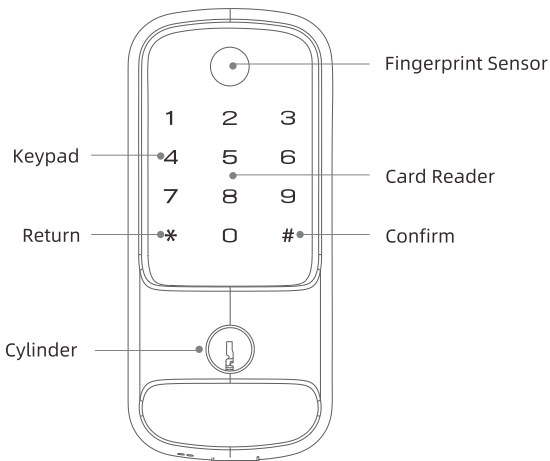


010903.000477.0
402C说明书（SA方案）
110*140mm
128g铜版纸
骑马钉装+单色印刷

Smart Lock

iLock 402C

Exterior Assembly

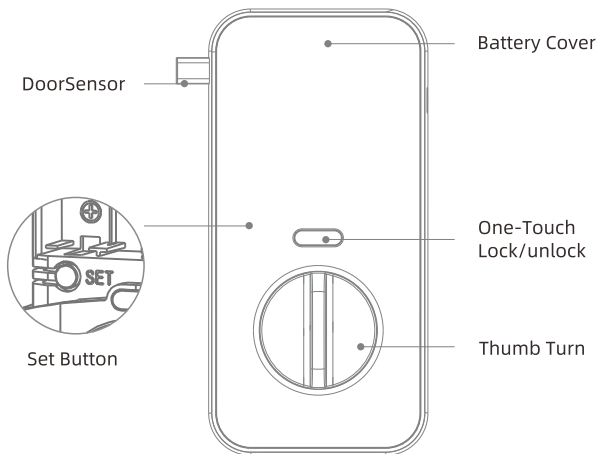


1. Keypad: Used to enter the code and unlock from outside.
2. Fingerprint Sensor: Used to press finger and unlock from the outside.
3. *: Return/Cancel.
4. #: Confirm.

Press # for 2 seconds to lock the door quickly.

Press *# and administrator to enter system setting.

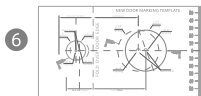
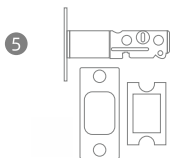
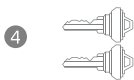
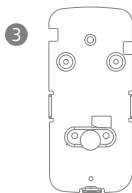
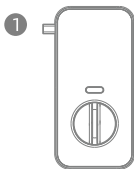
Interior Assembly



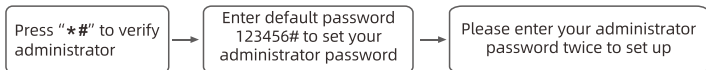
1. Set Button: Short press 1 second to enter system management.
Press and hold for 5 seconds to restore the factory settings.
2. Thumb Turn: Used to lock and unlock manually from the inside.
3. One-Touch Lock/unlock: Lock/unlock the deadbolt with 1-touch locking.

Spare And Accessory Parts

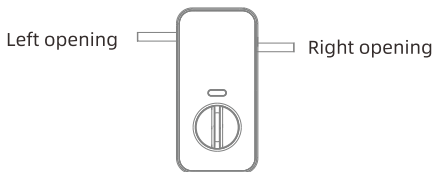
- 1 Interior Assembly
- 2 Exterior Assembly
- 3 Mounting Plate
- 4 Override Keys(2pcs)
- 5 Deadbolt Assembly & Strike Plate
- 6 Drilling Template
- 7 Strike Screws(4)&Deadbolt Screws(2)
- 8 Mounting Screws(8)
- 9 Door Magnet
- 10 Cards (2pcs)



Set up your administrator password

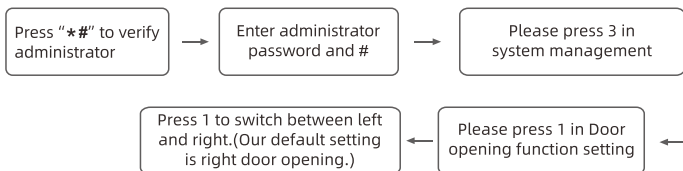


Our default setting is right door opening. If you door is left opening, please set up your opening function.



