

Product Manual



Automatic cat litter box

Model:HIP-C101W

The picture is for reference only, please refer to the actual product!.

Please read the instruction manual carefully before using product.

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1. Precautions

- This product should be placed and used indoors or similar environment.
- It should be placed on flat ground or wooden ground.
- When transporting the product without package, please do not drag it without leaving the ground and handle it carefully, otherwise the weight sensor will be damaged.
- The cat's weight should be 2.2LB - 22LB.
- There is a magnet installed on the front of this product. Be patient with pacemakers or related materials should consult their physicians before using this product.

2. Packing List

- Host ×1
- Power supply adapter ×1
- Special garbage bag (gift) ×1
- Manual ×1

3. main technical index

product name: fully automatic cat toilet

model:HIP-C101W

power adapter:input AC100-240V/0.4A output DC12V/1A

rated power:≤6W(without UV lamp sterilization power) UV lamp sterilization power:≤5W

standby power:≤0.5W

weighing range:1-20kg(MAX)

weighing precision:±0.01kg (static)

cat litter load:≤3L

collecting bucket capacity:≤3L

running noise:≤55dB(A weighting)

UV wavelength: 253.7nm UV lamp working time:15minutes

classification of electrical appliance:IIType equipment

product size:length655mm x width642mm x height605mm

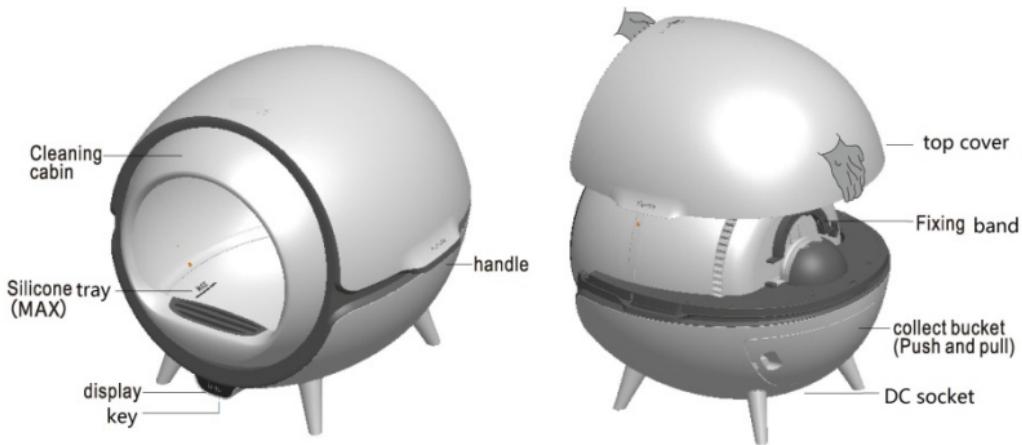
net weight:8.5±0.3kg

normal working environment:environment temperature5~40° C,Relative humidity≤93%,no condensation

storage and transportation environment:environment temperature-20~60 ° C,Relative humidity ≤ 93%,no condensation

4. Instructions

Product sketch



※Preparation before turning on

Before connecting the power supply adapter, make the following preparations (otherwise the weight sensor of the device cannot initialize the data).

1. First load the cat litter onto the silicone tray (refer the MAX line).
2. Take out the collection bucket, put the garbage bag on it, and put the bucket back in its place.

※Turn on the device

Connect the adaptor to the device (IN DC 12V), the device automatically enters the standby state. Display

interface and function operation.



- Working status: the green indicator light is flashing, indicating that the cleaning cabin is about to rotate; the green indicator light is on steady when the cleaning cabin is rotating.
- Weight display: when the cat is in use, it is displayed as the cat's weight.
- No bucket reminder: it will be displayed after the collection bucket is taken out. The voice will be broadcast, and the device will stop working.
- STOP: the cleaning cabin will stop when it is rotating, and it will be displayed when device in the induction protection and sterilization mode.
- Bucket full reminder: display when the bucket is full, and the device will stop working.

5. Usage of APP

- Use your cell phone to search “tuyasmart” in app store or scan the QR code on the product. Then download

and setup .

- The device is placed within the effective distance of WIFI, and the device is on standby.
- Switch on cell phone's WIFI, location, Bluetooth, then open the APP, click "Add Device" on the homepage, then click "Auto Scan".
- Immediately press the button under the display of device for 5 seconds, until hearing the "ticking" sound, and the WIFI icon flashes.
- Click "Access location" in the "Auto Scan" of the APP, and then click "Start Search".
- When searched for the "automatic cat litter box" then click "Next". Enter the WIFI password and click confirm. Click "Done" after connecting and adding successfully.

← Cat litter box ↗



Cat Weight 0g 

Toilet times 0times 

One-click c... 

Smart Deo... (Optional att... 

⌚ Voice switch 

🗑 trash can switch 

⌚ Timed sleep >

健康管理 >

⌚ Delayed cleaning settings 30second >

Function	Description
Cat Weight	Real-time feedback of the cat's weight
Toilet times	Number of times cat go to toilet every day
One-click cleaning	Press once, the device will run one time for cleaning
Smart deodorizing (optional attachment)	null
Voice switch	On or off the voice of device
Trash can switch	Switch to large or small trash can
Timed sleep	Click to enter, you can add timing time.
Health management	Figure shows cat's weight, excretion times, excretion time duration
Delayed cleaning settings	Set the time from cat leaving to device cleaning

6. Cleaning and Maintenance

- Clean the top cover and surface

Please unplug the power supply adapter, use a clean, soft, damp cloth with some detergent to wipe.

※ Note: There is a circuit board inside the product, and liquids are not allowed to enter.

- Clean the cleaning cabin and collection bucket

The cleaning cabin and the collection bucket are detachable structures, which can be disassembled and washed separately, but they must be dried before put back.

Disassembly steps:

- Unplug the power supply adapter.
- Take out the top cover (refer to the product sketch).
- Remove the fixing band (refer to the product sketch).
- Take out the cleaning cabin.

7. Common Failures and Troubleshooting Methods

Item	Failure	Cause Analysis	Troubleshooting
1	The weight value has changed	<ol style="list-style-type: none">1. Check if the placement is balanced and stable, check if it is placed on a hard floor or wooden floor.2. Check if the cat litter pad is in contact with the device.3. Check if there are other objects in contact with the device.	Reposition device.
2	Not work	<ol style="list-style-type: none">1. Sensor initialization error.2. Malfunction	<p>Restart the device.</p> <p>If it still does not work, please contact customer service.</p>

※If it still fails after done the above, please call the customer service for consultation.

Note: The company reserves the right to change the technology and appearance of the product. Specifications and information are subject to change without notice.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including

interference that may cause undesired operation.

RF Exposure Information

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.