

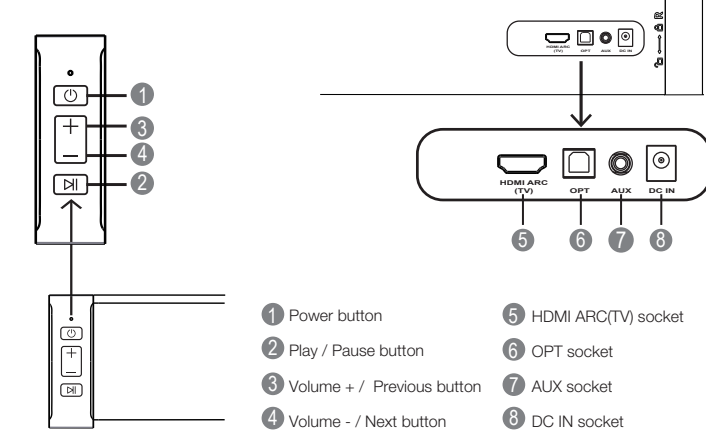
Soundbar Speaker User Guide

2.0 Channel Bluetooth Sound Bar KY-2023, KY-8000

support@assistrust.net

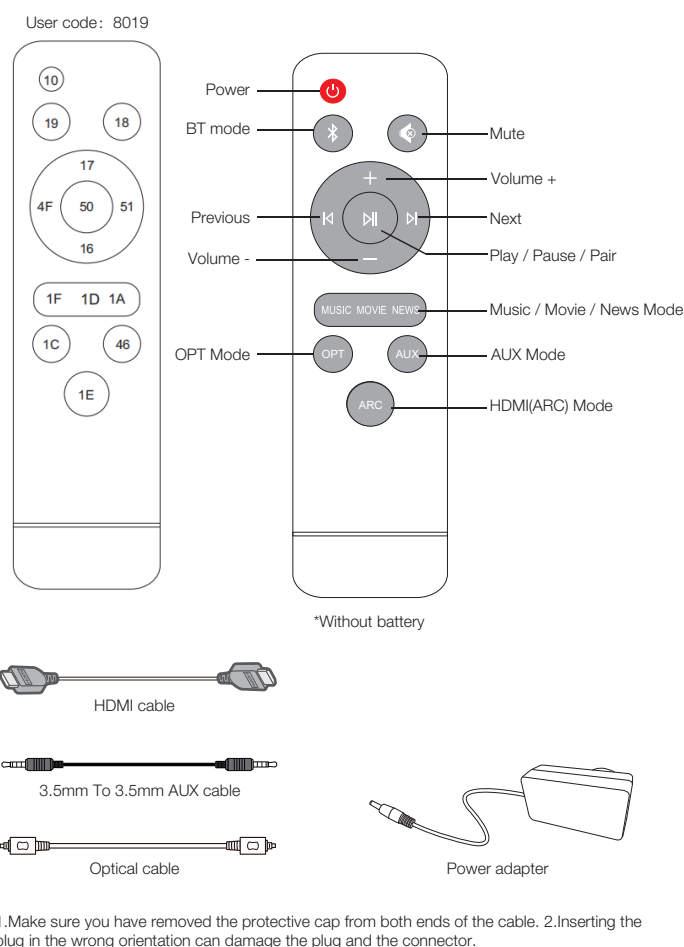
Step 1. Check parts and know their function

Page 1/2 will briefly describe the functions of buttons and cables.



Body button description

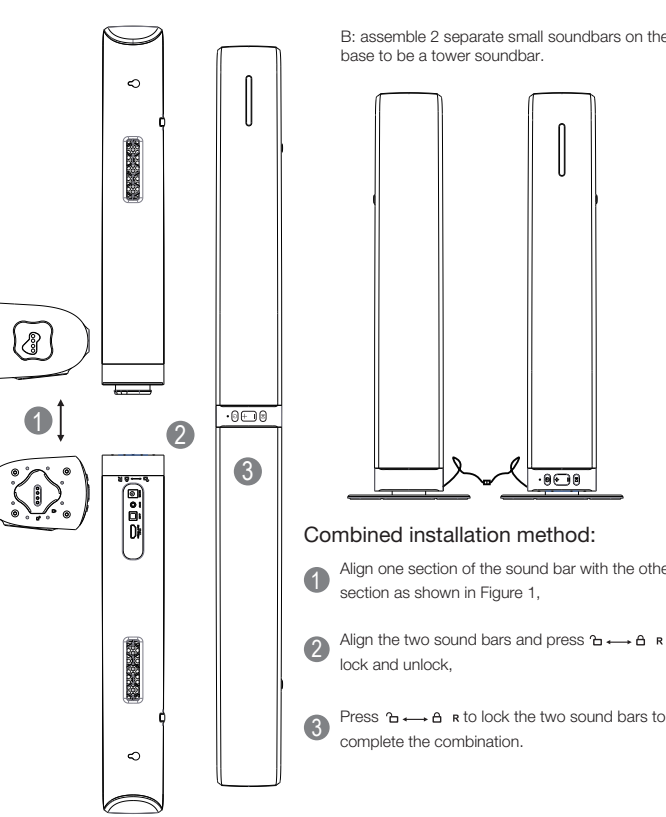
- Short press to turn on, long press for 2 seconds to turn off. Short press to switch modes. (BT+HDMI-AUX+OPT-BT)
- In Bluetooth mode, short press to play/pause songs in turn.
- Short press to increase the volume step by step, long press the previous song (in the Bluetooth mode, the volume is increased to the maximum and the indicator light flashes quickly)
- Short press to decrease the volume step by step, long press to switch to the next song