! If you find that your smart door lock cannot be locked, it may be due to incorrect door opening direction settings.

Door opening function setting



Network Setting



Download Tuya APP From Google Play or Apple Store. Search "Tuya Smart".



Scan the QR code to download Tuya Smart APP.



Step 1:

Tap on register to get started!

The screenshot shows a mobile app interface for logging in. At the top left is a back arrow. At the top right is a red-outlined button labeled "Register". Below the header is the title "Log In". There are two input fields: "Please enter the account" and "Password". Below these is a checkbox with the text "I Agree [Privacy Policy](#) [User Agreement](#) [Children's Privacy Statement](#) and [Third Party Information Sharing List](#)". Below the checkbox is an orange "Log In" button. At the bottom is a blue link "Forgot Password". At the very bottom are three social media icons: a blue one, a green one, and a black one.

Step 2:

Register MUST by E-Mail.

The screenshot shows a mobile app interface for registration. At the top left is a back arrow. Below the header is the title "Register". There is a light purple input field with the text "Must by E-mail". Below this is a green checkmark icon followed by the text "I Agree [Privacy Policy](#) [User Agreement](#) [Children's Privacy Statement](#) and [Third Party Information Sharing List](#)". Below this is an orange "Get Verification Code" button. At the bottom are three social media icons: a blue one, a green one, and a black one.

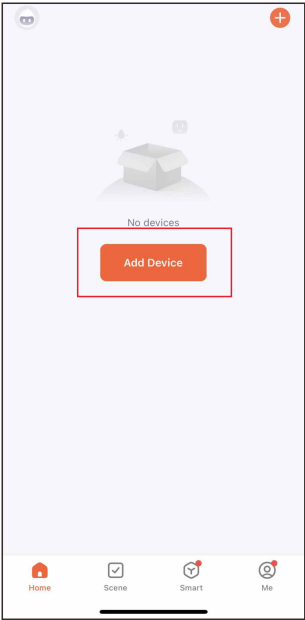
Step 3: Enter Verification Code

The screenshot shows a mobile app interface for entering a verification code. At the top left is a back arrow. Below the header is the title "Enter Verification Code". There are six input fields for the code, with the first one containing the letter "I". Below the input fields is a paragraph of text: "A verification code has been sent to your email lydiachang@ctime.com Resend (23s)". Below this is a blue link "Didn't get a code?". At the bottom is a numeric keypad with digits 1-9, 0, and a backspace icon. The keypad is organized as follows: Row 1: 1, 2 (ABC), 3 (DEF); Row 2: 4 (GHI), 5 (JKL), 6 (MNO); Row 3: 7 (PQRS), 8 (TUV), 9 (WXYZ); Row 4: 0, backspace icon.

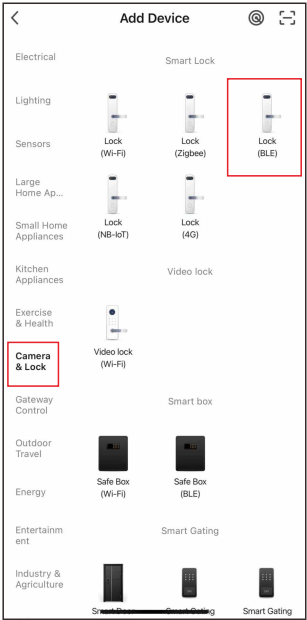
Step 4: Set Password

The screenshot shows a mobile app interface for setting a password. At the top left is a back arrow. Below the header is the title "Set Password". There is a light purple input field for the password. Below this is a paragraph of text: "Use 8-20 characters with a mix of letters and numbers". Below this is an orange "Done" button. At the bottom are three social media icons: a blue one, a green one, and a black one.

