

# X9 PRO

## 4K-WiFi

### DUAL DASH CAM MANUAL



#### ACTIVATE 12-MONTH WARRANTY

Scan the code to register the product warranty and contact us

Our Email Address:

**otsfd\_vip@outlook.com**

Typically we will reply to you in 12 hours on working day!

## NOT SATISFIED/NEED SUPPORT?

Dear customer

If you are not satisfied with our product or have issue while using our product, please feel free to contact us, we will try our best to help you!

We just wanted to make sure if you are meeting a bad shopping experience

### Have you met?

- (1) Not working
- (2) Fail to connect
- (3) Blank screen
- (4) intermittent failure
- (5) Receipt of defective, damaged products
- (6) Other issues

Contact us via [otsfd\\_vip@outlook.com](mailto:otsfd_vip@outlook.com) or Amazon

### When we confirm your problem, you can enjoy the services:

- 1. Solve quickly your problems. (That's priority one)
- 2. Faster to REPLACE(no return needed)
- 3. Faster to REFUND

## GET IN TOUCH WITH US HERE TO ENJOY VIP SERVICE



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## MAIN FUNCTIONS



X9 Pro is equipped with 4K front camera and GC4653 Sensor, up to 2160P resolution (allows 4 times more information than 1080P).

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The X9 Pro is a front & rear system can monitors the front and rear of your vehicle simultaneously with audio at 4K + 1080P. Very clear recording even at night.

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This X9 Pro model builds in a WiFi transmitter which allows you to view the live time video/ download the videos/ adjust the camera setting via your cellphone with app. And its builds in GPS which record driving history information such as speed, and accurately locate the vehicle position and driving route on the map.

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With specific 3 lead hardwire kit connected & parking mode turned on, this X9 Pro Camera can remain recording even if you turn off. please note that the hardwire kit is not included in this package and go to amazon.com search: B0B4W6S9FV to make apurchase.

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G-Sensor & Loop Recording When a severe bump happens to your vehicle, the current video will be automatically locked and protected in the memory card, becoming unable to overwrite by the loop recording; the Loop recording video can be set the timing 1 min, 3 mins and 5 mins. It will overwrite the oldest unprotected video with the lasted footage, making space for your memory card.

## PACKAGE CONTENT



### MAIN UNIT

**DASHCAM-X9 PRO**

4K UHD Front  
1080P Rear  
WiFi Control

## ACCESSORIES



1\*1080P Rear Camera



1\* Power Supply Cable  
with CarCharger



1\* Rear Camera Cable



2\* Electrostatic Sticker



1\*64GB MicroSD card



1\* User Manual



1\* 3M Adhesive



1 \* Car Wire Trim Tool



5\* Cable Clips

## PRODUCT OVERVIEW



## BUTTONS FUNCTIONS



### ***POWER BUTTON***

1. Long Press- to Turn OFF the camera when it is ON.
2. Single Press - to Turn ON/OFF the screen.



### ***MENU BUTTON***

1. Press Once- to Call out the system setting menu when the recording is stopped.
2. Long Press- to Switch X9 Pro dash cam from Video/Photo/Playback mode when the recording is stopped.



### ***LEFT DIRECTION KEY***

1. Long Press-Turn ON the WiFi
2. Press Once- to Move the selector upward in the menu.
3. Press Once- to Fast Rewind while you are playing back the video in playback mode.



### ***DOWN DIRECTION KEY***

1. Long Press- Adjust the shooting angle up or down.
2. Single Press- to Turn ON/OFF the microphone(record the audio)
3. Press Once- to Move the selector downward in the menu.
4. Press Once- to Fast Forward while you are playing back the video in playback mode.

### ***OK BUTTON***




1. Press Once - to Enter / Confirm Specific Settings while in MenuSettings.
2. Press Once - to Start/Stop Video Recording in video mode.
3. Press Once - to Take Snap-Shot while in Photo Mode.
4. Press Once - to Play/Pause Current Video while in Play Mode.



## INDICATORS

 **Blinking Red:** Camera is recording

 **Red Off:** Camera is NOT recording



### ***POWER REQUIREMENT***

For the customer not using the original car charger to supply power for the X9 Pro dash cam, please make sure the power can reach 5V/2A, otherwise the dash cam may not be able to function properly.

## ***POWERING ON***

Short press  button to turn on your X9



## ***POWERING OFF***

Press and hold  button for 3 seconds to turn it of.



POP-UP: Short press  > Front and Rear View > Front Only > Rear Only



● Video LOGO

00:00 Video Duration



Date



Time



Front recording resolution



WIFI



GPS



Sound Recording



Battery



Current Speed



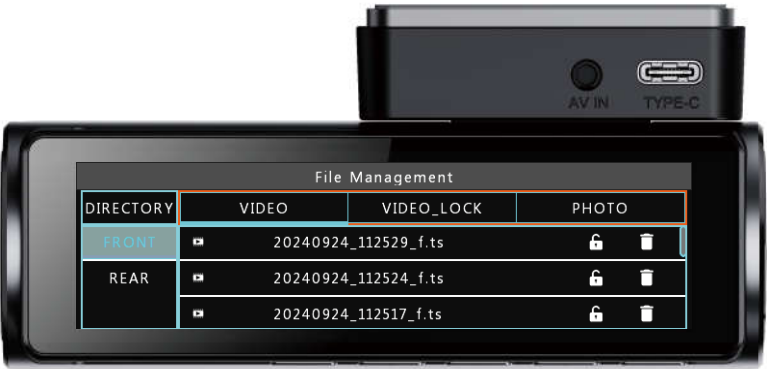
WIFI Name



License plate number

**CHOOSE YOUR MODE**

Press M button to enter Recording > Playback > Setting. Video mode will be auto-select when power on.

