# iCSee
# USER MANUAL
## WiFi Smart Camera

**Instructions Manual in Sixteen Languages**

There are differences between the pictures and the
products. Please refer to the actual products.

## FCC Warnning:

This equipment has been tested and found to comply with the limits for a Class B digital device,pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection againstharmful interference in a residential installation. This equipment generates, uses and can radiateradio frequency energy and, if not installed and used in accordance with the instructions, maycause harmful interference to radio communications. However, there is no guarantee thatinterference will not occur in a particular installation. If this equipment does cause harmfulinterference to radio or television reception, which can be determined by turning the equipmentoff and on, the user is encouraged to try to correct the interference by one or more of thefollowing measures:

• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1)This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

# App Download and Installation

## Method One: Using a QR Code Scanner

You can use any "scan" program to scan the "QR Code" provided below to download the app.

### Note for Android Users

• Please select "Regular Download" when prompted.
• Avoid choosing "Safe Download" or "High-Speed Download" options.



Scan the "QR code"
to download

## Method Two: Searching for the "iCSee" APP

For different operating systems, follow these steps to find the "iCSee" app:

• iOS System: Open the App Store and search for "iCSee" to locate and download the app (refer to Figure 4).

• Android System: Access the app market on your device and search for "iCSee" to find and install the app (refer to Figure 5).
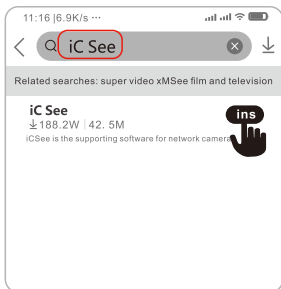


Figure.4 [iOS System]



Figure 5[Android System]

## Registering a New Account and Logging In

1. Launch the "iCSee" app and tap on "Sign Up" to create a new account using your phone number or email address (see Figure 3).
2. Once you have successfully registered, enter the username/email and password that you just used to sign up in order to log in.
3. Alternatively, you can log in to the app using your WeChat, Facebook, Apple accounts, or opt for "Visitor Login".
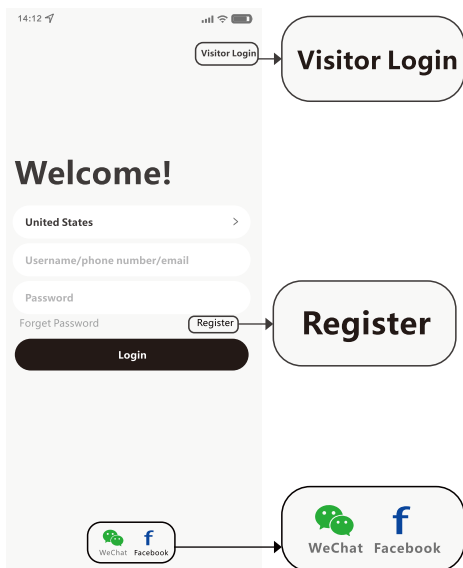


Figure 3

# USB 5V Camera Power-On Operation

**Gentle Reminder:** This operating guide is for devices that use a power adapter.

1. Check Accessories: **See Figure 4**).

Before you begin, ensure that all product accessories are complete for easy connection and operation.
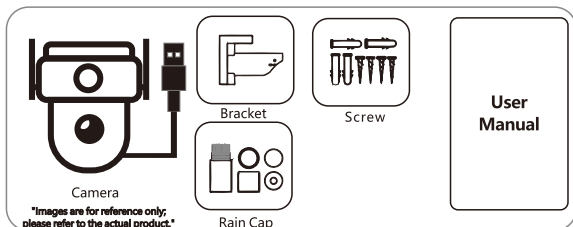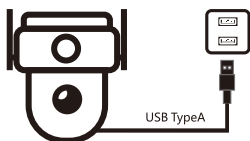


Bracket

Screw

**User Manual**

Camera

"Images are for reference only; please refer to the actual product."

Rain Cap

Figure 4

2. Connection Operation: After the device is powered on, there will be a voice prompt. Please listen for the instruction **"System starting up,way to be configured.."** Hearing this message indicates that the camera has been successfully awakened, and you can proceed to the next step in the setup process.(see Figure 5).

3. Refer to the Received Device: The device operation images shown in the operating guide are for reference only. Please operate according to the actual device you receive, as there may be minor differences.

## USB 5V Device Power Connection Operation Instructions



USB TypeA

**Tips:**
1.You can directly use the mobile phone charger plug for the charging interface; (5V)
2.You can use any USB Type A plug for power supply.

"Images are for reference only; please refer to the actual product."

Figure 5

## Device Reset

1. After the device is powered on and awakened, locate the silicone cover on the 【spherical part】 of the device (See Figure 6/8), and then press and hold the **Reset** button for 5 to 7 seconds (see Figure 7/9).

2. When you hear "Restore factory settings, please don't power off," release your finger or the tool you were using to press.

