



User Manual

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READ THIS FIRST

- Before using this documentation and the device it supports, ensure that you read and understand the "Important safety information" on page 26.
- Illustrations in this documentation might look different from your device.
- Instructions in this documentation may vary depending on your device model and software version.
- Some apps and features are not available in all countries or regions. App and feature availability is subject to change.
- Documentation content is subject to change without notice. We make constant improvements on the documentation of your device, including this user manual.
- LutiKey LLC. does not assume any liability that may occur due to the use or application of the product described herein. Every effort has been made in the preparation of this documentation to ensure accuracy of the contents, but all statements, information and recommendations in this documentation do not constitute the warranty of any kind, express or implied.

CHAPTER 1. SET UP AND GET STARTED

This manual describes everything you need to know about your LutiBand Watch. If you need more information, visit www.LutiBand.com.

OVERVIEW



CHARGING THE WATCH

Charge the watch before using it for the first time.

To charge the watch, follow these steps:

1. Connect the charger included with your LutiBand to a USB connector.
2. Place the watch in the charger as shown below.



3. Ensure the contacts on the back of the watch are engaged with those on the charger. The watch display will show a charging icon and battery level.
4. When the watch is fully charged, remove it from the charger. The watch is now ready for setup.

NOTE

It takes approximately 3 hours to fully charge the watch. The charging time may vary depending on the battery usage conditions. Full charged watch will provide you full day battery life.

SETUP YOUR WATCH WITH LUTIBAND MOBILE APP

To be able to start using your watch, and take advantage of all the included features, you have to install first our Mobile app and follow the steps described on the section **LutiBand Mobile App**.

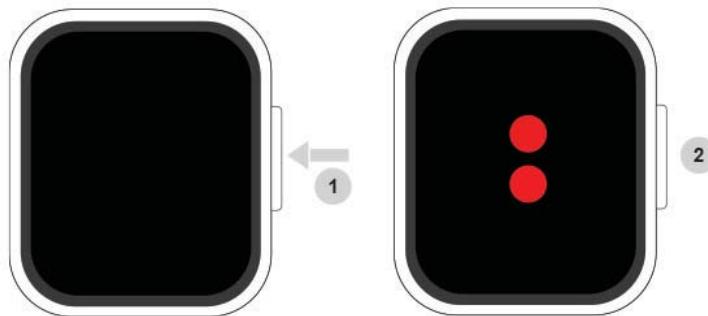
NOTES

- Before start the watch setup, ensure that you are in an area with good cellular reception.
- Upon launching the LutiBand app for the first time, you need to create an account.

TURN THE WATCH ON AND OFF

TURN ON THE WATCH

If your watch is off, press and hold the LutiBand button until the animation starts showing on the watch's display.



TURN OFF THE WATCH

To turn off the watch, you have the following 2 options:

1. Touch the turn off icon located on the top middle of the watch display.



2. Open LutiBand mobile App, touch on settings, touch on the watch you want to turn off from your list of LutiBand watches and select the option Turn this LutiBand off, and the watch will turn off remotely.

WAKE UP THE WATCH DISPLAY

You can wake up the watch display by using the following methods:

