



User Manual **Q4**

CHANNELS DASHCAM



REGISTER WITHIN THE FIRST 30 DAYS

Scan this QR Code Using your iPhone or
Andriod's Camera to start your Product
Registration.

Or visit the link using mobile or PC/MAC:
peztio.com/apps/product-registration

WATCH GUIDE VIDEOS



Scan the code with your cellphone
or visit the link:

https://youtube.com/playlist?list=PLUKmX2ADhfGF1ag6rdIxm_r_qEHSrzn7uj

Watch GUIDE VIDEOS to learn & understand
all the features so you can get the maximum
benefit out of it.

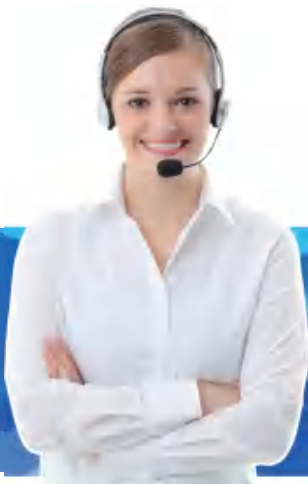


EXPERIENCING PROBLEMS?

- ▶ Item not as describe?
- ▶ Damaged or defective?
- ▶ Missing item?
- ▶ Any issues what so ever?

Contact us before returning

We will do our best to help.



Customer Service

Hours: Mon - Fri 9am-5pm PST
reply in just 24 hours

Contact us : support@arifayz.com



Scan the Code to Email us



Scan to Text US

Email Us



Response in just 24 hours
support@arifayz.com

WhatsApp
Us



Response in just 12 hours
(Scan the second code)

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MOST IMPORTANT

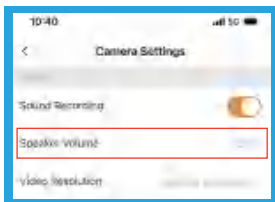
- Please select the correct dash cam WiFi name when connect it:
WiFi name: **Peztio-Q4-******
Password: **12345678**
- Must use only Brand Name, U3 Class 10 or higher speed Micro-SD Card. Maximum support 256GB.
- We Recommend Sumsung U3 Class 10 Speed Micro-SD Card.
US customer amazon.com search: **B09B1GXM16**

Recommend



The camera voice can be turned off if you don't want to let it announce every time it starts a new recording.

Peztio APP→Camera Settings→Speaker Volume→Off.



Mini USB Hardwire Kit

We will offer you a Mini USB hardwire kit if you need to use the 24 hours parking monitor function. Please kindly email or text us via email address or WhatsApp.





Please read before use, for your experience

Customers Frequently Asked Questions

1

Camera won't connect to the app and says connection failed.

When opening the app for the first time, please make sure to authorize the App with the album, location, WLAN & cellular data, otherwise, the connection will fail. Please contact us for support when you can't get this issue resolved.

2

Can't view live video on Peztio APP?

The cellular data will cause the live feed not to be viewed. Please disable the "Peztio" cellular data of your cellphone.

Setting→Peztio→Disable the "Cellular Data".

3

Camera keeps saying "abnormal or no storage card" after inserting an sd card or formatting it in the settings.

① We only suggest to format your SD card on APP, but if you failed to do it on your app, please format the SD card into FAT32 format on PC.

② Make sure you are using the recommended, CLASS 10, U3 Speed, and 256GB in card size or lower. Otherwise you will get notice of a malfunction. The recommended SD card for Q4 (support up to 256 GB): please go to amazon.com search: **B09B1GXM16**.

4

Rear camera doesn't display?

Make sure the rear camera cable is connected correctly and fully plugged into the rear camera input port, contact us if it is still not working.

5

Glue pad falls off from windshield.

Please stick the electrostatic film on windshield firstly, then stick a new glue pad on electrostatic film.

6

Camera freezing/Only record for few seconds.

If the camera comes freezing, lagging, or only recording video for a few seconds, this is the SD card issue, NOT the camera issue. Please format the SD card to have a try(see page 16). Using the FAKE, WRONG and BAD SD card can also result in this problem. If the problem is still after formatting the SD card, please contact us and we are dedicated to resolving this for you.

7

Some of video files are missing/ Can't find videos

① Our Q4 dashcam has a Loop Recording function, it will delete the oldest files and record newer files when the SD card is full except the locked video files. We recommend you to turn on the G-Sensor at low sensitivity which will auto-lock the videos when a collision occurs. If you want to lock the current video manually, press power button while the camera is recording. The video will be locked and gets unable to be removed by Loop Recording.

② The videos recorded by front and rear cameras are saved in different file folders. When you connect the dashcam to your computer, you can find 2 folders named 1,2 represent front, rear video respectively. You can download, playback and backup according to this video classification. When you are playing video on APP, you will see a mark "F" or "R" to represent the front videos and rear videos.

8

24 hours parking monitor.