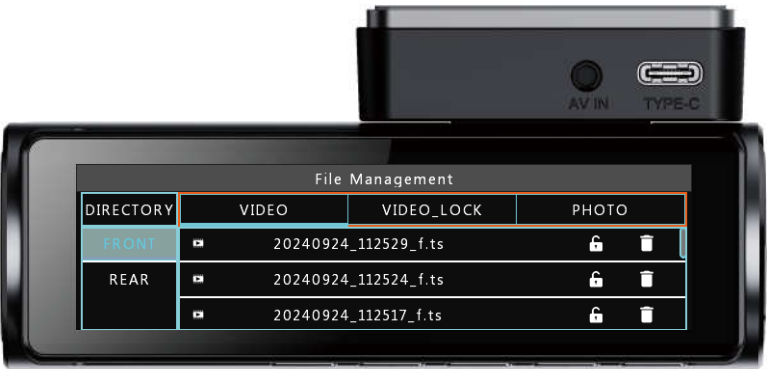


Long Press M

**PLAY BACK**

F > Front Camera

R > Rear Camera



### PLAY BACK

The white area represents the selected area. Press **OK** to select the front or back, and press **OK** again to select Video/Video-Lock/Photo. Press **◀** / **▶** to scroll the video up and down. Press **OK** again to select Video Edit.

Press **M** to undo the operation.



## Installation Your Dash Cam

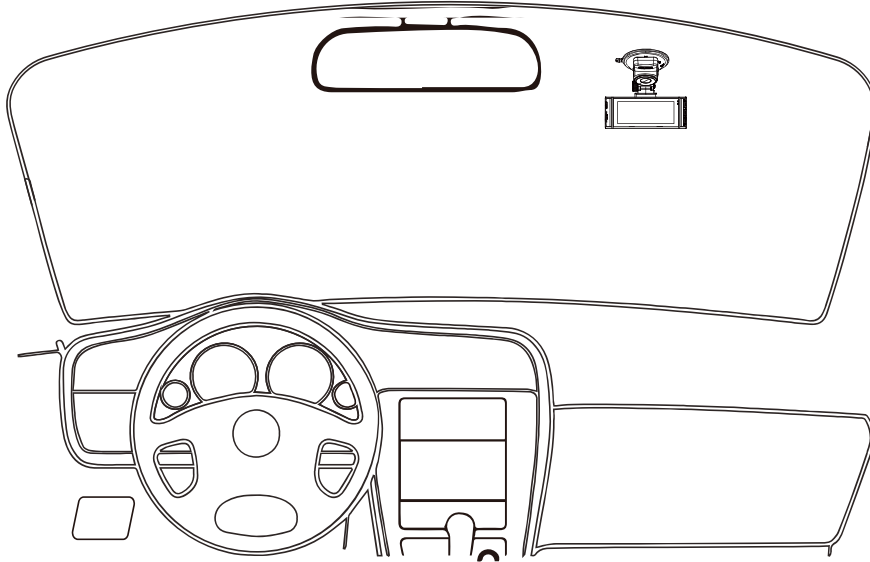
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We will guide you through the installation process step by step to ensure your dash cam is installed properly. We will prepare the installation video of X9 PRO dash cam for you, you can scan the QR code below to watch, Whether you are a first-time user or an experienced one, this video will provide helpful tips to make the process easy

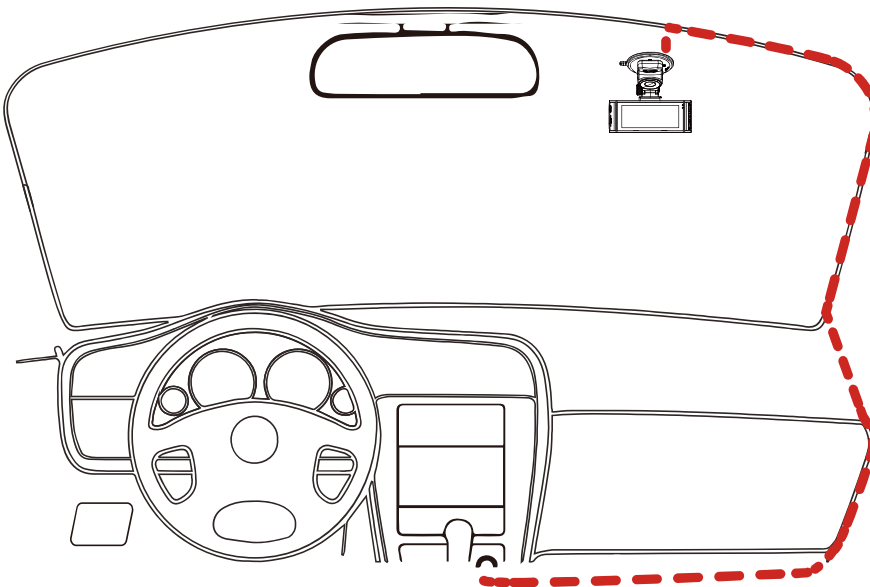


### How to install the main body

- > Start the vehicle generator, and do a bench test before officially installing the dash cam: connect the car charger to the cigarette lighter port and the dash cam, connect the first rear camera, and insert the MicroSD card to ensure that the dash cam can work normally.
- > Find the right spot on the front windshield, Wipe the pre-installed location with a clean cloth in order to clean the dust particles on the windshield and the grease evaporated. Stick the Electrostatic Film on the place you desire.