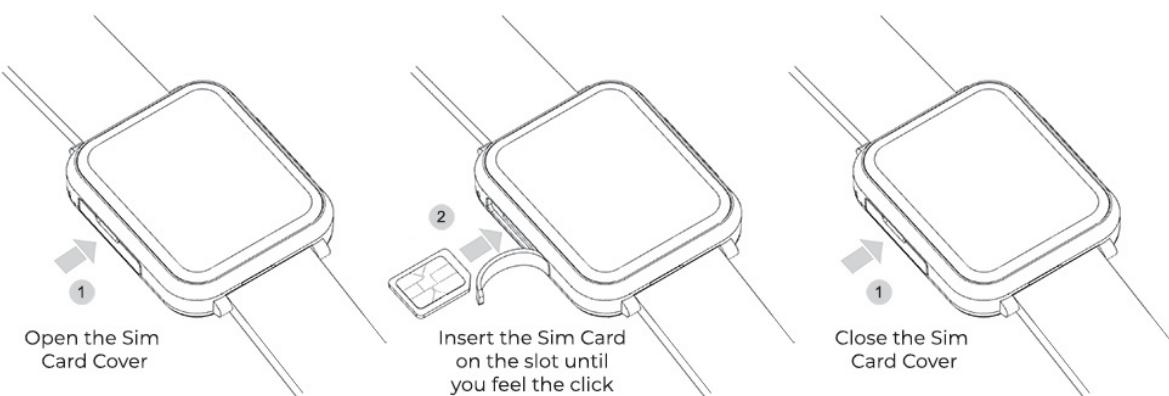
- Raise your wrist.
- Press the watch button.

If your watch does not wake up when you press the watch button, it may need charging.

NOTE

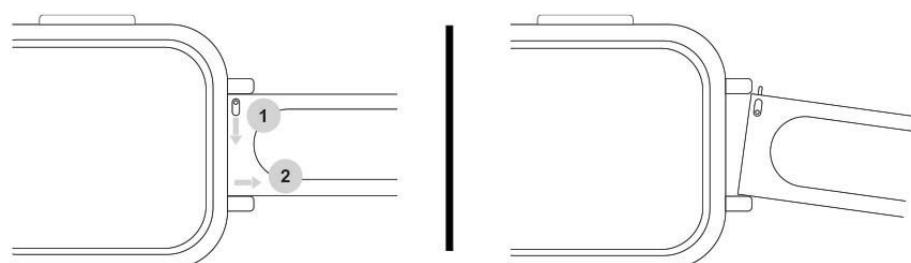
The display will turn off automatically after 15 seconds of inactivity.

SIM CARD (Nano SIM)



REMOVE AND ATTACH THE WATCH BANDS

Remove and attach the watch band as illustrated below.



CHAPTER 2. BASICS

ICONS



Call in progress



Fall Detected



Medical ID



System Alert



Text Message



Sound Alert



Audio Message



Phonebook
(this feature is not available for all subscriptions and all countries)



I'M OK Confirmation



Signal Strain



Airplane Mode



No Sim Card inserted



Biometrics sensors

ADJUST SOUND

To adjust the sound, of your watch follow these steps:

1. Open the LutiBand mobile app.
2. Go to settings.
3. Touch the LutiBand watch you want to adjust the sound from your list of watches.
4. Touch on Watch Volume and Bright.
5. Select the sound level you prefer .

After you change the level, the watch will play an audio, for you to check the sound level.

ADJUST BRIGHTNESS

To adjust the sound of your watch, follow these steps:

1. Open the LutiBand mobile app.
2. Go to settings.
3. Touch the LutiBand watch you want to adjust the sound from your list of watches.
4. Touch on Watch Volume and Bright.
5. Select the brightness level you prefer.

AIRPLANE MODE

TURN ON AIRPLANE MODE

To turn on Airplane mode, follow these steps:

1. Open the LutiBand mobile app.
2. Go to settings.
3. Touch the LutiBand watch you want to activate the airplane mode from your list of watches.
4. Touch the Switch to turn it ON.

TURN OFF AIRPLANE MODE

To turn off Airplane mode, touch on the Airplane icon on the top middle of the screen.



Press Turn Off to confirm or Cancel if you want to continue with the Airplane mode active.

CHANGE THE WATCH FACE

To change your watch face, follow these steps:

1. Open the LutiBand mobile app.
2. Go to settings.
3. Touch the LutiBand watch you want to change the watch face from your list of watches.
4. Touch Watch face option.
5. Select the face you like.

Faces available



BIOMETRICS SENSOR BUTTON

You can enable or disable the biometrics sensor button anytime. This button allows you to initiate the biometrics sensors measurement any time and keep your records updated all the time.



