



PetFences App (iOS)



PetFences App (Android)



MADE IN CHINA

Version: V1.0

OUTDOOR WIRELESS GPS FENCE

USER GUIDE

GC02

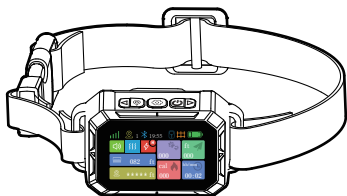


NOTE: Before using this product for the first time, please read the user manual carefully and keep this manual in a safe place!

Package List



1 Dog training transmitter x 1



2 electronic fence x 1



3 Test board & mounting board x 1



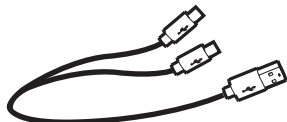
4 Contact Point x 4



5 Conductive silicone protective covers x 2 sets



6 Lanyard x 1



7 TYPE-C charging cable x 1



8 User manual x 1

Product Introduction

This is an outdoor multifunctional electronic fence that uses the GPS to monitor the pet's activity area. A circular area centered on the current device can be set on the product, and the pet can move freely within the set area. When the pet leaves the activity area, it will output warning signals such as sound, vibration, and electric shock to stimulate the pet to return to the activity area. Once the pet returns to the activity area, the product will stop all warning signals.

The product has a built-in motion sensor that can collect the pet's daily activity steps, activity time, activity distance, and calories consumed.

The product can be paired with an optional dog training transmitter(remote). After pairing to the device, dog training operations can be performed on the transmitter.

The device can be connected to the mobile phone App via Bluetooth, supports to set up to 6 polygonal e-fence or circular e-fences, supports dog training via App, supports viewing the activity data of the day and up to 200 historical activity reports.



Global Positioning System

Beyond the radius range



Within the radius range



Remote

Sound、Vibration、
Electric shock



Important Statement

Use occasion statement



1. Do not use this product indoors or in places with interference (such as under a tree, indoors, under eaves with no GPS signal or weak signal).



2. If the product does not have a positioning center point or the signal is below 2 bars, it will not trigger the training. Even if the pet is outside the activity area.

Safe use statement



1. It is forbidden to use this product for aggressive dogs. Aggressive dogs can cause serious injury or even death to others. If you are not sure whether the product is suitable for your dog, please consult a professional dog training instructor.



2. It is forbidden for children to play with this product, please place the product out of reach of children.

Electric shock safety statement



1. Before using the bark collar, please make sure your dog is healthy. If you are not sure about this, please consult the veterinarian.



2. When the Training Collar is in the power-on state, the human body should avoid touching the electric shock contactors of the product.



3. If you find rashes and sores on the wearing part of your pet, please stop using this product until the pet's skin returns to health.

Important Statement

⚠ Wearing and training safety statement



1. Your pet needs a firm leash to prevent violent reactions during training, so you can hold the leash to prevent your pet from running around. The safety of you and your pet is very important.



2. Pets should not wear the bark collar for more than 12 hours a day, and please adjust the wearing position every 1-2 hours.



3. Bark collar is suitable for dogs who weigh more than 7.9 lbs, or 7.9 lbs and are older than 6 months.



5. It is very important to check the shock vibration contact area on the pet's neck every day for rashes and sores.



6. We recommend that you cut the long hair around the dog's throat appropriately, but it is not recommended to shave the hair completely.



7. Before playing with your pet please remove the collar to avoid false triggering.



8. The IP67 standard indicates that the receiver can be left in water up to 1 m, or 3.2 ft deep for half an hour without water entering the interior of the product and is also dustproof. (remote not waterproof)

Note: The IP67 standard is the result of static laboratory tests.

Technical Parameters

Dog Wireless Fences	
Battery:	600mAh/3.7V lithium battery
Input voltage:	DC5V/1A
Positioning accuracy:	2 meters (open area)
Collar length:	25in/62cm
Waterproof level:	IP67
Net weight:	88g
Operating temperature:	-10℃ ~ +50℃
Storage temperature:	-20℃ ~ +50℃
Product size:	67.5mm*39mm*21.5mm (length*width*height)
Wireless frequency:	433.92MHz
Standby time:	36 hours (GPS positioning), 60 days (only dog training)

Dog training transmitter(remote)	
Battery:	420mAh/3.7V lithium battery
Input voltage:	DC5V/1A
Standby time:	30 days (trigger 20 times a day)
Waterproof level:	non waterproof
Using temperature:	-10℃ ~ +50℃
Storage temperature:	-20℃ ~ +50℃
Wireless frequency:	433.92MHz
Net weight:	85g
Product size:	59mm*22mm*151mm (length*width*height)
Wireless distance:	500 meters (open area)

