

Frequently Asked Questions	Cause of the problem	Solution
When charging, all the lights often do not flash and cannot charge	The product has not been charged and has been left for a long time. The power level is too low because the product has not been recharged.	Please use the regular charger to charge for a few hours before use. If there is no reflection, please check the charging line or charging board is abnormal, change the line or re-charge the battery at another outlet.
All lights flashing or "da-da" sound when charging	The product has not been charged and has been left for a long time. The power level is too low because the product has not been recharged.	Please choose the regular charger charging a few hours after a few hours, then use "da da" sound is the normal reset sound when the gas valve low power
Alarm sound in charging	The product has not been charged and has been left for a long time resulting in low power.	Use after fully charging.
The temperature feels insufficient when in warm mode.	Battery power is too low, please pay attention to charging.	Please use the regular charger to charge for a few hours before use.
The air pressure is warm and the function does not start.	The state of the power supply is caused.	Please use the regular charger to charge for a few hours and then use it.
The air pressure strength is too strong or too weak.	This is the sound when the air pressure package is activated, and the massage effect can be obtained because the air pressure valve is contracted.	All are normal and do not need to be dealt with.
It is impossible to tell how much charging is going on.	The indicator light shows.	The indicator light flashes when charging is not fully completed, and stops when charging is complete.

Product Name	Intelligent AI Eye Massage Instrument
Model	9S-AI
Power supply	Charger (built-in rechargeable lithium battery 3.7V 1200ml)
Charging time	About 3 hours
Continuous use time	About 70 minutes
Rated use time	About 15 minutes
Weight	300±5g

Warranty card

- Federal Communications Commission Notice

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.


The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Dear Customer: Your support and best comments are our greatest motivation, we will give you the best after-sales experience and service! Thank you very much!

- In order to ensure the safe use of the product, you must read the instruction manual carefully before use
- The use of the book is for reference only, subject to the real thing.

⚠ Warning

- ### ! Attention

 Do not drop the machine, hit it strongly, or place heavy objects on it. Otherwise, it will cause the machine to malfunction.

Accessories

Charging method

- ① Please fold the body and insert the included USB plug into the USB port and start charging; please pay attention to the direction of the plug, feel the plug into the resistance, please change the direction of insertion, do not force to push!
- ② When the plug of the power adapter is inserted into the home plug board, please be sure to insert the root of the plug. Please use 5V/1A-2A regular adapter connection charging, do not use super 5V or more fast charging.
- ③ Please check the charging indicator on the charging display. In normal charging state, the charging indicator is flashing red, and the indicator stops flashing to indicate full power.
- ④ After charging, please unplug the power adapter from the home plug-in board and remove the USB cable from the machine.

■ When the machine has a "beep" low battery tone, please charge immediately, a long time low battery state can lead to charging abnormalities.

■ If the machine is not used for a long time, please make sure to recharge it every three months.

■ The lithium battery may discharge all of its power by itself. The lithium battery may discharge all of its own power eventually prevent normal charging. It takes about 3 hours from the start of charging to the completion of charging. After charging is completed, the charging indicator light is always red and does not flash. When the battery power is exhausted, the machine stops working and the indicator screen

All lights on the indicator screen are red and flashing, and then all lights go off. Please charge again

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Intelligent AI voice commands			
Serial number	Voice command	Execute the operation	Feedback broadcast voice
1	Hello angela		
	Hi angela		Master,I am here!
2	Shout down	Shout down	The massager has been turn off for you,Thank you for using it!,See you next tin!
	Integrated mode	Integrated mode: hot compress + massage + vibration	OK,I have transferred to integrated mode for you!
	Vitality mode	Vitality mode: massage + vibration	OK,I have transferred to Vitality mode for you!
	Soothing mode	Soothing mode :Hot compress + massage	OK,I have transferred to Soothing mode for you!
	Sleep mode	Sleep mode :Hot compress	OK,I have transferred to Sleep mode for you!
	First gear	Temperature/vibration: 1st gear	OK, It is transferred to the first gear
	Second gear	Temperature/vibration: second gear	OK, It is transferred to the second gear

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3、Bluetooth connection play function (the same operation as the smartBluetooth small speakers)
Bluetooth small speakers) Within 3 minutes of power on, search for the Bluetooth device in the Bluetooth settings of your phone, and find the device name as [SHU SEN] click on the connection, the device emits a "ding ding ding" beep that the connection is successful.

Precautions for use

- Do not exceed 15 minutes per use, excessive use may cause physical discomfort, eye and muscle problems.
- Please observe the condition of your body or muscles for the first time and adjust the duration and frequency of use according to your personal condition.
- When using eye drops, please use this product after a period of time.
- Do not use with eye pack or mask at the same time.
- If you feel excessive heat in or around your eyes, stop using it immediately or turn down the heat setting (first gear).
- After using this product without removing makeup, it may be stained by makeup oil.
- The outline and mark of this product may be left on your face for a short period of time after use, so please be careful when you are out and about or when using this product.
- After use, the eyes and the area around the eyes may appear red due to warmth. After a period of time, the red marks will gradually fade away. Do not worry, this is a normal phenomenon. If the redness does not go away, please seek medical attention.
- Warning: This product has a heated surface, people who are sensitive to heat should use it with caution and avoid burns caused by prolonged heat application.

Applicable people

- ① College students, high school students, middle school students, elementary school students, myopia, farsightedness, astigmatism, brain and eye overfat users, those who suffer from eye fatigue due to long-term wearing of glasses.
- ② Workers engaged in computer-related work, accounting specialists, designers, secretaries, teachers, drivers who drive for long periods of time, operators engaged on instruments, and workers mainly engaged in eye- and brain-related work
- ③ Those with fine lines around the eyes, dark circles, eye bags, and those who stayed up too late.
- ④ Those with eye pain, headache, neurasthenia, and those with insomnia symptoms.

Maintenance method

For care, make sure to turn off the power and unplug the power adapter and USB cable. Wipe away dust, etc. with a dry, soft cloth.

If it is very dirty, wipe it with a soft cloth containing diluted neutral detergent, and then dry it with a dry and soft cloth.

Direct water cleaning is prohibited. Do not use chemical substances such as alcohol, sodium phenyl and deglossing solution to clean, otherwise it may cause machine failure or material deterioration.

Disposal

This product has a built-in rechargeable lithium battery, so please dispose of it in accordance with the relevant regulations of your location at the time of disposal. For details, please contact the local relevant management department.

Warm tips

After using the massager, it is recommended to rest for five minutes for better results