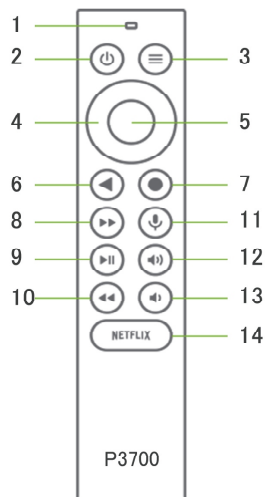


# SHIELD REMOTE



- |   |                     |
|---|---------------------|
| 1. BUILT-IN MICROPHONE  | 7. HOME             |
| 2. POWER  | 8. FAST-FORWARD     |
| 3. SETTINGS<br>(Customizable in Settings ><br>Devices & Accessories ><br>Customize Settings button) | 9. PLAY/PAUSE       |
| 4. NAVIGATION RING (Up,<br>Down, Right, Left)   | 10. REWIND          |
| 5. SELECT   | 11. VOICE SEARCH    |
| 6. BACK   | 12. INCREASE VOLUME |
|   | 13. DECREASE VOLUME |
|   | 14. OPEN NETFLIX    |

## HOW TO CONNECT YOUR REMOTE

SHIELD Remote comes automatically paired with your SHIELD TV out of the box. Simply press the Select button to turn it on. If the remote does not respond, you may need to replace the batteries.

### CONNECTING/PAIRING A REMOTE

- (1) Make sure the SHIELD home screen is visible on your TV.
- (2) Hold the SHIELD remote within 1 foot of your SHIELD TV.
- (3) If you are pairing a new remote, press and hold the Select button on your remote until the remote light flashes. If your remote has been paired to a different SHIELD, press and hold Home and Back until the remote light flashes.
- (4) The remote should connect after a few moments. If pairing did not complete, click "Pair manually". If the LED does not flash, please charge or replace your batteries and try again.

### CUSTOMIZABLE SETTINGS BUTTON

The Settings button opens Settings by default but can be customized to perform your favorite activities. To change the Settings button behavior, go to **Settings > Remotes & Accessories > Customize Settings button**.

### CUSTOMIZE REMOTE NAME

Your SHIELD Remote can be given a custom name. To rename your SHIELD Remote, go to **Remotes & Accessories > SHIELD Accessories > Active controller > Accessory name**.

### BATTERY REPLACEMENT

Your SHIELD Remote uses (2) AAA batteries to power the remote. To replace the batteries, follow these instructions.

1. Slide cover off the back of the SHIELD remote.
  - Locate the downward arrow on the back of the SHIELD remote.
  - With your thumb, press in and down to slide the back cover off.
2. Replace the batteries with the "+" terminal facing down.
3. Slide the battery tray back into your SHIELD Remote until a soft click is heard.

# HOW TO USE SHIELD REMOTE

| To                                 | Action   |
|------------------------------------|--|
| Navigate                           | Use the navigation ring (Up, Down, Left or Right)  |
| Select an item                     | Press Select button  |
| Go to the previous screen          | Press Back button  |
| Go to Home screen                  | Press Home button  |
| Access recent apps                 | Double press Home button   |
| Access all apps                    | Press and hold Home button   |
| Broadcast and record games         | Press and hold Home button (NVIDIA Share must be enabled)  |
| Access Settings                    | Press Settings button or hold the BACK button (from the home screen)   |
| Sleep SHIELD                       | Press Power Button (TV will power off if HDMI-CEC or IR power control are enabled)                                       |
| Voice search with Google Assistant | Press and release the Voice Search button and then say your command. Try "Play Stranger Things" or "What's the weather?" |
| Adjust volume                      | Press the volume up or volume down buttons.  |
| Mute                               | Press +Vol and -Vol together   |
| Fast-forward                       | Press the fast-forward button  |
| Rewind                             | Press the rewind button  |
| Play or Pause                      | Press the play/pause button  |
| Put remote in pairing mode         | Press and hold the Home + Back button until the buttons flash  |

## LOCATE LOST SHIELD REMOTE

Your SHIELD Remote has a locator feature. When activated, your SHIELD remote will play an audible tune. This audio finder will stop playing after 10 seconds. There are several ways to activate this feature:

- (1) Remote locator button on SHIELD
  - Locate the remote locator button on one end of your SHIELD (above the HDMI port) and press to start locating your SHIELD.
- (2) SHIELD TV mobile app (iOS/Android)
  - Download the SHIELD TV app for your mobile device
  - Tap "more options" in the app (three dots in the upper right-hand corner).
  - Tap "Find my remote"
- (3) Google Home
  - Important note: Your Google Home must be on the same network as your SHIELD and use the same Google Account you have signed into your SHIELD with.
  - On a Google Home device, say "OK Google, start SHIELD remote locator"
- (4) Amazon Echo devices
  - Important note: You must have already paired your Echo device to SHIELD using the Amazon Alexa skill.
  - On your Echo device, say "Alexa, Ask SHIELD to find my remote"

**NOTE:** The remote locator will only work if your SHIELD remote is connected to your SHIELD. Common reasons the locator feature may not work include:

- Power is lost to your SHIELD (check power cable connection).
- Critically low/empty battery levels on your remote.
- Pairing between remote and SHIELD are lost.

#### FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### RF Exposure Information

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.