C8 mobile phone
Quick user guide

Mobile phone frequency bands in the Americas:
2G-GSM : 850MHz / 1900MHz
4G-LTE : B2 / B7/ B12 / B17

1 Entry

This User Manual has been published by the manufacturer. Corrections and corrections resulting from errors, inaccuracies in current information and improvements to the phone or software may be made without prior notice, but will nevertheless be included in newer versions of the user manual. More information and assistance can be obtained by visiting the website: randolf@hcmobi.com.hk . The manufacturer reserves all rights to the content contained in this manual.
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2 Technical Specifications

- Color display: 2.8" LCD 240 x 320 and 1.44" TFT LCD 128 x 128
- Large backlit keys
- SOS button (Emits an alarm and automatically calls and sends SMS to previously defined numbers)
- Speed dial numbers (2 – 9)
- Simple Menu, large font, can be enlarged
- Hands-free function
- Phone book - 500 entries
- Function of sending and receiving SMS and MMS
- Camera 0.3 Mpix
- FM radio, voice recorder, audio file player (MP3 / WAV / AMR)
- Video player (MP4 / AVI / 3GP)
- Calculator, alarm clock
- RAM + ROM: 48 MB + 128 MB
- Nano SIM
- card support: up to 32 GB
- 1400 mAh battery
- Standby time: 336 h *, talk time: 6 h*
- Weight of the handset with battery: 127g
- Dimensions: 110x57x20mm

*depending on conditions and mobile network signal

3 Contents of the set

- Mobile phone
- Desktop charger
- USB cable
- Battery
- Quick start guide

*For environmental reasons this package does not include a charger. This device can be powered with most USB power adapters and a cable with USB Type-C plug.

Note: it is recommended to keep the packaging, it may be useful for possible transport. Please keep the receipt, it is an integral part of the warranty.

4 Charger

Power deliver by charger must be between a minimum of 0,75 W required by radio device and a maximum of 10 W to achieve maximum charging speed.
The set includes a USB cable that allows you to charge from a USB port on your computer or connect a charger.

Charging speed depends on both the phone and the capabilities of the charger. However, your phone is the determining factor in the maximum power consumption, so it is recommended to use a high-quality charger.

5 Accessories

Use only batteries, chargers and accessories recommended by the manufacturer of this phone. Check what accessories are available from your seller.

6 Terms of use and safety

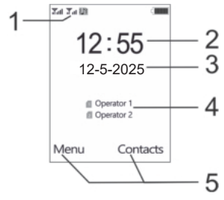
Note: Please read the following rules to minimize the risk of misuse of your phone.

- USE: the phone emits an electromagnetic field that may have a negative impact on other electronic devices, including medical equipment.
- You must not use the phone in areas where it is prohibited, e.g. in hospitals, airplanes, at gas stations or near flammable materials. Using your phone in such places may expose other people to danger.
- Do not use your phone without the appropriate kit while driving.
- The device and its accessories may contain small parts. Keep the phone and its components out of the reach of children.
- SERVICE: do not make any repairs or modifications yourself, any faults should be removed by a qualified service.
- CLEANING: the phone must not be cleaned with chemical or corrosive substances.

- HEARING AID: if the user has a hearing aid, carefully adjust the telephone volume and set the hearing aid sensitivity appropriately.
- ELECTRONIC MEDICAL EQUIPMENT: your phone is a radio transmitter that may interfere with the operation of electronic medical equipment or implants such as hearing aids, pacemakers, insulin pumps, etc. It is recommended to maintain a minimum distance of 15 cm between the phone and the implant. You can seek any advice on this matter from your doctor or from the manufacturers of this type of equipment.
- ELECTRONIC EQUIPMENT: To avoid the risk of demagnetization, do not leave electrical devices near your phone for long periods of time.
- WATER RESISTANCE: The phone is not waterproof. Please keep it in a dry place.
- DUST-PROOF: the phone is not dust-proof, do not use the phone in an environment with increased dust.
- DISPLAY: avoid putting too much pressure on the LCD display and using sharp tools, as this may damage it.
- Do not short-circuit the battery terminals with metal objects as this may result in explosion.
- The device must not be exposed to low or high temperatures, direct sunlight or high humidity. The device must not be placed near a heating installation, e.g. a radiator, radiator, oven, central heating stove, fireplace, grill, etc.
- Protect your hearing!

