

# NAVYCREST USER MANUAL

2.5K Front & Rear  
5G WiFi Dash Cam

Q7



**WARRANTY**



**REGISTER WITHIN THE FIRST 30 DAYS**

Scan this QR Code Using your iPhone or Andriod's Camera to start your Product Registration.

Or visit the link using mobile or PC/MAC:

[peztio.com/apps/product-registration](http://peztio.com/apps/product-registration)

## WATCH GUIDE VIDEOS

# WATCH GUIDE VIDEOS

Thank you for choosing an Navycrest Dash cam.

The more familiar you are with your dash cam, the better effect you will have on the road. We therefore strongly suggest you watch our guide videos(the code & link below will re-direct to YouTube).

### 1 Scan the below code with your cellphone camera



### 2 Visit the below link directly via the browser

[https://www.youtube.com/playlist?list=PLUKmX2ADhfGH2k0wqQD3UvuluPksw-N\\_0](https://www.youtube.com/playlist?list=PLUKmX2ADhfGH2k0wqQD3UvuluPksw-N_0)



## **NOT SATISFIED / NEED SUPPORT?**

Dear customer,

If you are not satisfied with our product or have issues while using our product, please feel free to contact us before you return the product to us, we will try our best to help you!

## **HEY, FIND US HERE**

OUR EMAIL ADDRESS:

[help@navycrest.net](mailto:help@navycrest.net)

Scan the code with your cellphone and you can email us directly!



OUR WhatsApp

Scan the code with your WhatsApp and chat with our support right now!



Typically we will reply to you in 24 hours on working day!

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## INDEX

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For your quick start and make sure your Q7 dash cam works properly, please read the following notice carefully.



### Power Issues

Please keep the Q7 dash cam connected to the provided cigarette lighter charger for daily use, as it is not a battery-powered camera. **If your car does not have a cigarette lighter port, please contact us for a compatible USB TYPE C cable and connect to the power port that can reach 5V/2A output, otherwise, issues may occur to this dashcam.**



### Memory Disk Included

A 64GB SD card is included in this package. **The SD card is already inserted into the Q7 dashcam by default, if yours does not have an SD card, please reach us for replacement.**

For the first time boot up, Q7 dashcam will prompt 'Please format the SD card', please single press Power BUTTON  or connect the app to process the format then the camera will start recording automatically.

If you consider the provided SD card's capacity is too small, you can upgrade it with a larger one from Amazon. This Q7 dashcam can support up to 256GB memory, but it should be a SAMSUNG or PNY Class 10, U3 speed Micro SD card. We recommend you search

**B09WB1857W** on Amazon. Or use the Amazon App or your cellphone camera to scan to code to purchase the larger capacity SD card for Q7 dashcam storage extending.



## MUST READ



### WiFi Connect

The WiFi of Q7 dash cam will turn on as the dash cam power on, please join the WiFi hotspot of the Q7 dash cam following the information bellow:

**WiFi Name: Peztio-Q7-\*\*\***      **Default Password: 12345678**



### Parking Mode

If you need to use the 24-hour parking monitoring function, you can get a Type C hardwire kit through our ongoing promotion. Please email or text us via email address or WhatsApp.

OPTIONAL

Or buy separately at the link:

<https://www.amazon.com/dp/B0BN829V8D>



### Stop Recording in Parking Mode?

Some customer found their Q7 dash cam stops recording even with parking mode engaged, that's because when the voltage of your car's battery drops, the hardwire will cut off the power supply of the Q7 dashcam to ensure that you can start the ignition the next time you enter the car again. This is a function to protect your battery to avoid the trouble of your car not starting. In other words, the larger the battery capacity of your car, the longer it can support the Q7 parking mode. For ordinary cars, their battery capacity can support the Q7 dashcam recording for more than 10 hours. If you drive every day, you won't have to worry about this issue.



### WiFi Disconnect?

This issue may happen to iOS Carplay / Android Auto users- by default, the mobile phone prioritizes the connection with Carplay or Android Auto, making it challenging to establish a connection with the camera. To successfully connect the camera, please follow these steps:

1. Disable your mobile phone's Bluetooth.
2. Disconnect from any existing WiFi connections.
3. Turn off your car and ensure your mobile phone is no longer linked to Carplay or Android Auto.
4. Restart your car and then connect the camera with your phone.

