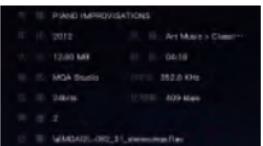
MQA uses a unique 'origami' folding technique to "hide" audio signals in files by "compressing" ultra-high definition audio, and uses an "unfolding" method to playback high-definition content. Non-unfolded mode will reproduce ordinary definition i.e. in .flac format, 2X unfolding produces Hi-Res definition of 24Bit/96KHz, 4X unfolding produces 24Bit/192Khz, 8X unfolding produces 24Bit/384KHz, and 16X unfolding produces 768 KHz.

2) You could check whether the audio files support MQA in the playlist.

3) Click Track info can get the track details.



(2)



(3)

II. Output Ports

1. 3.5mm headphone port + line out port:

a. This headphone port is suitable for most unbalanced headphones, including earphones with three-ring plug or earphones with four-ring plug and with a microphone and/or remote control function. Remote control, previous/next, play/pause functions are supported.

b. With a 3.5mm auxiliary cable can provide line output to the

related device.

2. 2.5mm balanced headphone port: Suitable for balanced headphones with a 2.5mm plug.

* Please do not use converter/adapter to connect the single-ended headphones to this port.

III. Bluetooth

1. AP80 PRO-X supports bidirectional Bluetooth 4.2, Sony LDAC, CSR aptX and other Bluetooth codecs.

Steps: Bluetooth > Search devices > Available devices > connect to the device.

2. AP80 PRO-X supports Bidirectional Bluetooth, can transmit audio data to mobile phones and it can also serve as Bluetooth AMP DAC when receiving the audio data from mobile phone.

3. AP80 PRO-X serves as a Bluetooth digital source:

Connect the AP80 PRO-X to mobile phone via Bluetooth, then connect the AP80 PRO-X to a DAC AMP(e.g. DH80S) via Type-C connection.

Please note: the best transmission distance for LDAC(96kHz), UAT (192kHz) is within 4m.

4. When connected to Bluetooth earphones or Bluetooth audio, " S " means that SBC transmission protocol is using, " A " means apt-X and L means LDAC.

Please note: after switching the Bluetooth codecs in the "High quality" setting in Bluetooth, AP80 PRO-X needs to be restarted to

make the new Bluetooth codec work. Please check whether the Bluetooth earphones or Bluetooth audio support apt-X or LDAC, if do not support, you should choose the "AAC/SBC".



IV. USB DAC

AP80 PRO-X serves as a digital source:

When AP80 PRO-X connected to a DAC AMP(e.g. DH80S), will output cleaner and richer audio quality. Compared to mobile phones or tablets, the sound quality of professional music player is more outstanding - cleaner, clearer, fuller and lower noise floor.

V. Step Counter

1. Step counter runs in the background, run the "Step" program can view your real-time workout data.

2. Click the upper left icon can view the history data.

VI. User Manual

1. Android User Guide

1. Connect the AP80 PRO-X to Android phone through the OTG cable.
2. Turn on “USB debugging mode” of the phone, and the “OTG” option, if there is.
- 3). It is recommended to install the latest version of HiBy Music APP and turn on "Exclusive HQ USB audio access" in "Settings", if the phone's self-contained player is unstable while using with AP80 PRO-X.

2. iPhone & iPad User Guide

- 1). Connect the AP80 PRO-X to iPad through the given Type-C cable.
- 2). Please note: the Lightning to Type-C cable with OTG function has to be purchased separately to support iOS.

3. Windows PC User Guide

- 1). AP80 PRO-X settings: System settings > USB mode > Storage > connect the AP80 PRO-X to the computer via a USB cable, then the PC can read the contents of TF card in AP80 PRO-X.
- 2). when set the USB mode of AP80 PRO-X to “Audio”, connect the AP80 PRO-X to PC via a USB cable, then the AP80 PRO-X can be used as an external audio receiver.

PC settings: Control Panel > Sound > Play > select this product (AP80 PRO-X) as the default device.

(Please download the audio driver from www.hidizs.com or www.hidizs.net)

4. Mac OS PC User Guide

1. Connect the AP80 PRO-X to Mac OS PC through the USB cable.
2. PC settings: System preferences > Sound > select this product (AP80 PRO-X) as the default device.

VII. Firmware Update

The firmware update may cause the device to be out of order due to the wrong operation!

Please read the following instructions carefully before updating. Do not power off during the updating process, and make sure that the battery is not less than 30%.