  Prolonged exposure to loud sounds may damage your hearing. Listen to music at a moderate level and do not hold the device close to your ear when using the speaker.
- If the device does not work properly, have it repaired at the nearest authorized service center or file a complaint with the seller. The manufacturer is not responsible for defects caused by the user as a result of improper use or non-compliance with the operating instructions.

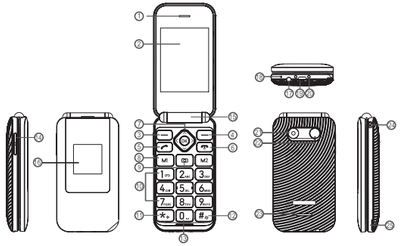
7 Display description



1. Icons showing functions (table below)
2. Time
3. Date
4. Operator name
5. Description of function keys

	Network signal		No SIM card / SIM card error
	No services		Lack of coverage
VoLTE	VoLTE service active	LTE	LTE coverage
2G	2G coverage		Airplane mode
	New SMS / MMS		A missed call
	Vibrate only (meeting profile)		Muted (silent profile)
	Active profile "Outdoors"	R	Roaming active
	Alarm active		Call forwarding enabled
	Battery full		Battery discharged
Icons may vary depending on software version		* The icon R also appears in national roaming when the subscriber uses the network of another operator	

8 Phone description

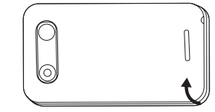


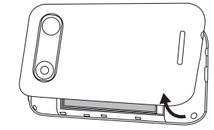
1	Call speaker	Active during conversations
2	Display	Displays ongoing processes on the phone in real time
3	Left function key	Performs the tasks described in the lower left corner of the display
4	Right function key	Performs the tasks described in the lower right corner of the display
5	Green handset	Press: answering incoming calls / call logs
6	Red handset	Press: reject / hang up calls, exit to desktop. Press and hold: turn the phone on / off.
7	Navigation key	The menu options can be changed by using the navigation keys
8	M1 and M2 key	Press: makes an outgoing call to a previously saved number
9	key	Press: start camera
10	Numeric keypad	Allows you to enter numbers / characters Key 1 – press and hold to call your voicemail. Key 2 ÷ 9 – press and hold to call previously programmed speed dial number.
11	* key	Pressing while editing text allows you to access special characters
12	# key	Pressing while editing text allows you to change the input keyboard. Press and hold to quickly change the profile i.e. normal / silent / meeting.
13	0 key	Press: enter 0 / space
14	Volume + / - key	Press: volume up / down. Mute the ringtone during an incoming call.
15	Rotating shaft	
16	External display	
17	Headphone jack	
18	Microphone	
19	Female USB-C socket	It allows to charge the phone's battery and connect it to a computer via a USB-C cable
20	Charging contacts	They enable charging using a desk charger
21	Camera	It allows to take photos and record videos
22	SOS key	Press and hold: triggers the SOS procedure
23	Speaker	Active for multimedia / ringtones
24	Lanyard	It allows to mount a lanyard
25	Opening the battery cover	

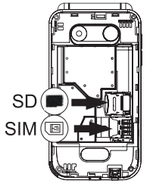
9 Preparing your phone

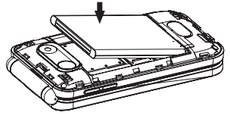
9.1 Installing the SIM card, SD card and battery

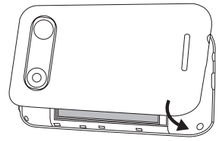
The phone supports Nano SIM cards (4FF). Using other SIM cards may damage the card or phone. You will receive a SIM card from your operator. Keep the SIM card out of the reach of children. Any abrasion or bending can easily damage the SIM card, so be especially careful when inserting, removing and storing it.
Note: Do not insert or remove the SIM card while the phone is connected to the charger. Before removing the battery from your phone, make sure your phone is turned off.
Insert the SIM card into the slot with its gold-plated connectors facing down, optionally install a long SIM card or a micro SD memory card. Install the battery. See the drawings below:



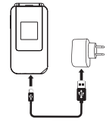








9.2 Connecting the power supply and charging the battery



To ensure proper operation of the phone, use only the charger and battery recommended by the manufacturer. Using a battery from a third-party source may damage the phone and void the warranty.