3. Once the reset is successful and the device announces "System starting up, wait be configured," it indicates that the device has been successfully awakened. You can then proceed to the next step to begin pairing the device.
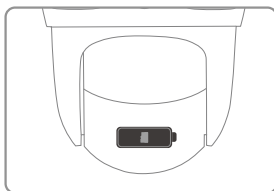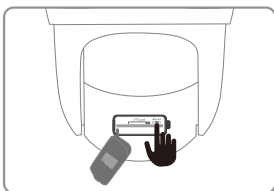


**Style 1**

Figure 6                    Figure 7
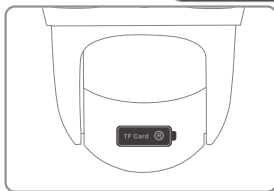
**Style 2**

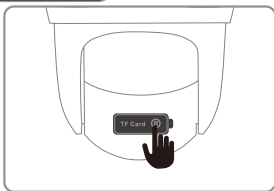Figure 8                    Figure 9

# Quick Network Configuration and Pairing Guide

1. First, ensure that the power adapter is successfully connected, and you have heard the voice prompt after resetting the device (refer to pages 04-05).

2. Make sure to perform the initial pairing within 3M (9.84 ft) of the router, and ensure that your phone is connected to a WiFi network (only 2.4GHz WiFi signal frequency band is supported).

**• Note: If the current signal frequency band is 5GHz, please switch to 2.4GHz, as the device does not support 5GHz independent signal frequency bands.**

3. After logging into the APP, click the "+" sign to enter the pairing interface (see Figure 10). Upon entering, a quick pairing window will automatically pop up (see Figure 11). Please click "OK" (Figure 11) to proceed to the next step.

**• Note: If the quick pairing window does not appear, search for available devices at the top of the interface and click on the device to pair(Figure 12); if no devices are found, please reset the device (refer to page 05).**

4. Enter the "Router Settings" interface, select your WiFi router, and enter the correct WiFi password **(Figure 12).** Click "OK" to enter the "Radar Scan" interface. Wait for the device to automatically match, and it will automatically proceed to the next step after matching is complete.
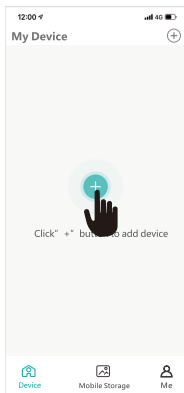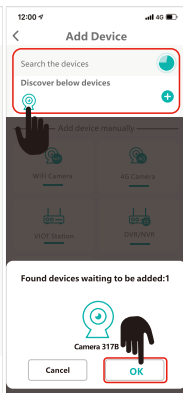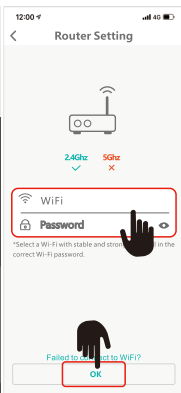


Figure 10          Figure 11          Figure 12

# Quick Network Configuration and Pairing Guide

5. After successful automatic pairing, set the name and installation location for the camera. The newly added camera will be displayed in the device list, indicating a successful connection (see Figure 13).

6. Click the play button ▶ in the device list to view, operate, and make settings for he camera (see Figure 14).

●If you face any issues, don't hesitate to submit your device feedback immediately. We are committed to resolving your problems at the earliest opportunity.(refer to page 11).
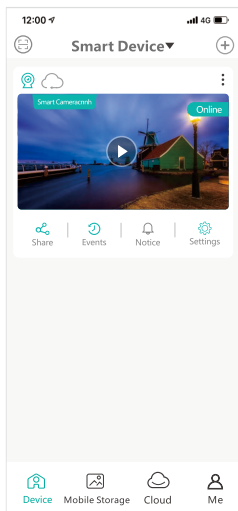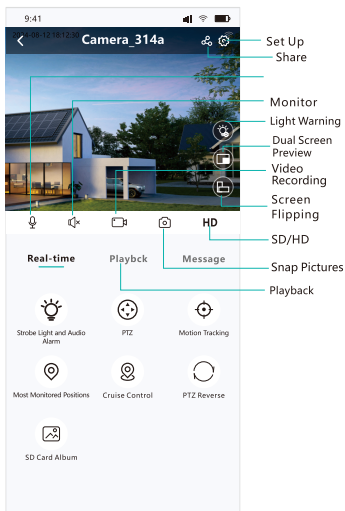


Figure 13



Figure 14

Set Up
Share
Monitor
Light Warning
Dual Screen Preview
Video Recording
Screen Flipping
SD/HD
Snap Pictures
Playback

# WiFi Pairing Operation Tutorial [Guide II]

1. First, ensure that the power adapter is successfully connected, and you have heard the voice prompt after resetting the device **(Refer to Pages 04-05).**

2. Make sure to perform the initial pairing within 3m (9.84 ft) of the router, and ensure that your phone is connected to a WiFi network (only 2.4GHz WiFi signal frequency band is supported).

• Note: If the current signal frequency band is 5GHz, please switch to 2.4GHz, as the device does not support 5GHz independent signal frequency bands.

