



# H5123101 说明书

版本:1.0

料号:807-0003-00441

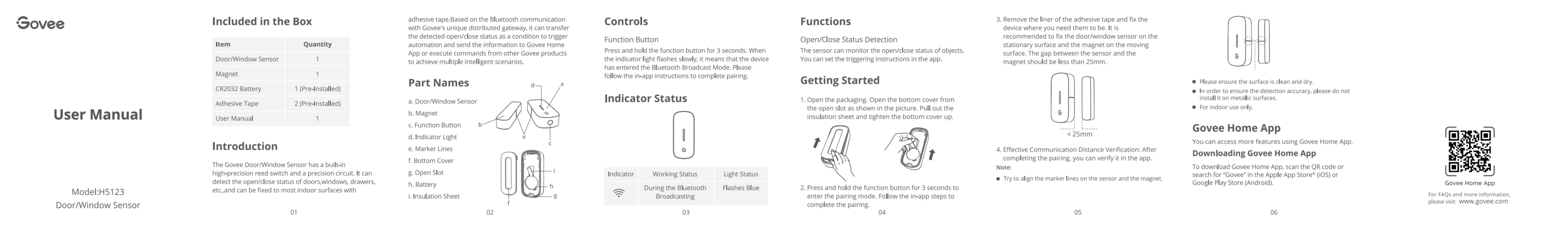
折叠尺寸:60×70 (mm)

展开尺寸:480×70 (mm)

材质:80G书页纸

工艺:单色印刷

折叠方式:风琴页



**Govee**

# User Manual

Model:H5123  
Door/Window Sensor

## Included in the Box

Item	Quantity
Door/Window Sensor	1
Magnet	1
CR2032 Battery	1 (Pre-Installed)
Adhesive Tape	2 (Pre-Installed)
User Manual	1

## Introduction

The Govee Door/Window Sensor has a built-in high-precision reed switch and a precision circuit. It can detect the open/close status of doors, windows, drawers, etc., and can be fixed to most indoor surfaces with adhesive tape. Based on the Bluetooth communication with Govee's unique distributed gateway, it can transfer the detected open/close status as a condition to trigger automation and send the information to Govee Home App or execute commands from other Govee products to achieve multiple intelligent scenarios.

## Part Names

a. Door/Window Sensor  
b. Magnet  
c. Function Button  
d. Indicator Light  
e. Marker Lines  
f. Bottom Cover  
g. Open Slot  
h. Battery  
i. Insulation Sheet

## Controls

### Function Button

Open/Close Status Detector

Press and hold the function button for 3 seconds. When the indicator light flashes slowly, it means that the device has entered the Bluetooth Broadcast Mode. Please follow the in-app instructions to complete pairing.

### Indicator Status

1. Open the packaging. Open the bottom cover from the open slot as shown in the picture. Pull out the insulation sheet and tighten the bottom cover up.

2. Press and hold the function button for 3 seconds to enter the pairing mode. Follow the in-app steps to complete the pairing.

### Govee Home App

You can access more features using Govee Home App.

#### Downloading Govee Home App

To download Govee Home App, scan the QR code or search for "Govee" in the Apple App Store (iOS) or Google Play Store (Android).

#### Indicator Working Status Light Status

Indicator	Working Status	Light Status
Wi-Fi	During the Bluetooth Broadcasting	Flashes Blue

## Functions

3. Remove the liner of the adhesive tape and fix the device where you need them to be. It is recommended to fix the door/window sensor on the stationary surface and the magnet on the moving surface. The gap between the sensor and the magnet should be less than 25mm.

## Getting Started

- Please ensure the surface is clean and dry.
- In order to ensure the detector accuracy, please do not install it on metallic surfaces.
- For indoor use only.

## Indicator Status

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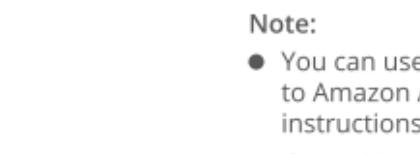


**Note:**

- Choose "Allow" to the permissions requested when opening Govee Home App for the first time. These permissions allow the app's features to function normally and are not used to record personal, private information.
- Due to ongoing updates, Govee Home App may be slightly different than shown in this manual. In case of any differences, always follow the in-app instructions.

## Pairing with Govee Home App

- Turn on your smartphone's Bluetooth.
- Open Govee Home App, tap the "+" icon in the top right corner and search for "H5123."
- Tap the device icon and follow the on-screen instructions to complete pairing.



**Note:**

- You can use Govee Home App to connect your air purifier to Amazon Alexa or Google Assistant. Follow the in-app instructions to connect to each voice assistant.
- Govee Home App is being continually updated and its features do expand.

## Troubleshooting

The troubleshooting section below is for solving frequently asked questions. If your problem persists, please contact customer support.

### For Motion Sensor

Problem	Solution
The indicator light turns off.	1. Replace with a new battery. 2. Contact customer service.

**Note:**

- Check the device battery and make sure it is fully charged.
- Open the app and ensure the device and the distributed gateway are in the effective communication distance.
- Please ensure the device is not fixed on metallic surface.
- If the open/close status cannot be detected, please check if the gap between the sensor and the magnet is less than 25mm.
- Contact customer service.

**Open/close status cannot be detected.**

- Check the device battery and make sure it is fully charged.
- Open the app and ensure the device and the distributed gateway are in the effective communication distance.
- Please ensure the device is not fixed on metallic surface.
- If the open/close status cannot be detected, please check if the gap between the sensor and the magnet is less than 25mm.
- Contact customer service.

**Low battery alert from the app.**

- Replace with a new battery.

**1. Check the device battery and make sure it is fully charged.**

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- Open the app and ensure the device and the distributed gateway are in the effective communication distance.
- Please ensure the device is not fixed on metallic surface.
- If the open/close status cannot be detected, please check if the gap between the sensor and the magnet is less than 25mm.
- Contact customer service.

**2. Cannot find the device on Bluetooth Device Nearby page of the app.**

- Replace with a new battery.
- Contact customer service.

**3. The air purifier is offline.**

- Make sure your smartphone is powered on and is not connected with other Bluetooth devices.
- Enable the smartphone's Location Services.

**4. Consult the dealer or an experienced radio/technical for help.**

**5. Contact customer service.**

**6. Make sure your router is connected to the internet, and your phone's network connection is working.**

- If the Wi-Fi password has been changed, the air purifier will automatically go offline. Try connecting it to the network again.
- Delete the offline air purifier from Govee Home app, then add and reconfigure the air purifier again in the app.

**7. The user is encouraged to try to correct the interference by one or more of the following measures:**

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Make sure the equipment is properly grounded on a circuit different from that to which the receiver is connected.
- Shorten the distance between the air purifier, Wi-Fi router, and the smartphone.
- Make sure your air purifier and the Wi-Fi router are located away from appliances that produce electromagnetic radiation (e.g. microwave ovens, refrigerators, etc.)
- If you are using a VPN, try turning it off and then connecting the purifier.
- Disable portal authentication for your Wi-Fi network. If portal authentication is enabled, this air purifier will not be able to access your Wi-Fi network, and setup will fail. Portal authentication means that you need to sign in to your Wi-Fi network through a web page before you can use the Internet.

**8. Make sure your router is connected to the internet, and your phone's network connection is working.**

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