

# SVAKOM

## Vike Neo 2 User Manual

ENGLISH	1
FRANÇAIS	8
日本語	15
ESPAÑOL	21
DEUTSCH	28
РУССКИЙ	35
ITALIANO	42
한국인	49
中文	55



Raccolta differenziata dei rifiuti.  
Controlla le linee guida del tuo comune.

Version: V1.0

[WWW.SVAKOM.COM](http://WWW.SVAKOM.COM)



@svakomusa



@svakomtheofficial



SVAKOM Official



@svakom\_usa



For the online manual, visit our website  
 Pour le manuel en ligne, visitez notre site web  
 オンライン・マニュアルは、当社のウェブサイトをご覧ください  
 Para el manual en línea, visite nuestro sitio web  
 Für das Online-Handbuch, besuchen Sie unsere Website  
 Для получения интерактивного руководства посетите наш веб-сайт  
 Per il manuale online, visita il nostro sito web  
 온라인 매뉴얼은 저의 웹사이트를 방문하세요  
 请访问我们的网站浏览在线版说明书  
[www.svakom.com/manual](http://www.svakom.com/manual)

## EN WARNING

This product is sold for novelty use only. This product can be used by adults only. It is not to be used by persons (including children) with limited physical, sensory, or mental abilities. Any person unable to operate this product by themselves should not use it. Any person who is under a physician's care or has a condition requiring the use of any medical device should consult their physician before use. Do not use on swollen, inflamed, blistered or broken skin. Do not use on head, face, throat, chest, stomach or bony body parts.

This product is not a medical device. No medical claims are warranted or implied by the use of this product. If you experience any discomfort during use, stop use immediately and seek professional medical attention.

## WELCOME

Congratulations on your SVAKOM purchase. Our innovative luxury products are designed to encourage safe exploration in the pursuit of sexual pleasure. Before use, please read this manual in full and comply with the safety information.

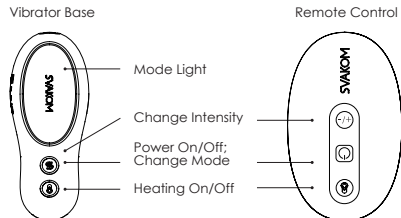
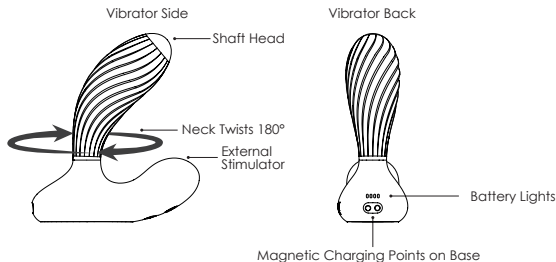
### Packaging contents

Vick Neo 2, Remote Control, Charging Cable, Storage Pouch, User Manual

### Specifications

Product Name:	Vick Neo 2
Product Code:	SPM03E
Size:	91×102×38mm (Vibrator); 34×56×14mm (Remote)
Insertable Size:	80×30mm (Vibrator)
Material:	Liquid Silicone; ABS Plastic
Weight:	93g (Vibrator); 14g (Remote)
Battery Capacity:	500mAh
Battery Type:	Polymer Lithium Battery (Vibrator); CR2302 (Remote)
Rated Charging Voltage:	5.0V
Rated Voltage:	3.7V
Charging Time:	2.5H
Battery Life:	2H
Modes:	5 (Vibration); 1 (Heating)
Intensity Levels:	5 (Vibration); 38°C (Heating)
Waterproof Level:	Waterproof (Vibrator); Non-waterproof (Remote)
Sound Level:	≤55dB
Ideal Environment:	-10°C to 50°C
Operating Frequency:	2400.0-2483.5MHz
Transmitting Power:	+6dBm (Maximum)
FCC ID:	2A74F-SPM03E

## OVERVIEW



## HOW TO USE

### On/Off

- Press **⏻** on vibrator for 2 seconds.
- To start or resume vibration, single press **⏻** on vibrator or **⏻** on remote control.
- To pause vibration, press **⏻** on remote for 2 seconds.

### Position

- Option 1: Use vibrator to target prostate and perineum. Insert vibrator shaft anally and place external stimulator against perineum.
- Option 2: Use vibrator to target prostate and not perineum. Twist vibrator neck 180° until it clicks into place. Insert vibrator shaft and ensure external stimulator remains outside your body.

Note: Do not use Vick Neo 2 while remote control is attached to vibrator base.