Generally, it's advisable to maintain the priority connection with Carplay or Android Auto. The dash cam will continue recording automatically without needing to connect to your cellphone's WiFi, functioning as long as it has a power source.



### No internet?

Once you connect to Peztio-Q7-\*\*\*\*\* WiFi, it will say 'No internet connection', which is fine and please select 'Keep trying wifi'. But you can not use the internet data at this moment, if you want to use the phone network,(for music, navigation etc.) just disconnect the camera WiFi. **The camera will continue to record even when it is not connected to your cellphone. In other words, you don't need to connect to the dash cam WiFi all the time.**



### No Rear Image

If the rear camera video can not show up when you using the app, please make sure the socket is completely inserted into the main camera, if you have not completely insert the plug into the main camera, the rear image will show black screen, **contact us** if it still not working.

## MUST READ



### Drain My Car's Battery?

Some customers(using the provided car charger) may find the Q7 dash cam will drain their cars' battery after they park the car for a whole night, this issue happens when your car does not cut the power supply after you shut down the car (while other models do). So we recommend you connect the dashcam charger with another port from your car that can cut the power after your key is off in this situation. **If there is no ideal port from your car, please contact us for a hardwire kit as this kit can cut the power to the dash cam when it detects the battery voltage drop and retain enough power for the next start.**



### Video Miss?

- (1) Q7 dashcam has a Loop Recording function, it will delete the oldest files and record newer files when the SD card is full except for the locked video files. **We recommend you single press Power BUTTON  to lock the video manually when an event happens in case the event does not trigger the Gravity Sensor from locking, Q7 will prompt 'Video Locked' when it does.**
- (2) For the event video lock by you manually or by the Gravity Sensor, it will be saved in the folder named 'Lock' from app, please pay attention to that as you can not find the event videos from normal recording folder.



### Can't find Q7 WiFi

Q7 dash cam by default will give 5GHz WiFi signal, which some old version cellphone may not support, if you can not find the Q7 WiFi, please hold the POWER BUTTON  for 3-4 seconds then release, the Q7 WiFi switch to 2.4GHz (will show on the display logo **2.4G** )signal and with a voice notification 'Switch to 2.4G WiFi'. Now it is compatible with old version cellphone, but the data transfer speed will decrease comparing to 5GHz



## Constantly on & off

If the recorded videos are freezing, lagging, or the Q7 only recording video for a few seconds then power off, this is the SD card issue(defective / low speed card), NOT the camera issue. Please format the SD card to have a try (**see page 11**). If the issue remains after you get the SD card formatted, please replace the SD card with a new one as it may reach its lift span after so many times erasing and loading data by the Q7 dashcam. If you have no idea how to get resolve, please feel free to contact us.

Find us here for any issues, we will reply in 24 hours!



[help@navycrest.net](mailto:help@navycrest.net)

Scan the code with your cellphone and you can email us directly!



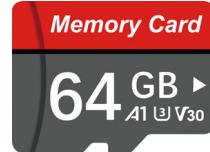
Scan the code with your whatsapp and you can chat us directly!