Step 2. Assemble 2 soundbars

When you just open the outer box, you will find 2 separate small soundbars and 1 base. You can choose 2 usage (page A and B) to use it.

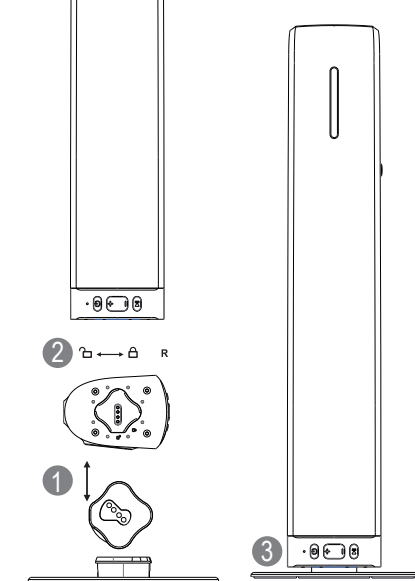
A: assemble 2 separate small soundbars together to be a long soundbar.



Install the soundbars to the base

Base installation method:

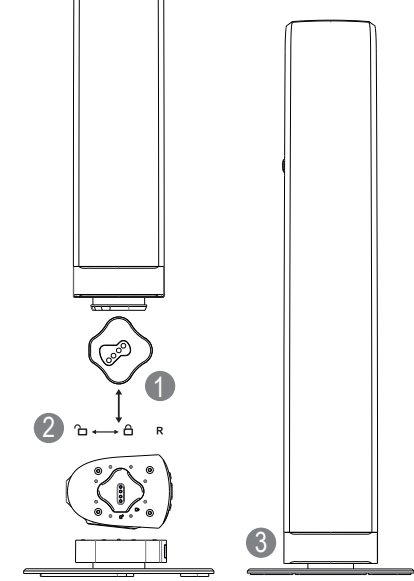
- Align the sound bar with the base as shown in Figure 1.
- Lock and unlock the sound bar and the base according to the "to" method.
- Lock the sound bar and the base according to the "to" method, and the installation is complete.



Install the soundbars to the base

Base installation method:

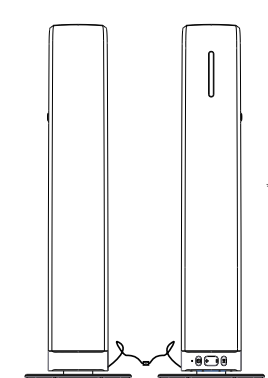
- Align the sound bar with the base as shown in Figure 1.
- Lock and unlock the sound bar and the base according to the "to" method.
- Lock the sound bar and the base according to the "to" method, and the installation is complete.



Install the soundbars to the base

Base installation method:

Connect the two sound bars with the base installed with the connecting wire of the base to complete the vertical assembly.

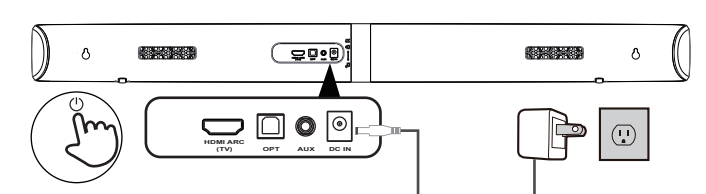


After getting the package

- Open the box. Check all the cables/power adapter/remote, if anything wrong, please contact support@assistrust.net
- Install the 2 small soundbars. When you got the package, the soundbars are separate like 2 small soundbars. You can choose to assemble them into a large horizontal speaker, or attach them to the base and use them independently.
- Power On and Connect the soundbar with your TV. Keep reading the next page to power on and connect.

