Wifi CCTV IP Camera

Quick Operation Guide

1. APP download

Search and download "iCSee"in the app store or scan the QR code below to download.

2.Connect to the power supply

Plz connect camera to the power cable,and turn on the power .

If you need to storage the video via the local TF card, plz install the TF card first then turn on the power （TF card doesn't support the hot plugging, plz plug and unplug memory card when device is power off)recommend use the cloud storage, safe and convenient, the detailed operation see "step 6".

3.Register/login

image 1
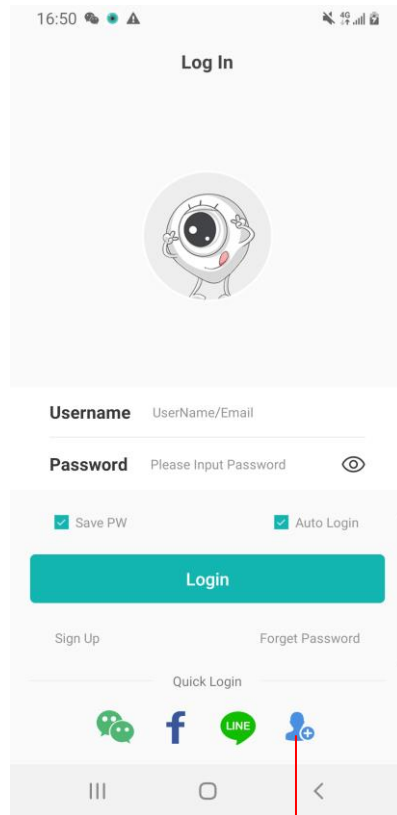
temporary visit

1.Open"iCSee" app, click "sign up" then use the phone number or mailbox to register account(image 1).

2.Register successfully, enter your phone number or mail number in the login interface, enter the password, login your app.

3.You can also use the wechat, facebook, line or the temporary visit to login app.

4.Camera network configuration

wifi configuration(recommend)

Note: camera can support 2.4G wifi for the time being, doesn't support 5Gwifi,plz set the router parameter to 2.4G first before configuring network, during the connection, phone,router and camera need keep within the 2m distance
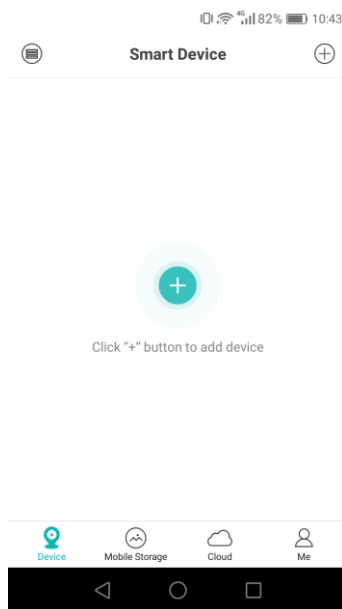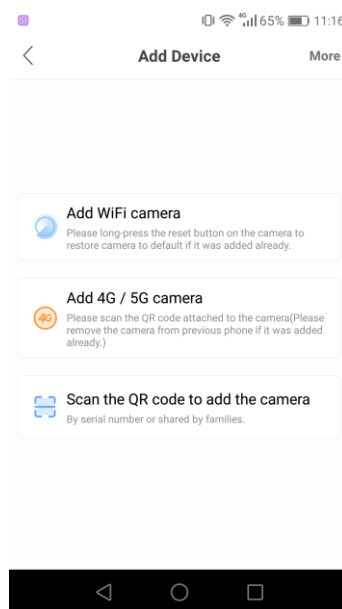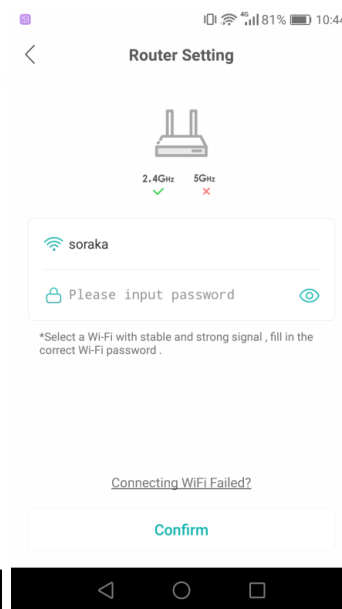
image 2