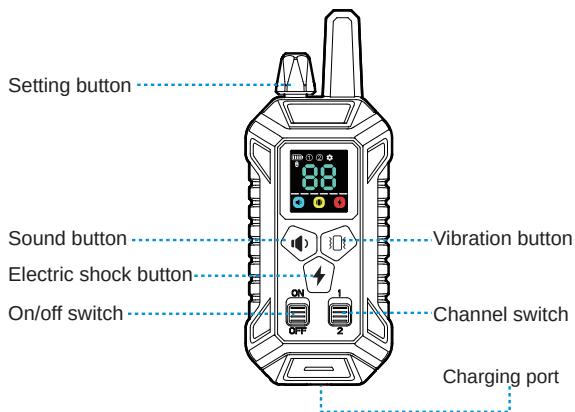
Product Instruction

Network	
Protocol:	BLE 5.2
BLE range:	<328 ft(100m) Open area

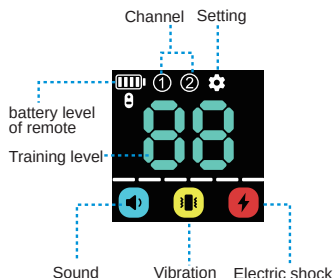
Features

- Built-in high-precision GPS module
- Daily exercise data report (steps counting, calories burned, activity time, activity distance)
- Optional dog training transmitter as dog training collars
- As dog training device supports 9-level sound, 9-level vibration and 99-level electric shock
- Three modes: single dog training, electronic fence, electronic fence & dog training
- Local electronic fence radius adjustable 25-2133 meters
- Four dog training modes, warning sound, vibration, warning sound & vibration, warning sound & vibration & electric shock mode
- Progressive dog training tech, the longer the pet is away from the boundary, the higher the training level.
- Support switching between meters (M) and feet (FT).
- Up to 6 electronic fences set via App. Those electronic fences can be used offline.
- Up to 200-day historical activity data through the mobile App.

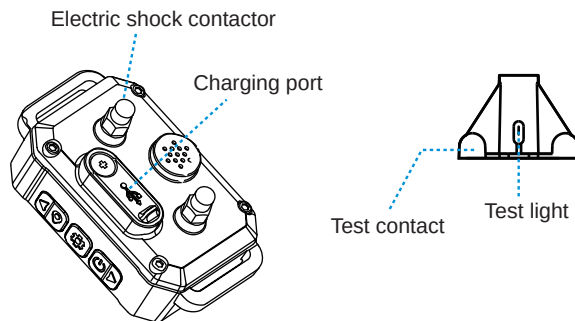
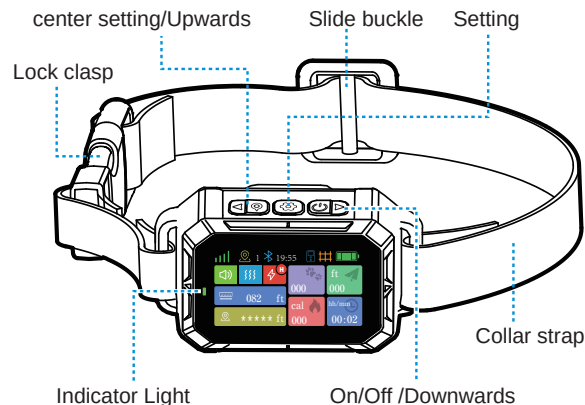
Product Instruction



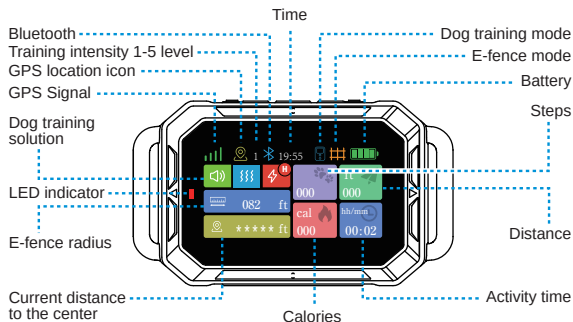
One-way wireless



Product Instruction



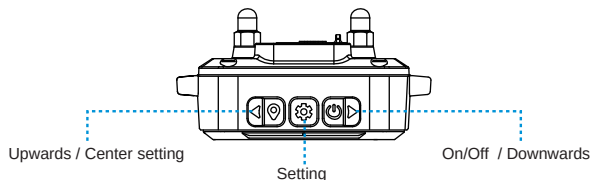
Product Instruction



Item	Name	Remarks
1	GPS Signal	GPS signal strength 0-4 bars. 0: represents extremely poor GPS signal, usually indoors; 1: represents poor GPS signal; 2: represents relatively poor GPS signal More than 3 bars represent relatively strong signal strength, and it is easier to locate successfully
2	GPS location icon	Indicate GPS positioning success
3	Training intensity 1-5 level	Once dog leaves the activity area, the training intensity gradually increases with the distance and time. This number indicates the training intensity.
4	Time	The current time comes from the mobile phone App time calibration
5	Dog training mode	Turn on the dog training function, this icon is displayed
6	Wireless GPS Fence	Turn on the electronic fence, the icon is displayed
7	Battery	battery level indicator
8	Dog training solution	Includes sound, vibration, e-shock
9	E-fence radius	Show the set e-fence radius range
10	Current distance to the center	Displays the distance from the current position to the center point

Product Instruction

Item	Icons	Remarks
11	Steps	The number of steps the pet has taken on the day
12	Distance	The distance the pet moves on the day
13	Activity time	The time the pet moves on the day
14	Calories	The calories the pet consumes on the day
15	Bluetooth	When the Bluetooth function is turned on, a gray icon is displayed when not connected to the App, and a blue icon is displayed when connected to the App
16	LED indicator	It shows the device operation light, low battery indicator light, and charging indicator light



Key	Remarks
center setting /Upwards	1. In standby mode, long press the button to set the center point (must be when GPS has been positioned); 2. In the setting interface, short press the button to select a menu item or adjust parameters;
Setting	1. In standby mode, short press the button to set the training mode, and long press the button to enter the setting interface; 2. In the setting interface, short press the button to enter the next level menu; long press the button to exit the current menu;
On/Off / Downwards	1. In standby mode, long press the button to turn on/off; 2. In the setting interface, short press the button to select a menu item or adjust parameters;

Instruction

How to download the App and connect it?

