

Warranty Coverage

- Speediance guarantees that if you use, operate, and maintain the product according to the instructions, your product will be free from material and workmanship defects during the warranty period. **Free Warranty:** If quality issues arise within the warranty period due to material or workmanship defects, Speediance will provide free repair services. **Paid Repair:** If the product is out of warranty or if Speediance determines that the damage is due to user mishandling, you can opt for paid repair services. All warranty and repair services will adhere to Speediance's after-sales warranty policy and quality standards. The limited warranty policy applies only to products purchased through Speediance's official channels or authorized dealers. Speediance's after-sales warranty service is guaranteed within a certain range, so you should carefully read this policy to understand the terms, conditions, duration, costs, and risks associated with Speediance repair services.

Warranty period

The warranty period begins from the date the user receives the product and ends at 24:00 on the day before the warranty expiration date. If the user cannot provide a specific delivery date, the warranty period will be based on the invoice date or order purchase date provided by the user. If the user cannot provide a valid invoice, purchase proof, or order information, the warranty period will start 30 days after the product's manufacturing date.

- **Standard Warranty:** The entire machine has a standard warranty period of 24 months, and accessories have a standard warranty period of 12 months.
- **Ownership of Replaced Parts:** Parts replaced during the warranty period remain the property of Speediance. Parts replaced after the warranty period become the property of the user.

Conditions for Free Warranty Service:

1. The product must be purchased through Speediance's official channels or authorized dealers.
2. The product must be used normally within the specified warranty period and exhibit performance issues not caused by user error.
3. The product must be purchased for personal or home use (for commercial use, a separate purchase agreement and warranty terms must be arranged with Speediance).
4. The product must not have been disassembled, modified, or installed with non-official instructions, and the issues must not be caused by user error.
5. Provide valid proof of purchase (such as order number, invoice, or receipt) and the product's serial number (SN).

Warranty Service Exclusions:

Speediance's warranty policy does not cover: Any non-Speediance branded hardware or software products (even if sold or provided with Speediance hardware).

Damage caused by failure to adhere to the Speediance product usage instructions.

Data loss or damage resulting from the product.

The warranty does not cover the following situations:

1. Damage caused by factors other than manufacturing issues, including but not limited to user errors.
2. Damage resulting from modifications or disassemblies not specified in the official instructions.
3. Damage due to improper installation, use, or removal, or failure to follow official instructions or manuals.
4. Damage caused by non-authorized service providers.
5. Damage from unauthorized modifications to circuitry, or mismatched or misuse of batteries and chargers.
6. Damage resulting from failure to follow the recommended training guidelines in the manual.
7. Damage caused by exposing the product to extreme environments, such as high temperatures or corrosive conditions.
8. Damage caused by operating the product in environments with electromagnetic interference or other wireless device interference.
9. Damage from operating the product at intensity levels beyond those specified in the manual.
10. Damage resulting from forced use due to component aging or damage.
11. Damage from using unauthorized third-party parts due to reliability or compatibility issues.
12. Damage caused by operating the device with insufficient or defective batteries.
13. Data loss or damage resulting from failure to follow official instructions or manuals.
14. Any software programs, whether provided with the product or installed later.
15. Direct or indirect damage resulting from installation or removal of the product, such as damage to other personal items, walls, or floors.
16. Wear and tear, including rust, degradation, or performance decline due to normal use.
17. Damage caused by force majeure events, such as fire, flood, earthquake, or power outages.
18. Damage from using the product for commercial purposes, such as in gyms, hotels, multi-unit residential facilities, or personal training studios.
19. Failures or damage related to third-party products, including those integrated into Speediance products at your request.
20. Damage caused by non-Speediance technical support or inaccurate product setup and installation assistance.
21. Products or parts with altered or removed identification labels.
22. Aesthetic damage caused by non-manufacturing factors or transportation issues, including but not limited to scratches, dents, and plastic discoloration.
23. Intentional damage to the product, or unauthorized modifications or tampering with the product's operational data.

How to get warranty service?

If the product fails to operate according to the warranty terms within the warranty period, contact Speediance within 30 days of discovering the fault by emailing **after-sales@speediance.com**. You must provide valid proof of purchase (such as order number, invoice, or receipt) and the product's serial number (SN) to receive warranty service. Services not covered under Speediance's limited warranty policy may incur additional charges.



after-sales@speediance.com



Address: Room 1901、1902、1903、1905、1906、1907, 19th Floor,
Gemdale Viseen Tower A, No.16, Gaoxin 10th South Road,
High-tech Zone, Yuehai Street, Nanshan District, Shenzhen,
Guangdong Province, China.

FCC Warning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

ISED Statement

English: This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

The digital apparatus complies with Canadian CAN ICES-3(B)/NMB-3(B).

French: Cet appareil contient des émetteurs/récepteurs exemptés de licence qui sont conformes aux RSS exemptés de licence d'Innovation, Sciences et Développement économique Canada.

L'exploitation est soumise aux deux conditions suivantes:

(1) Cet appareil ne doit pas provoquer d'interférences.

(2) Cet appareil doit accepter toute interférence, y compris les interférences susceptibles de provoquer un fonctionnement indésirable de l'appareil. L'appareil numérique du ciem conforme canadien peut - 3 (b) / nmb - 3 (b).

This device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS 102 RF exposure, users can obtain Canadian Information on RF exposure and compliance.

Cet appareil est conforme à l'exemption des limites d'évaluation courante dans la section 2.5 du cnr-102 et conformité avec rrs 102 de l'exposition aux rf. Les utilisateurs peuvent obtenir des données canadiennes sur l'exposition aux champs rf et la conformité.

This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme aux limites d'exposition aux rayonnements du Canada établies pour un environnement non contrôlé.

This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Cet équipement doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et votre corps.

The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems. L'appareil destiné à fonctionner dans la bande 5150-5250 MHz est uniquement destiné à une utilisation en intérieur afin de réduire le potentiel d'interférences nuisibles aux systèmes mobiles par satellite cocommuns.

This radio transmitter has been approved by Industry Canada to operate with the antenna types listed with the maximum permissible gain indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device. Le présent émetteur radio a été approuvé par l'industrie Canada pour fonctionner avec les types d'antenne énumérés ci-dessous et ayant un gain admissible maximal. Les types d'antenne non inclus dans cette liste, et dont le gain est supérieur au gain maximal indiqué, sont strictement interdits pour l'exploitation de l'émetteur.