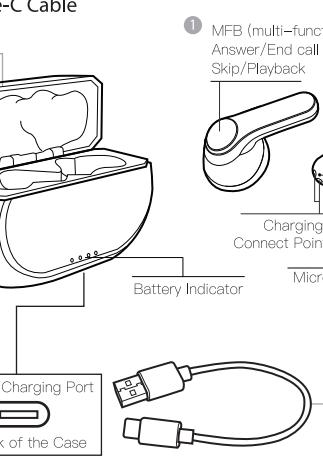




## WHAT'S IN THE BOX

- 1 2 Wireless Earbuds (Left/Right)
- 2 Charging Case
- 3 Type-C Cable



## TECHNICAL SPECS

Bluetooth Version

Bluetooth 5.1

Bluetooth Profile

AVRCP/A2DP/HFP/HSP

Frequency Response

20Hz ~ 20000Hz

Earbuds Battery

4 hour Playback Time

Charging Time

2 Hours (Include Charging Case)

Battery Life with Charging Case

Up to 18 Hours (Stereo Mode)

Up to 36 Hours (Single Ear Mode)

Input

DC 5V / 1A

Maximum Distance

10m / 33 feet

Water Resistant/ Dustproof Level

IPX5

Earbuds Material

Aluminum Alloy and PC/ABS

Charging Case Material

PC/ABS

Page 1

Page 2

## HOW TO CONNECT

### POWER ON/POWER OFF

Power On The Earbuds

- Open the Charging Case to automatically have them Power ON.
- An audible voice prompt will be heard and say, "Power ON", followed by, "Pairing" which means the Earbuds are synching and pairing to your device.

NOTE: In Power OFF state, hold down the MFB's for 3-4 seconds to Power ON the Earbuds. The "Power ON" voice prompt is heard.

Power Off The Earbuds

- Place the Earbuds back into the Charging Case and close the lid. The Earbuds are now automatically Powered OFF.
- If Powered ON, hold the MFB's for 3-5 seconds. The "Power OFF" voice prompt is heard.
- Earbuds will stay in pairing mode for 3 minutes at most. After, they will Power OFF automatically if no pairing device is found. If pairing device is switched off or Bluetooth is disconnected for 3 minutes, the Earbuds will automatically Power OFF.

NOTE: If you are in Single Ear Mode and your Charging Case is CLOSED, when you take out the other Earbud, it will take 4 seconds to re-synch the Earbuds to Stereo Mode.

NOTE: If you are in Single Ear Mode and your Charging Case is OPEN, when you take out the other Earbud, it will take 4 seconds to re-synch the Earbuds to Stereo Mode.

Page 3

## PAIRING

### Stereo Mode:

• Flip open the Charging Case. The "Power ON" voice prompt will be heard. Now, the synching between both the left and right Earbuds are mistakenly paired to. Press "Forget This Device" and turn OFF the Bluetooth on said device. Now, connect and pair the Earbuds to your preferred device.

• Enable Bluetooth function on your device. Search for the Bluetooth device, "SUPERX". After the connection is successful, a "Connected" message is displayed.

• Reason 2: The Earbuds have reached 0% battery life.

Solution: Put Earbuds back into Charging Case. Allow both Earbuds to charge for 5 minutes. If the Charging Case has reached 0% as well, plug it into a USB power source with the Earbuds still inside. (USB-C Cable provided).

• Reason 3: Earbuds are OFF.

Solution: You may have accidentally turned OFF the Earbuds. Press and hold both MFB's for 3-5 seconds to turn the Earbuds back ON. You will hear a "Power ON" voice prompt.

NOTE: During this entire process, the lid should remain OPEN.

NOTE: If you are in Single Ear Mode and your Charging Case is CLOSED, when you take out the other Earbud, it will take 4 seconds to re-synch the Earbuds to Stereo Mode.

NOTE: If you are in Single Ear Mode and your Charging Case is OPEN, when you take out the other Earbud, it will take 4 seconds to re-synch the Earbuds to Stereo Mode.

Page 4

## FACTORY RESET

### Factory Reset Button

If you need to clear the old pairing information or if you are having trouble with connectivity or one side of the earbud is malfunctioning, a Factory Reset will resolve these issues the majority of the time. However, before performing a Factory Reset, ensure both earbuds and Charging Case have a 50% of higher battery life level.

Step 1: Place the SuperX Earbuds inside of the Charging Case with the lid open.

Step 2: Now, with the earbuds still inside, Press and Hold the Factory Reset Button for 10 seconds. During this time, the 4 white LED lights on the Charging Case will flash 3 times signifying the reset process. After they stop, this will properly clear all paired information and correctly reset the earbuds.

Press and Hold for 10 seconds

Page 5

## HOW TO USE

### Play/Pause

Press MFB on the left or right Earbud.

Left for Previous / Right for Next

Press MFB twice on the left Earbud for previous. Press MFB twice on the right Earbud for next.

Answer/Call/Hang Up Call

Press the MFB on left or right Earbud.