Connect the cable plug to the USB Type-C port on the phone and the other USB connector to the power supply. Plug the power supply into a power socket.

Charging battery icon will appear on the display. This will be a sign that the battery is properly connected and therefore the charging process has started.

When the battery is charged, the message "Charging completed" will appear on the display and the icon showing the battery charge level will stop flashing in the notification bar.

If the battery is discharged, the phone will automatically turn off. Do not leave the battery discharged for a long time, otherwise it may adversely affect its quality and service life.

Attention! In order not to damage the battery and the phone, you should: check that the battery is installed correctly before charging and do not remove the battery during the charging process. In case of long-term discharge, after connecting the battery to charge, wait a few minutes before turning on the phone. The battery must not be stored near heat sources. Overheating can cause physical damage to the battery.

Attention! Power socket must be located near device and easily accessible.

9.2.1 Desktop charger

First, connect the USB-C cable to the desktop charger, and then connect the power, supply to the mains socket. The phone should be inserted into the charger so that the contacts located at the bottom of the housing align with the contacts located in the desktop charger.

9.2.2 Low battery warning

When the battery is low, the phone will alert you to the need to connect to charge with the message "Low battery" and with an acoustic signal (if warning sounds have been enabled in the profile).
To disable / enable the warning sound, go to: Menu > Settings > Profiles > Options > Settings > Other alert rings > Battery low alert.

10 Turning the phone on and off

To turn on the phone, press and hold the red handset key. After a while, the display should light up. After switching on, the display will show a field for entering the PIN code (if SIM card security is enabled). After turning on, the phone automatically searches for the network. If the phone detects an authorized network, the signal strength symbol will appear on the screen. If the network is not found, you can only make emergency calls or use non-communication functions.
To turn off the phone, press and hold the red handset key and then confirm by pressing the OK key.

11 Security codes

11.1 PIN code

This is your SIM card's private identification code and is provided by your operator.
The PIN2 code is provided by the operator with the SIM cards.
Some SIM cards do not support this code.
Entering the incorrect PIN code 3 times in a row will block the SIM card. It can be unlocked using the PUK code. For more information about this, please contact your network operator.

11.2 Phone lock

The phone lock code prevents others from using your phone without authorization (the original phone code is 0000).
Using your phone code, you can block others from using selected settings on your phone.

12 Entering text

To write text, press the appropriate key until the desired letter is displayed.
Spacebar – press the 0 key.
Period, comma and other characters – press the 1 key several times.
To enter a symbol or special character, press ✱.
You can change the input method by pressing the # key. Available are:

- Abc – after the dot a capital letter,
- abc – lowercase letters,
- ABC – capital letters,
- 123 – digits.

13 Making calls

In standby mode, enter the phone number you want to call.
Press the right soft key "Delete" to delete invalid data entered.
Once you have entered the correct number, press the green handset, to make a call.

1. Dialing extensions.

Some extensions cannot be reached directly and it is necessary to first call the telephone exchange or trunk and then dial the extension number.

2. Making an international call.

For international calls, you must enter "00" or "+" before the number. To enter "+" use the "✱" key.

3. Dialing a number from the phone book.

Enter Contacts via the Menu, use the Up / Down navigation keys to find a contact or enter part of the name you are looking for. Press the green handset.

4. Dialing a number from the call history.

Enter the Call Log (press the green handset in standby mode or enter via the menu), use the Up / Down navigation keys to select the desired contact. Press the green handset.

5. Speed dialing – keys 2 – 9.

In standby mode, press and hold the appropriate key to make a call.

13.1 Answering calls

To answer an incoming call, lift the flap or press the green handset.
To reject an incoming call, press the red handset.

14 SOS button

You can enable or disable the SOS button. To do this, select Menu > Settings > SOS > Status.
To activate the SOS procedure, with the display illuminated, press and hold the SOS button.