Q4 support 24 hours recording only when it is connected to a mini USB hardwire kit (not included in the package). Please go to amazon.com search **B09JC1CS48**. If you need a free hardwire kit, please email us.

About Model Q4

Key Functions Introduction



Front 1440P and Rear 1080P 2 Channels

The Q4 is a dual channel dash cam which offers front camera and rear camera, it can monitors the front and rear of your vehicle simultaneously with audio at 1440P + 1080P, perfect to protect yourself from potential liability issues as well as accidents.



4K 2160P Resolution Front Camera Only

Q4 can record videos up to 4K (3840×2160) when the rear camera is disconnected, which is 4 times resolution of traditional 1080P dash cameras.



Wi-Fi and APP Connect

The built-in wireless signal transmitter of Q4 forms a local area network within a 5-meter range, although 3 meters is optimal for signal reception. You can download and view the video on the mobile APP.



Auto Lock the Vital Video in An Accident

When a severe bump happens to your vehicles, the current video will be automatically locked and protected in the memory card, becomes unable to overwrite by the loop recording.



Loop Recording

The Loop recording video can be set the timing 1 min, 2 mins and 3 mins. It will overwrite the oldest unprotected video with the lasted footage, make space for your memory card.



Parking Monitor

When your car is off and you are away, if someone hits your car and if the impact reaches the set Parking Monitoring sensitivity level, then the camera will turn on and start to record a 30 second protected video then power off auto.(see page 27). This function requires mini USB hardwire kit installation.



24 Hours Parking Mode(Time Lapse Video)

After connecting the hardwire kit, the Q4 will automatically enters the parking mode after the car is turned off, and the video recorded at this time is a time-lapse video to save the storage space of the SD card. In order to achieve this function, please purchase a mini USB hardwire kit (not included in package), recommend hardwire kit for Q4: please go to [amazon.com](https://www.amazon.com) search B09JC1CS48 (recommended) and connect the hardwire kit to you fuse box(see page 27).

PACKAGE CONTENT

Please check before you install the camera



Dashcam-Q4

4K 2160P Front Only

2K 1440P Front+1080P Rear



USB Car Charger



Rear Camera



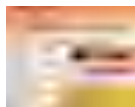
Car Wire Trim



Electrostatic Film



User Manual



Quick Start Guide

NOTE

- ▶ Memory Card is NOT Included. We recommend you to purchase SAMSUNG U3 Speed Micro-SD Card, UP to 256GB.
- ▶ For missing part / defective accessories issue, please email (support@arifayz.com) us to get free replacement.

UNIT STRUCTURE, BUTTONS AND INDICATORS

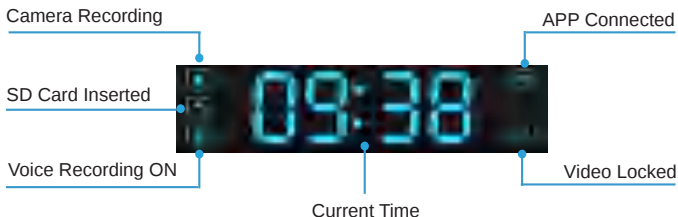
Introduce the camera structure and button use.



Shortcuts & Understanding Buttons

Button	Name	Description & Shortcut
	Locked Button	Press-Once: To locked the video/Turn on the screen
		Long-Press (5 seconds): To restore factory default settings

UNIT STRUCTURE, BUTTONS AND INDICATORS



Indicator Meaning

- **Blinking Blue:**
Camera Recording
- **NO Indicator:**
Camers Stop Recording



INSTALLATION

Please install your Q4 following the guidance.



The camera comes with the default settings which allows you to start using your camera right out of the box without changing any settings. Make sure to format the memory card in Peztio APP before first time use.

Install the main camera

1 Insert / remove the SD card

- The dashcam has certain requirements on the card speed of the memory card. Must use only Brand Name, U3 or higher speed Micro-SD Card.
- Maximum support 256GB. We Recommend SAMSUNG U3 Speed Micro SD Card(NOT Included).

Recommend

US customer amazon.com search: **B09B1GXM16**



To Install

Make sure the camera is turned OFF First. Then align the GOLD CONTACTS facing towards the BACK of the camera (Lens Side). Then insert the memory card half way in. Then use the finger nail or a paper clip to push the card all the way inward until it clicks and locks in place.



To Remove

To remove the Micro SD card, gently push its edge inward until it clicks, and then pops out, then simply pull it out of the slot.

NOTE

- ▶ If you experience camera FREEZING or LAGGING or STOPS Recording after few seconds. Then It is the issue of the MEMORY CARD. (NOT THE CAMERA ISSUE) - Please Contact US.
- ▶ Q4 Camera is High Bit-Rate 2 channels recording device, which requires High Speed Rating SPECIFIC Micro-SD Cards.
- ▶ Absolutely do NOT buy Sandisk Cards. Do NOT Purchase it from third party seller on eBay or any online place. Otherwise they may be a fake cards and will NOT work.