How to do:

Copy the AP80 PRO-X update file "update.upt" to the root directory of the TF card(FAT32 format), insert the TF card into AP80 PRO-X.

Then: System settings > Firmware update > a prompt occurs: "Update system firmware?" > click OK.

Firmware download: www.hidizs.com or www.hidizs.net

VIII. Battery Life and Charging

Deep standby settings: System settings > turn Standby on

(For the better experience, the standby function is “on” by default.)

1. What is the battery capacity of AP80 PRO-X?

The AP80 PRO-X equips with an 800mAh 3.7V Li-Polymer battery with 6-11 hours playtime and 40-day standby.

2. What are charging methods for the AP80 PRO-X?

The charging port of AP80 PRO-X is Type-C port, its both sides can be inserted into for more convenient charging experience.

1) Charged with power adapter, DC 5V 2A is recommended, quick charge is unsupported. The device will be damaged if use a charger with too high voltage or with quick charge function.)

2) Charged with computer through USB cable: the charging time will be long due to the safety current limit.

3) Charged with mobile power supply with 5V/2A output.

3. How long does it take to charge the AP80 PRO-X?

About 1.5 hours, if use the 5V 2A DC adapter.

4. Can AP80 PRO-X be used while charging?

Yes. The safe use of AP80 PRO-X can be guaranteed due to its professional power management IC.

1) The AP80 PRO-X can be used while charging, will not damage your body or the device itself.

2) It's a normal phenomenon if the AP80 PRO-X overheats slightly while charging.

3) The charging time of AP80 PRO-X will extend if using it during charging. Therefore it is not recommended to use it while charging.

5. Is the battery displayed in real time?

Yes. The built-in coulomb counter supports real-time battery level display.

6. The AP80 PRO-X will automatically skip the current track if it cannot be decoded normally.

7. The AP80 PRO-X might be damaged by using an over-voltage charging adapter, DC5V 2A is recommended.

IX. Precautions

1. Press and hold the power button for 10 seconds to force shutdown when system fails.

2. Please choose "Restore factory settings" in "System settings" when system is abnormal.

3. It is recommended to use the given USB Type-C cable for USB decoding.

4. Run "Player" will prompt to update database when use the AP80 PRO-X for the first time.

* Please do not pull cable strongly to avoid breaking the cable.

* When installing or unplugging the cable, please make sure the cable and the AP80 PRO-X are kept on *the same line, otherwise it may result in cable breaking or loose contact.

* Please keep the AP80 PRO-X away from fire, damp, strong magnetic field and children.

* For your safety, please avoid using the AP80 PRO-X in dangerous environment.

* If the AP80 PRO-X is to be left unused for a long time, please unplug it from the playing device. Please set the volume to a suitable level to avoid hearing damage. Refer to the following chart.(dB: volume, h: time)

90dB	92dB	95dB	97dB	100dB	102dB	105dB	110dB	115dB
8h	6h	4h	3h	2h	1.5h	1h	0.5h	0.25h

X. Warranty

1. From the date of purchase, the AP80 PRO-X are under warranty for twelve months and the cables are six months.
2. Please provide a valid purchase invoice or proof of purchase during repairs.
3. If any malfunction is caused by quality related problems within 7 days from the date of purchase, as well as the original packaging and all accessories were kept without damage, then the product can be replaced for free or be refunded.
4. Within between 8th to 15th day from the date of purchase, customers can apply for the replacement service only.
5. Repairs will be charged when out of warranty.

Shipping fees: the customer pays for the shipping cost of sending the product to Hidizs factory. After it's repaired, the product will be sent back to the customer, the shipping cost is paid by Hidizs.

This Warranty Does Not Apply:

- a. Dismantling or repairing products without authorization.

- b. Products not sold by Hidizs company or Hidizs authorized distributors.
- c. Damages by water, drop, crash and others.
- d. Damages by natural hazards or accidents.
- e. Other damages not caused by Hidizs company.
- f. Fail to provide valid warranty proof.

XI. Technical Support & After-Sales Service

1. Follow Hidizs Weibo, Facebook, Instagram, Twitter, TikTok, Head-fi forum, QQ group(33504015) and Baidu Post for more information and after-sales service.
2. Fill in information in "Contact Us" on Hidizs official website to contact the Customer Services.
3. Official after-sales email: hello@hidizs.net
4. Business email: [Hidizs@hidizs.com](mailto:hidizs@hidizs.com)