### Intensity

This product has 5 vibration intensity levels. To increase starting from minimum, single press **⏻** on vibrator or +/- on remote control.

### Mode

This product has 5 vibration modes.

- To change mode, double press **⏻** on vibrator or **⏻** on remote control. Mode light on vibrator will change color.
- To enter/exit bonus Intelligent Mode, single press **⏻** on remote control.

Note: Intelligent Mode mimics sex rhythms by automatically changing vibration mode and intensity over 4 minutes.

### Heating

Press **⏻** for 2 seconds on vibrator or single press **⏻** on remote control to turn heating on/off in shaft head. Heating can reach 38°C/100°F.

### Memory

A memory function causes this product to resume on the last mode used before it was turned off. Intensity will always start at level 1.

### Travel lock

This product has a lock to stop it from turning on during travel.

- To lock the product it must be turned off. Press and hold **⏻** and **⏻** until lights flash. The product will stay turned off.
- To unlock, repeat the process. The product will stay turned off.
- If this product is locked, recharging will automatically unlock it.

### Apps and interactive features

This product offers more play options when paired with digital apps and platforms on a Bluetooth-enabled smart device.

- **SVAKOM App:** Access preset functions, customize settings, try short-range, long-distance and shared control, and interact with a partner at any distance.
- **FeelConnect 3 App:** Sync with interactive adult video content.
- **FeelPerformer.com:** Sync with interactive webcam platforms.



For full details, visit our website [www.svakom.com/app](http://www.svakom.com/app).

## CHARGING

Fully charge this product before first use. Connect magnetic points on charging cable and base of product and USB-A plug into power source.

Battery lights indicate the level of charge:

- 1 light Up to 25%
- 2 lights: 25-50%
- 3 lights: 50-75%
- 4 lights: 75-100%
- Flashing: Charging in progress

## CLEANING, CARE AND STORAGE

- Clean this product before and after each use. Use warm water and mild soap, or suitable toy cleaner, then rinse and allow to dry. Remote control is non-waterproof. Do not wet remote control; only wipe exterior with dry cloth.
- The only lubricant compatible with this product is water-based lubricant. Do not use silicone-based lubricants or other substances.
- Store this product in a safe, dry place without exposure to direct sunlight, extreme heat or cold, or substances that may damage the materials.

## SAFETY INFORMATION

### Warnings against misuse

- Remote control uses a coin battery, which can cause severe or fatal injuries within 2 hours if swallowed. If you think batteries may have been swallowed or placed inside any part of the body, seek immediate medical attention.
- For adult use only. For external use only. Use this product for the intended purpose only. Remove jewelry before use.
- Keep this product out of reach of children and pets.
- Avoid sharing this product with others due to the risk of sexually transmitted illness. Use protective measures when necessary.
- Do not use this product if you detect any damage, cracks or degradation.
- Do not attempt to modify or dismantle this product, including any non-replaceable batteries.
- If this product functions abnormally, stop use and visit the support section of our website.

### Battery maintenance


- This product contains non-replaceable, rechargeable polymer lithium batteries. Remote control uses a replaceable coin battery. Only charge this product where the local mains voltage level is appropriate for the product specifications.
- Only use UL certified or equivalent, 5V output USB chargers or adapters for charging. Do not use fast chargers or adapters with output exceeding 5V.
- Do not use, clean, or immerse this product in water or other fluids during charging.
- For optimal battery life, recharge this product regularly even if not in use.
- Unplug the charging cable from the power supply immediately after charging.

## GENERAL INFORMATION

### Warranty and guarantee

Each SVAKOM product comes with a 2-year warranty and 10-year quality guarantee (excluding purchases from unauthorized online marketplace sellers). To register this product or make a claim, visit [www.svakom.com/warranty-claim](http://www.svakom.com/warranty-claim).

### Disposal of electronic devices and batteries

Applicable in the EU and other European countries with separate waste collection systems. As a consumer, you are legally obliged to turn in used batteries. Batteries and electronic devices should never be disposed of in household waste, but rather, brought to the appropriate collection point for the recycling. The crossed-out waste bin symbol is intended to expressly remind you of this: .

### Material safety

All SVAKOM products are manufactured using body-safe materials.

### International Certification

SVAKOM products have passed EU ROHS certification and meet EU CE Directive and WEEE Directive. SVAKOM products are "Green" meeting the official safety and environmental protection standard issued by agencies in Europe and North America.