2 Installation Position: Most people will install their Q4 next to the rear view mirror and opposite side from the drive. First, stop the engine where there is some light and in a safe place.



- 3** Make sure to clean your windshield from the dust particles and an evaporated grease from the dashboard surface.
- 4** Stick the electrostatic sticker behind the rear-view mirror, which is the recommended position to prevent blocking your view while driving.

About electrostatic Sticker

- ▶ Since the adhesive strength is strong on both sides and it is difficult to peel off once it is pasted, it will be troublesome if the pasting position is incorrect. Therefore, we design the electrostatic sticker to attached to the windshield first, then stick the bracket with 3M Adhesive on the electrostatic sticker. You can easily readjust location by sticking the 3M Adhesive on electrostatic sticker and peel it off.

About electrostatic Sticker

- ▶ To strengthen the fixing force, do not attach the main body and leave it for 24 hours or more.
- ▶ Re-sticking may weaken the adhesive strength of the tape and cause it to fall off. If you need more accessories, please CONTACT US.

5 Remove the protective plastic film from the mount, then fix the mount of the camera on the electrostatic stickers.

NOTE

- ▶ Make sure that the camera's view is not obstructed by any window tint or any other objects.
- ▶ If your vehicle has side curtain airbags please be very careful when running any cables along your vehicle windows. Ensure you are not running Cable past any of the airbags as this can prevent the airbags from deploying.

6 Use the power cord to connect the MINI USB Power Port of the product to car's cigarette lighter socket. Use the car wire trim tools to run the cable through the A-Pillar.



7 Test and adjustment: with the USB car charger correctly connected, please start your car to see if the Q4 dashcam successfully power on and start recording automatically.

■ **Auto Power ON:** Q4 Dash Cam is designed to turn ON and start recording automatically when it receives power. It will give out voice: "Start Recording".

■ **Auto Power OFF:** The camera is also pre-configured to turn itself OFF automatically when the power gets disconnected, i.e. when the car engine is turned off.

■ **Test the WiFi Connection**

Please download the app and get the dash cam linked with your cellphone, to test if the WiFi module works well.(see page 12 of this booklet)

■ **Adjust the Mount Angle**

Please rotate the mount of the dash cam to get the best angle of the road.

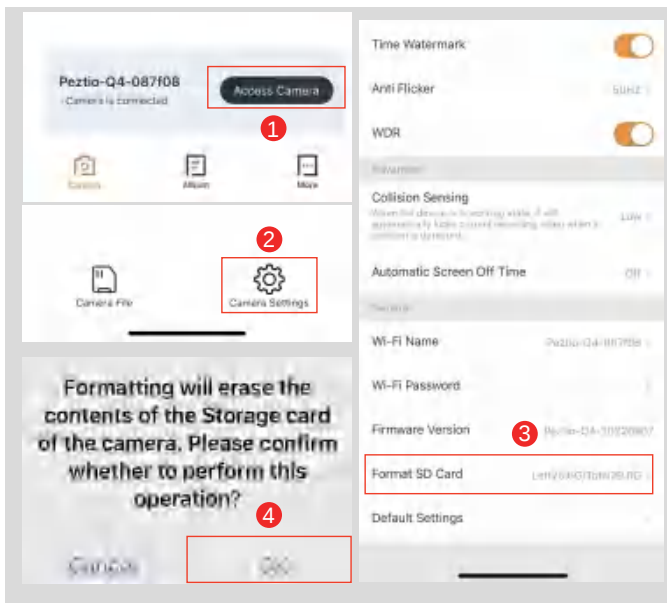


8 Format the SD card.

Format Reminder

When the memory card is inserted into the camera for the first time, it requires to be formatted on APP. Please follow the steps below to format it properly:

1. Power on the camera and it will says "please format the SD card".
2. Connect Peztio APP and Access Camera (See Page13).
3. Select Camera Settings >> then scroll down until you see FORMAT SD Card >> then choose Format SD Card >> then choose OK to confirm to format the memory card (The formatting process will be super quick. Now press the < button to exit the settings)



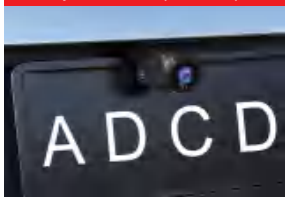
NOTE

- ▶ We recommend that you format the memory card every 3 months to keep it clean for smooth operation.
- ▶ Please note that memory cards have their self life span, after so many uses of writing data over and over, eventually they will become in operable. When that happens, please replace your memory card.

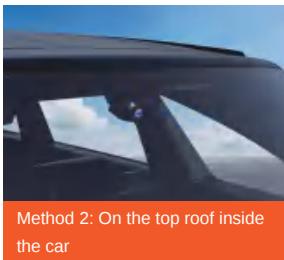
Install the rear camera

We recommend install the rear camera above the license plate or stick it on top roof of the car inside.

