

# Important Safety Information

When using a SoundSphere™ Immersive Sound Product, basic precautions should always be followed, including:

Read all instructions before using this product.

## ⚠ WARNING

– To reduce the risk of fire, burns, electric shock or injury, always unplug this product from the electrical outlet before cleaning, connecting or removing parts. Always disconnect power and audio cords before moving your product.

- Close supervision is necessary when this product is used by, or near children, or those with disabilities.
- Use this product only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer, it may cause damage or malfunction to the product when using third-party attachments.
- Connect cords to properly grounded outlets only.
- Keep all cords away from heated surfaces.
- Do not use this product if the power cord or plug is damaged, if it's not functioning correctly, or if it has been dropped, damaged, or submerged in water. For assistance, please contact the customer service department at the store where you made your purchase.
- When disconnecting the power cord from an AC outlet always pull the plug.
- Do not run power cords under rugs or carpets, or place heavy objects directly on them.
- Do not open electronic units.
- Never drop or insert any object into any opening, as it may cause damage or malfunction to the product.
- If water falls inside electronics, disconnect from the AC power source immediately.
- For indoor use only. Do not operate in wet or damp environments—use exclusively in dry areas.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.

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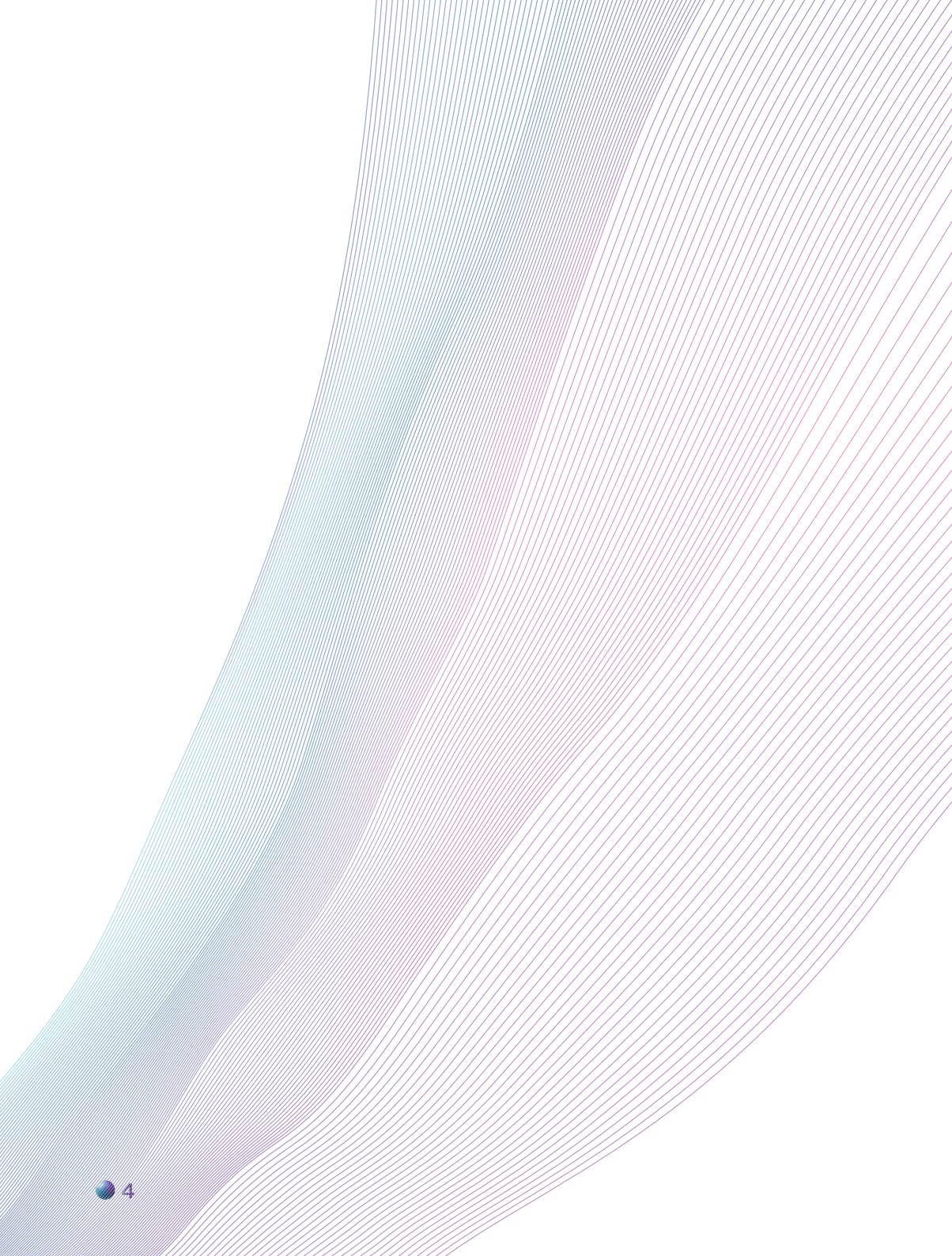
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## Getting Started

# Welcome to Next Level Audio

Thank you for choosing a product featuring immersive sound technology. This guide is designed to walk you through the setup process and help you make the most of your new system.

