

TaqtOne

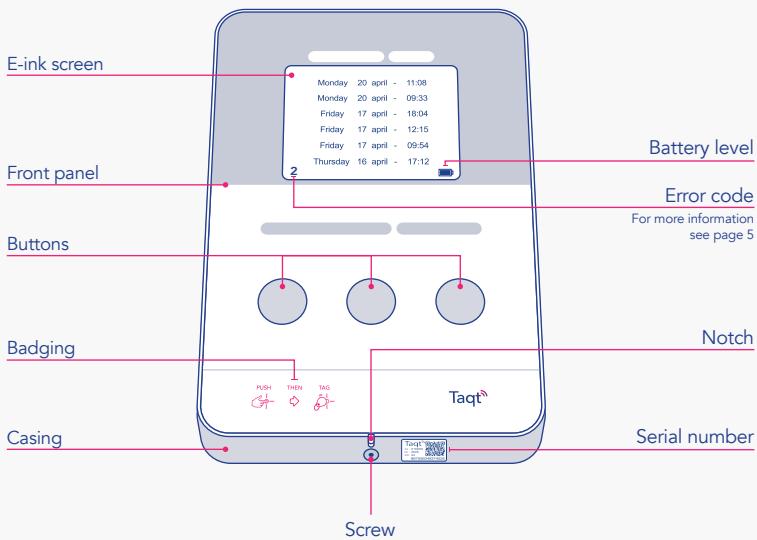
INSTALLATION AND USE MANUALS

Taqt



Product presentation

Front panel of the terminal

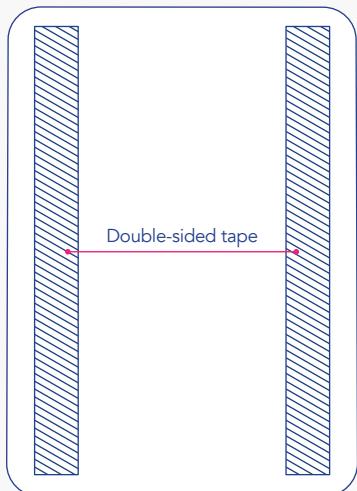


Accessories

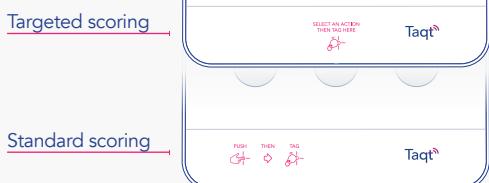


Your package includes 1 NFC tag, 1 magnet tag and 1 Allen key.

Back of the terminal



Variant of the terminal



Installation

1



Meet at the place of installation

We recommend to install the terminal :

- ✓ Close to the entrance of the building
- ✓ Close to a window or opening

It is not recommended to install the terminal :

- ✗ In a blind, windowless room
- ✗ In basements, wardrobes
- ✗ In a building with very thick walls or metal sheet

Once you are in the room that meets these conditions, move on to the next step.

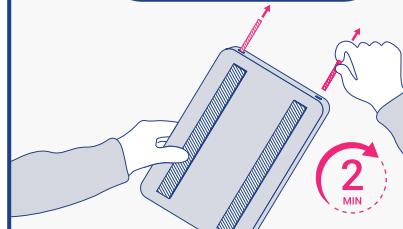
2

Example of
i installation location

Choose a smooth, dry and clean surface on which to place your terminal.

Warning: Before gluing the terminal, perform the **connectivity test** in the room where you want to install it.

Connectivity test



Remove the **two tabs** to turn it on. Wait between 30 seconds and 5 minutes until the terminal screen refreshes.

Connectivity test



The display shows "**Device Ready**", power up is successful, proceed with badging.

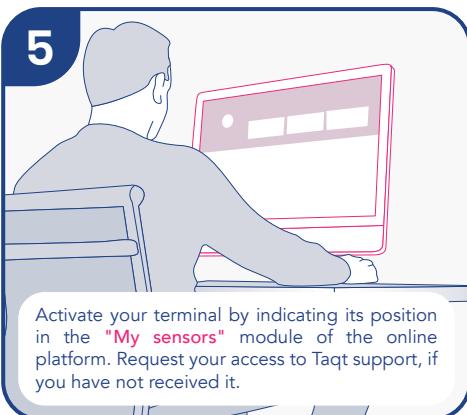
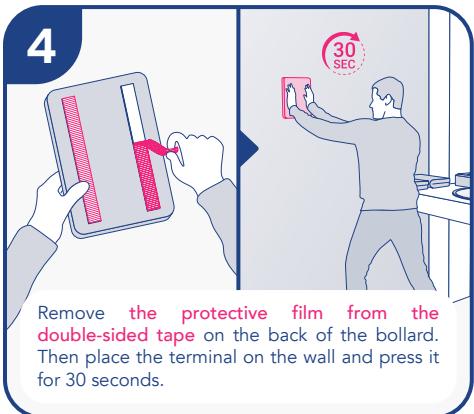
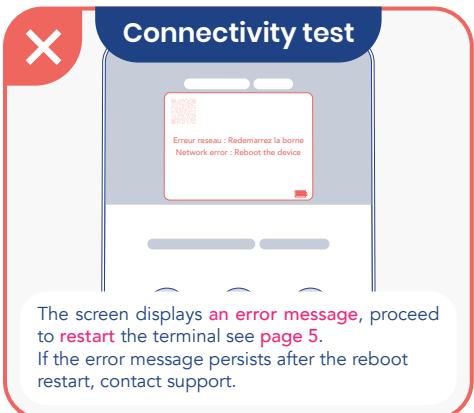


