



## A16 USER MANUAL

- update your app version  
- download a different app  
- update your phone's operating system

### Questions&Answers

◆ Q: The Earbuds can't be charged by the charging case?  
A: Firstly: Confirm that the charging case has power  
If the power level of the charging case is low or empty, the charging case can't recognize the earbuds when you insert them. Therefore, the earbuds cannot be charged. If the charging case can't be charged normally, Please **try different USB C cable to charge**.

Secondly: Ensure that you have removed the plastic film used to protect the earbuds during shipping from the charging case.

Thirdly: Use alcohol to wipe the charging ports of both earbuds as well as the charging pin of the charging case. Allow to dry before replacing the earbuds into the case.

Fourthly: Ensure that the charging pins in the charging case don't go down.

◆ Q: Why can I pair the earbuds with my phone, but not with my PC?

### Specification:

- Transmission Range: 33 feet (If there are no obstructions)
- Earbuds Playback Time: Approximately 6-8 hours  
(High quality music and high volume may accelerate battery consumption);  
(50% volume:8 hours playtime  
70% volume:7 hours playtime  
100% volume:6 hours playtime)
- Earbud Charging Time: Approximately 1.5 hours;
- Charging Case Charging Time: Approximately 1.5 hours
- Earbuds Battery Voltage/Capacity:(Li-Pol battery inside) 3.7V/45mAh
- Charging Case Battery Voltage /Capacity: 3.7V/500mAh

**The earbuds have a playtime of 6-8 hours on a single charge. The charging case has its own charging system. Whenever you put the earbuds in the case they will be charged automatically. The case can charge the earbuds up to 3 times. so you can get 24-32 hours total playtime from a fully charged charging case.**

**Please remove the protective film from the charging case before using the earbuds for the first time.**

### How to Charge Correctly

**Charge with USB-C cable: Connect the USB-C cable to a power source in order to charge both the earbuds and charging case together.**

#### ● Charging Case:

**Charging in Progress:** The digital display number increases from 1-100  
**Fully Charged:** The digital display number reads 100 all the time.

#### ● Earbuds:

**Charging in Progress:** The earbud indicator light is red and the charging case's digital display bars increase the first to the fourth  
**Fully Charged:** The red indicator light on the earbuds will disappear and the charging case's digital display columns will disappear.

### Charging case charges the earbuds without connecting to a power source

#### ● Charging Case:

**Charging in Progress:** Digital display number from 100 to decrease  
**Charging Complete:** Digital display number disappears

#### ● Earbuds:

**Charging in Progress:** The earbud indicator light is red and the charging case's digital display bars increase the first to the fourth  
**Fully Charged:** The red indicator light on the earbuds will disappear and the

charging case's digital display columns will disappear.

- ❖ If you use a compatible wireless charger to charge the charging case, please place the case in the sensor area of the wireless charger's pad.
- ❖ If you don't see red light on the earbuds, please use alcohol to wipe both earbuds' charging ports and the charging case's charging pins. Ensure the pins between the earbuds and the charging case are connected securely.

### Power on:

**Method 1:** Remove the two earbuds from the charging case, they will turn on and connect with each other automatically

**Method 2:** When the earbuds are powered off, touch both earbud buttons for 3 seconds. (The indicator lights on both earbuds will turn blue for 1 second).

### Power off:

**Method 1:** Put the two earbuds back into the charging case. (The earbuds' indicator lights will turn red)

**Method 2:** When the 2 earbuds are powered on, touch both earbud buttons for 5 seconds. (The indicator lights on both earbuds will flash red for 3 times).

Functions	Operations
Play/Pause a song	<b>Quick Double Touch</b> (of any Earbud)
Next Track	<b>Long Touch 1s</b> R Earbud
Previous Track	<b>Long Touch 1s</b> L Earbud
Answer/End a Call	<b>Quick Double Touch</b> (of any Earbud)
Reject an incoming call	<b>Long Touch 1s</b> (of any Earbud)
Activate Siri	<b>Quick Triple Touch</b> (of any Earbud)
Volume+	<b>Touch Once</b> R Earbud
Volume-	<b>Touch Once</b> L Earbud

◆ Q: How do I Adjust the Volume? The volume is a little low?

A: After you pair the 2 earbuds with your phone.

First, If your phone is IOS SYSTEM, Please

**Touch Once R Earbud.**

Second, If your phone is Android SYSTEM,

Please **Firstly Touch Once R Earbud, then Add up the Volume by Your phone.**

Because iPhone and Android are different system protocol, so the operation is different.

### Pairing

- Remove earbuds from the charging case.
- Wait for 5 seconds, Once one of earbud's indicator light flashes red and blue, and the other earbud's indicator light flashes blue, then the earbuds are paired successfully.
- Open the bluetooth of your devices, search and click the model "A16". The Earbuds will pair successfully with your device.

1. When there has a call coming, please touch the earbud button to receive the call, not receive the call by touching phone, otherwise the call will go through the phone, not earbuds.

2. If the call is received by phone, you can choose the "audio" of the call page to change the call way.

3. After the call received successfully, if you think the volume is low, you can add up the volume by earbuds' function or phone.

❖ If some functions of the Bluetooth earbuds are not available with your phone app, check to see if the phone's operating system is compatible with the app. Also, you can:

A: Once you have paired the earbuds with a device before, **they will connect automatically with that device the next time you use them**. You must unpair the bluetooth model "A16" from the last device, then to pair the earbuds with your PC or other new device, make sure you have turned off or "forgotten" the Bluetooth model "A16" from your phone or original devices.

◆ Q: Why is sound coming from only one earbud? I can't pair the earbuds with each other.

A: Forget the original "A16" bluetooth model from your phone, and **close your device's bluetooth**.

B: Put earbuds into the charging case, **once the earbuds indicator light are red for 3secs**, then remove the earbuds from the charging case. The 2 earbuds will pair with each other successfully.

(one of the earbud's indicator light flashes red and blue, and the other earbud's indicator light flashes blue, then the earbuds are paired successfully.)

C: Open the bluetooth of your device, search and click the model "A16", it will connect with your device.

**Note: If your device can't find the bluetooth model of "A16", close and reopen the Bluetooth option and search again.**

◆ Q: How can I use only one earbud with my phone?

A: Forget the original pairing model "A16" from your phone.

B: Put both earbuds in the charging case, press then down. The indicator lights will turn red. This shows that the earbuds are being charged. Charge them fully to use.

C: Remove only one earbud from the charging case. Its indicator light will flash red and blue.

D: Open the bluetooth of your phone, search and click the model "A16", then single earbud will connect with your phone successfully.

**Please Try the above tips one by one. They will help you connect only one earbud. If you want to connect with just one earbud, remove only one earbud from the charging case.**

### Safety Precautions:

To extend the life of this product, follow these instructions:

- Keep this product away from extreme heat, or corrosive environments.
- Prevent this product from being struck or dropped, warping, etc.
- Don't dismantle the Earbuds or Charging Case.
- Don't overcharge this product for a long time, as this will decrease the battery service life.

5. Stop using this product immediately if it causes discomfort or pain.

6. Use DC-5V 1A chargers/adapters certified by a regulated manufacturer. Recharging and discharging the headphones repeatedly will lead to decrease in battery performance over time, which is normal for all rechargeable batteries. (Don't press the elastic pin contact point, which can cause the product to function incorrectly.)

### Note:

□ Please charge the 2 Earbuds and the charging box at least once every 3 months. If you will not be using the earbuds for an extended period of time, fully charge the charging case and then disconnect it from the power source.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.