Step 1: Download and install the "PetFences" APP on your smart device, scan the below QR code, or search "PetFences" in the APP Store or Google Play.



PetFences App (iOS)



PetFences App (Android)

During the use process, users need to request relevant permission management from the system, and users have to choose and allow, otherwise the APP will not work properly.

Step 2: Turn on the Bluetooth of your smart device. If your smart device already has Bluetooth enabled, you can skip this step.

Step 3: Turn on the Bluetooth function of the electronic fence device. If it isn't connected, the screen will display a gray Bluetooth icon ✖. If the connection is successful, a blue Bluetooth icon ✔ will be displayed.

In standby mode, long press the ⚙ button to enter the programming interface, short press ⏻ or ⏮ switch to "System Setting", short press the ⏮ Up/Down ⏭ button to select the "Bluetooth" option, press the "Edit" button to enter the editing; short press/long press "Up" ⏮ or "Down" ⏭ to select "Enable", long press the "Save" button again to exit the editing, and the Bluetooth function can be turned on.



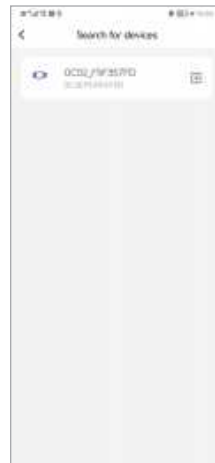
Step 4:

4.1 First, open the PetFences app.

Instruction

4.2 Next, click the "Add" button on the pet interface, then the App will jump to a list of devices that have been searched.

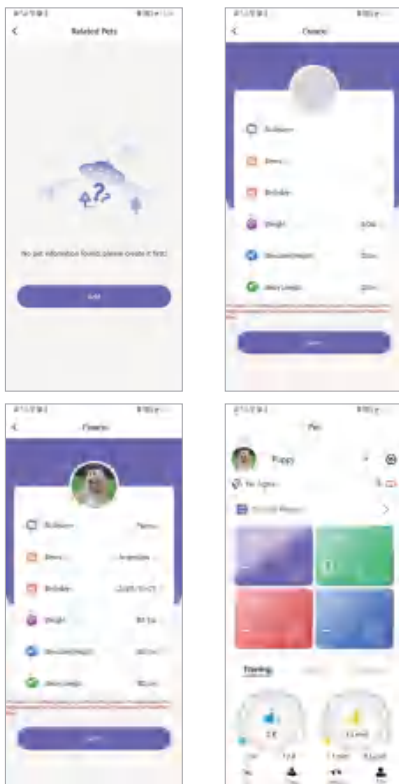
4.3 Find your device to add in the list and click the "+" icon to complete the addition of the device.



Step 5: Add pet profile.

If there is no pet, when the "Related Pets" pops up, click the "Add" icon to enter the "Create" interface, fill in the relevant information of the pet, and click the Save button. Then, in the "Related Pets" interface, click the "+" icon of the corresponding pet to associate the pet. After adding successfully, return to the pet interface, you could see the current device status information displayed.

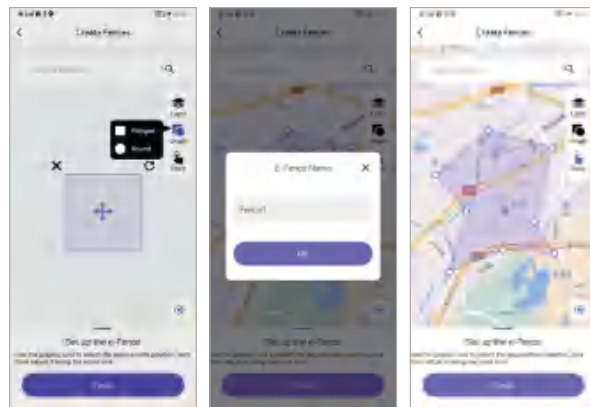
Instruction



Instruction

How to add e-fence by App?

In the pet interface, select the "Fence" option to add an electronic fence, then click the "Add" button to enter the interface for creating a fence. In the pop-up interface for creating a fence, you can roughly adjust the location and range of the electronic fence by zooming or moving the map. Then, click the "Graph" option on the right side of the interface and select "Polygon" or "Round" to define the shape of the fence. The interface will display a preview of the fence, and you can adjust the radius or polygon boundary range through the "Point" tool as needed. After setting, click the "Finish" button, a command window will pop up, name the fence and click "OK" to complete the creation. After successful creation, you will return to the pet interface.



Instruction

Training function by App

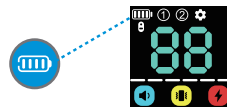
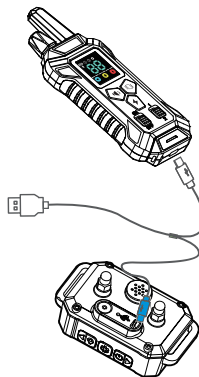
The training modes include warning sound, vibration, and electric shock.