Step 5: Add Device

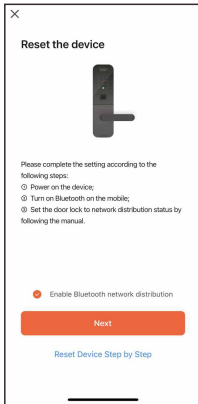


Step 6:
Tap on camera&Lock> Lock (BLE)



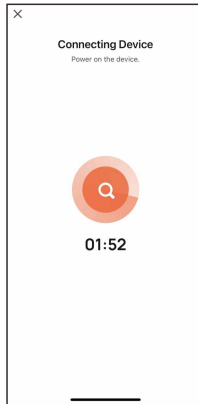
Step 7:

Check your smart lock in the
Network configuration



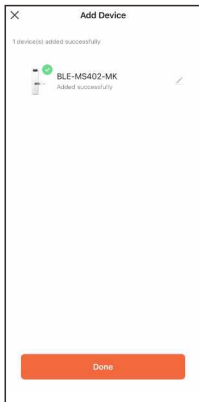
Step 8:

Waiting for app to find your device

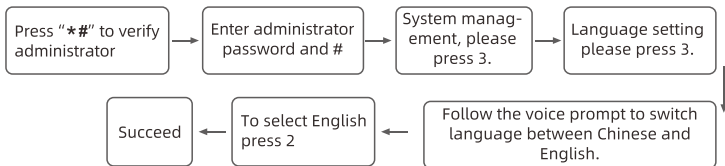


Step 9:

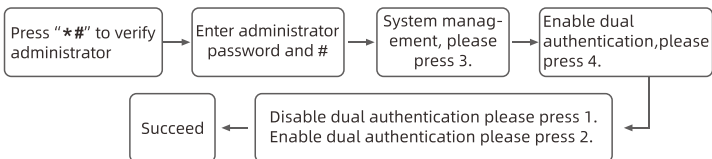
Tap done and finish setting



Language Setting

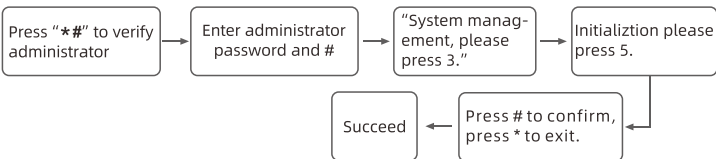


Dual Authentication Setting



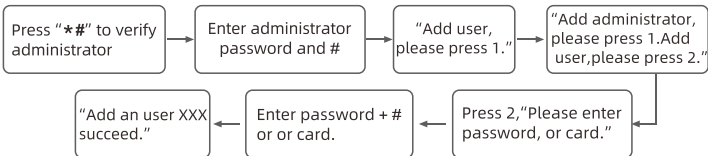
⚠ To enable dual authentication, at least 2 users must be registered. Dual authentication must be password + password/ card. Two password shall not be the same one.