### Everything That Makes It Epic:

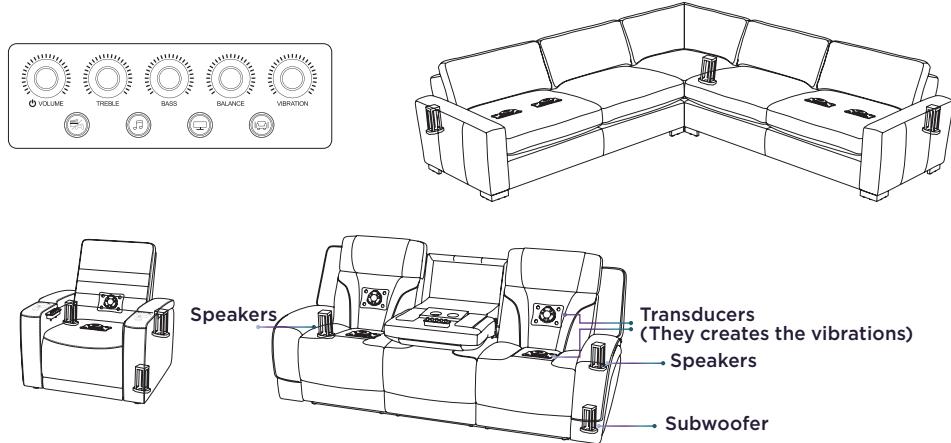
- **Invisible Surround Sound**  
Theater-quality audio built right into your seat. Choose a wired connection for peak performance or go wireless for flexibility.
- **Immersive 4D Experience**  
Feel every moment with integrated speakers, deep bass, powerful subwoofers, and synchronized vibrations that bring your audio content to life.
- **Customized Audio Modes**  
Choose from four preset sound modes to tailor your listening experience to games, movies, music, and the news.
- **Premium Audio, Your Way**  
Fine-tune your volume, bass, treble, balance and vibrations for a customized experience.

Please review this guide to ensure you set up your system correctly and fully enjoy all its features. Follow the clear voice prompts for seamless wireless pairing or hardwired connection.



# What's Included

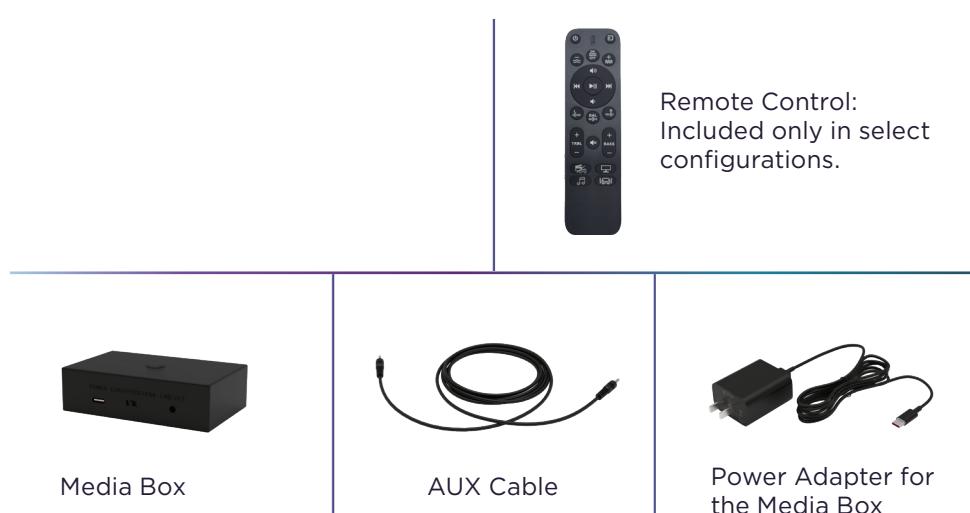
## 1. Product with Built-In Sound System



### NOTE

- Designs and component locations vary by product.

## 2. ACCESSORIES



# Setup and Operation

## Set Up Your Product

### Step 1: Assemble Your Product

Before turning on the Immersive Sound System, first complete the assembly of your product by following the separate instructions provided.