In the pet interface, click on training. Then slide the arc to select the appropriate training level. After selecting, click the corresponding button to start training your pet.



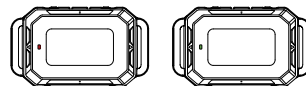
Wireless GPS Fence Operations

1. Charge the product before using it



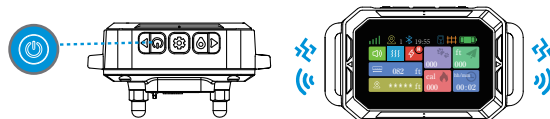
When the product is charging, the battery column icon flashes and the indicator light is red. The charging time is 2-3 hours.

Once charging is complete, the device will emit a "beep" prompt sound and the indicator light will turn green.



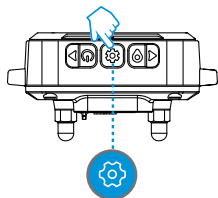
2. Power on

Press and hold the button  for 2 seconds, the display will light up, and there will be two beeps and vibrations indicating successful power on. In standby mode, the green indicator light flashes once every 5 seconds.



Wireless GPS Fence Operations

3. Training mode



The training mode includes four modes:
warning sound,
vibration,
warning sound & vibration,
warning sound & vibration & electric shock;
in standby mode, short press the  button to set the training mode, and the current training mode will be displayed on the display.

4. GPS signal

GPS signal search only works when the GPS fence function is turned on.



It takes 1-3 minutes to search for GPS positioning after the product is turned on. The GPS signal icon  flashes in a stream to indicate that the signal is being searched. When the signal is at 3 bars and the positioning success icon lights up, you can set the center point position.

Note: During operation, do not touch the electric shock contact to avoid being shocked when the electronic fence alarm is triggered.

Turn on GPS Fence:

In standby mode, long press the  key to enter the programming interface, short press  or  switch to "System Setting", and then short press the  key to enter the system setting page;

Wireless GPS Fence Operations

In the pet information setting interface, short press the  key to select the "GPS Fence" option, press the "Edit" key to enter the editing; short press/long press "Up"  or "Down"  to adjust to turn on, and long press the "Save" key again to exit editing.



5. E-fence center setting on Device

It can support up to 6 electronic fences, but the fence device can only create or modify the first electronic fence, and it's a circular electronic fence.

If the device does not have any electronic fence set, the center point will prompt "NoFence" .

If the currently active electronic fence is a polygonal electronic fence, the center point will prompt "Polygon" .

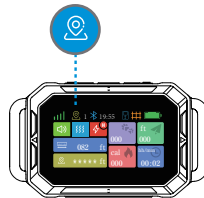
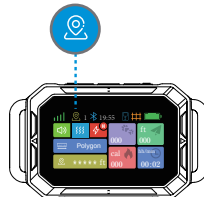
When setting the center point position, it has to be set outdoors. Do wait until the GPS signal is successfully searched and positioning is completed.

If not, the device will emit a long "beep..." as a failure prompt, and the "current distance to the center" will prompt "Error" .

In standby mode, **long press the  button** to set the center point. This icon of "Current distance to the center" could be shown: .

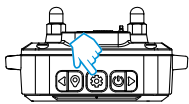
If the positioning is successful, the device will emit a "beep...beep" sound as a prompt, and the "current distance to the center" will change to "0000", be shown: .

If the positioning is unsuccessful, the device will emit a long "beep" as a failure prompt, and the "current distance to the center" will indicate "Error" .



Wireless GPS Fence Operations

6. GPS E-fence radius setting on Device



In standby mode, press and hold the key to enter the programming interface, short press or switch to "GPS Fences Radius", and then short press the key to enter the GPS fence radius setting page;



In the GPS fence radius setting page, short press " " or " " to add or subtract 1 to the radius, long press " " or " " to change the radius by adding or subtracting 10 units, then adding or subtracting 10 to change 100 units, and then adding or subtracting 100 to change the value; long press the "Exit" key to exit to the main menu. The fence radius range is "25-2133m" ("82-7000ft").



7. Electronic fence memory function

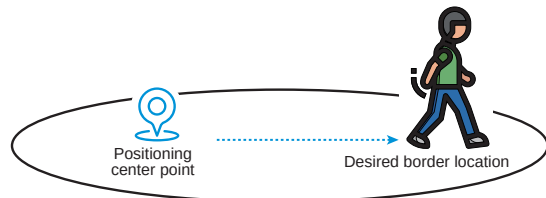
The electronic fence device supports power-off memory function. When the product is started, the last electronic fence will be automatically started. If the pet's activity area changes, please use the App to create or edit a new electronic fence. If change the electronic fence through the device, you can refer to the above item 5 and 6 for settings.

Note: To ensure the best accuracy of the local electronic fence, it is recommended to reset the center point and safety radius distance every 5 days.

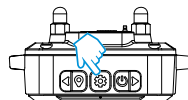
Wireless GPS Fence Operations

8. Measure GPS Fence Radius

If you are not sure about the exact GPS fence radius, you can use the built-in "Current distance to the center" ***** ft to measure. At the center of the pet's activity area, turn on the device and wait for the device to locate successfully, then long press the button to set the center point position, and the "current distance to the center" 000 ft value will be displayed as 0. After successfully setting the center point, just walk to the desired boundary position, and the "current distance to the center" 082 ft value will show the distance from the center point to your current location. This distance value is the GPS fence radius.