image 3

image 4

1.Phone connect to the wifi network.
2.Click the "+"in the upper right corner(image 2)click the "Add WiFi camera"(image 3) according to the device's voice prompt, follow the app interface guide to enter router's password(image 4)click "confirm" start to configure network(if the device doesn't appear voice prompt for a long time, you can long press the reset to restore default, then go on to configure network).
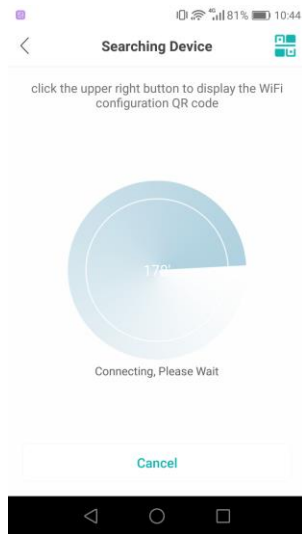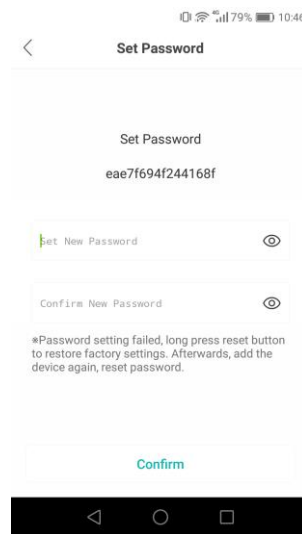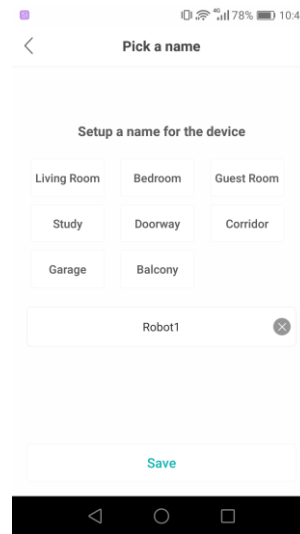
image 5

‹ Searching Device ▦

click the upper right button to display the WiFi configuration QR code

170°

Connecting, Please Wait

Cancel

◁ ○ ▢

image 6

‹ Set Password

Set Password

eae7f694f244168f

Set New Password 👁

Confirm New Password 👁

※Password setting failed, long press reset button to restore factory settings. Afterwards, add the device again, reset password.

Confirm

◁ ○ ▢

image 7

‹ Pick a name

Setup a name for the device

Living Room	Bedroom	Guest Room
Study	Doorway	Corridor
Garage	Balcony	

Robot1 ⊗

Save

◁ ○ ▢

3.Enter the search device's interface, the device is in the connection process, plz wait(image 5).
4.After connecting successfully ,interface will prompt to set device's password and name for your device, after finishing, follow the app interface guide to complete network configuration (image 6,7,8,9).
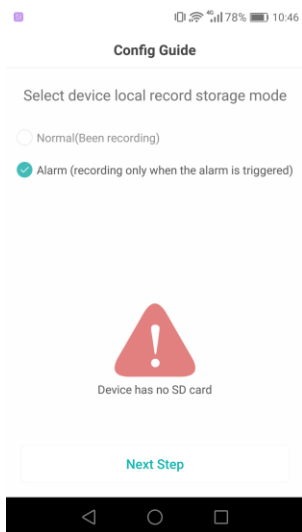
image 8

Config Guide
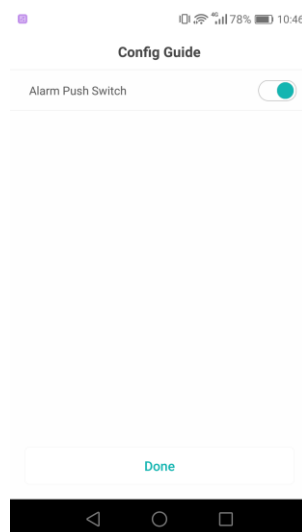
Select device local record storage mode

◯ Normal(Been recording)

✓ Alarm (recording only when the alarm is triggered)

⚠

Device has no SD card

Next Step

◁ ○ ▢

image 9

Config Guide

Alarm Push Switch 🔘

Done

◁ ○ ▢

image 10

image 11

Smart Device

Message

Robot

Online

Share　Cloud Storage　Housekeeping　Settings

Device　Mobile Storage　Cloud　Me

Robot1

123.50KB/S

Robot1

Video open success!