Initialization Setting

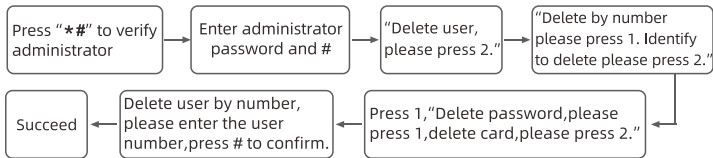


User Settings

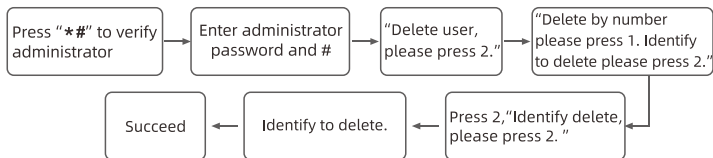
Add User



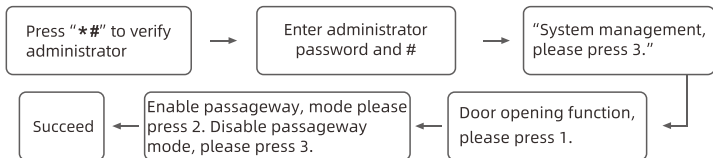
Delete User By Number



Identify To Delete

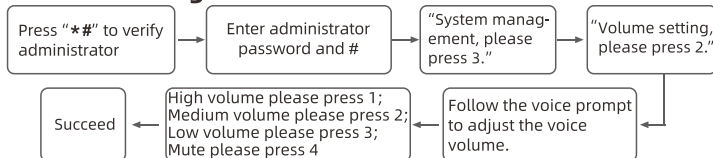


Passageway Setting



⚠ When the group meeting or party is held, user could enable the passageway mode for no-authentication access. Any successful access of, password or card will disable passageway function automatically.

Volume Setting



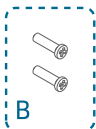
Installation Video



Exterior Assembly

For Smart Lock Installation

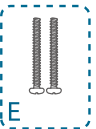
(Step 2) Deadbolt Installation Set



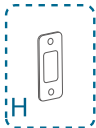
(Step 3) Exterior Assembly



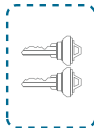
(Step 4) Interior Assembly Installation Set



(Step 5) Strike Plate Installation Set



Keys

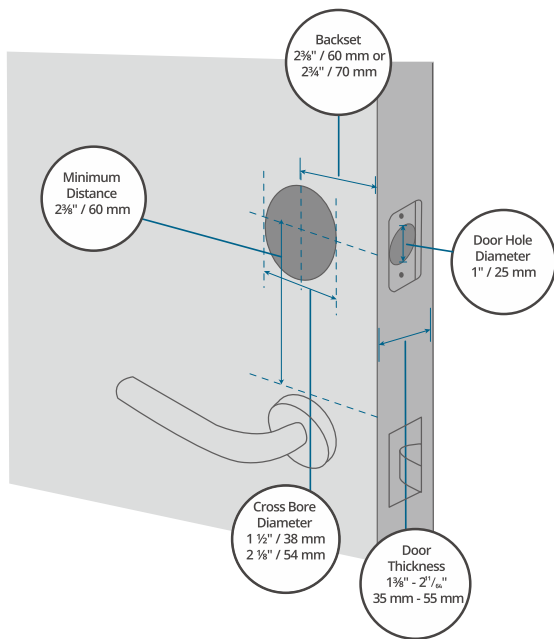


Exterior Assembly

Step 1.Prepare the Door

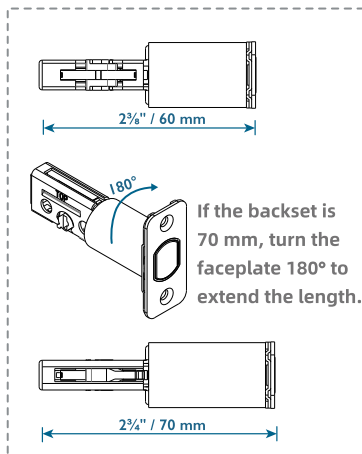
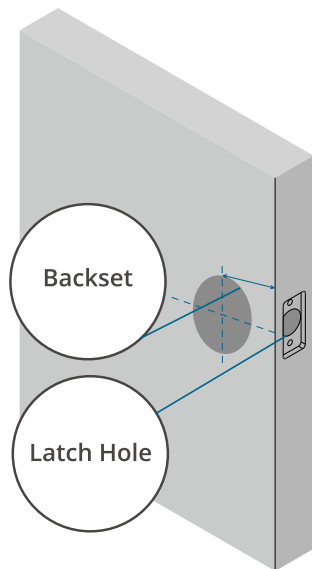
- 1.Remove the existing lock and check your door.
2. Check if your door has holes like the one below. Standard US doors are already compatible.