## PACKAGE CONTENT

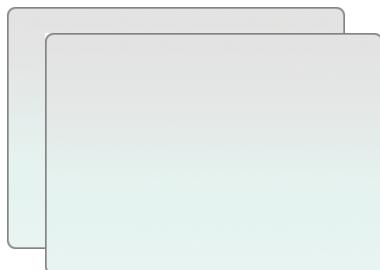
### PACKAGE CONTENT



Q7 Dashcam



64GB SD Card Included



Electrostatic Film



Car Charger



Rear Camera



Wiring Tools



User Manual



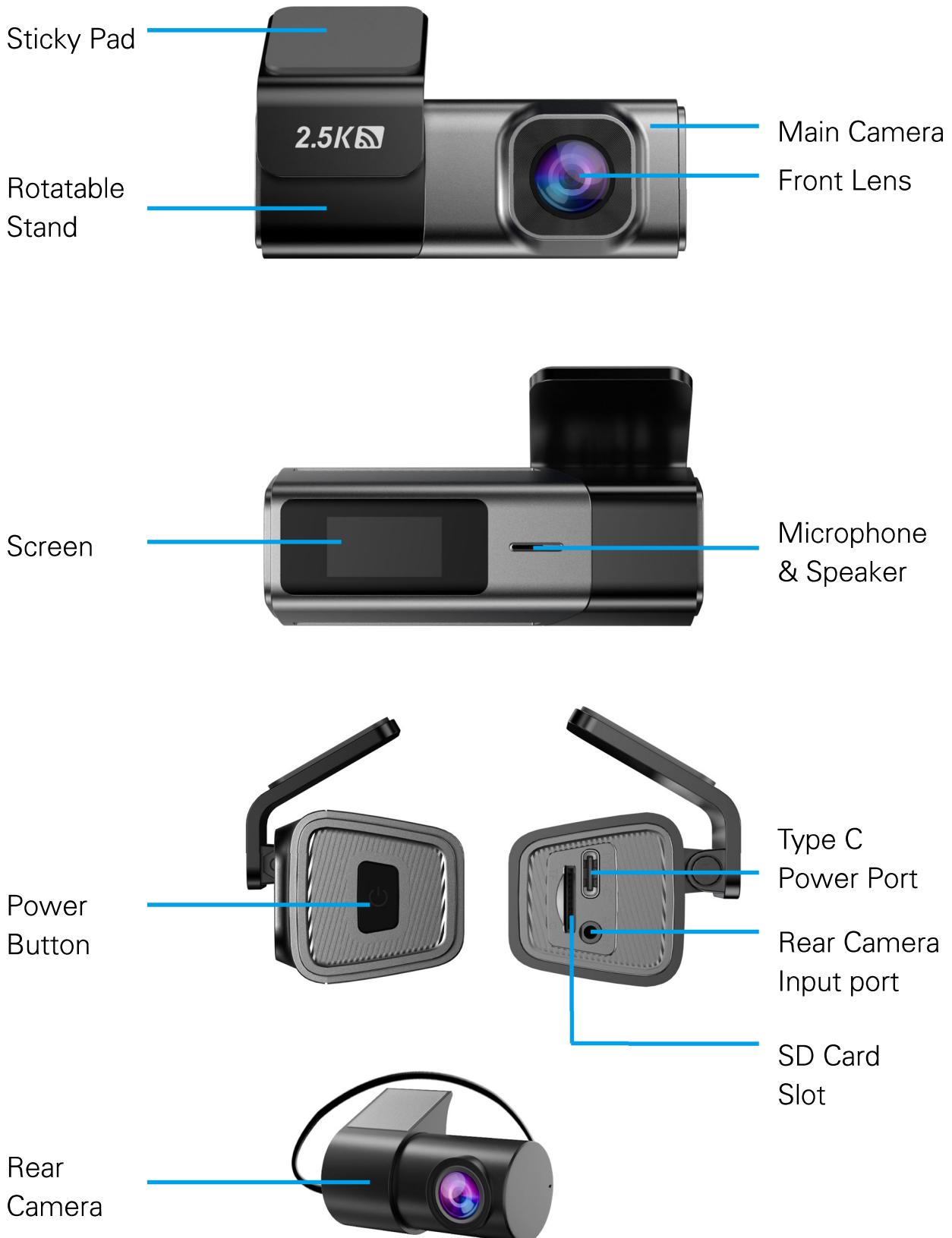
Warranty Card



1. 64GB SD card is included in Package, if you consider the provided card's capacity is too small, you can get a larger one from Amazon. We suggest inserting a SAMSUNG / PNY Class 10, U3 speed micro SD card(up to 256GB) into this Q7 dashcam. To make a purchase, please simply search for **B09WB1857W** on Amazon.

2. If there is no cigarette lighter port in your car, please email us **[help@navycrest.net](mailto:help@navycrest.net)** to get a USB C cable from us.