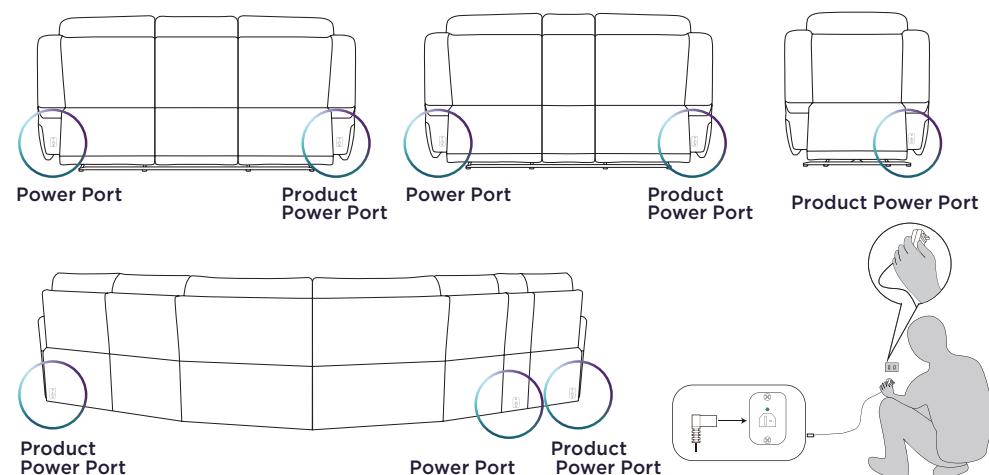
### Step 2: Connect the Product Power Supply

Plug the provided power adapter(s) into a power outlet. Ensure the power adapter(s) are securely connected to the designated power input on your product.

Make sure all connections are secure before proceeding.

### POWER SUPPLY

- Recliners require one power adapter.
- Three seat sofas require two power adapters.
- The number of power adapters for sectionals varies for each model (refer to the assembly instructions for your product for details).
- Once these steps are complete, your product is properly set up and ready to power on the Immersive Sound System.



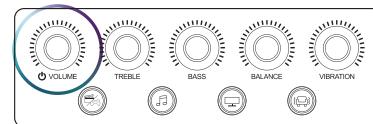
Please note: The illustrations shown are for reference only. Actual product design and components may vary depending on your specific model.

# Connect to Your Smart Device or TV

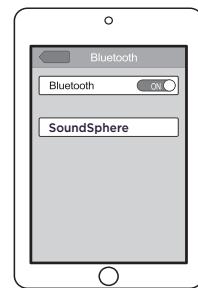
After connecting to a power outlet, the SoundSphere Immersive Sound System is ready to pair with your smart devices or television.

## Option 1: Wireless Connection Using Your Smart Device

1. Turn the  volume knob **clockwise** on the control panel until the indicator light glows solid white and the voice prompt announces "Wireless Mode."



2. On your smart device, ensure wireless connectivity is enabled. This option is typically found in your device's Settings menu.



3. From the list of available wireless devices, select device name. Once the connection is successful, the voice prompt will say "Connected."

### NOTE

- The device will automatically disconnect once it is out of range (around 33 feet (10 m) away from the product). It will automatically reconnect to the last added device, once it returns within range.
- To pair other devices, disconnect the first device in the Settings menu and connect the new device.
- The system is compatible with Wireless connectivity v5.4 and earlier versions.

## Option 2: Wireless Connection from Streaming Devices or Gaming Consoles

To set up audio from your streaming device, gaming console, DVD player, or similar device, follow these steps:

- Ensure the device is connected to your television using an HDMI or other connection cable (not included).
- In your television's audio settings menu, select the option to connect speakers wirelessly.
- Follow the on-screen instructions to pair the Immersive Sound System Speakers with your television.



Streaming device/  
gaming console/  
DVD player

## Option 3: Wired Connection to Your Television (Recommended for Optimal Performance)

*Analog (AUX) Connection using the Media Box*

Follow these detailed steps to connect your product's speakers to your television using the provided 3.5mm (1/8 inch) AUX cable:

- **Plug in the Power Adapter**  
Insert the power adapter into a nearby wall outlet. Then, connect the other end securely to the Media Box's DC 5V power input. Make sure the power indicator light turns on.
- **Adjust Your TV's Audio Output Settings**  
On your TV, open the Audio Settings menu. Select HDMI ARC (Audio Return

Channel) as the audio output. This allows audio to be sent from your TV to the Media Box.