Method 1: Above the licence plate
near by the licence plate lamp



Method 2: On the top roof inside
the car



REMINDER: Installing the rear camera requires certain professional skills. If you are not sure whether you can install it yourself, please go to an auto repair shop to hire a professional to install it, otherwise, it may cause damage to your car.

- 1 The package comes with screws and 3M adhesive tape, you can choose the method of fixing the rear view lens according to your situation (if you choose to use screws, you may need to drill holes when there are no reserved holes in your car).
- 2 Fix the rear camera in place by sticking the 3M adhesive tape or tightening the screws.
- 3 If you need to adjust the rear camera angle, please rotate the rear camera.

***Extra steps for the customers install above the license plate
(method 1):***

A *Remove the Panel*

Remove your trunk's interior panel to expose the cars rear wiring chambers. Pop open your trunk and look for a solid interior panel covering the opposite side of your license plate mounting area, then insert a trim removal tool or other thin device behind the panel and pry it off.



B *Snake the cable*

Use a trim removal tool to pop out tailgate trim, then run the cable from outside of the car into the trunk of your car.



- 4 After snaking your rear camera's cable into the trunk of the car, then connect it to the rear camera extending cable. Route the extending cable to the front of your car, you can hide the cable with the wire trimming tool came with the package.



- 5 Plug the socket of the rear camera extending cable into the rear camera input port of the main camera, spark the ignition and see if both front, inside and rear video will show on the display at the same time. If not, please check if all the cable are firmly connected.



For Installing issues , please check the guidance video by scanning the QR code. If you are not sure how to resolve your problem, please chat with our Whatsapp directly or email us directly.

CONNECT THE Q4 TO APP

Please connect your Q4 to your cellphone following the guidance.



What is a WiFi Feature?

The WiFi feature has been designed so you can pair your dash camera wirelessly with your smartphone and access your recording instantly from the dash cam. Here you can view, download and share your videos easily with your friends and family. Just like how you would connect your Bluetooth speaker to your smartphone for wireless music play, the same way dash cameras use WiFi signal (instead of a Bluetooth) to pair your smartphone with Q4.

What is the WiFi Range?

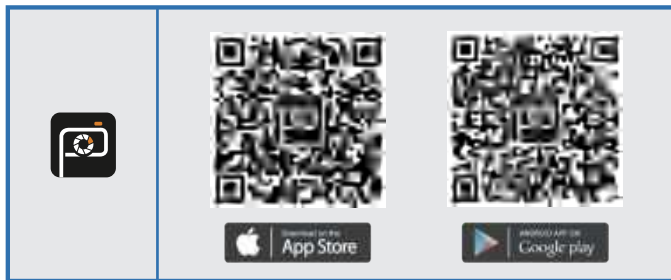
The WiFi signal range is about 10FT when there are NO obstructions in the middle. Please NOTE that just like your home WiFi network, you can't have WiFi signal outside your home, the same way, WiFi range is 10FT from this small device.

Can I watch the videos or surveillance around my car remotely?

NO, Q4 is NOT made to broadcast footage over the cloud or internet. It is NOT a cloud or an IP camera and it is NOT meant to do that. You can get live video and footage on Peztio APP as long as you stay within the 10FT range from the dash cam.

1 Download the "Peztio" app

Please scan the QR code of the relevant version below to download the APP and install it.



Or search for 'Peztio' in App Store or Google Play Store to download and install it on your phone.

CAUTION

Please remain the Q4 connected to the power while you are operating the WiFi function, otherwise the dash cam WiFi is offline.

2 Authorize the permissions

Just open the 'Peztio' app you've downloaded, and authorize the permissions.

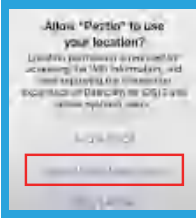
CAUTION

When opening the app for the first time, please make sure to authorize the App with album, location, WLAN & cellular data, otherwise the Peztio app won't

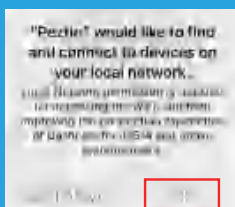
For iPhone

If you get these pop up for your iPhone while using WiFi feature, make sure to tap on "Allow" or "OK".

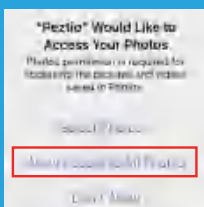
1



2



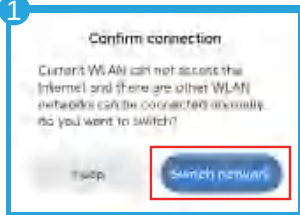
3



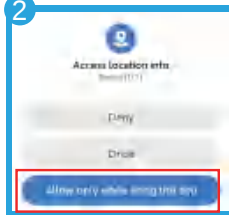
For Andriod Phones

Please choose to "KEEP" "ALLOW" "AUTHORIZATION" when these prompts appear.

