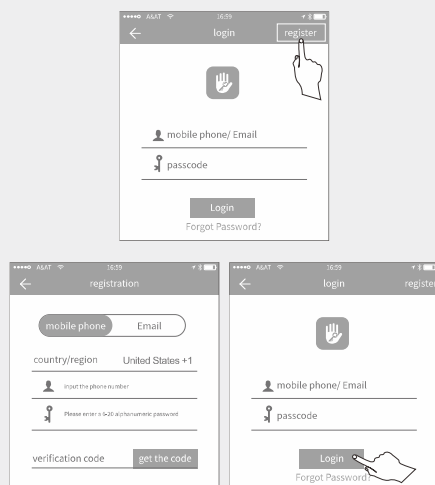# App Guide

A Download app "TTLock"

Android Mobile Phone--Search "TTLock" in Google Play.
Apple Mobile Phone--Please search "TTLock" in App Store.
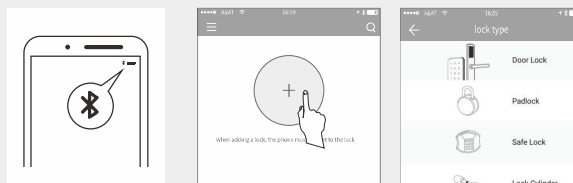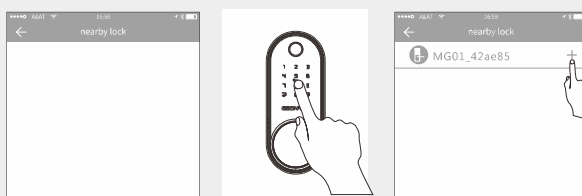
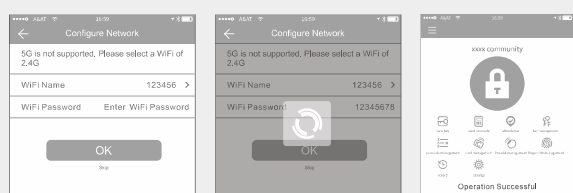## B Register a new account (phone number or email)

<18>

C Lock adding

a Turn on the Bluetooth and enter the interface of adding lock in app.

b Light up the screen and add the lock.

The above steps have completed adding the lock for the Bluetooth version. If your lock is the Wifi version, you will also need the following steps.
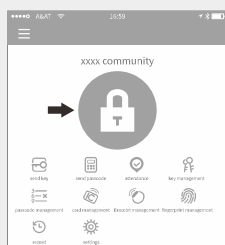

Select the wifi you want to connect and enter your password. | In connection | Operation Successful

Note: Please keep your phone near the door lock within 10 meters.

<19>

Via app
Click " 🔒 " to unlock the door from the inside or outside.
Note: Please ensure that your phone is within 32.8ft (10m) of the door lock.
If you have a WiFi version of the lock, you can unlock it remotely without any distance restrictions.
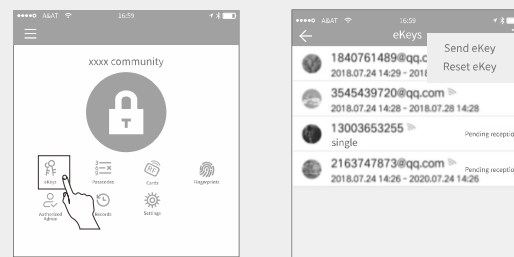
D Key management

After the administrator successfully adds the lock, the owner will have the highest administrative rights. The owner can send keys to other users and manage keys that are about to expire.

Click the type of lock and it will show the time-limited ekey, one-time ekey and permanent ekey.
Time-limited ekey: The ekey is valid for the specified time.
Permanent ekey: The ekey can be used permanently.
One-time ekey: The ekey will be automatically deleted after use.
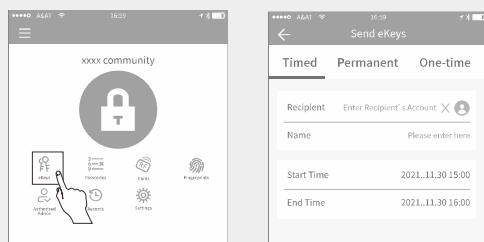
<20>

The manager can delete, reset, or adjust an ekey, and can also check the lock record.