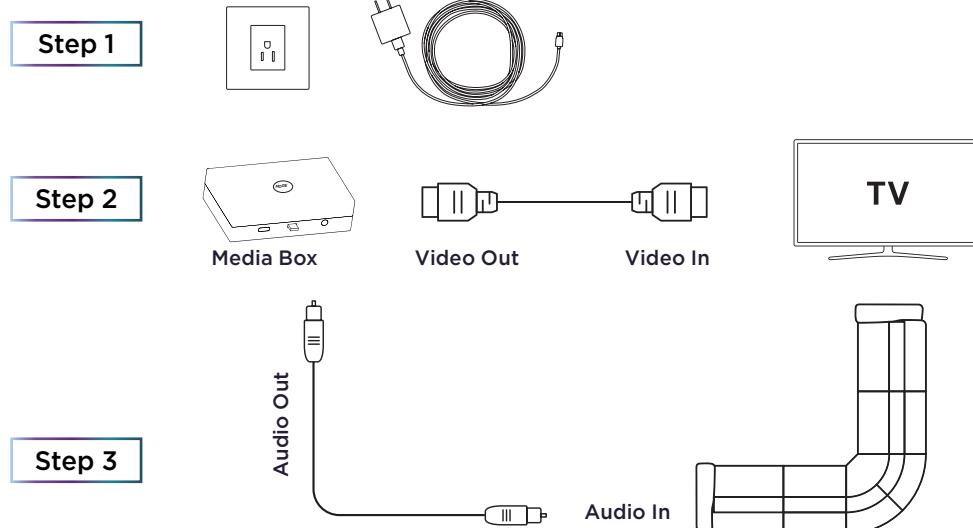
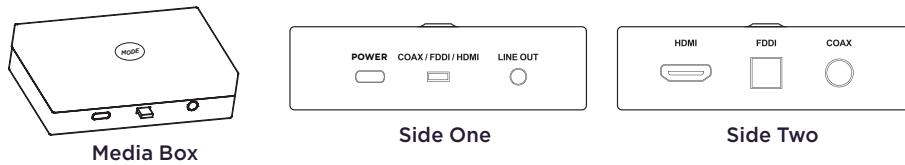
- **Connect the TV to the Media Box Using an HDMI Cable**

Use an HDMI cable (not included) to connect your TV's HDMI ARC port to the HDMI input on the Media Box. This step enables the Media Box to receive audio from the TV.

- **Connect the Media Box to the Product Using the AUX Cable**

Plug one end of the included 3.5mm AUX cable into the AUX Out port on the Media Box. Then, insert the other end into the AUX In port on the Immersive Sound System Control Box located within your product.

Once connected, a voice prompt will confirm the setup by saying, "Line-in Mode."

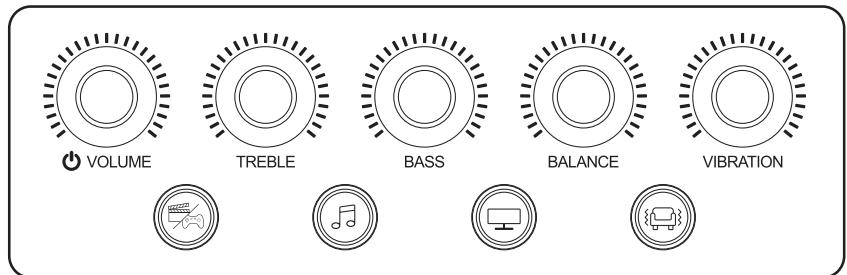


**Media Box**

<b>DC5V</b> 	Power Supply	5V, 1A (Type-C)
<b>COAX / FDDI / HDMI</b> 	Audio Source Switch	Default setting is HDMI-ARC, also support COAX (Usually named SPDIF on TV) audio source input and FDDI audio source input by switching.
<b>LINE OUT</b> 	Audio Output	3.5mm AUX output to connect to the Immersive Sound System Control Box
<b>MODE</b> 	Mode Button	Short press to turn on/off sofa audio.
<b>HDMI</b> 	HDMI Audio Input	HDMI-ARC from TV.
<b>COAX</b> 	COAX Audio Input	COAX or SPDIF input from TV.
<b>FDDI</b> 	FDDI Audio Input	FDDI input from TV.

# Understanding the Speaker Controls

The speaker control panel features named knobs for easy identification and adjustment.

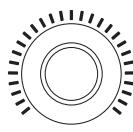


## Power/Volume Knob

Turns the system on/off and adjusts overall volume.

Turn **Clockwise** to power on the immersive sound system and increase the volume.

Turn **Counterclockwise** to decrease volume and power off.



## Treble Knob

Adjusts high-pitched sounds like voices and sharp music notes.

Turn **Clockwise**: Boosts treble for a sharper, more detailed sound.

Turn **Counterclockwise**: Softens treble for a warmer, smoother tone.



## Bass Knob

Controls low-frequency sounds such as deep music tones and movie rumbles.

Turn **Clockwise**: Increases bass for a deeper, richer sound.

Turn **Counterclockwise**: Reduces bass for a lighter, more balanced experience.



## Balance Knob

Adjusts the sound distribution between the left and right speakers.

The center position delivers equal audio to both speakers and is marked by a solid white light.

**Clockwise**: Shifts the sound balance toward the right speaker.

**Counterclockwise**: Shifts the sound balance toward the left speaker.

This setting allows for a personalized listening experience and ensures clear, consistent audio—especially helpful in shared seating environments.



## Vibration Knob

Controls the strength of the seat's vibration effect.

Turn **Clockwise**: Increases vibration intensity for a more dynamic and immersive feel.

Turn **Counterclockwise**: Decreases vibration intensity for a more gentle and relaxing experience.