Connectivity test



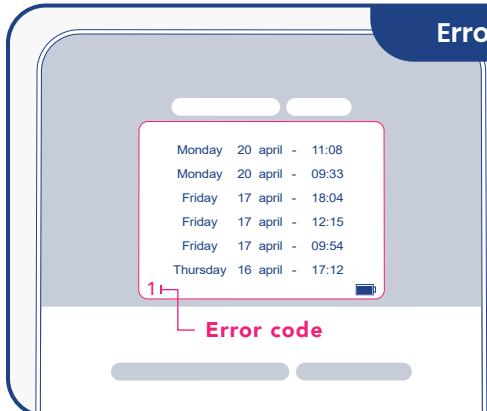
Refer to the "**Use**" section on page 6 for badging. Badge the terminal, the screen displays **the current date and time**, the test is successful, proceed to step 3.

Installation



Maintenance & Use

Error code

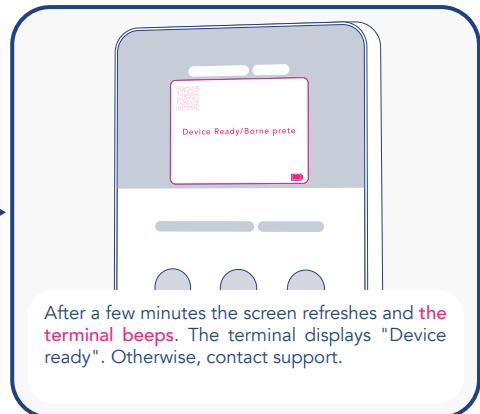
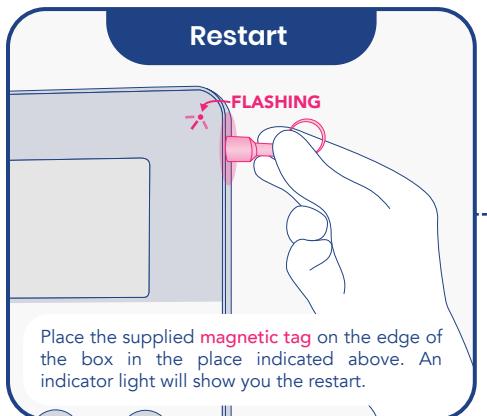


Error Code Legend :

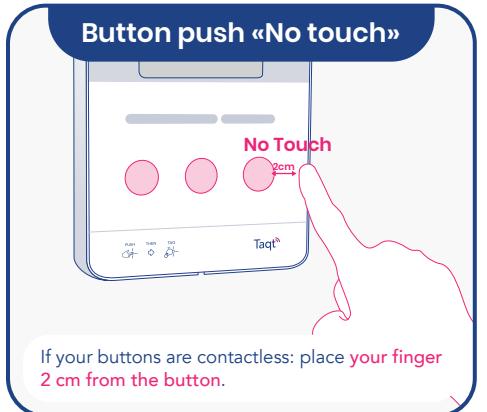
- 1 - SIM error: Contact support
- 2 - Network error: Restart the terminal
- 3 - Clock error: Restart the terminal
- 4 - Server error: Restart the terminal

Contact our support if the problem persists:
+33 (0)1 80 91 98 67.