FHD　AUTO

Cruise control

Playback　Long press to intercom　Snapshot

Intercom　PTZ
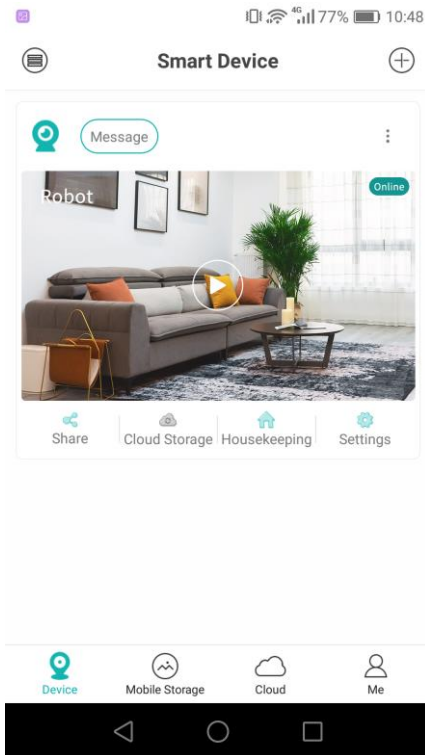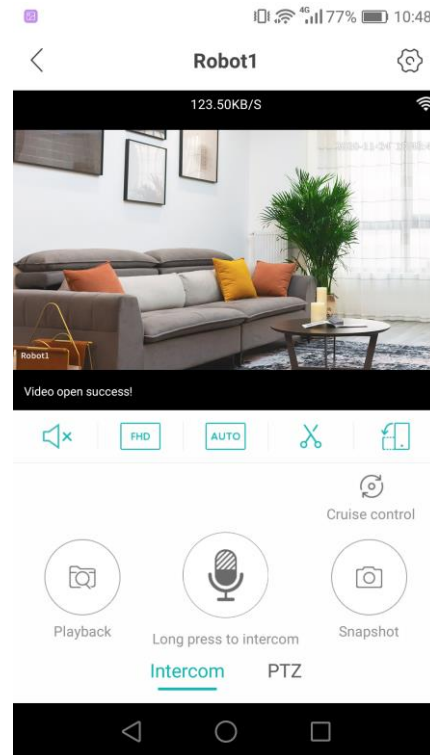
5.After finishing, device will show in the device's list, it represent the device is connecting successfully(image 10).

6.Click it you can view the monitoring image, and do the relevant operation and setting(image 11).

If the wifi configure failed, you can choose the below ways to configure device:
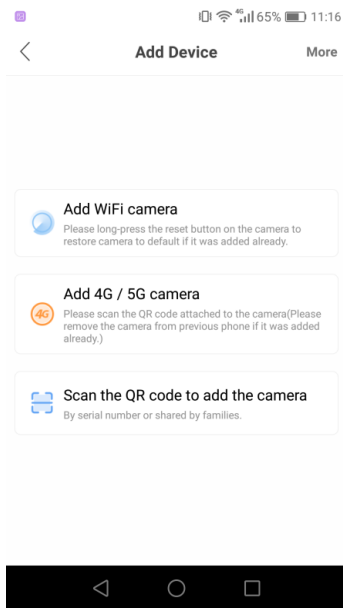
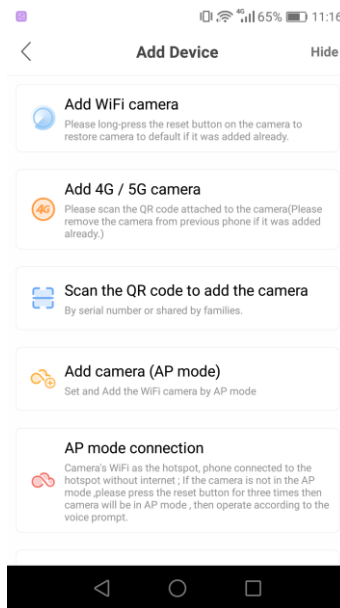## 01.AP mode configure network(android version)

