

Troubleshooting		
<b>Frequently Asked Questions</b>	<b>Cause of the problem</b>	<b>Solution</b>
When charging, all the lights often do not flash and cannot charge	The product has not been charged for a long time. The power level is too low because the product has not been recharged	Please use the regular charger to charge for a few hours. If the power level is too low, please check the charging line or charging board is abnormal, change the line or in recharge the battery at another outlet.
All lights flashing or "da-da" sound when charging	The product has not been charged and has been left for a long time. The power level is too low because the product has not been recharged.	Please choose the regular charger charging for few hours. After a few hours, then use, "da da" sound is the normal reset sound when the gas valve low power.
Alarm sound in charging	The product has not been charged and has been left for a long time resulting in low power.	Use after fully charging.
The temperature feels insufficient when in warm mode.	Battery power is too low, please pay attention to charging.	Please use the regular charger to charge for a few hours before use.
The air pressure is warm and the function does not start.	The state of the power supply is caused.	Please use the regular charger to charge for a few hours and then use it.
The air pressure strength is too strong or too weak.	This is the normal function of air pressure package is activated, and the massage effect can be obtained because the air pressure valve is contracted.	All are normal and do not need to be dealt with.
It is impossible to tell how much charging is going on.	The indicator light shows.	The indicator light flashes when charging is not fully completed, and stops when charging is complete.

Revised version  
2021/12/05

Specification		
<b>Product Name</b>	<b>Intelligent AI Eye Massage Instrument</b>	
Model	9S-AI	
Power supply	Charger (built-in rechargeable lithium battery 3.7V 1200m)	
Charging time	About 3 hours	
Continuous use time	About 70 minutes	
Rated use time	About 15 minutes	
Weight	300±5g	

**Warranty Card**

This card is the only proof of free repair in the event of failure during the warranty period starting from the date of purchase, as specified below.

Date of Purchase			Guarantee period
Year	Month	Date	Within one year from the date of purchase Excluding consumables and accessories
Customer Information			Store name
Name: Address: Phone number:			Address/Store name Phone number

**Intelligent AI voice eye massage instrument**

**Instructions for use**

**Intelligent AI voice eye massage instrument, give your eyes a *SPA*!**

**First of all, thank you from the bottom of my heart for purchasing this product!**

- In order to ensure the safe use of the product, you must read the instruction manual carefully before use
- The use of the book is for reference only, subject to the real thing.

