

设计版本号	产品名称   Product name		比例   scale	日期   Date	设计师   Designer	审核   Audit	
Rev_V0_EN	DR-HHM009S_美规说明书		1：1	20250220	Beryl	Alyssa	
	材质印刷与 技术要求	封面封底:80g书纸 内页：80g书纸 印刷要求：双面印刷，文字线图清晰 装订方式：骑马钉装订		字体   Fonts	Manrope	尺寸   Size	105mm × 150mm

\*此页删除不做印刷

图纸设计禁止修改，尺寸刀模图为准

150mm

105mm

210mm

裁切线

正折线

反折线

出血位

粘胶区域

图层使用规范：

1、备注信息图层为非印刷区域，展示印刷物料基础信息。  
2、刀板线、备注工艺、尺寸层展示印刷工艺部分。  
3、画面信息层展示印刷展示图片与文字。  
  
\*电子文档为Adobe Illustrator制作

文件格式：model规格类目日期.AI（为可编辑原始文档）  
文件格式：model规格类目日期.pdf（为文件转曲不可编辑文档）

设计师

审核

产品负责人

法规

采购

审稿  
检查事项  
会签以“√”形式确认  
(负责部门/部门确认)

审稿检查事项

商标规范

字符高度

工艺材质

颜色标识

产品文案

条码检查

厂址

全成分

警告标语

执行标准

产品尺寸

外/内箱尺寸

OEM信息\*

产品包装信息

请相关部门确认产品、包装等信息！

\*OEM信息：  
委托方及被委托方信息（名称、地址、邮编、电话、生产许可证、卫生许可证）

# DREO | Humidifier

HM409S

## USER MANUAL



”

# Thanks for Choosing **DREO!**

Your support means the world to us.  
We hope you enjoy our product as much as  
we did creating it.

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# IMPORTANT SAFETY INSTRUCTIONS

# 01



READ ALL CAUTIONARY MARKINGS ON THE APPLIANCE AND SAFETY INSTRUCTIONS IN THE USER MANUAL BEFORE USE.



**DO NOT** block or cover the nozzle while in operation.



**DO NOT** touch or hold the mains plug with wet hands.



**DO NOT** let children or pets play with this appliance.

## General Safety

1. Children shall not play with the appliance. Cleaning and maintenance shall not be performed by children without supervision.
2. Use the appliance as described in the user manual only. Any other use not recommended in the user manual may cause fire, electrical shock, or personal injury.
3. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

## Operation Safety

1. Always place this appliance on a firm, flat and level surface to avoid dropping or tilt.
2. Always place this appliance 2 feet (60cm) above the floor, 12 inches (30cm) away from the wall or wooden furniture.
3. DO NOT move this appliance while it is on.
4. DO NOT attempt to repair any parts on this appliance. Doing so will void your warranty. The inside of this appliance contains no user serviceable parts. All servicing should be performed by qualified personnel only.
5. Never leave water in the reservoir when the appliance is not in use.
6. Do not permit the area around the humidifier to become damp or wet. If dampness occurs, turn the output of the humidifier down. If the humidifier output volume cannot be turned down, use the humidifier intermittently. Do not allow absorbent materials, such as carpeting, curtains, drapes, or tablecloths, to become damp.

7. Do not immerse in water and any other liquids.
8. Do not use the appliance until the base is installed.
9. Do not insert your fingers, pencil and any other objects into the grilles while in operation.
10. Warning: Micro-organisms that may be present in the water or in the environment where the appliance is used or stored, can grow in the water reservoir and be blown in the air causing very serious health risks when the water is not renewed and the tank is not cleaned properly every 3 days.

## Electricity Safety

1. Make sure that the voltage of your electricity supply is the same as that indicated on the appliance.
2. Always unplug before cleaning or leaving the appliance unused for a long period of time. Keep your hands dry when plugging/unplugging.
3. To avoid fire hazard, NEVER put the cord under rugs, near heat registers, radiator, stoves or heaters.
4. Do not use this appliance if the cord has been damaged to avoid fire or electric hazard.
5. Keep the cord out of heavy traffic areas and where it will not be tripped over.
6. Do not operate any humidifier with a damaged cord or plug. Discard the appliance or return to an authorized service facility for examination and/or repair.
7. Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
8. WARNING: To reduce the risk of fire or electric shock, do not use this humidifier with any solid-state speed control device.
9. This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.

