



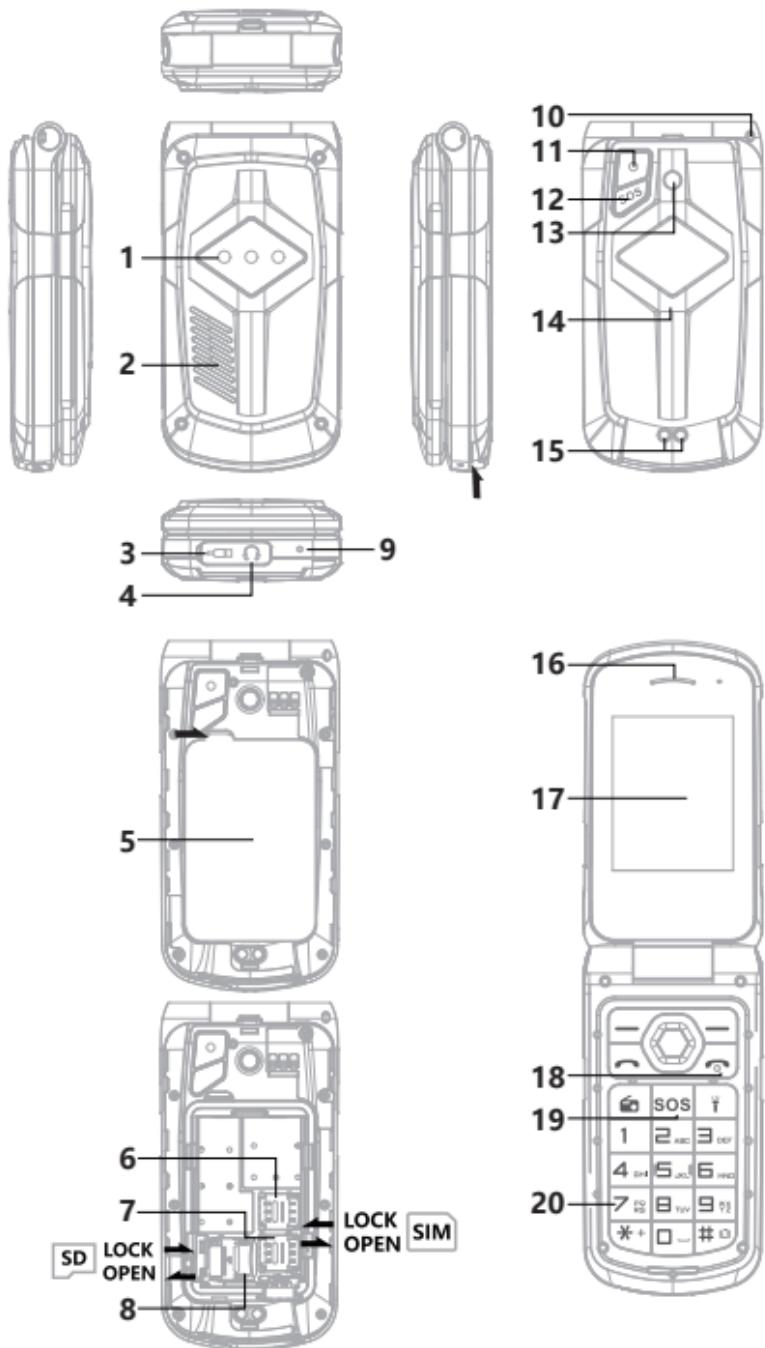
# Quick Start Guide

**M10 | AGM M10 Series**

## **NOTICE:**

Features of the product and its accessories described herein rely on the software, phone internal memory and local networks, and may not be activated or may be limited by local network operators or service providers. Therefore, the descriptions herein may not exactly match the purchased product or its accessories. The manufacturer reserves the rights to change or modify any information or specifications contained in this manual without prior notice or obligation. The manufacturer is not responsible for the legitimacy or quality of any products that you may upload or download through this device including but not limited to text, images, music, movies, and non-integral software. Any consequences arising from the usage of the preceding products on this device is the responsibility of.