To enable or disable the button on the watch screen, follow these steps:

1. Open the LutiBand mobile app.
2. Go to settings.
3. Touch the LutiBand watch you want to activate the sensors button from your list of watches.
4. Move the Sensors Button switch to On or Off

MANAGE FALL DETECTION

TURN ON AND OFF FALL DETECTION

The fall detection feature can be turned on or off, depending on your preference. If you want to turn this feature on, you have to follow these steps:

1. Open the LutiBand mobile app.
2. Touch the user watch you want to configure (on the map or the list).
3. Touch the button Options.
4. Touch the option Fall.
5. And move the Fall Detection switch On or Off.

NOTE

By default, the watch has this option turned off.

CALL EMERGENCY SERVICES IN A FALL SITUATION

You will be able to enable or disable the option to call Emergency Services in a fall situation (in case it is off, only emergency contacts will be notified), follow these steps:

1. Open the LutiBand mobile app.
2. Touch the user watch you want to configure (on the map or the list).
3. Touch the button Options.
4. Touch the option Fall.
5. And move the Fall Detection Call switch to On or Off.

NOTE

By default, the watch has this option turned off.

FALL DETECTION EVENT

In case you have enabled the fall detection feature and a fall event happens, your watch will show the following screen, giving you 5 seconds to be able to cancel the alert in case it was a false alarm.



I'M OK

This feature allows you to notify your emergency contacts, letting them know you are OK and where you are located at the time. This is a handy feature you will be able to use any time and also, after an emergency, to let them know that you are OK.

To send an I'm OK notification, you just have to press the watch button twice and the alert will be sent instantly, and you will see a confirmation like this on your watch screen.



PHONE CALLS

EMERGENCY CALL

Your LutiBand watch is prepared to initiate a call to the emergency services in case you have an emergency situation.

To initiate an emergency call, you only have to press and hold the watch button for more than 5 seconds and the watch will initiate the call for you, directly from the calling service included on your watch (it is required to be nearby or connected to any phone in order to work).

In case you decide to cancel the emergency call, just have to release the watch button, before the 5 seconds ends.

When you start an emergency call, the watch will display the following screens:



NOTES

- Because LutiBand is integrated with emergency services, as soon as the communication is established, emergency services will be able to see on their screen, all your personal information, such as your actual location, biometrics at the moment and all your medical information in case you filled your medical ID information on our Mobile App (the integration to the emergency services, it's only available in USA at this time, but we are working hard to integrate our watch in other countries shortly).
- Also, our platform will notify your emergency contacts that you are under an emergency situation, including also your location and biometric information.

PHONEBOOK

The LutiBand watch, allows you to create a phone book including the 4 contacts that you will be able to call and receive calls from. You will not be able to make or receive calls to other phone numbers that are not included on the phonebook.

To create your phone call, you will have to follow these steps:

1. Open the LutiBand mobile app.
2. Go to settings.
3. Touch the LutiBand watch you want to create or edit the phonebook from your list of watches.
4. Touch the phonebook option.
5. Fill the name and phone number for each contact.

NOTE

This feature is not available on all subscriptions and or all countries.

MAKING CALLS

To be able to initiate a call to one of the contacts on your phone book, you will have to swipe on your screen from right to left and the watch will show the list of contacts you have available to call. The screen will look like this:



NOTE

This feature is not available on all subscriptions and or all countries.

RECEIVING CALLS

You will be able to receive calls, only from the contacts you have stored on your phone book (all other calls will be rejected).

As soon as you get a call, the watch will start playing a ring tone, vibrating and showing the following screen.

You will be able to accept the call or reject it.



NOTE

This feature is not available on all subscriptions and or all countries.

ACCESSING FITNESS AND BIOMETRICS INFORMATION

FITNESS INFORMATION

To be able to access the Fitness information, you will have to swipe on your screen from right to left until the watch shows the fitness information. The screen will look like this:



BIOMETRICS INFORMATION

To be able to access the Biometrics information, you will have to swipe on your screen from right to left until the watch shows the Biometrics information. The screen will look like this:



RESET AND UPDATE THE WATCH

RESET THE WATCH

In case something happens and you have to restart your watch because it is not responding correctly, just press and hold the watch button for 15 seconds and the watch will turn off automatically.