Step 3. Power on

- First, Connect the power cord to the DC IN port on the back of the soundbar.
- Next, Plug the other end of the power cord into an AC (mains) power outlet.



- Tips:**
- Connect the soundbar.
 - Plug the soundbar into a power source. Once it's connected, the soundbar LED indicator will turn RED.
 - To turn it on, hold down the power button for 2 seconds or press the power button on the soundbar's remote. The LED will flash blue and you'll hear a beep (in default mode - Bluetooth mode).
 - To change the connection mode, press HDMI/AUX/OPT button on soundbar remote or quick press the power button.

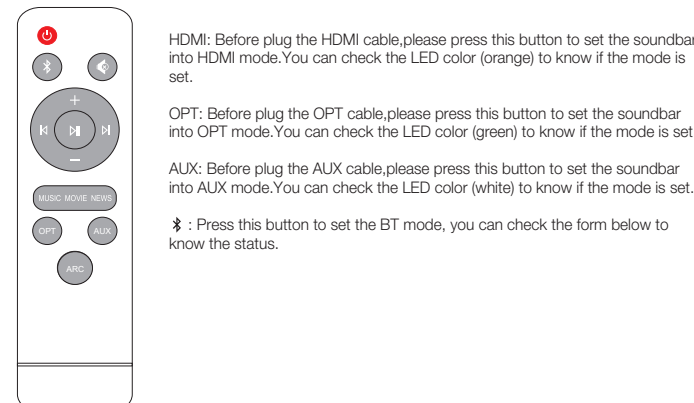
For VIP Tech Support or free Lifetime warranty for soundbar and remote. Please contact us at: support@assistrust.net

Power Off (For Your Information)

- First, Turn off the soundbar by pressing the power button on the remote or the power button on soundbar.
 - Next, Turn off the TV.
- Because many TVs will generate a large audio impact signal when they are turned off, this signal will be transmitted to Soundbar, which will cause a large noise and affect your hearing. It's suggested that the soundbar should be turned off firstly.

Step 4. Turn on

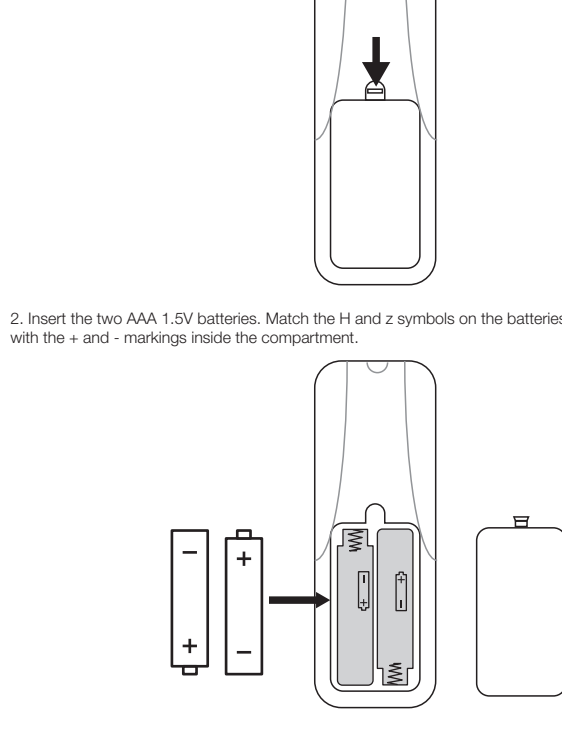
Press power button on the soundbar remote to turn it on, LED will flash BLUE and hear a beep (in default mode - Bluetooth mode). Remote control key description you may want to know:



Mode	Status
AUX Mode	LED: stay white
Bluetooth Mode	BT mode LED: flash blue BT connected LED: stay blue BT disconnected LED: flash blue
OPT Mode	LED: stay green
HDMI Mode	LED: stay orange

INSTALL THE REMOTE BATTERIES

- Open the battery compartment cover on the back of the remote.



