

# 10.1-inch Digital Photo Frame User Manual



Before connecting, operating or adjusting this product, please read this user manual  
carefully and completely

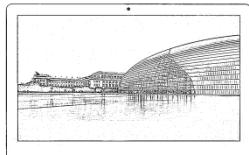
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## What's in the Box



10.1 inch Digital photo frame



Power adapter

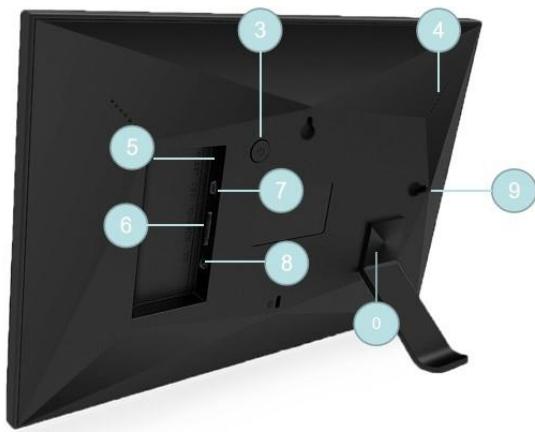


Stand



User manual

## Photo Frame Overview



1) 10.1 FHD IPS screen +touch screen

2) Frame

3) Power button

4) Speaker

5) Reset hole

6) SD card slot

7) USB port

8) DC port

9) Wall mount hole

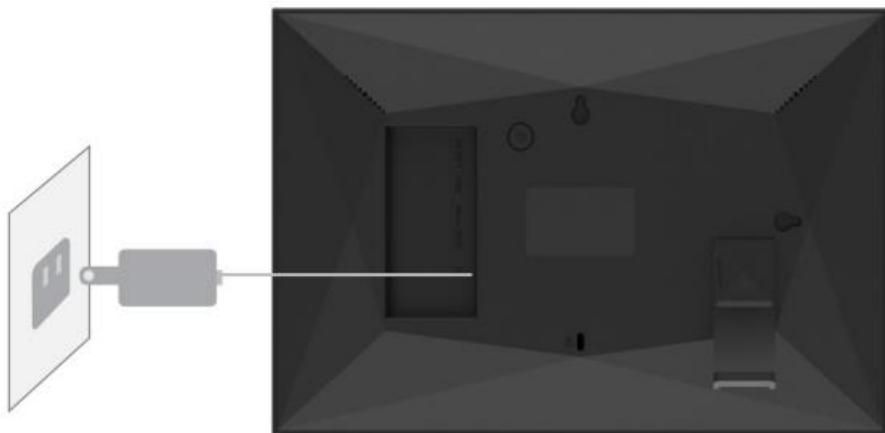
0) Stand

# Frame Stand Installation Guide

Screw-in the frame bracket rod on the back.

## Getting started

Connect the power cable to your frame and plug the power adapter into a wall outlet, the frame would turn on in seconds.



If the frame is turned off when it's connected to power, long-press the Power Button for around 3 seconds to power on the frame. Please use the ORIGINAL adapter provided in the package.

## Set up on Frame

- Select a language to use.
- Connect your frame to the internet by connecting it to Wi-Fi.
- Verify or correct the date and time.
- Update to the latest version if a new version available. *It is recommended to update your frame before continuing if asked to.*
- Enter your name, and the location where you have placed your frame e.g. "John Doe" and "Living room", "Kitchen" or "Office". Finally set the timezone if not already correct.

## Frameo app

To send photos to your frame, use the Frameo app for iOS or Android.

Find the Frameo app by scanning this code:



For Android:  
Search for "Frameo" on [Google Play](#).

For iOS:  
Search for "Frameo" on [App Store](#).

## Connecting a new friend

Make sure that your friend has downloaded and installed the Frameo app.

Click the add friend icon on your frame . A dialog will appear showing a connection code, which is valid for 12 hours. Now share this code in whatever fashion you prefer e.g. SMS, E-Mail, IM, phone call, to your friend. Once your friends have added the code in their Frameo app, they will automatically appear on your frame and be able to send you photos.