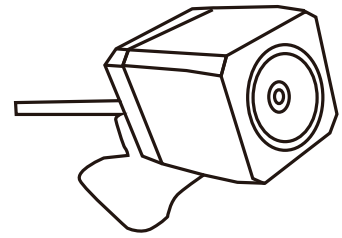


> Use the crowbar to run the power cable along the front windshield and the roof, and hide the cable on the A-pillar, so as not to block the driver's sight and cause danger.



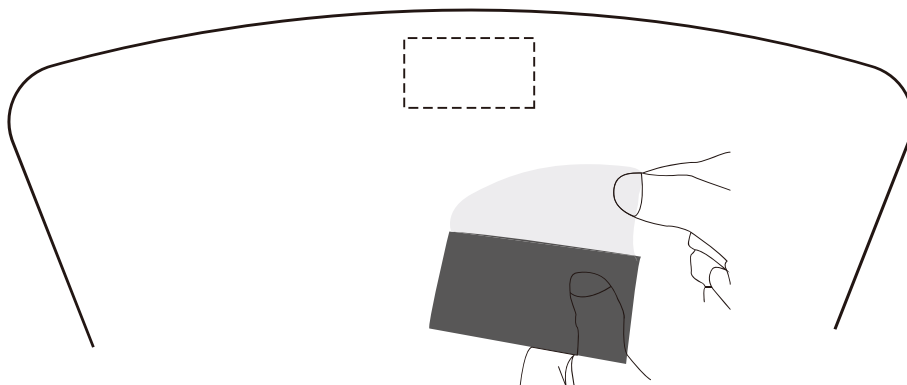
## How to install the in-car rear cam

NOTE: This rear camera is a special rear camera in the car, the effect is better if it is installed in the car and it is not waterproof. We recommend that you install it on the rear windshield of your car.



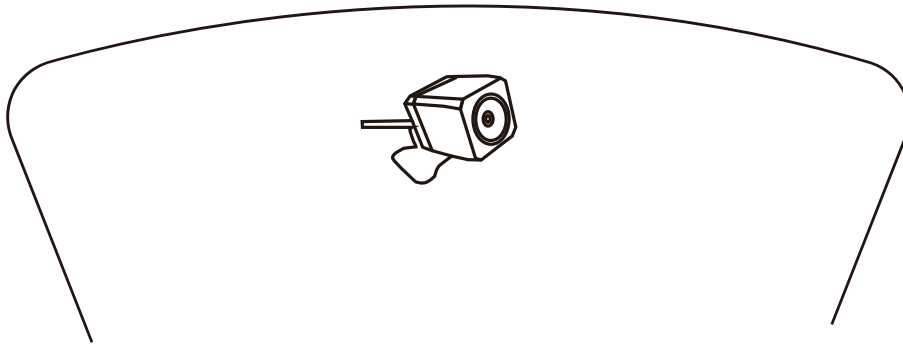
> Use a clean cloth to wipe the rear windshield where the rear camera needs to be installed.

> Then peel off the electrostatic sticker from the cellophane, transfer it to the place you want to stick it.

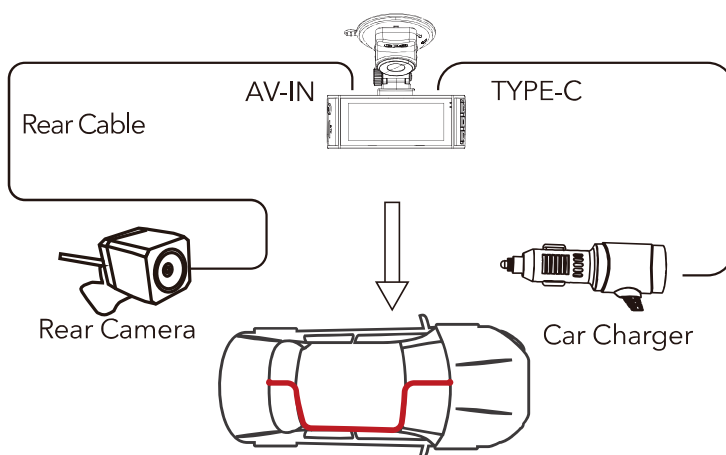




>Eliminate the air bubbles on the static stickers.It is recommended to install the back camera after standing still for half an hour to make the static stickers stronger



>Insert the power cord along the gaps between the front windshield and the ceiling, between the car body and the ceiling on the side of the passenger seat, and between the rear seats and the ceiling.

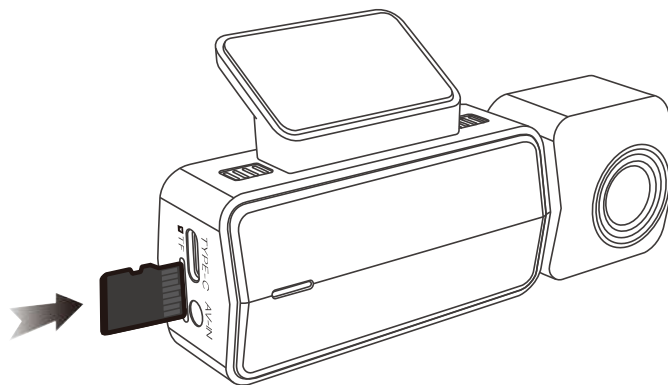


## INSERT/REMOVE THE SD CARD

### ***How to install the SD card***

Turn off the X9 Pro before inserting the SD card. Then insert the memory card, Then push the card all the way inward until you hear a click sound then the SD card is locked in place.