# Overview



## **DESCRIPTION DES FONCTIONS**

### **1> Reminder light**

Missed Calls/Missed SMS/Charging reminder.

### **2> LOUDSPEAKER**

### **3> USB Type-C port and Waterproof Rubber Cover**

### **4> 3.5mm Headphone Jack and**

### **Waterproof Rubber Cover**

### **5> INNER BATTERY DOOR**

Inner battery door is designed to prevent water ingress  
Install. Open the inner battery door from top left corner.

### **6> SIM TRAY 1 (Nano SIM)**

### **7> SIM TRAY 2 (Nano SIM)**

### **8> Micro SD TRAY**

### **9> Microphone**

### **10> Rope hole**

### **11> CAMERA(2MP)**

### **12> SOS KEY**

Press and hold for 5 seconds to activate the SOS function.

### **13> LED**

LED flash light.

### **14> OUTER BATTERY DOOR**

Outer battery door does not prevent water ingress.

Open the outer battery door from left lower corner.

### **15> Charging Connection Spots**

Desktop dock connection spots.

### **16> RECEIVER**

Waterproof receiver for receiving calls. Do not touch with hard materials.

### **17> Display**

2.4" inches Display.

### **18> PPOWERING YOUR DEVICE ON/OFF**

#### **POWER ON:**

Press and hold POWER key. The default language is English, please go to Settings if need change a language.

#### **POWER OFF:**

Press and hold POWER key. Select Power off.

### **19> SOS KEY**

Press and hold for 5 seconds to activate the SOS function.

### **20> KEYPAD**

Use to input numbers and letters.

# GETTING STARTEN

## WATERPROOF WARNING:

This device is IP68/IP69K/MIL-STD-810H certified. Battery doors and USB port cover must be completely closed to prevent water damage.

## INSTALLING A NANO SIM CARD OR MICRO SD CARD

1. Open the outer battery door from left lower corner.
2. Open the inner battery door from top left corner.
3. Take out the battery from top and remove the insulation tape (if have) from the battery contacts.
4. Align Nano SIM according to the graphic note and use your fingertip to place the Nano SIM card in the SIM 1/ SIM 2 tray with gold pins facing downwards.
5. In case A MEMORY CARD need to install, please Open the micro SD card tray by slide the metal cover in the direction of the 'Open' arrow (which you'll find stamped on the metal tray) and lift the unhinged edge to open. Install the microSD card (contacts face down), finally close the metal cover and slide in the direction of the 'Lock' arrow, to secure in the closed position.
6. Reinsert the battery, inner battery door and outer battery door.

## NOTE:

The device supports dual SIM dual standby but single pass. This means that you cannot use both SIM cards for calls or data services simultaneously.

## CHARGING THE BATTERY

Before using your device for the first time you will need to charge the battery.

1. Remove the insulation tape (if have) from the battery contacts.
2. Connect the USB power cable to the charging power adapter. This device is an Eco-friendly mobile device, which does not come along with a power adapter in the box in editions of some areas. This device supports CE/IC/FCC or equivalent certified chargers. The recommended charger output is 5V ==1A. Uncertified equipment may cause damage to the device or cause batteries to explode.

3. Open the USB Type-C port cover and connect the USB power cable to the port. Be careful not to use excessive force when plugging the cable. Any damage caused by attempting to insert the connector incorrectly is not covered by the warranty.
4. Plug the charger into an AC mains socket.
5. When charging is complete, remove the cable from the device. then unplug the power adapter from the mains socket. Close the USB port cover on the device.
6. This device supports cradle charger, which need purchase the charger separately.

## COMMON FUNCTIONS

### Set SOS Key

\*In Europe, Russia, the SOS key is 112 (long pressing 5 seconds will automatically dial its number).

\*In the Americas, the SOS key is 911 by default (long pressing 5 seconds will automatically dial its number).

\*When the user wants to modify the phone number saved by the SOS button, click on the main menu > Settings > SOS, and select the SOS number for re editing.

\*The external SOS button is defaulted to the off state. Users can click on Main Menu > Settings > SOS to choose to turn it on/off.