After the watch is turned off, press and hold the watch button again to turn it on, until the animation starts showing on the display.

UPDATE THE WATCH

We will release new software version for your watch periodically, to make improvements or add new features. When a software update for your watch is available to install, you will receive a notification to your mobile app, and also, you will see a notification inside the app, letting you know there is a software update available for you to install.

To install the software update, follow these steps:

1. Open the LutiBand mobile app.
2. Go to settings.
3. Touch the LutiBand watch you want update from your list of watches.
4. Touch the Update LutiBand Software option, and the watch will start the update automatically.

NOTES

- To be able to update your watch software, the watch has to have at least 50% battery level.
- It is recommended to initiate the software update with the watch connected to the charger, to avoid loss of power during the update.

SECURITY CLASP

Each LutiBand Watch, comes with a security clasp. This will add an extra protection, preventing the bands from opening easily, both accidentally or if an adult who should not take it off tries to open it.

To attach the security clasp to the band, position the security clasp to the strap clasp and insert it as the images shows.



CHAPTER 3. LUTIBAND MOBILE APP

DOWNLOAD THE MOBILE APP

LutiBand App its available for iPhone and Android phones.



Search LutiBand App on Google Play App Store or Apple App Store and download it to your phone.

SIGN UP

Once the mobile app is installed, the first thing you will have to do, is create your LutiBand Account. Make sure that prior to creating the account, you must have an active LutiBand Subscription (On the activation process, our app will ask you for this information). In case you don't have a LutiBand Subscription yet, please visit lutiband.com/welcome

You will be able to create an account in case you are adding a watch to your account for you or any family member or in case someone else invited you to share their LutiBand watch information with you.

At the moment you are creating your account, when you add the email information, our system will identify it is a new account or someone else invites you to share their LutiBand watch. You only have to follow the screen options.