## Sending the Photo or Video

Select less than or equal to 10 photos at a time or send one short video(up to 15 seconds). You can also take photos or videos directly in the app

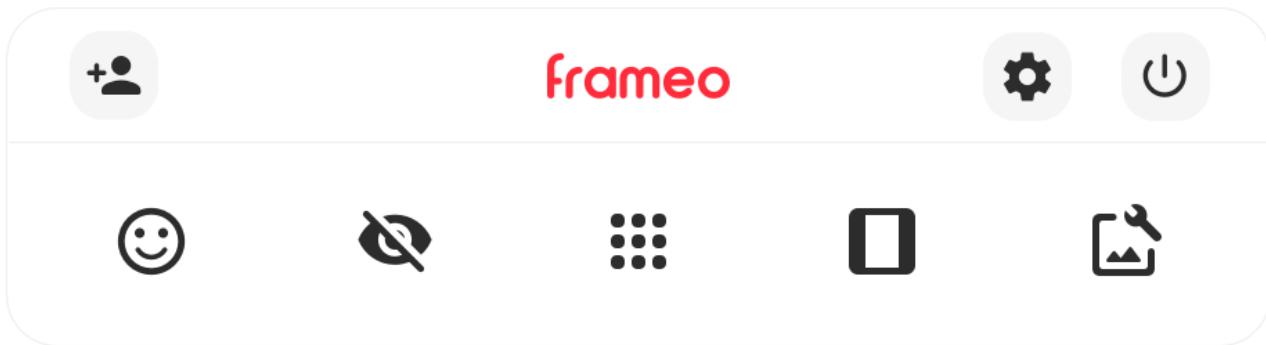
## Importing through SD card or USB device

- Plug an SD card or a USB drive into the SD Card Slot or the USB Port of the frame.
- Go to Setting>Manage Photos>Import Photos to check if the frame can read the external storage device.
- Select the photos that you want to import on to your frame and tap the import button to start

Please note that .The Mini USB Port is only for software debugging purposes.Frame can only support one of SD Card or USB Drive at one time.

## Navigating your Frameo

Swipe left or right to go through your photos.To access the menu, simply tap once on the screen.



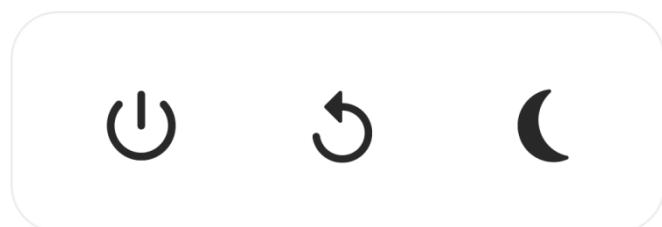
In the menu you will find the most used features.

#### Add friend

This will generate a code that you can share with your friends and family so they can connect and send photos to your frame.

#### Power menu

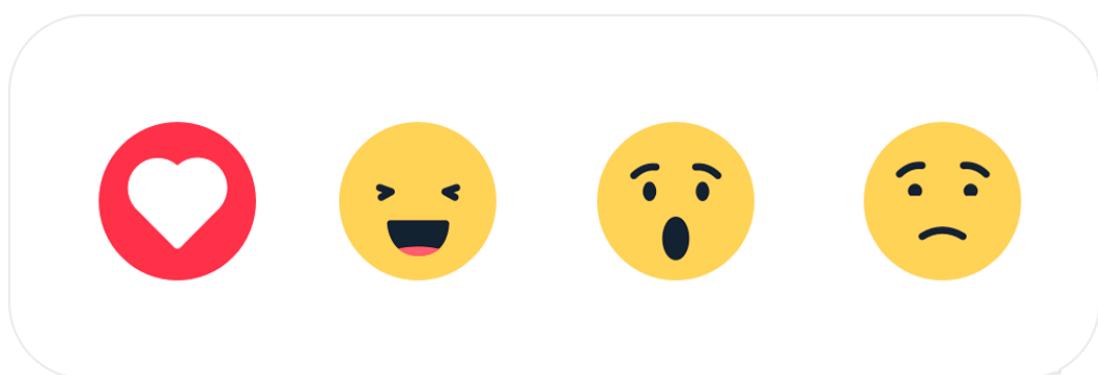
Opens the Power menu. You can choose to Power off, Restart, or Sleep mode.