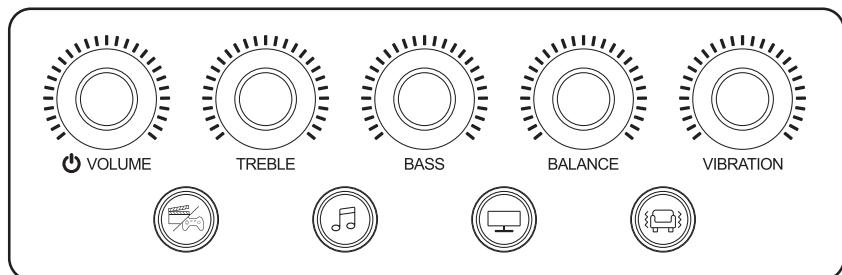
## NOTE

- In Relax Mode, 15 minutes without use/operation vibration automatically stops.
- In Vibration Mode, 3 hours without use/operation vibration automatically stops.

# Selecting Sound Modes

The SoundSphere system offers preset sound modes to enhance different activities: Movies, Gaming, Music, News and Relaxation.

Each mode provides a unique listening experience by activating specific speakers and syncing vibration effects with sound. The modes are located below the knobs on the control panel.



## Movie/Gaming Mode



Press  to activate Movie/Gaming Mode for enhanced sound and vibration, bringing movies and games to life. The speakers and subwoofer work together with synchronized transducers to provide an immersive 4d experience. The voice prompt will say, "Movie Mode", and the indicator will glow solid white.

## Music Mode



Press  to activate Music Mode, so the speakers will play music without vibration. The voice prompt will say, "Music Mode", and the indicator will glow solid white. To add vibration, press the vibration button  while in Music Mode. This is ideal for enjoying stereo music with clear sound and optional vibration for deeper bass effects.



## News Mode

Press  to activate News Mode, for listening to news or talk based content. This mode offers crisp, clear sound and makes speech the focus, without any added vibration effects. The voice prompt will say, "News Mode," and the indicator will glow solid white.



## Vibration/Relax Mode

### Vibration Mode = Synchronized Vibration with Audio

Press  to activate Vibration Mode to enhance the immersive experience with synchronized transducers for music and audio content. The voice prompt will say, "Vibration Mode," and the indicator will glow solid white.

### Relax Mode = Continuous Vibration

Press  again to activate Relax Mode for continuous vibration to create a calming experience. The voice prompt will say, "Relax Mode," and the indicator will glow solid green.

Press  again to switch to Blue Relax Mode, where the vibration rhythm changes for a more dynamic relaxation experience.

Press  once more to turn off the vibration function. The indicator light will turn off.

# Operating the Remote Control

(available with select products only)

The remote control lets you adjust the same settings as the speaker control panel from anywhere in the room.

**NOTE** - Only select products come with a remote control.

## Remote Control Pairing

- To pair the remote with your system, press and hold the Left Balance and Right Balance buttons at the same time for more than 5 seconds. The remote's light will blink to show it is pairing.
- Once the remote is connected, the light will stop blinking.
- Adjust the volume using the remote to confirm the pairing was successful.



## Button Functions

1. Power On/Off: Press to turn the system on or off (like the Power/Volume knob).
2. Input: Press to connect or disconnect your wireless devices.
3. Vibration On/Off: Press to switch the vibration function on or off, like the Vibration knob. Use the + and - buttons to change the vibration strength.
4. Volume: Adjusts the speaker volume.
5. Play/Pause: Press to play or pause audio (wireless mode only).
6. Next/Previous Track: Press to go to the next or previous track (wireless mode only).
7. Reset Sound Effect: Press briefly to reset the sound balance to equal levels for both left and right speaker.
8. Left Balance: Press briefly to shift the sound balance toward the left.
9. Right Balance: Press briefly to shift the sound balance toward the right.
10. Treble: Press to adjust the high-frequency sounds, just like the Treble knob.
11. Mute: Press to mute or unmute the sound.
12. Bass: Press to adjust the low-frequency sounds, similar to the Bass knob.
13. Movie/Gaming Mode: Press briefly to activate Movie/Game Mode (see details on page 14).
14. Music Mode: Press briefly to activate Music Mode (see details on page 14).
15. News Mode: Press briefly to activate News Mode (see details on page 15).
16. Vibration Mode: Press once to toggle between Vibration Mode and Relax Mode (see details on page 15).

