

Mr. Christmas®

A FAMILY BUSINESS SINCE 1933



For the delight and amusement of all people age 3 and over. For indoor use only.

A. OPERATION

I. Account Registration

1. Open a web browser and go to SantasMagicPhone.com
2. Click "Register" and follow the on-screen instructions to set up your account.
3. After successful registration, you will be redirected to your account dashboard.
4. Click button to "Activate New Magical Telephone"
5. Complete the activation form using the serial number* assigned to your device.

** Where to Find Your Serial Number?*

Every Santa's Magical Telephone has a unique serial number, which can be found:

- On the serial number label located at the bottom of the Santa's Magical Telephone.
- On the landing page during wireless setup.
- If you attempt to call Santa using an unregistered device, an Elf will answer, prompting you to activate the phone on SantasMagicPhone.com, and will also tell the user the device serial number.

IMPORTANT: Santa's Magical Telephone will not function until it is registered using the serial number.

II. Initial Setup

1. Connect the adapter to Santa's Magical Telephone.
2. A quick red flashing LED on the phone's center button turns on to signal the phone is ready to set up wirelessly.
3. Using a device such as a smart phone, tablet, laptop, or desktop: disconnect from the current wireless network and search the wireless name "Santa's Phone", press connect.
4. A landing page will pop up and ask the user for the wireless ID and password. Enter the correct information and press enter.

IMPORTANT: Santa's Magical Telephone only works with 2.4G Wireless.

Note: If the landing page does not pop up, please enter below manually in a browser.

["http://santaphone.local"](http://santaphone.local) or ["http://192.168.4.1"](http://192.168.4.1)

5. A steady white LED on the Santa's Magical Phone's center button will signal that it is connecting to the wireless network.

Note: during the first set up, a firmware update is required. The white and red LEDs will flash alternately for the automatic update. During the firmware update, do not unplug or pick up the headset. Please wait until the firmware update is complete and Santa's logo on the center button turns to a steady white light before using the phone.

Note: Once the phone is connected to a wireless network, reconnect your mobile device to its original wireless network. Santa's Magical Phone will still be connected wirelessly.

6. Pick up the headset and press the Santa logo to connect to the server. A ringtone will play, signaling a call to Santa.
7. After the ringtone, wait for Santa's voice to start the chat.

Note: There may be a brief silence before Santa begins speaking. During this time, you should see a flashing white light. The length of the silence depends on your wireless connection. Santa is just double-checking his Nice List to make sure everyone gets the right presents! He takes his time, so hold on a little longer.

When Santa is ready, the phone will signal with a steady white light. If Santa doesn't start speaking and the steady white light turns on again, it means the call didn't go through. Simply press the button again to redial Santa!

8. When the call is finished, hang up the phone.

III. Initial Setup – Fail

1. If the router is not on, the wireless ID or password is incorrect, or there is no internet, a steady red LED will signal an error.
2. Users should check the internet settings and password. (Only works with 2.4G Wireless.)
3. Repeat from step 3 of "Initial Setup" till connection is successful. The white LED will become steady to signal that the phone is ready to use.
4. Pick up the headset and press Santa's logo on the center button to connect to the server. A ringtone will be heard to signal that you are calling Santa.
5. Wait until you hear Santa's voice, then you can start talking with him.

IV. Normal Use (after initial set up)

1. Ensure the adapter is properly connected.
2. If the wireless is already set and the wireless ID and password remain unchanged, the phone will automatically connect to a wireless network. A flashing white light indicates the connection process, and a steady white light signals a successful internet connection.
3. Follow the remaining steps starting from step 6 under the "Initial Setup" section to interact with Santa.

V. Wireless Reset

1. Press Santa's logo on the center button for 5 seconds to reset wireless. A red flashing light will signal wireless resetting.
2. Repeat from step 3 of "Initial Setup"

Note: You should only do a wireless reset if you change the wireless ID and/or password using this phone.

VI. Factory Reset

1. Press the Santa's logo for 20 seconds to configure, do not release till red light flash **QUICKLY**.
2. Repeat from step 3 of "Initial Setup"

Note:

- a. Do NOT perform a factory reset unless you are sure that the wireless connection is normal and the wireless password is correct. Under normal circumstances, even it is at error stage (steady red light is on), you can use your device to reset Santa's phone wirelessly.

- b. If the internet settings and wireless name and password are correct but Santa's Magical Telephone does not work and has no response, the user can perform a factory reset. A factory reset should be your last resort.

VII. Firmware Update

- 1. Santa's Magical Telephone is designed with an automatic firmware update.
- 2. When the phone is connected to a wireless network and a firmware update is detected, the white and red LEDs on the center button will flash alternately for the automatic update.
- 3. During the firmware update, do not unplug or pick up the handset. Please wait until the firmware update is complete and Santa's logo turns to a steady white light before using the phone again.

VIII. Purchasing more minutes

In your Dashboard on SantasMagicPhone.com, you can check the number of minutes remaining, see call history, and purchase more minutes. Simply login to SantasMagicPhone.com and then click on the phone you wish to manage.

IX. Light Signals Guide

Light Status	Meaning
Flashing white light	Connecting to wireless or calling Santa.
Steady white light	The phone is ready to use
Slow flashing red light	Ready to connect to a wireless network for initial setup or after a wireless reset
Quick flashing red light	Ready for factory reset
Alternating white and red lights	Undergoing firmware update

B. TROUBLESHOOTING

PROBLEM	LIKELY CAUSE	SOLUTION
Cannot talk to Santa	Phone is not registered	Please refer to the "Account Registration" section to register your phone with correct serial number.
No response	Adapter not plugged in correctly	Please check if the adapter is connected to the Santa's Magical Telephone.
Cannot connect to Internet	<ul style="list-style-type: none"> 1. Wireless is not connected 2. Wireless ID and/or password are not correct 3. Wireless network is not available or at weak signal 	<ul style="list-style-type: none"> 1. Connect the Santa's Magical Telephone to the wireless network again. 2. Check the wireless ID and/or password 3. Make sure the wireless is available and at strong signal.
Santa's Magical Telephone does not work after the latest update	Update not correctly	<ul style="list-style-type: none"> 1. Make sure the wireless is at strong signal 2. Please hold Santa's logo for 20 seconds to return to factory default. Then follow "initial set up" to set up Santa's Magical Telephone.

C. CARE INSTRUCTIONS

1. Do not expose this item to moisture or outdoors. This item is for indoor use only.
2. Before using or reusing, inspect product carefully. Discard any products that have cracks in enclosure or exposed wire.
3. When storing the product, carefully remove from the current location to avoid any undue strain or stress on the conductors, connections and wires.
4. When not in use, store neatly in a cool, dry location protected from sunlight and heat.
5. If necessary, clean product by wiping with a soft, dry cloth. Do not use any corrosive cleanser or chemical solution on this item.

The following is only applicable to customers in the USA:

FEDERAL COMMUNICATIONS COMMISSION, PART 15:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

WARNING:

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Warning Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

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