·If not, follow the template to drill holes on your door.

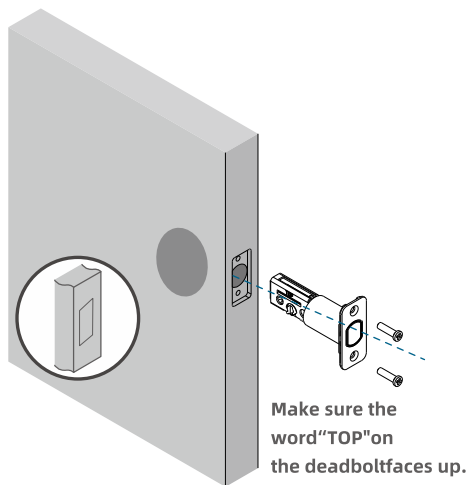
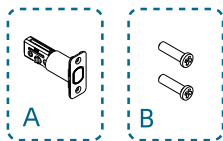


Step 2. Install Deadbolt

1. Check your door to see if the deadbolt requires adjustment.

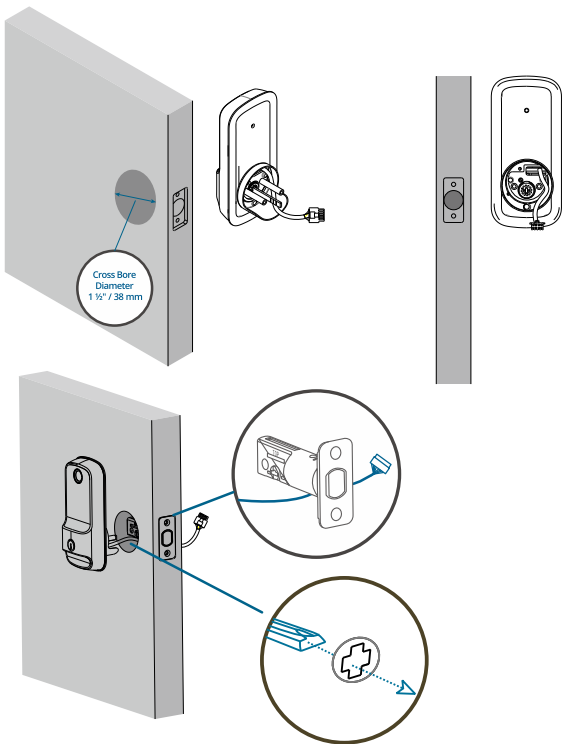


2.Insert and screw the deadbolt into the doorframe



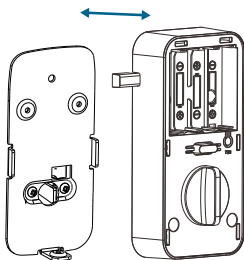
Step 3. Install Exterior Assembly

- Remove the spacer before installation if you have a 38 mm cross bore.

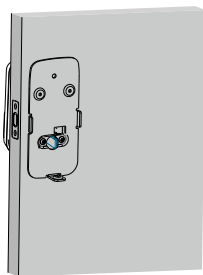


Step 4. Install Interior Assembly

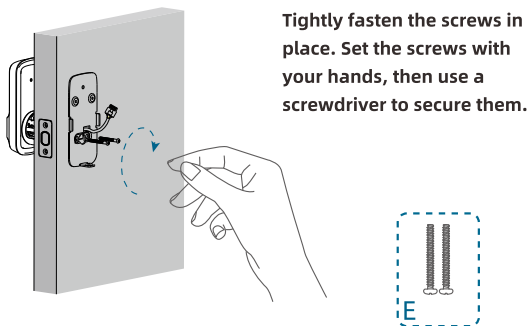
1. Detach the back cover from the interior assembly.