You'll need a MicroSD card to save your videos and photos. Use a U3 Class 10 SD™ Card dedicated or your camera may malfunction.



### ***How to remove the SD card***

To remove the SD card, please gently push its edge inward until it clicks first, after it pops out, please pull it out of the slot. Never remove the SD card while the camera is on, the camera will shut down immediately and may cause video damage

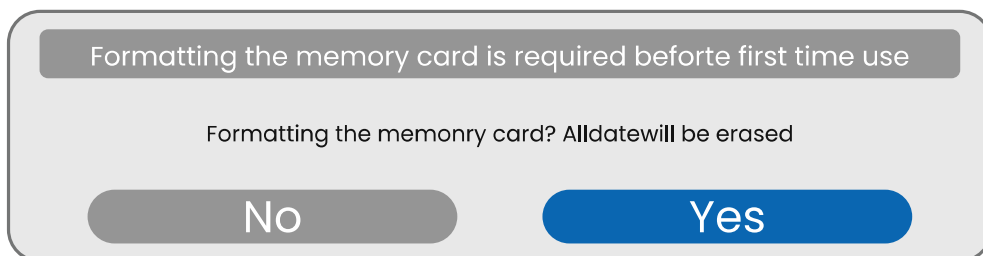
#### **Notice:**

1. Please use a micro SD card with a rating of Class 10 or higher ( 32GB or more, maximum 128GB )
2. Please format the micro SD card when using it for the first time.
3. Format the microSD card regularly.

## FORMAT THE SD CARD

### ***FORMAT FOR FIRST TIME BOOT UP***

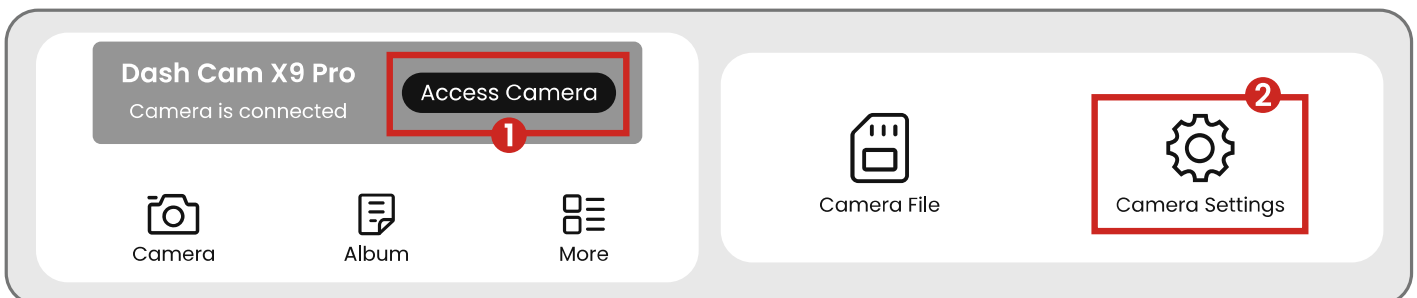
For the SD card inserted into the X9 Pro for the first time, the X9 Pro will ask to format the SD card after booting up. At this time, please select 'OK' and confirm to start formatting, and then the recorder will automatically start recording after the formatting processed.



### ***DAILY FORMAT VIA CELLPHONE APP***

For the SD card to read & write smoothly, we recommend you format the SD card every 3 weeks. You can easily format the SD card via the dash cam following the steps below.

1. Connect the "viidure" APP and Access to X9 Pro Camera
2. Click the "Camera Settings"
3. On camera settings page, scroll down until you see "Format SD Card", then choose "Format SD Card", and click "OK" to confirm to format the memory card.




## System Error Message Definitions

System Error Message Definitions	Description	Workaround
No card inserted	No memory card detected, unable to record	Please insert the card
No files	1 No SD card inserted 2 No file	Insert the card to record video or take photos
Card error/ Please format	Incorrect card format	Enter the menu to format the SD card
SENSOR FAIL	Sensor initialization error occurred, unable to record video	Please contact us via: otsfd_vip@outlook.com
SD card full	Insufficient remaining space when taking photos Displayed when taking photos	Please delete or unlock some files to free up space

## TEST & ADJUST

After the power cable & rear camera is connected correctly, please spunk your engine to see if the X9 Pro dash cam power on successfully and start recording automatically.

1. **Auto Power ON:** After the car is started, the camera can be powered on immediately.
2. **Auto Power OFF:** After the car is shut off, the camera will also returned off.
3. **Test the WiFi Connection**  
Please download the app and get the dash cam linked with your cellphone, to test if the WiFi module works well. (see page XXX of this booklet)
4. **Auto Phone Time Synchronization**  
After you successfully connect your cellphone with the dash cam via WiFi, X9 Pro dash cam will auto sync the time with your cellphone, and you don't need to set the time via the dash cam yourself.
5. Adjust the angle and long press  to adjust the lens

Please rotate the dashcam bracket and long press the right button to adjust the lens up and down to get the full video

## WIFI CONNECTION



### ***THINGS YOU HAVE TO KNOW***

1. WiFi Function X9 Pro dash cam has built-in WiFi module, so you can use your mobile phone to wirelessly pair with the camera through the WiFi, and instantly get the video from the dash cam. In summary, just like you connect a Bluetooth speaker to your smartphone for wireless music playback, the dash cam uses a WiFi signal (instead of Bluetooth) to pair your smartphone to the X9 Pro in the same way.