Reject A Call

Hold the MFB for 1 second on the left or right Earbud.

Activate Voice Assistant (e. SIRI, Google Assistant)

Press MFB 3 times.

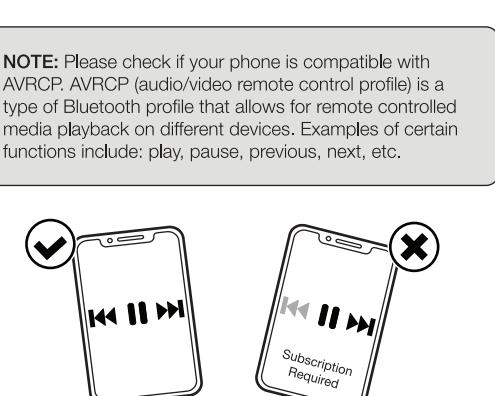
Secure Pairing

If the Bluetooth device connected to the Earbuds runs a version lower than 3.0, a passcode is required. Enter the default security code 000 to pair the Earbuds with your phone.

Page 6

Page 7

Page 8



## HOW TO CHARGE

### Charging The Charging Case

Use the provided USB Type C cable to charge the Charging Case. On the outside of the Charging Case, there is a 4-star white LED Light Indicator that will show battery percentage levels. When there are 4-stars illuminating, it means the Charging Case is fully charged.

### Charging The Earbuds

Place the left and right Earbuds inside the Charging Case.

### Low Battery Level Indication

If the battery level of the Charging Case is low, the 4-star white LED Light Indicator will indicate whether the case needs to be plugged in and charged. If the Earbuds battery levels are low and need to be charged, a voice prompt can be heard saying, "Please Charge."

### IMPORTANT:

For this feature, skipping to PREVIOUS or NEXT will ONLY work with CERTAIN music apps. There are several popular music playing apps (i.e. Spotify, Pandora, etc.) that REQUIRE a subscription in order to use the PREVIOUS or NEXT feature.

## WARNINGS & SAFETY INFORMATION

### WARNING:

If you do not intend to use the Earbuds for a long period of time, charge them and the Charging Case once every 20-30 days to ensure its expected service life.

### WARNING:

The SuperX Earbuds have an IPX5 Rating. They are NOT waterproof but they ARE water, dust, and sweat resistant. NEVER fully submerge the product into water. The earbuds can only be exposed to sweat, spills, and dust for a short period of time so always thoroughly clean the earbuds after usage so there is NO residual sweat or dust build up.

### WARNING:

Keep product out of the reach of children.

### WARNING:

Remember to charge the Charging Case often. Rarely, when the Charging Case is fully depleted at 0%, the Earbuds that are placed inside will automatically connect and pair to your phone. This may cause confusion when playing music or answering calls. To avoid this entirely, please remember to ALWAYS charge the Charging Case and DO NOT let it hit 0% battery life.

### WARNING:

Medical Device Interference: This product contains components and radios that emit electromagnetic fields and also contain magnets. These may interfere with pacemakers, defibrillators, or other medical devices. Maintain a safe distance of separation between your medical device and product.

Page 9

Page 10

Page 11

Page 12

Page 13

Page 14

Page 15

Page 16

## FAQ

### Q: What happens if I cannot properly pair my earbuds to my device?

A: If any pairing problems persist, such as being paired to a wrong device or being unable to find "SUPERX" within your Bluetooth List, please perform a factory reset.

### Q: How often should I charge my SuperX earbuds?

A: The standard battery life is 4 hours. But using the Charging Case, it can charge 14 hours using Stereo Mode. Ensure the battery life never reaches 0%.

### Q: What if the SuperX Earbuds cannot be charged?

A: Always CLOSE the Charging Case to properly charge the earbuds. In doing so will automatically Power OFF the earbuds and let them charge.

### Q: Why can't I use the previous feature with the MFB while listening to music?

A: You cannot use the full amount of MFB features since you are most likely using a music app that REQUIRES a subscription in order to perform certain features.

### Q: When I press the Factory Reset Button, there is no response?

A: To perform a Factory Reset, KEEP THE LID OPEN during the entire reset process. Press and hold the reset button for 10 seconds. After the indicator light flashes 3 times, the Factory Reset process is complete.

### Q: Are the SuperX Earbuds waterproof?

A: No, the SuperX Earbuds are NOT waterproof. But, they have an IPX5 rating. Thus, they are water, sweat, and dust resistant. Remember, never fully submerge the earbuds into water.

Page 12

Page 13

Page 14

Page 15

Page 16

Page 17

Page 18

Page 19

Page 20

Page 21

Page 22

Page 23

Page 24

Page 25

Page 26

Page 27

Page 28

Page 29

Page 30

Page 31

Page 32

Page 33

Page 34

Page 35

Page 36

Page 37

Page 38

Page 39

Page 40

Page 41

Page 42

Page 43

Page 44

Page 45

Page 46

Page 47

Page 48

Page 49

Page 50

Page 51

Page 52

Page 53