



USER MANUAL

Wireless Earbuds

Specification:

1. Bluetooth Version: BT5.1+EDR
2. Support: HSP/HFP/A2DP/AVRCP
3. Transmission Straight line Range: 99 feet (If there is a turn or an obstacle, the signal will be disturbed)
4. Distortion: <1%
5. Headset Playback Time: Approximately 42 hours (High quality music and high volume may accelerate battery consumption); (60% volume: 38hrs playtime 80% volume: 34hrs playtime 100% volume: 30hrs playtime)
6. Headset Charging Time: Approximately 3 hours;
7. Charging Case Charging Time: Approximately 3 hours
8. Headset Battery Voltage /Capacity: (Li-Pol battery inside) 3.7V/180mAh
9. Charging Case Battery Voltage /Capacity: 3.7V/1000mAh

The Headset have a playtime of 42 hours on a single charge. The charging case can recharge the Headset 4 times, so you can get 180 hours total playtime from a fully charged charging case.

Please remove the protective film from the charging case before using the Headset for the first time.

How to Charge Correctly

Charge With USB C cable: Connect the USB C cable to a power source in order to charge the Headset and charging case together.

- **Charging Case:**
Charging in Progress: The case digital display number flashes from 1 to 100.
Fully Charged: The case's digital display number is 100,
- **Headset:**
Charging in Progress: The Headset indicator light is red & the charging case's display bars increase from the first to the fourth gradually.
Fully Charged: The Headset' red lights will disappear & the charging case's display columns will disappear.

Charging case charges the Headset without connecting to USB C cable

- **Charging Case:**
Charging in Progress: The digital display number from 100 to decrease
Charging Complete: The digital display numbers disappear.
- **Headset:**
Charging in Progress: The Headset indicator light is red & the charging case's display bars increase from the first to the fourth gradually.
Fully Charged: The Headset' red lights will disappear & the charging case's display columns will disappear.

◆ The ear hooks are easily deformed after wearing the headset for a long time.
When you put the headset into the charging box, please press the headset so that the mold shapes of the headset and the box are exactly matched, In order to ensure that the headset can be charged well.

(If you don't see red light on the Headset, please use alcohol to wipe the Headset' charging ports and the charging case's charging pins. Ensure the pins between the Headset and the charging case is connected securely.)

◆ Note: If the Headset is fully charged by the charging case, when you plug the USB C cable, the red lights on the Headset won't display -This is normal,because the Headset doesn't consume any battery power. This design saves the battery of the Headset and the charging case. You can use the Headset to listen to music as normal.

◆ If you use a compatible wireless charger to charge the charging case, please place the case in the sensor area of the wireless charger's pad. Otherwise the case won't be charged or charging very slowly.

Power on:
Method 1: Take the Headset from the charging case, it will turn on automatically and enter into pairing mode.
Method 2: When the Headset is powered off, press the Headset buttons for 3 seconds. (The indicator lights on the Headset will turn blue for 1 second).

Power off:
Method 1: Put the Headset back into the charging case.(The Headset' indicator lights will turn red)
Method 2: When the Headset is powered on, press the Headset buttons for 5 seconds.(The indicator lights on the Headset will turn red for 1 second).

Functions	Operation on Separate volume +/-
Volume +	Click Once (the Headset + button)
Volume -	Click Once (the Headset - button)
Next Track	Long Press 1s (the Headset + button)
Previous Track	Long Press 1s (the Headset - button)

Functions	Operation on Separate volume +/-
Enable Mute	Long Press 1s Volume "+" with voice "beep"
Disable Mute	Long Press 1s Volume "-" with voice "beep"

This operation of the mute function can only be enabled during a call

◆ Q: How do i Adjust the Volume ? the volume is a little low ?
A: After you pair the Headset with your phone.
First, If your phone is **IOS SYSTEM**, Please Click Once of Headset "+" button.
Second, If your phone is **Android SYSTEM**, Please Firstly Click Once of Headset "+" button, then Add up the Volume by Your phone.
Because iPhone and Android have different system protocols, so the control procedures is different.

Pairing
1. Take Headset from the charging case.
2. You will notice the Headset's indicator light flashes red and blue.
3. Open the bluetooth of your device, search for and click on the model "A14", the Headset will pair successfully with your device.

◆ Q: How to pair with 2 devices?
A: 1.Take Headset from the charging case.
2.You will notice the Headset's indicator light flashes red and blue.
3.Open the bluetooth of your 2 devices, search for the model, and click the pairing model "A14" on the 2 devices **at the same time**.
4.Then you will notice one headset pairs with 2 different devices successfully.

1.When there has a call coming, please click the Headset button to receive the call, not receive the call by touching phone, otherwise the call will go through the phone, not Headset.
2.If the call is received by phone, you can choose the "audio" of the call page to change the call way.
3.After the call received successfully, if you think the volume is low, you can add up the volume by Headset' function or phone.

If some functions of the Bluetooth Headset is not available with your phone app, Please check if the phone's operating system is compatible with the app. Also, you can:
- update your app version
-download a different app
-update your phone's operating system

Tips to use the Headset well:

◆ Q: The Headset can't be charged by the charging case?
A: Firstly,Confirm that the charging case has power
If the power level of the charging case is low or empty, the charging case can't recognize the Headset when you put it, Therefore, the Headset cannot be charged.. If the charging case can't be charged normally, Please **try different USB C cable to charge**.

Secondly: Ensure that you have removed the plastic film used to protect the Headset during shipping from the charging case.
Thirdly: Use alcohol to wipe the charging ports of the Headset as well as the charging pin of the charging case. Allow to dry before replacing the Headset into the case.
Fourthly: When putting the Headset in the case, ensure that the Headset match the model of the case exactly, and **press down the Headset after placing them into the charging case**.
After a long time of wearing, the ear hooks is easily deformed, which leads to incomplete contact between the charging port and the thimble of the compartment. This can result in a failure to charge.
Fifthly: Ensure that the charging pins in the charging case don't go down.

Only the Headset is being successfully charged when the Headset indicator light is red and the charging case's digital display bars move up and down.

Note: If your device can't find the bluetooth model of "A14", close and reopen the Bluetooth option and search again.

◆ We can't pair the headset with the device, how to solve it?
Reset the Headset to factory setting
A: Forget the original "A14" Bluetooth model from all of your device, and close your device's bluetooth.
B: Turn off the Headset. If the Headset is not off, hold down the Headset buttons for 5 seconds and let them power off. The Headset indicator lights will be red for 1 second.
C: **Then hold down the Headset buttons for 9 seconds, Release the button after you see the headset flashing blue lights for the second time.**
(The whole Indicator lighs change process:
1. The indicator lights of the Headset flash blue
2. The indicator light of the Headset flashes blue and red.
3. The headset doesn't have any light
4. The headset flashes blue light again(release the button at this step)
D: you will notice the headset flash red and blue light.
E: Open the Bluetooth of your device. search and click the model of "A14", then this headset connect successfully.

Reminder:Before selling the product, we tested different models of mobile phones, because the configuration of each mobile phone is different, like bluetooth setting, microphone,etc,so when you use our headset to make a call, the call effect will also get different results according to the different mobile phones. This is normal.

Note:
◆ Please charge the Headset and the charging box at least once every 3 months, If you won't use the Headset for an extended period of time, fully charge the charging case and then disconnect it from the power source.
Find us to get any helps, warranty
Web: zukumu.top
Email: zukumuservice@gmail.com

After you contact us, If you do not receive a timely response from us, check to see if our email is in your spam mailbox.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.