# FOR HOUSEHOLD USE ONLY

## Gentle Reminder



Check the appliance regularly and refer to TROUBLESHOOTING or contact our customer support if it shows any of the following signs:

- Power cord or plug is damaged.
- Loud noise, unusual smell or excessive heat.

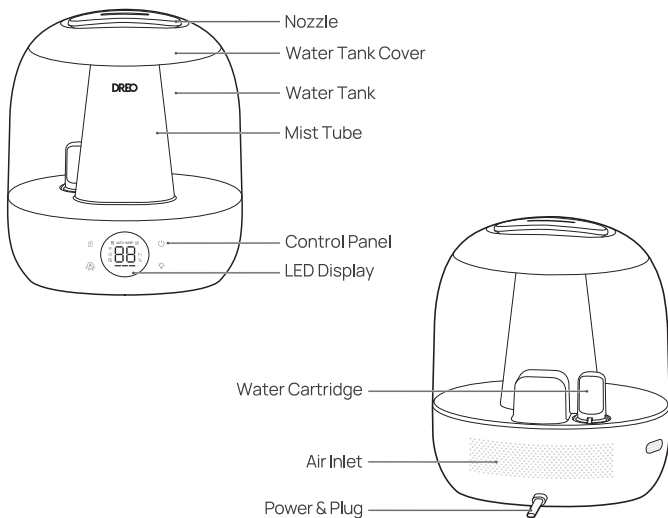
## Specifications

Model No.	DR-HHM009S
Input	120V~60Hz
Rated Power	28W
Water Tank Capacity	0.79 Gal(3L)

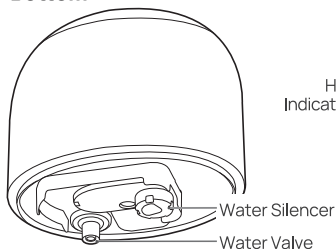
# KNOWING YOUR HUMIDIFIER

# 02

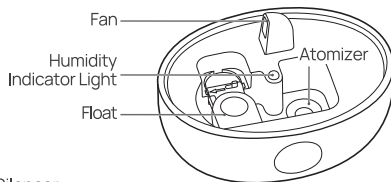
## Package Contents



## Bottom

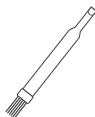


## Base





User Manual

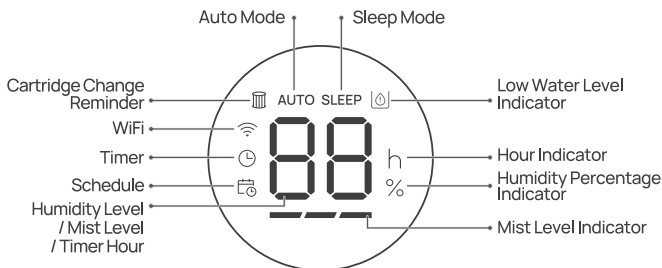


Cleaning Brush

Quick Start  
Guide

Quick Start Guide

## LED Display



### Note:

- When humidity levels are below 10%, the display will show "LO".
- When humidity levels are above 90%, the display will show "HI".
- When the water is low, the Low Water Level Indicator will flash for 5 seconds then the humidifier will switch to standby.
- The Sleep Mode, Schedule, and Cartridge Change Reminder are only available via the DREO app.



## Control Panel



### Power Button

- Turn the humidifier on/standby.
- Long press for 7 seconds to restore WiFi and factory settings.





### Manual Mode Button

Switch between Low/Medium/High mist level





### Auto Mode Button

- Turn Auto Mode on.
- Long press for 5 seconds to enter WiFi setting.
- When first activated, the screen will display the target humidity.
- Tap the Auto Mode button  to increase the target humidity by 5% (Target humidity ranges from 30% to 90%).
- In Auto Mode, mist level is adjusted according to your target humidity.
- Press the Manual Mode Button  to exit Auto Mode.



### Night Light Button

- Touch to turn on/off the night light, LED display light, and beep sounds.
- Touch any button to wake up the LED display (auto-off after 5 seconds without operation).
- Long press to change light colors (cycle through orange-green-blue).
- Long press  and  to adjust brightness.
- You can still use the night light when water level is low.
- The night light can operate independently in standby mode.

