USER MANUAL

Version 1.0

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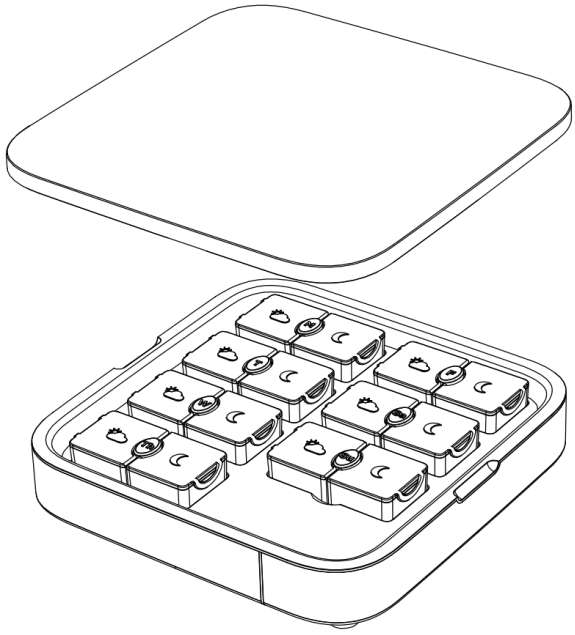

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Product Information

PRODUCT NAME	LOBA “AT HOME” PILL ORGANIZER
SKU	LATH0001B/ LATH0001W
DESIGNED IN	VANCOUVER, CANADA
MANUFACTURED IN	CHINA

Intended Use

Loba offers you an organized, intuitive, and customizable way to store and take your vitamins, medication, and supplements (collectively referred to herein as “medication”). It is our plan to continue innovating and introducing new features that will further optimize your wellness routine, and these new features will form part of the Services and be covered under these Terms. While we recommend the Pill Organizer and the App be used in tandem to provide maximum functionality, any of the Services may be used individually.

You must be at least 18 years of age in order to access or use our Services. You may only use the Services in accordance with these Terms, and in the manner described by the instructions, safety labeling, or other literature provided to you with our Services and products.

Medical Disclaimer

Loba is not a healthcare service provider. Our Services are strictly tools to assist with your daily healthcare routines and habits. Our Services will not diagnose, treat, cure or prevent any injury or disease, nor will they verify the effectiveness of any medication, treatment or supplement. **Please consult a healthcare provider before using our Services, and before taking any medication.**

None of our Services should be construed as medical services or as a substitute for any healthcare services. The Pill Organizer is not a medical device, and none of the information or features provided by any of the Pill Organizer, Website or App should be construed as medical advice or a suitable substitute to the advice or services of a physician, naturopath, nurse, pharmacist or other professional trained in healthcare services. All Services are provided “as is” and should be used at your own risk. Without limiting the generality of the foregoing, this includes any information or news provided on the Website or App about a healthcare condition, or about a medication’s properties, uses, or potential side-effects.

Never disregard medical advice or delay seeking medical attention because of any information or correspondence you receive from or as a direct or indirect result of any of the Services. If you have any questions or concerns about the medication or supplements you consume, or about your personal health, consult a medical expert.

OUR SERVICES ARE NOT INTENDED FOR EMERGENCY USE. DO NOT USE OUR PILL ORGANIZER TO STORE OR DISPENSE A LIFE-SAVING MEDICAL TREATMENT OF ANY KIND, OR ANY OTHER TYPE OF EMERGENCY TREATMENT. DO NOT USE OUR SERVICES IN THE EVENT OF OR IN CONNECTION WITH, IN ANY WAY, A LIFE-THREATENING EVENT, CONDITION OR ILLNESS. IF YOU EXPERIENCE A MEDICAL EMERGENCY DIAL 911 OR CONTACT A HEALTHCARE PROFESSIONAL IMMEDIATELY.

Terms of Use

IMPORTANT: Please visit our website to view Terms of Use prior to use of this product.

These Terms govern your access and use of the Services (as the term is hereinafter defined) and constitutes a binding legal agreement between you and Loba Wellness Inc. These terms also specifically incorporate by reference our Privacy Policy, available at the following link – www.shoploba.com/policies/privacy-policy.

By your use or continued use of the Services, or by indicating that you have read and accepted these Terms when provided the option to do so, you are accepting and agreeing to be bound by the terms and conditions contained herein. Please read these Terms carefully. If you do not agree to these Terms or our Privacy Policy, you do not have the right to use the Services and must discontinue all use of the Services immediately.

Privacy Policy

IMPORTANT: Please visit our website to view our Privacy Policy prior to use of this product.

This Privacy Policy is designed to be read in connection with our Terms of Use, which is available at www.shoploba.com/policies/terms-of-service. By accessing or using our Services, you agree to be bound by both our Terms of Use, as well as this Privacy Policy. In the Privacy Policy, we go into full detail about our privacy practices and how we collect information, including your rights as a User. Unless otherwise defined in this Privacy Policy, all capitalized defined terms have the meanings ascribed to them in the Terms of Use.

Safety and Precautions

- Electrical products and water don’t mix. Keep Loba dry and away from taps, sinks, showers and tubs.
- Do not store Loba on soft surfaces such as a bed or couch, on carpet, or near any fabrics or flammable objects.
- Loba should not be use or stored in extremely humid environments.
- Unplug Loba when traveling or not home for an extended period of time.