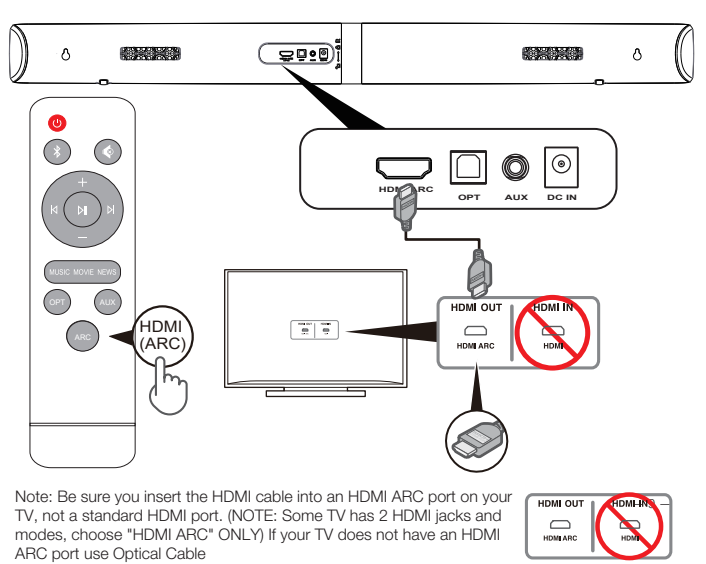
According to local transportation rules, batteries are not allowed in the package. Please prepare 2 AAA batteries for the remote control. Thank you for understanding.

Step 5. Connect soundbar with TV

- choose 1 connection according to your TV sets, such as Bluetooth/HDMI(ARC)/OPT/AUX.
- the next pages are about connection steps for: HDMI/OPT/AUX/Bluetooth.
- you can find the specific page according to the title of each page and follow the steps of specific connection.

Option 1 (preferred): HDMI eARC or ARC

- Insert one end of the HDMI cable into your TV's HDMI eARC or ARC port.
 - Insert the other end of the cable into the HDMI (eARC) port on the soundbar.
 - Press the "ARC" button on the soundbar's remote to switch modes until LED shows orange. If LED show other color, please press ARC button again until it show orange.
- Note:**
- Insert one end of the HDMI cable into your TV's HDMI ARC port, not a standard HDMI port.
 - If your TV doesn't have an HDMI ARC port, it means you can't use HDMI Connection/need to try other connections because your TV don't support HDMI (ARC).
 - Some TV has 2 HDMI jacks and modes, choose "HDMI ARC" ONLY.

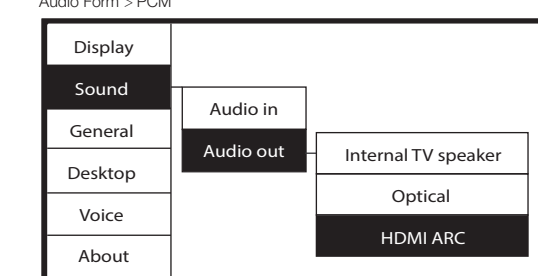


4. TV Settings (Different TV has different paths)

Depending on the method of external audio, go to your TV's sound settings. The most commonly set paths for different TVs:

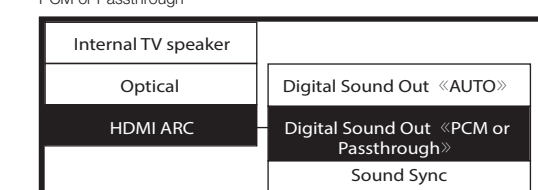
Path 1 Smart/Home > Settings > Sound > Sound Out > External Speaker/External Audio > HDMI(ARC) > Digital Sound Out > PCM

Path 2 Settings > Sound > Sound Output > Audio Out > HDMI/ARC > Digital Output Audio Form > PCM



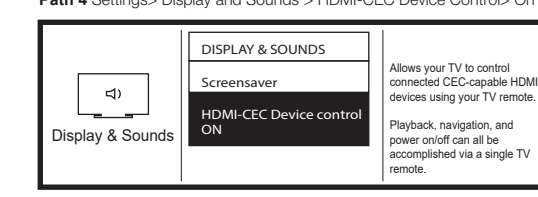
Tips: Some TVs require further setup, pls try path 3.

Path 3 Smart/Home > Settings > Audio Output > ARC (HDMI) > Digital Output Format > PCM or Passthrough



Some TVs require further setup. If there is no sound after connecting, enable HDMI-CEC Device Control.

Path 4 Settings > Display and Sounds > HDMI-CEC Device Control > On



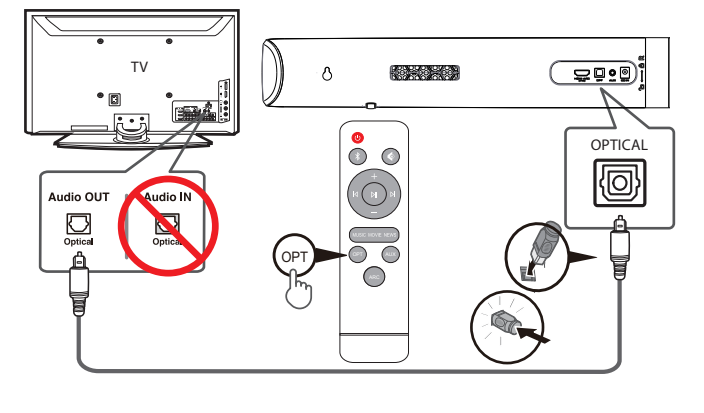
> Option 2: Optical

If you want to use OPT connection please keep reading. If you want to use other connections, please refer to other pages.