**Notice.** Make sure to always use the power off button on the device or in the power menu to turn Frameo off. Never disconnect power when Frameo is running.

#### React

Opens the React menu. Tap one of the reactions to let the sender know how it made you feel.



**NB.** The React menu can also be accessed by double-tapping on the screen.

## Hide photo

Hides the current photo or video. This means that the photo will no longer be shown in the slideshow. If needed the photo can be shown again through the settings menu.

## Gallery

Opens a gallery which allows for easy and fast navigation through your photos.

## Fit to frame/Fill frame

This toggles how the photo is shown.

The *Fill frame* option is the default. The photo is scaled so that it fills the whole screen. It will be centered around what is selected as the most important part. See the first picture below.

*Fit to frame* will make sure that the entire photo is shown on the screen. See the second picture below.



## Adjust photo

Allows you to adjust the position of the photo in the frame for an even better fit. Here you can also use  to rotate your photo, and you can use  to edit the caption on imported photos. For received photos, please ask the sender to edit the caption in the Frameo app.

## Interacting with videos

When a video is shown two additional controls are shown. One for play/pause of the video and one to control the volume level for video sounds.



Press  to start the video playback. Pressing



will pause the video playback.



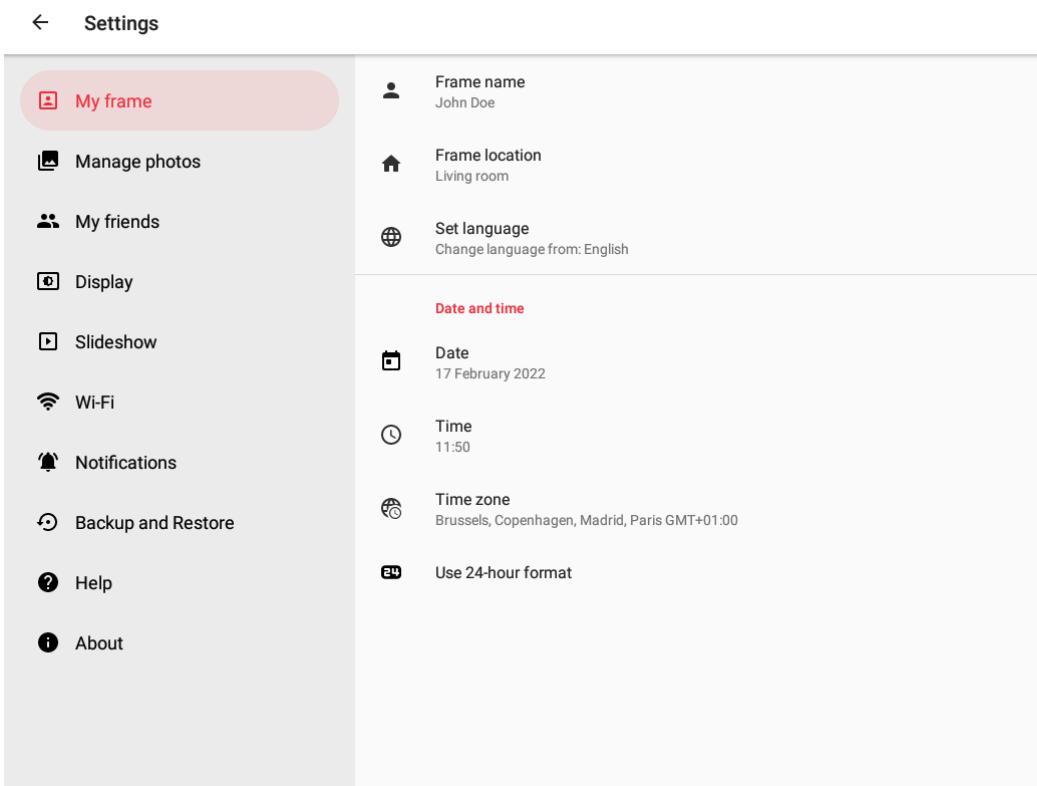
Press  to open the volume slider. Use the slider to adjust the volume level for video sounds.