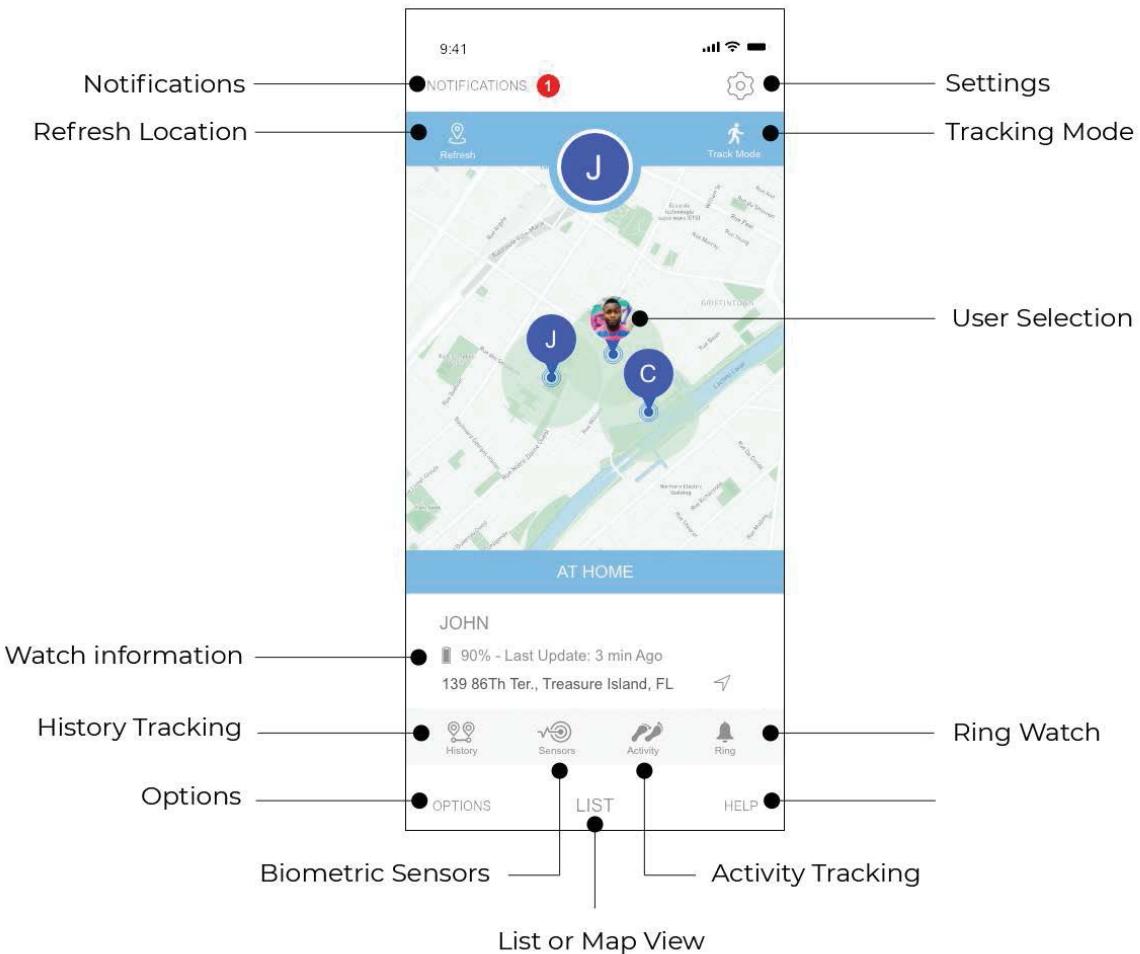
MOBILE APP HOME SCREEN

After you finished creating your account, the mobile app will show you the following screen, where you can select the LutiBand Watch you want to interact with.

You will be able to see the list of devices available on your account on the map or as a list, and you can select any of them to access to the chosen user's information.

WATCH INFORMATION

As soon as you select one of the user's watches you want to access (from the list or from the map, you are going to see the following screen.



NOTIFICATIONS

On this option, you will have access to all the notifications you have available from all the watches under your account.

SETTINGS

On this option, you will have access to all the settings on your account and also of the watch settings under your account.

REFRESH LOCATION

Each watch will send geo-location information periodically and you will be able to see the last update on the Watch information on this screen, but you always have the option to refresh the location and will ask the watch to send the actual location at the moment.

LOCATION

You will always be able to see the last location that was reported from this watch on the map.

TRACKING MODE

Each watch will send geo-location information periodically, but you will be able to activate the tracking mode to get the location of this watch more frequently while you are under the tracking mode screen.

NOTES

Activating Tracking Mode, will consume more watch battery than normal, we recommend to use this option only when it's necessary.

HISTORY TRACKING

This option will allow you to see all the locations where the user was at, for the last 30 days.

BIOMETRIC SENSORS

This option will allow you to see the last reported sensor's measurements and also the history of Measurements.

ACTIVITY TRACKING

This option will allow you to see the steps, distance and calories burned, per day, per week and per month.

RING WATCH

This option will make the watch start to emit a sound that will allow you to find the watch or the person wearing the watch in case it is necessary.

OPTIONS

This option will open a submenu, where you can share the watch with another person, manage Trusted Places, manage your Medical ID, Manage Fall Detection options, access to the Alerts from that watch and access to the Messaging feature.

TRUSTED PLACES

You will be able to create, edit or remove places where you usually visit (like home, doctors office, etc.) and create a geo-fence, to notify your emergency contacts or the people you shared your watch with, when you arrive or leave these places.

SHARE

You are able to share your watch with people you want, and that will be able to access your information and also, be notified in case of emergency. To share your watch, you will have to invite the person and they have to accept the invitation.