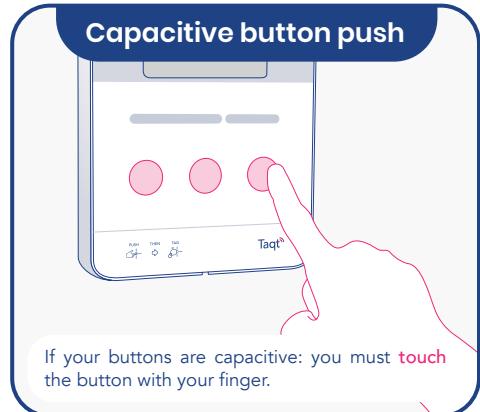
Restart



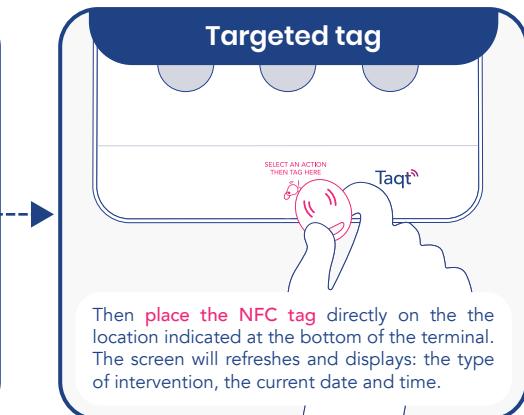
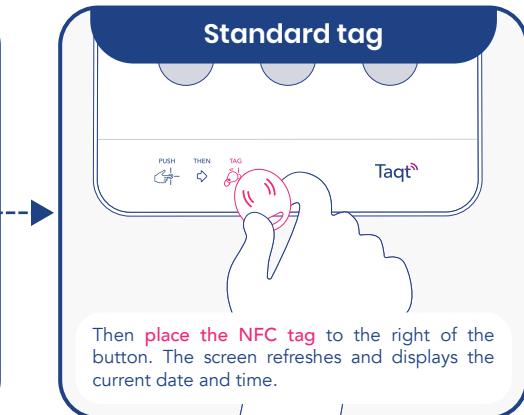
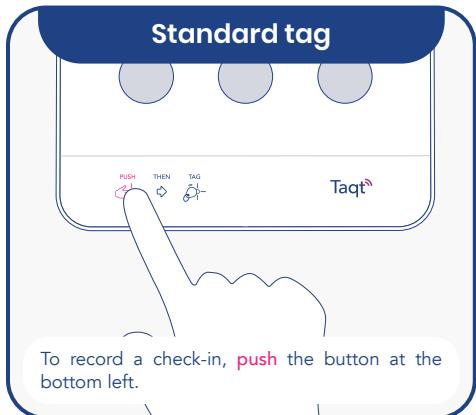
Button push «No touch»



Capacitive button push

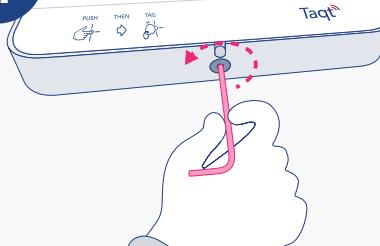


Maintenance & Use



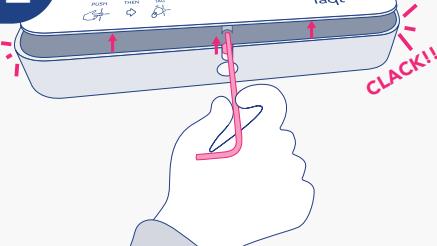
Maintenance: Changing the batteries and the front panel

1



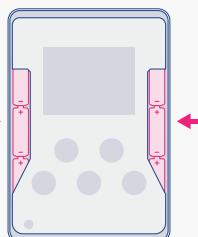
To change the batteries or the front panel of the terminal, **unscrew the screw** at the bottom of the terminal using the 2.5 Allen key provided.

2



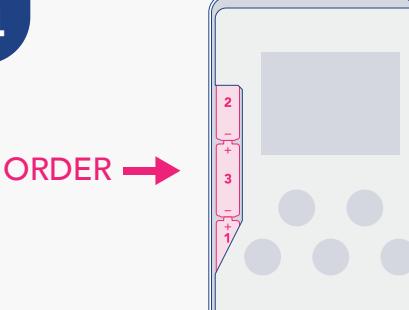
Use the Allen key to **remove the front panel of the terminal** by inserting it into the notch above the screw. Pull the front panel down to remove it.

3



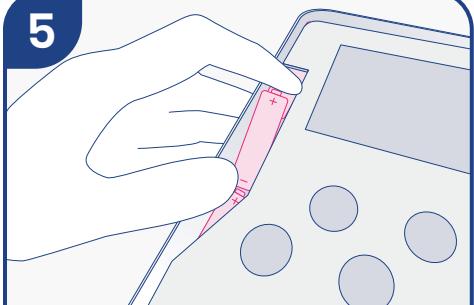
The terminal contains 6 batteries in total, 3 on each side. The only reference accepted are "Energizer Ultimate" AA 1.5 Volts FR6 Lithium (Li-FeS2). Any other reference is forbidden by Taqt.