Remember! *If you receive a voicemail while trying to make an emergency call to a given number, the phone will assume that the call has been established and the SOS procedure will end.*

14.1 SOS message

You can change the contents of the SMS message that is sent in the alarm procedure. By default, the text is: *"Please help me!* ".
To change the content of SOS message, select:
Menu > Settings > SOS > SOS message setting Enter the correct text and press "Save".

14.2 Disabling the SOS alarm

You can turn on / off the alarm sound when making an SOS call. To do this, select: Menu > Settings > SOS > SOS setting

15 Emergency number

You can directly dial the emergency service number 112 without a SIM card. The number 112 is the European Emergency Number.

16 Simple dialing

To assign a number to a key, in Menu select:

Select, which key you want to assign a number to and press Options > Edit. Enter the number or select a number from your contact list, press OK to save.

17 M1 and M2 key

The M1 and M2 keys allow you to quickly make an outgoing call to a previously defined number. To assign a number to a selected key, go to Menu > Settings > Speed dial > M1 / M2 Key.

18 SMS and MMS messages

The phone allows you to send and receive SMS text messages and MMS multimedia messages. When the icon appears on the screen, it means that there is at least one unread message.
To read the message, select Menu > Messages > Inbox in standby mode. When your inbox is full, you will see a message saying your message memory is full. Delete messages from your inbox to resolve the issue.

18.1 Writing and sending messages

1. In the Menu, select Messages,
2. Select Write message,
3. Add a contact from phone book or enter the desired number,
4. Press the Down key to go to message entry, enter your message,
5. Press Options > Send.

If you want to send a message to several people, when entering the number, add another number after a semicolon or add numbers saved in the phone book.
To save the message, press Options > Save as draft (the message will be saved in the Drafts folder).
Press Options > Add to insert information about a contact saved in the phone book, add a photo, add an emoticon, insert a template, etc.

18.2 Reading and responding

When the unread message icon appears on the display or you want to read received messages, select in the Menu:
Messages > Inbox > Search for the desired message
Press the Options key:

- Open – display the message,
- Reply – sending an SMS/ MMS message to the sender,
- Delete – delete the current message,
- Delete all – delete all messages from the inbox,
- Call – making a call to the sender,
- Move – change where messages are stored,
- Mark – ability to mark selected messages,
- Sort – change the message sorting category,
- Add sender to – ability to add a sender to the phone book,
- Delete repeated number – select and delete messages from one sender,
- Add to blacklist – the ability to add a number to the blacklist, which will result in blocking calls and text messages for this phone number.

19 Voicemail

Voicemail is an operator service that allows us to leave voice recordings when someone fails to reach us. To find out more, please contact your operator. You may receive your voicemail number from your service provider. Select the number: Menu > Messages > Voice mail server, then enter the voicemail number.
After holding down key 1 on the keyboard in standby mode, the voicemail will be activated.

20 Language

Menu > Settings > Phone settings > Language settings > Display language.
Allows you to change the language of the phone menu.

21 Black list

Menu > Settings > Call settings > Blacklist > Blacklist settings:

- Audio call interception,
- Message interception.

When the option is activated and numbers are added to the blacklist, the phone automatically rejects calls and/or text messages from numbers entered on the list.

22 Camera

To take a photo, press the key. Zoom in / out using the up / down navigation keys.

To view photos taken select:

Menu > Multimedia > Image .
Photo viewer allows you to play image files saved in png and jpg formats.
To open image, press OK. Browsing through next images is done using up / down navigation keys.

23 FM radio

Menu > FM radio

To turn on the radio on / off, press the OK key. Use the volume + / - keys to increase / decrease volume. To search for channels, press Options > Auto search and save. Once you have found the channels, you can select one of them by pressing Options > Channel list > select one channel > Options > Play. To enable radio playback, in the background, press the red handset or Options > Background play. If a headset is connected to the phone, the radio can be played through speaker, to do so press Options > Open speaker.

Attention! The quality of the received signal depends on where you are. The reception of radio stations is influenced by many external factors that may cause poor reception quality, but this is not a basic for a complaint about the product.