## PRODUCT OVERVIEW



# BUTTONS FUNCTION & SCREEN OVERVIEW

## UNDERSTANDING BUTTONS

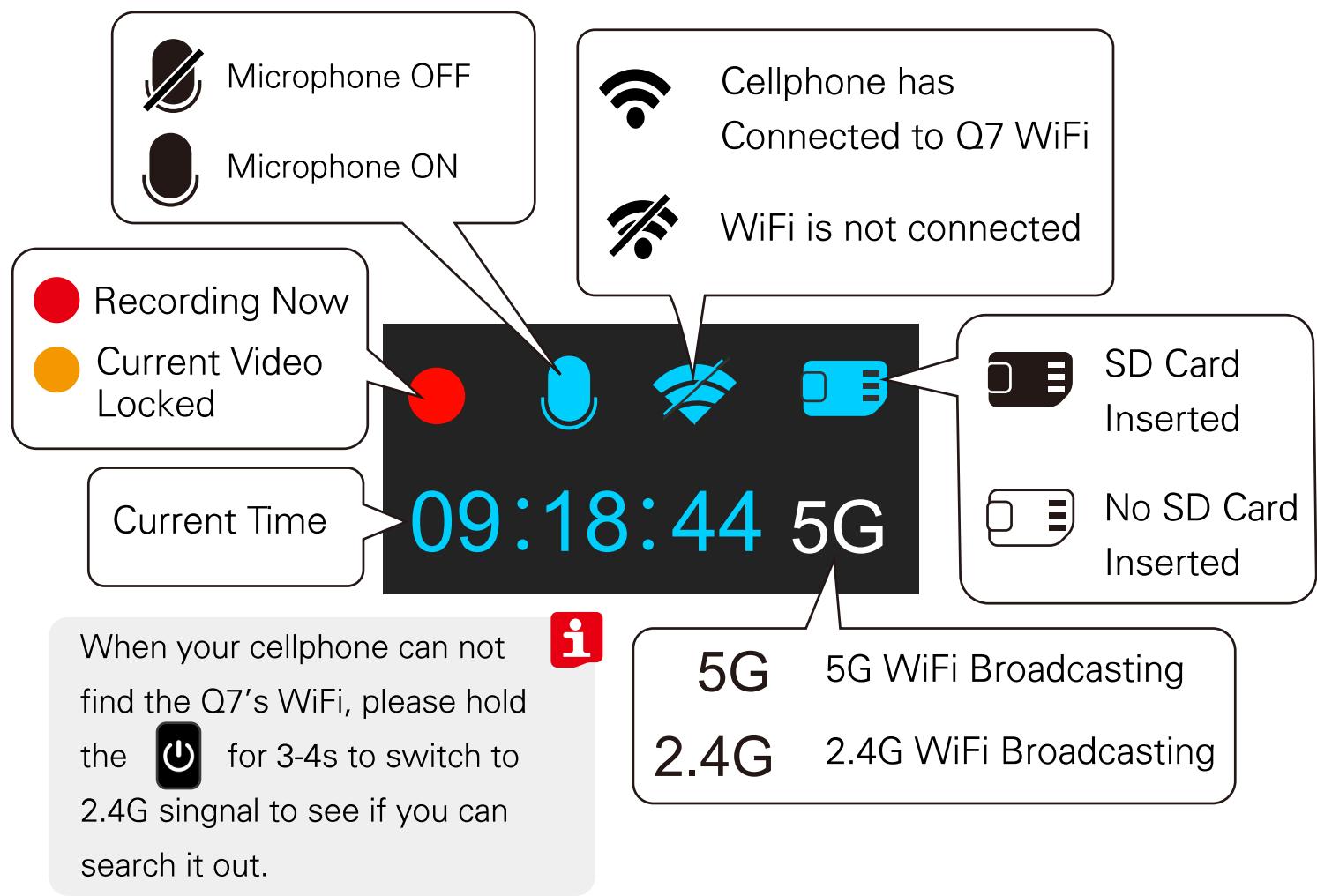


### POWER BUTTON

- 1 Single Press While Recording- to Lock the Current Video.
- 2 Hold for 3-4 Seconds with a beep sound then release: Switch the WiFi Signal between 5GHz / 2.4GHz.
- 3 Hold for 7 Seconds: Restore the setting to factory default.

 Single Press to process format when the Q7 prompts 'Please format the SD card'.

