

# QUICK START GUIDE

Read this manual carefully and save it for future reference.

A1

## WHAT'S IN THE BOX



IP Camera



Base



Solar Panel



Type-C Power Cable



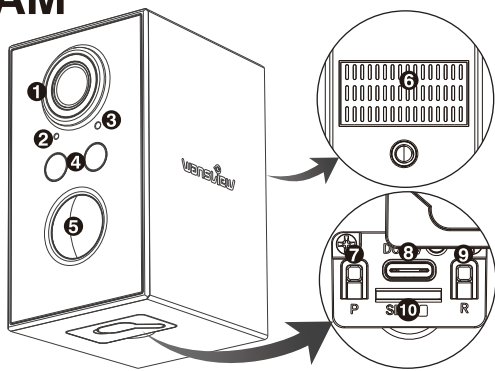
Screw Packs\*3



Template Sticker

## PRODUCT DIAGRAM

- 1 Lens
- 2 Microphone
- 3 Indicator Light
- 4 White Light
- 5 PIR
- 6 Speaker
- 7 Power ON/OFF
- 8 Type-C Port
- 9 Reset Button
- 10 TF Card Slot



## SETUP

- Download the "Wansview Cloud" app, create an account and then log in.
- Make sure the camera is fully charged. Press the power (P) button for about 5 seconds until you hear the startup voice prompt. Then press the reset (R) button for about 5 seconds until the indicator light flashes red and blue alternately.
- Open the "Wansview Cloud" app, tap the "+" or "Add device" button, find the AI camera in the list, then follow the in-app instructions.

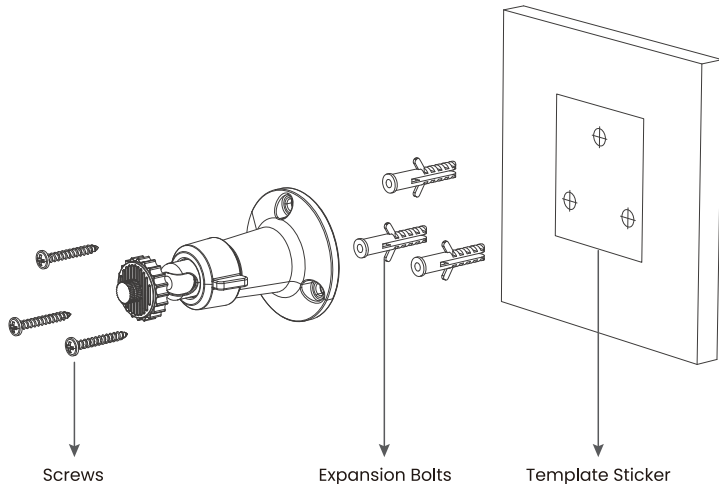


## INDICATOR LIGHTS STATUS

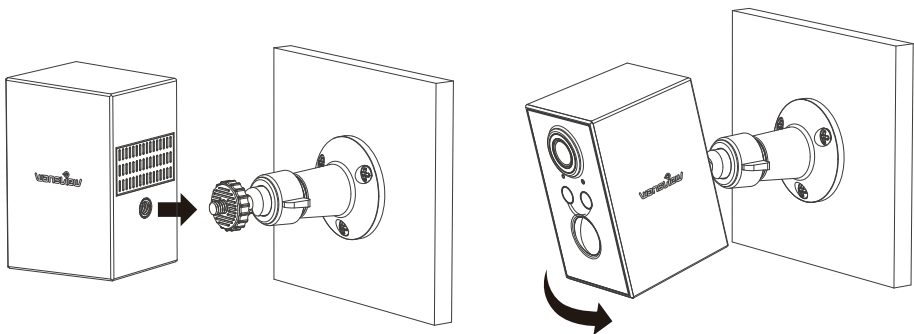
| Light Status              | Camera Status                      |
|---------------------------|------------------------------------|
| Red light on              | Camera is powered on               |
| Flashing red & blue light | Camera ready for connection        |
| Blue light flashing       | Wi-Fi connection in progress       |
| Solid blue light          | Camera working properly            |
| Flashing red light        | Reset/firmware upgrade in progress |

## INSTALLATION

1. Drill several holes in the wall with the aid of the template sticker, then screw the mounting bracket on the wall.



2. Screw the camera on the mounting base and adjust the angle for the camera view.



# FAQ

## »» Unable to connect the camera to Wi-Fi during set up?

If you are unable to connect the camera to Wi-Fi, please try the following solutions:

- ① Make sure your Wi-Fi meets the network requirements of the camera and check if the router supports 2.4GHz Wi-Fi.
  - ② Make sure you have entered the correct Wi-Fi password.
  - ③ Place your camera near the router to make sure that the Wi-Fi signal is strong enough.
  - ④ Check if the indicator light is flashing red and blue alternately.
- If the problem persists, please contact our customer service:

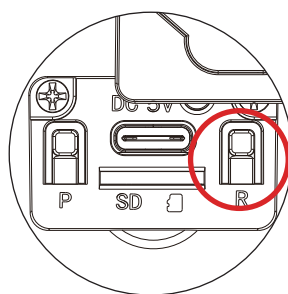
**US CA AU** [service@wansview.com](mailto:service@wansview.com)

**UK** [service3@wansview.com](mailto:service3@wansview.com)

## »» The light is not flashing red and blue alternately?

If the light does not flash red and blue alternately, please try the following solutions:

- ① Make sure the camera is powered on.
- ② Press and hold the reset (R) button for about 15 seconds to reset the camera.



## »» What if the camera shows offline?

- ① Check if the camera has enough power. Please fully charge the camera with Type-C power cord first.
- ② Make sure the router is working properly. Restart the router as well as the camera and see if the camera reconnects automatically after that.
- ③ If not, reset the camera by holding the reset (R) button for 15 seconds, then reconnect the camera.
- ④ Place the camera closer to the router to make sure that the connection is strong enough.

## »» Does this camera support RTSP?

No, all battery cameras do not support RTSP.

## »» Why can't this camera record 24/7 continuously?

Record videos will speed up the battery depletion. To save the battery, the battery camera will automatically enter sleep mode when it does not detect any movement.

## »» Does the battery need to be charged immediately out of the box?

Each camera is fully charged before shipping, but it may run out of power during transportation. When you get the camera, you can press and hold on the power (P) button to check if the indicator light comes on. If not, pls use the Type-C cord to charge it for 4-5 hours.

## »» How to view longer TF card/cloud recording?

Once you set up TF card or Cloud recording, please click 'Replay' under live feed and view TF card&Cloud recordings. Do not go to 'Alert' page, otherwise you can only see 10s alert videos.

# NOTICE

## ISED Statements

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

### FCC Warning

#### FCC Caution:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### IMPORTANT NOTE:

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

## CE Simplified EU Declaration of Conformity

wansview declares that the security camera is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

For the declaration of conformity, visit <https://www.wansview.com/>

## After-service :

**US CA AU** [service@wansview.com](mailto:service@wansview.com)

**UK** [service3@wansview.com](mailto:service3@wansview.com)

☎ 1-323-686-3288 (6:00pm-3:00am PST) (US only) from Monday to Friday  
(00:00-01:30 is break time cannot answer)



Made in China