YESKAMO

Full User Manual
YESKAMO Security Camera Kits

Letter of Thanks

Dear Customer;

Thanks for your trust to purchase security camera system from YESKAMO and please accept our sincere appreciation here.

Thanks again for your supporting, with which we can insist on our dream; can have faith to try our best to develop YESKAMO®; and that YESKAMO® has become a world-leading brand of innovative video surveillance products and solutions.

YESKAMO always place customers' needs as our top priority. From raw materials purchasing to product shipping, we carefully test every process. Our qualified camera kit built with advanced chipset and each power plug certificated with CE, FCC and UL for safety. Each camera is strictly tested before shipment.

YESKAMO is committed to protecting your property all time. You can not only view the local video or playback the recorded videos on monitor, but also remotely view the videos on mobile phone and the intelligent motion detection alert will keep you in the known what happens around your home.

If you are satisfied with our product, could you please spend a minute to share your product experience on Amazon? Your precious customer review will help us shape our business to best and let other customers know more about YESKAMO product and service, your unwavering support and patronage is our motivation to go further.

On behalf of all colleagues in YESKAMO, we sincerely appreciate your trust. Please let us know if there is anything we can do to assist you further.

Thanks again and wish you all the best.

Your Sincerely,
All staffs in YESKAMO

For any questions, please contact us:
Email: usservice@yeskamo.com (for US)
ukservice@yeskamo.com(for UK)
US Cell: +1 830 745 5888
UK Cell: +44 20 3807 4763

YESKAMO

I. Statement

1. Though we apply all efforts to make the manual complete and accurate, there could still be some discrepancies due to products' timely update.
2. The products and manual are subject to change without previous notification.
3. The content in this manual is only for users' reference. We don't promise it's exactly the same with the products you purchase. Detailed information is in accordance with the final products.

II. Safety Caution

1. Please do not put any fluid container on the product
4. Please use the product in ventilated environment and prevent blocking the vents
3. Wireless only means no any cables between camera and NVR base, but the whole camera system need to be plugged into power socket for power supply
4. Please use the included power supply with the product to prevent damage to the product
5. Please use the product under its standard working temperature and humidity
6. Please fully test the product before installation
7. Please avoid any avoidable obstacles and electromagnetic product between camera and NVR for better signal
8. All man-made damage and the following terms and condition are outside the scope of free warranty:

    A: Accident, negligence, natural disaster, misoperation
    B: Inappropriate environment and condition, such as improper power supply, wrong working temperature, lightning stroke
    C: Already beyond guarantee period

## III. Installation angle of AI human detection camera

AI Human Detection is different from traditional PIR or motion detection. Built-in updated sensor will only detect human movement, won't be triggered by leaves, cloud, animals or insects.
Alarm will be triggered only when both of human head and shoulder show up in camera's coverage. Please adjust camera's angle based on the camera's live feed image.

The detect angle is about 100 degree, and detection distance is within 8 meters. So the recommended installation height is Not higher than 3-4 meters, 3m/10ft will be better, and recommended angle is transversely-mounted with the camera detection area. (Make the detection area as a sector area like below picture shows)
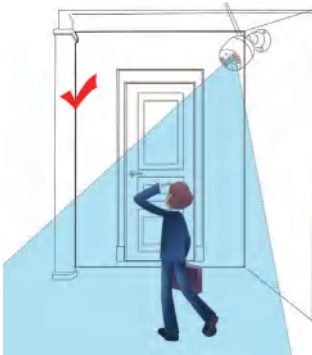
When people transversely across detection area as above picture, the camera will detect the movement sooner.
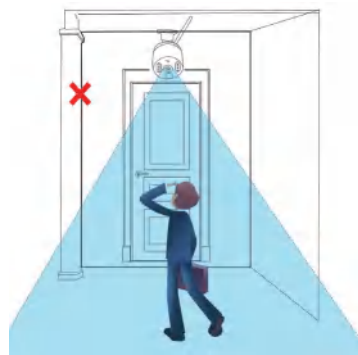
When people goes straight to camera as above picture, the human body detection will not so sensitive.