## SCREEN OVERVIEW





## POWER REQUIREMENT

As this Q7 dashcam is a dual channel system with a high resolution of up to 1440P-2.5K, along with 5G WiFi function, it requires a more powerful power source to drive this system (compared to a normal 5V/1A). **We strongly recommend you use the car charger that comes with this package.** If your car does not have a cigarette lighter port, please **contact us** to get a TYPE C cable and insert it into a 5V/2A USB port. If you use a normal 5V/1A port to power this camera, issues may occur.

## INSTALLATION



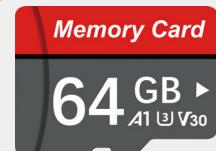
Our default settings of the Q7 dashcam allow you to use the camera as soon as you get it without modifying any settings. You can also scan the code on the right to watch the installation video guidance for your Q7 dashcam (will redirect to YouTube).



### SD Card Installation / Removal

1

A 64GB SD card is included in this package. **The SD card is already inserted into the Q7 dashcam by default, so you can skip this step directly.** If yours does not have an SD card, please **reach us** for an SD card replacement.



Included

## INSTALLATION

### 1 *Install the SD Card*

Turn off the Q7 dashcam before inserting the SD card. Aligning the brand logo of the card facing towards the screen of the camera. Then push the memory card into the card slot, until a "click" sound is heard in the card slot, indicating that the memory card is inserted properly.



### 2 *Remove the SD Card*

To remove the SD card, please gently push its edge inward until it clicks first, after it pops out, please pull it out of the slot.



1. Never remove the SD card while the camera is on, the camera will stop recording immediately and may cause video damage.
2. Please note that every SD card has its life span, when your Q7 keeps turning on/off frequently and the videos are not saved, your SD card may reach its life span, please replace a new SD card.



## MEMORY EXTENDING

If you consider the provided SD card's capacity is too small, you can extend the memory with a larger one from Amazon. This Q7 dashcam can support up to 256GB memory. We recommend you select a SAMSUNG or PNY brand, Class 10, U3 speed Micro SD card. We recommend you search **B09WB1857W** on Amazon.

### RECOMMENDED



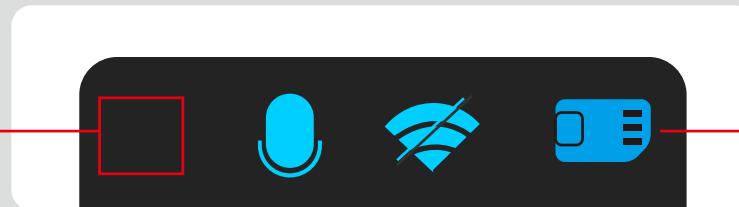
## Format the SD Card via Q7 Dashcam

2



For the SD card inserted into the Q7 dashcam for the first time(or the first time boot up you just take it out from the package), the Q7 dashcam will keep prompting 'Please format the SD card' and the recording dot not flashing, you can choose any one of the following 2 methods to process the format and get the Q7 camera start recording.