9. Dog training modes



There are 4 training modes, including warning sound, vibration, warning sound & vibration, warning sound & vibration & electric shock.



When the screen is on, short press the button to adjust the training mode.

Wireless GPS Fence Operations

10. Electronic fence training process

When the pet leaves the electronic fence, a warning will be triggered immediately, depending on the set training mode.

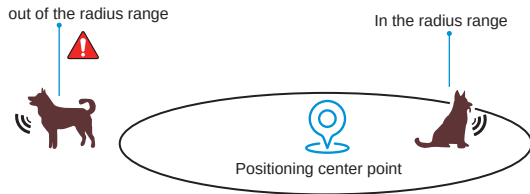
After 10 seconds, if the pet is still outside the fence, the system will determine the change in its position from the center point.

If the distance becomes farther, the training level will gradually increase; if the distance becomes closer, the training will no longer be triggered.

If the pet outside the fence gets closer to the center point, but the training is not triggered for more than 1 minute, the punishment training will be triggered again to urge the pet to return to the fence as soon as possible.

In the electric shock mode, if the dog is trained more than 5 times, it will enter a 1-minute protection time, and the buzzer will only make a "beep" sound. After 1 minute, the training will start again from level 1.

There are 5 training levels, and the sound, vibration, and electric shock of each level will be stronger than the previous level.



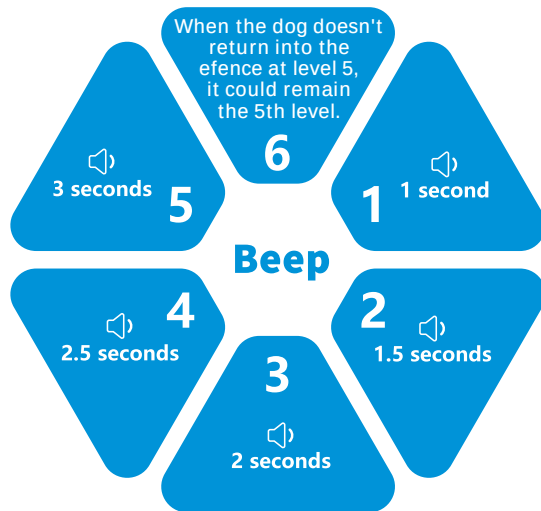
Warning sound/vibration/warning sound & vibration

At level 5, if dog does not return to the fence, the training level will remain at level 5.

Warning sound & vibration & electric shock

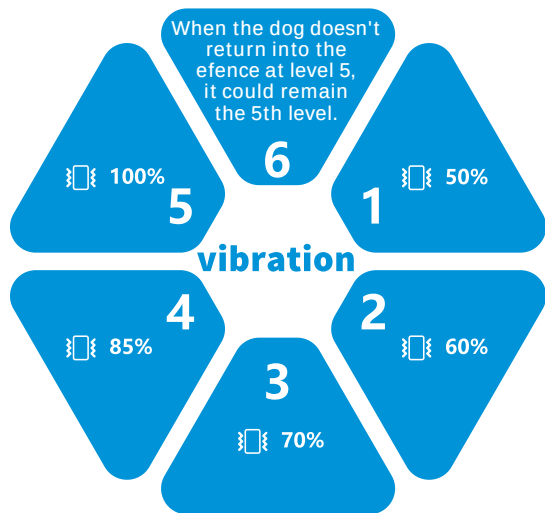
At Level 5, though dog does not return to the fence, the device will enter protection mode for 1 minute.

Wireless GPS Fence Operations



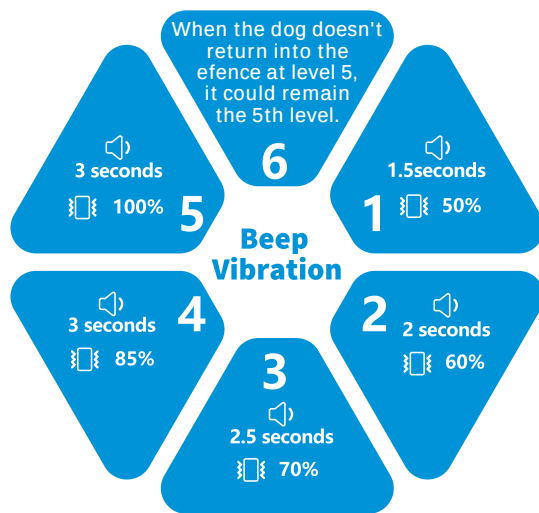
How the beep mode works

Wireless GPS Fence Operations



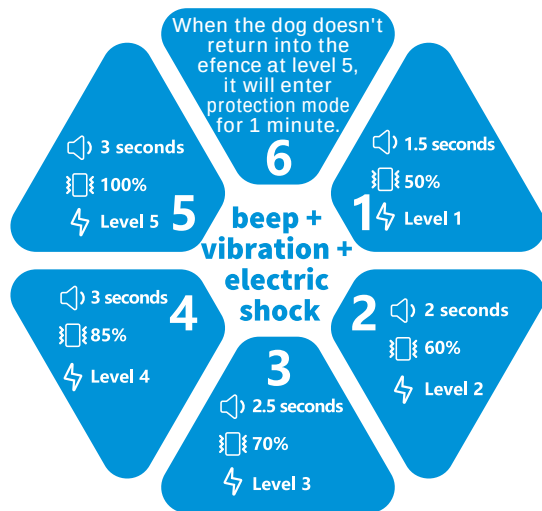
How the vibration mode works

Wireless GPS Fence Operations



How the beep + vibration mode works

Wireless GPS Fence Operations



How the beep + vibration + electric shock mode work

Wireless GPS Fence Operations

11. Protection Mode

In the three modes of warning sound, vibration, and warning sound & vibration, if the pet continues to exceed the radius set by the electronic fence, the training intensity will be gradually increased, and a total of 5 times in a cycle. At the 5th level of training intensity, if the pet does not return to the fence, the training level will remain at level 5.