3. After logging into the APP, click the "+" sign to enter **(Figure 15),** select "Wi-Fi Camera" **(Figure 16)** , and follow the device's voice prompts (Click "Next").

**Note:** If you don't hear the quick configuration prompt tone, please refer to page 05 to reset the device.
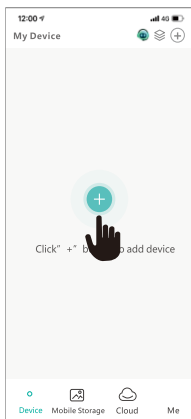
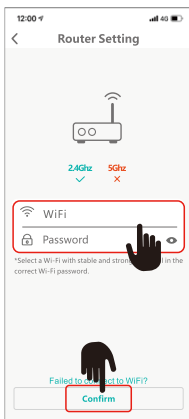

Figure 15



Figure 16



Figure 17

# WiFi Pairing Operation Tutorial [Guide II]

4. Go to the "Router Settings" interface, select your WiFi router, and enter the WiFi password **(See Figure 17)**, click "ok" to enter the "Scan Pairing Code Guidance"interface**(See Figure 18)** .

5. Hearing a **"DI"** sound indicates a successful scan, set the name according to the prompt, and click "Completed".

6. After successful pairing, the newly added camera will be displayed in the list, indicating a successful connection **(See Figure 19) .**

7. Click the [play button] ▶ **(See Figure 19)**. in the device list to view, operate, and make settings **(See Figure 20).**
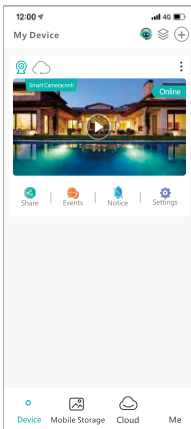
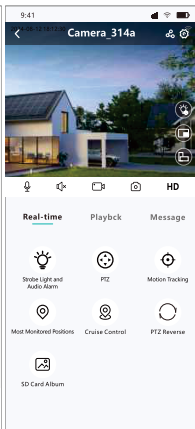

Figure 18



Figure 19



Figure 20

# Wireless Security Camera FAQ

**Q: Does the camera support 24/7 recording?**
A: Yes, it supports continuous recording 24/7. You can choose between TF card storage or cloud storage, but cloud storage requires a subscription.

**Q: Does it support automatic motion tracking?**
A: Yes, the device supports automatic tracking. Just enable "Mobile Tracking" in the APP. (Note: Battery-powered cameras do not support this feature)

**Q: Does the camera support 5GHz Wi-Fi?**
A: No, the camera only supports 2.4GHz Wi-Fi. Outdoors, 2.4GHz Wi-Fi has better wall penetration than 5GHz.

**Q: Are there privacy risks with cloud storage?**
A: Our cloud storage is partnered with Amazon Web Services and uses military-grade encryption. Your camera is secure as long as you do not share it.

**Q: What are the specifications for the TF card used for local storage?**
A: It is recommended to use a TF card with 8-128GB capacity, FAT32 format, and Class10. Otherwise, you may be prompted that the TF card is unsupported and needs formatting.

**Q: Can I share the camera with another phone?**
A: Yes. In the APP, select the device you want to share, tap share, and a QR code will be generated. Other phones can scan this QR code.

**Q: What to do if the device disconnects/is offline/won't start?**
A: 1. Check the distance between the router and the camera, keep it within 10 meters. If too far, move the device within 5 meters to test.
2. Restart the router, clear the device cache, and reassign the IP address.
3. Check for any traffic restrictions and remove them if present.
4. Reset the device and reconnect.

**Q: How to restore factory settings?**
A: Open the rubber cap on the camera head, press and hold the reset button for 5-7 seconds. When you hear "Restoring factory settings," release the button and wait for the device to reboot. [Refer to page 05/06]

**Q: How to contact the seller?**
A: You can find us in the online customer service at the top right corner of the iCSee APP device center. We are here to help you with any issues.

# Online Customer Service Consultation

**To access our online customer service, follow these steps:**

1. Launch the "iCSee" application.
2. Navigate to the "Devices" section and tap on the icon located to its right to access the Customer Service Center (as shown in Figure 21).
3. Once inside, you can either select your device or tap on "Consult Online Customer Service" for direct assistance (as shown in Figure 22).

Important Note: (as shown in Figure 23).
Before you start your inquiry, please let our customer service team know which platform you purchased the product from. This information will help us to expedite the resolution process.
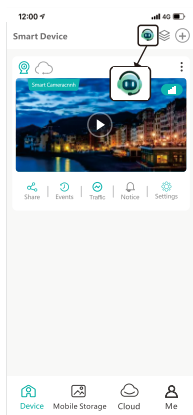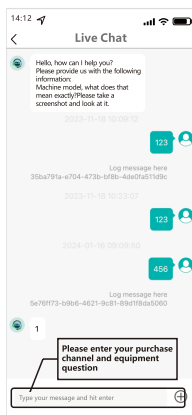


Figure 21



Figure 22



Figure 23

•If you face any issues, don't hesitate to submit your device feedback immediately. We are committed to resolving your problems at the earliest opportunity.