4



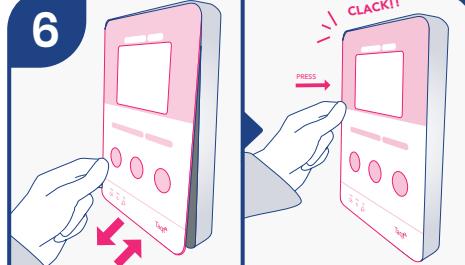
Note the **order** of the batteries, which will help you to arrange them later.

5



Change the batteries by inserting them in the order shown in the previous step.

6



Replace the **front panel** of the terminal and screw the screw back in at the bottom. Press well **on all sides** to install it correctly. Restart the device see p 5. *It must not protrude to the front for the buttons to work properly!*

Different use cases in video

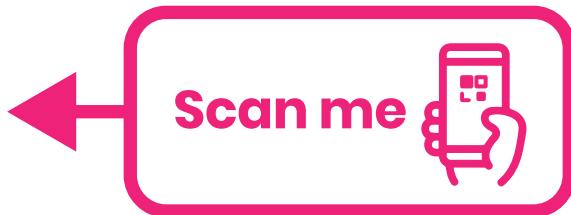
Want to know more about our solutions ?

Discover the different versions of the Taqt One and much more on video :

Go to the link below :



taqt.com/link



Your terminals

Enter your installed terminals in this table, to facilitate their registration on the Taqt platform.

Terminal number	Location of the terminal (Example: Women's bathroom, Hall)

Legal information



"TAQT" or "Taqt" is the trade name and registered trademark of TAQT SAS.



The "TaqtOne" or "Taqt One" product concerned by this document is an information collection and display device installed indoors.

The product is used in a non-exhaustive manner to achieve digital traceability by badge, to collect on-site intervention requirements, and to collect satisfaction opinions on a question indicated on the product. Please refer to the commercial documentation to find out the extent of the product's functionality.

WARNING: Failure to follow these safety instructions may result in fire, electric shock or other injury or damage to the TaqtOne product or other property. Read all safety information and operating instructions before using the TaqtOne

1-IMPORTANT SAFETY INSTRUCTIONS

Read these instructions. Keep these instructions. Heed all warnings. Follow all instructions.

Do not use the TaqtOne in a wet environment where the device may be exposed to dripping, splashing or direct water. Keep the TaqtOne away from sources of liquid such as drinks, sinks, bathtubs, shower stalls, swimming pools, spas, etc. Do not place any objects containing liquids on it. Keep the TaqtOne away from moisture and weather conditions such as rain, snow or fog or any place where condensation may form.

Clean the TaqtOne gently and only with a dry cloth. Proceed with use according to TAQT's instructions.

Do not cover the TaqtOne

Do not use the TaqtOne near heat sources such as radiators, heat registers, hotplates or other appliances that produce heat (this includes amplifiers). Do not place an open flame, such as a lit candle or the glowing tip of a cigarette, on or near the TaqtOne.

Use only accessories specified by TAQT.

Use only "ENERGIZER ULTIMATE" AA 1.5 Volt FR6 Lithium (Li-FeS2) batteries to power the TaqtOne.

Do not disassemble the device unnecessarily, as this may cause fire, electric shock or injury.

Do not attempt to repair the TaqtOne yourself. Refer all servicing to qualified technical personnel. Servicing is required when the TaqtOne has been damaged in any way, such as when liquid has been spilled or objects have fallen on the TaqtOne, or the TaqtOne has been exposed to rain or moisture, ceased to function normally, or has been dropped.

This device is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are supervised and instructed in the use of the device by a person responsible for their safety.

The TaqtOne has no on/off switch. To remove power, remove the 6 batteries from the internal compartment.

The TaqtOne is designed for indoor use only.

The TaqtOne can be damaged if improperly stored or handled. Be sure not to drop it when transporting it.

TAQT accepts no responsibility for any damage to property or injury (physical or moral) caused by improper use and/or failure to follow the safety instructions.

Subject to change and errors.

Interference with medical devices

The TaqtOne contains a radio and other components that emit electromagnetic fields. The TaqtOne also contains magnets. These electromagnetic fields and magnets can interfere with pacemakers, defibrillators or other medical devices. Keep a safe distance between your medical device and the TaqtOne. Consult your general practitioner or the manufacturer of your medical device for device-specific information. Discontinue use of the TaqtOne if you suspect it is interfering with your pacemaker, defibrillator or other medical device.

2-DECLARATION OF CONFORMITY CE



TAQT SAS : Le Britannia - 20 bd Eugène Deruelle 69432 LYON CEDEX, FRANCE

TAQT SAS hereby declares that the product "TaqtOne" complies with the RED Directive 2014/53/EU.