image 12

image 13

image 14

1.Long press reset to restore default.
2.Press the camera reset three times to enter the AP mode (most devices will voice prompt "enter the AP mode").
3. Login the "iCSee" app ,click the "+"in the upper right corner, and click "more" in the upper right corner(image 12).
4.click "Add camera(AP mode)(image 13).
5.Enter "choose device's hotpot" interface, connect the searched device's hotpot (robot' hotspot name:robot_XXXX; other device's hotspot name: camera_XXXX)(image 14).
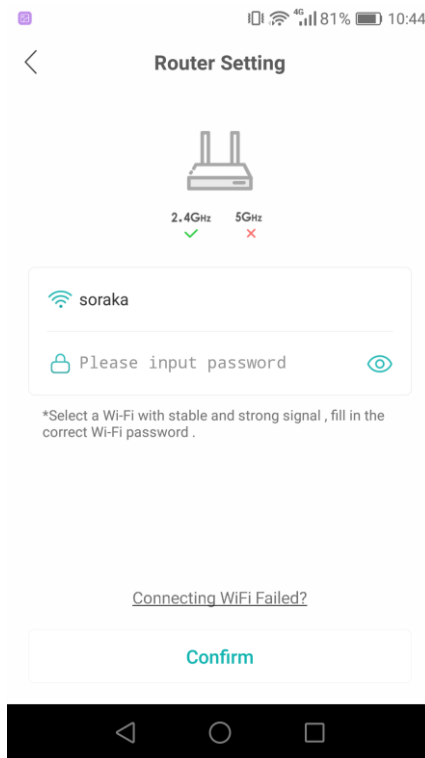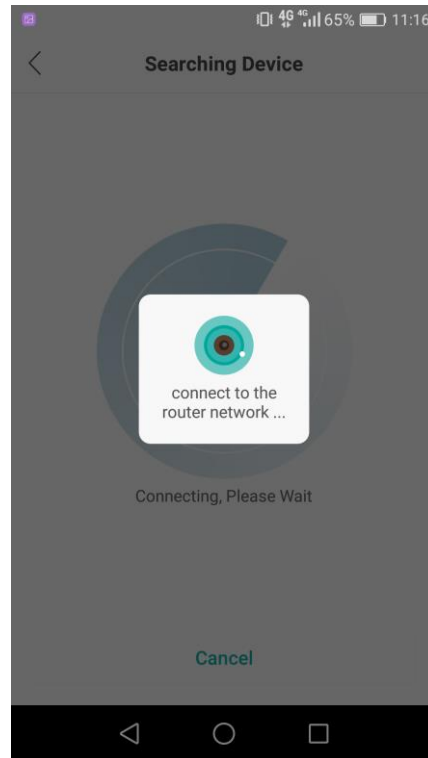
image 15   image 16

Router Setting

2.4GHz   5GHz
  ✓   ✗

🛜 soraka

🔒 Please input password   👁

*Select a Wi-Fi with stable and strong signal , fill in the correct Wi-Fi password .

Connecting WiFi Failed?

Confirm

Searching Device

connect to the
router network ...

Connecting, Please Wait

Cancel

6.After connecting successfully, interface will show router setting page, choose your wifi, enter wifi's password to start configure network(image 15).
7.Interface will show "Connect to the router network"(image 16).
8.After connecting successfully, follow the app interface guide to complete network configuration.
9.Device will show in the device's list, which represent device connection successful(image 10). click it to view the monitoring image, also can do the relevant operation and setting(image 11).

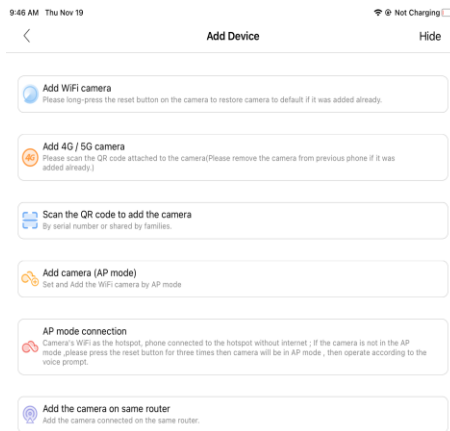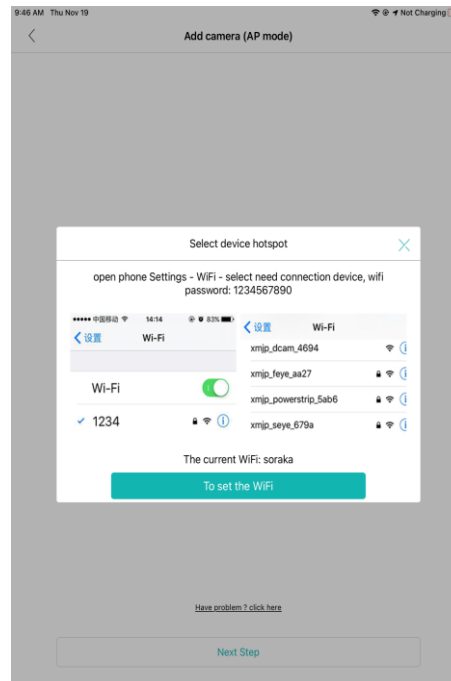## 01.AP mode configurate network(ios version)