- Remove the protective cap on both ends of the optical cable.



- CAUTION: Inserting the plug with the cap attached or in the wrong direction can damage the plug and/or the port.
- Insert one end of the optical cable into your TV's Optical OUT port. After inserting, you should see a red LED light on both ends of the port and cable.
- Hold the plug at the other end of the optical cable.
- Align the plug with the soundbar's OPTICAL port, and insert the plug carefully.



NOTE: The port has a hinged door that swings inward when inserting the plug.

5. Firmly push the plug into the port until you hear or feel a click.

6. Press OPT button on soundbar remote, LED turn solid green to indicate the mode is OPT. If LED show other color, please press OPT button again until it show green.

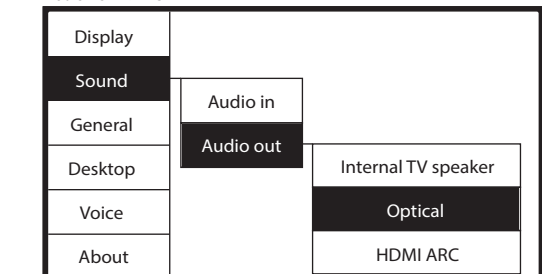
Note: If you do not see a Red LED light on the other end of the optical cable, this means your TV's Optical port is not working properly. Try HDMI ARC, 3.5mm RCA or Bluetooth connection.

7. TV Settings (Different TV has different paths.)

Depending on the method of external audio, go to your TV's sound settings. The most commonly set paths for different TVs:

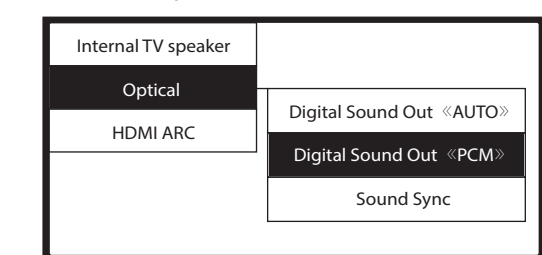
Path 1 Smart/Home > Settings > Sound > Sound Out > External Speaker/External Audio > Optical > Digital Sound Out > PCM

Path 2 Settings > Sound > Sound Output > Audio Out > Optical > Digital Output Audio Form > PCM



Tips: Some TVs require further setup, pls try path 3.

Path 3 Smart/Home > Settings > Audio Output > Optical > Digital Output Format > PCM or Passthrough



NOTE: The port has a hinged door that swings inward when inserting the plug.

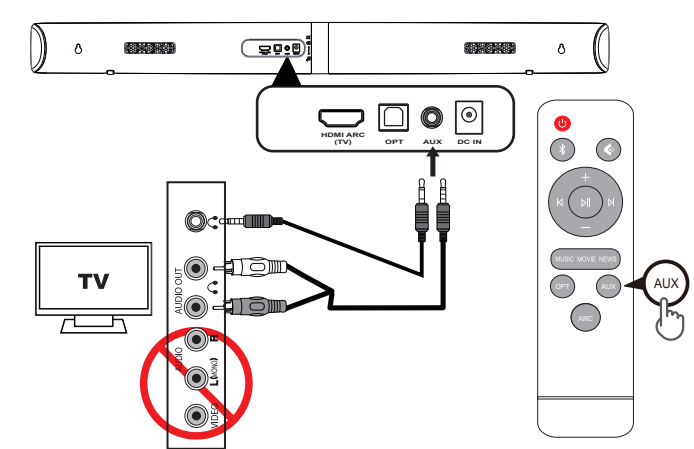
5. Firmly push the plug into the port until you hear or feel a click.

6. Press OPT button on soundbar remote, LED turn solid green to indicate the mode is OPT. If LED show other color, please press OPT button again until it show green.

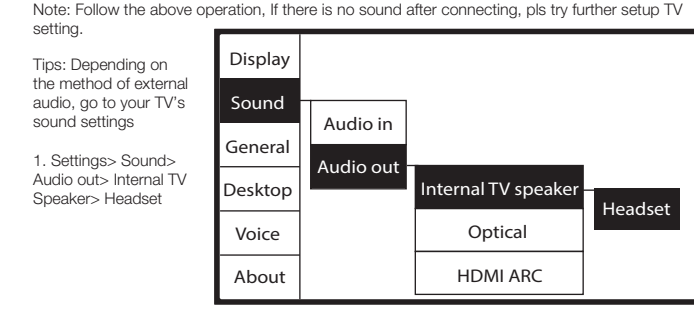
Note: If you do not see a Red LED light on the other end of the optical cable, this means your TV's Optical port is not working properly. Try HDMI ARC, 3.5mm RCA or Bluetooth connection.