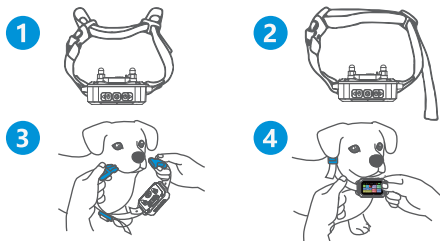
In the mode with electric shock, if the pet continues to exceed the radius set by the electronic fence, the training intensity will be gradually increased, and a total of 5 times in a cycle. When the pet exceeds the radius set by the electronic fence and triggers the alarm for five consecutive times, the system will automatically enter the protection mode for 1 minute to ensure the safety of the pet.

In protection mode, when the screen is on, press any button to reset it to the initial working state immediately.



12. Wear electronic fence

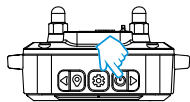
The collar ranges from 20 cm to 62 cm (8 inches to 25 inches). Before wearing, please adjust the buckles and sliders to make the collar size to the correct length to ensure the shock contacts can be firmly attached to the dog. On the neck, if you can fit a finger between the collar strap and the dog's neck, it's the right size.



Wireless GPS Fence Operations

13. Turn off

Press and hold the  button for 2 seconds, the display screen goes off, and the buzzer beeps once and vibration to indicate that the shutdown is successful.



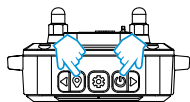
Press and hold for 2 seconds



"beep..." 1 time

14. Factory Reset

Within 15 seconds of restarting, press and hold the  and  keys for 2 seconds, and then you will hear two beeps, indicating that the factory reset is successful.



Press and hold for 2 seconds

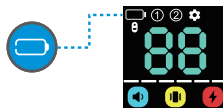


"beep...beep" 2 time

Default Setting: Imperial units. Training mode is set for warning sound + vibration + electric shock. Dog training and electronic fence are turned on.

Wireless GPS Fence Operations

15. Low Battery

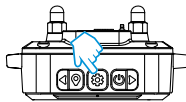


When the battery level is less than 1 bar, the standby indicator light flashes red once every 5 seconds until the battery is exhausted and the product automatically shuts down.



16. Pet Profile setting

Before using the pet health data function, it must set the pet's weight, shoulder height, body length, and GPS positioning acquisition time. These four data must be set to start health data statistics by App. The device can only review the pet profile.



1. Pet Profile interface on device

In standby mode, long press the  button to enter the Setting interface, short press  or  switch to "Pet Profile", and then short press the  button to enter and check the pet information setting page. Long press "Exit" to return to the programming interface.

Setting Guide

2. Activity Report

In the standby interface, the pet's steps, activity distance, activity time, and calories consumed for the day will be displayed.



Note: The source of the pet health and exercise data is determined by the pet's profile data and time, and both data are indispensable. The device time comes from the time calibration of the mobile device. Only after the device is successful connection with the mobile App, the device can obtain the real-time time, then the activity data be performed. As long as the time has been obtained, the device could automatically remember and keep the time, even if the user turns off the electronic fence function, the pet health and exercise data statistics can also be used for a long time.

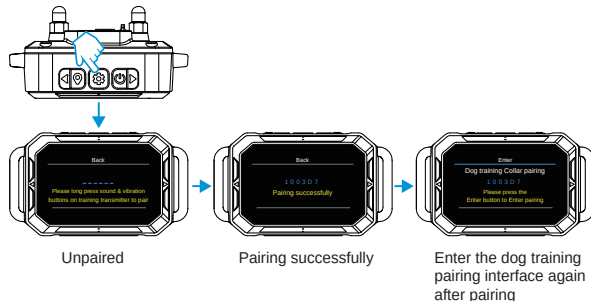
17. Dog training setting

The dog training transmitter is already paired with the e-fence when it leaves the factory, so users do not need to pair it again. If you want to pair it again after restoring the factory settings, please follow the steps below to pair it.

Setting Guide

1. Transmitter pairing

In standby mode, long press the button to enter the Setting interface, short press or switch to "Dog training Collar pairing", and then short press the button to enter the dog training device pairing page.



2. Dog training function setting

In standby mode, long press the button to enter the Setting interface, short press or switch to "System Setting", and then short press the button to enter the system setting page; In the pet Message interface, short press the Upwards/Downwards button to select the "Dog Training" option, and press the "Edit" button to enter the editing mode; short press/long press "Upwards" or "Downwards" to adjust the on and off, and press the "Save" button again to exit the editing mode.