No Red Dot Flash



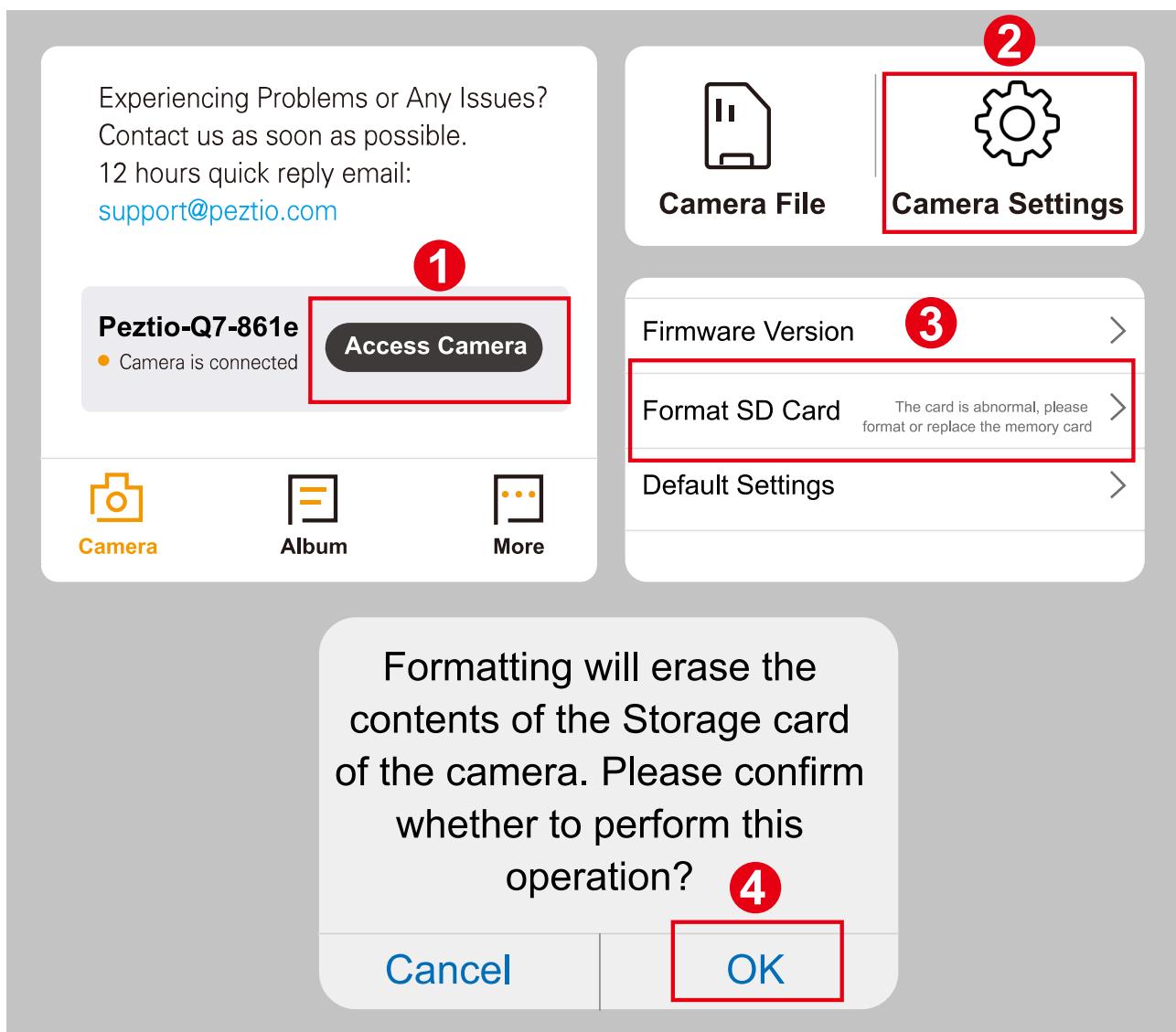
SD card detected

# INSTALLATION

**1** Single Press the POWER BUTTON  to process format then wait for seconds, the Q7 dashcam will prompt 'Start Recording' after the format processed.

**2**

- Connect Peztio APP and Access Camera (See Page 19).
- Click the "Camera Settings"
- On camera settings page, scroll down until you see "FORMAT SD Card", then choose "Format SD Card", and click "OK" to confirm to format the memory card.





## Keeps telling 'Please insert an SD card'

- For most situations, the Q7 dashcam will auto-start recording after it finishes the SD card format. But if you insert a defective SD card or a low-speed card that can not reach Class 10 U3 speed, the Q7 dashcam will keep prompting 'Please insert an SD card'. Please replace an SD card that works well and reaches Class 10, U3 speed(256GB Max) in this situation.



No SD Card  
Detected

- If you have no idea how to get this error resolved, please **contact us** for help:

***help@navycrest.net***

## Mount the Main Camera to the Front Windscreen

3

### 1 Installation Area

Most of our customers choose to install their Q7 dashcam next to the rear view mirror and close to the passenger side. Park your car in a safe and well-lit area before you start the installation.



## INSTALLATION

### 2

### *Clean the Area & Stick the Electrostatic Film*



Please use wet & dry tissues to repeatedly wipe the place you choose to install the recorder in order to clean the dust particles on the windshield and the grease evaporated. Then stick the electrostatic film on the place.

### 3

### *Connect the Power Cable*

Use the power cord to connect the TYPE C Power Port of the product to the car's cigarette lighter socket with the package to run the cable through the A-Pillar. The cigarette lighter port usually is in the glove box of your car. You can use the wiring straps to help you run your cable on the front windscreen.