The full text of the CE Declaration of Conformity is available at the following

address : <https://taqt.com/eu/legal/compliance/red>

3- INFORMATION ON RADIO FREQUENCY EXPOSURE (MAXIMUM PERMISSIBLE EXPOSURE LIMITS)

This device complies with the requirements of the EU and the International Commission on Non-Ionizing Radiation Protection (ICNIRP) to limit the exposure of the general public to electromagnetic fields for health protection purposes. In order to comply with the RF exposure requirements, this device must not be closer than 20 cm to the user when in operation.

4- FCC AND ISED COMPLIANCE STATEMENT

Model: TAQT1001

FCC ID: 2A7ZF-T1001

IC: 28815-T1001

Contains FCC ID: SH6MDBT42 / 2AJYU-BVC0001

Contains IC: 8017A-MDBT42 / 23761-BVC0001

Changes or modifications not expressly approved by TAQT could void the user's authority to operate the equipment.

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FCC Part 15 compliance statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Licence-Exempt Radio Apparatus (ISED)

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

Appareils radio exempts de licence (ISDE)

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

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Radio Frequency (RF) Exposure Compliance of Radiocommunication for mobile Apparatus

To satisfy FCC and IC RF Exposure requirements for mobile devices, a separation distance of 20 cm or more should be maintained between the antenna of this device and persons during operation. To ensure compliance, operation at closer than this distance is not recommended. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Conformité à l'exposition aux champs RF des équipements radio mobiles
Pour satisfaire aux exigences FCC et IC concernant l'exposition aux champs RF pour les appareils mobiles, une distance de séparation de 20 cm ou plus doit être maintenu entre l'antenne de ce dispositif et les personnes pendant le fonctionnement. Pour assurer la conformité, il est déconseillé d'utiliser cet équipement à une distance inférieure. Cet émetteur ne doit pas être co-situé ou fonctionner conjointement avec une autre antenne ou un autre émetteur.

5- INSTALLING THE PRODUCT

Refer to the installation manual provided.

6- POWER SUPPLY

The TaqtOne must only be powered by 6x "ENERGIZER ULTIMATE" AA 1.5 Volt FR6 Lithium (Li-FeS2) batteries."

Any other power source, other brand or battery reference will immediately terminate the manufacturer's warranty on the product.

TAQT disclaims all liability following the use of a power source not recommended by TAQT which may cause damage to the product and its environment.

TAQT does not provide any guarantee regarding the life of the batteries used in its products. The actual battery life depends on a number of factors, for example the configuration and use of the product in question.

Batteries can be changed by the user, following the procedure provided.

Respecting the polarity of the batteries (+ / -) as indicated on the product is essential to maintain the integrity of the device and the applicable warranty, as well as the safety of the environment external to the terminal.

7- LABELLING

The unique identification label for each product is located on the bottom edge of the TaqtOne.

The applicable compliance label is located on the back of the terminal.

8- TECHNICAL SPECIFICATIONS

Equipment name : TAQT ONE*, Model : TAQT1001

Name and Warranty	TAQT ONE - 1 year warranty (Extended warranty options).
Installation	Double-sided tape (included). Instructions included. Screw fixing (option).
Autonomy	Runs on 6x AA 1.5 Volts FR6 Lithium (Li-FeS2) batteries for 18 months to 8 years depending on options activated
Screen	Very low power E-ink technology screen. Display up to 6 lines.
Communication	LTE-M / NB-IOT / 2G connectivity - Choice of connectivity depending on coverage of installation site.
Evolute terminal	Interchangeable front panel according to the parameters used on the product.
Capacitive buttons	0 to 5 customizable buttons. Activated remotely according to the chosen front panel.
Contactless buttons	Possibility to activate the buttons in "contactless" mode at 2 cm from the zone. Option included and can be activated on up to 3 buttons.
Firmware Upgrade (FoTA)	Remote update system for the internal software, allowing the device to be upgraded.
Clock-in	Anonymous badging with magnet or nominative badging with NFC tag. Time stamping to the second.
Results	Results available on the online dashboard app.taqt.com Login access provided to the customer after subscription.
Antimicrobial and antiviral surface	HEXIS PURE ZONE® PURZON06B ANTIMICROBIAL FILM Bacterial reduction > 99.99% AND Antiviral activity on human Coronavirus strain HCoV-229E (according to ISO 21702) - 94.99% after 15 min of contact - 99.87% after 60 min of contact.
Origin	Terminal designed & manufactured in France.
Weight and dimensions	Approx. 0.4 Kg Minimum size 15.2 x 21.5 x 2.4 cm.
Waterproofing and mechanical resistance	IP6X waterproofing - (indoor usage only) - Tropicalisation and waterproofing options (not included). IK07 protection (usual shocks).
Certification	CE, FCC, ISED Certification

9- CONDITIONS OF USE

The product is designed and guaranteed for indoor use only.
At environmental conditions of 0 to 40°C and 0 to 80% humidity.