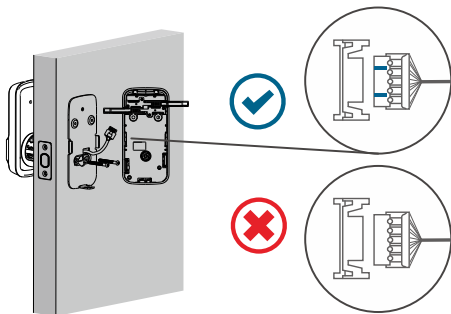
2. Run the wires through the back cover.



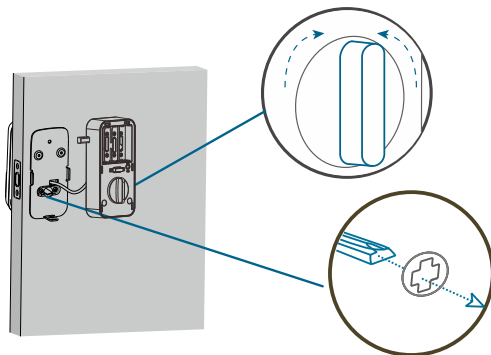
3. Secure the back cover with screws.



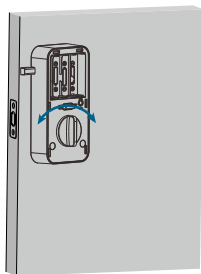
4. Wire to the interior assembly.

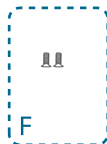
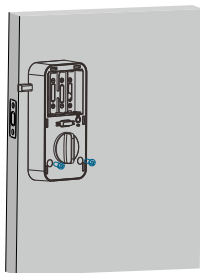


5. Mount the interior assembly. Make sure both wires are tucked into the cabinon the back of the interior assembly.

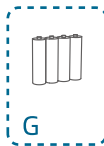
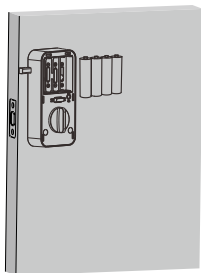


Make sure the deadbolt is retracted and the thumb turn knob is on the 'unlock' position, check if the deadbolt moves properly by turning the thumbturn.

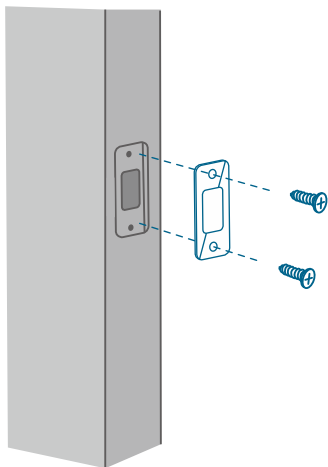




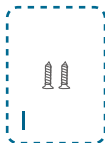
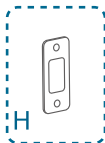
6. Install the 4 AA batteries provided with the correct polarity. Don't put on the cover until the system setup is done in the app.