## Night Light



The night light will change according to your room humidity level.

Light Color	Humidity Level
Yellow	$\leq 30\%$
Green	31% - 60%
Blue	$\geq 61\%$

# CONNECTING TO YOUR HUMIDIFIER

# 03



Before connecting the appliance to your mobile device, please scan the QR code on the left or go to the app store and search “DREO”, then select and download the app.





Look for “HM409S” when connecting your new humidifier.



You can use the DREO app to connect your smart appliance to **Amazon Alexa** or **Google Home**. Please follow the in-app instruction to set up your voice assistant.

NOTE: You must create a DREO account to access voice assistants.

- 1 Launch DREO and sign in or create account by following in-app instructions.
- 2 Enable Bluetooth on your smartphone and plug in your appliance.
- 3 Hold the Auto Mode button  for 5 seconds to start WiFi connection settings.  
(Tip: The WiFi icon  will keep flashing when pairing.)

- 4 Tap **+Add Device** and select **HM409S**.

- 5 Follow in-app instructions to complete WiFi connection.

- 6 You're now ready to control the appliance on your app.

Note: Long press  for 7 seconds to unpair WiFi and restore factory settings.

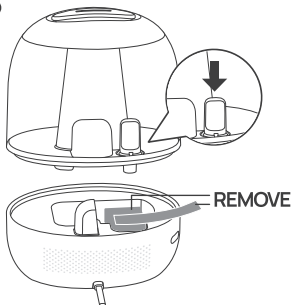
# USING YOUR HUMIDIFIER

# 04

## Before Use

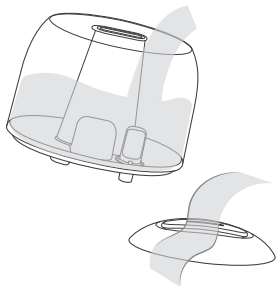
When using your humidifier for the first time, remove the wraps and follow the steps below.

1



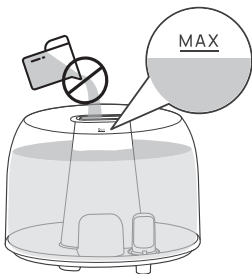
Make sure the cartridge is installed correctly and the label and the cardboard have been removed.

2



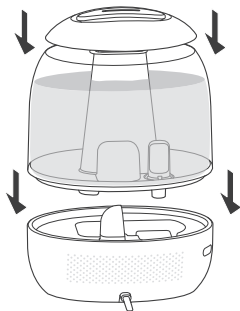
Detach the cover and water tank from the humidifier and clean thoroughly.

3

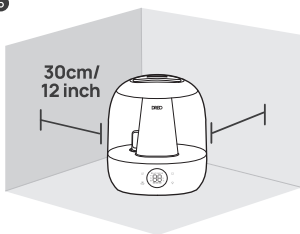


Fill the tank with water, making sure the water doesn't pass the MAX line.  
Note: DO NOT add water into the mist tube.

4



Put the water tank back in place and close the top cover.

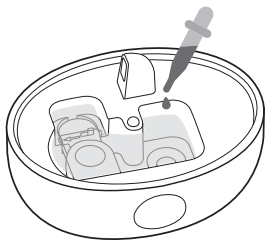


Place the humidifier on a flat, level surface, keeping at least 30 cm / 12 inch away from walls or any major obstacles.

**ATTENTION:**

- It is recommended to add purified or distilled water to prevent white powder residue from forming.
- Do not place the humidifier on the carpet or floor directly.
- Direct the mist away from walls, furniture and electrical appliances.
- It is recommended to place a water-resistant mat under the humidifier to catch spills and droplets.

## Adding Essential Oil



Add essential oil directly into the tank or the base.

**Note:**

- The scent may be soft, this humidifier is not intended to work as an aroma diffuser.
- The scent level cannot be adjusted.

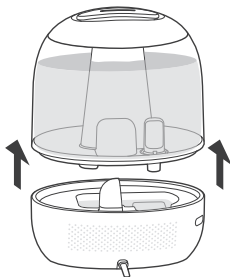
# CLEANING AND MAINTENANCE

# 05

- Always turn off and UNPLUG the humidifier before any cleaning or maintenance.
- Do not clean the main body under running water.
- Do not let water splash into the air outlets.
- Do not use any chemical agents when cleaning the humidifier.
- Store in a cool, dry place and cover it to protect from dust.
- Empty and clean the humidifier before storage. Clean the humidifier before next use.
- Do not overfilling the humidifier due to the potential risk of electric shock.