10- AFTER SALES SERVICE

TAQT's after-sales service can be reached on +33 (0)1 80 91 98 67 and by email at support@taqt.com

11- LIMITATION OF LIABILITY

No clause in these General Terms and Conditions, and in particular this "Limitation of liability" section, is intended to exclude or limit liabilities that cannot be excluded or limited under the law in force.

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW AND IN ADDITION TO THE ABOVE DISCLAIMERS, IN NO EVENT SHALL (A) TAQT OR ITS AFFILIATES BE LIABLE FOR ANY INDIRECT, CONSEQUENTIAL,

EXEMPLARY, SPECIAL OR INCIDENTAL DAMAGES, INCLUDING ANY DAMAGES RELATED TO LOSS OF DATA OR PROFITS, ARISING DIRECTLY OR INDIRECTLY FROM THE USE OF THE PRODUCTS, EVEN IF TAQT OR ITS AFFILIATES KNEW OR OUGHT TO HAVE KNOWN OF THE POSSIBILITY OF SUCH DAMAGES, AND (B) THE AGGREGATE TOTAL LIABILITY OF TAQT AND ITS AFFILIATES FOR DAMAGES ARISING DIRECTLY OR INDIRECTLY FROM THE PRODUCTS, WHETHER IN CONTRACT, TORT OR OTHERWISE, SHALL NOT EXCEED THE FEES ACTUALLY PAID BY YOU TO TAQT OR A TAQT AUTHORIZED RESELLER FOR THE PRODUCT CONCERNED WITHIN THE PRECEDING SIX (6) MONTHS (IF ANY). THIS LIMITATION IS CUMULATIVE AND DOES NOT DEPEND ON THE NUMBER OF INCIDENTS OR CLAIMS. TAQT AND ITS AFFILIATES DISCLAIM ALL LIABILITY WHATSOEVER OF THEIR LICENSORS AND SUPPLIERS.

12 - DATA PROTECTION

By ordering Products, you accept and acknowledge that TAQT keeps, shares, processes and uses the data collected in your order form, or during your order by telephone, fax or e-mail, for the processing of the said order. You also allow TAQT to share this data internationally with its subsidiaries and the companies of the TAQT group. All TAQT companies will protect your information in accordance with the Confidentiality Rules relating to websites. TAQT collaborates with other companies for the distribution of its Products, for example carriers and card payment processors, and may therefore share certain information with these companies in this context.

For more information on our General Terms and Conditions of Sale :
<https://www.taqt.com/conditions-utilisation>

13 - GUARANTEE

TAQT SAS Limited warranty

"TAQT" (or "Taqt") is the protected and proprietary trade name of TAQT SAS;

THIS LIMITED WARRANTY CONTAINS IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND OBLIGATIONS, AND SPECIFIES THE LIMITATIONS AND EXCLUSIONS THAT MAY APPLY TO YOU UNDER THIS WARRANTY.

THIS LIMITED WARRANTY CONTAINS REGIONAL MODIFICATIONS THAT APPLY TO PRODUCTS PURCHASED IN CERTAIN COUNTRIES. THESE REGIONAL MODIFICATIONS MAY BE IN ADDITION TO, OR, IF APPLICABLE, REPLACE

THESE REGIONAL MODIFICATIONS MAY BE IN ADDITION TO, OR WHERE APPLICABLE, REPLACE THE MAIN TEXT OF THIS LIMITED WARRANTY. THE REGIONAL MODIFICATIONS ARE SET FORTH IN SECTION 10 BELOW.

YOUR RIGHTS AND THIS LIMITED WARRANTY

This Limited Warranty gives you specific rights.

You may also have other rights that vary by state, province or jurisdiction. The disclaimers, exclusions and limitations of liability in this Limited Warranty do not apply where prohibited by applicable law. For complete details of your rights, you should refer to the laws of your jurisdiction and consult an appropriate consumer protection service, if available. This Limited Warranty is in addition to and does not affect your statutory rights with respect to the Products. In particular, this Limited Warranty does not limit any statutory warranty obligations imposed on the seller and you may assert your statutory warranty rights against the seller. This Limited Warranty applies only to products purchased and used within the European Union, Norway and Switzerland.

1. ITEMS COVERED BY THIS LIMITED WARRANTY; PERIOD OF COVERAGE

TAQT warrants to the owner that, to the best of its knowledge, the product contained in this box (the "Product") is free from defects in materials and workmanship for a period of one (1) year from the date of delivery following the initial purchase by the end user (the "Warranty Period").