VI. Description about AI floodlight camera

Video image is black & white in darkness when there is no any suspicious movement.

Shine a light on suspicious activity with AI motion activated ultra-bright floodlights and record colour video for that unexpected movement.

Instant phone app alert will be pushed when any suspicious movement is detected.

The camera installed AI algorithms and motion sensor, you will get an instant alert from phone app or email when any suspicious activies detected.
Camera itself built-in dual IR leds and dual floodlight leds. IR led will automatically-switch on when ambient light is insufficient and will create clear black/white videos. The floodlight will turn on automatically (in the darkness) ONLY when any suspicious activies detected and then display or record colorful video about the unexpected events. (Floodlight will NOT turn on at daytime)

1. How to login the NVR Monitor system?

Default user name is "admin",
Default password is no password, leave it blank. And click "Ok" to enter NVR monitor system.
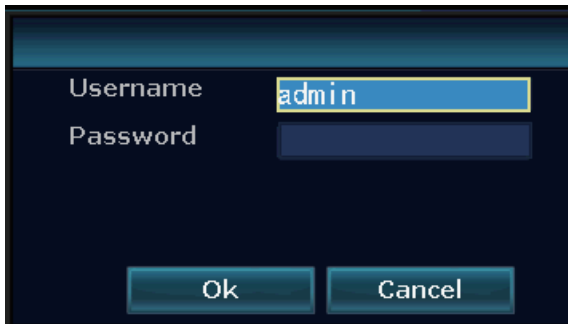
2. How to remotely view camera on phone app?

1) Make sure the NVR monitor is ONLINE status:
Connect the WAN port of NVR monitor to LAN port of router with Ethernet cable, then the NVR monitor will be ONLINE.
Right click the mouse to enter main menu > Fast Network > Cloud (P2P) > ONLINE

2) Download free app

Search free APP "YESKAMO" , "EseeCloud" in App store or Google play.The phone app will be updated sometimes, if your phone app menu is different from the menu in user manual, please contact us to get the latest user manual

YESKAMO

EseeCloud

3) Create an account and log in phone app

Register an account with your email address /phone number and password. A verification code will be send via text.

4) Add Cloud ID:

A: Scan QR code to add device ID:

A1: Enter APP > click "+" at the right top corner of the phone > "Scan code to add device";

A2:

a) Right click the mouse to enter main menu > System setup> Network setup > Network setup > scan QR code to add Cloud ID.

b) Right click the mouse to enter main menu >Fast network > Cloud ID > scan QR code to add Cloud ID.

B: Other way to add:
 Enter APP > click "+" in the right top corner or center of the phone > "Other ways to add"> Input "Device Cloud ID"> the default password is no password, click "Add" and "Complete"to finish
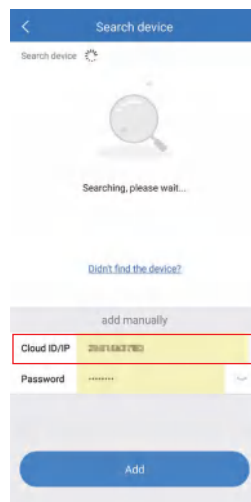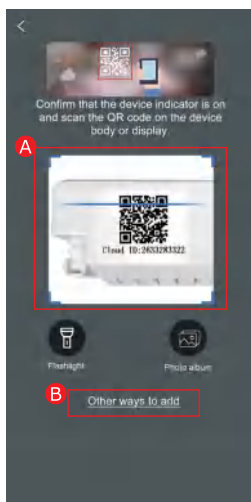
---Cloud ID:
  A: Right click the mouse to enter main menu> Fast network> Cloud (P2P)
  B: Right bottom corner of the monitor
  C: The label on the NVR/Monitor
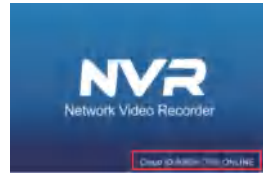
---Name of device: customize the system name (such as home, office, room...)
---User Name: default is admin (the same as your NVR monitor)
---Password: default is no password, leave it blank/empty (same as your NVR monitor system)