image 17

image 18

1.Long press reset to restore default
2.Press the camera reset three times to enter the AP mode (most devices will voice prompt "enter the AP mode").
3. Login the "iCSee" app ,click the "+"in the upper right corner,click "Add camera(AP mode)(image 17).
4.Click the "To set the WiFi"(image 18),search the wireless network of the mobile phone, select the wireless hotspot of the device, enter the wireless password: 1234567890, then connect device's wireless hotspot (robot' hotspot name:robot_XXXX; other device's hotspot name: camera_XXXX).
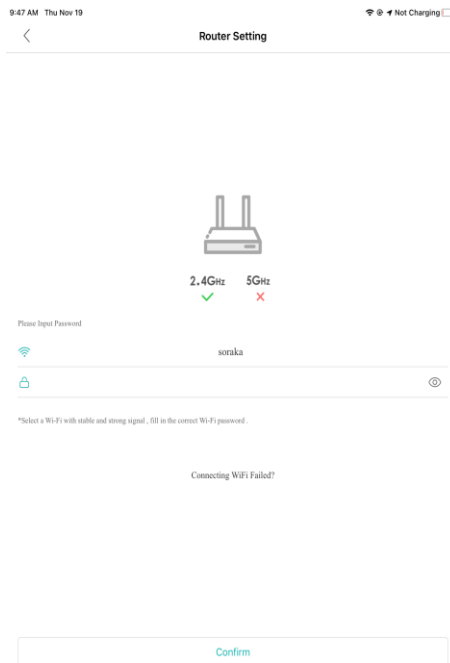
image 19

image 20

Router Setting

2.4GHz   5GHz
✓   ✗

Please Input Password

soraka

*Select a Wi-Fi with stable and strong signal , fill in the correct Wi-Fi password .

Connecting WiFi Failed?

Confirm

Searching Device

Connecting, Please Wait
178'

Cancel

5.Return "iCSee"app, enter "router setting" interface(image 19),enter wifi account and password, click confirm to start router network configuration.

6.Enter "searching device" interface, wait for connection(image 20).

7.After connecting successfully, follow the app interface guide to complete network configuration.

8.Device will show in the device's list, which represent device connection successful(image 10). click it to view the monitoring image, also can do the relevant operation and setting(image 11).

02.Wired network configuration (the device should support wired network connection, that is, the device has a network connection port)
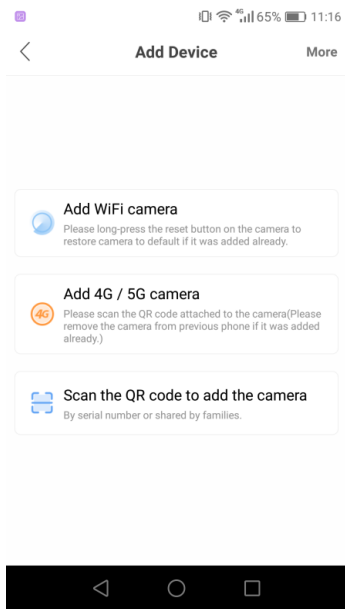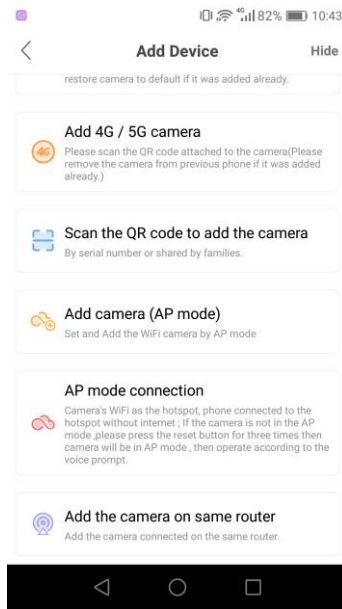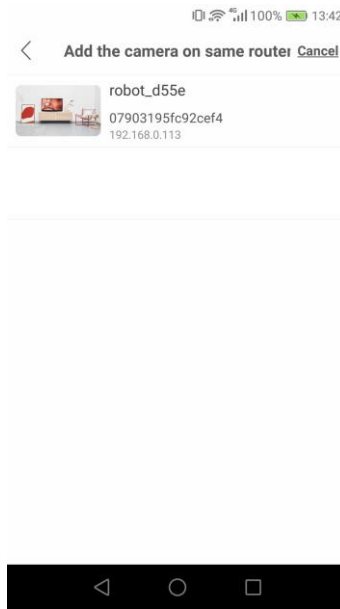
image 21