Step 5. Install Strike Plate

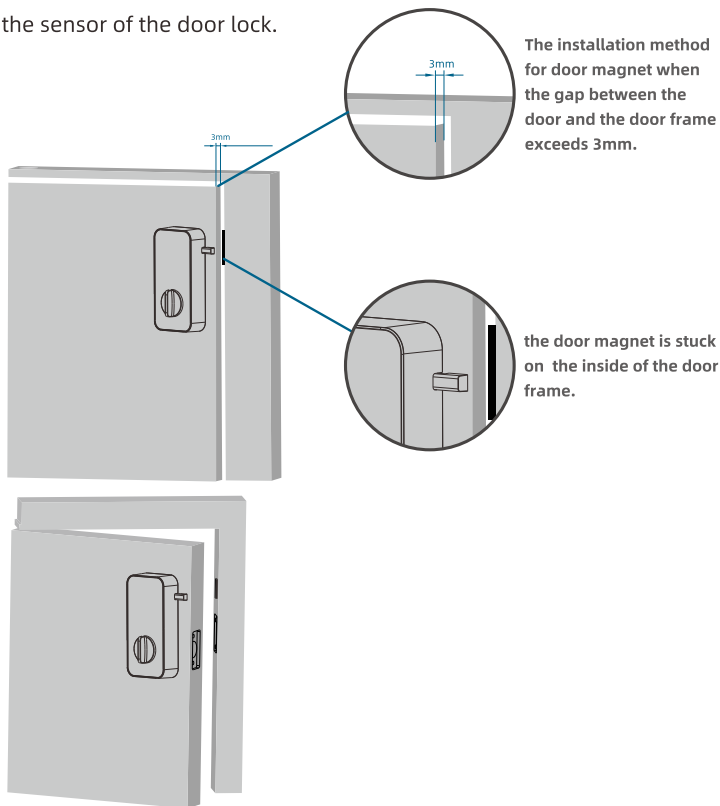


Make sure the depth of the latch hole on door frame is deep enough (25.4mm/1"), otherwise the calibration might be failed during the setup.



Built in door sensor

Find the door magnet with accessory package number 9 and install it onto the door frame. The installation location should be connected to the sensor of the door lock.



FAQ

Q:How do I perform the initial setup for the smart door lock?

A: To initiate the smart door lock, please press and hold the reset button for 3 seconds. Then press the "#" button, and the lock will be reset.

Q:How can I manually lock the lock?

A: Press and hold # to lock the smart door lock.

Q:The batteries died before I could replace them.What can I do?

A: You can use the keys to open the smart lock or plug in a power bank into the slot on the underside of the keypad to power it up, allowing you to enter and change the batteries.

Q:Why is my door lock unable to lock?

A:Please check your door opening direction setting.

FCC WARNING



NOTE: This equipment has been tested and found to comply with the limits for a Class digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

The device has been evaluated to meet general RF exposure requirement.
The device can be used in mobile device condition without restriction.
Contains FCC ID: 2A3P9402C

Return and Warranty Information

Return Policy

We offer a 30-day money-back guarantee from the date of purchase. However, some exceptions may apply on a case-by-case basis, and a restocking fee may be charged. In addition, the buyer may be responsible for the cost of return shipping. If you have any inquiries regarding this policy, please contact us at support@hjmansion.com

Product warranty

We offer a one-year free replacement from the date of purchase. To claim your warranty replacement, you must make your first request or inquiry within one year of the date of purchase. Requests or inquiries made after one year from the date of purchase are not eligible for warranty. reserves the right to reject replacement requests. If you have any inquiries regarding this policy, please contact us at support@hjmansion.com

Customer Service

support is available:

Mon-Sun 9AM to 5PM PST

Email: support@hjmansion.com

Features

Multiple Unlocking:

Password/Card/Key/App Control.

Anti-Peep Dummy Password:

Up to 20 digits dummy password (right password included).

Battery Power Detection:

Low battery alert, user can access by password, card. "DiDi" alert to remind user replace battery in time. (The lock only works around 7 days under lower battery power supply).

When the battery is dead, No battery alert, user can access by keys only.

Wrong Entry Armed Mode:

Sound and red light alert with 3 continuous wrong inputs.

System frozen 180 seconds if 5 continuous wrong inputs within 5 minutes.

Emergency Power Supply:

When the batteries are completely dead, the power bank can be used to power the lock to open. Connect the USB interface with a power bank and enter password +# or card to unlock.

Remote Unlock:

Unlock by one touch on the APP or voice control through Alexa from anywhere and anytime and a Bluetooth hub is needed.

Technical Parameter

Password	Up to 200 ,6~10 digits
Card	Up to 200
Recognition Speed	<1S
Power Supply	4*AA alkaline batteries
Battery Life	5 Months(10 operation of lock & unlock per day)
Rated Voltage	DC 6V
Emergency Power Supply	Micro USB 5V interface
Door Thickness	1-3/8" to 2"
Backset	2-3/8" or 2-3/4"
Operating Temperature	-4 to 158°F(-20 to 70°C)
Operating Humidity	<90%RH

FCC Warning

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.