E Passcode management

Enter the passcode on the lock's keyboard, and press the unlock button to open the lock. Passcodes are classified as permanent, time-limited, one-time, empty, oop, custom, etc. Once a password has been set, it can only be used to unlock, but not lock the lock.

a Permanent passcode

Permanent passcodes must be used within 24 hours after they are generated, otherwise they will expire automatically.
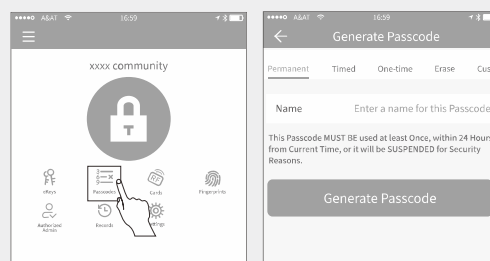
<21>

b Time-limited passcode

Time-limited passcodes have an expiration date, which can be set for a minimum of one hour and a maximum of three years. If the validity period is within one year, the time can be accurate to the hour. If the validity period is more than one year, the accuracy is by month. When a time-limited passcode is valid, it should be used within 24 hours, otherwise it will automatically expire.
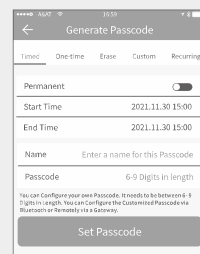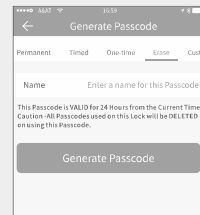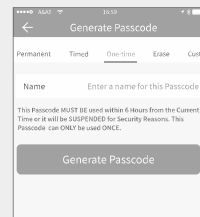
c One-time passcode

One-time passcodes can only be used once, and are valid for 6 hours. They will automatically expire after 6 hours.

d Erase passcode

Erase Passcode is VALID for 24 Hours from the current time. Caution -All passcodes used on this lock will be deleted on using this passcode.
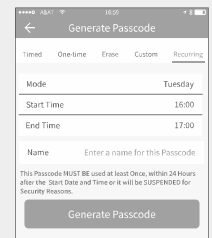
e Custom passcode

You can also configure your own custom passcode, which must be between 6-9 digits in length. This can be done via Bluetooth or remotely through a gateway.
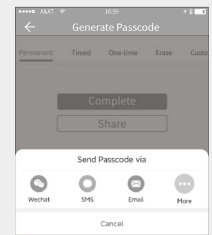
< 22 >

f Recurring passcode

Recurring passcodes can be reused within a specified time period, and include daily, weekday, weekend, and other types.

g Passcode sharing

Passcode sharing is now possible through additional communication channels such as Facebook Messenger and WhatsApp, making it easier for users to share access codes.
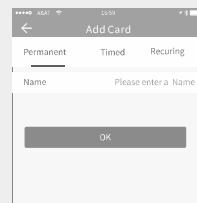
h Passcode management

All generated passcodes can be viewed and managed through the password management module. This includes the ability to change, clear, reset, and unlock passwords.
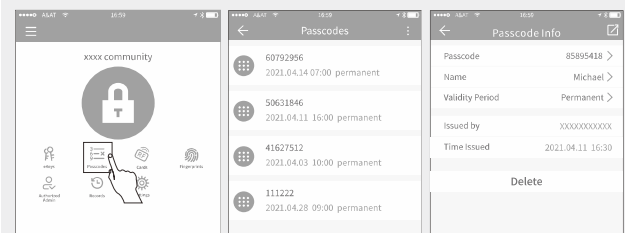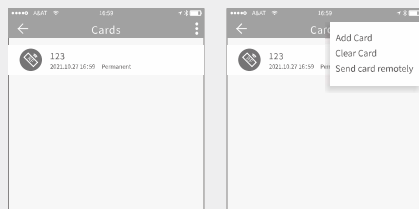
< 23 >

F Card management

You must first add the card through the app next to the lock. The validity period of the IC card can be set to either permanent or time-limited.
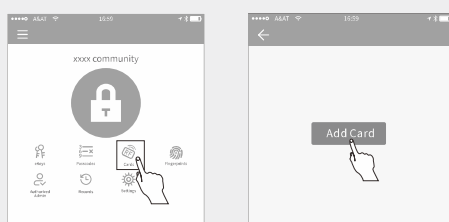
All RFID cards can be viewed and managed through the RFID card management module. The remote card issuance function is available if a gateway is present. If there is no gateway, the function is hidden.

a Add a RFID card

Click " Cards " , then click "Add card".