Pressing  will mute the video while pressing  will not mute the video.



## **Settings**

Open the settings. You can enter the setting menu.



### **My frame**

#### **Frame name**

Changes the name of your frame. This is also the name that connected friends and family will see in their list of connected frames in the smartphone app.

#### **Frame location**

Changes the location of your frame. This is the location displayed on your friends' and family's list of connected frames which can help to distinguish frames from each other.

## **Set language**

Sets the language used on the frame.

## **Date**

Sets the date used on the frame.

## **Time**

Sets the time used on the frame.

Frameo will automatically try to set the correct date and time when connected to the internet.

## **Time zone**

Sets the time zone used on the frame.

## **Enable/Disable 24-hour format**

Enables, and disables, 24-hour time format.

## **Manage photos**

In the manage photos menu you can see how many photos are on your frame and the storage they use. You can also see the amount of storage left available on your device for storing new photos.

### **Show/hide photos**

Select which photos to hide by tapping them. Hidden photos will NOT be deleted from your frame and you can always select them to be shown again.

Use  to hide or show all photos.

### **Delete photos**

Select photos that you want to permanently delete from your frame by tapping the photo.

Use  to select or deselect all and  to permanently delete the selected photos.

### **Import photos**

Allows you to import photos from an external storage (e.g. microSD card).

Before you try to import photos, make sure you have an external storage (e.g. microSD card) inserted into your frame with the photos you wish to import.

Start by selecting the photos that you want to import onto your frame. Once selected tap the import button  to start the import process.

Use  to select or deselect all photos on the external storage (e.g. microSD card).

Use  to set the sort order of photos before import and  to order by ascending/descending.

## Export photos

Allows you to export photos from the frame to external storage (e.g. microSD card).

*The export function will export all photos on the frame as well as profile pictures.*

## My Friends

This list contains all the connected friends that are allowed to send photos to your frame.

### Change options for a friend

Click the options icon  to open the friend options menu. From here you can allow / disallow if a friend may share the code to the frame. If this is enabled the friend can retrieve and share the code to the frame from his/her app.

From the options menu you can also delete a friend, by pressing the DELETE FRIEND button. This will remove the friend from the list and thereby remove their permission to send photos to the frame. You will then be asked to confirm the removal and if you would like to remove all photos previously received from this friend.

### Add person

To allow a new person to send you photos, simply tap the add friend button  and share the presented code in whatever way you prefer.

## Display

### Brightness level

Adjust the brightness level of the screen.

### Sleep mode

Frameo offers a sleep mode which turns off the screen to reduce power consumption. The default setting is to turn off the screen at 23:00 and turn on the screen again at 07:00. To change this just set the sleep mode start/end time.

*Your frame is not powered down or in standby, so you will still be able to receive photos during sleep mode.*

## Slideshow

### Timer

Set the duration that a photo should be displayed before showing the next photo.

### Show caption

Set whether or not to display the captions that your friends have sent with the photo. Check to display captions. Unchecked to hide captions.

### **Fill frame**

Set the default frame photo setting. Check to set default to fill which makes the photos fit the device screen according to the most important part of the photo. Unchecked to make the photo fit inside the screen of the device, adding background bars on the sides or top/bottom.

### **Frame background**

Choose between several different frame background options to be shown as bars if the photo does not fill the screen.

### **Photo display order**

Sets the order in which your photos are displayed on the frame.

- By date taken: Photos are shown in order of when it was taken.
- By date received: Photos are shown in order of when it was received.
- Shuffle: Photos are shuffled and shown in a random order.

### **Reverse photo display order**

Sets if photos are displayed newest to oldest or oldest to newest.

### **Auto-play**

Enables/disables auto-play of videos in the slideshow. Videos can always be manually started regardless of this setting.

### **Video playback**

Determines how videos should be played when auto-play is enabled.