Stick it on the windscreen, and fasten the wire harness underneath.



### **FOR YOUR SAFETY**

- For the car has side curtain airbags, please run the cable along the window carefully. Please make sure your cable won't obstruct the airbags take effect.

## Rear Camera Installation

4



Please note that the rear camera of this Q7 dashcam is not waterproof / dustproof, so it can be only installed on the back windscreen of your car.

1 *Installation Area*

Please install the rear camera in the upper middle of the rear windshield in the car. This will make it easier to arrange the wiring harness and will not obstruct you from viewing the rear through the rearview mirror.

2 *Clean the Area & Stick the Electrostatic Film*

Please use wet & dry tissues to repeatedly wipe the place you choose to install the recorder in order to clean the dust particles on the windshield and the grease evaporated. Then stick the electrostatic film on the place.

3 *Stick it in Place*

Remove the film of the glue then you can stick it in the mounting area you desire. **Please keep the sticky pad upward, otherwise, the rear videos you record will be upside down.**



## INSTALLATION

### 4

### **Connect the Rear Camera to Main Camera**

Run the rear camera cable as in the picture below, the rear camera cable will go through the C-pillar, B-pillar, and A-pillar of the car body, and finally reach the main lens. You can use the included crowbar to tuck the wire into the interior sealing strip to hide the wire. The wiring straps to help you run your cable on the rear windscreen.



Please fully insert the rear camera socket into the 'rear camera' port from the main camera to ensure the videos from rear camera can be received.



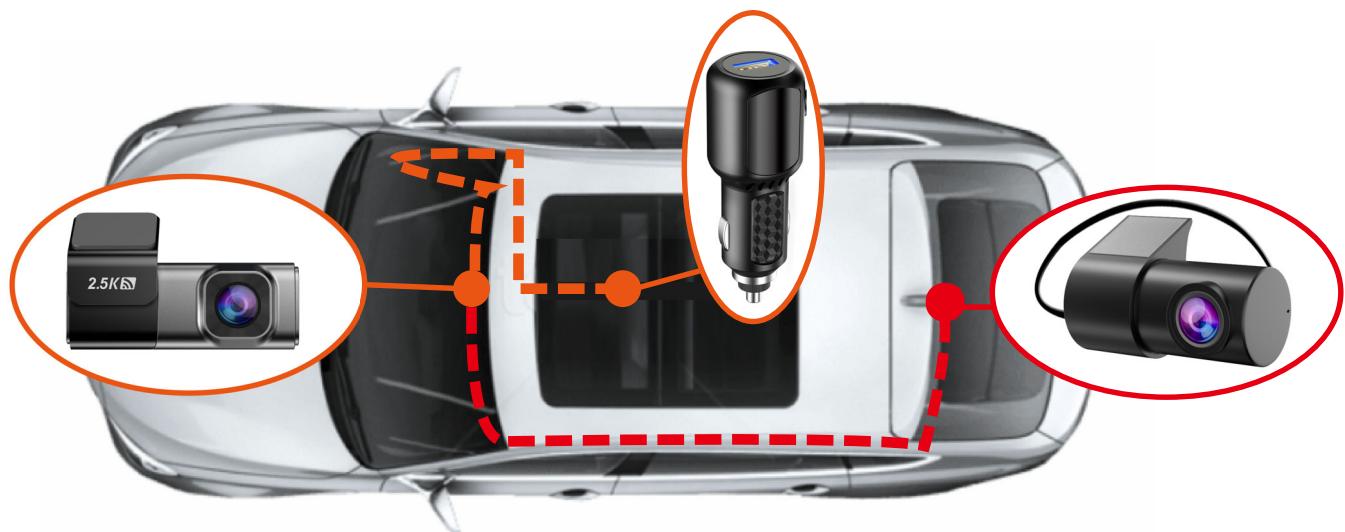
### **ABOUT ELECTROSTATIC STICKER**

- (1) We design the electrostatic sticker to attach to the windshield first, then stick the bracket with 3M Adhesive on the electrostatic sticker. You can easily readjust location by sticking the 3M Adhesive on electrostatic sticker and peel it off.
- (2) Re-sticking may weaken the adhesive strength of the tape and cause it to fall off. If you need more accessories, please CONTACT US.