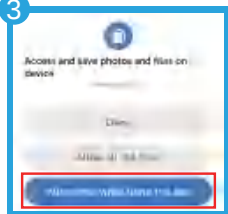
1



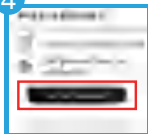
2



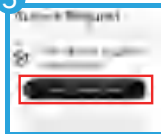
3



4



5

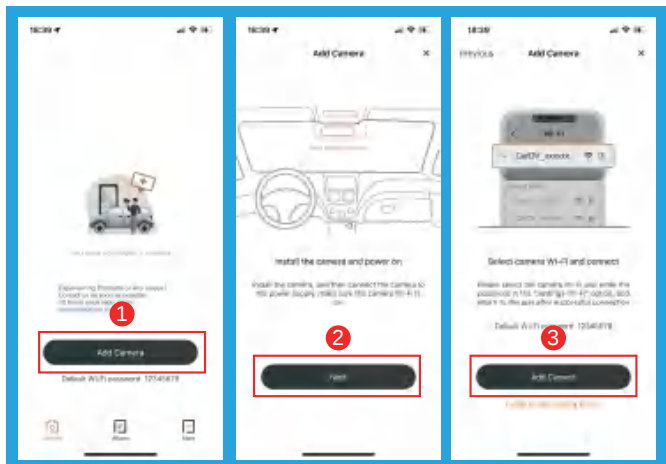


3 Connect the WiFi

When you successfully turn on the app, just simply press **Add Camera > Next > Add Camera**. Then it will jump to the wifi setting of your cellphone. Then simply join the Q4 WiFi by going into your iPhone or Android phone's **Settings > WiFi > Peztio-Q4-******. Then enter the default password: **12345678** to JOIN the network.

NOTE

- ▶ Once you connect to **Pesztio-Q4-****** WiFi, it will say 'No internet connection', Which is fine. As long as you keep the WiFi connection, you can still use the APP normally.
- ▶ That's because this WiFi is a hub-type WiFi, which can only be used to transmit data, but has no Internet access function. That is to say, after the WiFi connection, it will show that there is no network. But the APP can be used normally.



2 Start to use

Once your camera is connected to "**Peztio-Q4-******" WiFi successfully and when you go back Peztio app, the camera will sync automatically. You should see the live video feed from the camera on Peztio app. Then keep exploring the APP from here.

Please scan the code to watch the Q3 Dashcam WiFi connection video

Or watch it via below link: [work correctly.](#)



CAUTION

The cellular data will cause the live feed not to be viewed. Please disable the "Peztio" cellular data of your cellphone.

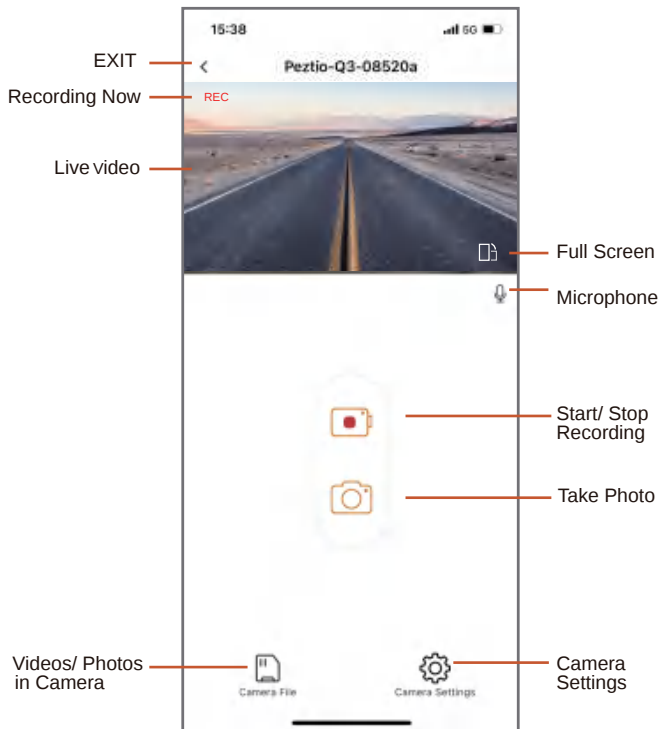
Setting→Peztio→Disable the "Cellular Data"

