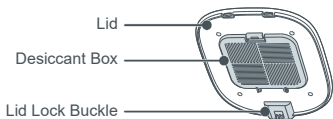


AUTOMATIC PET FEEDER

PTM-201

# PRODUCT INTRODUCTION



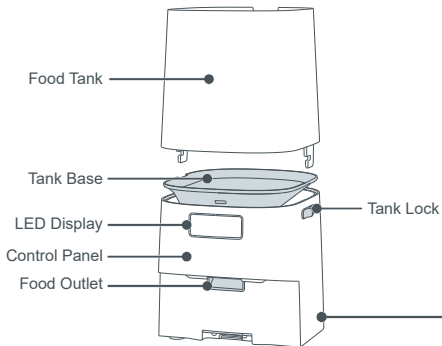
## Other Accessories



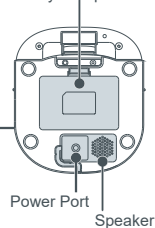
1 x USB to DC Cable and Adaptor



1 x Desiccant Bag  
(\* Replace every 30 days)



## Battery Compartment



|                      | MeowServe S20 (Single Bowl )                   | MeowServe S20D (Double Bowl )                                  |
|----------------------|--|--|
| Stainless Steel Bowl | <p>Stainless Steel Bowl</p> <p>Bowl Holder</p> | <p>Stainless Steel Bowl</p> <p>Bowl Holder</p> <p>Splitter</p> |
| Bowl Holder          |  |  |

## Specifications

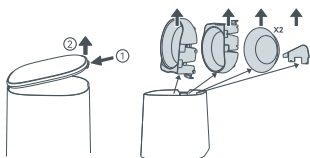
**Capacity** 5L/1.32 Gal

**Applicable Kibble** 0.118-0.709 inch/3-18 mm dry food

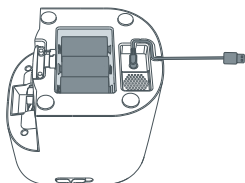
**Power Supply** DC 5V Power Adaptor  
3 x Alkaline D Battery (not included) for backup

# Assembling Your Pet Feeder

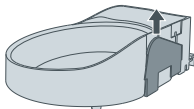
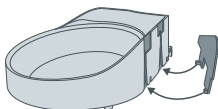
- ① Press lock buckle to open lid. Take out all accessories and remove all packing materials.



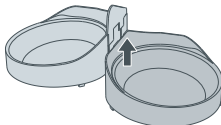
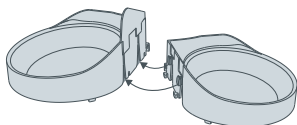
- ② Plug in DC cable. Install 3 D batteries (not included) for back-up power in case of a power outage.



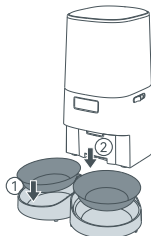
- ③ Align the notches and snap splitter into the left bowl holder.



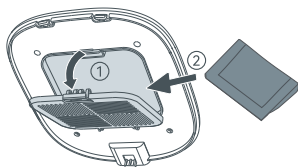
- ④ Align the notches and snap the right holder into the left one.



- ⑤ Place bowls in bowl holders. Lift feeder and attach the bowls to the notch underneath the base.



- ⑥ Take desiccant bag out from packaging, open desiccant box and place it in. Put the lid back on.



## LED Display



## Control Panel



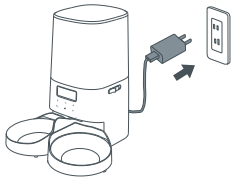
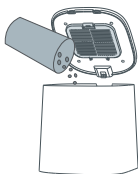
## Using Your Pet Feeder



- Make sure that pet feeder is properly installed before filling the food tank.

## Manual Feeding

- 1 Fill food tank with dry pet food (0.118-0.709 inch). Cap the lid back and press to snap in place.
- 2 Plug in the included power adapter. The LED display will light up indicating the feeder is on.



## Connect the APP

- ❶ Download the APP from the IOS or Android APP Store:



Invengo



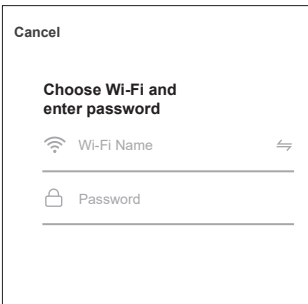
Tuya Smart



Smart Life

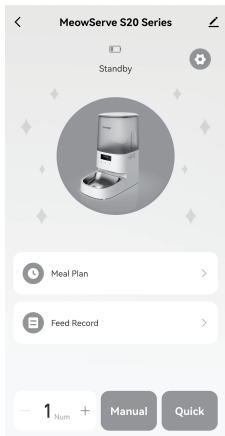
※ We recommend using the Invengo APP to ensure access to the full functionality.

- ❷ Click "Add Devices" and enter the Wi-Fi name and password.



- ❸ After the device is successfully connected, you can start to formulate a feeding plan:

- Up to 10 feeding schedules can be set.
- You can also feed manually by the APP
- Please have your invoice and order ID ready before contacting Customer Support.