#### 2. WiFi Valid Range

The valid range of the built-in WiFi signal of the X9 Pro dash cam is 10FT. Please ensure that the range of the mobile phone and the camera is within this range, and no objects block it, otherwise the signal will be easily disconnected.

#### 3. Can I Monitor Remotely?

X9 Pro dash cam does NOT support remote monitor. Because the WiFi signal will not be turned on when the car is not powered on and the valid range of WiFi is 10FT. Therefore, the remote monitor function cannot be realized if both above conditions are not met.

## DOWNLOAD 'viidure' APP

Please scan the QR code of the relevant version below to download the APP and install it.



Scan to download  
"viidure" app for  
X9 Pro Dash Cam



Or search for 'viidure' in App Store or Google Play Store to download and install it on your phone.

### ***TURN ON THE WIFI OF X9 PRO (IMPORTANT)***

Please Long-Press  to turn on the WiFi of the X9 Pro dash cam

Please remain the X9 Pro connected to the power while you are operating the WiFi function, otherwise the dash cam WiFi will become offline.



### **AUTHORIZE PERMISSION**


Just open the "viidure" app you've downloaded, and authorize the permissions as below, When opening the app for the first time, please make sure to authorize the App with album, location, WLAN & cellular data, otherwise the viidure app won't work correctly.

## WiFi Connection

**1**  
**Confirm connection**  
Current WLAN can not access the Internet and there are other WLAN networks can be connected normally, do you want to switch?  

Keep


Switch network

**2**  
  
**Access location info**  

Deny

Once

Allow only while using the app


**3**  
  
**Access and save photos and files on device**  


Deny

Allow all the time

Allow only while using the app

**4**  
**Access Request**  
Need the following permissions  


 Storage read and write

 Get phone location information

Allow all the time

Exit

**5**  
**Access Request**  
Need the following permissions  

 Get phone location information

Allow all the time

Exit

## Connect the WiFi

When you successfully turn on the app, just simply press 'Add Camera'> 'Next'>'Add Camera' then it will jump to the WiFi setting of your cellphone. Simply join the X9 Pro WiFi by going into your iPhone or Android phone's Settings > WiFi >FHCam-\*\*\*\*\*, Then enter the default password: 12345678. And join the network.



### REMINDER

Once you connect to FHCam-\*\*\*\*\* WiFi it will say 'No internet connection', which is fine and please select 'Keep trying wifi'. If you want to use the phone network, just disconnect the camera WiFi. The camera will continue to record even when there is no WiFi connected.

The Wi-Fi network "FHCam-\*\*\*\*\*" does not appear to be connected to the Internet

Do you want to temporarily use cellular data?