Using your Loba

Loba Set Up

1. To begin using your Loba device, please download the **Loba App** from the App Store (iOS) or Google Play (Android).
2. **Open the App and follow the prompts to create an account, set-up your personal profile, and connect your Loba.**

Connect your Loba

1. Plug your Loba device in using the provided USB cable.
2. Ensure Bluetooth is enabled on your mobile device.
3. Make sure you are connected to a **2.4G** network Wifi on your mobile device.
4. Loba will begin pulsing **BLUE** to indicate it is in Bluetooth pairing mode.
5. In the **Loba App,** select Loba from the dropdown menu on your phone. **Click Continue.**
    a. **Don't see Loba listed?** Ensure Loba is pulsing **BLUE.** If it is not, press the Bluetooth connection button on the underside of your Loba to enter Bluetooth pairing mode. Loba will pulse **BLUE** when in Bluetooth pairing mode
6. Next, you will be prompted to scan the unique QR code on the bottom of your Loba device.
7. Enter the Wifi password for your 2.4G network on the Loba app.
8. When successfully connected to Wifi, Loba will glow **WHITE**.

Choosing your Plan

During onboarding you can select which app subscription you'd like to sign up for. If at any time you'd like to change or upgrade, you can:

1. From the Home screen on the **Loba App**, click on the hamburger menu.
2. Tap "Manage My Plan"
3. Select which plan you'd like to activate.
4. Tap "Confirm".

Reconnecting/Adding a Loba

If you did not connect a Loba to the **Loba App** upon onboarding, you can go into the app at any time and connect your device.

Connecting

1. From the Home screen on the **Loba App**, click the hamburger menu.
2. Tap on "My Loba".
3. Select "Connect Loba"

4. Follow the prompts in-app.

Changing Loba's Wifi Network

1. From the Home screen on the **Loba App**, click the hamburger menu.
2. Tap on My Loba.
3. Select "Connect Loba"
4. Follow the prompts in-app to connect to Bluetooth and change Wifi network credentials.

Editing your Profile

1. From the Home screen on the **Loba App**, tap the hamburger menu.
2. Tap the "person" icon in the top of the flyout menu.
3. Simply tap any of the following to edit:
    a. Name
    b. Age
    c. Pronouns
    d. Email
    e. Password
    f. How I Use Loba
    g. My Plan

Changing your Schedule

To change your Morning, Evening, or Weekly Organizing reminders:

1. From the Home screen on the **Loba App**, tap "My Schedule" in the bottom navigation.
2. Select which reminder you would like to change.
3. Make edits.
4. Click the "Save" button.

Adding Pills

Adding pills to the **Loba App** will activate reminders for your morning or evening scheduled times, and/or allow you to set custom pill times if you've upgraded your subscription to Loba Premium.

Add a morning or evening pill

1. From the Pill screen, click the + button
2. Type the pill name.
3. Select whether you will take this pill in the morning, the evening, or both.
4. Tap "Save"

Add a pill with a custom time (Loba Premium Feature)

1. From the Pill screen, click the + button
2. Type the pill name.

3. Select whether you will take this pill in the morning, the evening, AND/OR at a custom pill reminder time.
4. Select the custom colour you would like Loba to glow specifically for this pill.
5. Tap “Save”.

Edit a pill

1. From the Pill Screen, simply tap the pill you would like to edit.
2. Make your edits.
3. Select “Save”

Delete/remove a pill

1. From the Pill Screen, simply swipe left on the pill you would like to remove
2. Tap the red garbage pail icon.
3. Select “Yes, confirm” or “No I change my mind”.

Logging your Pills

There are three methods to log that you’ve taken your pills. With each of these methods, Loba’s light will turn off once action has been taken.

By removing the lid of your Loba device

When you remove the lid of your Loba device, sensors inside communicate with the app and notify the app that you have taken your pills. Loba’s LEDs will turn off.

Via Loba App push notifications

1. On your mobile device, click on the push notification that pops up on your screen.
2. The **Loba App** will launch and a full screen notification will appear.
3. Click “Done!” to log that you’ve taken your pills.
4. Loba’s LEDs will turn off.

Via the Loba App Home screen

1. From the Home screen, click the + on the “Time to take your pills” notification.
2. A full screen notification will appear.
3. Click “Done!” to log that you’ve taken your pills.
4. Loba’s LEDs will turn off.

Adjust App Settings

Notifications

To change or view notification settings:

1. From the Home Screen on the **Loba App**, tap on the hamburger menu.
2. Tap the “cog” icon in the top of the flyout menu.
3. View or edit reminder types.

You can also manage push notifications from your mobile device settings.

App Colour Scheme (Loba Premium Feature)
To change your app colour scheme between Light and Dark:

1. From the Home Screen on the **Loba App**, tap on the hamburger menu.
2. Tap the “cog” icon in the top of the flyout menu.
3. Change your colour scheme by tapping on the desired version.

Technical Specifications

Loba Pill Organizer

Rated voltage	5VDC Wall charger 120VAC, 50/60Hz
Rated current	2A
Power	10W
Max clock frequency	240 MHz
Protection against electric shock	3
IP Rating	40
Pill capacity	10 standard sized pills per side of each daily compartment (Morning and evening) 20 standard sized pills per day
Pill size	“00”, industry standard size pill

FCC Statement:

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. —Consult the dealer or an experienced radio/TV technician for help.

RF Radiation Exposure Statement:
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

Troubleshooting

Common questions and solutions:

1. I’m having trouble connecting to my Loba device

2. I’m getting an error message when trying to upgrade to Premium:
    - “It looks like you're already subscribed to Premium from another Loba account.”

3. I’m going to be traveling, how do I change time zones for my reminders?

4. The home screen is blank and says “No data found”.