Setting Guide

3. Training Operation



Beep for 1 second

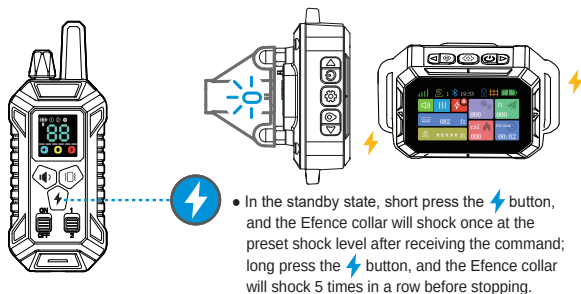
- In standby mode, short press the  button and the Efence collar will beep for 1 second after receiving the command; long press the  button and the Efence collar will beep 10 times continuously then stop.



Vibration for 1 second

- In standby mode, short press the  button, and the Efence collar will vibrate for 1 second at the preset vibration level after receiving the command; long press the  button, and the Efence collar will vibrate 10 times continuously then stop.

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- In the standby state, short press the  button, and the Efence collar will shock once at the preset shock level after receiving the command; long press the  button, and the Efence collar will shock 5 times in a row before stopping.

4. Remote distance testing

How to Maximize the remote distance?

Terrain, weather, vegetation, transmission from other radio devices and other factors could affect the maximum range.

Hold the Remote Transmitter upward in a horizontal position away from your body to achieve optimum range, and keep the devices properly charged surely.



Maximum range



Typical range



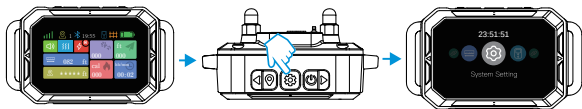
Minimum range

*Don't touch the antenna or the range may decrease substantially.

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18. System Setting

In standby mode, long press the  button to enter the Setting interface, short press  or  switch to "System Setting", and then short press the  button to enter the system setting page



1.Metric/Imperia units

Short press the  Upwards/Downwards  key to select the "units" option, press the "Edit" key to enter the editing mode; short press/long press "Upwards"  or "Downwards"  to adjust the display unit, the display unit switches between imperial and metric, press the "Save" key again to exit the editing mode.



2.Eshock intensity

Short press the  Up/Down  key to select the "Eshock intensity" option, press the "Edit" key to enter the editing mode; short press/long press "Upwards"  or "Downwards"  to adjust the electric shock intensity, and press the "Save" key again to exit the editing mode.



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3. Dog Training

Short press the  Up/Down  key to select the "Dog Training" option, press the "Edit" key to enter the editing mode; short press/long press "Up"  or "Down"  to adjust the dog training function on or off, and press the "Save" key again to exit the editing mode.



4. Bluetooth

Short press the  Up/Down  key to select the "Bluetooth" option, press the "Edit" key to enter the editing mode; short press/long press "Up"  or "Down"  to adjust the electronic fence function on or off, and press the "Save" key again to exit the editing mode.

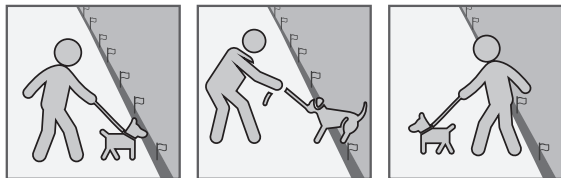


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19. E-fence Training

When using the electronic fence, please follow the steps below to train first to achieve the best effect of the product.

1. Prepare a leash, dog's favorite snacks, and several flags to mark the boundaries.
2. Before wearing the product on the dog, make sure the device has been successfully positioned, and set the center point position and e-fence radius.
3. Wear the product on your pet dog and play in the electronic fence for 3-5 minutes to make sure the dog has accepted the product.
4. Mark the location of the electronic fence boundary to ensure that the boundary location is easy to identify. You can also use a row of flags to mark it.
5. Wear the leash on the dog and ensure that you can fully control your dog to prevent accidents during training.
6. Use the leash to bring the dog outside the fence boundary. The product starts to output warning sounds, vibrations, and electric shocks. After staying for 3 seconds, you bring the dog back to the boundary, immediately praise him and provide snacks as rewards.
7. Every time you take it outside the fence boundary, swing the boundary flag to help your dog understand that the output stimulation occurs outside the flag.
8. Repeat the above exercise several times at different locations along the fence boundary.



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20. Troubleshooting

Fault cases	Analysis	Solutions
Fail to charge	1. The red light is off when charging 2. The red light is on when charging, but the battery cannot be charged.	1. Please check whether the charging cable interface or charger is in good contact. If the connection is good and the fault still exists, please contact the dealer to send a replacement charging cable. 2. Please contact the dealer for replacement
Fail to turn on	1. Low battery 2. Cannot turn on after charging	1. Please charge the product and try again after it is fully charged 2. Please contact the dealer for replacement
The electronic fence receiver does not respond when the transmitter is operating	1. The transmitter and the electronic fence receiver are not paired 2. The transmitter channel number is selected incorrectly 3. The electronic fence receiver is not turned on 4. The electronic fence receiver is damaged	1. Please re-pair 2. Please adjust the channel number 3. Turn on the electronic fence receiver 4. Please contact the dealer for replacement
GPS signal not found	1. Indoors or other places with weak GPS signals 2. Not waiting for GPS signal search time after powering on 3. The GPS fence function is not turned on.	1. Outdoor operation and use of the product 2. GPS signal search takes about 1-3 minutes 3. GPS signal can only be searched when the GPS fence function is turned on.
GPS positioning failed	1. GPS signal is less than 3 bars	1. Positioning is only successful when the GPS signal is 3 or 4 bars
Fail to set center point location	1. The product has not been successfully positioned	1. Wait for the product to be successfully positioned before trying again
The electronic fence function works at first, but does not work later	1. Check if the device is working properly 2. The dog has become accustomed to wearing it for a long time 3. GPS signal interference, electronic fence boundary failure	1. Change the intensity of the electric shock and reset the training mode 2. It is recommended not to wear it when not training 3. Reset the radius of the electronic fence in the open outdoor area