24 Airplane Mode

To enable Flight mode (mobile network services disabled), select:
Menu > Settings > Phone settings > Flight mode > Activate

To turn off flight mode, select a different profile.

25 Phone personalization

25.1 Sound profiles

To change sounds, select: Menu > Settings > Profiles > Options > Settings.

To quickly change the ringtone volume in standby mode, use the side volume keys to set the volume from 0 to 9 (volume cannot be changed in Silent and Meeting modes).

To quickly change the call volume, use the side volume keys during a call, to set the volume from 1 to 9, the settings will be remembered for the future.

25.2 Font size

To change the menu font size select:
Menu > Settings > Display > Font size.

25.3 Setting shortcuts

Menu > Settings > Phone settings > Shortcut settings.

26 Battery information

The phone has a battery that can be recharged using the charger included in the set.
The operating time of the phone depends on various operating conditions. The shorter work time is significantly influenced by how far we are from the relay station and the length and number of conversations. While moving, the phone constantly switches between relay stations, which also has a significant impact on the operating time.
After several hundred charges and discharges, the battery naturally loses its properties. If you notice a significant loss of performance, please purchase a new battery.
Only use batteries recommended by the manufacturer. Do not leave the charger connected for longer than 2 - 3 days.
Note: Do not keep the phone in places with too high temperatures. This may have a negative impact on the battery and the phone itself.
Never use a battery with visible damage. This may result in a short circuit and damage to the phone. The battery must be inserted according to polarity.
Leaving the battery in places with excessively high or low temperatures will reduce its service life. The battery should be stored at a temperature of 15°C to 25°C. If a cold battery is inserted into the phone, the phone may not function properly and there is a risk of damage.

27 Environmental information

Note: this appliance is marked in accordance with European Directive 2012/19/EU with the crossed-out waste bin symbol.

Such marking informs that this equipment, after its period of use, cannot be disposed of with other household waste.
Note: this equipment must not be disposed of as municipal waste!!! The product should be disposed of through selective collection at points prepared for this purpose.
Proper handling of waste electrical and electronic equipment helps to avoid harmful consequences for human health and the natural environment resulting from the presence of hazardous components and improper storage and processing of such equipment . To enable the recycling of materials used in the production of phone packaging, apply the rules for sorting materials established locally for this type of waste.

The set includes a Li- ion battery. Used batteries are harmful to the environment and should be stored at a specially designated point, in an appropriate container, in accordance with applicable regulations. Batteries and accumulators must not be disposed of as municipal waste, they should be taken to a collection point.

DO NOT THROW BATTERIES OR ACCUMULARS INTO FIRE!

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FCC Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonableprotection against harmful interference in a residential installation. This equipment generatesuses and can radiate radio frequency energy and, if not installed and used in accordance with theinstructions, may cause harmful interference to radio communications. However, there is noguarantee that interference will not occur in a particular installation. If this equipment doescause harmful interference to radio or television reception, which can be determined byturning the equipment off and on, the user is encouraged to try to correct the interference byone or more of the following measures:
Reorient or relocate the receiving antenna.
Increase the separation between the equipment and receiver.
Connect the equipment into an outlet on a circuit different from that to which the receiver isconnected
Consult the dealer or an experienced radio/TV technician for help.
The device has been evaluated to meet general RF exposure requirement. The device can be usedin portable exposure condition without restriction.

Specific Absorption Rate (SAR) information:

This device meets the government's requirements for exposure to radio waves. The guidelines ar e based on standards that were developed by independent scientific organizations through perio dic and thorough evaluation of scientific studies. The standards include a substantial safety margi n designed to assure the safety of all persons regardless of age or health. FCC RF Exposure Inform ation and Statement the SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Dev ice types: Mobile phone (FCC ID:2A7QY-C8) has also been tested against this SAR limit. This device was tested for typical body-worn operations with the back of the device kept 5mm from the bo dy. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 5mm separation distance between the user's body and the back of the device. The use of belt cli ps, holsters and similar accessories should not contain metallic components in its assembly. The u se of accessories that do not satisfy these requirements may not comply with FCC RF exposure re quirements, and should be avoided.