

Smart Plug User Manual

CRAIPW102	
Color	White
Electrical Rating	120V AC/60Hz/10A load 1200W general use
Working Temp	-20~50℃
Wi-Fi Requirement	2.4GHz Only
App support	iOS/Android

Panel Layout

1.Smart Plug    2.On/Off switch    3.Indicator light

Setting CRESTIN App

1.Download the "CRESTIN" APP from App Store or Google Play Market or scan the QR code and install the "CRESTIN" for either iOS or Android.

Download on the App Store  
GET IT ON Google Play

2.Once downloaded the app will ask you to register your account.  
3.Type your email, click and verification code will be sent to your email.  
4.Type verification code to complete registration.

How to connect smart plug with CRESTIN APP in auto scan mode

1.Turn on the smart phone or other devices function and ensure the smart phone or other devices network is ON.  
2.Before connecting, please make sure your smart phone or device is connecting with your home Wi-Fi 2.4GHz successfully.  
3.Open the application, click "+" to select "Auto Scan Mode", and then start to automatically scan products that can be connected.  
4.Once connect the App will prompt the connection, then click "Done".  
5.Now you can control the smart plug through CRESTIN App.

1 Into the home page

2 Select Auto Scan Mode

3 Enter the Wi-Fi password

封面

CRESTIN

Made in China

4 Distribution network succeed

How to add device using the gateway function

Method 1 : First add device with a mobile phone and bind it to the gateway (recommended, efficient).  
Method 2 : Directly use gateway discovery to add devices.  
The following steps will be added using a Smart Lock as an example.

Method 1

1.Turn on the function of the mobile phone (required).  
2.Set the Smart Lock enter the state of waiting for network distribution. (If your phone has already added this Smart Lock, please skip this step).  
3.Discover and add devices. (If your phone has already added this Smart Lock, please skip this step).  
4.Enter the gateway interface and choose to add an existing device.

Method 2

1.Enter the gateway function interface and choose to add a new device.

Method 2

2.Set the Smart Lock enter the state of waiting for network distribution.  
3.Discover and add devices.

Troubleshooting and FAQ

**1.What devices can I control with the Smart Plug?**  
You can control lights, fans, portable heaters, and any small appliances in accordance with the Smart Plug's specifications.  
**2. What should I do when device configuration process has failed?**  
You could:  
• Check whether the Smart Plug is powered on or not.  
• Check whether your mobile device is connected to 2.4 GHz Wi-Fi network.  
• Check your network connectivity. Make sure the router is working properly.  
If the router is dual-band router, please select 2.4G network and then add Smart Plug.  
Enable the router's broadcasting function.  
Configure the encryption method as WPA2-PSK and authorization type as AES or set both as auto.  
Wireless mode cannot be 11n only.  
• Check for Wi-Fi interference or relocate the Smart Plug to another location within the signal range.  
• Check whether the router's connected devices reach the amount limit. Please try to turn off some device's Wi-Fi function and configure Smart Plug again.

• Check if router's wireless MAC filtering functions in enabled. Remove the device from filter list and make sure the router is not prohibiting Smart Plug from connection.  
• Make sure the password of your Wi-Fi network entered in App is correct when adding Smart Plug.  
• Make sure the Smart Plug is in ready for App Configuration: the indicator light is quick blinking blue (twice per second).  
Repeat the App-configuration process.  
Factory reset the Smart Plug and try to add it again.  
**3. Can I control device through 3G/4G/5G cellular networks?**  
The Smart Plug and the mobile device are required to be under same Wi-Fi network when adding the Smart Plug for the first time. After successful device configuration, you can remotely control the device through 3G/4G/5G cellular networks.  
**4. How can I share my device with family?**  
Run the App CRESTIN, go to "Profile" -> "Device Sharing" -> "Sent" -> "Add Sharing", now you can share the device with added family members.  
**5. How to create a group?**  
Run the CRESTIN, go to "Profile" -> "Create Group". Select the plugs you want to team up.

封底

尺寸：51×85mm（成品）

材质：105g铜版纸

工艺：风琴折页

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#### FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm distance between the radiator and your body: Use only the supplied antenna.