Option 3 : AUX

- Insert one end of the Aux cable into your TV's AUX port.
- Insert the other end of the cable into the AUX port on the soundbar.
- Press the "AUX" button on the soundbar's remote to switch modes until LED shows white. If LED show other color, please press AUX button again until it show white.



Tips: Depending on the method of external audio, go to your TV's sound settings.

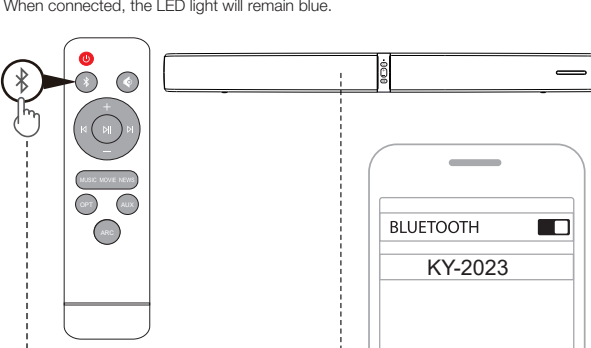


Option 4: Bluetooth

- press the "to" button on the soundbar's remote into Bluetooth mode. The LED turns blue light ashes and you hear a beep.

2. On your device, turn on the Bluetooth feature. NOTE: The Bluetooth menu is usually found in the Settings menu.

3. Select "KY-2023" from the list of Bluetooth devices. When connected, the LED light will remain blue.



LIFETIME WARRANTY
For VIP Tech Support or free Lifetime warranty for soundbar and remote. Please contact us at: support@assistrust.net

TRY THESE SOLUTIONS FIRST
If you experience problems with the soundbar:

- Make sure the soundbar is connected to a live AC (mains) outlet.
- Secure all cables.
- Check the date of the soundbar.
- Move the soundbar within the recommended range of your mobile device for proper operation.

OTHER SOLUTIONS
If you could not resolve your issue, see the table below to identify symptoms and solutions to common problems. If you are unable to resolve your issue, contact VIP customer service. Please contact us at: support@assistrust.net

Troubleshooting

Problem	Solution
No power	<ul style="list-style-type: none"> Check the power adapter is properly connected to an electrical outlet. Check the DC plug is properly connected to the DC IN socket. Unplug the power adapter for at least one minute and reconnect.
No HDMI eARC	<ul style="list-style-type: none"> Use your TV's HDMI ARC port. Use the optical cable to connect the soundbar to your TV.
No HDMI eARC, HDMI ARC or optical port on your TV	<ul style="list-style-type: none"> Please connect the TV using Bluetooth, 3.5 audio cable or RCA
Soundbar doesn't power off	<ul style="list-style-type: none"> The soundbar may be in standby mode. On the remote, press the Power button to wake the soundbar. Press to again to power off the soundbar.
Intermittent or no audio from soundbar	<ul style="list-style-type: none"> Play audio from a different application or music service.
No Sound	<ul style="list-style-type: none"> Press the Power button on the sound bar or remote control to turn on the sound bar. The power indicator lights up green. Press MUTE button on the remote control to restore sound. Ensure that the source device has correct volume settings and is playing a track. Ensure the correct source device is selected. Plug the audio cable into a connector on your TV labeled Line OUT or Audio OUT, not Line IN or Audio IN. Digital audio (SPDIF) connection: <ul style="list-style-type: none"> Plug the optical cable into a connector on your TV labeled Optical OUT or Digital OUT, not Optical IN or Digital IN. Activate PCM/Pulse Code Modulation in the audio settings menu of your source device (see your source device's user manual). Connect to the headphone socket of TV. Increase your TV's volume to maximum. Turn on your TV speakers. Refer to your TV's user manual for more information.