< 24 >

To add an RFID card, select one of three options: "permanent", "timed", or "recycling", and enter the name of the RFID card. Click "OK" to confirm. Then, hold the RFID card close to the sensing area of the lock for 2-3 seconds to add it successfully.
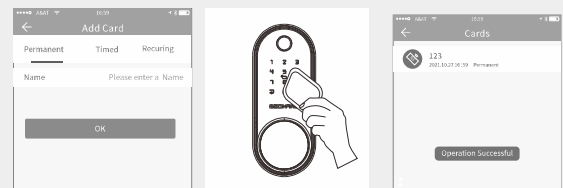
To add an RFID card again, click on the upper right corner of the "Cards" homepage, click "Add Card". Then repeat the operation of adding the RFID card.
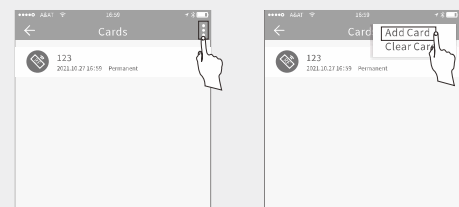
b Delete RFID cards

Click on the upper right corner of the "Cards" homepage and click "Clear Card" to delete all RFID cards.

< 25 >

We can also choose a single RFID card to delete.

G Fingerprint management

Fingerprint management is similar to IC card management. After adding a fingerprint, you can use the fingerprint to unlock the door.

a   Add fingerprint

Click "Fingerprint", then click "Add Fingerprint".
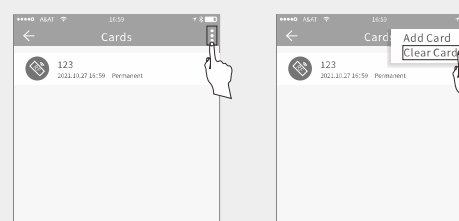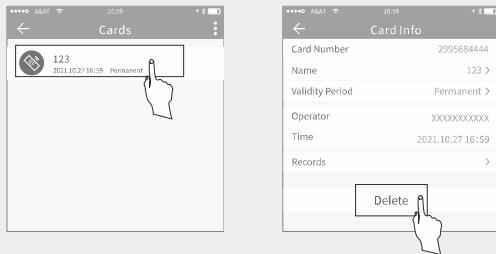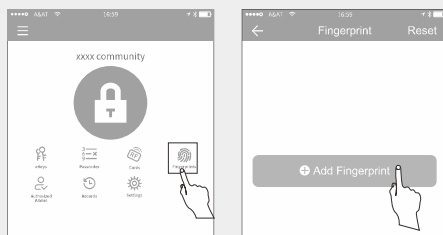

There are three options available: select "permanent", "timed" or "recycling" based on your requirements. Enter the name of the fingerprint and click "OK". Then click "Start", and you will be prompted to place and remove your finger from the sensor four times.
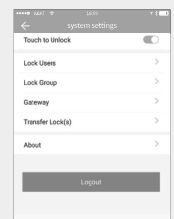
<26>

H Records

The system records all entries and exits. For 24/7 access logs, you can obtain all logs regarding door unlocks/locks anytime and anywhere.
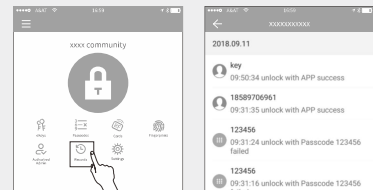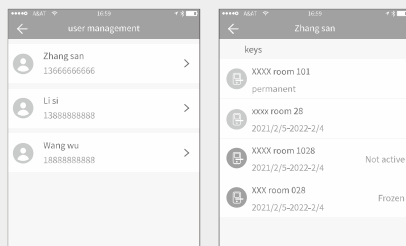

I Setting

In the system settings, you can access touch unlock switch, group management, gateway management, security settings, reminders, transfer smart lock, and more.

<27>

a   User management

The user list displays the username and phone number. Click on a customer to view the door lock information.

b   Key groups management

When managing a large number of keys, you can use the group management module.
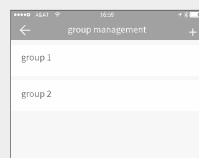
c   Transfer admin rights

The administrator can transfer the lock to other users or to the apartment (Room Master user). Only the account that manages the lock has the right to transfer the lock.
After inputting the account, you will receive a verification code. Fill in the correct number to complete the transfer successfully. management module.

💬 The apartment transfer account received must be the account of the administrator.
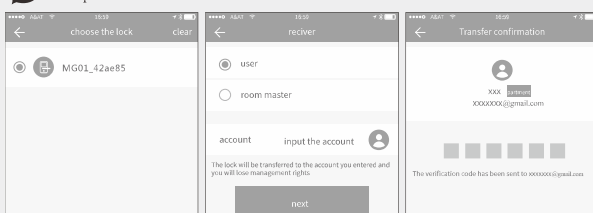
<28>

d   Lock recycling station

If the lock is damaged and cannot be deleted, the lock can be deleted by moving it into the recycling station.
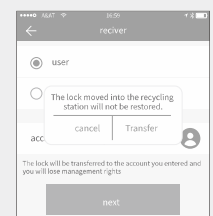
J Restore on app
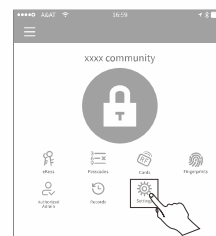
Select "Settings" in the app
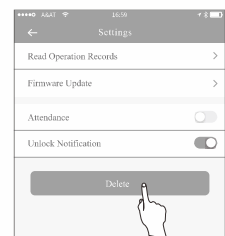
Select "Delete" and insert user login password

<29>

Gateway Management

(Gateway needs to be purchased separately.)
The lock of Wifi version can be connected
without purchasing gateway.