In case this person already has the LutiBand Mobile App installed, they will get a notification to accept the invitation. In case this person, does not have the LutiBand Mobile App installed, they will receive an email with your invitation to install the App and accept your request.

BIOMETRIC SENSORS

On this option, you will be able to see the last biometrics results, access the biometrics measurements history and also, request a new measurement on the watch.

BIOMETRICS REQUEST

From the mobile app, under the Biometric Sensors option, you will be able to request to start a new measurement to the watchband it will be stored as the last values.

BIOMETRICS REQUEST WITH CONFIRMATION

On some cases where LutiBand was integrated to other platforms, for example a telemedicine platform, when someone request your measurement, on the display you will have a button where you will have to give your consent for them to get your biometric information.

ALERT SETTINGS

On this option, you will be able to configure the different alerts available to be received by your emergency contacts or the people with share your watch with.

Notify when arrives at a trusted place:

Will notify your contacts when you arrive to a trusted place.

Notify when departed a trusted place:

Will notify your contacts when you leave to a trusted place.

Charge complete Alert:

Get an alert when your watch is fully charged.

Low battery alert:

You will be able to configure the level of battery you want to get an alert for, the alert will happen when the watch battery fall bellow the level you selected.

MEDICAL ID

Included with your LutiBand, you will have the option to add all your medical information that you think will be important in case of emergency for the first responders to know.

You will be able to add information such as:

- Blood Type
- Weight
- Height
- Age
- Organ Donor (YES/NO)
- Pre-existing condition you may have
- Medications you take
- Allergies
- Medical devices you may have (e.g. pacemaker)
- Covid Tests and Covid vaccinations
- Emergency contacts
- Doctor contact
- Additional information

MEDICATION REMAINDERS

In case you decided to add the list of medication you are taking, you will be able to receive remainders on your watch, letting you know it is time to take your medicine.

LOW BATTERY

In case you had configured to get low battery alerts, our system will notify you when the watch is bellow the battery level you selected.

POWER OFF

You will also be able to turn off LutiBand watch remotely, following these steps:

1. Open the LutiBand mobile app.
2. Go to settings.
3. Touch the LutiBand watch you want to turn off from your list of watches.
4. Touch the Turn this LutiBand Off option.

MESSAGES

Accessing the Messages Option, you will be able to interact with the LutiBand watch. All the messages you sent to that watch will remain on the screen for your record, also the responses in case the message received a response from the watch.

TEXT MESSAGES

You will be able to write a text message that will be displayed on the watch screen.

AUDIO MESSAGES

Also, you will be able to record a voice message that will be reproduced on the watch.

MESSAGES WITH QUESTION

With both options, text and audio messages, you will be able to send a message as a question and from the watch you can answer that question with a Yes or No.

SPECIFICATIONS

GENERAL SPECIFICATIONS

- Button with 3 gestures
- Touch Screen Display
- Microphone
- Speaker
- GPS Integrated
- 4G LTE - Data and Calling *
- Waterproof - IP67
- Security Clasp
- Two Silicone Bands included (Small and Large)
- Portable Magnetic Charger included
- Rechargeable Battery
- Weight 59grs
- Dimensions 44 x 37.8 x 12.4 mm
- Body Temperature Sensor
- Blood Pressure Sensor
- Heart Rate Sensor
- Oxygen in Blood Sensor
- Fall Detection Sensor
- Accelerometer
- Altimeter
- G-Sensor

* Service available in almost 150 countries.

SAFETY

IMPORTANT SAFETY INFORMATION

Read all safety information before using your product. Failure to follow these safety instructions could result in injury, or damage to your product or other property.