Troubleshooting

Problem	Solution
No Sound	<ul style="list-style-type: none"> Restart your mobile device. Make sure you're using a compatible Bluetooth mobile device. Make sure that the soundbar's HDMI cable is inserted into a port on your TV labeled HDMI eARC (Enhanced Audio Return Channel), not a standard HDMI port. If your TV doesn't have an HDMI eARC port, connect to the HDMI ARC port. If the soundbar is connected to your TV's HDMI eARC (or ARC) port, make sure that Pulse Code Modulation (PCM) or Consumer Electronics Control (CEC) is enabled in your TV system menu. Your TV may refer to PCM and CEC by a different name. Refer to your TV owner's guide. Disconnect the HDMI cable from your TV's HDMI eARC (or ARC) port and reconnect it. Unplug the power cords for the soundbar, wait 30 seconds, and plug them firmly into a live AC (mains) outlet.
Sound is coming from TV speaker	<ul style="list-style-type: none"> Make sure that the soundbar's HDMI cable is inserted into a port on your TV labeled HDMI eARC (Enhanced Audio Return Channel), not a standard HDMI port. If your TV doesn't have an HDMI eARC port, connect to the HDMI ARC port. Disconnect the HDMI cable from your TV's HDMI eARC (or ARC) port and reconnect it. Unplug the power cords for the soundbar, wait 30 seconds, and firmly plug them into the AC (mains) outlet. Turn off your TV speakers. Refer to your TV owner's guide. Decrease your TV volume to its lowest setting. If the soundbar is connected to your TV's HDMI eARC (or ARC) port, make sure that Consumer Electronics Control (CEC) is enabled in your TV system menu. Your TV may refer to CEC by a different name. Refer to your TV owner's guide.
Soundbar and source don't power on/off simultaneously	<ul style="list-style-type: none"> Press the Power button to power on/off the source.
Poor audio quality	<ul style="list-style-type: none"> Press the movie, music or news button on the remote control to select a suitable sound mode. Set the volume of the sound bar to 75 percent of maximum. (Note: the maximum volume drop 3 levels is 75 percent.) Secure cable connections on the sound bar and TV (or other connected sources). Try with different source devices. If the problem still exists, check the cable connections. Ensure that the cables connected to the source devices are correct plugged in and the plugs are fully inserted.

Troubleshooting

Problem	Solution
Poor audio quality	<ul style="list-style-type: none"> Reduce the volume of your source device. Audio cable connection: <ul style="list-style-type: none"> Double clicking the boost button on the remote control to restore the volume. Bluetooth connection: <ul style="list-style-type: none"> Bring the remote control closer to the sound bar and make sure there are no obstacles in between. Ensure the remote control is within 16.5 feet (5 meters) of the system. Aim the remote control directly at the infrared receiver of the system.
Remote control does not work	<ul style="list-style-type: none"> Ensure that the batteries are correctly inserted; if necessary, replace the batteries. Bring the remote control closer to the sound bar and make sure there are no obstacles in between. Ensure the remote control is within 16.5 feet (5 meters) of the system. Aim the remote control directly at the infrared receiver of the system.
System doesn't react	<ul style="list-style-type: none"> It is malfunction probably due to electrostatic discharge. Unplug the power adapter for at least one minute and reconnect.
Bluetooth device cannot be connect to the sound bar	<ul style="list-style-type: none"> Bring the Bluetooth device closer to the sound bar. Switch off your device and/or sound bar, then back on, repeat the pairing process. Make sure the sound bar is not connected another Bluetooth device. Make sure that you have selected Sine Audio from the Bluetooth device list on your device. Ensure you are using the correct device. If the device is still not connected, try the following: <ul style="list-style-type: none"> Remove the sound bar (Sine Audio) from the list of "paired devices" on your phone/tablet. Turn the sound bar off and then on again. Pair it again with your phone/tablet. It should now successfully establish the pairing. Note: If none of the above solutions works, the Bluetooth device may be malfunctioning. Try another Bluetooth device. If not even the new device can be connected, the sound bar may be malfunctioning. In this case, please consult your dealer for repair.

Technical data

Power supply	
Input:	100 – 240 V~, 50/60 Hz
Output:	18.0 V ~ 2.65 A
Remote control:	2 x 1.5 V AAA batteries (supplied NC)
Sound bar	
Output power:	30 W x 2 (60 W)
Speaker impedance:	4 Ω
Frequency response:	60 Hz – 20 kHz
Signal to noise ratio:	≥ 60 dB
Dimensions (W x H x D):	810 x 104 x 73 mm
Bluetooth	
Bluetooth version:	5.0
Operating range:	> 30 feet (10 meters)

Cleaning and Maintenance

- Warning!**
- Before cleaning, ensure to switch the appliance off and disconnect the power adapter from the electrical outlet.
 - Do not use petrol, alcohol or other abrasive cleansers to clean the exterior.
- Clean the exterior with a lightly damp cloth.
 - Do not allow liquids to spill into any openings.
 - Use the original packaging if it is necessary to transport the appliance.