## 4 Wiring Effect

Congratulations, you have now completed the wiring of the Q7 dashcam.

Please refer to the picture below to confirm again whether your wiring is correct.



## Final Adjustment and Test

## 5

### 1 Start the Ignition

Start the ignition of your car, and see if the Q7 dash cam boots up normally.

For the first time boot up the Q7 dashcam will keep saying 'Please format the SD card', just press POWER BUTTON , and this Q7 dashcam will format the SD card itself and start recording.



If your Q7 dashcam can not power on normally or have other issue, please contact us for help:

*Our email:*  
[help@navycrest.net](mailto:help@navycrest.net)



Our Whatsapp

## INSTALLATION

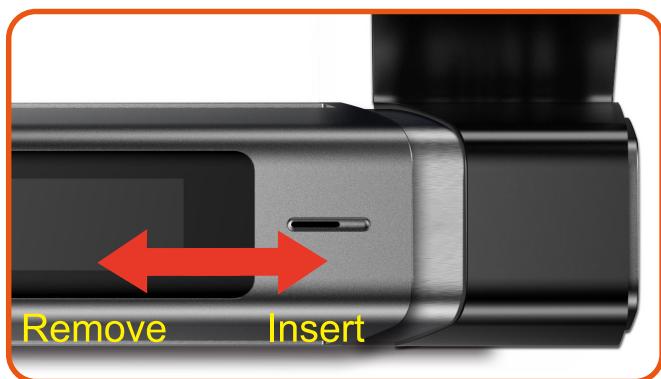
### 2 Adjust the angle

Adjust the angle of the front and rear camera to make sure that the camera can capture the full image and is not obstructed by window tint or any other objects, we recommend you connect the Q7 dashcam to your cellphone app first, then adjust the angle of each camera with reference to the live video.



### 3 Remove Q7 From Car

For the situation when you want to remove the Q7 dash cam from the windshield, please hold the camera and disassemble it from the mount.



#### SPARE STICKY STAND

Thanks to this removable sticky stand design, you can install the Q7 dash cam to another car when you have another sticky stand.

Please kindly [contact us](#) for spare stand if you need it.

### 4 Date & Time Settings

After you successfully connect your cellphone with the dashcam via WiFi, Q7 dashcam will auto sync the time with your cellphone, and you don't need to set the time via the dash cam yourself.

## WIFI CONNECTION



## THINGS YOU HAVE TO KNOW

### **WiFi Function**

Q7 dashcam has built-in WiFi module, so you can use your mobile phone to wirelessly pair with the camera through the WiFi, and instantly get the video from the dash cam. Apart from that, you can easily watch the live feed, view, download and share videos with family and friends. In summary, just like you connect a Bluetooth speaker to your smartphone for wireless music playback, the dash cam uses a WiFi signal (instead of Bluetooth) to pair your smartphone to the Q7 dashcam in the same way.

### **Does not Support Monitor Remotely**

Q7 dashcam does NOT support remote monitor. Because the WiFi signal will not be turned on when the car is not powered on and the valid range of WiFi is 10FT. Therefore, the remote monitor function cannot be realized if both above conditions are not met.

### **Does not Have to Connect Phone All the Time**

Q7 dashcam will auto start recording and save the videos in the SD card once it is powered on. You don't have to connect the Q7 dashcam all the time while you are driving. In reverse, you are not able to use the navigation or listen to the music from online app if you connect the Q7 dashcam with your cellphone. So you don't have to connect the Q7 dashcam with your cellphone all the time.

## CONNECT TO APP

### Download 'Peztio' app

1

Please scan the QR code of the relevant version below to download the APP and install it.



**Peztio  
APP**



Download on the  
App Store



ANDROID APP ON  
Google play

Or search for 'Peztio' in App Store or Google Play Store to download and install it on your phone.



#### **Remain Power Supply**

Please remain the Q7 connected to the power while you are operating the WiFi function, otherwise the dash cam WiFi will become offline.

### Authorize App Permissions

2

Just open the "Peztio" app you've downloaded, and authorize the permissions as below. When opening the app for the first time, please make sure to authorize the App with album, location, WLAN & cellular data, otherwise the Peztio app won't work correctly.