5) Remotely view camera via phone app:
Double tap the screen, and you can view camera anywhere anytime.
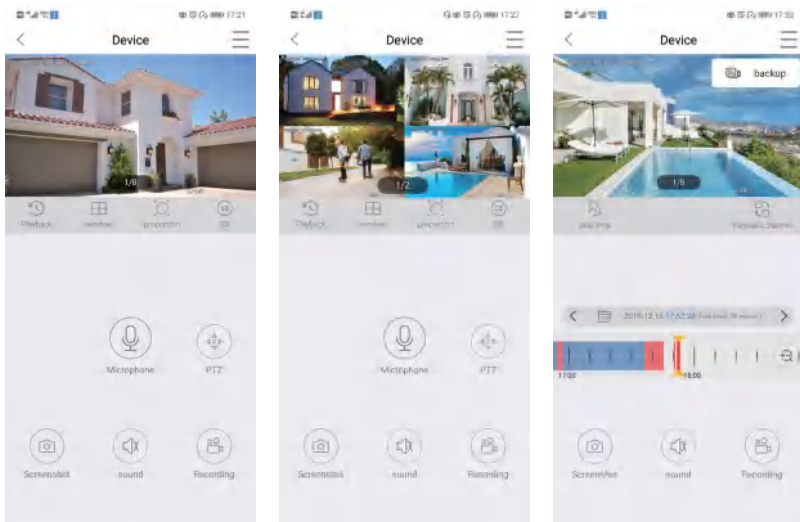
**6) Two way audio communication:**

Turn on the 🔊 "Speaker" button on phone app and you can hear the voice from camera side;
Click the 🎤 "Microphone" button and you will enter the chat screen, then press and hold the 🎤 "Microphone" button lets you stream your voice from phone to camera to whoever is near your camera can hear you;
Click 📞 " Hang Up" button to return the preview screen.

Note: The camera system supports multiple account to view at same time, merely, multi-user can view the cameras on their phone at same time, but only one user can use the "microphone" at one time, it will show "intercom open failure" when second person click "microphone" button, he can enter the chat screen once the former person hang up and exit the chat screen.

Icon function on phone app:

	Playback/live Video Switch Button	Switching between playback video & real-time live video
	Window Switch Button	Customize the screen to show how many window at one time
	Proportion	Adjust video proportion, Customize the preview video proportion
	Definition Switch Button	Customize the preview video definition between HD (high definition) & SD(standard definition)
	Microphone Button	Suitable for devices with microphone. Hold the button to talk to the camera
	PTZ	YESKAMO cameras don't support PTZ
	Screenshot Button	Screen shot
	Speaker On/Off Button	Whether play the sound captured by camera device
	Recording Button	Recording the real-time video
	Real Time	Back to real time video recording
	Playback Channel	Select the channel to playback
	Calendar Button	Selecting playback date
	Time Bar	Dray the timeline to modify the playback time
	Backup Button	Backup and download the recorded video to phone

7) Share device function

Click "share" you can share the device wit your friends or families
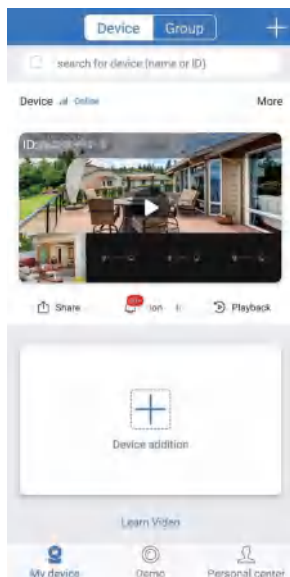
Note:
Please revise your password in NVR system before sharing.

3. How to customize recording mode?

The default recording mode is 24/7 continuous recording, but you can change time recording and motion detection recording based on your requirement.

The default motion detection recording mode is human motion detection recording, AI camera support both Time and motion detection, if you want to set motion detection recording, please follow below steps: