

120mm±1mm

168mm±1mm

120mm±1mm



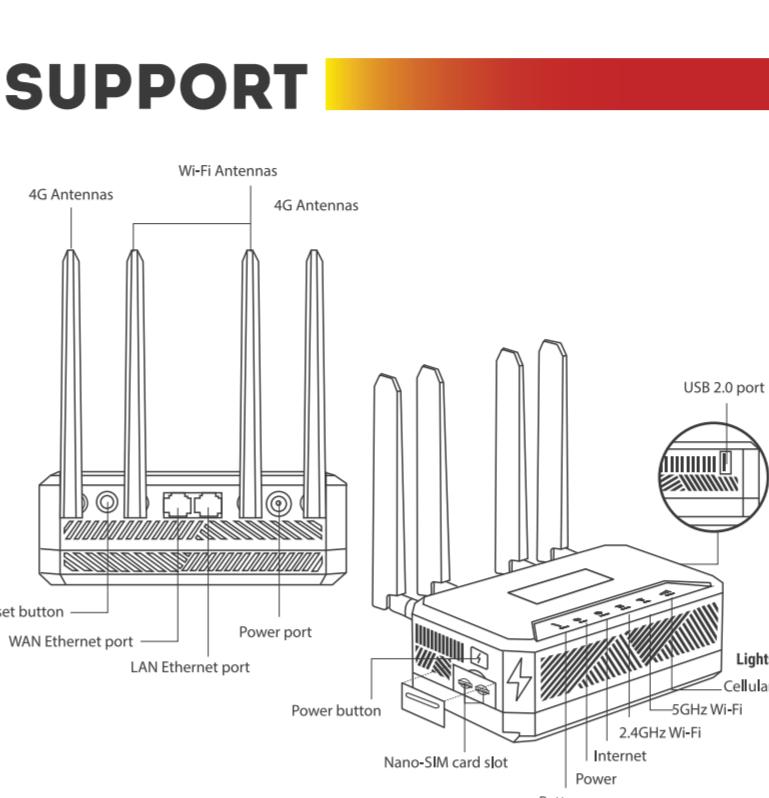
## USER GUIDE



### SETTING UP

- 1 **Insert Cards & Power On**  
Connect your router to a power supply. Your router will broadcast both 2.4G and 5G Wi-Fi signal with the SSID: CSG-xxx and CSG-xxx-5G.
- 2 **Connect via Wi-Fi**  
Connect to the Wi-Fi called CSG-xxx-5G, and input the default Wi-Fi password (last 8 numbers of the serial number - labeled "S/N" on the bottom label of the router).
- 3 **Set Up Router**  
While connected to the m212, visit <https://192.168.8.1> in your browser to set up your router. Start by choosing your preferred language.

### SUPPORT



**Repair / Reset**  
If you cannot access the web-based set up page or connect to the router, you can press the reset button.

- To repair your network: Press and hold the Reset button for 3 seconds.
- To reset your router to factory settings: Press and hold the Reset button for 10 seconds. (Note: This clears all your existing settings.)

**Technical Support**

- For more detailed and updated instructions, please visit our website [connectcsg.com/m212/support](https://connectcsg.com/m212/support)
- For further questions, contact us via these methods:
  - Email: [support@thisiscsg.com](mailto:support@thisiscsg.com)
  - Contact our support line at +1 800-613-2218



### WARRANTY

We provide one year limited warranty for routers and 3-month limited warranty for accessories. Extra warranty may apply according to the local law in which the product purchase took place.

- Highly damaged or using the included 16A 2.5A power adapter will void the warranty.
- Any damage to the device caused by force to the PCBAs, components or case will render this warranty null and void.
- Any damage to the router caused by water damage will render this warranty null and void.
- Issues caused by the use of third-party firmware may not get official support from us.
- Any damage to the router caused by inappropriate use, e.g. inappropriate voltage input, high temperature, dropping in the water, or the ground will render this warranty null and void.
- Pictures on the instructions are for reference. We reserve the right to change or modify these materials without further notice.
- Operation temperature: 0 ~ +40°C | Storage Temperature: -20 ~ +45°C | Humidity: 9% ~ 95%, non-condensing | Storage Humidity: 95%, non-condensing

Please follow the below guidelines for daily use:

- Do not expose the device with battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
- Please do not charge the battery if the environment exceed the device operation temperature. Leaving the device in an extremely high temperature or sunbathing environment that may result in an explosion or the leakage of flammable liquid or gas.
- A battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas.
- If the device with the battery is stored for more than 3 months, the battery needs to be charged to ensure the battery life.
- If the device is accidentally dropped or impacted, please contact the seller or service center as soon as possible to the casing, it may also cause damage to the battery, please contact the device seller for repair or replacement in time.
- If the device is off, press the power button before charging, if the battery indicator flashes, it is safe to charge. If not, avoid charging as this may indicate a damaged battery and could pose safety risks. Should you encounter this issue, please contact to the device's seller for support.

**FCC ID: 2ASKA-M212**

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

3. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio communications, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help important announcement.

**FCC SAR Statement**  
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying SAR compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. The portable device is designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA). These requirements set a SAR limit of 4.0W/kg averaged over ten gram of tissue. The highest SAR value reported was 1.03 during product certification for use when properly worn on the head.

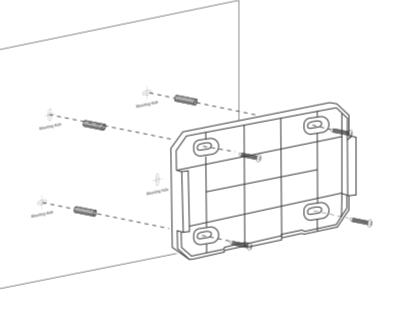
**Connected Solution Group, LLC**  
8529 Meadowbridge Rd, suite 300  
Mechanicsville, Va 23116 America

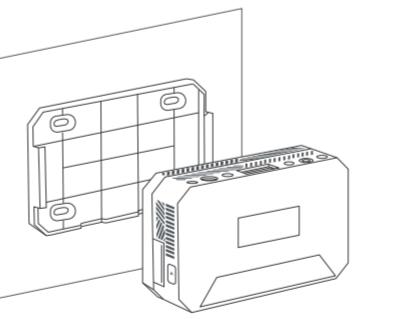
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### INSTALLATION

**Screw Fixed Mount**

- 1 Align the wall mount to the wall. Secure 4 screws through the wall mount holes into the wall.
- 2 Attach the router to the wall mount.





**Diagram of Installing Mounting Frame**

**Diagram of Router Attached to Wall Mount**

**Warning:** Please maintain a minimum distance of 20cm from the human body when using the product.

本次文件更新：  
1.删除 RoHS,CE,修改地址。  
2.客户文件删除墙挂粘贴在玻璃上的描述。  
3.M212说明书目前SAR测试已经完成，说明书可以定档。

产品名称	CSG-M212说明书
物料编码	505-XXXX
单位/比例	mm/1:1
尺寸	120x168mm±1mm
材质	128g铜版纸/彩色印刷/折页+哑胶/CSG-M212定制
日期	ver.20241018