APP INTRODUCTION & SETTINGS

All operations can only be set in Peztio APP

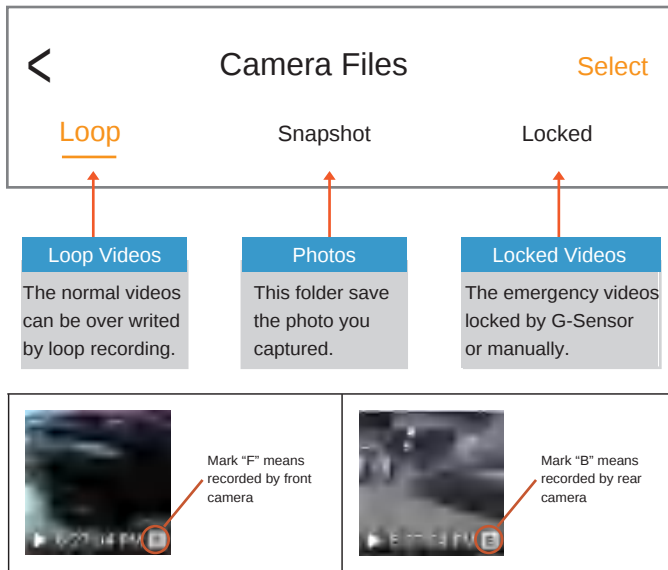
App interface introduction

When you access to the camera you will see the the live time video of the dash cam.



Check The Recorded Albums

After you access the camera, you can press 'Camera Files' to check the recorded videos / photo of the dash cams. There are 3 folders for different albums.



For the best effect, we recommend you to download the videos because the preview resolution in the app is at just 480P while the actual video is 4K/2K.

CAUTION

- ▶ Please download the videos if you need a more detailed and smoothy video, the preview resolution is at only 480P. For a real 4K/2K video experience, please use a monitor that support 4K/2K resolution while most cellphone can only support up to 1080P resolution.
- ▶ The downloaded videos / photos will be saved in your local albums.

You can download the video to your PC / MAC.

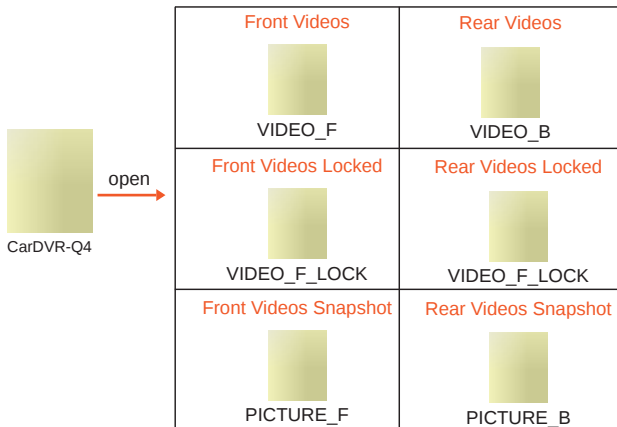
Download the Albums to Pc/Mac

- You can simply remove the memory card from camera and insert it directly in your PC if you have a memory slot (if your computer doesn't have memory slot, then you need to purchase a '**Micro SD Card to USB Adapter**').



Then simply go to MY PC or Folder, then look for the added flash drive. You should be able to see drive 'CarDVR-Q4' .

Once you find the added flash drive, double click in it, then you will see the all folders where you will find your all of you videos.

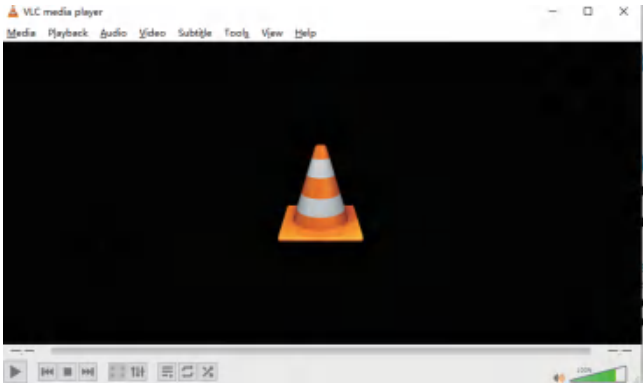


NOTE

- ▶ Once you connect to **Peztio-Q4-****** WiFi, it will say '**No internet connection**', Which is fine. As long as you keep the WiFi connection, you can still use the APP normally.
- ▶ That's because this WiFi is a hub-type WiFi, which can only be used to transmit data, but has no Internet access function. That is to say, after the WiFi connection, it will show that there is no network. But the APP can be used normally.

Recommended Video Player

The original video player of Windows may not support the video format of Q4 dashcam. We recommend VLC Media player(a free video player). You can get it free at www.videolan.org



CAMERA SETTINGS IN APP

Video Settings

Sound Recording

Q4 dashcam has built-in microphone to record audio with video. You can DISABLE the button to mute video. You can also ENABLE it to UN-MUTE while video is being recorded.

- On (Default)
- Off

Speaker Volume

This feature allows you to set the speaker volume level for the RECORDING STATE, SD CARD INFORMATION and VIDEO LOCKED NOTIFICATION volume through camera's internal built-in speaker. Voice announcement contents are:

- 🔊) Factory default success
- 🔊) Formatting is completed
- 🔊) Mute off
- 🔊) Mute on
- 🔊) Picture success
- 🔊) Please format the SD card
- 🔊) Please insert the SD card
- 🔊) Start recording
- 🔊) Start time lapse video
- 🔊) Stop recording
- Close
- Low
- Middle
- High (Default)
- Highest

Video Resolution

You can choose the video resolution you like. Higher resolution videos will take more storage space.