image 22

image 23

1.Long press reset to restore default.
2.Connect your router to camera via network cable.
3.Connect phone to your router wifi network.
4.Login "iCSee" app, click the "+"in the upper right corner, and click "more" in the upper right corner(image 21).
5.click "Add the camera on same router(image 22).
6.Enter search device interface, click searched camera to add device(image 23),device will show in the device's list, which represent device connect successfully(image10).
7.Click it to view the monitoring image, also can do the relevant operation and setting(image11).

03. Hotpot direct connection to configurate network

  (no need external network, connect to device's hotpot directly to configure network ,in this mode, the mobile

phone cannot receive messages from the device and use the cloud service)

image 24
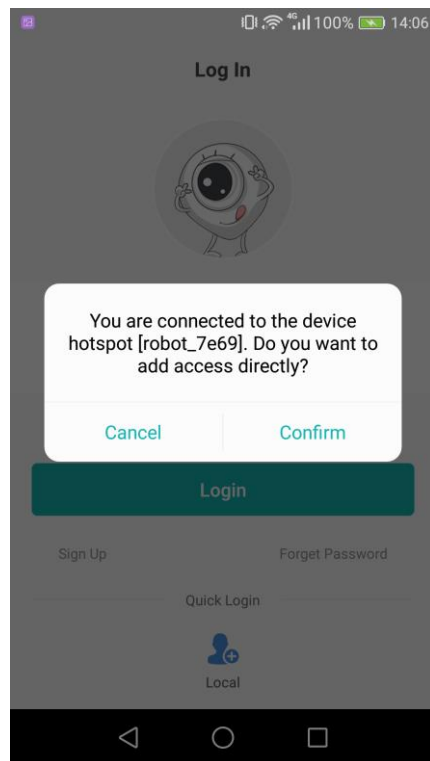
1.Long press reset to restore default.
2.Press the camera Reset three times to enter the AP mode (most devices will voice prompt "enter the AP mode").
3.Search the wireless network of the mobile phone, select the wireless hotspot of the device, enter the wireless password: 1234567890, then connect device's wireless hotspot (robot' hotspot name:robot_XXXX; other device's hotspot name: camera_XXXX).
4.Open"iCSee"app,via temporary visit mode to add device directly(image 24)
5.Device will show in the device's list, which represent device connect successfully(image 10). Click it to view the monitoring image, also can do the relevant operation and setting(image 11).