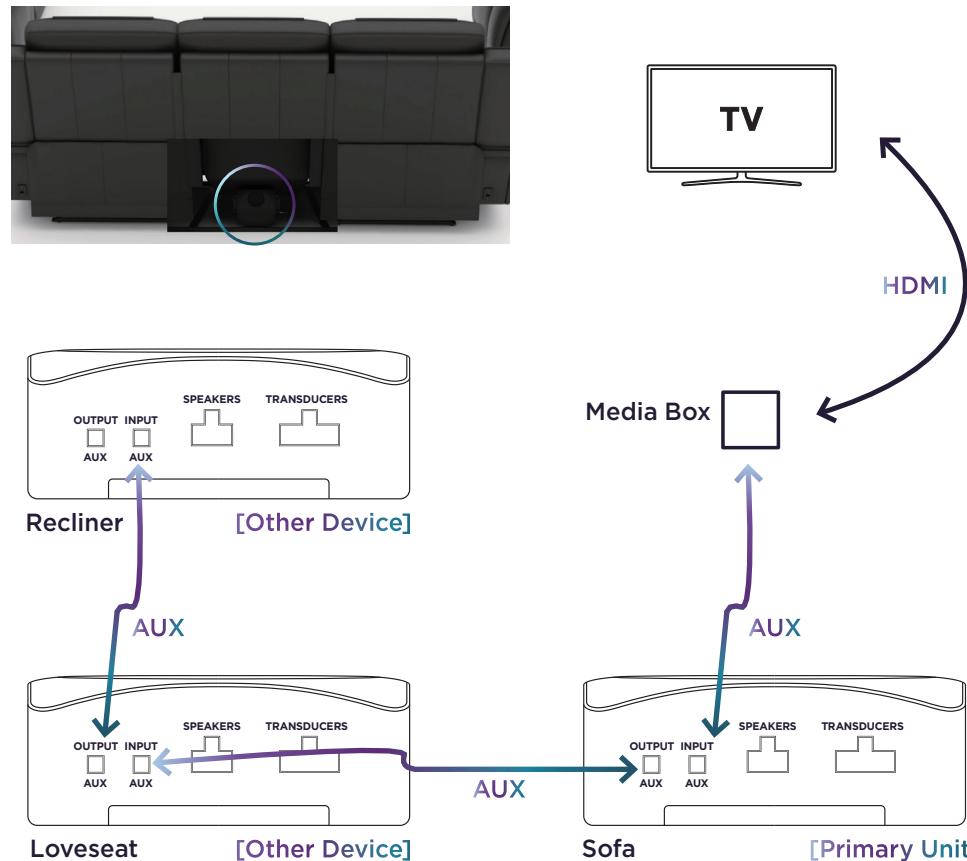
# Linking Multiple Products

You can connect up to three products using the included 3.5mm (1/8 inch) AUX cable, enabling synchronized playback for a rich, immersive sound experience.

## Step 1: Choose Your Main Product.

The main product is the product you typically use to enjoy the SoundSphere immersive experience—often the piece facing the TV.

This product should be connected directly to the TV, either wirelessly or through the Media Box, as it will act as the hub for the other linked units.



## Step 2: Connect the Additional Products

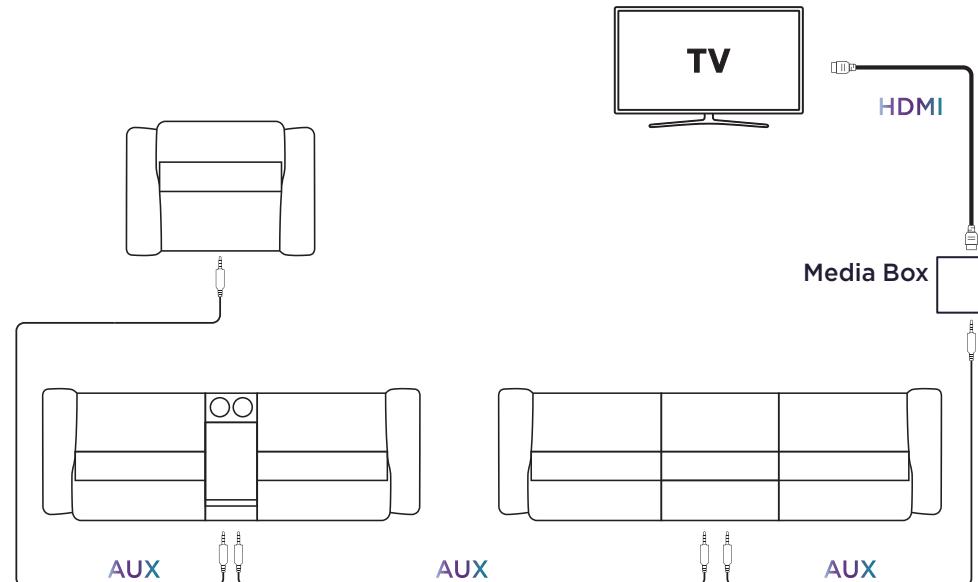
Use the included AUX cable to connect each additional product to the main product's Immersive Sound System Control Box.