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Trigger warning within the electric fence	1. The GPS signal is weak and the positioning is inaccurate 2. The radius of the electronic fence is too small	1. The use scene requires an open area. You can trim the leaves and obstacles around the use scene. 2. Appropriately increase the radius of the electronic fence
Back to the center point, the error is large	1. The GPS signal during positioning is inconsistent with the real-time GPS signal 2. GPS signal delay 3. GPS signal is interfered	1. Relocate the center point 2. Walk near the center point, do not wait in place. (GPS will have satellite drift in static state, it will be more accurate in dynamic state. It will also be affected by data upload and refresh interval and network delay.) 3. Try again later, or relocate 4. Due to GPS signal drift and the judgment time set by the system, there will be a 3-5 meter fuzzy area around the boundary.
The product shows that the safe distance is exceeded, but there is no triggering	It may be that the product is in a weak signal location or is interfered with, causing the GPS to deviate, but the dog has not actually exceeded the fence boundary, resulting in a false alarm.	Check if the product is in a weak signal location, or if there are other external factors interfering.
The product will not change the dog's behavior	A dog training collar is a training aid product that requires user interaction and training	1. Seek training support from a professional dog trainer 2. Appropriate training time, the training course should be gradual, and each session of about 10-15 minutes will be more effective
Product function not triggered	The product will not generate any warning signal in the following cases: 1. When the dog is outside the fence boundary, if the product detects that the dog is not moving, it will not trigger a warning (if it detects running, it will trigger a warning). 2. When the GPS signal strength is 2 bars or less, the product will not trigger a warning 3. When the dog is inside the fence	
When the device is turned on, a warning sound is heard	1. When the device is turned on, the radius of the fence has been exceeded. 2. In the initial stage of startup, the number of satellites involved in positioning is small. If the positioning is inaccurate and exceeds the fence, there will only be a warning sound within 3 minutes.	1. Return to the fence, or reposition the center point and safety radius. 2. When the signal reaches four grids, the machine will automatically cancel the reminder

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The phone cannot search for Bluetooth devices	1. The Bluetooth function of the mobile phone is off. 2. The Bluetooth function of the device is not turned on; 3. The Bluetooth connection is turned off after 3 minutes of disconnection	1. Check if the Bluetooth function of the mobile phone is turned on; 2. Check if the Bluetooth function of the device is turned on. If it is turned on, the Bluetooth icon will be displayed on the screen; 3. Press any key to light up the screen, and the device will turn on the Bluetooth function again
App software goes offline sometimes	1. The phone is too far away from the device and the signal reception is poor 2. There is interference from other devices	1. Check the distance: make sure the device is within the effective range; 2. Avoid being too close to other wireless devices or metal objects

Terms of Use & Liability

Terms of Use & Liability

1. Terms of use

When you start using the product, it means that you have accepted all the terms, conditions, and statements in this user guide.

2. Use it correctly

This product is designed for pets that need training. Please use this product correctly and carefully read the user guide and any specific "safety" and "caution" statements.

3. Illegal use is forbidden

This product is suitable for pets. This device is not designed to harm pets. Using this product not in accordance with the user guide may violate local laws.

4. Scope of responsibility

The manufacturer is not responsible for any direct, indirect, punitive, non-significant losses and other indirect losses caused by incorrect use or abuse of this product. The buyer assumes all risks and responsibilities of using this product.

5. Modification of terms and conditions

The manufacturer reserves the right to change the terms, conditions, and declarations related to the products.

Certification Statements



This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

RF warning statement:

The device has been evaluated to meet general RF exposure requirement.
The device can be used in portable exposure condition without restriction.

Terms of Use & Liability



The company declares under its own responsibility that this product complies with the basic requirements of CE (2014/30/EU) and RoHS (2011/65/EU). Without the approval of our company or the distributor, unauthorized changes or modifications to the equipment may violate the CE regulations, may cause the user to lose the right to operate the equipment, and invalidate the warranty.



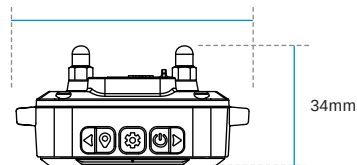
Recycling Information&Battery Disposal

Please observe the regulations for electronic and electrical devices to be disposed of in the respective country. In some countries or regions, this device must be recycled. If this device is no longer required, it must not be disposed of with normal municipal waste. Separate collection of spent batteries is required in many regions; check the regulations in your area before discarding spent batteries. For more recycling information, please refer to local regulations.



This product is in compliance with the applicable requirements for products sold within Great Britain.

Thank you very much



This product is suitable for pets.

The agency is not willing to harm or insult your pet. Using this product not in accordance with the instructions may violate local laws.