### Compliance with FCC Regulations

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

### Product Information

Additional Information: The EU CE Directive and the WEEE Directive are referred to as the "Twin Directives for Environmental Protection" or "Double Green Directives" and are used to restrict hazardous substances in electronic products including lead, cadmium, and mercury. ROHS stands for "Restriction of the Use of Certain Hazardous Substances"; and WEEE stands for "Waste Electrical and Electronic Equipment". Products that meet the standards set out in these two directives can be advertised as "Green Products".

EU CE Directive: is the collective name of a series of product standards issued by the European Union; enterprises complying with the standard may apply for CE certification mark on their products and labeling. SVAKOM products surpass the standards set out by these directives and are authorized to use the mark identifying that the products comply with all EU requirements.

Vick Neo 2, declares that this Model is No: SPM03E

Product Name: Vick Neo 2, is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. In accordance with Article 10(2) and Article 10(10), this product is allowed to be used in all EU member states.

Use Vick Neo 2 in the environment with the temperature between -10°C and +50°C.

SAR: The device complies with RF specifications when the device is used at 5mm from your body.

There is a risk of explosion if the battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

### Meeting European Standards

#### NOTICE

Hereby, SVAKOM declares that the radio equipment type vibrator "Vick Neo 2" is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: [www.svakom.com/de-pdf](http://www.svakom.com/de-pdf).

The frequency band or bands in which the radio equipment vibrator "Vick Neo 2" is operated at 2400.0-2483.5MHz and the maximum transmitting power emitted in the frequency band or bands is ≤6dBm.



### Intellectual Property Rights Notice

This product, encompassing its design, technologies, trademark, associated branding, and all related materials, hereinafter collectively referred to as the "Protected Elements", are the exclusive property of SVAKOM. The Protected Elements are protected by international intellectual property laws and treaties, including but not limited to, copyright laws, patent laws, trademark laws, trade secret laws, and design rights.

### Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, SVAKOM, ITS AFFILIATES, OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, SUPPLIERS OR LICENSORS SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES, INCLUDING BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PLEASURE, DISCOMFORT, PRODUCT MALFUNCTION, OR OTHER INTANGIBLE LOSSES, RESULTING FROM (I) YOUR ACCESS TO OR USE OF, OR INABILITY TO ACCESS OR USE, THE PRODUCT; (II) ANY ELECTRICAL OR BATTERY MALFUNCTION, INCLUDING BUT NOT LIMITED TO OVERHEATING, LEAKAGE, OR EXPLOSION; (III) ANY UNINTENDED PHYSICAL EFFECTS OR DISCOMFORT RESULTING FROM PRODUCT USAGE; (IV) ANY DAMAGES OR INJURIES CAUSED BY IMPROPER USE, STORAGE, OR HANDLING OF THE PRODUCT; AND (V) ANY MISREPRESENTATIONS OR MISUNDERSTANDINGS ABOUT THE PRODUCT'S FUNCTIONALITY OR PURPOSE.

NOTWITHSTANDING ANYTHING TO THE CONTRARY CONTAINED HEREIN, SVAKOM'S LIABILITY TO YOU FOR ANY DAMAGES ARISING FROM OR RELATED TO THIS AGREEMENT (FOR ANY CAUSE WHATSOEVER AND REGARDLESS OF THE FORM OF THE ACTION), WILL AT ALL TIMES BE LIMITED TO THE AMOUNTS YOU'VE PAID SVAKOM FOR THIS PRODUCT.

SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CERTAIN DAMAGES, SO SOME OF THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU. IN SUCH JURISDICTIONS, SVAKOM'S LIABILITY WILL BE LIMITED TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW.

SVAKOM HEREBY DISCLAIMS ALL WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR PARTICULAR PURPOSE.

THE LIMITATION OF LIABILITY SECTION SHALL SURVIVE ANY TERMINATION OR EXPIRATION OF THIS MANUAL OR YOUR USE OF THE SVAKOM PRODUCT.

DESIGNED AND DEVELOPED BY SVAKOM UNITED STATES INC  
MADE IN CHINA

Manufactured by Qianhe Add: Building 3, No. 3, Chang'an Fengsheng Road,  
Changan Town, Dongguan, Guangdong, China

Svakom Europe BV  
Herengracht 449 A, 1017BR Amsterdam, Netherlands

© 2024 SVAKOM. All rights reserved.

**Website:** [www.svakom.com](http://www.svakom.com)

**Support:** [support@svakom.com](mailto:support@svakom.com)