IMPORTANT SAFETY INSTRUCTIONS

- Observe signs and notices that prohibit or restrict the use of electronic devices.
- Do not disassemble or attempt to repair your watch yourself. Disassembling the watch may damage it, result in loss of water resistance, or cause injury.
- Always handle your watch with care. It contains sensitive electronic components inside, and can be damaged if dropped, burned, punctured, crushed, or if exposed to excessive heat or liquid.
- Keep your watch clean and dry. Clean your watch regularly with a nonabrasive, lint-free cloth.
- Do not use liquids or cleaning products. Do not clean the watch while it's charging.
- Your watch is rated IP67 for water and dust resistance. Water and dust resistance are not permanent conditions, and resistance might decrease as a result of normal wear. Do not submerge it. Do not wear it while swimming, showering, or bathing. Do not expose it to pressurized water or high velocity water. Do not wear it in the sauna or steam room.
- Never apply excessive pressure to a button on the watch, or force a charging connector or a SIM card into a port. Doing so may cause damage not covered by the warranty.
- Do not use your watch in the presence of gas fumes as it presents a risk of fire or explosion.
Do not use or store your watch in extreme temperatures as your watch might overheat and may present a burn or fire risk and cease to function.
- Do not dispose of your device in a fire as this might cause an explosion resulting in serious, injury, death, and property loss.

HEARING LOSS

Listening to sound at high volume may cause permanent hearing loss.

WARNING

To prevent possible hearing damage, do not listen at high volume levels for long periods.

MEDICAL DEVICE INTERFERENCE

Your watch contains magnets which may interfere with medical devices such as pacemakers, defibrillators, or other medical devices. If you are a user of any of these medical devices, consult your physician for information specific to your medical device and whether you need to maintain a safe distance of separation between your medical device and the watch.

SKIN IRRITATION

This watch is made of materials commonly used in wearable consumer electronic items.

However, some people may develop skin irritation due to allergies or sensitivities. If you have known skin sensitivities, please take special care when wearing the watch. Clean your watch regularly. Discontinue use if you experience rash, redness, itchiness, or any other irritation or discomfort on your skin around, or beneath, the watch. Consult your physician if irritation persists.

CHOKING HAZARD

Your watch and its accessories may present a choking hazard or cause other injury to small children. Keep them away from small children.

CHARGING

Charge the watch with the supplied USB charging dock. Only charge with an adapter that is compliant with the applicable international and regional safety standards. Using other adapters could cause damage to the watch or pose a risk of injury or death.

It is important to keep your watch in a well-ventilated area when charging. Don't use damaged cables or chargers.

CHARGING

Do not attempt to replace the watch batteries yourself. You may damage the batteries, which could cause overheating and injury. The batteries in your watch should be serviced only by an authorized service provider.

Batteries must be recycled or disposed of separately from household waste. Don't incinerate the batteries. Check your country's local waste regulations for the proper disposal of electronic products.

OPERATING TEMPERATURE

Your watch is designed to work and be stored in ambient temperatures between -10 C and 45 C (14 F and 113 F). Your watch can be damaged and battery life shortened if stored or operated outside of these temperature ranges. Avoid exposing the watch to dramatic changes in temperature or humidity.

REGULATORY COMPLIANCE INFORMATION

This section introduces regulatory information, certification, and compliance information specific to your product.

ELECTROMAGNETIC FIELDS (EMF)

This product complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

FCC WARNING

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC RADIATION EXPOSURE STATEMENT

This device meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health. The SAR limit of USA (FCC) is 1.6 W/kg averaged. Device types: LutiBand (FCC ID: 2A6C5-LBGC0001) has also been tested against this SAR limit. SAR information on this and other pad can be viewed on-line at <http://www.fcc.gov/oet/ea/fccid/>. Please use the device FCC ID number for search. This device was tested simulation typical 10mm to Mouth and 0mm to Wrist-worn. To maintain compliance with FCC RF exposure requirements, use accessories should maintain a separation distance between the user's bodies mentioned above, use accessories should not contain metallic components in its assembly, the use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

DISPOSAL AND RECYCLING INFORMATION

At LutiBand, we continually strive to improve our operations and products, and minimize our impact on the environment.

Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.

Please observe the local regulations regarding the disposal of packaging materials, exhausted batteries and old equipment.

Call Recycle Customer Support at 1-800-822-8837 for recycling instructions.