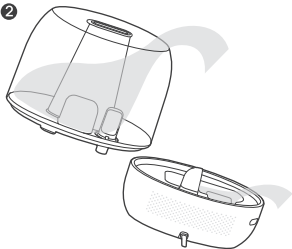
## Cleaning

1



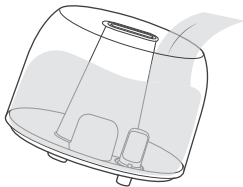
Detach the water tank from the base.

2



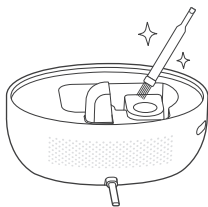
Take out the water tank cover, drain any remaining water from the tank and the base.

3



Rinse the tank with lukewarm water.

4



Gently clean the base with a soft cloth or the included cleaning brush.

5



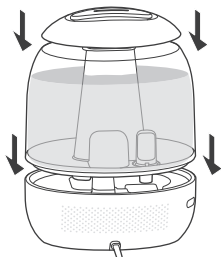
Wipe the tank clean with a soft, damp cloth.

6



Fill the tank with room temperature water. Do not fill with hot water.

7

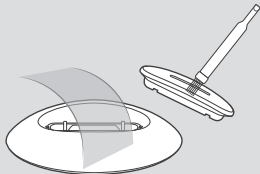


Attach the water tank to the base, replace the top cover.

## Descaling

RECOMMENDED ONCE A MONTH

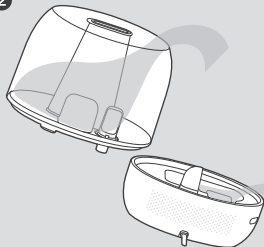
1



Detach the water tank from the base. Take out the water tank cover and rinse it with warm water.

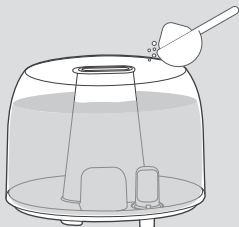
*For a thorough cleaning, you may detach the nozzle from the cover and clean it with the included brush.*

2



Drain any remaining water from the tank and the base.

3



Fill the tank with a solution of citric acid and water (one teaspoon of citric acid for each gallon of water). Replace the tank cover and shake around the tank.

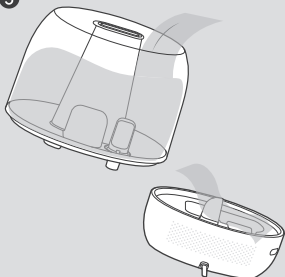
4

15-20min



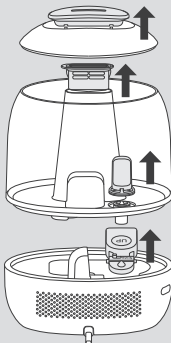
Attach the water tank to the base. Let it sit for 15-20 minutes.

5



Remove the tank and detach the cover, drain any remaining solution from the tank and the base. Rinse the tank with water.

6



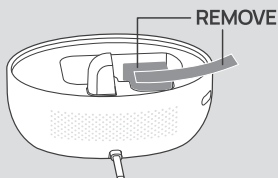
Remove the water silencer, cartridge, droplet collector, and float.

7

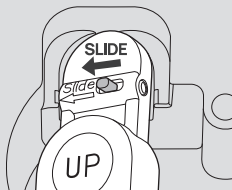


Clean all parts with a soft cloth, you may use the included cleaning brush to remove excess of mineral deposit. Make sure all parts are dry before reassembling your humidifier.

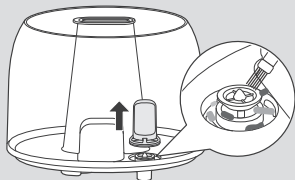
## Is Your New Humidifier Leaking?



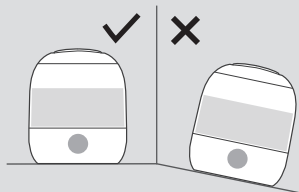
Make sure to remove the label and the cardboard.