- Loop videos: The video will loop until the slideshow timer is up.
- Play once: The video will play once and show its thumbnail until the timer is up.
- Play once and continue: The video will play once and continue to the next photo, or video, once it completes.

### **Auto mute**

Enable to automatically mute the video volume after a short period of time of not interacting with the frame.

### **Video volume**

Adjust the volume level for video sounds on the frames.

### **Wi-Fi**

Set which Wi-Fi the frame connects to. If you are connecting to a network with a captive portal Connection status will say that Wi-Fi login is required and show . Tap this to open a login screen where you can enter credentials to access the network. The frame will power off in 10 minutes with no activity when the Wi-Fi is not set up and no activity.

## Wi-Fi details

Use ⓘ to show details about the current connected Wi-Fi.

## Reset Wi-Fi

Use ⚙ to delete all Wi-Fi information and restart your frame.

## Notifications

### Show notifications

Enables/disables whether notifications are shown in the slideshow (e.g. when a new photo is received).

### Notification volume

Adjust the volume level for notification sounds.

### Storage space

Enables/disables notifications shown when frame storage is low.

### Backup

Enables/disables notifications shown if automatic backup has failed.

### Network connection

Enables/disables notifications showing network connection status.

### New photos

Enables/disables notifications shown when receiving new photos.

### New friends

Enables/disables notifications shown when new friends are added.

### Software update

Enables/disables notifications shown when a software update has been installed.

### Feature news

Enables/disables notifications shown when new exciting features are added.

### Date and time

Enables/disables notifications shown if time or date is not set correctly.

## Backup and Restore

### Backup frame to external storage (e.g. microSD card)

Tap to make a backup of your photos, friends and settings. The time of the latest successful backup is also displayed here.

*Any existing backup on the external storage will be overridden!*

### **Automatic backup**

If checked, your frame will automatically take a backup within 30 hours of receiving new photos or making changes to your frame.

### **Restore from backup**

*Before you attempt to restore your frame, start by confirming that your backup is up-to-date. This is done by confirming the date under “Backup frame to external storage (e.g. microSD card)”. If e.g. the last backup is too old or if no backup is made, then press the “Backup frame to external storage (e.g. microSD card)” button to make a new backup.*

*NB: To keep both the old and the new frame operational at the same time after restoring from backup, please make sure that both frames are updated to the latest version beforehand.*

If you wish to restore a backup on a frame that has already been setup, then you must first reset the frame. This is done by pressing the “Reset frame” button. This will delete all data on the Frameo and reset the Frameo to its setup screen.

On the setup screen you can select the “Restore from backup” button which will restore your frame according to the backup.

If the “Restore from backup” button isn’t visible, then confirm that the external storage (e.g. microSD card) is correctly mounted.

### **Reset frame**

Removes all data from your frame.

*This will permanently remove all your photos, friends/connections and settings.*

## **Help**

### **Open source libraries**

Opens a list of open source libraries used in the app and their licenses.

### **Share anonymous analytics data**

Sharing anonymous analytics data helps us tremendously to improve the Frameo software. We understand if you do not wish to share this data with us. Keep it checked if you wish to help us improve Frameo. Set unchecked to deny the sharing of anonymous analytics data.

### **Guide**

Opens the quick start guide, that was shown when you first started the frame.

## **About**

### **Android version**

See what version of Android that is installed on the frame.

**Peer ID**

This is a unique ID for your photo frame. When contacting our support, please provide this ID with your message.

**MAC**

Shows the MAC address of your frame.

**Frameo version**

Shows what version of the Frameo software is currently installed on your frame.

**Up time**

Shows how long the photo frame has been powered on.

**Check for update**

Check if an update is available for your frame.

**Beta program**

If checked the device will join the Beta program where it will receive updates more frequently and before normal release devices.

**Privacy**

For more information regarding privacy, please visit <http://privacy.frameo.net>

**Support**

Please contact XXXXXX@, if you have any problems, and tell us your Peer ID(Setting-About-Peer ID)

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#### FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm distance between the radiator and your body: Use only the supplied antenna.