One Channel (NO rear camera)

- 4K (Default)
- 2K
- 1080P

Dual Channels (Rear camera plugged in)

- 2K (Default)
- 1080P

Loop Record Options

This feature allows camera to continuously record loop by loop so it can delete the oldest video files automatically when the memory card becomes full so you don't have to manually delete them. This feature will split each video files to appropriate length based on your selection.

- 1 minute (Default)
- 2 minutes
- 3 minutes

Time Watermark

This feature allows you to have stamps for the bottom of the video. Here you can choose your desired stamps.

- On (Default)
- Off

Anti Flicker

Here you should choose the frequency accordingly to your power supply specification used in your country based on your geographical location.

- 50 Hz (Europe – Most Asian Countries) (Default)
- 60 Hz (USA – North America)

Advanced Setting

Collision Sensing

Collision sensing is a 3-axis impact gravitational accelerometer which is designed to detect physical and gravitational forces on the camera.

While Video is Being Recorded: In the event when G-Sensor is triggered due to physical or gravitational impact force on the camera, the current loop cycle length of video file will be locked so it will NOT be deleted by loop cycle function.

- Off
- Low (Default)
- Middle
- High

Automatic Screen Off Time

This will only turn OFF the LCD after the set time if NO button is pressed (NOTE: only the LCD will be turned OFF, the camera will still be operational)

- Off
- 10 Seconds
- 30 Seconds
- 1 Minute

Parking Mode (Hardire Kit Required)

NOTE

- ▶ This function will only appear on camera settings when the camera is powered by the hardwire kit. A 3-Lead Hardwire Kit is required to use this new feature. You can purchase separately by visiting "<https://www.amazon.com/dp/B0B4W6S9FV>".
- ▶ Or please reach us to get a free hardwire kit then connect it to Q4, otherwise it won't work even though you have turned it on.

24-HR Auto Parking Mode

This function need hardwiring your dashcam. It allows you to continue capturing specific images per second at a much lower rate after you car is off. So when you combine and play those images at the normal 30fps rate, everything seems to be moving faster in time lapse.

- Off (Default)
- Time-lapse Record

CAUTION

This function requires a mini USB hardwire kit. You can get it for free from our promotion now. Please kindly email or text us via email address or WhatsApp.

Parking Monitor

This feature is designed to work when camera is SHAKEN during Hit-&-Run event while your car is parked. When someone hits your car and shaking is detected based on your preset sensitivity, the camera will turn ON automatically > then START recording for 60s > then lock that video file safely so it does NOT get deleted by loop cycle function & turns itself OFF automatically.

- High
- Middle
- Low
- Off (Default)

CAUTION

When the ***Time-lapse Record*** got activated, the ***Parking Mode*** will be turned off automatically, even though you turn it on.

Parking Monitor Duration

This features offer you the selectable parking recroding duration. When the parking mode reaches the preset time, the camera will stop recording and automatically turn off.

- Off (Default)
- 12 hours
- 24 hours
- 48 hours

Video Settings

Wi-Fi Name

This feature will allow you to change WiFi name from the camera so you can set a favorite WiFi name.

Default WiFi Name	Peztio-Q4-*****
Default Password	12345678

Wi-Fi Password

The Wi-Fi password can be modified here. After the new password is set, the camera need to be reconnected.

CAUTION

If you forget your Wifi password, please long press the power button for about 10 seconds and the WiFi password will be restored to the default password:**12345678**.

Firmware

Here you can check the current firmware version installed on your camera. You will need this information in the future to check if newer version of firmware is available.

Format SD Card

This feature will allow you to format inserted memory card, all the data will be deleted.

Default Settings

Here you can restore all the settings to factory default settings.



Resetting the Camera

There are two ways to reset the camera:

1. Reset the camera via power button

If you get stuck with any settings or memory card error and if you would like the camera's all settings to set back to the factory default settings, then please hold on the power button for 5-10 seconds while it is turned ON. This will restart the camera and restore all the settings to factory default settings.

2. Restart the camera via "R" hole

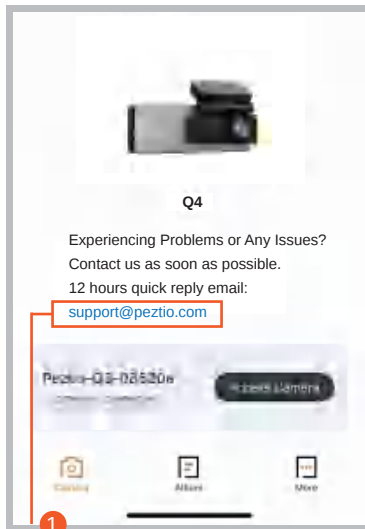
If you get stuck with any settings or memory card error and if you would like the camera to restart, then please use a paper clip to insert the "R" hole. This will restart the camera.