4G/5G device network configuration

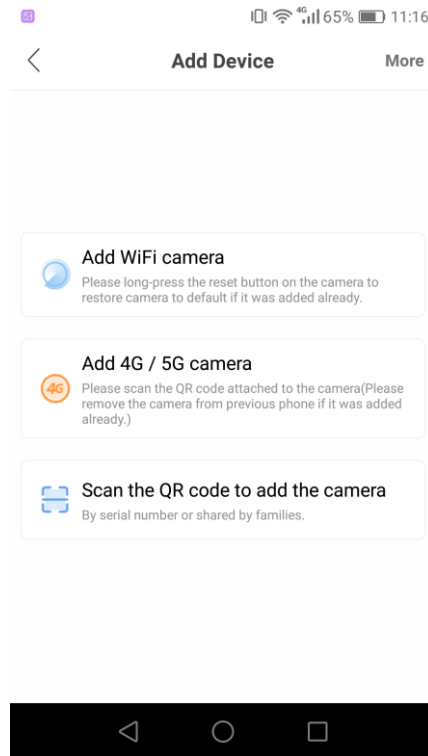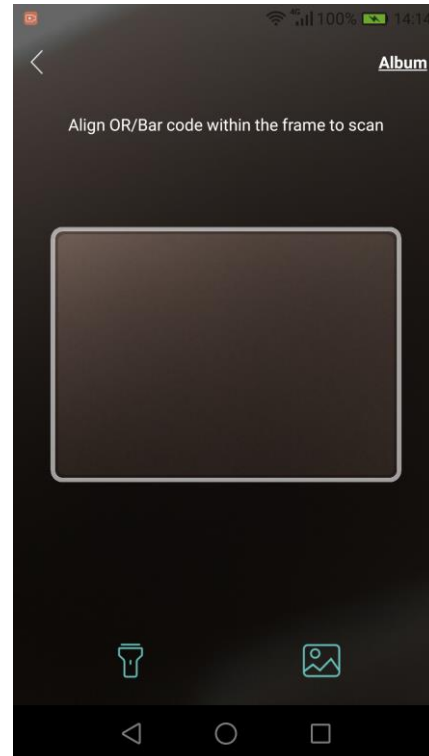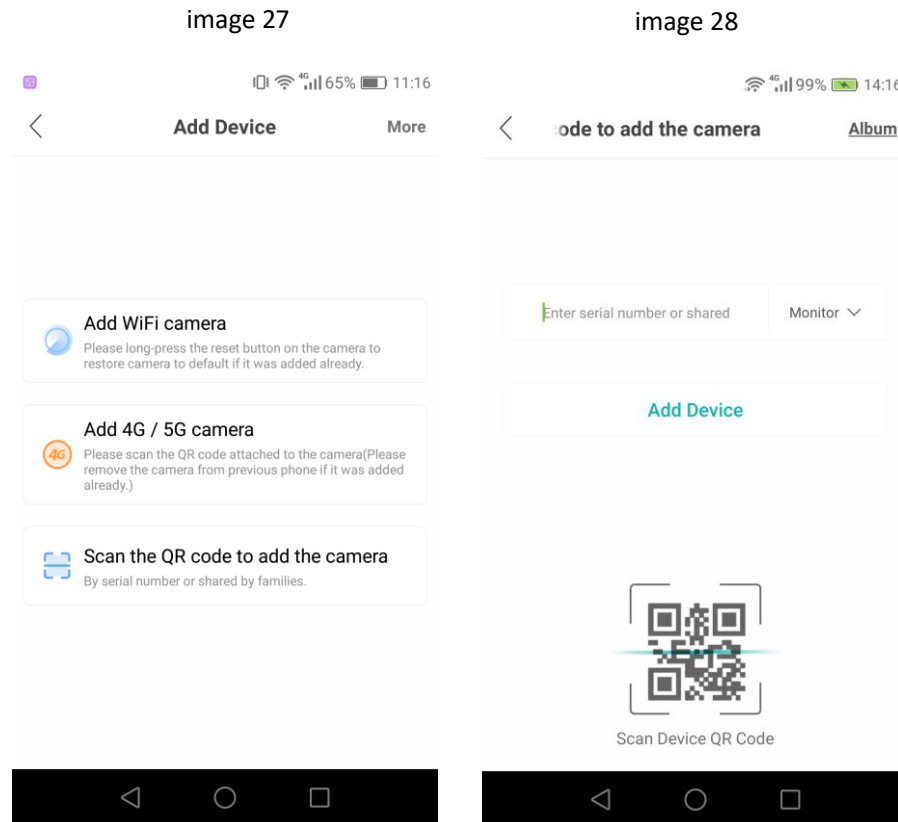**If your device is 4G/5G device,plz choose this way to add it.**

image 25

image 26

Click the "+"in the upper right corner in the main interface, click "Add 4G/5G camera"(image 25),scan the QR code in the device to complete the network configuration(image 26).

5.Add shared device

See this method for devices that need to be Shared by others.

image 27

image 28

Login "iCSee" app, click the "+"in the upper right corner in the main interface, click the "Scan the QR code to add the camera"(image 27), Scan the QR code of the device shared by others or add the device by entering the device serial number(image 28)(the shared device need to connect the network and add successfully in the app).

6. Open cloud storage

Click "Cloud"or "Cloud Storage"in the device list(image 29,30),follow app interface guide to realize and open the cloud storage.