The Wifi version of the lock can be connected without purchasing a gateway. The smart lock connects directly via Bluetooth, making it less susceptible to network attacks. The gateway serves as a bridge between smart locks and home Wi-Fi networks. With the gateway, users can remotely view and calibrate the lock's clock, access the unlock record, and remotely delete or modify the password.

Gateways must be added through the app before they can be used. Here are the steps:
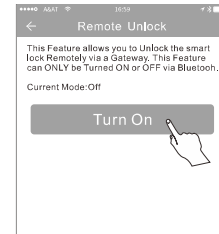(1)Open the TTLOCK app;
(2)Touch the "≡" icon on the top left of the screen;
(3)Select [Gateway];
(4)Select the"G2";
(5)Plug in the Gateway and power it on;
(6)While the light is flashing alternately in red and blue, press "+" sign;
(7)Add Gateway;
(8)Select the network and input your WiFi password.
(9)Open the remote unlock function as follows:

<30>
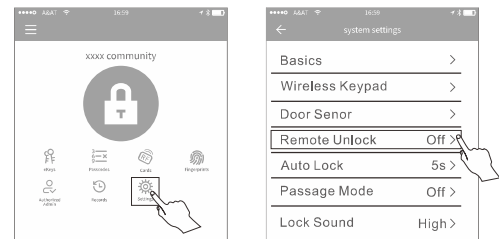
Select "Setting"   Select "Remote Unlock"

⚠ **Notice: If the above process times out, please power off and try again.**

<31>

Troubleshooting

The lock cannot be unlocked with the keypad.
Ensure that the codes are not disabled. If necessary, restore the lock to its default settings.

The keypad doesn't respond when touched (no lights are visible and no beeping is heard).
Make sure the cables are properly connected, and make sure the batteries are new and installed correctly.

I forgot my Master Codes.
Perform a reset to erase all passcodes. Once the reset is complete, all passcodes will be erased and the Master code will return to be the default value (123456).

The lock cannot connect app via bluetooth.
Ensure that Bluetooth is turned on, and the app is ready to search for the lock. If necessary, restore the lock to its default setting.

Despite several attempts to unlock the door, it could not be opened.
Use the key to open the lock and change the battery. If needed, please contact customer service.

<32>

FCC Warning

This device complies with part 15 of the FCC Rules. Its operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expresslyapproved by the party responsible for compliance could void the user's authority to operate the equipment.
NOTE: This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular installation.If this device does cause harmful interference to radio or television reception,which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the device and receiver.
-- Connect the device into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.
To maintain compliance with FCC's RF Exposure guidelines, This device should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.

<33>

GEONFINO

Dear customer,

Greetings!

Thank you very much for your purchasing! We are so honored to have you as our customer, and we have great confidence to provide you with premium products and friendly service.

About GEONFINO

As an innovative and high high-tech, GEONFINO is dedicated to R&D, designing, producing and marketing of Smart lock products. Our top-guns in the Smart lock field have constantly developed a series of products with features like fashion, human care, energy efficiency, and environment protection. And we highly value concepts of "People Oriented, Practical and Innovative." a professional seller in the smart lock field will always be a nice company to your life!

Warranty

GEONFINO not only provides a 1-year warranty for all our products but also offers high-level after-sales service. Please kindly contact us immediately and we will supply a replacement or refund if you encounter any of the followings:

1. Receving defective items;
2. Lacking of packaging;
3. Parts are broken in transit;
4. Item stops working within warranty;
5. Wrong order.

< 34 >

Importance

Valuable customers, if you like our products and service, your positive feedback and reviews will be inspiring comments on our work. If you're dissatisfied with what you get, before writing negative feedback, please contact us, we will try our best to solve the issue to your satisfaction. Thanks for your vote of confidence! Wish you a very happy life!

Best regards!

Customer Service E-mail: geonfino@afterservice.vip

Get 24/7 Assistance at

Use camera or QR scanner to scan

Visit: https://geonfino.afterservice.vip
Call: +1 (833) 354 2002 (Toll-free)
Email: geonfino@afterservice.vip