Use Cellular Data

Keep Trying Wi-Fi

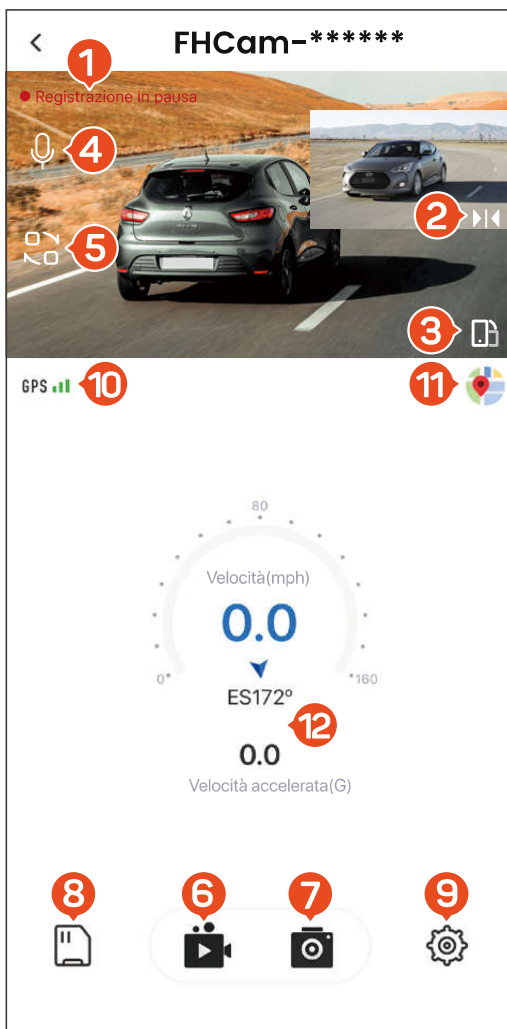


# APP INTRODUCTION

All operations can only be set on viidure APP

## 1. App Interface

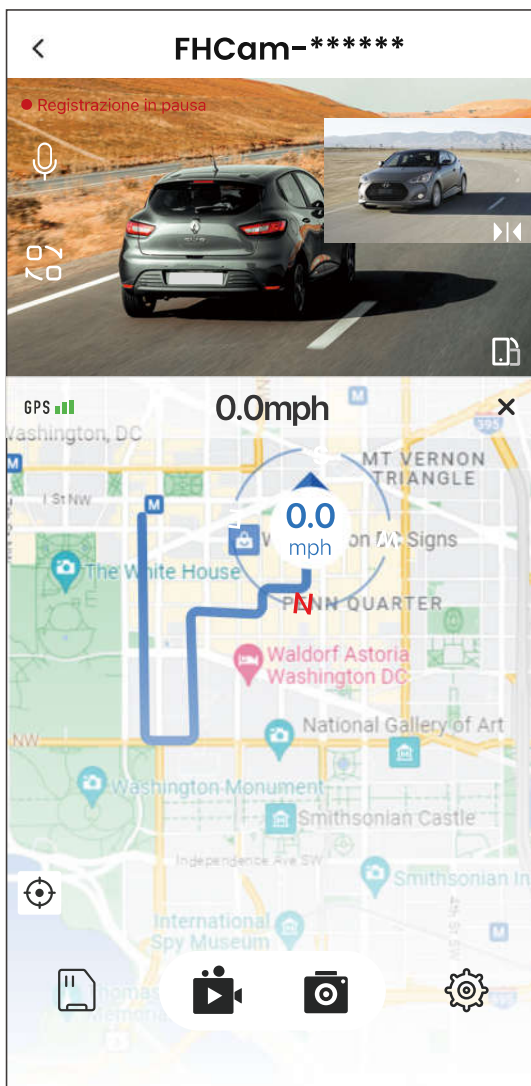
When you access to the camera, you will see the live time video of the dash cam.



- ① Recording/Pause State
- ② Front/Rear Camera View
- ③ Full screen
- ④ Mic
- ⑤ Single/Dual Camera View
- ⑥ Video Mode
- ⑦ Photo Mode
- ⑧ Camera files
- ⑨ Camera settings
- ⑩ GPS
- ⑪ Driving trajectory
- ⑫ Direction/Speed

## GPS Files

### 2. GPS Files




The X9 PRO dash cam with GPS detects GPS signals during use but needs an open area for reception, not indoors.

To view GPS track videos on your computer:

① Insert the SD card into the dash cam, it will automatically generate a Player installation package

## How to View, Download and Delete Video

Click the icon  on the main interface to view video and picture files. Long press the video file and select it, then choose to download or delete.

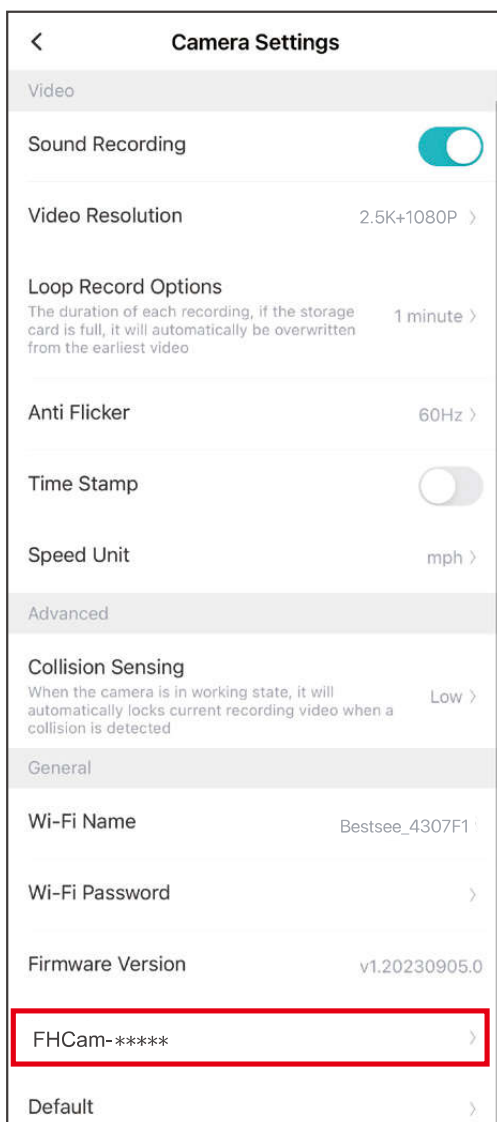
### 3. Camera Files



- ① Tipo di file
- ② Seleziona
- ③ Data
- ④ Ora
- ⑤ Dimensione del file
- ⑥ File della fotocamera anteriore/posteriore

## Camera Settings

### 4. Camera Settings




All the new SD CARD required to be formatted in the App. Please go to **Viidure APP** → **Connect Camera** → **Camera Settings** → **Format SD Card**.

**Note:**

Please format the SD card into FAT32 format on your computer if you fail to do it on your app.

## SWITCH SCREEN DISPLAY MODE

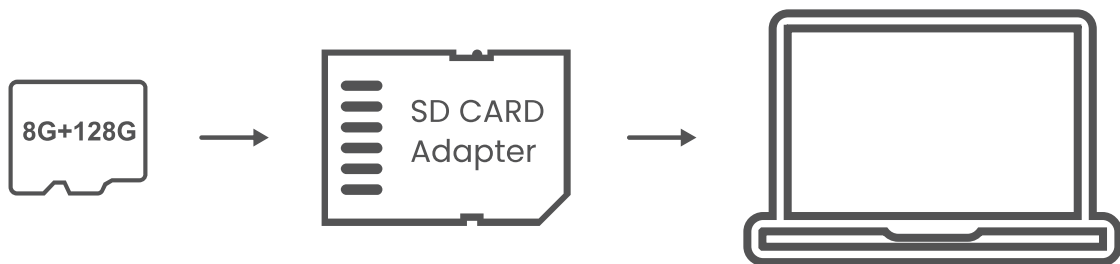
Every time when the X9 Pro boots up, the default screen display mode is PIP mode (picture in picture mode), if you want to change the display mode to FRONT ONLY mode or REAR ONLY mode, please single press  to switch.