Cancel

Add

Save

| 07:00 - 12:00 |      |
|---------------|------|
| 07            | 19   |
| 08            | 20   |
| 09            | 21   |
| 10            | 22   |
| 11            | 23   |
| 12            | 24   |
| 13            | 25   |
| 12:00 - 19:00 |      |
| Sun.          | Mon. |
| Tue.          | Wed. |
| Thu.          | Fri. |
| Sat.          |      |

Feed Number

1 >

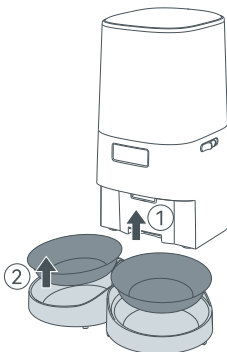
## Maintaining and Cleaning




- Always dry all parts thoroughly before reassembling for next use.
- It is recommended to clean the feeder regularly for the health of your pets.

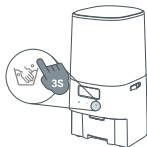
### Cleaning Bowls & Holders

- 1 Lift the feeder and remove the bowl holder, rinse clean and air dry thoroughly.

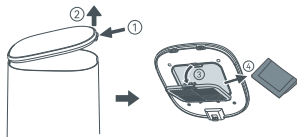



## Cleaning Lid, Tank & Tank Base

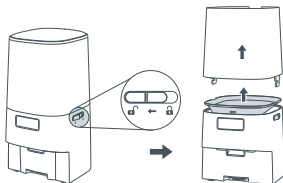
- 1 In the unlocked status, hold  for 3s until a beep is heard to unlock the food slider. Before cleaning the feeder, please remove the battery and turn off the power.



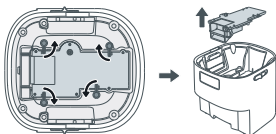
- 2 Press the lock buckle to open the lid, Take out the desiccant bag.



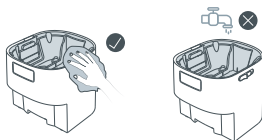
- 3 Slide the lock latches on both sides to  position to remove the tank and tank base.



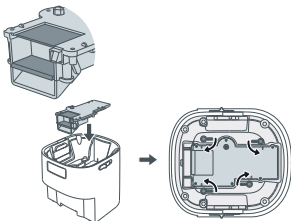
- 4 Rotate the four lock latches to unlocked position, then take out the food slider. Rinse clean the lid, tank, tank base and food slider. Dry thoroughly before reassembling.



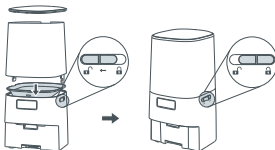
- 5 Wipe the base with a soft and damp cloth. Do not rinse or immerse in water.



- 6 Hold the food slider and place it back to the base. Rotate the lock latches to lock the slider in place.



- 7 Align the grooves on both sides and install the tank base, tank and lid back.



# Troubleshooting

## Networking is not successful

1. Please confirm whether it is visitor mode, please register APP account to use it for the first time.
2. Please make sure the network password is entered correctly.
3. Please make sure the WiFi signal is good, and it is recommended that the distance should not exceed 10 meters to avoid poor network signal.

## Searching for devices not available

If there is no network for a long time after power on, it is possible that the device cannot be searched when the network is operated again, you need to reset the device, unlock it and press and hold the feeder icon for about 5seconds, the WiFi indicator will go out to release the button, the WiFi indicator will flash, indicating successful reset.

## No grain, stuck grain

1. Please check if the remaining food is sufficient.
2. Please make sure that the grain outlet is not too full, in this case, you can reduce the number of servings of grain.
3. After the grain jam, please clean up the grain bucket to ensure that the phenomenon of grain jamming is lifted before normal use.

## Does not work when connected to the power supply

1. Please check if the power plug is properly connected.
2. Whether the machine plug is reliably connected whether the power indicator lights up normally.

## Feeder shows "offline"

1. Please check whether your own cell phone network is connected properly.
2. Please check the distance of the feeder from the home router, do not exceed 10 meters, and try not to separate the wall in between.
3. If the feeder is disconnected, please don't worry, the machine will reconnect after a while. Even if the network is disconnected, the chip has a memory storage function, so the feeding plan will go on as usual.



### **The warranty will not apply in cases of:**

- Accident, misuse, or repairs performed by unauthorized personnel.
  - Any unit that has been tampered with or used for commercial purpose
  - Normal wear and tear of wearable parts.
  - Use of force, damage caused by external influences.
  - Damage caused by non-observance of the User Manual, e.g. connection to an unsuitable mains supply or non-compliance with the instructions.
  - Partially or completely dismantled appliances.
  - Defects caused by or resulting from damages from shipping or from repairs, service, or alteration to the product or any of its parts that have been performed by a repairperson not authorized.
  - This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
  - Children shall not play with the appliance.
  - Cleaning and user maintenance shall not be made by children without supervision.
- \* Please have your invoice and order ID ready before contacting Customer Support.

## FCC Warning

### FCC Caution:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### IMPORTANT NOTE:

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.