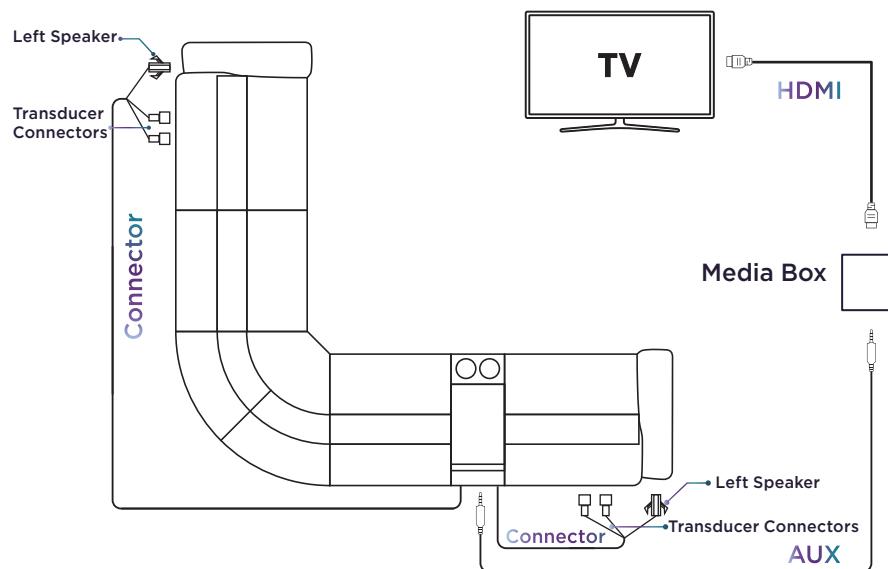
When the TV and Media Box are connected using an HDMI cable, plug an AUX cable from the Media Box into the AUX input port of the main product. This product becomes the central hub for the system.

To connect more products, use additional AUX cables to link them one by one to the AUX output port on the back of the main product. Each product connects in sequence, allowing them to share the same sound and vibration signals for a unified experience.

**NOTE**

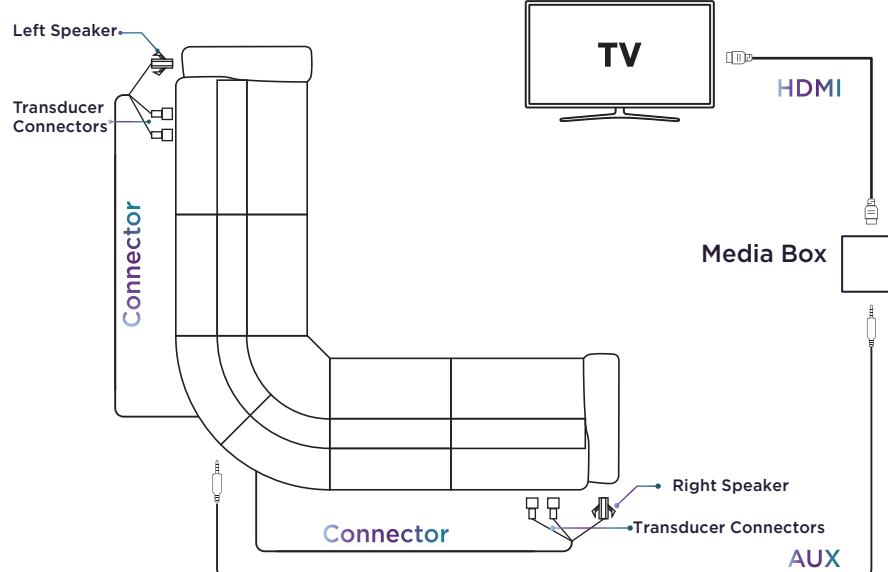
- Your product set up may vary slightly based on the design.





### NOTE

- For the best audio experience, we recommend using the Media Box for your connection setup.
- If multiple SoundSphere products are playing the same content, all units must be connected using Wired (Line-in) Mode via the included AUX cable.
- In Wired (Line-in) Mode, adjusting the volume on the main product does not change the volume on the additional connected products. Each one must be adjusted individually.
- Whether you're using Wired (Line-in) Mode or Wireless Mode, secondary products will stop playing audio if the main product is turned off.
- If you're not using a Media Box, and only connecting products to each other via AUX, the product that remains powered on will automatically become the new main product.
- When using Wireless Mode only, audio can be played through the most recently connected product.



# Maintenance and Support

## Troubleshooting Tips

If you're experiencing issues with your system, this troubleshooting guide can help you identify and resolve the most common problems quickly.

### Before diving into specific issues, check the basics:

- Make sure your product is powered on
- Confirm that all cables are securely connected
- Ensure the volume on your source device is turned up and not muted
- Follow the recommended steps under each issue. If the problem persists after completing the suggestions, refer to page 25 for instructions on how to reset your system to factory settings.

