



**FORFEND Security Gateway for CBE Series  
Link/ CBE Series User Manual**

Smart in Technology - Power of Security



## **App Account Registration and Sub-Account Authorization**

**Download "FORFEND" App in App Store (iOS) or Google Play (Android)**

### **Create a new account in FORFEND App**

- (1) Click [Create your Forfendaccount]
- (2) Enter[Email]and[Password]tonextstep.Passwordmustbeatleast8characters,capital lettersmatter.
- (3) [Verification code] will be sent to email, enter the code to createaccount
- (4) Create a [Nickname]. You are able to change itanytime.

### **Questions**

- (1) [Contact Us] Click to submit questions or suggestion to us. We will reply to youemail.
- (2) [FAQ] Digital manual and video instruction uploaded in FAQ

### **Personal Info / Settings**

- (1) [Sub-Account] will allow your family members to receive alarms from safe. Enter specific ID and you will become that person's sub-account after granted. Safe's owner could add you to his/her account. If you want to assign somebody to access your device, you need give your IDto the owner.
- (2) [Message]Ifyouclick"MarkAllasRead",anythingthatrequireyoutoconfirmoroperate won't become readstatus.

## Know Your Gateway

1. Make sure antenna is installed to the Gateway.
  2. Make sure the Gateway is plugged in within 10 Meters / 40 Feet of Wi-Fi Router
  3. Make sure the Safe is placed within 40 Meters / 120 Feet of Gateway
  4. Wi-Fi icon will display on down left when gateway communicates with server. Bridge icon will display on down right when gateway communicates with safe.
  5. When gateway display "Busy" under time display, you cannot do any operation.
  6. You could change the volume by using up and down arrow temporarily when it in "Home Window", but it won't save to the system. It means once you unplug the gateway, it will change back to previous setting.
  7. Hold setting button for 3s until enter "Main Menu"
  8. If you have already linked server, you cannot use this function again unless you reset the Gateway. If you want to change Wi-Fi or simply reconnect, choose 'NET'
  9. Link Server: Link gateway and APP
- (1) Gateway in "Home Window" and hold "setting button" for 3 second until it direct to "Main Menu"

## Know Your Gateway

(2) Choose Link Server. It will automatically direct to communicate page.

(3) In FORFEND App, Click "Plus" icon on top right of App's "Main menu"

10. Link Product: Link gateway and safe

(1) Gateway in "Home Window" and hold "setting button" for 3 second until it direct to "Main Menu"

(2) Choose Link Product. It will automatically direct to communicate page.

(3) Press Red Pairing Button of safe. The gateway will show the result.

(4) Each Gateway can paired with at most 5 safes

11. NET: After linked server, if you want to change Wi-Fi, using this option.

(1) You could choose "Reconnect Old" to refresh Wi-Fi when Internet is congested

(2) If you want to change Wi-Fi, you can select "Choose New"

12. Any setting will save until you back to "Home Window"

## **ResetGateway**

- (1) Hold setting button for 3s to enter "MainMenu
- (2) Select "Reset" and confirm to resetGateway.

By this step, the link between this Gateway and all the products binding with it will be deleted. This Gateway will also be delete from App. It will restore to factory setting.

The products that was pairing with the Gatway will perform as stand-alone version. The reset by Gateway will only delete the link relations, not the data of product itself.

## **Delete or Change Name ofGateway**

Select the Gateway and "setting", you can see the bar of "Delete". By delete the Gateway via App, the phone will not receive any alarms or alerts from this Gateway anymore. However, the link between product and Gateway will exist. Any activities from the Safe will trigger the alarm by Gateway speaker itself, but not App anymore.

You can also change name of Gateway from the "Gateway detail page".

## **Gateway Volume, Sound and Alarm TimeSetting**

You can change the alarm volumn, music and alarm time of Gateway by App, or directly from Gateway itself.

App: Enter Gateway detail page, select "setting" to change volumn, sound and alarm time.  
Gateway: Hold setting button for 3s until enter "Main Menu", and select "Sound" fordetail change.

You could turn off the alarm of gateway by App, or press the setting button of gateway directly.

**Warning:**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE: This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter

**RF Exposure Statement**

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance of 20cm the radiator your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter



