

VOICE REMOTE (2nd GEN) USER MANUAL



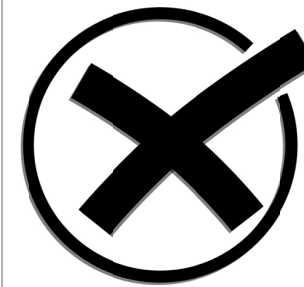
COMPATIBLE

Fire TV Stick 4K
Fire TV Stick (2nd Gen.)
Fire TV Cube (1st Gen.)
Fire TV Cube (2nd Gen.)
Fire TV (3rd Gen, Pendant Design)



NOT COMPATIBLE

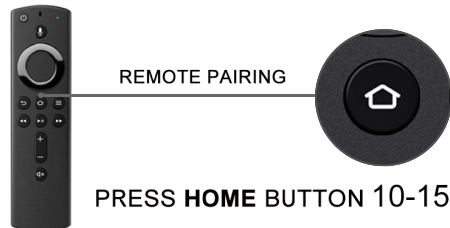
Fire TV (1st Gen.)
Fire TV (2nd Gen.)
Fire TV Stick (1st Gen.)
Fire TV Edition TVs.



PAIRING REMOTE STEP

Press and Hold the Home button about 10-15 seconds, then Release when the LED starts to rapidly flash, waiting about 60 seconds(Entering Pairing mode, LED Flash), then remote should automatically Pair with your device. When the light goes out if the remote still not Pair success, Please **Firstly Remember**:

1. Unplug the power cord and then plug back the power cord of amazon Fire device.
2. Remove the battery and insert back the battery of remote.
3. Then Repeat the pairing step: Press and hold the Home button about 10-15 seconds, When the LED starts to rapidly flash then release, waiting about 60 seconds(Entering Pair mode, LED Flash), then the remote should automatically pair with your device.



RESET REMOTE

Having trouble with your remote, first remove and reinsert the new alkaline batteries in your remote. then Reset your remote as below:

Reset Your Remote

Reset your Alexa Voice Remote if it doesn't connect to your Fire TV device. To reset your remote:

Place your remote within 10 feet of your Fire TV device.

1. Press and Hold the **Left**, **Menu**, and **Back** buttons simultaneously about 10 seconds. then release.
2. Wait for 60 seconds.
3. Remove the battery and insert back the battery of remote.
4. Unplug the power cord and then plug back the power cord of amazon Fire device.
5. Turn on your Fire TV device, and wait for the Home Screen to display.
6. Press the Home button and Hold about 10-15 seconds, Until the LED starts to rapidly flash then release, waiting about 60 seconds(Entering Pair mode, LED Flash), then the remote should automatically pair with your device.
7. IF still not Pair success, please repeat the above 1-6 step again.

HAVING TROUBLE

If your remote is still having trouble, you can try these additional tips:

1. Replace the brand new alkaline batteries in your remote, and make sure that they are inserted correctly.
2. Checking Wi-Fi
 - Use the 5GHz band on your wireless router for best Wi-Fi performance.
 - If you see a lock icon, your Wi-Fi network password, so make sure you have it available.
 - Ensure your internet is working properly, I Router and Modem will solve most Wi-Fi issues.
 - Do not place your wireless router in a cabinet, as it may impact Wi-Fi signal strength.
 - Some Wi-Fi issues may be improved by connecting the included HDMI extender.
 - Remove other Wi-Fi and Bluetooth devices from around your Fire TV.
3. Use the Fire TV Mobile App to control your Fire TV. Search for "Amazon Fire TV" in your preferred appstore, then follow the on-screen instructions to download. Your mobile device and Fire TV need to be on the same Wi-Fi network.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.