Problem	Solution
No sound coming from the speakers	<ol style="list-style-type: none"><li>1. Check that the volume knob is turned up and that the remote control is not on mute.</li><li>2. Verify the TV's audio output settings.</li><li>3. Make sure the correct audio source is selected.</li></ol>

Problem	Solution
No sound coming from the subwoofer	<ol style="list-style-type: none"><li>1. If the bass knob is set too low and the volume is very low, the subwoofer may not produce noticeable sound.</li><li>2. If "News Mode" is selected on the control panel, the subwoofer will be disabled. Switch to a different mode.</li><li>3. If using a wireless connection, ensure the source device's volume is turned up and not muted.</li><li>4. Try playing a different audio source or content to check if the issue persists.</li></ol>
No sound coming from one side	<ol style="list-style-type: none"><li>1. Ensure the balance knob is centered (12 o'clock position). If turned too far left or right, the sound may not be heard from one side.</li><li>2. Try playing a different audio source or content to see if the issue persists.</li></ol>
No vibration coming from the seat.	<ol style="list-style-type: none"><li>1. Ensure the volume knob is turned up and that the remote control is not on mute.</li><li>2. Check that the vibration knob is not set to zero.</li><li>3. If "Music Mode" or "News Mode" is selected on the control panel, seat vibration is disabled. Try switching to a different mode.</li><li>4. Try playing a different audio source or content to see if the issue persists.</li></ol>
Distorted sound, poor audio, or echo	<ol style="list-style-type: none"><li>1. Check if the TV is also playing sound through its built-in speakers, which can cause an echo.</li><li>2. Make sure the device is within the wireless connection range (up to 30 feet/10 meters).</li><li>3. Try playing a different audio source or content to see if the issue persists.</li></ol>

Problem	Solution
Smart devices cannot pair via a wireless connection	<ol style="list-style-type: none"> <li>1. Check if the system is already connected to another device.</li> <li>2. Disconnect any other connected device before attempting to pair.</li> <li>3. Make sure the device is within the wireless connection range (up to 30 feet/10 meters).</li> <li>4. Ensure Wireless connectivity is enabled on the device.</li> <li>5. Try connecting a different device to check if the issue is with the original device.</li> </ol>
Remote control does not work	<ol style="list-style-type: none"> <li>1. Ensure the batteries are installed correctly and charge sufficiently.</li> <li>2. Check that the remote is properly paired with the system.</li> <li>3. Try pairing the remote again.</li> </ol>
No audio from the AUX source	<ol style="list-style-type: none"> <li>1. Ensure the connected device is turned on and playing audio.</li> <li>2. Make sure the Media Box is powered on.</li> <li>3. Ensure the 3.5mm (1/8 inch) AUX cable is fully inserted into both the Media Box and the Immersive Sound System Control Box in the sofa and the source device.</li> <li>4. Increase the volume knob to ensure the speaker is not muted.</li> <li>5. Turn up the volume on the AUX device.</li> <li>6. Try using a different AUX cable.</li> </ol>
Poor sound quality from an AUX device	<ol style="list-style-type: none"> <li>1. Ensure the 3.5mm (1/8 inch) AUX cable is fully inserted into the Media Box, the Immersive Sound System Control Box in the sofa, and the source device.</li> <li>2. Try connecting a different AUX device to determine if the issue is with the source device.</li> </ol>

## Resetting Your System

### How to restart the system

- To reset the system to factory settings, press the Movie Mode button on the control panel for 10 seconds. Once you hear a sound, the system will be restored to its original settings.
- This process can also be done using the remote control (note that only the remote control can be used for some paired or fixed products).

## Limited Warranty Information

### Limited Warranty

- The immersive sound system comes with a limited warranty. For more details, please refer to the warranty provided by the retailer where you purchased the product. Contact the retailer for further warranty information.

# Technical Information

## Immersive Sound System

- Immersive Sound System & Control Box
- Power supply rating: 29V, 3A
- Total speaker power output: 28W RMS, 56W peak
- Speaker drivers: 2\*1.5" mid with tweeter, 1\*2.5 woofer
- Frequency range: 48Hz-20Hz
- Operation temperature: 32°F - 113°F (0°C - 45°C )
- Audio inputs: 1\* AUX 3.5mm, Wireless connectivity
- Audio outputs: 1\*AUX 3.5mm
- Wireless connectivity version: 5.4
- Wireless connectivity frequency range: 2.4GHz - 2.4835GHz
- Wireless connectivity range: 33 Feet (10m)
- Transmitting power: 2dBm Max
- Modulation type: GFSK, /4-DQPSK, 8DPSK

## Remote Control

- Wireless connectivity frequency range: 2405MHz-2471MHz
- Wireless connectivity range: 33 Feet (10m)
- Transmitting power: -1dBm Max
- Modulation type: GFSK

## Media Box

- Power supply rating: 5V, 1A
- Audio Inputs: 1\*HDMI (ARC), 1\*FDDI, 1\*COAX
- Audio Outputs: 1\*AUX 3.5mm

## FCC NOTE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TV INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS OR CHANGE TO THIS EQUIPMENT. SUCH MODIFICATIONS OR CHANGE COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### Remote control:

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

### Immersive Sound System :

This equipment should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.