FCC Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

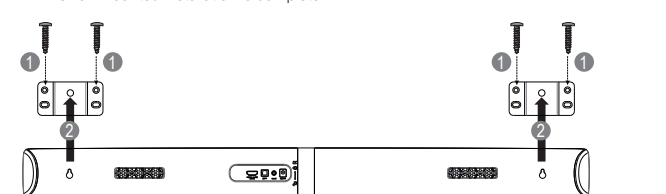
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Wall mounting

- Align the two (metal wall hanging parts) with the screw holes on the back of the sound bar.
- Use a screwdriver to fix the screws (metal wall hanging parts) on the wall respectively.
- Respectively align the 2 metal wall hanging parts at the behind the fixed sound bar.



Note: The supplied wall mount brackets can be used to fix the sound bar to a wall. The wall mount brackets are designed for use on vertical walls constructed of solid concrete or bricks.

- When installing on a cinderblock wall, first verify that the blocks have a minimum of 1 inch (2.5 of actual concrete wall thickness to be used for the wall plugs.
- If you are uncertain about the construction of your wall, please consult a qualified contractor or installer for assistance.
- Ensure that the screws you use are strong enough to support the weight of the sound bar and long enough to sufficiently grip the wall.
- Additional tools (not included) are required for the installation.
- Do not over-tighten screws.
- Use an electronic stud finder to check the wall type before drilling and mounting.
- During mounting, keep away children and pets.
- Make sure the sound bar is mounted in reach of a wall outlet.

Safety Instructions

- Follow all safety instructions!
- Keep the user manual for further use.
- Before connecting the appliance to the main power supply, check that the power supply voltage and current rating corresponds with the power supply details shown on the appliance rating label.
- Never use an appliance that is damaged! Disconnect the appliance from the power supply contact your supplier if it is damaged.
- Danger of electric shock! Never try to repair the appliance yourself. In the event of any malfunction, repairs are to be conducted by qualified personnel only.
- Warning! The appliance should not be used near water. Do not operate the appliance with wet hands or while standing on a wet floor.
- Do not open the appliance casing under any circumstances. Do not insert any foreign objects into the inside of the casing.
- Never use accessories which are not recommended by the manufacturer. They could pose a safety risk to the user and might damage the appliance. You must therefore use original accessories only.
- The appliance is only suitable for use at moderate degrees of altitude. Do not use in the tropics or in particularly humid climates.
- Keep the appliance away from any hot surfaces and open flames. Always operate the appliance on a level, stable, clean and dry surface. Protect the appliance against heat and cold, dust, direct sunlight, moisture, dripping and splashing water.
- Children should be supervised to ensure that they do not play with the appliance.
- This appliance is classified as protection class II and must not be connected to a protective ground.
- Regularly check the power plug and power cord for damage. If the supply cord is damaged, the adapter cannot be used and need to be replaced.
- Avoid damage to the power cord. Do not crush, squeeze, bend, or scour on sharp edges. Keep the power cord away from hot surfaces and naked flames.
- Lay the cables in such a way that nobody can inadvertently pull them or trip over them.

Safety Instructions

- Do not pull the plug out of the socket by the power cord, and do not wrap the power cord around the appliance.
- If an extension cord is used, its capacity needs to be suitable for the power consumed by the appliance.
- Connect the power adapter to an easily reachable electrical outlet so that in case of an emergency the appliance can be unplugged immediately. Pull the power adapter out of the electrical outlet to completely switch off the appliance. Use the power adapter as the disconnection device.
- Disconnect the power adapter from the electrical outlet when not in use and before cleaning.
- Always switch the appliance off before disconnecting the power adapter.
- Only use this product with the supplied power adapter.
- Attention! In the event of a malfunction as a result of electrostatic discharge and momentary electrical surges, unplug the appliance and plug it in again.
- Make sure that no electrical wires, water, gas or other lines are located around the installation location.
- Ensure that there is sufficient ventilation. Keep a minimum distance of 4 inches (10 cm) between the appliance and other objects or walls.
- Battery safety instructions
- Do not expose batteries to extreme temperatures, like direct sunlight or fire.
- Do not place the remote control on any heat source. Leaking battery acid may cause harm.
- Always insert batteries correctly with regard to the polarities (+ and -) marked on the battery and the battery compartment.
- Caution! Danger of explosion if batteries are incorrectly replaced.
- Replace batteries only with the same or equivalent type.
- If batteries should leak, remove them with a cloth from the battery compartment.
- Dispose of batteries according to the regulations. If battery acid has leaked avoid contact to skin, eyes and mucous membranes. Rinse affected areas immediately after contact with the acid and wash with plenty of clean water. Visit a physician.
- Do not allow children to replace batteries without adult supervision.
- Batteries shall be stored in well-ventilated, dry and cool conditions.
- Remove the batteries if you will not be using the appliance for an extended period of time.
- Danger of explosion! The battery may not be disassembled, thrown into fire, or short-circuited.