Set the Date & Time

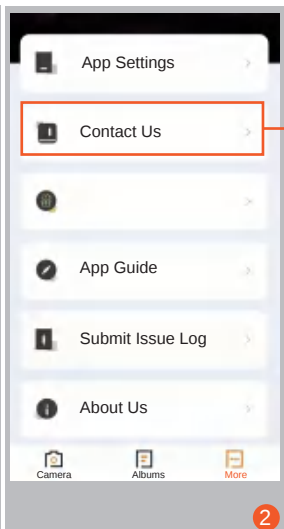
Just connect the phone through the wifi function and open the app, then the Q4 dashcam can automatically synchronize with the phone time.

NEED HELP?

If you have any issue or need our after-sale support, there are 2 ways for you to get in touch with us in 'Peztio' app.



Click the email address directly on 'Camera' page.



Click 'Contact Us' on 'More' page.

CAUTION

Please mind check your email after you submit the issues to us, typically we will reply to you in 12 hours on workdays.

SPECIFICATIONS

Please check the specification of Q4 dashcam.

Display Screen	2.1-inch IPS Screen
G-sensor	Built-in
Resolution	4K 2160P Front 2K 1440P Front+ 1080P Rear
Sensor	6 glass, 160 Degree Wide Angel Lens
Language	English, German, Japanese, etc
Video Format	.Ts
Picture Format	JPEG
Power interface	5V/1.5A
Working Temperature	Working temperature -4°F to 167°F (-20° C to 75°C).

CUSTOMERS FREQUENTLY ASKED QUESTIONS

QUESTION	ANSWER
<i>Power on and off / camera freezing / stop recording after few seconds.</i>	1 This situation may be caused by the SD card being full, please format the SD card first. 2 If the issue still after you have the SD card formatted, then the root cause of this problem. please purchase a UHS TPYE 3 SD card 64 GB maximum, recommended SD card: please go to amazon.com search: B06XX29S9Q/ amazon.co.uk search: B06XFZV9JY and format the new SD card via the dash cam before use. 3 If the problem can't be solve even though the SD card is formatted and it is the recommend SD card already, our support team will reply to your email or whatsapp within 12 hours.
<i>Need a new SD card which is compatible with the dash cam / need other accessories.</i>	Please get in touch with us by email or whatsapp, to get SD card / other accessories for free.
<i>Can't see rear camera/ rear camera not record</i>	Please check all the cable is firmly connected, if the issue still after you firmly connect the cable, please contact us for help. We will try our best to help you with this issue!
<i>Power off immediately even it is fully charged.</i>	Please keep the camera connected to the car charger for daily use. And please make sure the camera is firmly connect with the sticky mount.

QUESTION	ANSWER
<i>Power on and off / camera freezing / stop recording after few seconds.</i>	1 This situation may be caused by the SD card being full, please format the SD card first. 2 If the issue still after you have the SD card formatted, then the root cause of this problem. please purchase a UHS TPYE 3 SD card 64 GB maximum, recommended SD card: please go to amazon.com search: B06XX29S9Q/ amazon.co.uk search: B06XFZV9JY and format the new SD card via the dash cam before use. 3 If the problem can't be solve even though the SD card is formatted and it is the recommend SD card already, our support team will reply to your email or whatsapp within 12 hours.
<i>Need a new SD card which is compatible with the dash cam / need other accessories.</i>	Please get in touch with us by email or whatsapp, to get SD card / other accessories for free.
<i>Can't see rear camera/ rear camera not record</i>	Please check all the cable is firmly connected, if the issue still after you firmly connect the cable, please contact us for help. We will try our best to help you with this issue!
<i>Power off immediately even it is fully charged.</i>	Please keep the camera connected to the car charger for daily use. And please make sure the camera is firmly connect with the sticky mount.

Sincere Thanks

Dear customer,

Thanks for choosing our Arifayz dash cam. As you are the most valueable customer of us, we provide 12 months warranty & life time customer care for you. **Please regist**

- **your product on our website (following the steps below)** and we will provide the warranty service and customer care for you.

- **If you have any problem about our dash cam, please contact us via the email or whatsapp below.** Typically we will reply in 12 hours and we will try our best to help, thank you!

Sincerely,

Arifayz

REGIST YOUR 12 MONTH WARRANTY (CUSTOMER CARE)



REGISTER WITHIN THE FIRST 30 DAYS

Scan this QR Code Using your iPhone or Andriod's Camera to start your Product Registration.

Or visit the link using mobile or PC/MAC:
peztio.com/apps/product-registration

CONTACT US

For ANY problem you can't resolve or need our support, please get in touch with us **VIA THE EMAIL or WHATSAPP BELOW** and we will reply you within 24 hours!



Scan the code with cellphone camera to email us or email to support@arifayz.com



Scan the code with whatsapp to chat with us directly.

FCC Warning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.