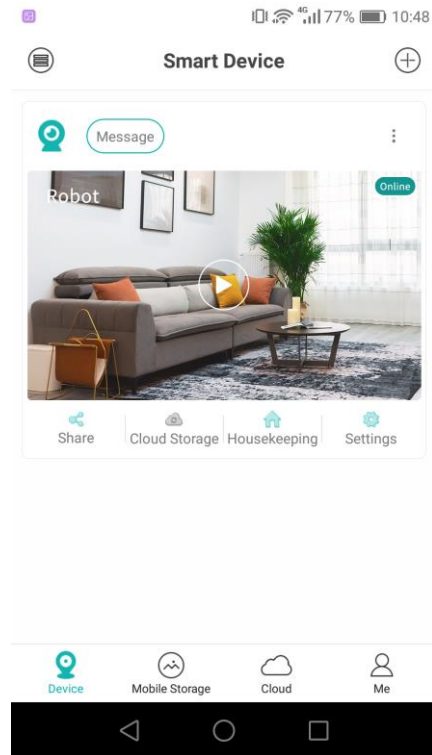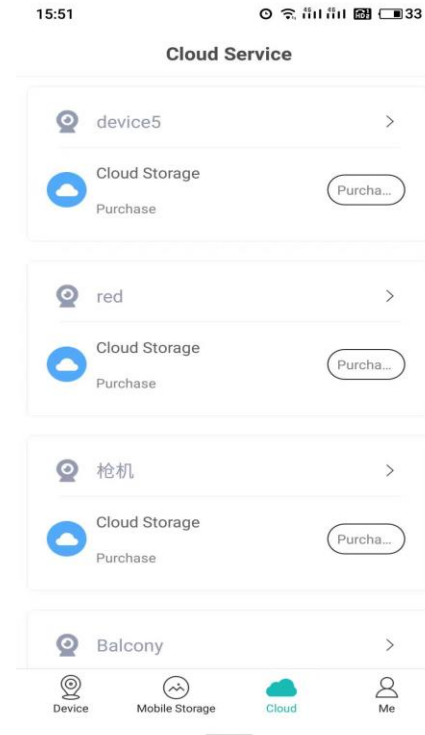image 29   image 30

Q&A

Q: How does the camera store videos?
A: 1. Local TF card storage, maximum support 128G, automatically delete earlier videos after TF card is full, and loop recording;
   2. Cloud storage.

Q: What should you do if you forget the device access password?
A: After restoring the device to factory settings, reconnect and set a new access password.
Note: The access password involves privacy and security, please treat it with caution.

Q: What should you do if the camera cannot be connected or it is abnormally offline during use?
A: 1. Check whether the camera power supply and router network are normal.
   2. Unplug the camera power to restart the camera.
   3. Restore the camera to the factory settings (press and hold the Reset button for about 6 seconds, until you hear the "Restore factory settings, please do not power off" prompting sound), and then add the device again according to the instructions.
   4. If the wireless network configuration is unsuccessful, please select wired network or AP network configuration mode.

Q: Press the device reset button many times, there is no voice prompt for AP mode switching?
A: The device can only switch the mode once using the reset key, and the switch will not be executed again. It can only be restarted and switched again. Or use the mobile terminal to switch modes.

Q: AP mode network configuration (the device has been deleted), how to solve the problem if the device with the same serial number is prompted when adding a device?
A: Click【Me】>【Tools】>【Clear Cache】on the APP interface, and re-add the device after clearing the cache.

Q: Restore the device to the default, reconfigure the network, and enter the password, but only an empty password prompt box is displayed?
A: Click【Me】>【Tools】>【Clear Cache】on the APP interface, and re-add the device after clearing the cache.

Q: Can't connect to network when phone scan the qr code?
A: Plz point the phone's QR code to the lens of the device, with a stable distance of 20-30 cm.

Q: The APP shows that there is no TF card when viewing the video?
A: 1. Check whether it is a Class6 or Class10 TF card in FAT32 format. Please select a special TF card for monitoring. Do not use fake and shoddy TF cards.
    2. Power off the device, re-plug the TF card and restart the device.

Q: What does the "user is locked" message mean?
A: Input error password too many times, please try again later (about 30 minutes).

Q: What should you do if you cannot log in or open the video after changing the router's wifi password?
A: After restoring the device to factory settings, add the device again

Q: What should you do if the APP fails to receive the alarm information?
A:1.Click【Settings】>【Smart Alarm】 on the main interface of the APP, and confirm whether【Human shape Detection】,【Alarm Action】and 【Alarm push】 are turned on, and whether【Message Ignore】 has been turned off. 【Alarm Time】Whether the selection is correct. 【Sensitivity】Select high.
    2. Confirm whether the notification permission of the "iCSee" APP of the mobile phone is turned on.
    3. Confirm whether the mobile phone network is normal.

Q: how to do if dual-light camera can't alarm with dual-light?
A: Open monitor image, click the icon in the lower right corner of the main interface to confirm whether choose the dual-light mode.

Q:how to solve the issue which does not have alarm video?
A: Click【Settings】>【Smart Alarm】 >【Alarm Action】>【Take a Video】 on the main interface of APP to check whether the box has been checked. 【Alarm Time】Whether the selection is correct.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.　These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in aparticular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

Caution Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement
  This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provide with antenna installation instructions and transmitter operating conditions for satisfying RF exposure com