## OTHER INSTRUCTIONS

1. WiFi cannot connect: Make sure the recorder is turned on or connected to other mobile phones (only one mobile phone can be connected at the same time)
2. The recorder cannot record: Make sure the SD card is full or damaged. You can format the SD card or replace the SD card for troubleshooting
3. The APP screen is not smooth or real-time: Try to keep the background software of the mobile phone as few as possible, and keep the mobile phone close to the recorder. You can close the APP and restart it (Wifi channels compete for bandwidth, and adjacent channels interfere with each other)
4. The image quality is not clear: Check whether there is any stolen goods on the recorder lens and car windshield
5. This system supports up to 128G Micro SD storage card. In order to keep the video recording smooth, it is recommended to use Class 10 or above high-speed cards. At the same time, do not plug or unplug the SD card when the system is turned on to avoid damage to the SD card.
6. SD cards are consumables. Please maintain them regularly, such as formatting the SD card every 1~2 months

## DOWNLOAD ALBUMS TO PC

1. You can remove the SD card from X9 Pro dash cam and insert it to computer directly (if your computer doesn't have memory slot, then you need to purchase a 'MicroSD Card to USB Adapter')



2. After you insert the SD card to your computer, please look for the added flash drive. You should be able to see drive.



DVR-A2 Pro

### RECOMMEND VIDEO PLAYER

The video format of X9 Pro dash cam maybe not supported by your computer original video player. We recommend you download a VLC Player to play the videos. You can get it free at [www.videolan.org](http://www.videolan.org)

# VIDEO MODE SETTINGS

You can adjust the video settings by pressing **M** when the camera is not recording, meanwhile you can also adjust some of once in video mode those video settings in viidure App as well.

### Record Audio(Sound Recording)

The X9 Pro dash cam supports voice recording, you can activate it on camera settings to record the voice or turn it off to prevent the voice from being recorded. You can also single press **▶** to turn on/off this microphone right away.

- On (Default)
- Off

Playback Press **OK** to enter the playback mode directly, you can check the recorded albums in playback mode.

### Video Resolution

Choose the resolution you want according to your needs. The higher the resolution, the more storage space the video will take up.

- 4K+1080P (Default)
- 2K+1080P

### Image Resolution

Choose the resolution of the captured picture you want according to your needs. The higher the resolution, the more storage space the video will take up.

- From 3M to 12M (Default 8M)

### Time Stamp

You can choose whether to put a logo or date watermark on the video.

- Off
- Date and Time (Default)



## Loop Recording (Loop record options)

The duration of each recorded video will be saved in the normal video folder according to the loop recording time you set. When the capacity of the normal video folder reaches 70% of the total, new loop recording files will automatically overwrite original loop recording files. After this function is enabled, the video file will automatically overwrite the loop, so as not to stop recording during the driving process.

- 1 minute(Default)
- 3 minutes
- 5 minutes
- Off



This function can free you from deleting the video manually once the SD card is full. However, this function may fail when you inserted a low-speed card into the dash cam please insert a Class 10 U3 speed Micro SD card (not larger than 128GB) to make sure this function can work properly.

### WDR

Wide Dynamic Range (WDR) improves the exposure by taking the combinations of over exposed and under exposed image into one robust wide range of lighting with higher depth image.

- On (DEAFULT)
- Off

### Exposure

This feature allows you to adjust the brightness of a captured image.

- From +2.0 to -2.0

### G Sensor (Collision Sensing)

G-Sensor is a 3-axis impact gravitational accelerometer which is designed to detect physical and gravitational forces on the camera.

While Video is Being Recorded: In the event when G-Sensor is triggered due to physical or gravitational impact force on the camera, the current loop cycle length of video file will be locked so it will NOT be deleted by loop cycle function.

- Off
- LOW (DEFAULT)
- Medium
- High

### Parking Mode (Optional)

This function will be available only when you correctly hardwire X9 Pro dash cam with 3 lead TYPE C hardwire kit (amazon search B0B4W6S9FV). **If you have no idea which one is compatible, please get in touch with scan the QR to get one from us.** X9 Pro will go on recording after you turn off your car and you are away, when parking mode activated, the screen will prompt 'Parking Mode Activated'you can select the recording ways of parking mode:



- Off (Default, camera will turn off immediately, when it detects a collision, it will power on and record a 1 min video)
- Time Lapse Recording (go on recording video at 1 fps)
- Motion Detection (record a 1 minute video when detect a object motion, available distance: 0-4 meters)



X9 Pro dash cam will detect if the hardwire kit is connected, you are not able to set the parking mode from dash cam or cellphone app when you don't connect X9 Pro dash cam with hardwire kit.

### Parking Mode Timing (Optional)

You can set a duration for parking mode, when the time is out, the camera will power off and go to collision sensing mode (when it detects a collision, the dash cam will power on again and record a 1 min video)

- Off (default, the dash cam will stay on parking mode till you start the car again)
- 12 hours
- 24 hours
- 48 hours

# SYSTEM SETTINGS

You can adjust the system settings by press **M** once in video mode when the camera is not recording, meanwhile you can also adjust some of those video settings in viidure App as well.

## WiFi

This feature will allow you to turn WiFi broadcast ON from the camera so you can connect your phone with X9 Pro Dash Cam to access videos, photos and settings.




WIFI Name/SSID	FHCam-*****
WIFI Password	12345678

## Password

Here you can change the WiFi password as your preference. Default password:12345678

### License Plate Number

This feature will allow you to insert custom vehicle ID or Driver ID to be stamped on video.

- Use  /  button to select desired character.
- To add more characters, press  to switch to next character

\*When Done please move to 'OK' options to confirm & exit.