If the Product does not conform to this Limited Warranty during the Warranty Period, TAQT shall, at its sole discretion, either (a) repair or replace the defective Product or component; or (b) accept the return of the Product and refund the amount actually paid by the original purchaser of the Product. Repair or replacement may be made with a new or reconditioned Product or component, at TAQT's sole discretion, in accordance with the local laws of your jurisdiction. If the Product or any of its components is no longer available, TAQT may, at its sole discretion, replace the Product with another product having a similar function. Any Product repaired or replaced under this Limited Warranty is covered under the terms of this Limited Warranty for a period of (a) ninety (90) days from the date of delivery of the repaired or replacement Product, or (b) the remainder of the Warranty Period. This Limited Warranty may be transferred from the original purchaser to subsequent owners, but the Warranty Period shall not be extended or enlarged in the event of such transfer.

2. WARRANTY TERMS; METHOD OF MAKING A CLAIM UNDER THIS LIMITED WARRANTY

Before making a claim under this Limited Warranty, the owner of the Product must (a) notify TAQT of his intention to make a claim at the email address

support@taqt.com during the Warranty Period and provide a description of the defect found, and (b) comply with TAQT's instructions regarding the sending of the return package. TAQT shall have no warranty obligation with respect to a returned Product if it determines, at its sole discretion and within the limits of reasonableness, after examination of the returned Product, that the latter is an Ineligible Product (definition below). In the event of a return, TAQT shall bear the entire cost of shipping to the owner as well as the standard return costs, if any, in accordance with the applicable law, unless the Product is ineligible. In this case, the owner shall bear all the costs.

3. ITEMS NOT COVERED BY THIS LIMITED WARRANTY

This Limited Warranty does not cover the following products (collectively, "Ineligible Products"): products designated as "Sample" or "Demo" or "Not for Sale", products sold "AS IS" and Products that have been subject to: (a) modifications, alterations, wear and tear, improper repairs or improper maintenance; (b) handling, storage, installation, testing or use not in accordance with the User Guide, placement instructions, or other instructions provided by TAQT; (c) abusive or improper use; (d) power or telecommunication network failures, fluctuations or interruptions; or (e) natural disasters, including, but not limited to, lightning, floods, tornadoes, earthquakes or hurricanes. This Limited Warranty does not apply to consumables, including batteries, unless the damage is due to a defect in parts or workmanship of the Product or software (even if such consumables or software are included or sold with the Product). TAQT recommends that only authorized service providers be used to service or repair the Product. Unauthorized use of the Product or software may impair the performance of the Product and void this Limited Warranty.

4. WARRANTY DISCLAIMERS

EXCEPT AS DESCRIBED ABOVE IN THIS LIMITED WARRANTY AND TO THE EXTENT PERMITTED BY APPLICABLE LAW, TAQT DISCLAIMS ALL OTHER EXPRESS, IMPLIED AND STATUTORY WARRANTIES AND CONDITIONS WITH RESPECT TO THE PRODUCT, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT PERMITTED BY APPLICABLE LAW, TAQT ALSO LIMITS THE DURATION OF ANY APPLICABLE WARRANTY OR IMPLIED CONDITION TO THAT OF THIS LIMITED WARRANTY.

5. LIMITATIONS ON DAMAGES

IN ADDITION TO THE ABOVE WARRANTY EXCLUSIONS, IN NO EVENT SHALL TAQT BE LIABLE FOR ANY INDIRECT, CONSEQUENTIAL, INCIDENTAL, EXEMPLARY OR SPECIAL DAMAGES, INCLUDING ANY DAMAGES FOR LOSS OF DATA OR LOST PROFITS, ARISING OUT OF OR IN CONNECTION WITH THIS LIMITED WARRANTY OR THE PRODUCT. FURTHER, TAQT'S TOTAL CUMULATIVE LIABILITY ARISING OUT OF OR IN CONNECTION WITH THIS WARRANTY OR PRODUCT SHALL NOT EXCEED THE AMOUNT PAID FOR THE PRODUCT BY THE ORIGINAL PURCHASER.