<b>△ Warning</b>	<b>Name of each part</b>	<b>Operation method</b>	<b>Precautions for use</b>																																				
<p>If you feel pain or burning sensation on the skin, discontinue use immediately and seek immediate medical attention. Continued use may cause accidents, skin eye disease, etc. Those who have had medical treatment should use the product under medical advice. Unauthorized use may cause accidents, physical illness, or skin or eye discomfort. People with neurological disorders of the eye or head or face due to fractures or plastic surgery, etc. Those who have suffered from post-accident head and eye sequelae. Those with severe eye and facial sequelae, such as cataracts, cataracts, retinal detachment, fundus hemorrhage, or mosquitoes in front of the eyes. Those with high or low intraocular pressure. Those who have undergone eye surgery. Those with eye or periorbital heat or cold. Those with heart disease. Those with acute diseases. Those with thermal diseases. Those with abnormal blood pressure. Those with eye symptoms, severe aneurysms, or acute venous thrombosis. Those with malignant tumors. Pregnant women and pregnant women and newborns. Allergy sufferers. Chemical fiber sensitive.</p> <p><b>Important note to comply with regulations</b></p> <p>If this equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. This equipment is designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: - Increase the separation between the equipment and receiver. - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. - Consult the dealer or an experienced radio/TV technician for help.</p> <p>The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.</p>	<p><b>Mainframe</b></p> <p><b>Accessories</b></p> <p>Instructions for use      Certificate of Conformity</p> <p><b>Charging method</b></p> <p>Please fold the body and insert the included USB plug into the USB port and start charging; please pay attention to the direction of the plug, feel the plug into the resistance, please change the direction of insertion, do not force to push!</p> <p>After charging, unplug the power adapter from the cable board. The power adapter may cause fire due to poor insulation caused by— moisture or dust. The power adapter may cause fire, leakage, etc.</p> <p>When you are sure to unplug the power adapter from the board before use, otherwise it may cause electric shock or other accidents.</p> <p>Please dispose of the rechargeable lithium battery in accordance with the disposal regulations of your residence.</p> <p><b>Attention</b></p> <p>When using the product, please fix it with a fixing belt to prevent injury or machine failure caused by dropping it.</p> <p>When using this product, please remove the following items: contact lenses, earrings and other accessories, and glasses. Hair extensions, Wigs. Otherwise, it may cause skin or eye injuries.</p> <p>Do not touch the protective cover or switch of the micro USB port with your fingers or other force.</p> <p>After charging, unplug the power adapter from the cable board. The power adapter may cause fire due to poor insulation caused by— moisture or dust. The power adapter may cause fire, leakage, etc.</p> <p>When you are sure to unplug the power adapter from the board before use, otherwise it may cause electric shock or other accidents.</p> <p>Please dispose of the rechargeable lithium battery in accordance with the disposal regulations of your residence.</p> <p>When using the product, please fix it with a fixing belt to prevent injury or machine failure caused by dropping it.</p> <p>When using this product, please remove the following items: contact lenses, earrings and other accessories, and glasses. Hair extensions, Wigs. Otherwise, it may cause skin or eye injuries.</p> <p>Do not drop the machine, hit it strongly, or place heavy objects on it. Otherwise, it will cause the machine to malfunction.</p>	<p>1. Press and hold for 3-4 seconds to power on/off.</p> <p>The default integrated mode of first gear at power-on.</p> <p>Operation method one: Intelligent AI voice way, switch various modes, voice command use method.</p> <p><b>2-1.</b></p> <table border="1"> <thead> <tr> <th colspan="4">Intelligent AI voice commands</th> </tr> <tr> <th>Serial number</th> <th>Voice command</th> <th>Execute the operation</th> <th>Feedback broadcast voice</th> </tr> </thead> <tbody> <tr> <td rowspan="2">1</td> <td>Hello angel</td> <td></td> <td>Master, I am here!</td> </tr> <tr> <td>Hi angel</td> <td></td> <td></td> </tr> <tr> <td rowspan="6">2</td> <td>Shout down</td> <td>Shout down</td> <td>The massager has been turn off for you. Thank you for using it. See you next time!</td> </tr> <tr> <td>Integrated mode</td> <td>Integrated mode: hot compress + massage + vibration</td> <td>OK, I have transferred to integrated mode for you!</td> </tr> <tr> <td>Vitality mode</td> <td>Vitality mode: massage + vibration</td> <td>OK, I have transferred to Vitality mode for you!</td> </tr> <tr> <td>Soothing mode</td> <td>Soothing mode: hot compress + massage</td> <td>OK, I have transferred to Soothing mode for you!</td> </tr> <tr> <td>Sleep mode</td> <td>Sleep mode: hot compress</td> <td>OK, I have transferred to Sleep mode for you</td> </tr> <tr> <td>First gear</td> <td>Temperature/vibration: 1st gear</td> <td>OK, It is transferred to the first gear</td> </tr> <tr> <td>Second gear</td> <td>Temperature/vibration: 2nd gear</td> <td>OK, It is transferred to the second gear</td> </tr> </tbody> </table> <p><b>2-2.</b></p> <p>Operation method two: manual mode operation.</p> <p>1. Turn on the computer, the default integrated mode first gear.</p> <p>2. Click on the on/off key and adjust to the integrated mode second gear.</p> <p>3. manually double-click the on/off key, tune to the soothing mode first gear.</p> <p>4. Double-click the on/off button again and turn it to the first gear of Vitality mode.</p> <p>5. Click the on/off button to adjust to the second gear of Vitality mode.</p> <p>6. Double-click the on/off button again and turn to sleep mode one.</p> <p>7. Click the on/off button to adjust to sleep mode second gear.</p> <p><b>3.</b></p> <p>Bluetooth connection play function (the same operation as the smartBluetooth small speakers)</p> <p>Within 3 minutes of power on, search for the Bluetooth device in the Bluetooth settings of your phone, and find the device name as [SHU SEN] click on the connection, the device emits a "ding ding ding" beep that the connection is successful.</p>	Intelligent AI voice commands				Serial number	Voice command	Execute the operation	Feedback broadcast voice	1	Hello angel		Master, I am here!	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