### Lock/Unlock the screen

When the screen is woken up, press LEFT SOFT KEY and "\*" to unlock/lock the phone.

### TORCH SWITCH

When the screen is unlock, long press the "torch" key to turn on/off the torch.

### RADIO SWITCH

After unlocking the screen, long press the "Radio" button to turn on the radio.

Press the 'right' soft key to turn off the radio.

### RING/MUTE/VIBRATE MODE/#

Press and hold # key to change modes of RING, MUTE and VIBRATE.

### Making a call

Unlock the phone and press digit number to make a call. Select and enter Contacts menu and choose a person to make a call.

## **Sending an SMS/MMS\***

Select and enter Messaging menu to write SMS or MMS. MMS is dependent on the APN settings and it may not work with some SIM cards. This device does not support automatic settings updates sent by your network provider.

## **VoLTE call\***

VoLTE calling is supported in some areas and only with some SIM cards. The signal bar place will show "4G" or "HD" or "VOLTE" during calling if VoLTE is working.

## **RESET TO FACTORY DEFAULT**

Reset code is 1234.

## **WARNING**



At full volume, extended use of the mobile audio player may damage the user's hearing.

## **DISPOSAL AND RECYCLING INFORMATION**



This symbol on the device (and any included batteries) indicates that they should not be disposed of as normal household garbage. Do not dispose of the device or batteries as unsorted municipal waste. The device (and any batteries) should be handed over to a certified collection point for recycling or proper disposal at the end of their life.

## **Basic information of manufacturer**

Company: AGM MOBILE LIMITED

Address: FLAT/RM 2253 22/F HOI TAI FACTORY ESTATE  
TSING YEUNG CIRCUIT TUEN MUN NT, HONG KONG,  
CHINA

CE DOCUMENT SERT UNIQUEMENT À DES FINS  
D'INFORMATION,  
ET NE CONSTITUE AUCUNE GARANTIE.

## IC Statement information

This device contains licence-exempt transmitter(s)/ receiver(s) that comply with Innovation, Science and Economic Development Canada' s licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L' émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d' Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence.

L' exploitation est autorisée aux deux conditions suivantes :

- (1) L' appareil ne doit pas produire de brouillage;
- (2) L' appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d' en compromettre le fonctionnement.

This EUT is compliance with SAR for general population/ uncontrolled exposure limits in IC RSS-102 had been tested in accordance with the measurement methods and procedures specified in IEC/IEEE 62209-1528.

This equipment should be installed and operated with minimum distance 0 mm between the radiator and your head, 10mm between the radiator and your body.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

Cet EUT est conforme aux limites d'exposition SAR pour la population générale/non contrôlée de l'IC RSS-102 et a été testé conformément aux méthodes et procédures de mesure spécifiées dans la norme IEC/IEEE 62209-1528.

Cet équipement doit être installé et utilisé à une distance minimale de 0 mm entre le radiateur et votre tête, 10 mm entre le radiateur et votre corps. Cet appareil et ses antennes ne doivent pas être situés ou fonctionner en conjonction avec une autre antenne ou un autre émetteur.

**The content of IC/FCC/CE warning messages is not included in the manual and exists as a warning card.**

## FCC RF EXPOSURE INFORMATION:

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**RF Exposure Information:**

FCC RF Exposure requirements: The highest SAR value reported under this standard during product certification for use next to the head with the minimum separation distance of 0mm and body with the minimum separation distance of 10mm. This transmitter must not be collocated or operating in conjunction with any other antenna or transmitter.

This product is compliance to FCC RF Exposure requirements and refers to FCC website

<https://apps.fcc.gov/oetcf/eas/reports/GenericSearch.cfm>  
search for FCC ID: 2A3DR-M10.

**The content of IC/FCC/CE warning messages is not included in the manual and exists as a warning card.**

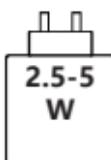
V1.0



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THE ACTUAL FUNCTIONS AND PRODUCT MAY BE  
SLIGHTLY DIFFERENT FROM THIS MANUAL,  
PLEASE REFER TO THE ACTUAL PRODUCT.