Fix the left prong on the bracket, then slide the other prong to secure the float in place.

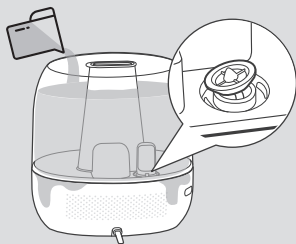


Remove any particles or hair blocking the water valve.



Make sure the humidifier is placed on a flat surface.

## Contact Customer Service If...



The water valve is not flat or the tank leaks water when refilling.

If your humidifier keeps leaking water, please contact customer support (see page 16).



## My humidifier does not work.

1. Make sure that the cord is connected to a powered outlet and the mains voltage corresponds with the voltage indicated on the humidifier.
2. The humidifier will shut down automatically in the event of low water.
3. Check the water tank is installed properly.
4. In Auto Mode, the humidifier will stop adding moisture when it reaches the room humidity target.

## My humidifier is not misting.

1. Turn the mist level to a higher setting.
2. The base has too much water. Empty the base and refill the water tank (not the base).
3. Please check whether the air inlet is blocked.
4. Make sure the nozzle is not blocked.
5. Make sure the humidifier is not a flat surface.
6. The water temperature may be too low. Turn the mist level to the highest setting and let it run for a while, then adjust to the desired setting.
7. If the water tank or base have been washed with detergent, rinse thoroughly with clean water to remove any remaining detergent.

## There is white dust in the water tank.

You should descale the humidifier regularly. Using purified or distilled water can help prevent the formation of scale.

## The mist produces an unpleasant smell.

1. Use purified or distilled water only. It is not recommended to use tap water.
2. Change water regularly to avoid dirty water accumulation.
3. Clean the humidifier and keep it dry for 12 hours with the cover detached.

## Water leaks from my humidifier.

1. Make sure the silicone sealing ring around the water outlet valve is secure.
2. Avoid running the humidifier in a room with over 60% relative humidity.
3. Wipe any excess water.
4. Do not shake the humidifier.
5. Make sure to place the humidifier on a flat, level surface.
6. Check the water tank for leaks. If there are leaks, contact Customer Support (see page 16).

If your problem is not listed or still persists, contact our Customer Support (**see page 16**).

## Default 12-Month Warranty

This appliance is covered by DREO warranty for 12 months from the date of its original purchase.

### The warranty will not apply in cases of:

1. Accident, misuse, or repairs performed by unauthorized personnel.
2. Any unit that has been tampered with or used for commercial purposes.
3. Normal wear and tear of wearable parts.
4. Use of force, damage caused by external influences.
5. Damage caused by non-observance of the User Manual, e.g. connection to an unsuitable mains supply or noncompliance with the instructions.
6. Partially or completely dismantled appliances.
7. Defects caused by or resulting from damages from shipping or from repairs, service, or alteration to the product or any of its parts that have been performed by a repair person not authorized by DREO.

We can only provide after-sales service for products that are sold by DREO or DREO authorized retailers and distributors. If you have purchased your unit from a different place, please contact your seller for return and warranty issues.

## FCC REQUIREMENT

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

## Safety Exposure

The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Le dispositif rencontre l'exemption des limites courantes d'évaluation dans la section 2.5 de RSS 102 et la conformité à l'exposition de RSS-102 rf, utilisateurs peut obtenir l'information canadienne sur l'exposition et la conformité de rf.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.

Model No.: HHM009S  
Rev\_1.0\_EN

### We're Here to Help!

 (888) 290-1688 Mon - Fri, 9:00 am-5:00 pm PST/PDT

 [www.dreo.com](http://www.dreo.com)

 [support@dreo.com](mailto:support@dreo.com)

 Hesung Innovation Corp

 377 Valley Rd, Unit #2686, Clifton, NJ 07013 U.S.A



MADE IN CHINA



Intertek

[www.dreo.com](http://www.dreo.com)

## Looking for help?

Contact us to get expert support.



[support@dreo.com](mailto:support@dreo.com)



[\(888\) 290-1688](tel:(888)290-1688)



[www.dreo.com](http://www.dreo.com)

Mon - Fri, 9:00 am-5:00 pm PST/PDT