6. LIMITATIONS OF LIABILITY

IF YOU CHOOSE TO USE THE ONLINE SERVICES OFFERED BY TAQT, THEY PROVIDE YOU WITH INFORMATION ("PRODUCT INFORMATION") ABOUT YOUR TAQT PRODUCTS OR ANY OTHER DEVICE CONNECTED TO YOUR PRODUCTS ("PRODUCT DEVICES"). THE TYPE OF DEVICE THAT CAN BE CONNECTED TO YOUR PRODUCT MAY VARY, WITHOUT LIMITING THE GENERALITY OF THE FOREGOING WARRANTY LIMITATIONS, THE PRODUCT INFORMATION IS PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. IN NO EVENT DO TAQT AND ITS AFFILIATES REPRESENT OR WARRANT THAT THE PRODUCT INFORMATION WILL BE AVAILABLE, ACCURATE OR RELIABLE, OR THAT THE PRODUCT INFORMATION OR USE OF THE SERVICES OR PRODUCT WILL BE ADEQUATE TO ENSURE THE SAFETY OF YOUR HOME. YOUR USE OF THE PRODUCT INFORMATION, SERVICES AND PRODUCT IS AT YOUR SOLE DISCRETION AND RISK. YOU ARE SOLELY RESPONSIBLE FOR (AND TAQT AND ITS AFFILIATES ASSUME NO LIABILITY FOR) ANY DAMAGE OR LOSS, INCLUDING DAMAGE TO WIRING, EQUIPMENT, ELECTRICAL SYSTEM, YOUR HOME, THE PRODUCT, DEVICES CONNECTED TO THE PRODUCT, COMPUTERS, MOBILE DEVICES AND OTHER ITEMS OR YOUR PETS, ARISING OUT OF YOUR USE OF THE PRODUCT INFORMATION, SERVICES OR PRODUCT. PRODUCT INFORMATION PROVIDED THROUGH THE SERVICES IS NOT INTENDED TO BE A SUBSTITUTE FOR OBTAINING SUCH INFORMATION DIRECTLY.

7. MODIFICATIONS, IF ANY, TO THIS LIMITED WARRANTY

LIMITED WARRANTY

Some jurisdictions do not allow limitations on how long an implied warranty lasts or specific exclusions. Therefore, some of the above limitations may not apply to you. If any of these limitations are determined by a court or other competent authority to be invalid, such provision shall be deemed modified to the minimum

extent necessary to make it valid and enforceable. If such modification is not possible, the provision concerned shall be deemed deleted. Amendments or deletions shall not affect the validity of the remaining provisions of this Limited Warranty.

8. CONTACT INFORMATION

For any question relating to this Limited Warranty, please contact TAQT (Europe) at 20 bd Eugène Deruelle, 69003 LYON FRANCE or via the email address contact@taqt.com

9. COUNTRY-SPECIFIC MODIFICATIONS TO THE LIMITED WARRANTY

A. FRANCE

Details of the legal warranty.

In accordance with Articles L. 211-4 et seq. of the French Consumer Code, the seller is obliged to deliver goods that conform to the contract and is liable for any lack of conformity existing at the time of delivery. He is also liable for any lack of conformity resulting from the packaging, assembly instructions or installation when the latter was made his responsibility under the contract or was carried out under his responsibility (Article L. 211-4 of the Consumer Code).

To be in conformity with the contract the goods must

1° Be fit for the purpose ordinarily expected of similar goods and, where applicable : (a) correspond to the description given by the seller and possess the qualities which the seller has presented to the buyer in the form of a sample or model; (b) have the qualities which a buyer may legitimately expect, having regard to the public statements made by the seller, by the producer or by his representative, in particular in advertising or labelling;

2° Or have the characteristics defined by mutual agreement between the parties or be suitable for any special use sought by the buyer, brought to the attention of the seller and accepted by the latter.

When you act under the legal guarantee of conformity

- you have a period of one year from the date of delivery of the goods to take action
- you can choose between repairing or replacing the goods, subject to the cost conditions set out in Article L. 211-9 of the Consumer Code
- you are exempted from proving the existence of a lack of conformity of the goods during the six months following delivery of the goods. This period is extended to twenty-four months from 18 March 2016, except for second-hand goods.

Guarantee for hidden defects

Under Article 1641 of the French Civil Code, the seller is liable for hidden defects in the item sold that make it unsuitable for its intended use, or that reduce this use to such an extent that the buyer would not have purchased it, or would have paid a lower price for it, if he had known about them.

In this case, you can choose between the cancellation of the sale or a reduction of the sale price in accordance with Article 1644 of the Civil Code. The action resulting from retributory defects must be brought by the purchaser within two years of the discovery of the defect (Article 1648 of the Civil Code).

Other provisions :

In France, when the buyer asks the seller, during the course of the commercial guarantee granted to him at the time of the acquisition or repair of a movable good, for a repair covered by the guarantee, any period of immobilisation of at least seven days is added to the duration of the guarantee which remained to run. This period runs from the date of the buyer's request for intervention or from the time the item in question is made available for repair, if this availability is subsequent to the request for intervention (Article L. 211-16 of the Consumer Code).

14 - END OF LIFE

For online or telephone assistance, visit the website www.taqt.com

Recycling and disposal: contact support@taqt.com

Dispose of the device in accordance with the legislation in force.

The DEEE symbol means that your TAQT product or its batteries should not be disposed of with household waste. When the product has reached the end of its life, take it to your nearest recycling centre, where it will be safely disposed of or recycled. In this way, you contribute to the preservation of natural resources, as well as to the protection of the environment and human health. Consult your municipality or dealer for more information on recycling.



TAQT SAS with a capital of 24 724€ | N°CEE FR 54 534 232 558 | SIRET 534 232 558 00062

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