### Screen Saver Settings

You can set the screen always on or automatically turns off if NO BUTTONS press for a period of time.

- Off (DEFAULT Screen Always On)
- After 10 seconds
- After 30 seconds
- After 1 minute

### Date /Time

You can set the date & time here manually, but typically this X9 Pro dash cam will auto sync the date & time with your cellphone after the cellphone is connected to this X9 Pro dash cam.

### Language

This setting allows you to choose your language setting for camera's firmware.

### Beep Sound

This feature allows you to turn ON/OFF camera button's beep sound

- Off
- On DEFAULT

## System Settings

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### Speaker

This feature allows you to set the volume level for the buttons beep volume, playback video volume, boot up chime volume through camera's internal built-in speaker.

- Off
- Low
- **Medium**
- High

### Format

This feature will allow you to format inserted memory card, all the data will be deleted. You can format the SD via the dash cam by operation the system menu or via the Viidure app (see page 16).

### Default Settings

Here you can restore all the settings to factory default settings.



#### Resetting the Camera

Resetting Hardware & Software are two different things.

***1. Reboot the Camera:***

When your dash cam is freezing, you can press the R key to reboot the hardware of the dash cam, all your setting will be stored.

***2. Setting Firmware/Camera to the default settings:***

If you get stuck with any settings and if you would like the camera's all settings to set back to the factory default settings, then simply go to System Settings > and then scroll down until you see the DEFAULT settings then set them to default settings to reset all the settings.

## Specifications

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<b>Display Screen</b>	3.59-inch IPS Screen
<b>WiFi</b>	Built-in
<b>G-sensor</b>	Built-in
<b>Resolution</b>	4K@25fps Front & 1080P@25fps Rear; Without Rear Camera: 4K@30 fps Front
<b>Sensor</b>	6 glass, 170 Degree Wide Angel Lens
<b>Language</b>	English, German, Japanese, etc
<b>Video Format</b>	TS
<b>Picture Format</b>	JPEG
<b>Power Interface</b>	5V/2A
<b>Working Temperature</b>	Working temperature -4 F to 67F (-10°C to 60°C)



## Frequently Asked Question

### 1. Camera won't connect to the app and says connection failed.

When opening the app for the first time, please make sure to authorize the App with the album, location, WLAN & cellular data, otherwise, the connection will fail. Please contact us for support when you can't get this issue resolved.

### 2. Camera prompts "Memory Error" after inserting an SD card or unable to start recording.

- (1) We suggest to format your SD card on APP, but if you failed to do it on your app, please format the SD card into FAT32 format on PC
- (2) Make sure you are using the recommended, CLASS 10, U3 Speed, and 128GB max SD card. Otherwise you will get notice of a malfunction. There commended SD card for X9 Pro: please go to amazon.com search ASIN:BO9WB1857W

### 3. Not Showing rear video?

If the rear video is not shown on the display even if you have inserted the plug of the rear camera into the main camera, please push the plug into the socket harder as this problem is caused by the incomplete insertion of the rear plug. If you are sure the plug is firmly inserted in to the main camera and the issue is still, please contact us immediately.


### 4. Can't record 24 hours?

A USB TYPE C hardwire kit is needed for this function. X9 Pro support 24 hours parking monitoring only when it is connected to our dedicated Type C hardwire kit (not included in the package), please go to amazon.com searchB0B4W6S9FV. If you need a correct hardwire kit from us, please chat with our email.

### 5. Do you have to connect to camera WiFi signal each time you get in the car in order for it to record?

No, the dash cam will automatically record without connecting to your WiFi.

### 6. Can not search for the WiFi of the dash cam.

Please long-Press the  to turn on the WiFi before you connect the dash cam otherwise, you are not able to search the WiFi of this X9 Pro dash

### 7. The video playback on Viidure APP is blurry.

Due to the limitation of WiFi transmission rate, the videos you watch is only 480P if you don't download the files. So we suggest you download the videos to your phone and watch them in local album. The downloaded video resolution can be up to 4K 2160P.

### 8. Loop recording doesn't work.

- (1) Please check your SD card version, this loop recording function requires a Class 10, U3 SD card within 128GB, otherwise your videos can't be saved or overwrite.
- (2) Make sure your loop recording is on and format your SD card, then set the G-Sensor at low sensitivity, your SD card may have too much locked videos and loop recording can't overwrite with these videos.

### 9. No internet connection after connecting the camera WiFi

Once you connect to FHCam-\*\*\*\* WiFi, it will say 'No internet connection'. Which is fine. As long as you keep the WiFi connection, you can still use the APP normally. That's because this WiFi is a hub-type WiFi, which can only be used to transmit data, but has no Internet access function. That is to say, after the WiFi connection, it will show that there is no network. But the APP can be used normally.

#### 10. Can view the videos from the SD card.

Please google 'VLC Player', download and install it for free, this issue happens when your original player doesn't support the video format of the dash cam. So please use VLC Player to play the videos.

#### 11. Can't View Live video on viidure App?

The cellular data will cause the live feed not to be viewed. Please disable the "viidure" cellular data of your cellphone.

Setting → viidure - Disable the "Cellular Data"

#### 12. Missing Parts / Need accessories from us.

You may need accessories from us while using the X9 Pro dash cam or you may encounter missing part issues after receive our package, don't worry, just email us, we will send them to you.

#### 13. Unresolved issues?

Please contact us email or whatsapp directly, and we are here to help Typically we will reply you in 24 hours.

**FCC Warning:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**Caution:** Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.